



California Department of Child Support Services

ANNUAL REPORT TO THE LEGISLATURE

CHILD SUPPORT PERFORMANCE AND STATISTICS

FEDERAL FISCAL YEAR 2018

Prepared by the Data Performance Analysis Branch



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EXECUTIVE SUMMARY

The provisions of Family Code (FC) sections 17600(b), 17600(c), 17600(g) and 17602, requires annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the Child Support Program and performance of local child support agencies (LCSAs). Section I of this report provides detailed state and local level information on performance measures. Section II provides data for program costs and program administration. This report covers the performance results for Federal Fiscal Year (FFY) 2018 which ended on September 30, 2018.

Beginning on January 1, 2001, DCSS established Child Support Program performance standards consisting of the federal and state measures to enable uniform assessment of performance at the local, state, and national levels. The performance measures are a means to effectively and continuously monitor, evaluate and improve the performance of the Child Support Program. This report provides an historical comparison of FFY 2014 through FFY 2018 for the federal and state measures.

Federal Performance Measures

- Paternity Establishment
- Child Support Order Establishment
- Collections on Current Support
- Collections on Arrears
- Cost Effectiveness (collections compared to program cost)

State Performance Measures

- Percent of Cases with Collections on Current Support
- Average Amount Distributed per Case with a Collection
- Percent of Cases with a Support Order Established During the Report Period
- Percent of Cases with Alleged Fathers or Obligor Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases (customer service)
- Total Direct Cost of Administering the LCSAs, including share of costs, and the incentive funding received by each county (see Section II, Program Administration)
- Total Indirect Cost of Administering the LCSAs, including share of costs, and the incentive funding received by each county (see Section II, Program Administration)

FC Section 17600(c)(4)(A) directs DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees broken down by job classification. FC Section 17600(c)(4)(B) mandates DCSS to also report annually on the *indirect* program costs, showing all overhead charges. Section II, Program Administration, addresses both direct and indirect costs in compliance with these requirements.

In accordance with the requirements of FC Section 17602, Section III contains information regarding the establishment of individual LCSA performance goals and performance management plans.

I. CHILD SUPPORT PERFORMANCE

Statutory Requirements

This report satisfies the requirements of FC Sections 17600(c) and 17600(g) for an annual report of data compiled on California's Child Support Program.

Performance Measures

California measures Child Support Program performance based on a combination of federally mandated measures and state developed measures in the following areas:

Federal Performance Measures

- Paternity Establishment Percentage (PEP)
 - Statewide PEP
 - IV-D PEP
- Percent of Cases with a Support Order Established
- Percent of Collections on Current Support
- Percent of Cases with Collections on Arrears
- Cost Effectiveness

State Performance Measures

(Exclusive of total cost, direct cost, indirect cost and Full Time Equivalent (FTE) data reported in Section II of this report)

- Percent of Cases with Collections of Current Support
- Average Amount Distributed Per Case with a Collection
- Percent of Cases with a Support Order Established During Report Period
- Percent of Cases with Alleged Fathers or Obligors Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases

The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA) implemented an incentive funding system based on Federal Performance Measures. The intent of the incentive funding system is to use specific performance measures to gauge the program's success in achieving federally set goals and objectives and to reward states for achieving these goals. States must meet a minimum threshold for each performance measure to earn incentive payments. Failure to meet a threshold not only disqualifies a state from earning incentive payments on that measure but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The State Performance Measures, including total cost, direct cost, indirect cost and FTE data in Section II, were established by California to monitor aspects of the Child Support Program not covered by the Federal Performance Measures, giving DCSS additional insight and indicators to measure program accomplishments.

Performance on Federal and State Measures

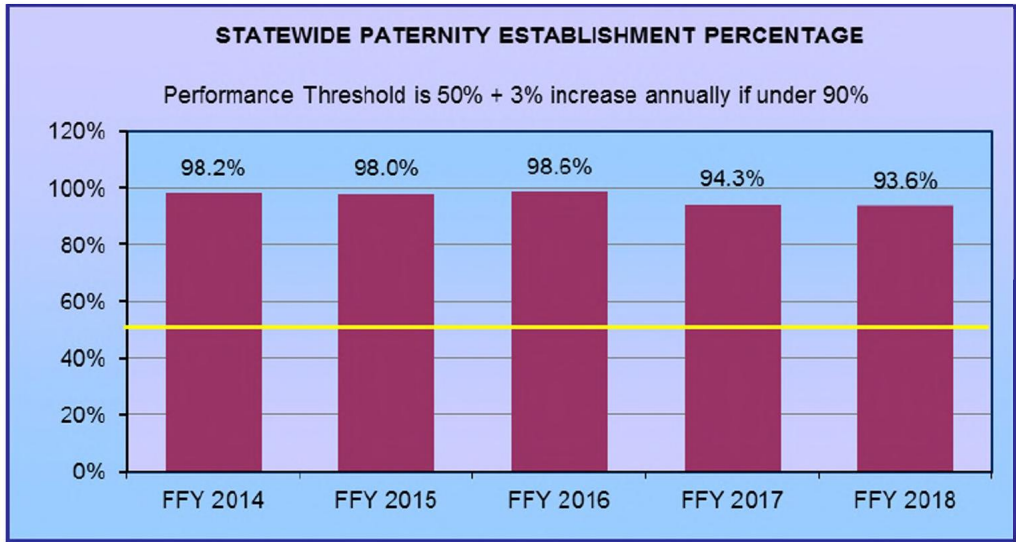
The California Child Support Program performance measures and performance outcomes updated through FFY 2018 are summarized in the following paragraphs.

California continued to exceed the minimum performance threshold for all five Federal Performance Measures in FFY 2018 as detailed on pages 6 through 29. Statewide PEP decreased from 94.3 percent in FFY 2017 to 93.6 percent in FFY 2018. IV-D PEP increased from 101.4 percent in FFY 2017 to 101.8 percent in FFY 2018. Cases with Support Orders Established increased from 91.2 percent in FFY 2017 to 91.6 percent in FFY 2018. Collections on Current Support stayed the same at 66.5 percent from FFY 2017 to FFY 2018. Cases with Collections on Arrears increased from 66.4 percent in FFY 2017 to 66.8 percent in FFY 2018. Cost Effectiveness remained the same at \$2.52 from FFY 2017 to FFY 2018.

The State Performance Measures (displayed on pages 30 through 54) for FFY 2018 reflect slight increases in two of the six state measures. Percent of Cases with Collections of Current Support increased from 82.0 percent in FFY 2017 to 82.3 percent in FFY 2018. The Average Amount Distributed per Case with a Collection increased by \$83 from \$3,411 in FFY 2017 to \$3,494 in FFY 2018. Percent of Cases with a Support Order Established During Report Period decreased from 35.1 percent in FFY 2017 to 33.9 percent in FFY 2018. Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint decreased from 31.3 percent in FFY 2017 to 29.6 percent in FFY 2018. Percent of Cases with Support Orders Established with Medical Support Ordered and Provided decreased from 41.1 percent in FFY 2017 to 39.7 percent in FFY 2018. The Number of Complaints Received increased by 45 from 929 in FFY 2017 to 974 in FFY 2018.

**FEDERAL PERFORMANCE MEASURE
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE**

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children for whom paternity has been established or acknowledged during the current FFY to the total number of children born out-of-wedlock in the state during the prior year, expressed as a percentage.¹ This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed, or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their paternity establishment percentage evaluated using one of two measures: IV-D PEP or Statewide PEP. DCSS elected to use the Statewide PEP measure. The IV-D PEP measure is also included in this report on page 10.



In FFY 2018, Statewide PEP was 93.6 percent, a decrease of 0.7 percentage points from the prior year. Children born out-of-wedlock in 2017 reached 175,323 compared to 164,088 paternities established or acknowledged in FFY 2018. California receives the maximum amount of federal incentive payments for this measure. See Tables A and A-1 on pages 7 and 8.

¹ This percent is calculated from data reported on the annual OCSE 157 Report, Line 9 (Children in the State With Paternity Established or Acknowledged During the FFY) divided by Line 8a (Children in the State Born Out-of-Wedlock During the Prior Year). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

TABLE A
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2018

	Births to Unwed Parents (CY 2017)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	175,323	164,088	93.6%
Alameda	5,451	5,150	94.5
Alpine	0	2	*
Amador	142	128	90.1
Butte	1,305	1,383	106.0
Calaveras	2	23	*
Colusa	1	14	*
Contra Costa	3,006	2,983	99.2
Del Norte	168	204	121.4
El Dorado	368	380	103.3
Fresno	8,095	8,311	102.7
Glenn	0	27	*
Humboldt	720	710	98.6
Imperial	1,373	1,102	80.3
Inyo	107	96	89.7
Kern	6,912	6,421	92.9
Kings	1,201	1,227	102.2
Lake	302	270	89.4
Lassen	132	108	81.8
Los Angeles	50,551	43,950	86.9
Madera	570	668	117.2
Marin	390	391	100.3
Mariposa	0	11	*
Mendocino	490	484	98.8
Merced	1,814	1,776	97.9
Modoc	0	9	*
Mono	26	32	123.1
Monterey	2,576	2,668	103.6
Napa	271	317	117.0
Nevada	377	382	101.3
Orange	10,577	9,577	90.5
Placer	1,962	2,003	102.1
Plumas	45	50	111.1
Riverside	10,847	10,563	97.4
Sacramento	6,671	6,541	98.1
San Benito	201	230	114.4
San Bernardino	12,390	12,465	100.6
San Diego	12,271	10,501	85.6
San Francisco	2,696	2,387	88.5
San Joaquin	3,891	3,953	101.6
San Luis Obispo	743	713	96.0
San Mateo	674	693	102.8
Santa Barbara	2,421	2,322	95.9
Santa Clara	5,686	5,052	88.8
Santa Cruz	1,086	1,088	100.2
Shasta	947	948	100.1
Sierra	0	4	*
Siskiyou	178	170	95.5
Solano	1,884	1,888	100.2
Sonoma	1,749	1,669	95.4
Stanislaus	4,056	3,967	97.8
Sutter	251	105	*
Tehama	231	254	110.0
Trinity	0	0	*
Tulare	2,796	2,957	105.8
Tuolumne	252	243	96.4
Ventura	3,264	3,096	94.9
Yolo	642	701	109.2
Yuba	562	773	137.5
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	396	396	*
Humboldt/Trinity	720	710	*
Inyo/Mono	133	128	96.2
Merced/Mariposa	1,814	1,787	*
Santa Cruz/San Benito	1,287	1,318	102.4
Sierra/Nevada	377	386	*
Siskiyou/Modoc	178	179	*

SOURCE: OCSE 157 Lines 8a (Children in the State Born Out-of-Wedlock During the Prior Year) and 9 (Children in the State with Paternity Established or Acknowledged During the Year)
Due to adjustments made to the OCSE 157, line 9 statewide total count was reduced by 52; therefore, the sum of the individual LCSA data for line 9 will not equal the statewide total.
*No activity reported by Vital Records or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, Statewide PEP cannot be calculated.

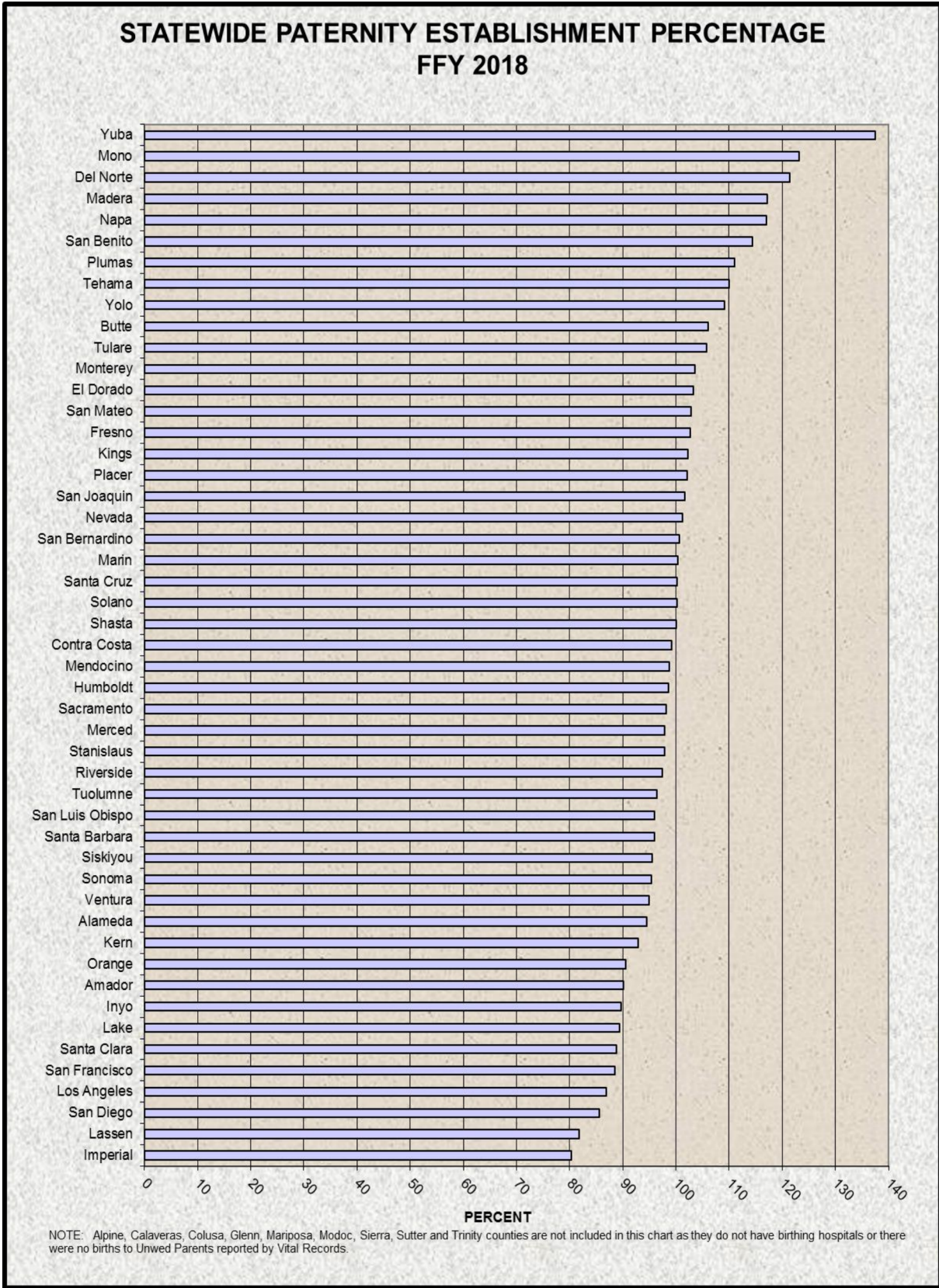
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

TABLE A-1
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2014 - 2018

	FFY 2014	FFY 2015	FFY 2016	FFY 2017	FFY 2018	2017 - 2018 % Change	2014 - 2018 % Change
STATEWIDE	98.2%	98.0%	98.6%	94.3%	93.6%	-0.7%	-4.7%
Alameda	89.9	88.8	95.9	93.5	94.5	1.1	5.1
Alpine	*	*	*	*	*	*	*
Amador	89.7	95.4	104.4	108.2	90.1	-16.7	0.4
Butte	104.5	106.9	102.9	94.6	106.0	12.1	1.4
Calaveras	*	*	2600.0	1450.0	*	*	*
Colusa	109.7	106.8	51.4	100.0	*	*	*
Contra Costa	118.1	108.9	105.9	103.2	99.2	-3.9	-16.0
Del Norte	98.4	130.1	132.1	115.5	121.4	5.1	23.4
El Dorado	111.2	119.7	110.6	112.8	103.3	-8.4	-7.1
Fresno	101.3	104.5	108.2	99.4	102.7	3.3	1.4
Glenn	*	*	*	*	*	*	*
Humboldt	97.9	96.3	99.1	94.7	98.6	4.1	0.7
Imperial	93.6	89.8	84.9	83.8	80.3	-4.2	-14.2
Inyo	107.1	106.8	92.9	94.2	89.7	-4.8	-16.2
Kern	101.5	89.0	101.8	97.9	92.9	-5.1	-8.5
Kings	100.2	114.5	98.0	102.8	102.2	-0.6	2.0
Lake	98.5	100.9	115.2	114.9	89.4	-22.2	-9.2
Lassen	119.6	95.0	104.2	93.8	81.8	-12.8	-31.6
Los Angeles	89.9	94.0	94.7	89.4	86.9	-2.8	-3.3
Madera	104.0	88.4	120.5	112.9	117.2	3.8	12.7
Marin	134.3	105.9	87.2	97.7	100.3	2.7	-25.3
Mariposa	*	*	*	*	*	*	*
Mendocino	107.3	105.6	103.1	106.5	98.8	-7.2	-7.9
Merced	113.9	106.3	114.4	111.1	97.9	-11.9	-14.0
Modoc	500.0	1000.0	*	*	*	*	*
Mono	84.6	140.0	82.4	83.9	123.1	46.7	45.5
Monterey	104.5	107.4	103.7	95.2	103.6	8.8	-0.9
Napa	117.1	100.0	103.5	96.1	117.0	21.7	-0.1
Nevada	93.6	109.2	111.6	126.6	101.3	-20.0	8.2
Orange	96.6	97.5	97.7	95.4	90.5	-5.1	-6.3
Placer	125.2	96.9	98.7	84.7	102.1	20.5	-18.5
Plumas	138.2	118.2	171.0	136.8	111.1	-18.8	-19.6
Riverside	105.1	104.2	100.8	100.0	97.4	-2.6	-7.3
Sacramento	104.9	105.2	103.0	96.8	98.1	1.3	-6.5
San Benito	104.5	117.5	117.2	91.9	114.4	24.5	9.5
San Bernardino	113.1	105.3	109.9	99.1	100.6	1.5	-11.1
San Diego	93.3	90.0	91.2	87.8	85.6	-2.5	-8.3
San Francisco	95.6	91.8	100.6	85.4	88.5	3.6	-7.4
San Joaquin	111.9	104.8	105.3	103.0	101.6	-1.4	-9.2
San Luis Obispo	94.5	105.9	99.9	96.9	96.0	-0.9	1.6
San Mateo	109.2	98.4	104.0	104.7	102.8	-1.8	-5.9
Santa Barbara	99.4	100.1	90.2	99.6	95.9	-3.7	-3.5
Santa Clara	93.2	100.9	89.0	90.8	88.8	-2.2	-4.7
Santa Cruz	98.6	89.3	96.7	85.7	100.2	16.9	1.6
Shasta	105.8	106.6	93.5	97.7	100.1	2.5	-5.4
Sierra	*	*	*	*	*	*	*
Siskiyou	118.2	131.0	105.1	110.6	95.5	-13.7	-19.2
Solano	110.3	106.9	99.0	99.7	100.2	0.5	-9.2
Sonoma	98.3	97.8	94.3	93.9	95.4	1.6	-3.0
Stanislaus	97.4	104.7	100.5	93.6	97.8	4.5	0.4
Sutter	96.7	102.3	111.6	61.4	*	*	*
Tehama	117.0	103.6	123.5	102.7	110.0	7.1	-6.0
Trinity	*	*	*	*	*	*	*
Tulare	95.5	94.7	98.2	96.3	105.8	9.9	10.8
Tuolumne	113.4	99.6	102.5	101.7	96.4	-5.2	-15.0
Ventura	93.2	92.1	92.4	94.4	94.9	0.5	1.8
Yolo	105.8	105.2	108.1	112.0	109.2	-2.5	3.2
Yuba	*	*	*	*	137.5	*	*
Regionalized Local Child Support Agencies							
Ama/Alp/Cal/Tuol	*	*	*	*	*	*	*
Humboldt/Trinity	n/a	n/a	n/a	*	*	*	n/a
Inyo/Mono	101.3	114.3	90.5	91.9	96.2	4.7	-5.0
Merced/Mariposa	n/a	n/a	n/a	*	*	*	n/a
Santa Cruz/San Benito	99.5	93.0	99.7	86.7	102.4	18.1	2.9
Sierra/Nevada	*	*	*	*	*	*	*
Siskiyou/Modoc	120.3	136.1	*	*	*	*	*

SOURCE: OCSE 157 Lines 8a (Children in the State Born Out-of-Wedlock During the Prior Calendar Year) and 9 (Children in the State with Paternity Established or Acknowledged During the Federal Fiscal Year)
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).
*No activity reported by Vital Records or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, Statewide PEP cannot be calculated.

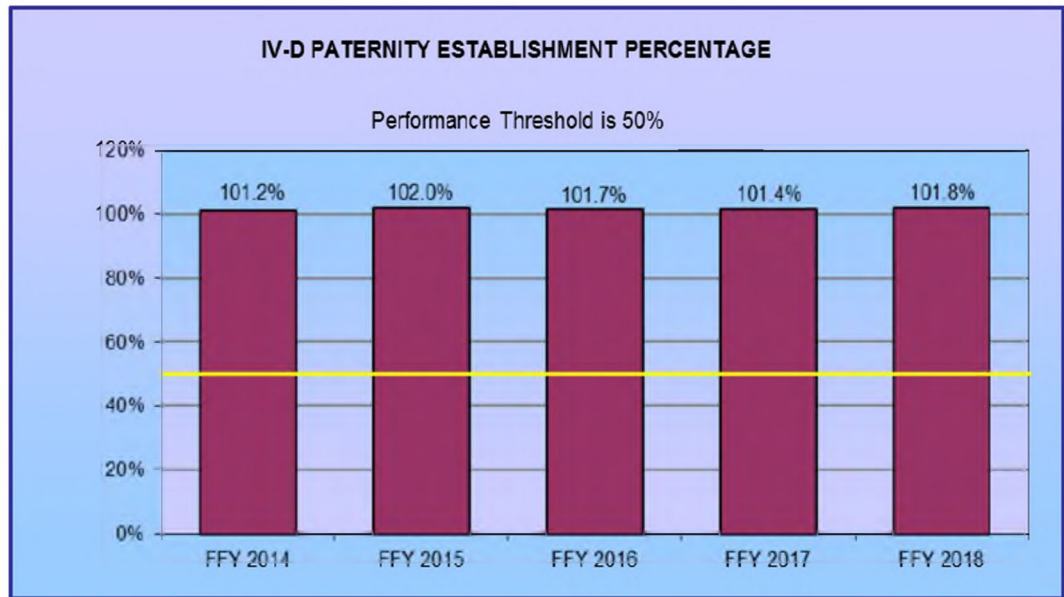


FEDERAL PERFORMANCE MEASURE IV-D PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for IV-D Paternity Establishment Percentage (IV-D PEP) measures the ratio of the total number of children in the IV-D caseload in the FFY for whom paternity has been established or acknowledged, to the total number of children in the IV-D caseload at the end of the preceding FFY who were born out-of-wedlock, expressed as a percentage.²

For incentive calculation purposes, states can choose to have their paternity establishment percentage evaluated using one of two measures: Statewide PEP or IV-D PEP. DCSS elected to use the Statewide PEP measure as reported on page 6.

Over the past five years, IV-D PEP increased by 0.6 percentage points.



In FFY 2018, IV-D PEP was 101.8 percent, an increase of 0.4 percentage points from the previous year. Over the past five years, IV-D PEP increased by 0.6 percentage points. See Tables B and B-1 on pages 11 and 12.

² This percent is calculated from data reported on the annual OCSE 157 Report Line 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year (FFY) with Paternity Established or Acknowledged) divided by Line 5a (Children in IV-D Cases Open at the End of the Prior FFY Who Were Born Out-of-Wedlock). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

TABLE B
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2018

	Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock	Children in IV-D Cases with Paternity Established or Acknowledged	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	880,085	896,113	101.8%
Alameda	20,850	22,509	108.0
Alpine	15	17	113.3
Amador	749	780	104.1
Butte	6,083	6,364	104.6
Calaveras	951	1,008	106.0
Colusa	426	470	110.3
Contra Costa	19,350	19,730	102.0
Del Norte	1,369	1,490	108.8
El Dorado	2,922	3,029	103.7
Fresno	45,566	47,701	104.7
Glenn	1,058	1,145	108.2
Humboldt	3,181	3,319	104.3
Imperial	8,099	8,406	103.8
Inyo	604	623	103.1
Kern	38,590	41,063	106.4
Kings	6,398	6,960	108.8
Lake	1,882	2,078	110.4
Lassen	835	898	107.5
Los Angeles	217,309	209,326	96.3
Madera	5,053	5,846	115.7
Marin	1,514	1,599	105.6
Mariposa	358	392	109.5
Mendocino	2,507	2,699	107.7
Merced	11,238	12,142	108.0
Modoc	234	251	107.3
Mono	175	182	104.0
Monterey	11,701	12,409	106.1
Napa	2,004	2,141	106.8
Nevada	1,546	1,692	109.4
Orange	45,751	46,883	102.5
Placer	4,300	4,612	107.3
Plumas	489	525	107.4
Riverside	65,336	65,288	99.9
Sacramento	54,699	56,024	102.4
San Benito	1,364	1,481	108.6
San Bernardino	87,882	89,603	102.0
San Diego	45,072	46,959	104.2
San Francisco	7,369	7,312	99.2
San Joaquin	27,969	28,490	101.9
San Luis Obispo	2,483	2,993	120.5
San Mateo	6,191	6,165	99.6
Santa Barbara	8,483	9,194	108.4
Santa Clara	20,730	21,018	101.4
Santa Cruz	3,433	3,629	105.7
Shasta	6,043	6,336	104.8
Sierra	32	37	115.6
Siskiyou	1,477	1,579	106.9
Solano	10,366	11,024	106.3
Sonoma	7,645	8,061	105.4
Stanislaus	18,359	19,246	104.8
Sutter	2,975	3,223	108.3
Tehama	2,183	2,365	108.3
Trinity	271	390	143.9
Tulare	16,921	17,245	101.9
Tuolumne	1,347	1,451	107.7
Ventura	14,104	14,914	105.7
Yolo	4,372	4,675	106.9
Yuba	2,580	2,799	108.5
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,062	3,256	106.3
Humboldt/Trinity	3,452	3,709	107.4
Inyo/Mono	779	805	103.3
Merced/Mariposa	11,596	12,534	108.1
Santa Cruz/San Benito	4,797	5,110	106.5
Sierra/Nevada	1,578	1,729	109.6
Siskiyou/Modoc	1,711	1,830	107.0

SOURCE: OCSE 157 Lines 5a (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)
Due to adjustments made to the OCSE 157, lines 5a and 6 statewide total counts were reduced by 2,708 and 3,677, respectively. Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

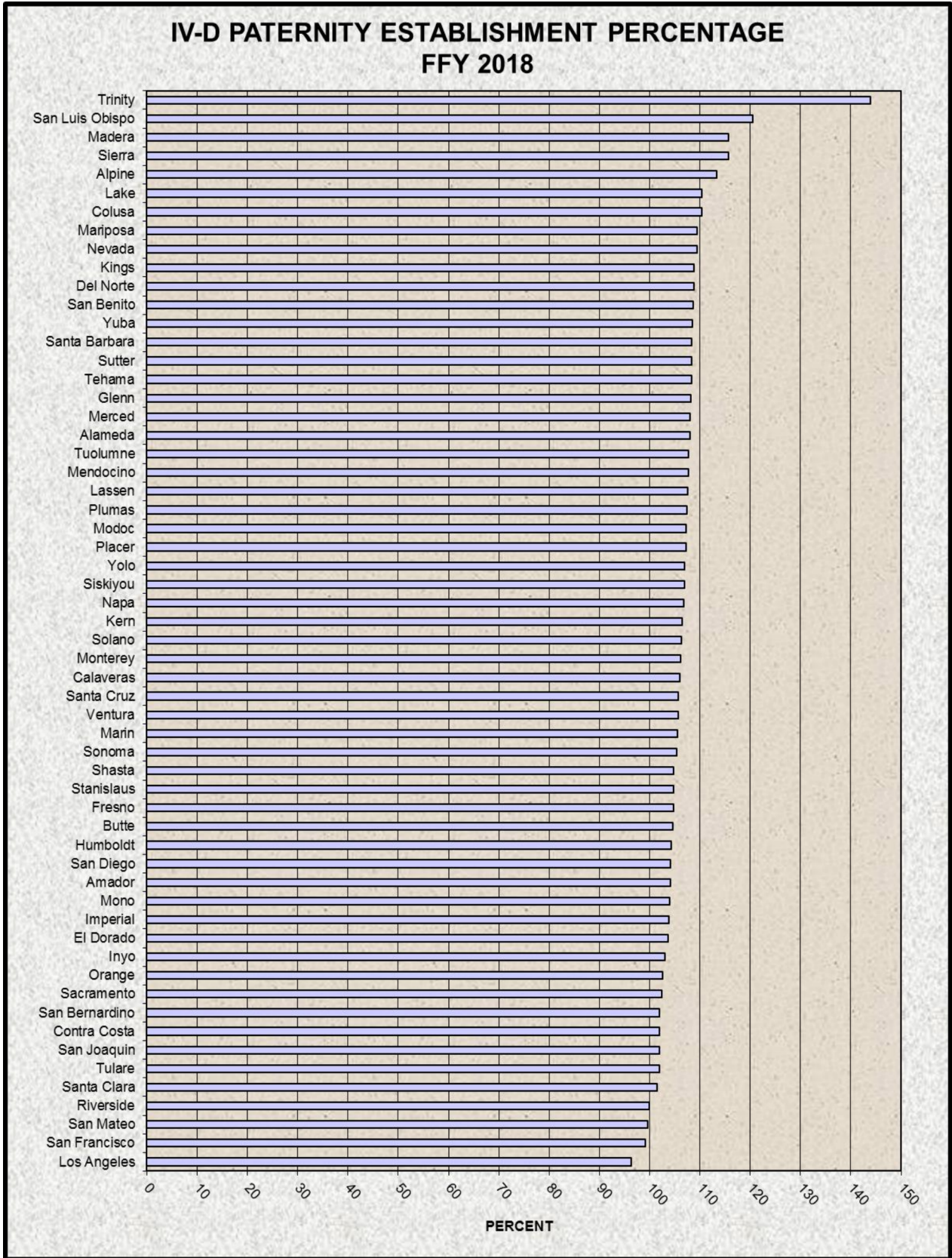
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

**TABLE B-1
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2014 - 2018**

	FFY 2014	FFY 2015	FFY 2016	FFY 2017	FFY 2018	2017 - 2018 % Change	2014 - 2018 % Change
STATEW DE	101.2%	102.0%	101.7%	101.4%	101.8%	0.4%	0.6%
Alameda	101.5	104.0	103.2	104.9	108.0	3.0	6.4
Alpine	90.5	100.0	121.4	137.5	113.3	-17.6	25.2
Amador	108.0	105.2	111.2	107.6	104.1	-3.3	-3.6
Butte	104.2	106.3	107.0	103.8	104.6	0.8	0.4
Calaveras	106.1	111.4	103.7	107.6	106.0	-1.5	-0.1
Colusa	111.6	103.1	100.8	100.4	110.3	9.9	-1.2
Contra Costa	102.7	104.7	98.5	102.1	102.0	-0.1	-0.7
Del Norte	99.5	106.4	101.6	103.6	108.8	5.0	9.3
El Dorado	105.7	106.9	104.1	105.6	103.7	-1.8	-1.9
Fresno	105.5	110.7	107.0	107.0	104.7	-2.1	-0.8
Glenn	114.0	105.1	109.3	107.8	108.2	0.4	-5.1
Humboldt	105.8	104.4	106.3	110.6	104.3	-5.7	-1.4
Imperial	105.7	106.6	105.0	105.6	103.8	-1.7	-1.8
Inyo	105.2	104.9	102.4	104.2	103.1	-1.1	-2.0
Kern	100.5	102.1	101.9	103.1	106.4	3.2	5.9
Kings	104.6	104.8	105.2	108.0	108.8	0.7	4.0
Lake	109.7	111.7	108.9	111.5	110.4	-1.0	0.6
Lassen	108.2	107.3	107.7	104.1	107.5	3.3	-0.6
Los Angeles	94.9	95.4	95.9	95.7	96.3	0.6	1.5
Madera	117.0	121.9	117.1	118.8	115.7	-2.6	-1.1
Marin	104.3	105.7	110.6	104.5	105.6	1.1	1.2
Mariposa	107.9	108.1	112.5	108.1	109.5	1.3	1.5
Mendocino	106.2	105.1	104.7	106.3	107.7	1.3	1.4
Merced	111.3	107.4	105.9	109.7	108.0	-1.5	-3.0
Modoc	105.3	111.6	109.4	106.5	107.3	0.8	1.9
Mono	104.4	102.3	113.7	104.0	104.0	0.0	-0.4
Monterey	105.9	106.9	106.4	106.2	106.1	-0.1	0.2
Napa	106.0	105.5	107.3	106.1	106.8	0.7	0.8
Nevada	104.9	102.2	108.7	117.5	109.4	-6.9	4.3
Orange	101.8	103.0	101.6	101.6	102.5	0.9	0.7
Placer	100.9	102.6	104.3	105.0	107.3	2.2	6.3
Plumas	113.9	108.3	106.7	109.4	107.4	-1.8	-5.7
Riverside	101.6	102.6	102.7	100.0	99.9	-0.1	-1.7
Sacramento	104.7	104.1	103.1	103.3	102.4	-0.9	-2.2
San Benito	105.0	108.3	106.0	107.0	108.6	1.5	3.4
San Bernardino	101.6	102.2	103.0	102.3	102.0	-0.3	0.4
San Diego	99.8	103.4	101.6	102.7	104.2	1.5	4.4
San Francisco	98.6	101.2	99.3	96.6	99.2	2.7	0.6
San Joaquin	105.7	103.4	103.8	102.8	101.9	-0.9	-3.6
San Luis Obispo	122.2	124.8	127.7	118.4	120.5	1.8	-1.4
San Mateo	103.4	102.5	101.4	99.3	99.6	0.3	-3.7
Santa Barbara	106.6	108.7	109.3	108.3	108.4	0.1	1.7
Santa Clara	106.2	104.4	102.4	101.6	101.4	-0.2	-4.5
Santa Cruz	109.0	105.1	106.7	107.0	105.7	-1.2	-3.0
Shasta	103.4	104.0	105.1	104.7	104.8	0.1	1.4
Sierra	111.6	112.5	123.5	105.4	115.6	9.7	3.6
Siskiyou	104.9	108.2	106.3	106.0	106.9	0.8	1.9
Solano	106.1	105.1	103.7	104.0	106.3	2.2	0.2
Sonoma	107.5	107.9	123.1	106.8	105.4	-1.3	-2.0
Stanislaus	107.7	106.4	106.4	104.6	104.8	0.2	-2.7
Sutter	107.0	113.0	112.1	112.3	108.3	-3.6	1.2
Tehama	111.6	106.4	107.0	106.0	108.3	2.2	-3.0
Trinity	109.3	104.0	112.4	104.5	143.9	37.7	31.7
Tulare	101.3	101.0	102.3	100.5	101.9	1.4	0.6
Tuolumne	106.3	103.9	106.2	106.5	107.7	1.1	1.3
Ventura	108.6	109.3	107.4	104.6	105.7	1.1	-2.7
Yolo	104.2	103.6	105.9	106.1	106.9	0.8	2.6
Yuba	106.1	105.4	107.2	108.0	108.5	0.5	2.3
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	106.5	106.5	106.7	107.3	106.3	-0.9	-0.2
Humboldt/Trinity	n/a	n/a	n/a	110.1	107.4	-2.5	n/a
Inyo/Mono	105.1	104.4	104.8	104.1	103.3	-0.8	-1.7
Merced/Mariposa	n/a	n/a	n/a	109.7	108.1	-1.5	n/a
Santa Cruz/San Benito	107.8	106.0	106.5	107.0	106.5	-0.5	-1.2
Sierra/Nevada	105.1	102.4	109.0	117.2	109.6	-6.5	4.3
Siskiyou/Modoc	104.9	108.6	106.7	106.1	107.0	0.8	2.0

SOURCE: OCSE 157 Lines 5a (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)

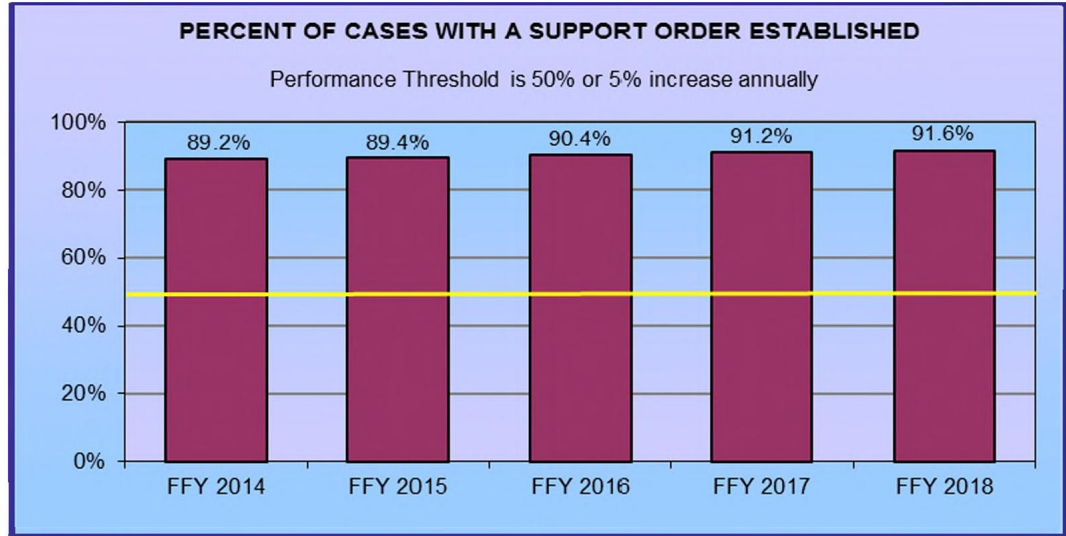
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).



FEDERAL PERFORMANCE MEASURE PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.³ Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required to legally enforce collections.

Percent of Cases with a Support Order Established shows an increase of 2.4 percentage points from FFY 2014 to FFY 2018.



Cases with a Support Order Established increased by 0.4 percentage points between FFY 2017 and 2018. Performance in this measure has increased 2.4 percentage points from FFY 2014 to FFY 2018. California receives the maximum amount of federal incentive payments for this measure.

In FFY 2018, the number of cases statewide was approximately 1.16 million. Of those, approximately 1.06 million, or 91.6 percent of cases had support orders established. See Tables C and C-1 on pages 15 and 16.

³ This percent is calculated from data reported on the annual OCSE 157 Report, Line 2 (Cases Open at the End of the FFY with Support Orders Established) divided by Line 1 (Cases Open at the End of the FFY). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

TABLE C
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
FEDERAL FISCAL YEAR 2018

	Cases	Cases with Support Orders Established	Percent of Cases with a Support Order Established
STATEWIDE	1,163,115	1,064,924	91.6%
Alameda	31,781	28,688	90.3
Alpine	34	34	100.0
Amador	1,169	1,119	95.7
Butte	10,685	9,961	93.2
Calaveras	1,529	1,448	94.7
Colusa	669	618	92.4
Contra Costa	25,798	24,602	95.4
Del Norte	2,506	2,379	94.9
El Dorado	5,524	5,300	95.9
Fresno	60,034	56,386	93.9
Glenn	1,641	1,574	95.9
Humboldt	5,211	4,911	94.2
Imperial	10,206	9,342	91.5
Inyo	939	911	97.0
Kern	51,057	45,851	89.8
Kings	8,969	8,373	93.4
Lake	2,700	2,498	92.5
Lassen	1,508	1,395	92.5
Los Angeles	245,094	219,803	89.7
Madera	6,543	6,150	94.0
Marin	4,789	4,665	97.4
Mariposa	654	615	94.0
Mendocino	3,838	3,557	92.7
Merced	14,921	13,954	93.5
Modoc	348	319	91.7
Mono	235	227	96.6
Monterey	14,767	14,030	95.0
Napa	3,395	3,220	94.8
Nevada	2,664	2,583	97.0
Orange	65,462	60,856	93.0
Placer	7,246	7,021	96.9
Plumas	833	808	97.0
Riverside	82,996	73,560	88.6
Sacramento	74,984	68,423	91.3
San Benito	1,921	1,779	92.6
San Bernardino	106,392	95,657	89.9
San Diego	62,301	55,488	89.1
San Francisco	10,935	9,935	90.9
San Joaquin	34,445	31,637	91.8
San Luis Obispo	3,796	3,663	96.5
San Mateo	9,106	8,603	94.5
Santa Barbara	11,964	11,207	93.7
Santa Clara	32,184	29,990	93.2
Santa Cruz	5,342	4,868	91.1
Shasta	10,482	9,867	94.1
Sierra	91	88	96.7
Siskiyou	2,580	2,444	94.7
Solano	15,954	14,855	93.1
Sonoma	12,631	12,151	96.2
Stanislaus	26,916	25,761	95.7
Sutter	4,430	4,044	91.3
Tehama	3,554	3,355	94.4
Trinity	966	876	90.7
Tulare	22,445	21,542	96.0
Tuolumne	2,413	2,338	96.9
Ventura	20,259	19,041	94.0
Yolo	7,420	7,036	94.8
Yuba	3,859	3,518	91.2
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,145	4,939	96.0
Humboldt/Trinity	6,177	5,787	93.7
Inyo/Mono	1,174	1,138	96.9
Merced/Mariposa	15,575	14,569	93.5
Santa Cruz/San Benito	7,263	6,647	91.5
Sierra/Nevada	2,755	2,671	97.0
Siskiyou/Modoc	2,928	2,763	94.4

SOURCE: OCSE 157 Lines 1 (Cases Open at the End of the Federal Fiscal Year) and 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

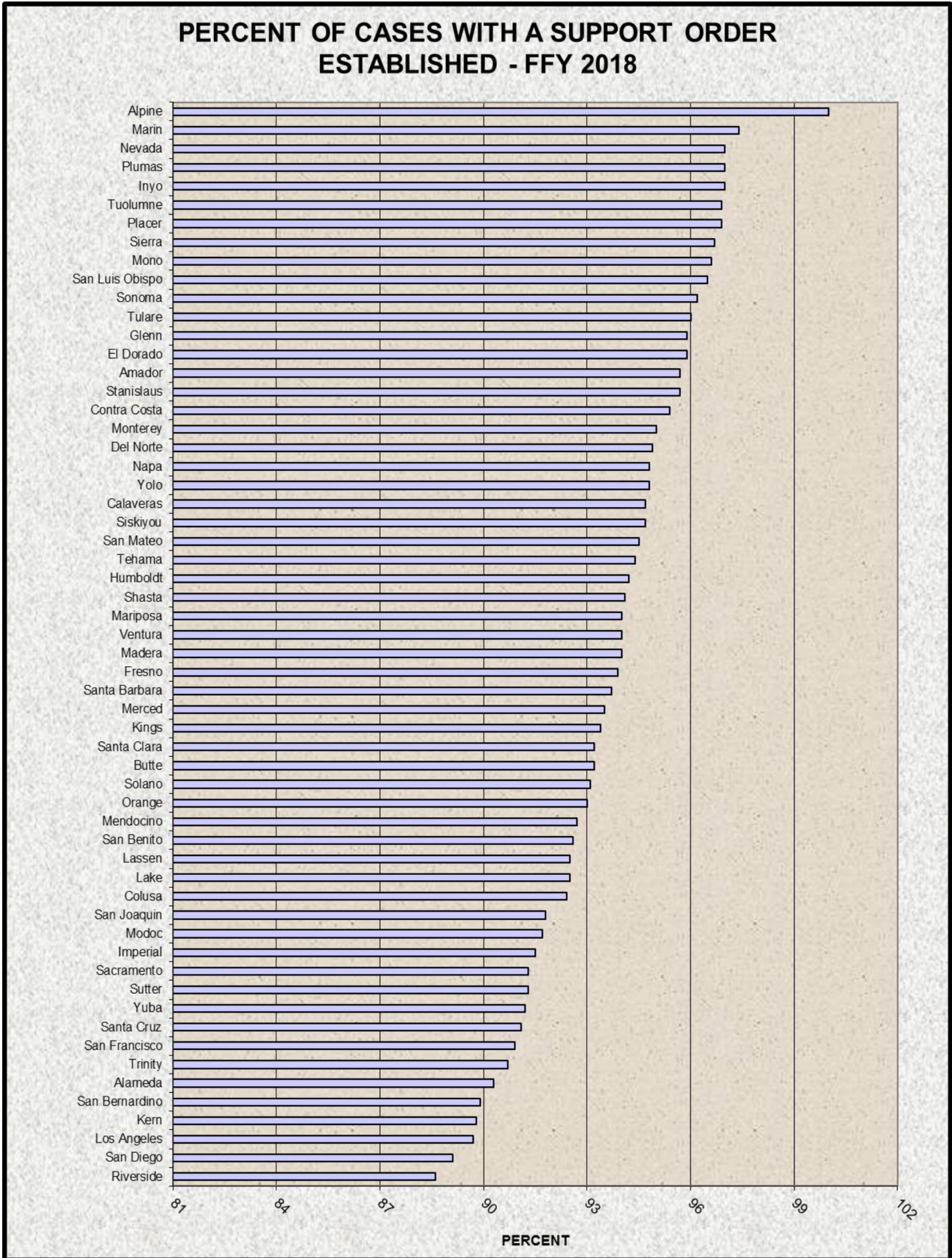
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

**TABLE C-1
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
FEDERAL FISCAL YEARS 2014 - 2018**

	FFY 2014	FFY 2015	FFY 2016	FFY 2017	FFY 2018	2017 - 2018 % Change	2014 - 2018 % Change
STATEWIDE	89.2%	89.4%	90.4%	91.2%	91.6%	0.4%	2.7%
Alameda	91.0	89.8	91.0	92.3	90.3	-2.2	-0.8
Alpine	100.0	100.0	97.2	100.0	100.0	0.0	0.0
Amador	97.3	96.9	96.6	96.0	95.7	-0.3	-1.6
Butte	94.0	94.1	93.2	92.4	93.2	0.9	-0.9
Calaveras	95.2	94.4	96.3	94.9	94.7	-0.2	-0.5
Colusa	90.0	88.6	87.8	89.3	92.4	3.5	2.7
Contra Costa	93.7	94.8	95.1	95.5	95.4	-0.1	1.8
Del Norte	91.2	93.1	93.7	94.8	94.9	0.1	4.1
El Dorado	95.4	95.1	93.9	95.2	95.9	0.7	0.5
Fresno	91.9	90.2	92.8	93.1	93.9	0.9	2.2
Glenn	94.5	96.4	95.5	95.4	95.9	0.5	1.5
Humboldt	95.7	95.4	95.8	94.0	94.2	0.2	-1.6
Imperial	90.3	90.9	90.7	90.4	91.5	1.2	1.3
Inyo	95.0	94.4	95.7	96.8	97.0	0.2	2.1
Kern	87.8	85.9	88.4	90.8	89.8	-1.1	2.3
Kings	92.7	92.7	94.0	93.6	93.4	-0.2	0.8
Lake	87.6	88.7	91.4	91.8	92.5	0.8	5.6
Lassen	91.0	94.1	93.6	93.7	92.5	-1.3	1.6
Los Angeles	83.9	84.4	86.6	88.0	89.7	1.9	6.9
Madera	91.7	92.3	93.6	93.7	94.0	0.3	2.5
Marin	96.5	97.3	97.6	97.5	97.4	-0.1	0.9
Mariposa	96.4	96.0	94.8	95.4	94.0	-1.5	-2.5
Mendocino	93.5	93.7	94.3	93.9	92.7	-1.3	-0.9
Merced	92.4	92.3	93.1	92.3	93.5	1.3	1.2
Modoc	93.3	94.5	92.1	91.3	91.7	0.4	-1.7
Mono	94.8	94.1	93.5	94.6	96.6	2.1	1.9
Monterey	93.4	92.9	93.7	93.6	95.0	1.5	1.7
Napa	94.3	95.0	95.5	95.6	94.8	-0.8	0.5
Nevada	95.7	96.2	97.6	96.9	97.0	0.1	1.4
Orange	88.9	89.7	90.7	92.4	93.0	0.6	4.6
Placer	93.5	94.2	95.1	96.0	96.9	0.9	3.6
Plumas	94.8	96.7	95.2	96.9	97.0	0.1	2.3
Riverside	85.0	86.3	86.2	87.5	88.6	1.3	4.2
Sacramento	91.5	92.3	92.6	91.8	91.3	-0.5	-0.2
San Benito	94.0	95.1	95.5	93.6	92.6	-1.1	-1.5
San Bernardino	88.2	88.3	88.5	89.8	89.9	0.1	1.9
San Diego	88.2	88.0	88.7	89.8	89.1	-0.8	1.0
San Francisco	91.1	91.0	89.3	89.8	90.9	1.2	-0.2
San Joaquin	93.2	92.9	92.3	91.9	91.8	-0.1	-1.5
San Luis Obispo	96.9	96.7	96.5	97.3	96.5	-0.8	-0.4
San Mateo	92.7	92.8	94.2	94.8	94.5	-0.3	1.9
Santa Barbara	93.5	92.3	92.5	94.2	93.7	-0.5	0.2
Santa Clara	92.6	93.1	93.3	93.3	93.2	-0.1	0.6
Santa Cruz	92.8	93.0	93.6	92.9	91.1	-1.9	-1.8
Shasta	93.4	93.0	93.6	94.3	94.1	-0.2	0.7
Sierra	97.4	97.4	95.4	93.0	96.7	4.0	-0.7
Siskiyou	94.3	95.6	95.2	94.4	94.7	0.3	0.4
Solano	93.3	92.8	92.9	93.4	93.1	-0.3	-0.2
Sonoma	95.5	96.1	96.8	96.6	96.2	-0.4	0.7
Stanislaus	95.6	95.6	94.8	95.3	95.7	0.4	0.1
Sutter	89.8	89.4	90.6	91.2	91.3	0.1	1.7
Tehama	93.5	93.4	93.8	94.3	94.4	0.1	1.0
Trinity	91.0	91.3	91.4	93.3	90.7	-2.8	-0.3
Tulare	93.5	95.7	96.4	96.6	96.0	-0.6	2.7
Tuolumne	96.0	96.7	96.3	96.1	96.9	0.8	0.9
Ventura	93.3	94.0	93.7	94.1	94.0	-0.1	0.8
Yolo	93.4	93.1	93.9	95.0	94.8	-0.2	1.5
Yuba	90.9	91.0	91.7	91.1	91.2	0.1	0.3
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	96.1	96.1	96.4	95.7	96.0	0.3	-0.1
Humboldt/Trinity	n/a	n/a	n/a	93.9	93.7	-0.2	n/a
Inyo/Mono	95.0	94.3	95.3	96.4	96.9	0.5	2.0
Merced/Mariposa	n/a	n/a	n/a	92.4	93.5	1.2	n/a
Santa Cruz/San Benito	93.1	93.6	94.1	93.1	91.5	-1.7	-1.7
Sierra/Nevada	95.8	96.2	97.6	96.8	97.0	0.2	1.3
Siskiyou/Modoc	94.2	95.5	94.8	94.0	94.4	0.4	0.2

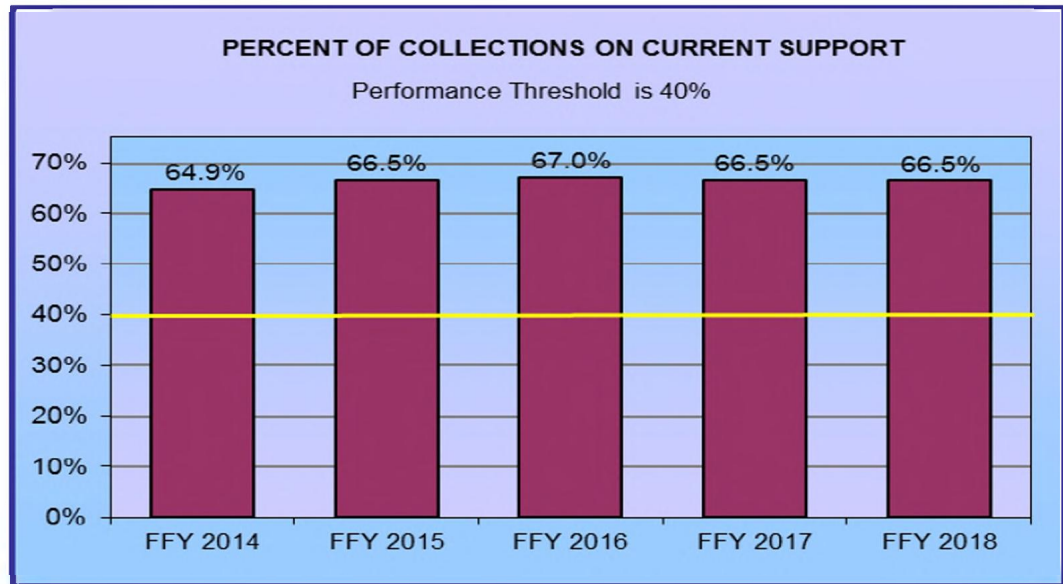
SOURCE: OCSE 157 Lines 1 (Cases Open at the End of the Federal Fiscal Year) and 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)

NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).



FEDERAL PERFORMANCE MEASURE PERCENT OF COLLECTIONS ON CURRENT SUPPORT

This Federal Performance Measure determines the percentage of current support collected and distributed, compared to the total amount of current support owed, expressed as a percentage.⁴ Current Assistance, Former Assistance and Never Assistance cases are all included in the measure, along with cases with cash medical support payments and cases closed during the FFY that had current support due.



From FFY 2014 through FFY 2018, Collections on Current Support increased by 2.5 percent.

Collections on Current Support has had an overall statewide increase of 1.6 percentage points from FFY 2014 to FFY 2018. In FFY 2018, California collected and distributed 66.5 percent of current support owed, which is the same percentage as the prior year. California collected and distributed \$1.61 billion of the \$2.42 billion in current support owed during FFY 2018. See Tables D and D-1 on pages 19 and 20.

⁴ This percent is calculated from data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY), divided by Line 24 (Total Amount of Current Support Due for the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

TABLE D
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEAR 2018

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$2,417,534,377	\$1,607,598,982	66.5%
Alameda	74,946,310	53,458,120	71.3
Alpine	41,479	29,413	70.9
Amador	2,458,619	2,038,699	82.9
Butte	15,901,309	10,441,785	65.7
Calaveras	2,865,385	2,211,280	77.2
Colusa	1,628,847	1,137,932	69.9
Contra Costa	67,840,907	49,187,572	72.5
Del Norte	2,912,760	1,764,847	60.6
El Dorado	12,790,346	9,415,959	73.6
Fresno	90,274,661	55,165,512	61.1
Glenn	3,204,815	2,188,787	68.3
Humboldt	7,565,720	5,300,633	70.1
Imperial	25,153,139	17,137,291	68.1
Inyo	1,732,649	1,227,206	70.8
Kern	87,339,412	54,099,585	61.9
Kings	14,290,173	10,230,018	71.6
Lake	4,375,743	2,798,539	64.0
Lassen	2,368,804	1,678,465	70.9
Los Angeles	488,123,183	303,299,485	62.1
Madera	11,151,218	7,133,873	64.0
Marin	11,132,260	8,525,027	76.6
Mariposa	1,165,196	840,966	72.2
Mendocino	5,356,952	3,569,011	66.6
Merced	25,878,433	17,189,185	66.4
Modoc	542,897	332,963	61.3
Mono	658,974	523,723	79.5
Monterey	42,590,245	27,917,712	65.5
Napa	10,523,054	7,482,052	71.1
Nevada	5,188,759	4,117,547	79.4
Orange	187,840,751	128,386,483	68.3
Placer	25,669,207	18,865,976	73.5
Plumas	1,609,604	1,176,067	73.1
Riverside	176,506,783	107,886,784	61.1
Sacramento	113,720,657	76,146,839	67.0
San Benito	4,846,971	3,555,352	73.4
San Bernardino	199,592,969	126,483,761	63.4
San Diego	163,156,083	117,132,678	71.8
San Francisco	22,636,530	17,240,402	76.2
San Joaquin	62,687,190	42,357,186	67.6
San Luis Obispo	14,387,585	10,998,433	76.4
San Mateo	29,623,866	21,644,896	73.1
Santa Barbara	29,686,414	20,097,978	67.7
Santa Clara	84,546,962	58,021,983	68.6
Santa Cruz	13,230,238	9,039,835	68.3
Shasta	15,771,261	11,424,464	72.4
Sierra	151,033	132,508	87.7
Siskiyou	2,965,860	2,037,851	68.7
Solano	36,177,453	25,119,637	69.4
Sonoma	31,709,449	23,256,192	73.3
Stanislaus	52,240,240	34,586,282	66.2
Sutter	7,850,786	5,341,253	68.0
Tehama	5,589,274	3,821,616	68.4
Trinity	934,846	609,209	65.2
Tulare	35,102,146	26,127,765	74.4
Tuolumne	4,620,359	3,609,904	78.1
Ventura	55,608,355	38,726,103	69.6
Yolo	13,078,475	9,357,441	71.5
Yuba	5,990,785	3,970,918	66.3
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	9,985,842	7,889,297	79.0
Humboldt/Trinity	8,500,566	5,909,841	69.5
Inyo/Mono	2,391,623	1,750,929	73.2
Merced/Mariposa	27,043,630	18,030,151	66.7
Santa Cruz/San Benito	18,077,209	12,595,187	69.7
Sierra/Nevada	5,339,792	4,250,055	79.6
Siskiyou/Modoc	3,508,756	2,370,814	67.6

SOURCE: OCSE 157 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

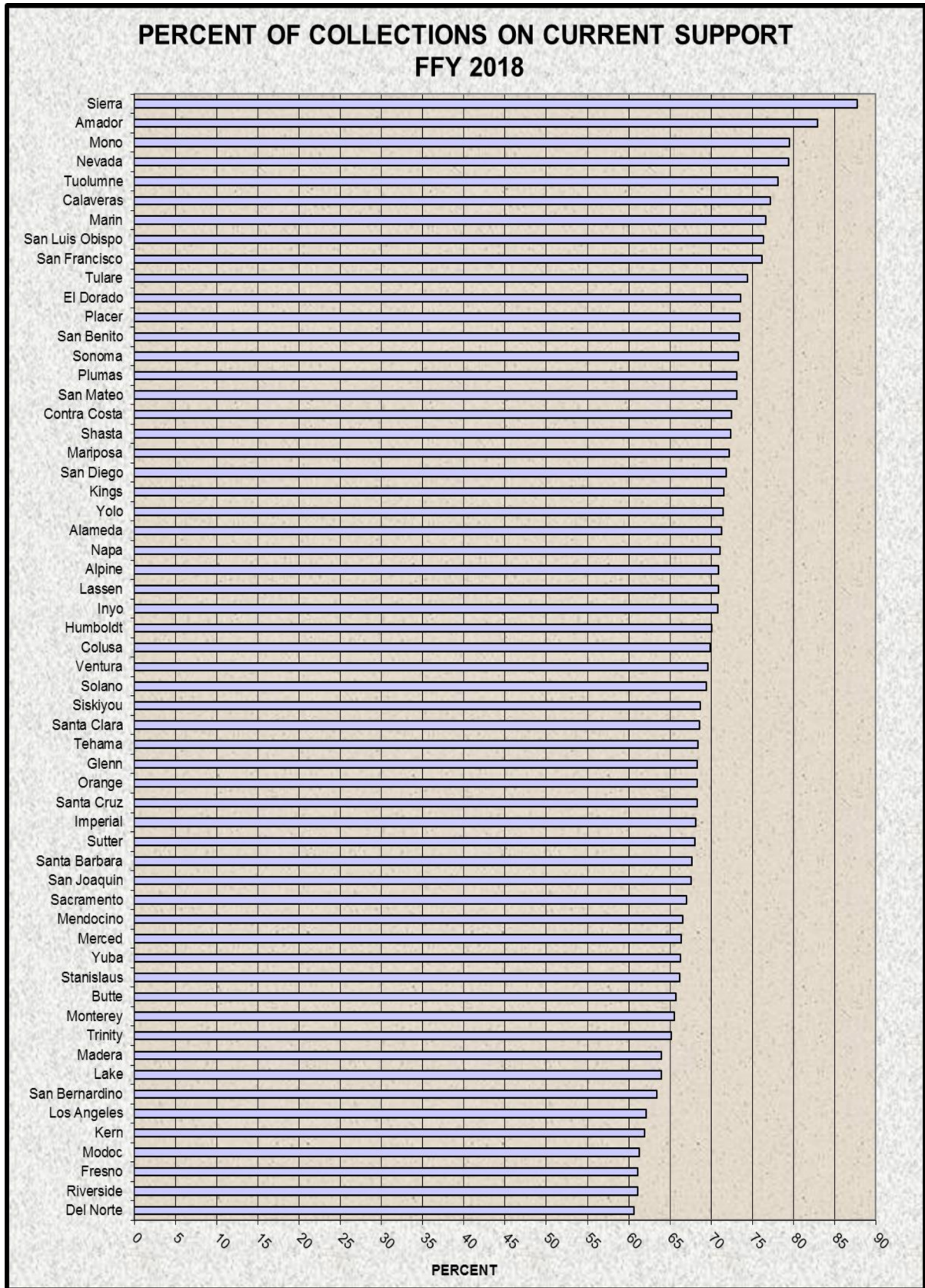
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

**TABLE D-1
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEARS 2014 - 2018**

	FFY 2014	FFY 2015	FFY 2016	FFY 2017	FFY 2018	2017 - 2018 % Change	2014 - 2018 % Change
STATEWIDE	64.9%	66.5%	67.0%	66.5%	66.5%	0.0%	2.5%
Alameda	69.7	72.5	73.4	72.2	71.3	-1.2	2.3
Alpine	75.8	80.8	87.8	73.5	70.9	-3.5	-6.5
Amador	79.7	82.5	82.6	80.8	82.9	2.6	4.0
Butte	67.2	69.1	68.8	67.2	65.7	-2.2	-2.2
Calaveras	74.3	78.6	78.6	75.8	77.2	1.8	3.9
Colusa	66.7	67.1	67.9	69.0	69.9	1.3	4.8
Contra Costa	66.9	69.3	71.6	71.8	72.5	1.0	8.4
Del Norte	63.1	62.9	62.6	61.7	60.6	-1.8	-4.0
El Dorado	69.2	69.9	71.5	73.3	73.6	0.4	6.4
Fresno	62.2	64.7	64.3	62.5	61.1	-2.2	-1.8
Glenn	65.0	66.0	67.6	69.2	68.3	-1.3	5.1
Humboldt	71.0	70.1	70.0	68.8	70.1	1.9	-1.3
Imperial	64.6	65.2	67.4	67.9	68.1	0.3	5.4
Inyo	69.5	73.3	68.9	68.3	70.8	3.7	1.9
Kern	60.8	62.1	61.2	61.0	61.9	1.5	1.8
Kings	68.8	70.0	71.6	71.6	71.6	0.0	4.1
Lake	62.1	63.9	64.4	63.1	64.0	1.4	3.1
Lassen	69.9	72.3	72.5	70.2	70.9	1.0	1.4
Los Angeles	60.1	61.6	61.4	61.0	62.1	1.8	3.3
Madera	63.1	65.3	65.8	63.7	64.0	0.5	1.4
Marin	79.1	78.5	79.5	78.2	76.6	-2.0	-3.2
Mariposa	67.6	70.1	71.1	71.1	72.2	1.5	6.8
Mendocino	66.6	68.0	67.8	67.5	66.6	-1.3	0.0
Merced	65.0	67.0	68.5	68.6	66.4	-3.2	2.2
Modoc	65.8	70.5	68.4	64.6	61.3	-5.1	-6.8
Mono	75.5	75.8	76.1	76.8	79.5	3.5	5.3
Monterey	63.6	65.0	65.9	66.2	65.5	-1.1	3.0
Napa	69.3	68.9	68.4	70.4	71.1	1.0	2.6
Nevada	76.0	77.3	79.1	78.3	79.4	1.4	4.5
Orange	66.1	67.4	68.2	68.2	68.3	0.1	3.3
Placer	66.7	69.0	71.6	72.7	73.5	1.1	10.2
Plumas	71.4	73.0	73.5	74.3	73.1	-1.6	2.4
Riverside	62.9	64.6	63.7	62.4	61.1	-2.1	-2.9
Sacramento	63.5	65.3	66.7	66.2	67.0	1.2	5.5
San Benito	70.1	69.8	69.6	71.8	73.4	2.2	4.7
San Bernardino	64.1	65.4	65.0	63.6	63.4	-0.3	-1.1
San Diego	70.0	70.9	72.2	71.8	71.8	0.0	2.6
San Francisco	73.9	75.1	76.4	75.9	76.2	0.4	3.1
San Joaquin	65.4	66.7	68.3	68.7	67.6	-1.6	3.4
San Luis Obispo	78.9	78.4	79.1	78.1	76.4	-2.2	-3.2
San Mateo	68.2	70.0	71.3	72.6	73.1	0.7	7.2
Santa Barbara	67.4	68.2	69.0	68.3	67.7	-0.9	0.4
Santa Clara	64.1	66.8	68.3	67.9	68.6	1.0	7.0
Santa Cruz	66.1	66.2	67.0	67.1	68.3	1.8	3.3
Shasta	67.0	69.9	71.1	72.3	72.4	0.1	8.1
Sierra	75.6	84.6	79.5	88.9	87.7	-1.3	16.0
Siskiyou	70.8	71.1	69.3	69.9	68.7	-1.7	-3.0
Solano	66.8	67.8	68.8	69.4	69.4	0.0	3.9
Sonoma	72.6	75.3	75.1	72.7	73.3	0.8	1.0
Stanislaus	65.5	67.4	68.7	67.9	66.2	-2.5	1.1
Sutter	67.4	69.7	71.0	69.2	68.0	-1.7	0.9
Tehama	64.6	67.3	67.6	69.3	68.4	-1.3	5.9
Trinity	62.8	61.7	63.8	65.0	65.2	0.3	3.8
Tulare	71.8	73.4	74.3	74.4	74.4	0.0	3.6
Tuolumne	74.1	74.9	78.5	77.7	78.1	0.5	5.4
Ventura	67.3	68.5	70.4	70.4	69.6	-1.1	3.4
Yolo	66.3	70.0	72.1	71.8	71.5	-0.4	7.8
Yuba	66.9	68.7	69.6	68.1	66.3	-2.6	-0.9
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	75.5	77.6	79.5	77.9	79.0	1.4	4.6
Humboldt/Trinity	n/a	n/a	n/a	68.5	69.5	1.5	n/a
Inyo/Mono	71.2	74.0	70.9	70.7	73.2	3.5	2.8
Merced/Mariposa	n/a	n/a	n/a	68.7	66.7	-2.9	n/a
Santa Cruz/San Benito	67.1	67.1	67.7	68.4	69.7	1.9	3.9
Sierra/Nevada	76.0	77.6	79.1	78.7	79.6	1.1	4.7
Siskiyou/Modoc	69.9	71.0	69.1	69.1	67.6	-2.2	-3.3

SOURCE: OCSE 157 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)

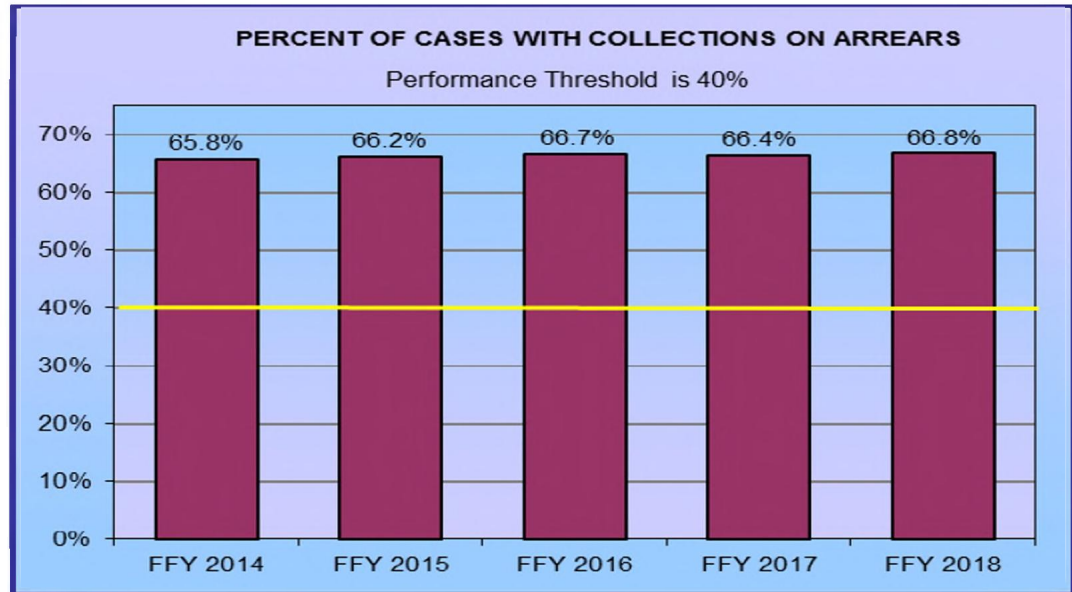
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).



FEDERAL PERFORMANCE MEASURE PERCENT OF CASES WITH COLLECTIONS ON ARREARS

This Federal Performance Measure captures the percent of child support cases that owe past due child support (arrears) in which at least one qualifying payment was made towards that arrearage during the FFY.⁵ (An arrearage is reported any time a current support payment is missed.) The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the FFY.

From FFY 2014 to FFY 2018, the percent of Cases with Collections on Arrears increased by 1.5 percent statewide.



In FFY 2018, California’s performance for this measure was 66.8 percent, an increase of 0.4 percentage points from the prior year. From FFY 2014 to FFY 2018, the percent of Cases with Collections on Arrears increased by 1.5 percent statewide. See Tables E and E-1 on pages 23 and 24.

⁵ This percent is calculated from data reported on the annual OCSE 157 Report, Line 29 (Cases Paying Toward Arrears During the FFY), divided by Line 28 (Cases with Arrears Due During the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

TABLE E
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
FEDERAL FISCAL YEAR 2018

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	858,669	573,451	66.8%
Alameda	21,807	16,795	77.0
Alpine	33	23	69.7
Amador	900	694	77.1
Butte	8,935	5,629	63.0
Calaveras	1,150	830	72.2
Colusa	534	385	72.1
Contra Costa	18,483	13,049	70.6
Del Norte	2,150	1,225	57.0
El Dorado	4,750	3,254	68.5
Fresno	42,683	26,788	62.8
Glenn	1,394	887	63.6
Humboldt	3,810	2,531	66.4
Imperial	8,263	5,382	65.1
Inyo	776	492	63.4
Kern	36,026	21,260	59.0
Kings	6,410	4,320	67.4
Lake	2,175	1,465	67.4
Lassen	1,310	831	63.4
Los Angeles	173,168	111,084	64.1
Madera	4,650	3,176	68.3
Marin	4,527	2,385	52.7
Mariposa	472	326	69.1
Mendocino	2,799	1,912	68.3
Merced	12,056	7,711	64.0
Modoc	281	163	58.0
Mono	185	139	75.1
Monterey	13,420	8,946	66.7
Napa	2,979	2,058	69.1
Nevada	2,250	1,662	73.9
Orange	51,635	35,001	67.8
Placer	6,289	4,577	72.8
Plumas	690	508	73.6
Riverside	61,477	39,616	64.4
Sacramento	49,958	32,528	65.1
San Benito	1,644	1,210	73.6
San Bernardino	70,865	46,940	66.2
San Diego	47,953	35,780	74.6
San Francisco	8,329	6,203	74.5
San Joaquin	22,368	14,844	66.4
San Luis Obispo	3,032	2,376	78.4
San Mateo	7,430	5,417	72.9
Santa Barbara	9,090	6,427	70.7
Santa Clara	27,447	19,660	71.6
Santa Cruz	4,340	3,035	69.9
Shasta	8,971	5,964	66.5
Sierra	80	61	76.3
Siskiyou	2,129	1,325	62.2
Solano	12,810	9,054	70.7
Sonoma	11,079	7,843	70.8
Stanislaus	20,375	13,546	66.5
Sutter	3,509	2,374	67.7
Tehama	3,160	2,068	65.4
Trinity	866	619	71.5
Tulare	16,792	11,437	68.1
Tuolumne	1,906	1,339	70.3
Ventura	16,999	12,193	71.7
Yolo	6,051	4,026	66.5
Yuba	3,019	2,078	68.8
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,989	2,886	72.3
Humboldt/Trinity	4,676	3,150	67.4
Inyo/Mono	961	631	65.7
Merced/Mariposa	12,528	8,037	64.2
Santa Cruz/San Benito	5,984	4,245	70.9
Sierra/Nevada	2,330	1,723	73.9
Siskiyou/Modoc	2,410	1,488	61.7

SOURCE: OCSE 157 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

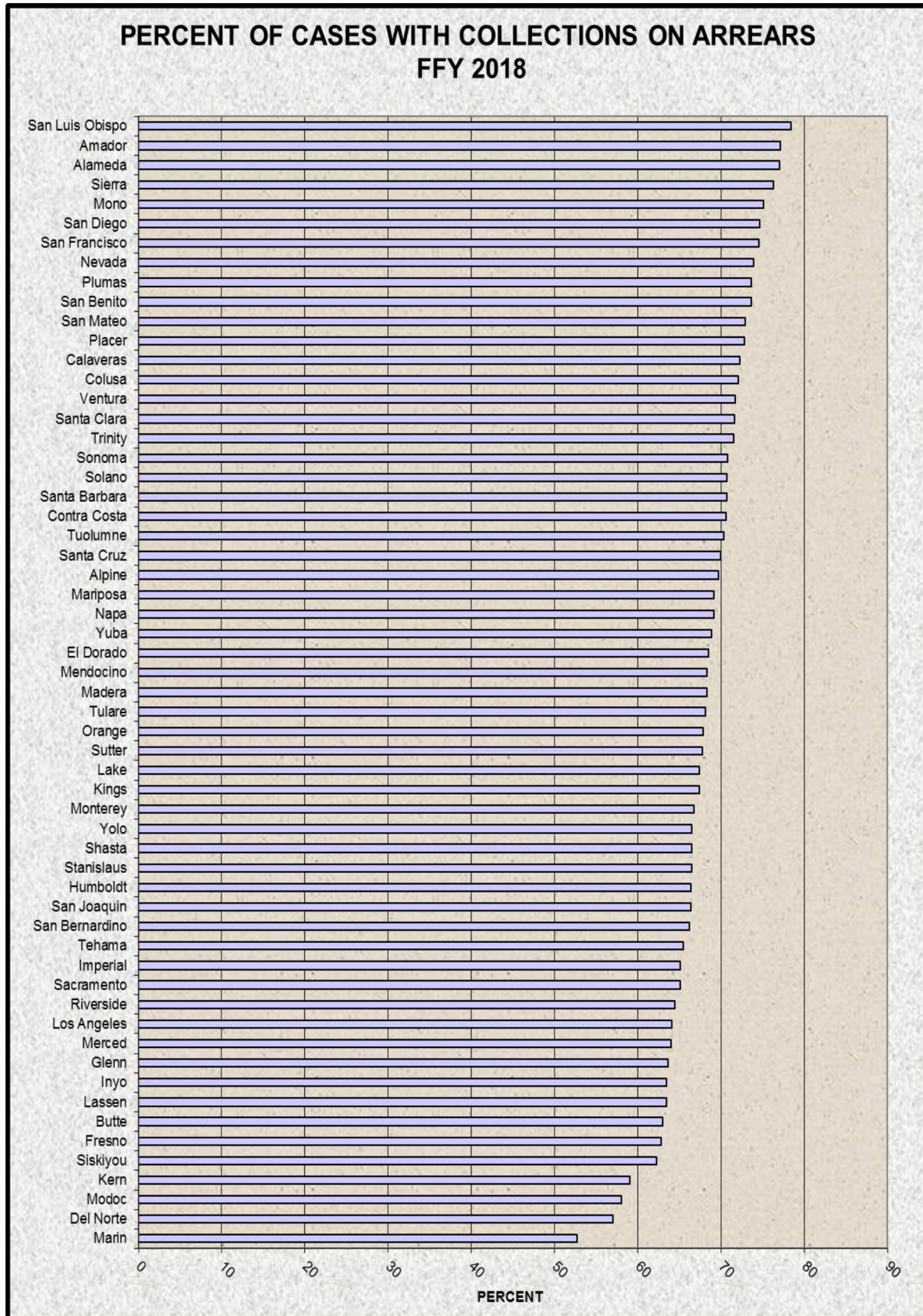
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

TABLE E-1
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
FEDERAL FISCAL YEARS 2014 - 2018

	FFY 2014	FFY 2015	FFY 2016	FFY 2017	FFY 2018	2017 - 2018 % Change	2014 - 2018 % Change
STATEWIDE	65.8%	66.2%	66.7%	66.4%	66.8%	0.6%	1.5%
Alameda	75.3	77.0	78.1	77.5	77.0	-0.6	2.3
Alpine	70.5	83.8	74.2	75.8	69.7	-8.0	-1.1
Amador	75.0	76.0	77.6	75.1	77.1	2.7	2.8
Butte	67.1	66.2	65.8	65.1	63.0	-3.2	-6.1
Calaveras	73.7	74.5	73.9	73.8	72.2	-2.2	-2.0
Colusa	68.9	72.7	68.5	67.0	72.1	7.6	4.6
Contra Costa	68.5	69.9	70.9	70.7	70.6	-0.1	3.1
Del Norte	58.0	57.8	57.4	57.8	57.0	-1.4	-1.7
El Dorado	69.1	67.9	70.1	68.4	68.5	0.1	-0.9
Fresno	64.0	65.2	65.0	63.6	62.8	-1.3	-1.9
Glenn	65.3	65.2	65.2	62.9	63.6	1.1	-2.6
Humboldt	71.9	70.0	70.4	69.3	66.4	-4.2	-7.6
Imperial	61.8	63.6	64.7	64.0	65.1	1.7	5.3
Inyo	64.9	65.8	64.7	64.4	63.4	-1.6	-2.3
Kern	58.8	58.7	58.8	58.3	59.0	1.2	0.3
Kings	63.6	63.5	65.5	65.8	67.4	2.4	6.0
Lake	67.8	66.7	67.8	67.6	67.4	-0.3	-0.6
Lassen	64.2	63.4	64.0	62.0	63.4	2.3	-1.2
Los Angeles	62.9	62.2	62.3	62.6	64.1	2.4	1.9
Madera	67.7	68.6	69.4	67.6	68.3	1.0	0.9
Marin	78.4	77.1	32.4	42.8	52.7	23.1	-32.8
Mariposa	70.2	70.2	68.9	69.6	69.1	-0.7	-1.6
Mendocino	65.0	65.9	67.3	69.3	68.3	-1.4	5.1
Merced	63.7	63.2	64.4	65.3	64.0	-2.0	0.5
Modoc	58.1	60.8	61.6	54.6	58.0	6.2	-0.2
Mono	76.4	77.5	77.5	79.9	75.1	-6.0	-1.7
Monterey	66.9	67.1	67.1	66.8	66.7	-0.1	-0.3
Napa	69.8	69.3	70.7	69.2	69.1	-0.1	-1.0
Nevada	71.5	71.8	72.1	74.6	73.9	-0.9	3.4
Orange	68.1	68.5	68.6	67.9	67.8	-0.1	-0.4
Placer	66.2	67.5	70.2	71.3	72.8	2.1	10.0
Plumas	72.8	71.8	71.0	74.2	73.6	-0.8	1.1
Riverside	63.9	65.4	65.9	64.8	64.4	-0.6	0.8
Sacramento	64.0	63.1	64.4	64.0	65.1	1.7	1.7
San Benito	69.2	69.8	70.4	71.3	73.6	3.2	6.4
San Bernardino	66.0	66.5	66.4	66.1	66.2	0.2	0.3
San Diego	69.8	71.1	75.6	75.2	74.6	-0.8	6.9
San Francisco	71.4	71.9	73.3	73.4	74.5	1.5	4.3
San Joaquin	64.6	65.3	67.3	67.0	66.4	-0.9	2.8
San Luis Obispo	81.9	82.1	81.5	77.4	78.4	1.3	-4.3
San Mateo	70.5	70.8	72.0	73.0	72.9	-0.1	3.4
Santa Barbara	71.9	72.5	71.1	70.4	70.7	0.4	-1.7
Santa Clara	67.7	69.0	71.4	70.9	71.6	1.0	5.8
Santa Cruz	69.2	70.8	70.5	70.5	69.9	-0.9	1.0
Shasta	63.9	64.2	66.1	66.7	66.5	-0.3	4.1
Sierra	65.7	67.7	73.5	76.4	76.3	-0.1	16.1
Siskiyou	65.8	64.0	63.2	63.3	62.2	-1.7	-5.5
Solano	68.9	69.5	70.6	70.5	70.7	0.3	2.6
Sonoma	73.5	73.2	72.0	71.4	70.8	-0.8	-3.7
Stanislaus	63.7	65.1	66.7	66.6	66.5	-0.2	4.4
Sutter	62.8	64.5	66.9	66.7	67.7	1.5	7.8
Tehama	62.3	62.3	64.3	66.2	65.4	-1.2	5.0
Trinity	67.6	65.6	66.4	66.4	71.5	7.7	5.8
Tulare	63.0	64.1	66.3	66.3	68.1	2.7	8.1
Tuolumne	69.9	71.9	72.7	69.3	70.3	1.4	0.6
Ventura	71.5	71.6	72.2	72.2	71.7	-0.7	0.3
Yolo	63.7	66.7	67.3	68.8	66.5	-3.3	4.4
Yuba	62.0	65.0	67.2	67.6	68.8	1.8	11.0
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	72.2	73.6	74.1	72.0	72.3	0.4	0.1
Humboldt/Trinity	n/a	n/a	n/a	68.9	67.4	-2.2	n/a
Inyo/Mono	67.0	68.0	67.0	67.2	65.7	-2.2	-1.9
Merced/Mariposa	n/a	n/a	n/a	65.5	64.2	-2.0	n/a
Santa Cruz/San Benito	69.2	70.5	70.4	70.7	70.9	0.3	2.5
Sierra/Nevada	71.3	71.7	72.2	74.6	73.9	-0.9	3.6
Siskiyou/Modoc	64.9	63.7	63.0	62.3	61.7	-1.0	-4.9

SOURCE: OCSE 157 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)

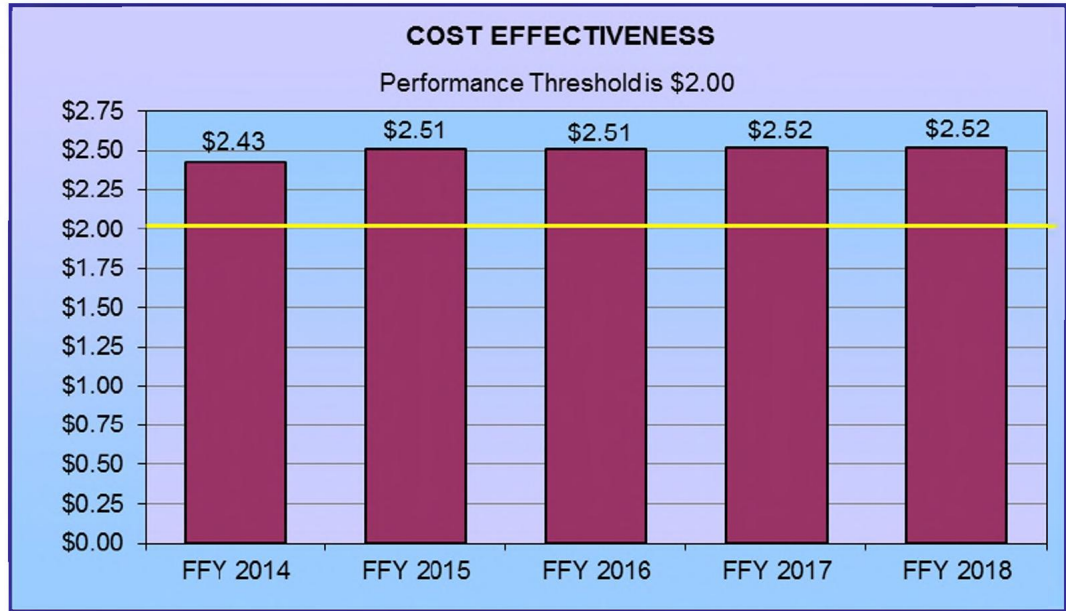
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).



FEDERAL PERFORMANCE MEASURE COST EFFECTIVENESS

This Federal Performance Measure demonstrates the efficiency of the Child Support Program by comparing money collected to the cost of the program. The performance measure is a ratio of total distributed child support collections and fees retained by other agencies during the FFY to the total administrative costs of the IV-D Program.⁶ This administrative cost is measured by expenditures, not amounts budgeted or allocated. The total amount of distributed collections includes current support and arrears, interest, recoupment of aid paid, and fees retained by other states during the FFY.

Cost Effectiveness continues to exceed the minimum federal performance threshold.



In FFY 2018, California achieved a Cost Effectiveness ratio of \$2.52.

The LCSAs Cost Effectiveness are calculated by comparing county collections with county costs, excluding any state level administrative and statewide system development costs. Consequently, local collection-to-cost ratios are generally higher than the statewide ratio.

Individually, the LCSAs' performance for Cost Effectiveness ranged from a high of \$4.91 to a low of \$1.57. See Tables F and F-1 on pages 27 and 28.

⁶ The cost effectiveness dollar figure is calculated from the data reported on the OCSE 34 Report, Line 4b (Collections Sent to Other States or Tribes) plus Line 4c (Collections Sent to Other Countries) plus Line 8 (Total Distributed Collections) plus Line 11 (Fees Retained by Other States), divided by the sum of the OCSE 396 Report, Line 7 (Total Costs Claimed) minus Line 1c (Administrative Costs: Non IV-D). The minimum federal performance threshold is \$2.00.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

**TABLE F
COST EFFECTIVENESS
FEDERAL FISCAL YEAR 2018**

	Expenditures*	Collections**	Cost Effectiveness
STATEWIDE	\$981,664,996	\$2,477,563,626	\$2.52
Alameda	26,548,127	82,080,861	3.09
Ama/Alp/Cala/Tuol	4,913,197	11,550,451	2.35
Butte	4,926,810	17,201,934	3.49
Colusa	687,775	1,663,595	2.42
Contra Costa	18,432,115	69,817,497	3.79
Del Norte	1,941,952	3,044,824	1.57
El Dorado	4,743,769	13,964,120	2.94
Fresno	21,169,131	91,184,811	4.31
Glenn	742,607	3,243,768	4.37
Humboldt/Trinity	4,339,229	9,515,179	2.19
Imperial	5,375,445	23,855,895	4.44
Inyo/Mono	1,025,468	2,617,695	2.55
Kern	20,829,774	82,477,414	3.96
Kings	4,144,056	15,084,990	3.64
Lake	2,331,500	4,781,175	2.05
Lassen	842,937	2,687,476	3.19
Los Angeles	186,589,183	499,226,036	2.68
Madera	2,911,600	10,433,544	3.58
Marin	3,726,994	12,992,693	3.49
Mendocino	2,576,920	5,636,130	2.19
Merced/Mariposa	8,991,373	27,130,446	3.02
Monterey	10,249,414	43,504,768	4.24
Napa	4,081,147	10,195,474	2.50
Orange	55,733,142	185,534,474	3.33
Placer	6,521,039	26,311,259	4.03
Plumas	636,845	1,814,161	2.85
Riverside	34,369,331	168,636,312	4.91
Sacramento	32,129,420	120,839,691	3.76
San Bernardino	39,501,446	190,805,070	4.83
San Diego	46,943,263	176,194,600	3.75
San Francisco	12,603,385	25,545,322	2.03
San Joaquin	15,001,661	61,549,250	4.10
San Luis Obispo	3,906,977	14,495,858	3.71
San Mateo	11,086,226	31,813,085	2.87
Santa Barbara	9,868,042	29,022,194	2.94
Santa Clara	35,077,805	92,577,926	2.64
Santa Cruz/San Benito	8,199,340	18,974,575	2.31
Shasta	6,508,152	18,615,291	2.86
Sierra/Nevada	2,243,070	6,764,323	3.02
Siskiyou/Modoc	2,051,907	3,992,794	1.95
Solano	12,359,722	38,239,437	3.09
Sonoma	12,188,914	35,219,612	2.89
Stanislaus	14,553,448	54,223,518	3.73
Sutter	2,670,104	8,323,115	3.12
Tehama	1,829,591	6,134,409	3.35
Tulare	14,387,762	40,185,283	2.79
Ventura	17,622,575	56,934,308	3.23
Yolo	5,201,928	14,537,428	2.79
Yuba	3,350,157	6,642,097	1.98

SOURCE: OCSE 34 Lines 4b (Collections Sent to Other States), 4c (Collections Sent to Other Countries), 8 (Total Collections Distributed), 11 (Fees Retained by Other States); and OCSE 396 Lines 1c (Administrative Non IV-D Costs), 7 (Total Costs Claimed)

*Total includes state-only costs of \$232,999,221.

**Statewide total has been adjusted for suspended collections in the amount of (\$252,543).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

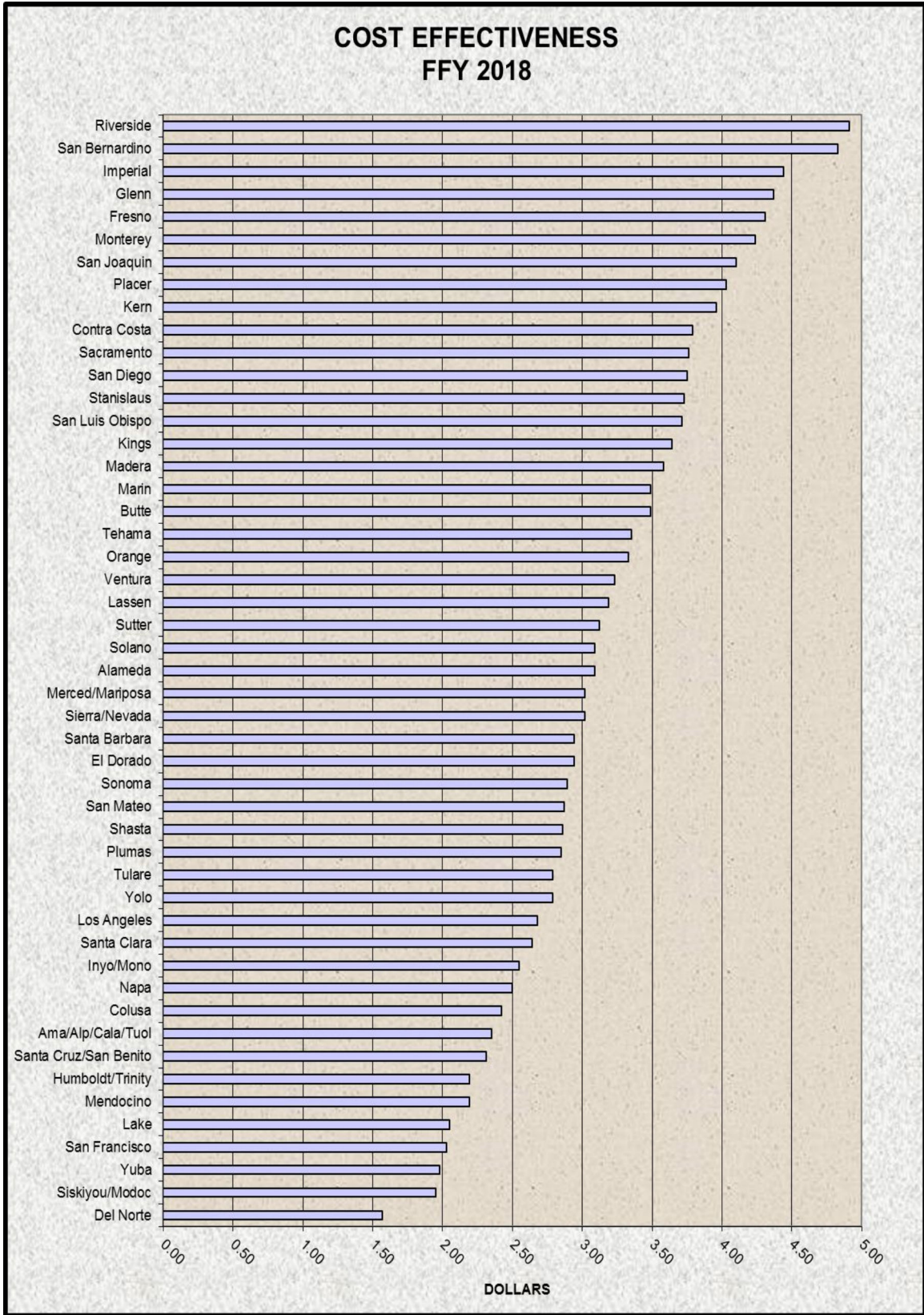
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

**TABLE F-1
COST EFFECTIVENESS
FEDERAL FISCAL YEARS 2014 - 2018**

	FFY 2014	FFY 2015	FFY 2016	FFY 2017	FFY 2018	2017 - 2018 % Change	2014 - 2018 % Change
STATEWIDE	\$2.43	\$2.51	\$2.51	\$2.52	\$2.52	0.0%	3.7%
Alameda	2.91	3.10	2.97	2.99	3.09	3.3	6.2
Ama/Alp/Cala/Tuol	2.13	2.37	2.29	2.32	2.35	1.3	10.3
Butte	2.80	2.87	3.06	3.00	3.49	16.3	24.6
Colusa	2.66	2.20	2.94	2.53	2.42	-4.3	-9.0
Contra Costa	3.56	3.75	3.85	3.82	3.79	-0.8	6.5
Del Norte	1.85	1.76	1.63	1.61	1.57	-2.5	-15.1
El Dorado	3.07	2.74	2.82	2.99	2.94	-1.7	-4.2
Fresno	4.20	4.26	4.13	4.10	4.31	5.1	2.6
Glenn	3.64	3.81	4.22	4.03	4.37	8.4	20.1
Humboldt/Trinity	n/a	n/a	n/a	2.38	2.19	-8.0	n/a
Imperial	4.62	4.06	4.10	4.39	4.44	1.1	-3.9
Inyo/Mono	2.49	2.53	2.09	2.14	2.55	19.2	2.4
Kern	3.81	3.84	3.89	3.76	3.96	5.3	3.9
Kings	3.84	3.66	3.47	3.70	3.64	-1.6	-5.2
Lake	2.16	1.90	1.90	2.20	2.05	-6.8	-5.1
Lassen	3.15	3.11	2.96	3.03	3.19	5.3	1.3
Los Angeles	2.68	2.72	2.69	2.68	2.68	0.0	0.0
Madera	3.48	3.56	3.38	3.10	3.58	15.5	2.9
Marin	3.20	3.25	3.05	3.61	3.49	-3.3	9.1
Mendocino	2.48	2.37	2.17	2.19	2.19	0.0	-11.7
Merced/Mariposa	n/a	n/a	n/a	2.97	3.02	1.7	n/a
Monterey	3.68	3.74	3.90	3.99	4.24	6.3	15.2
Napa	2.52	2.60	2.61	2.47	2.50	1.2	-0.8
Orange	3.25	3.23	3.32	3.35	3.33	-0.6	2.5
Placer	3.86	3.84	3.69	4.12	4.03	-2.2	4.4
Plumas	3.11	2.90	3.06	2.84	2.85	0.4	-8.4
Riverside	4.27	4.15	4.54	4.66	4.91	5.4	15.0
Sacramento	3.60	3.60	3.79	3.69	3.76	1.9	4.4
San Bernardino	4.26	4.42	4.70	4.63	4.83	4.3	13.4
San Diego	3.61	3.73	3.67	3.39	3.75	10.6	3.9
San Francisco	2.14	2.19	2.11	1.99	2.03	2.0	-5.1
San Joaquin	3.89	4.11	4.22	4.15	4.10	-1.2	5.4
San Luis Obispo	3.35	3.34	3.39	3.48	3.71	6.6	10.7
San Mateo	2.85	2.93	2.81	2.83	2.87	1.4	0.7
Santa Barbara	2.90	2.90	2.93	2.98	2.94	-1.3	1.4
Santa Clara	2.41	2.59	2.62	2.76	2.64	-4.3	9.5
Santa Cruz/San Benito	2.31	2.26	2.15	2.23	2.31	3.6	0.0
Shasta	2.65	2.79	2.79	2.77	2.86	3.2	7.9
Sierra/Nevada	2.64	3.01	3.08	2.77	3.02	9.0	14.4
Siskiyou/Modoc	2.21	2.24	2.31	2.16	1.95	-9.7	-11.8
Solano	3.27	3.16	3.09	3.02	3.09	2.3	-5.5
Sonoma	2.62	2.67	2.78	2.89	2.89	0.0	10.3
Stanislaus	3.49	3.63	3.59	3.80	3.73	-1.8	6.9
Sutter	2.97	2.99	2.79	2.72	3.12	14.7	5.1
Tehama	3.56	3.22	3.31	3.37	3.35	-0.6	-5.9
Tulare	2.87	3.05	3.08	3.09	2.79	-9.7	-2.8
Ventura	2.83	2.99	3.12	3.33	3.23	-3.0	14.1
Yolo	2.13	2.23	2.45	2.64	2.79	5.7	31.0
Yuba	2.04	2.14	2.12	1.96	1.98	1.0	-2.9

SOURCE: OCSE 34 Lines 4b (Collections Sent to Other States), 4c (Collections Sent to Other Countries), 8 (Total Collections Distributed), 11 (Fees Retained by Other States); and OCSE 396 Lines 1c (Administrative Non IV-D Costs), 7 (Total Costs Claimed)

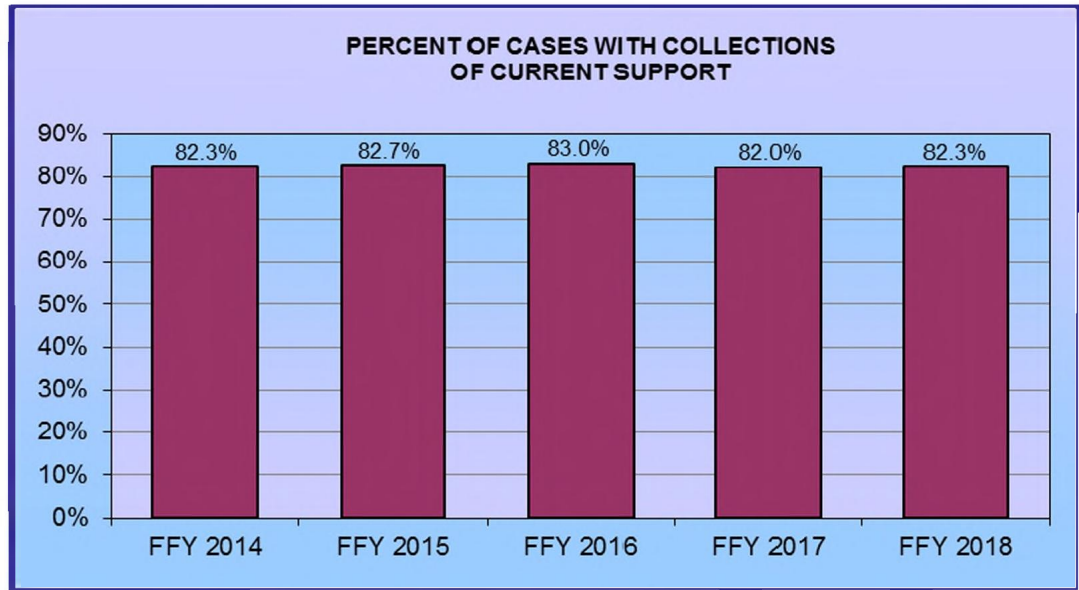
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).



STATE PERFORMANCE MEASURE PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.⁷ Unlike the Federal Performance Measure of Collections on Current Support, this measure evaluates the number of cases owing and receiving current support, not the total dollar amounts owed and received.

In FFY 2018, 438,300 cases, or 82.3 percent of all cases owing current support, paid current child support.



In FFY 2018, there were 438,300 cases paying toward current child support, of the 532,610 cases with current support due. This equates to 82.3 percent of cases paying current support in FFY 2018, an increase of 0.3 percentage points from FFY 2017. See Tables G and G-1 on pages 31 and 32.

⁷ The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 45 (Cases Paying Toward Current Support During the FFY), divided by Line 44 (Cases with Current Support Due During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

TABLE G
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
FEDERAL FISCAL YEAR 2018

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	532,610	438,300	82.3%
Alameda	13,897	12,253	88.2
Alpine	15	14	93.3
Amador	545	502	92.1
Butte	4,761	3,649	76.6
Calaveras	688	596	86.6
Colusa	376	317	84.3
Contra Costa	13,560	11,399	84.1
Del Norte	1,092	799	73.2
El Dorado	2,607	2,144	82.2
Fresno	24,545	18,884	76.9
Glenn	865	676	78.2
Humboldt	2,288	1,862	81.4
Imperial	5,704	4,732	83.0
Inyo	420	353	84.0
Kern	21,969	16,762	76.3
Kings	3,827	3,295	86.1
Lake	1,276	1,016	79.6
Lassen	710	568	80.0
Los Angeles	106,631	84,006	78.8
Madera	3,603	2,938	81.5
Marin	1,529	1,408	92.1
Mariposa	316	266	84.2
Mendocino	1,479	1,230	83.2
Merced	7,822	6,298	80.5
Modoc	182	137	75.3
Mono	146	134	91.8
Monterey	9,118	7,395	81.1
Napa	2,077	1,750	84.3
Nevada	1,235	1,111	90.0
Orange	36,641	30,611	83.5
Placer	4,561	3,912	85.8
Plumas	404	367	90.8
Riverside	40,103	31,957	79.7
Sacramento	27,075	22,110	81.7
San Benito	1,119	976	87.2
San Bernardino	46,953	37,997	80.9
San Diego	33,178	29,344	88.4
San Francisco	4,780	4,266	89.2
San Joaquin	14,231	11,806	83.0
San Luis Obispo	2,865	2,558	89.3
San Mateo	5,062	4,455	88.0
Santa Barbara	6,341	5,397	85.1
Santa Clara	15,682	13,372	85.3
Santa Cruz	2,850	2,394	84.0
Shasta	4,574	3,818	83.5
Sierra	46	42	91.3
Siskiyou	1,037	839	80.9
Solano	8,000	6,811	85.1
Sonoma	7,175	6,218	86.7
Stanislaus	11,845	9,924	83.8
Sutter	2,053	1,667	81.2
Tehama	1,704	1,342	78.8
Trinity	389	283	72.8
Tulare	9,549	8,455	88.5
Tuolumne	1,149	998	86.9
Ventura	11,460	9,883	86.2
Yolo	3,075	2,594	84.4
Yuba	1,692	1,369	80.9
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,397	2,110	88.0
Humboldt/Trinity	2,677	2,145	80.1
Inyo/Mono	566	487	86.0
Merced/Mariposa	8,138	6,564	80.7
Santa Cruz/San Benito	3,969	3,370	84.9
Sierra/Nevada	1,281	1,153	90.0
Siskiyou/Modoc	1,219	976	80.1

SOURCE: CS 1257 Lines 44 (Cases With Current Support Due During the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support During the Federal Fiscal Year)
Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 6,266 and 3,959, respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

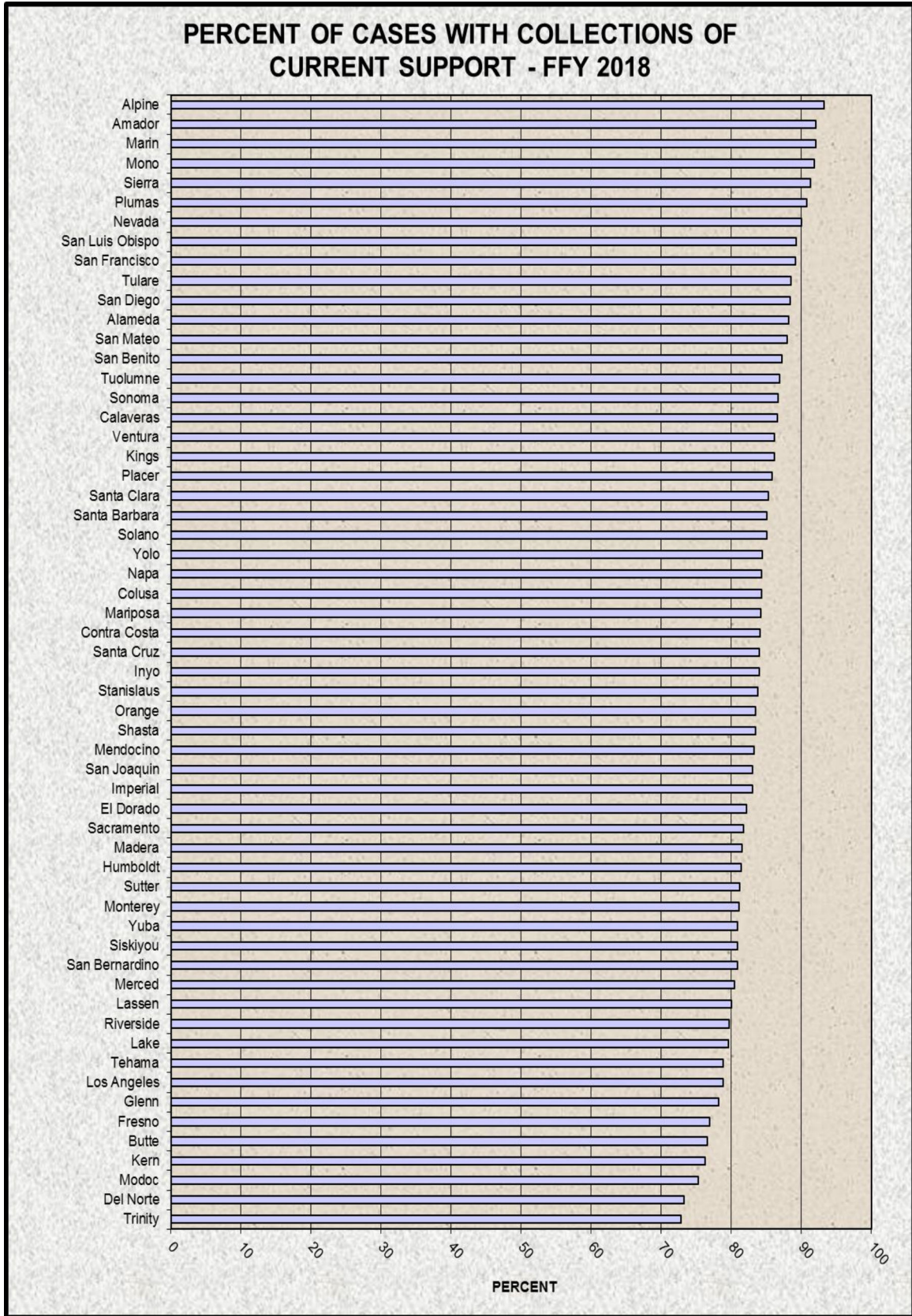
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

**TABLE G-1
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
FEDERAL FISCAL YEARS 2014 - 2018**

	FFY 2014	FFY 2015	FFY 2016	FFY 2017	FFY 2018	2017 - 2018 % Change	2014 - 2018 % Change
STATEWIDE	82.3%	82.7%	83.0%	82.0%	82.3%	0.4%	0.0%
Alameda	85.6	87.9	89.1	88.3	88.2	-0.1	3.0
Alpine	76.9	91.7	100.0	88.2	93.3	5.8	21.3
Amador	92.4	94.2	94.9	93.2	92.1	-1.2	-0.3
Butte	80.1	81.6	81.1	78.9	76.6	-2.9	-4.4
Calaveras	89.9	90.5	92.1	89.7	86.6	-3.5	-3.7
Colusa	82.9	80.4	81.3	83.2	84.3	1.3	1.7
Contra Costa	81.2	82.7	83.6	84.0	84.1	0.1	3.6
Del Norte	72.4	72.3	73.9	74.3	73.2	-1.5	1.1
El Dorado	82.7	80.9	82.4	81.5	82.2	0.9	-0.6
Fresno	80.1	80.9	80.6	77.6	76.9	-0.9	-4.0
Glenn	80.1	80.4	82.7	77.9	78.2	0.4	-2.4
Humboldt	86.0	84.9	86.4	84.1	81.4	-3.2	-5.3
Imperial	80.3	82.6	82.9	82.1	83.0	1.1	3.4
Inyo	83.4	87.3	82.3	80.6	84.0	4.2	0.7
Kern	76.2	77.3	77.3	75.9	76.3	0.5	0.1
Kings	84.1	84.8	85.1	85.3	86.1	0.9	2.4
Lake	79.9	79.1	79.2	79.8	79.6	-0.3	-0.4
Lassen	80.4	77.3	76.9	76.1	80.0	5.1	-0.5
Los Angeles	78.4	78.1	78.4	77.2	78.8	2.1	0.5
Madera	80.5	80.4	81.7	80.3	81.5	1.5	1.2
Marin	93.0	91.3	91.5	91.4	92.1	0.8	-1.0
Mariposa	82.1	85.3	83.9	82.4	84.2	2.2	2.6
Mendocino	82.9	83.6	85.6	85.2	83.2	-2.3	0.4
Merced	80.7	80.8	82.7	83.4	80.5	-3.5	-0.2
Modoc	80.2	82.3	81.0	78.3	75.3	-3.8	-6.1
Mono	91.9	93.4	90.2	95.7	91.8	-4.1	-0.1
Monterey	81.8	81.2	81.5	81.5	81.1	-0.5	-0.9
Napa	85.3	85.0	84.9	84.5	84.3	-0.2	-1.2
Nevada	86.4	87.5	90.9	90.8	90.0	-0.9	4.2
Orange	83.7	84.0	84.6	83.7	83.5	-0.2	-0.2
Placer	79.9	82.2	84.0	84.4	85.8	1.7	7.4
Plumas	90.2	89.7	88.2	92.6	90.8	-1.9	0.7
Riverside	82.5	83.3	82.7	80.3	79.7	-0.7	-3.4
Sacramento	79.3	80.0	81.7	80.5	81.7	1.5	3.0
San Benito	84.8	86.8	85.9	87.5	87.2	-0.3	2.8
San Bernardino	83.1	83.0	81.8	80.0	80.9	1.1	-2.6
San Diego	88.7	88.4	88.4	88.2	88.4	0.2	-0.3
San Francisco	86.5	86.3	88.0	88.2	89.2	1.1	3.1
San Joaquin	82.3	83.3	84.9	84.1	83.0	-1.3	0.9
San Luis Obispo	93.4	93.5	92.9	90.4	89.3	-1.2	-4.4
San Mateo	85.9	86.0	87.0	87.4	88.0	0.7	2.4
Santa Barbara	86.9	87.3	87.0	84.9	85.1	0.2	-2.1
Santa Clara	82.0	84.2	86.0	85.5	85.3	-0.2	4.0
Santa Cruz	83.7	84.9	84.3	83.8	84.0	0.2	0.4
Shasta	79.3	80.7	81.5	82.5	83.5	1.2	5.3
Sierra	90.7	90.0	92.7	90.2	91.3	1.2	0.7
Siskiyou	80.6	81.9	82.0	81.9	80.9	-1.2	0.4
Solano	83.9	84.5	86.2	84.8	85.1	0.4	1.4
Sonoma	87.9	89.0	87.0	87.1	86.7	-0.5	-1.4
Stanislaus	82.7	83.9	85.1	84.6	83.8	-0.9	1.3
Sutter	79.3	81.2	83.5	82.1	81.2	-1.1	2.4
Tehama	78.5	79.1	79.0	80.7	78.8	-2.4	0.4
Trinity	78.4	79.3	79.9	79.5	72.8	-8.4	-7.1
Tulare	85.0	85.9	87.7	87.9	88.5	0.7	4.1
Tuolumne	87.5	88.1	88.3	85.5	86.9	1.6	-0.7
Ventura	85.5	85.4	86.3	86.7	86.2	-0.6	0.8
Yolo	81.6	83.1	85.2	84.3	84.4	0.1	3.4
Yuba	78.9	79.3	80.3	82.8	80.9	-2.3	2.5
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	89.2	90.1	90.9	88.4	88.0	-0.5	-1.3
Humboldt/Trinity	n/a	n/a	n/a	83.7	80.1	-4.3	n/a
Inyo/Mono	85.5	88.8	84.2	84.2	86.0	2.1	0.6
Merced/Mariposa	n/a	n/a	n/a	83.3	80.7	-3.1	n/a
Santa Cruz/San Benito	84.0	85.4	84.8	84.8	84.9	0.1	1.1
Sierra/Nevada	86.5	87.6	90.9	90.8	90.0	-0.9	4.0
Siskiyou/Modoc	80.5	82.0	81.8	81.4	80.1	-1.6	-0.5

SOURCE: CS 1257 Lines 44 (Cases With Current Support Due During the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support During the Federal Fiscal Year)

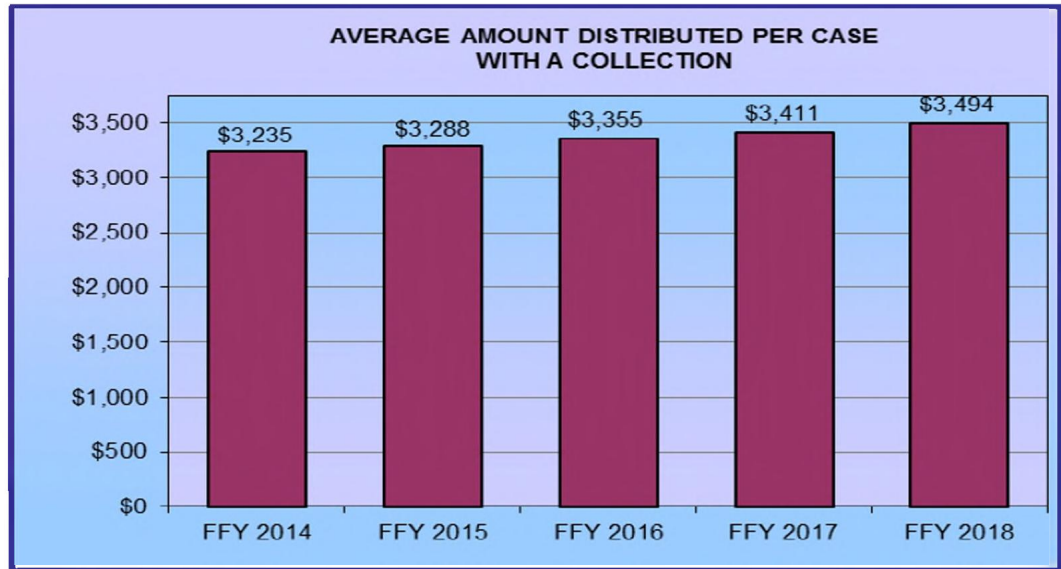
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).



**STATE PERFORMANCE MEASURE
AVERAGE AMOUNT DISTRIBUTED
PER CASE WITH A COLLECTION**

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated annual count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.⁸

Since FFY 2014, the statewide average distribution per case has increased by 8.0 percent.



California’s total child support distributed was approximately \$2.5 billion in FFY 2018. When applying the 706,182 cases with a collection, the state averaged \$3,494 distributed per case, an increase of \$83 from the prior FFY. Since FFY 2014, the statewide average distribution per case has increased by 8.0 percent.

For FFY 2018, the average amount distributed per case with a collection for individual counties ranged from \$1,727 to \$4,663. See Tables H and H-1 on pages 35 and 36.

Additionally, FC Section 17600(b)(6) requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assistance. See Table I on page 38.

⁸ The performance level for this measure is calculated from the sum of data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY) and Line 27 (Total Amount of Support Distributed as Arrears During the FFY), divided by Line 18 (Cases with Collections During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

TABLE H
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEAR 2018

	Support Distributed	Cases with Collections	Average Amount Distributed per Case with a Collection
STATEWIDE	\$2,467,686,030	706,182	\$3,494
Alameda	82,171,156	20,401	4,028
Alpine	48,366	28	1,727
Amador	2,895,005	845	3,426
Butte	17,068,527	6,685	2,553
Calaveras	3,375,018	995	3,392
Colusa	1,667,237	471	3,540
Contra Costa	70,887,502	16,719	4,240
Del Norte	3,013,405	1,470	2,050
El Dorado	13,906,805	3,816	3,644
Fresno	90,703,983	32,382	2,801
Glenn	3,245,472	1,056	3,073
Humboldt	8,212,661	3,027	2,713
Imperial	23,932,614	6,686	3,580
Inyo	1,806,972	611	2,957
Kern	82,470,467	26,418	3,122
Kings	15,053,838	5,380	2,798
Lake	4,760,544	1,705	2,792
Lassen	2,670,620	978	2,731
Los Angeles	493,822,693	136,834	3,609
Madera	10,401,325	4,002	2,599
Marin	12,829,292	2,901	4,422
Mariposa	1,179,164	405	2,912
Mendocino	5,610,045	2,224	2,523
Merced	25,959,050	9,573	2,712
Modoc	503,821	209	2,411
Mono	790,175	176	4,490
Monterey	43,484,483	11,069	3,928
Napa	10,393,023	2,657	3,912
Nevada	6,537,835	2,066	3,164
Orange	185,699,850	44,569	4,167
Placer	26,300,348	5,755	4,570
Plumas	1,826,537	627	2,913
Riverside	167,710,846	48,474	3,460
Sacramento	119,785,007	39,178	3,057
San Benito	5,052,287	1,454	3,475
San Bernardino	189,909,320	58,156	3,266
San Diego	174,392,417	44,848	3,889
San Francisco	25,489,733	7,554	3,374
San Joaquin	61,375,362	18,312	3,352
San Luis Obispo	14,536,375	3,179	4,573
San Mateo	31,700,799	6,798	4,663
Santa Barbara	28,970,456	8,016	3,614
Santa Clara	92,423,922	23,641	3,909
Santa Cruz	14,026,115	3,788	3,703
Shasta	18,893,127	7,191	2,627
Sierra	195,134	76	2,568
Siskiyou	3,418,874	1,626	2,103
Solano	38,250,778	11,016	3,472
Sonoma	34,249,542	9,746	3,514
Stanislaus	54,320,451	16,379	3,316
Sutter	8,329,416	2,832	2,941
Tehama	6,199,353	2,449	2,531
Trinity	1,284,353	699	1,837
Tulare	40,358,999	13,797	2,925
Tuolumne	5,247,704	1,695	3,096
Ventura	57,163,576	15,272	3,743
Yolo	14,572,356	4,829	3,018
Yuba	6,601,897	2,437	2,709
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	11,566,093	3,563	3,246
Humboldt/Trinity	9,497,013	3,726	2,549
Inyo/Mono	2,597,146	787	3,300
Merced/Mariposa	27,138,214	9,978	2,720
Santa Cruz/San Benito	19,078,402	5,242	3,640
Sierra/Nevada	6,732,969	2,142	3,143
Siskiyou/Modoc	3,922,695	1,835	2,138

SOURCE: OCSE 157 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed as Arrears During the Federal Fiscal Year)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

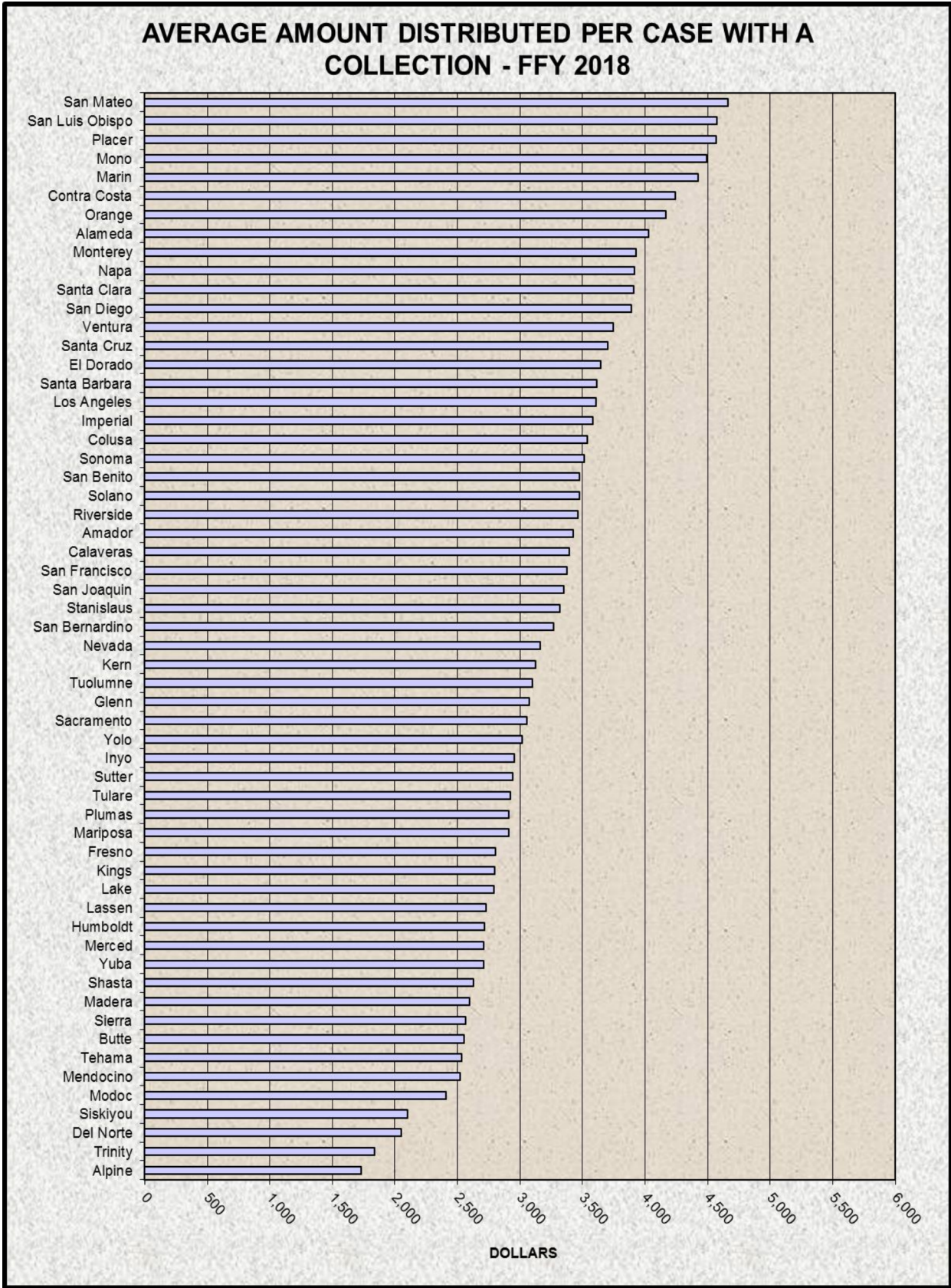
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

**TABLE H-1
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEARS 2014 - 2018**

	FFY 2014	FFY 2015	FFY 2016	FFY 2017	FFY 2018	2017 - 2018 % Change	2014 - 2018 % Change
STATEWIDE	\$3,235	\$3,288	\$3,355	\$3,411	\$3,494	2.4%	8.0%
Alameda	3,568	3,739	3,858	3,984	4,028	1.1	12.9
Alpine	1,639	1,413	1,584	1,386	1,727	24.6	5.4
Amador	2,932	2,843	3,073	3,289	3,426	4.2	16.8
Butte	2,314	2,336	2,404	2,509	2,553	1.8	10.3
Calaveras	2,616	2,849	2,850	3,149	3,392	7.7	29.7
Colusa	2,951	3,193	3,287	3,295	3,540	7.4	20.0
Contra Costa	3,879	3,924	4,221	4,155	4,240	2.0	9.3
Del Norte	1,841	1,850	1,882	1,861	2,050	10.2	11.4
El Dorado	3,025	3,235	3,308	3,465	3,644	5.2	20.5
Fresno	2,688	2,668	2,657	2,702	2,801	3.7	4.2
Glenn	2,430	2,629	2,780	2,781	3,073	10.5	26.5
Humboldt	2,417	2,356	2,381	2,467	2,713	10.0	12.2
Imperial	3,521	3,396	3,517	3,547	3,580	0.9	1.7
Inyo	2,707	2,732	2,741	2,889	2,957	2.4	9.2
Kern	3,063	3,100	3,055	3,059	3,122	2.1	1.9
Kings	2,683	2,753	2,747	2,765	2,798	1.2	4.3
Lake	2,791	2,742	2,865	2,786	2,792	0.2	0.0
Lassen	2,490	2,572	2,678	2,602	2,731	5.0	9.7
Los Angeles	3,313	3,342	3,434	3,508	3,609	2.9	8.9
Madera	2,566	2,598	2,650	2,563	2,599	1.4	1.3
Marin	5,659	5,567	5,894	4,744	4,422	-6.8	-21.9
Mariposa	2,902	3,010	2,885	2,957	2,912	-1.5	0.3
Mendocino	2,391	2,422	2,405	2,384	2,523	5.8	5.5
Merced	2,624	2,689	2,682	2,671	2,712	1.5	3.4
Modoc	2,843	2,835	2,558	2,718	2,411	-11.3	-15.2
Mono	3,602	3,829	3,844	4,132	4,490	8.7	24.7
Monterey	3,471	3,569	3,762	3,775	3,928	4.1	13.2
Napa	3,654	3,779	3,766	3,842	3,912	1.8	7.1
Nevada	2,843	2,794	3,098	3,022	3,164	4.7	11.3
Orange	3,929	3,946	4,026	4,093	4,167	1.8	6.1
Placer	3,984	4,104	4,272	4,472	4,570	2.2	14.7
Plumas	2,937	2,843	3,030	2,964	2,913	-1.7	-0.8
Riverside	3,148	3,237	3,280	3,392	3,460	2.0	9.9
Sacramento	2,881	2,914	2,990	3,004	3,057	1.8	6.1
San Benito	2,990	3,023	3,248	3,249	3,475	7.0	16.2
San Bernardino	3,141	3,175	3,215	3,202	3,266	2.0	4.0
San Diego	3,523	3,609	3,690	3,772	3,889	3.1	10.4
San Francisco	3,137	3,183	3,299	3,300	3,374	2.2	7.6
San Joaquin	3,104	3,149	3,182	3,287	3,352	2.0	8.0
San Luis Obispo	4,083	4,277	4,265	4,365	4,573	4.8	12.0
San Mateo	3,991	4,228	4,348	4,428	4,663	5.3	16.8
Santa Barbara	3,244	3,315	3,347	3,473	3,614	4.1	11.4
Santa Clara	3,512	3,640	3,776	3,859	3,909	1.3	11.3
Santa Cruz	3,291	3,397	3,356	3,517	3,703	5.3	12.5
Shasta	2,481	2,561	2,555	2,608	2,627	0.7	5.9
Sierra	2,755	2,347	2,596	2,440	2,568	5.2	-6.8
Siskiyou	2,240	2,195	2,159	2,127	2,103	-1.1	-6.1
Solano	3,252	3,327	3,349	3,382	3,472	2.7	6.8
Sonoma	3,078	3,206	2,979	3,332	3,514	5.5	14.2
Stanislaus	2,999	3,069	3,198	3,254	3,316	1.9	10.6
Sutter	2,963	2,859	2,873	2,847	2,941	3.3	-0.7
Tehama	2,383	2,344	2,389	2,448	2,531	3.4	6.2
Trinity	2,317	2,367	2,357	2,532	1,837	-27.4	-20.7
Tulare	2,592	2,675	2,753	2,824	2,925	3.6	12.8
Tuolumne	2,680	2,790	3,041	3,024	3,096	2.4	15.5
Ventura	3,551	3,538	3,644	3,682	3,743	1.7	5.4
Yolo	2,642	2,692	2,798	2,858	3,018	5.6	14.2
Yuba	2,617	2,718	2,625	2,678	2,709	1.2	3.5
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	2,712	2,806	2,983	3,106	3,246	4.5	19.7
Humboldt/Trinity	n/a	n/a	n/a	2,474	2,549	3.0	n/a
Inyo/Mono	2,897	2,963	2,973	3,160	3,300	4.4	13.9
Merced/Mariposa	n/a	n/a	n/a	2,683	2,720	1.4	n/a
Santa Cruz/San Benito	3,210	3,294	3,326	3,444	3,640	5.7	13.4
Sierra/Nevada	2,840	2,779	3,079	3,001	3,143	4.7	10.7
Siskiyou/Modoc	2,303	2,264	2,201	2,190	2,138	-2.4	-7.2

SOURCE: OCSE 157 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed as Arrears During the Federal Fiscal Year)

NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).



STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

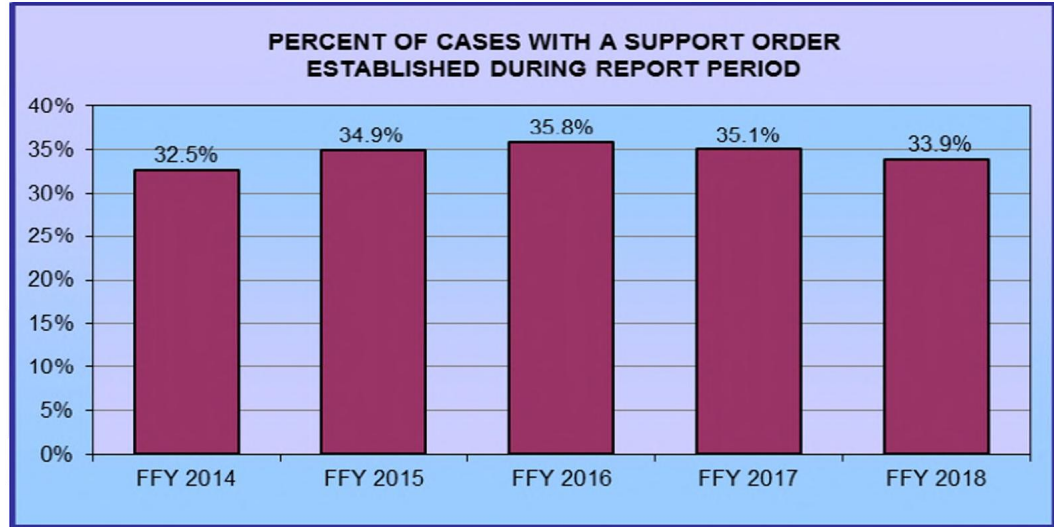
TABLE I
TOTAL CHILD SUPPORT DISTRIBUTED
FEDERAL FISCAL YEAR 2018

	Support Distributed	Distributed Collections Current Assistance	Distributed Collections Former Assistance	Distributed Collections Never Assistance
STATEW/DE	\$2,467,686,030	\$233,440,217	\$1,188,796,960	\$1,045,448,853
Alameda	82,171,156	5,417,001	38,655,345	38,098,810
Alpine	48,366	228	16,455	31,682
Amador	2,895,005	171,034	1,451,633	1,272,339
Butte	17,068,527	1,959,545	9,751,902	5,357,080
Calaveras	3,375,018	316,954	1,832,887	1,225,177
Colusa	1,667,237	39,655	790,515	837,068
Contra Costa	70,887,502	4,282,237	28,760,102	37,845,164
Del Norte	3,013,405	369,579	1,840,172	803,655
El Dorado	13,906,805	946,581	5,791,749	7,168,475
Fresno	90,703,983	13,612,856	53,926,324	23,164,802
Glenn	3,245,472	320,757	1,756,554	1,168,160
Humboldt	8,212,661	730,959	3,835,015	3,646,687
Imperial	23,932,614	2,301,551	12,590,519	9,040,544
Inyo	1,806,972	77,977	808,306	920,688
Kern	82,470,467	9,798,250	43,529,088	29,143,129
Kings	15,053,838	1,563,160	7,865,405	5,625,273
Lake	4,760,544	592,957	2,680,009	1,487,578
Lassen	2,670,620	260,254	1,509,014	901,351
Los Angeles	493,822,693	59,244,889	242,866,308	191,711,496
Madera	10,401,325	1,842,896	5,245,363	3,313,066
Marin	12,829,292	603,124	3,929,031	8,297,137
Mariposa	1,179,164	115,791	512,421	550,953
Mendocino	5,610,045	554,788	3,132,710	1,922,547
Merced	25,959,050	3,685,717	15,063,002	7,210,331
Modoc	503,821	37,486	239,929	226,407
Mono	790,175	14,870	164,806	610,498
Monterey	43,484,483	3,371,043	21,969,110	18,144,329
Napa	10,393,023	514,426	3,555,558	6,323,040
Nevada	6,537,835	351,871	2,857,198	3,328,767
Orange	185,699,850	12,115,901	67,323,234	106,260,715
Placer	26,300,348	1,065,534	9,349,563	15,885,251
Plumas	1,826,537	116,592	996,161	713,785
Riverside	167,710,846	16,537,779	84,235,384	66,937,682
Sacramento	119,785,007	11,401,623	66,450,601	41,932,782
San Benito	5,052,287	494,374	2,617,076	1,940,837
San Bernardino	189,909,320	23,617,315	103,726,043	62,565,962
San Diego	174,392,417	10,787,822	69,984,680	93,619,915
San Francisco	25,489,733	1,704,884	10,703,131	13,081,718
San Joaquin	61,375,362	5,502,268	33,817,758	22,055,335
San Luis Obispo	14,536,375	808,073	5,826,485	7,901,817
San Mateo	31,700,799	960,955	9,271,502	21,468,341
Santa Barbara	28,970,456	2,609,770	13,285,625	13,075,061
Santa Clara	92,423,922	5,333,925	44,115,870	42,974,126
Santa Cruz	14,026,115	1,142,848	6,244,826	6,638,442
Shasta	18,893,127	1,931,034	10,276,283	6,685,810
Sierra	195,134	2,281	134,664	58,190
Siskiyou	3,418,874	290,635	2,011,593	1,116,646
Solano	38,250,778	2,685,181	19,763,852	15,801,745
Sonoma	34,249,542	1,899,709	12,660,725	19,689,108
Stanislaus	54,320,451	6,241,769	30,826,402	17,252,281
Sutter	8,329,416	826,858	4,231,505	3,271,053
Tehama	6,199,353	752,223	3,511,732	1,935,399
Trinity	1,284,353	102,295	800,063	381,995
Tulare	40,358,999	4,686,309	23,600,489	12,072,201
Tuolumne	5,247,704	393,839	2,531,883	2,321,983
Ventura	57,163,576	4,526,618	22,749,110	29,887,848
Yolo	14,572,356	935,245	7,177,123	6,459,988
Yuba	6,601,897	868,124	3,647,170	2,086,604
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	11,566,093	882,054	5,832,858	4,851,181
Humboldt/Trinity	9,497,013	833,254	4,635,077	4,028,682
Inyo/Mono	2,597,146	92,848	973,112	1,531,186
Merced/Mariposa	27,138,214	3,801,508	15,575,423	7,761,283
Santa Cruz/San Benito	19,078,402	1,637,222	8,861,902	8,579,278
Sierra/Nevada	6,732,969	354,151	2,991,862	3,386,956
Siskiyou/Modoc	3,922,695	328,120	2,251,522	1,343,053

SOURCE: OCSE 157 Lines 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year) and 27 (Total Amount of Support Distributed as Arrears During the Federal Fiscal Year)

**STATE PERFORMANCE MEASURE
PERCENT OF CASES WITH A SUPPORT ORDER
ESTABLISHED DURING REPORT PERIOD**

This State Performance Measure determines the number of cases that had a child support order established during the FFY, compared to the number of cases open at the end of the period requiring establishment of a support order, expressed as a percentage.⁹



During FFY 2018, California established support orders in 33.9 percent of cases needing an order, a decrease of 1.2 percentage points from FFY 2017. A total of 64,793 cases with support orders were established during the reporting period. Statewide performance for this measure has increased by 4.3 percent since FFY 2014.

Individual county support order establishment percentages ranged from 16.4 percent to 100.0 percent in FFY 2018. See Tables J and J-1 on pages 40 and 41.

⁹ The performance level for this measure is calculated from data reported on the annual OCSE 157 Report, Line 17 (Cases with Support Orders Established During the FFY), divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY).

Since FFY 2014, the statewide performance for this measure has increased by 4.3 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

TABLE J
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEAR 2018

	Cases Requiring a Support Order	Cases with Orders Established During the Federal Fiscal Year	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During the Report Period
STATEWIDE	191,208	64,793	126,415	33.9%
Alameda	5,510	1,932	3,578	35.1
Alpine	1	1	0	100.0
Amador	113	58	55	51.3
Butte	1,533	642	891	41.9
Calaveras	198	105	93	53.0
Colusa	113	49	64	43.4
Contra Costa	2,830	1,418	1,412	50.1
Del Norte	308	141	167	45.8
El Dorado	610	338	272	55.4
Fresno	9,044	4,058	4,986	44.9
Glenn	218	124	94	56.9
Humboldt	686	321	365	46.8
Imperial	1,829	781	1,048	42.7
Inyo	72	35	37	48.6
Kern	10,735	3,102	7,633	28.9
Kings	1,383	672	711	48.6
Lake	454	217	237	47.8
Lassen	215	85	130	39.5
Los Angeles	46,660	12,364	34,296	26.5
Madera	1,111	597	514	53.7
Marin	271	134	137	49.4
Mariposa	83	41	42	49.4
Mendocino	521	204	317	39.2
Merced	2,347	1,137	1,210	48.4
Modoc	50	18	32	36.0
Mono	32	21	11	65.6
Monterey	1,973	1,061	912	53.8
Napa	415	205	210	49.4
Nevada	261	180	81	69.0
Orange	9,014	3,539	5,475	39.3
Placer	661	383	278	57.9
Plumas	73	46	27	63.0
Riverside	17,460	5,563	11,897	31.9
Sacramento	12,116	3,426	8,690	28.3
San Benito	280	119	161	42.5
San Bernardino	20,208	6,085	14,123	30.1
San Diego	11,137	3,387	7,750	30.4
San Francisco	1,642	538	1,104	32.8
San Joaquin	5,770	2,176	3,594	37.7
San Luis Obispo	463	320	143	69.1
San Mateo	917	336	581	36.6
Santa Barbara	1,718	753	965	43.8
Santa Clara	4,024	1,286	2,738	32.0
Santa Cruz	730	187	543	25.6
Shasta	1,229	460	769	37.4
Sierra	15	12	3	80.0
Siskiyou	295	135	160	45.8
Solano	2,190	919	1,271	42.0
Sonoma	1,166	595	571	51.0
Stanislaus	2,890	1,391	1,499	48.1
Sutter	801	310	491	38.7
Tehama	470	217	253	46.2
Trinity	116	19	97	16.4
Tulare	2,034	787	1,247	38.7
Tuolumne	232	145	87	62.5
Ventura	2,429	1,010	1,419	41.6
Yolo	876	389	487	44.4
Yuba	676	219	457	32.4
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	544	309	235	56.8
Humboldt/Trinity	802	340	462	42.4
Inyo/Mono	104	56	48	53.8
Merced/Mariposa	2,430	1,178	1,252	48.5
Santa Cruz/San Benito	1,010	306	704	30.3
Sierra/Nevada	276	192	84	69.6
Siskiyou/Modoc	345	153	192	44.3

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)

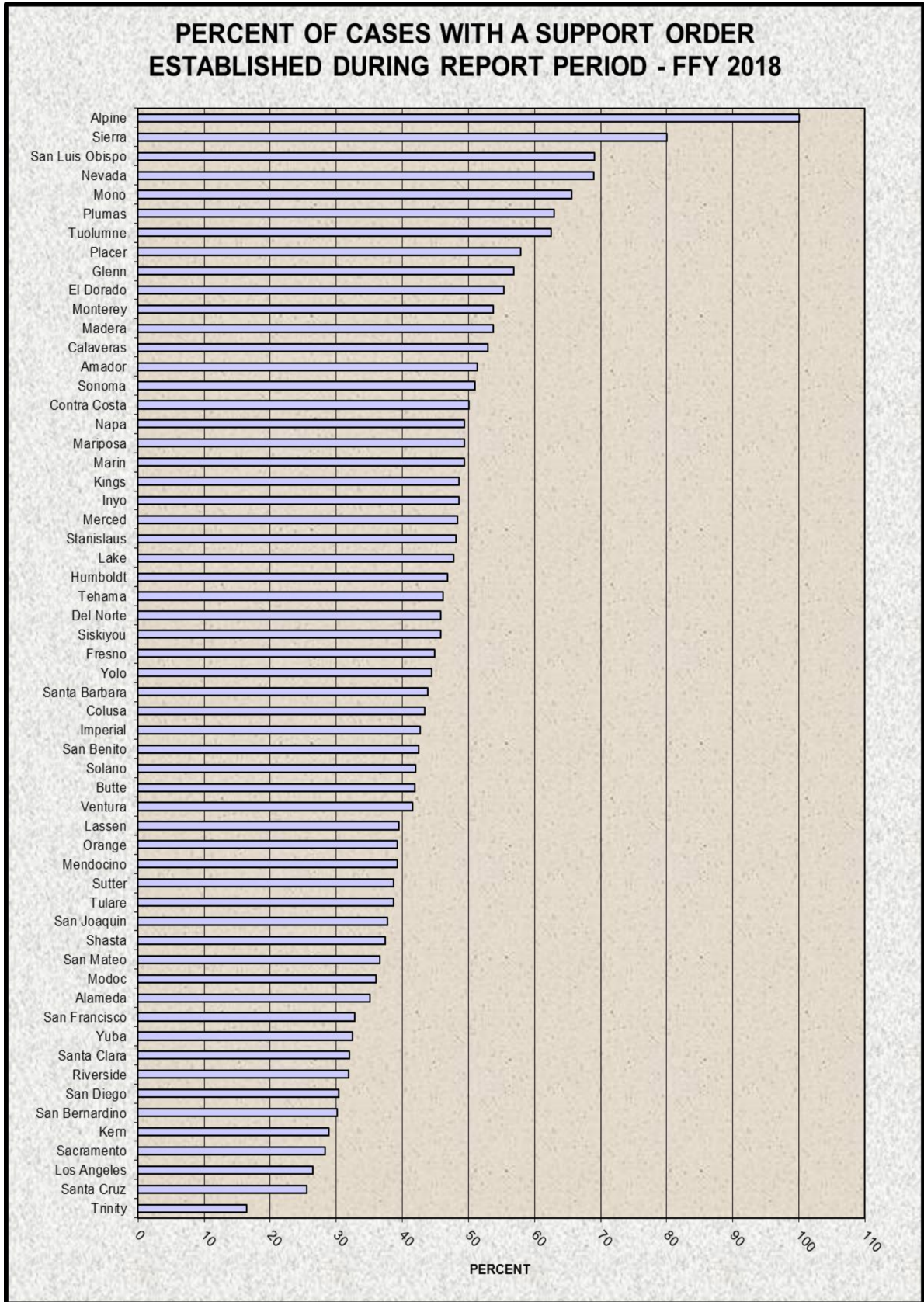
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

**TABLE J-1
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEARS 2014 - 2018**

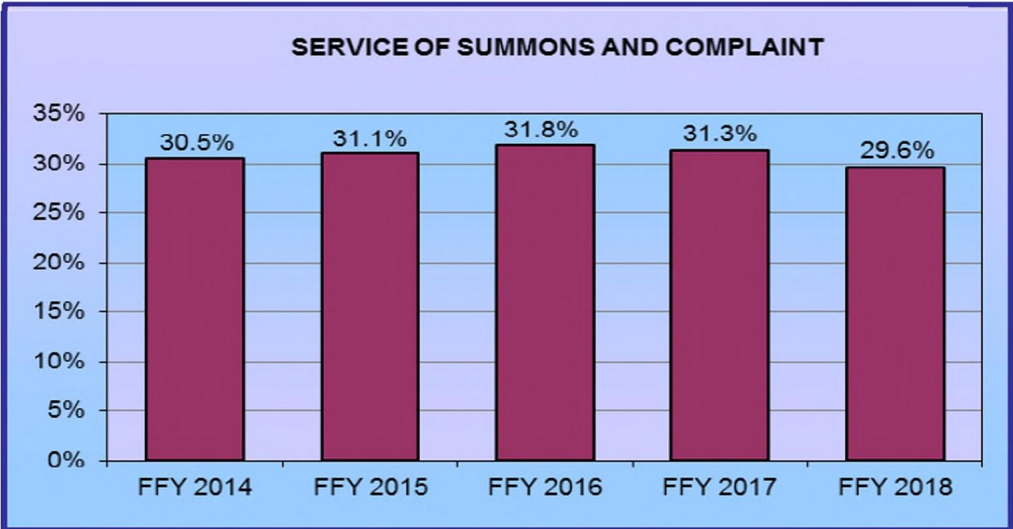
	FFY 2014	FFY 2015	FFY 2016	FFY 2017	FFY 2018	2017 - 2018 % Change	2014 - 2018 % Change
STATEWIDE	32.5%	34.9%	35.8%	35.1%	33.9%	-3.4%	4.3%
Alameda	43.1	41.0	42.0	44.0	35.1	-20.2	-18.6
Alpine	100.0	100.0	50.0	100.0	100.0	0.0	0.0
Amador	66.7	61.3	61.1	59.1	51.3	-13.2	-23.1
Butte	45.3	47.9	38.1	32.2	41.9	30.1	-7.5
Calaveras	57.1	50.5	59.4	51.3	53.0	3.3	-7.2
Colusa	39.2	29.5	24.2	26.2	43.4	65.6	10.7
Contra Costa	56.0	57.8	55.0	53.8	50.1	-6.9	-10.5
Del Norte	37.1	50.0	47.9	44.1	45.8	3.9	23.5
El Dorado	56.4	56.0	40.0	54.7	55.4	1.3	-1.8
Fresno	40.6	40.2	48.7	44.7	44.9	0.4	10.6
Glenn	58.2	60.8	54.9	54.9	56.9	3.6	-2.2
Humboldt	57.2	51.7	49.6	38.2	46.8	22.5	-18.2
Imperial	43.4	45.9	40.0	42.3	42.7	0.9	-1.6
Inyo	47.1	40.7	48.8	43.4	48.6	12.0	3.2
Kern	28.5	21.4	30.5	35.3	28.9	-18.1	1.4
Kings	45.2	46.6	51.1	47.8	48.6	1.7	7.5
Lake	33.1	39.8	48.3	40.0	47.8	19.5	44.4
Lassen	48.6	59.4	48.1	48.8	39.5	-19.1	-18.7
Los Angeles	15.3	24.9	28.5	26.9	26.5	-1.5	73.2
Madera	53.7	53.0	55.9	55.8	53.7	-3.8	0.0
Marin	64.7	71.0	37.1	43.5	49.4	13.6	-23.6
Mariposa	65.4	56.7	53.9	50.7	49.4	-2.6	-24.5
Mendocino	46.1	44.9	49.3	46.1	39.2	-15.0	-15.0
Merced	43.7	47.5	48.4	41.2	48.4	17.5	10.8
Modoc	39.2	57.9	39.3	34.5	36.0	4.3	-8.2
Mono	54.8	33.3	30.0	44.0	65.6	49.1	19.7
Monterey	51.1	48.4	50.1	46.8	53.8	15.0	5.3
Napa	55.0	55.8	57.6	54.2	49.4	-8.9	-10.2
Nevada	55.2	55.8	69.7	60.5	69.0	14.0	25.0
Orange	31.4	38.3	38.2	41.0	39.3	-4.1	25.2
Placer	46.5	46.6	48.0	54.0	57.9	7.2	24.5
Plumas	56.6	66.0	45.5	65.1	63.0	-3.2	11.3
Riverside	31.5	33.0	30.9	30.9	31.9	3.2	1.3
Sacramento	39.7	41.4	39.4	30.9	28.3	-8.4	-28.7
San Benito	57.1	59.7	58.1	44.9	42.5	-5.3	-25.6
San Bernardino	36.1	34.7	33.6	34.5	30.1	-12.8	-16.6
San Diego	31.6	30.5	31.0	32.2	30.4	-5.6	-3.8
San Francisco	38.9	35.6	26.6	27.1	32.8	21.0	-15.7
San Joaquin	51.1	46.3	41.8	37.0	37.7	1.9	-26.2
San Luis Obispo	76.4	76.4	73.7	77.6	69.1	-11.0	-9.6
San Mateo	41.9	39.8	45.0	45.1	36.6	-18.8	-12.6
Santa Barbara	47.1	40.9	44.0	51.7	43.8	-15.3	-7.0
Santa Clara	39.6	41.5	35.7	34.1	32.0	-6.2	-19.2
Santa Cruz	41.0	37.7	36.8	38.9	25.6	-34.2	-37.6
Shasta	46.8	40.5	44.1	42.0	37.4	-11.0	-20.1
Sierra	64.3	50.0	45.5	33.3	80.0	140.2	24.4
Siskiyou	44.0	50.7	47.2	42.3	45.8	8.3	4.1
Solano	47.2	41.3	40.9	42.1	42.0	-0.2	-11.0
Sonoma	54.3	58.5	57.1	52.5	51.0	-2.9	-6.1
Stanislaus	51.9	50.3	44.8	44.2	48.1	8.8	-7.3
Sutter	38.3	34.1	42.5	42.3	38.7	-8.5	1.0
Tehama	51.9	48.6	49.6	48.9	46.2	-5.5	-11.0
Trinity	41.2	32.3	41.2	39.7	16.4	-58.7	-60.2
Tulare	35.7	47.7	46.5	41.5	38.7	-6.7	8.4
Tuolumne	59.8	60.3	60.2	58.0	62.5	7.8	4.5
Ventura	44.0	54.2	44.6	43.1	41.6	-3.5	-5.5
Yolo	42.6	39.7	45.9	49.7	44.4	-10.7	4.2
Yuba	35.2	34.9	34.8	34.1	32.4	-5.0	-8.0
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	60.3	57.0	60.1	56.2	56.8	1.1	-5.8
Humboldt/Trinity	n/a	n/a	n/a	38.4	42.4	10.4	n/a
Inyo/Mono	48.9	39.3	45.2	43.5	53.8	23.7	10.0
Merced/Mariposa	n/a	n/a	n/a	41.5	48.5	16.9	n/a
Santa Cruz/San Benito	45.6	43.9	42.7	40.4	30.3	-25.0	-33.6
Sierra/Nevada	55.5	55.6	68.8	59.4	69.6	17.2	25.4
Siskiyou/Modoc	43.4	51.8	45.9	41.0	44.3	8.0	2.1

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).



**STATE PERFORMANCE MEASURE
PERCENT OF CASES WITH ALLEGED FATHERS OR
OBLIGORS SERVED WITH A SUMMONS AND COMPLAINT**

The purpose of this State Performance Measure is to determine the percent of cases requiring a support order with the alleged fathers or obligors served with a Summons and Complaint to establish paternity or a support order.¹⁰ The court process requires that the alleged father or obligor must be served with a Summons and Complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.



During FFY 2018, a total of 56,646 cases with alleged fathers or obligors were successfully served with a Summons and Complaint, compared to 191,208 cases requiring a support order, which amounts to 29.6 percent of the cases. See Tables K and K-1 on pages 44 and 45.

¹⁰ The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 43 (Number of Cases with Alleged Fathers or Obligor Successfully Served with a Summons and Complaint During the FFY), divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY) of the annual OCSE 157 Report.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

TABLE K
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEAR 2018

	Cases Requiring a Support Order	Cases with Alleged Fathers or Obligors Successfully Served With a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served With a Summons and Complaint
STATEWIDE	191,208	56,646	29.6%
Alameda	5,510	1,731	31.4
Alpine	1	0	0.0
Amador	113	55	48.7
Butte	1,533	430	28.0
Calaveras	198	87	43.9
Colusa	113	39	34.5
Contra Costa	2,830	1,081	38.2
Del Norte	308	131	42.5
El Dorado	610	252	41.3
Fresno	9,044	3,907	43.2
Glenn	218	115	52.8
Humboldt	686	265	38.6
Imperial	1,829	705	38.5
Inyo	72	24	33.3
Kern	10,735	2,944	27.4
Kings	1,383	567	41.0
Lake	454	203	44.7
Lassen	215	70	32.6
Los Angeles	46,660	11,695	25.1
Madera	1,111	439	39.5
Marin	271	120	44.3
Mariposa	83	39	47.0
Mendocino	521	183	35.1
Merced	2,347	1,030	43.9
Modoc	50	12	24.0
Mono	32	11	34.4
Monterey	1,973	857	43.4
Napa	415	126	30.4
Nevada	261	150	57.5
Orange	9,014	2,720	30.2
Placer	661	313	47.4
Plumas	73	40	54.8
Riverside	17,460	4,133	23.7
Sacramento	12,116	3,180	26.2
San Benito	280	105	37.5
San Bernardino	20,208	6,005	29.7
San Diego	11,137	2,817	25.3
San Francisco	1,642	517	31.5
San Joaquin	5,770	1,766	30.6
San Luis Obispo	463	222	47.9
San Mateo	917	294	32.1
Santa Barbara	1,718	512	29.8
Santa Clara	4,024	1,201	29.8
Santa Cruz	730	110	15.1
Shasta	1,229	326	26.5
Sierra	15	5	33.3
Siskiyou	295	140	47.5
Solano	2,190	763	34.8
Sonoma	1,166	505	43.3
Stanislaus	2,890	1,073	37.1
Sutter	801	237	29.6
Tehama	470	189	40.2
Trinity	116	14	12.1
Tulare	2,034	642	31.6
Tuolumne	232	86	37.1
Ventura	2,429	903	37.2
Yolo	876	382	43.6
Yuba	676	178	26.3
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	544	228	41.9
Humboldt/Trinity	802	279	34.8
Inyo/Mono	104	35	33.7
Merced/Mariposa	2,430	1,069	44.0
Santa Cruz/San Benito	1,010	215	21.3
Sierra/Nevada	276	155	56.2
Siskiyou/Modoc	345	152	44.1

SOURCE: GCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year); and CS 1257 Line 43 (Number of Cases with Alleged Fathers or Obligors Successfully Served With a Summons and Complaint During the Federal Fiscal Year)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

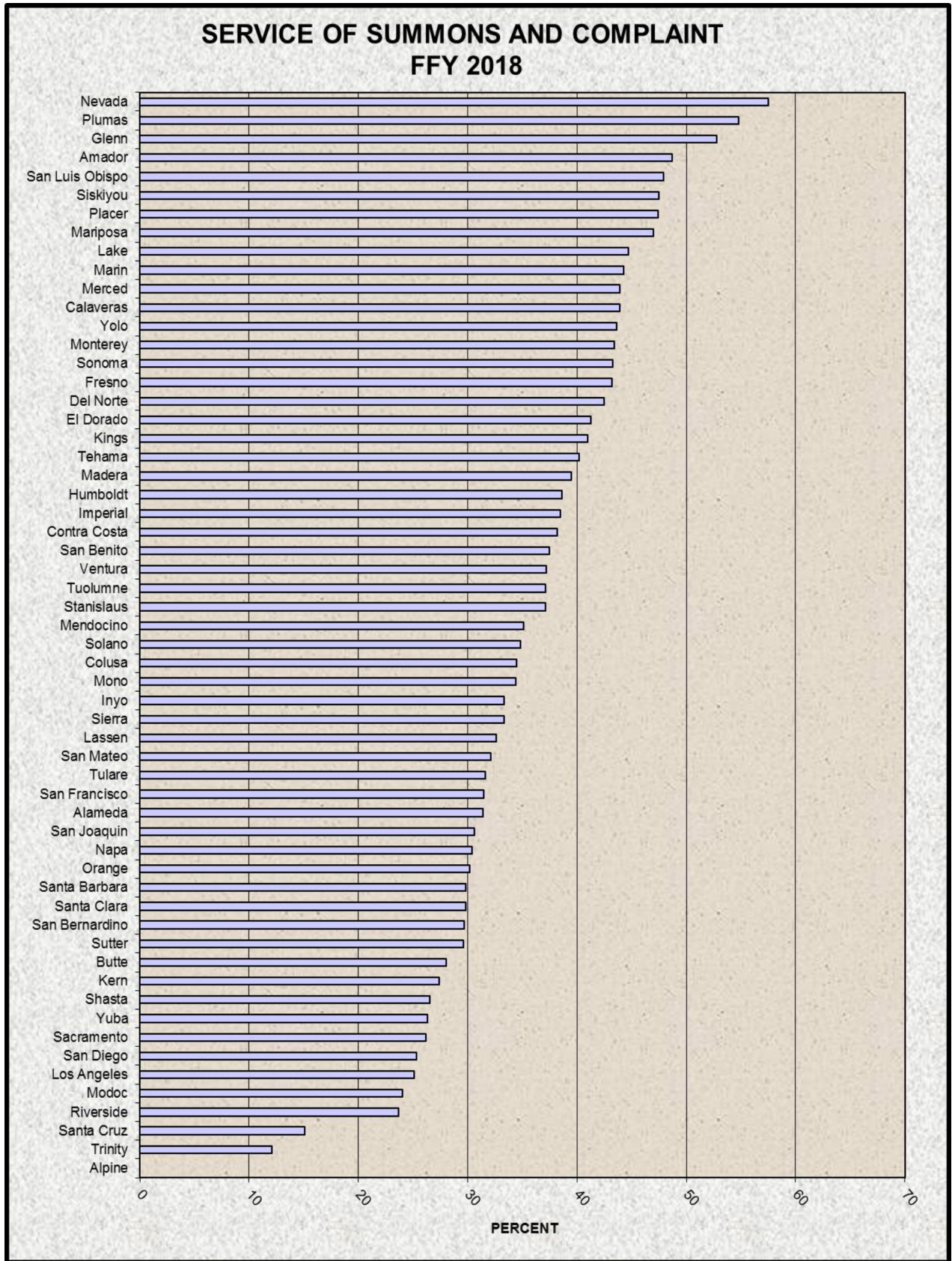
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

**TABLE K-1
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEARS 2014 - 2018**

	FFY 2014	FFY 2015	FFY 2016	FFY 2017	FFY 2018	2017 - 2018 % Change	2014 - 2018 % Change
STATEWIDE	30.5%	31.1%	31.8%	31.3%	29.6%	-5.4%	-3.0%
Alameda	33.1	30.4	34.9	35.6	31.4	-11.8	-5.1
Alpine	0.0	50.0	50.0	100.0	0.0	-100.0	0.0
Amador	53.3	51.9	51.9	48.0	48.7	1.5	-8.6
Butte	32.6	32.6	27.9	28.8	28.0	-2.8	-14.1
Calaveras	42.4	41.5	47.6	38.7	43.9	13.4	3.5
Colusa	26.8	21.6	12.9	13.9	34.5	148.2	28.7
Contra Costa	42.3	36.3	41.3	39.7	38.2	-3.8	-9.7
Del Norte	33.5	46.3	39.9	35.9	42.5	18.4	26.9
El Dorado	39.2	42.0	37.6	46.3	41.3	-10.8	5.4
Fresno	35.0	41.3	46.5	42.7	43.2	1.2	23.4
Glenn	45.0	43.8	44.6	40.9	52.8	29.1	17.3
Humboldt	36.4	32.7	28.8	25.1	38.6	53.8	6.0
Imperial	40.8	42.5	39.8	38.0	38.5	1.3	-5.6
Inyo	40.0	27.1	36.0	27.7	33.3	20.2	-16.8
Kern	22.0	20.2	29.7	31.6	27.4	-13.3	24.5
Kings	32.7	36.6	40.6	37.9	41.0	8.2	25.4
Lake	31.5	32.7	45.3	34.6	44.7	29.2	41.9
Lassen	46.8	46.5	43.4	42.4	32.6	-23.1	-30.3
Los Angeles	26.4	28.0	27.5	27.1	25.1	-7.4	-4.9
Madera	38.4	39.7	43.1	39.0	39.5	1.3	2.9
Marin	47.1	43.2	35.5	32.4	44.3	36.7	-5.9
Mariposa	50.6	49.3	49.4	42.7	47.0	10.1	-7.1
Mendocino	38.2	38.7	41.0	40.0	35.1	-12.3	-8.1
Merced	39.8	42.8	42.9	40.5	43.9	8.4	10.3
Modoc	23.5	42.1	33.9	25.9	24.0	-7.3	2.1
Mono	33.3	18.2	36.7	20.0	34.4	72.0	3.3
Monterey	43.5	42.0	42.3	40.5	43.4	7.2	-0.2
Napa	35.6	28.8	36.0	35.8	30.4	-15.1	-14.6
Nevada	42.6	37.4	49.5	53.0	57.5	8.5	35.0
Orange	26.0	31.9	32.8	32.7	30.2	-7.6	16.2
Placer	36.2	34.1	39.0	46.5	47.4	1.9	30.9
Plumas	47.5	50.0	36.4	55.4	54.8	-1.1	15.4
Riverside	23.6	24.4	24.4	24.7	23.7	-4.0	0.4
Sacramento	35.0	35.5	33.0	27.1	26.2	-3.3	-25.1
San Benito	38.8	43.7	47.2	38.6	37.5	-2.8	-3.4
San Bernardino	33.2	33.3	32.5	34.5	29.7	-13.9	-10.5
San Diego	24.6	23.7	28.0	25.9	25.3	-2.3	2.8
San Francisco	30.4	29.4	21.9	22.7	31.5	38.8	3.6
San Joaquin	44.9	41.5	33.6	34.3	30.6	-10.8	-31.8
San Luis Obispo	42.5	42.8	45.1	45.5	47.9	5.3	12.7
San Mateo	36.1	34.1	41.6	37.3	32.1	-13.9	-11.1
Santa Barbara	30.3	23.4	31.0	35.1	29.8	-15.1	-1.7
Santa Clara	35.6	31.9	30.1	27.8	29.8	7.2	-16.3
Santa Cruz	24.0	24.3	25.5	26.0	15.1	-41.9	-37.1
Shasta	31.9	26.6	33.0	26.3	26.5	0.8	-16.9
Sierra	57.1	20.0	36.4	16.7	33.3	99.4	-41.7
Siskiyou	40.4	41.9	41.5	37.4	47.5	27.0	17.6
Solano	40.8	35.9	36.3	39.2	34.8	-11.2	-14.7
Sonoma	40.0	43.8	46.2	42.3	43.3	2.4	8.2
Stanislaus	40.8	38.6	34.8	36.6	37.1	1.4	-9.1
Sutter	31.0	30.3	31.3	32.4	29.6	-8.6	-4.5
Tehama	37.4	37.4	42.8	38.2	40.2	5.2	7.5
Trinity	36.0	32.3	30.4	35.6	12.1	-66.0	-66.4
Tulare	27.7	37.7	40.5	34.3	31.6	-7.9	14.1
Tuolumne	48.9	46.9	46.5	44.3	37.1	-16.3	-24.1
Ventura	39.7	43.3	38.9	37.1	37.2	0.3	-6.3
Yolo	40.1	33.0	44.2	49.5	43.6	-11.9	8.7
Yuba	28.4	30.1	30.1	28.4	26.3	-7.4	-7.4
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	47.4	45.9	47.9	43.5	41.9	-3.7	-11.6
Humboldt/Trinity	n/a	n/a	n/a	26.2	34.8	32.8	n/a
Inyo/Mono	38.5	25.4	36.1	25.9	33.7	30.1	-12.5
Merced/Mariposa	n/a	n/a	n/a	40.5	44.0	8.6	n/a
Santa Cruz/San Benito	28.2	29.8	31.4	29.3	21.3	-27.3	-24.5
Sierra/Nevada	43.2	36.9	49.0	51.5	56.2	9.1	30.1
Siskiyou/Modoc	38.3	41.9	40.3	35.5	44.1	24.2	15.1

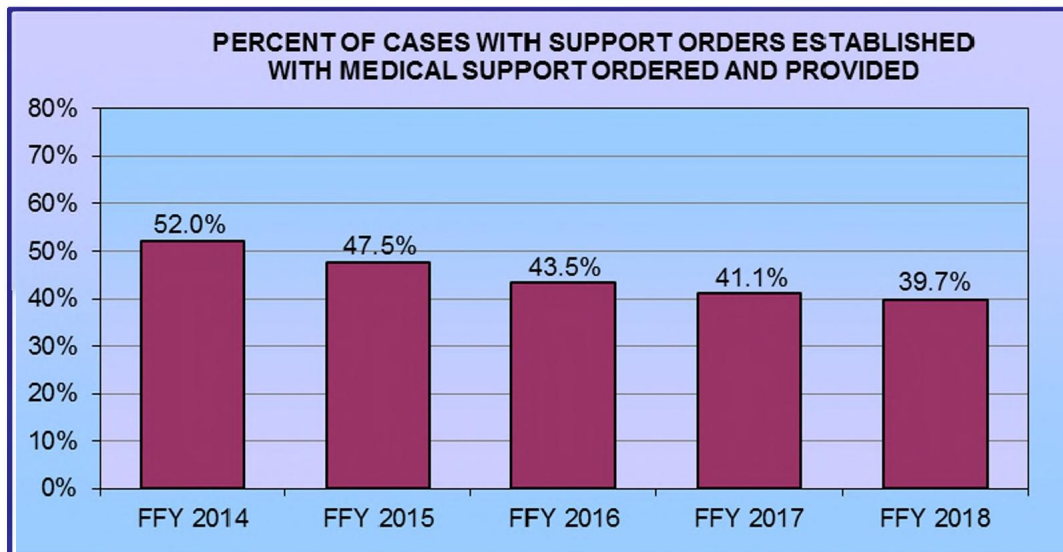
SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year); and CS 1257 Line 43 (Number of Cases with Alleged Fathers or Obligor Successfully Served With a Summons and Complaint During the Federal Fiscal Year)

NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).



**STATE PERFORMANCE MEASURE
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT
ORDERED AND PROVIDED**

This State Performance Measure determines the percent of cases in the child support caseload for which medical support has been ordered and provided.¹¹ Current Assistance, Former Assistance, Never Assistance cases, and cases that are closed during the FFY are included in this measure.



In FFY 2018, California had 804,281 cases with support orders established (minus arrears-only cases). Cases with medical support ordered and provided totaled 319,091 or 39.7 percent of the cases with support orders. This represents a decrease of 1.4 percentage points from FFY 2017.

Individual county results range from 28.5 percent to 55.7 percent in FFY 2018. See Tables L and L-1 on pages 48 and 49.

¹¹ The performance level for this measure is calculated from data reported on the annual OCSE 157, Line 21a (Cases Open at the End of the FFY in Which Medical Support is Ordered and Provided) divided by Line 2 (Cases Open at the End of the FFY with Support Orders Established) minus Line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

TABLE L
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEAR 2018

	Cases with Support Orders Established (minus Arrears-Only)	Cases in Which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	804,281	319,091	39.7%
Alameda	20,914	9,225	44.1
Alpine	16	7	43.8
Amador	835	415	49.7
Butte	6,586	2,853	43.3
Calaveras	1,069	521	48.7
Colusa	499	161	32.3
Contra Costa	18,734	9,258	49.4
Del Norte	1,677	737	43.9
El Dorado	3,979	1,762	44.3
Fresno	41,979	18,645	44.4
Glenn	1,176	471	40.1
Humboldt	3,538	1,583	44.7
Imperial	7,290	3,070	42.1
Inyo	620	177	28.5
Kern	37,370	14,683	39.3
Kings	6,042	2,888	47.8
Lake	1,809	742	41.0
Lassen	964	392	40.7
Los Angeles	167,864	53,907	32.1
Madera	5,387	2,315	43.0
Marin	1,878	784	41.7
Mariposa	498	174	34.9
Mendocino	2,561	898	35.1
Merced	10,118	3,475	34.3
Modoc	244	100	41.0
Mono	181	55	30.4
Monterey	10,516	4,072	38.7
Napa	2,309	1,094	47.4
Nevada	1,616	667	41.3
Orange	46,418	17,953	38.7
Placer	5,382	2,556	47.5
Plumas	569	206	36.2
Riverside	57,370	22,536	39.3
Sacramento	53,550	18,842	35.2
San Benito	1,356	571	42.1
San Bernardino	76,909	33,130	43.1
San Diego	42,135	23,463	55.7
San Francisco	6,376	2,837	44.5
San Joaquin	25,502	10,407	40.8
San Luis Obispo	3,156	1,511	47.9
San Mateo	6,035	2,359	39.1
Santa Barbara	8,656	3,213	37.1
Santa Clara	20,433	8,616	42.2
Santa Cruz	3,430	1,272	37.1
Shasta	6,496	2,379	36.6
Sierra	51	19	37.3
Siskiyou	1,557	627	40.3
Solano	10,175	4,405	43.3
Sonoma	7,949	3,296	41.5
Stanislaus	18,183	6,217	34.2
Sutter	3,104	1,271	40.9
Tehama	2,415	937	38.8
Trinity	438	128	29.2
Tulare	15,677	6,033	38.5
Tuolumne	1,642	819	49.9
Ventura	13,945	5,520	39.6
Yolo	4,453	1,746	39.2
Yuba	2,650	1,091	41.2
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,562	1,762	49.5
Humboldt/Trinity	3,976	1,711	43.0
Inyo/Mono	801	232	29.0
Merced/Mariposa	10,616	3,649	34.4
Santa Cruz/San Benito	4,786	1,843	38.5
Sierra/Nevada	1,667	686	41.2
Siskiyou/Modoc	1,801	727	40.4

SOURCE: OCSE 157 Lines 2 (Cases Open at the End of the Federal Fiscal Year With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Federal Fiscal Year), and 21a (Cases Open at the End of the Federal Fiscal Year in Which Medical Support is Ordered and Provided)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

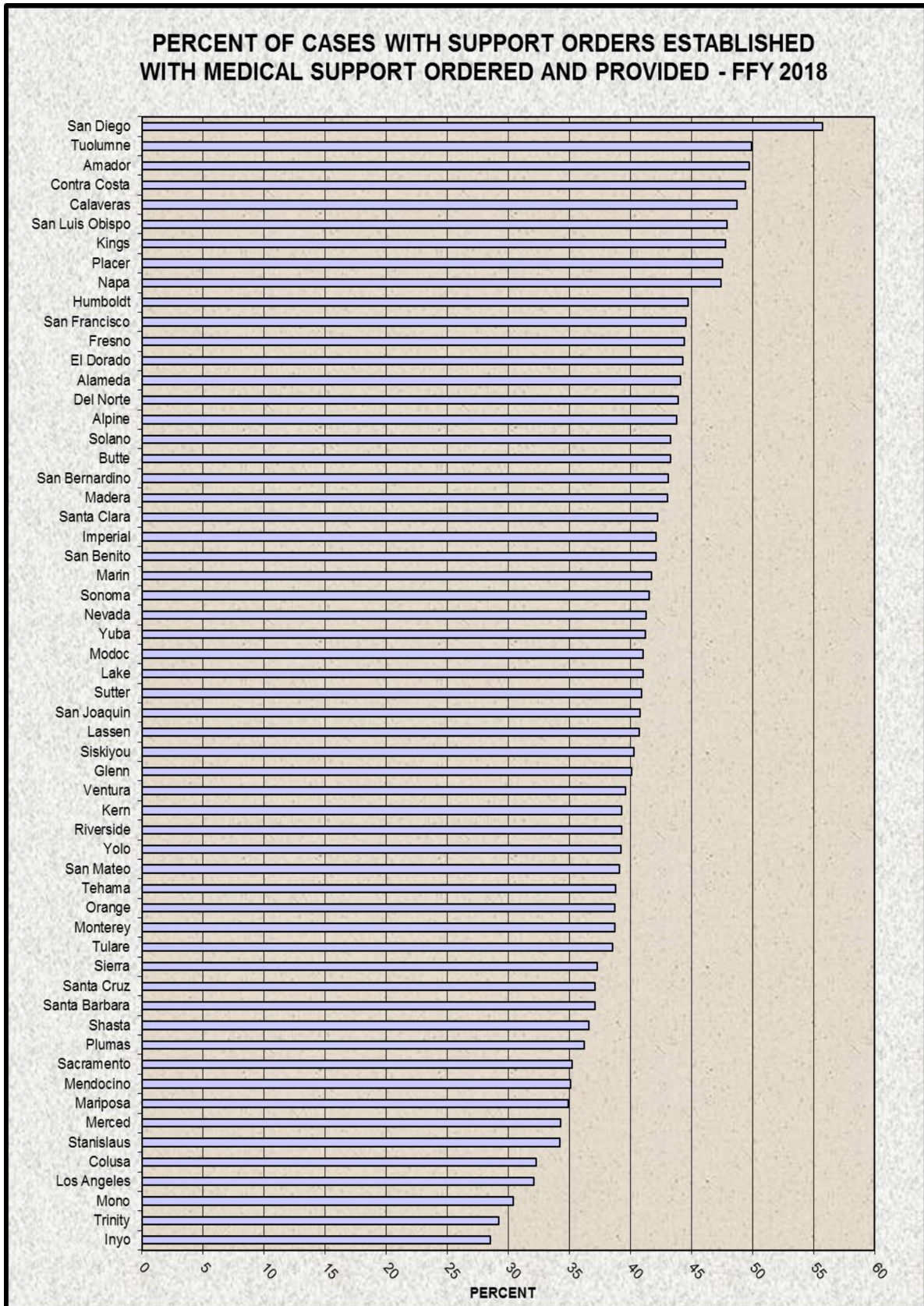
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

**TABLE L-1
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEARS 2014 - 2018**

	FFY2014	FFY2015	FFY2016	FFY2017	FFY2018	2017 - 2018 % Change	2014 - 2018 % Change
STATEWIDE	52.0%	47.5%	43.5%	41.1%	39.7%	-3.4%	-23.7%
Alameda	52.4	51.0	48.6	46.2	44.1	-4.5	-15.8
Alpine	33.3	31.6	36.8	33.3	43.8	31.5	31.5
Amador	58.5	50.9	51.2	50.3	49.7	-1.2	-15.0
Butte	59.4	50.8	46.3	44.3	43.3	-2.3	-27.1
Calaveras	59.6	54.2	52.1	51.0	48.7	-4.5	-18.3
Colusa	51.8	41.8	38.3	36.4	32.3	-11.3	-37.6
Contra Costa	58.3	55.0	52.6	48.8	49.4	1.2	-15.3
Del Norte	51.8	50.7	47.4	44.6	43.9	-1.6	-15.3
El Dorado	54.2	48.6	46.5	45.7	44.3	-3.1	-18.3
Fresno	57.2	50.1	46.0	45.2	44.4	-1.8	-22.4
Glenn	52.4	42.2	39.5	39.9	40.1	0.5	-23.5
Humboldt	53.5	46.0	42.8	42.9	44.7	4.2	-16.4
Imperial	53.1	44.2	43.5	43.0	42.1	-2.1	-20.7
Inyo	38.9	28.9	25.9	27.0	28.5	5.6	-26.7
Kern	50.5	46.6	42.4	40.6	39.3	-3.2	-22.2
Kings	57.5	50.9	48.4	47.9	47.8	-0.2	-16.9
Lake	56.0	47.9	43.0	41.4	41.0	-1.0	-26.8
Lassen	50.9	49.4	41.6	39.1	40.7	4.1	-20.0
Los Angeles	46.9	44.0	38.6	34.1	32.1	-5.9	-31.6
Madera	55.0	47.0	44.8	44.4	43.0	-3.2	-21.8
Marin	58.1	50.4	45.5	42.8	41.7	-2.6	-28.2
Mariposa	54.1	46.2	39.1	37.0	34.9	-5.7	-35.5
Mendocino	55.1	49.7	36.7	35.6	35.1	-1.4	-36.3
Merced	56.5	47.5	40.5	38.4	34.3	-10.7	-39.3
Modoc	53.1	53.1	45.1	46.5	41.0	-11.8	-22.8
Mono	45.9	39.8	32.8	29.8	30.4	2.0	-33.8
Monterey	57.7	46.5	41.7	39.3	38.7	-1.5	-32.9
Napa	59.3	53.4	51.0	50.0	47.4	-5.2	-20.1
Nevada	52.5	45.6	41.3	40.2	41.3	2.7	-21.3
Orange	53.1	49.5	43.6	40.0	38.7	-3.2	-27.1
Placer	55.6	52.2	49.8	48.2	47.5	-1.5	-14.6
Plumas	53.1	48.0	37.7	38.0	36.2	-4.7	-31.8
Riverside	50.4	45.7	42.4	40.3	39.3	-2.5	-22.0
Sacramento	52.0	48.8	44.8	39.5	35.2	-10.9	-32.3
San Benito	50.6	48.2	44.1	42.5	42.1	-0.9	-16.8
San Bernardino	54.4	48.9	45.9	44.8	43.1	-3.8	-20.8
San Diego	48.3	48.8	49.3	52.6	55.7	5.9	15.3
San Francisco	55.8	51.6	47.1	44.6	44.5	-0.2	-20.3
San Joaquin	53.3	45.6	42.6	41.9	40.8	-2.6	-23.5
San Luis Obispo	63.0	57.5	52.3	49.5	47.9	-3.2	-24.0
San Mateo	53.8	47.5	41.6	39.0	39.1	0.3	-27.3
Santa Barbara	53.3	47.5	42.1	39.3	37.1	-5.6	-30.4
Santa Clara	52.2	45.5	43.5	42.1	42.2	0.2	-19.2
Santa Cruz	51.8	44.0	40.6	39.4	37.1	-5.8	-28.4
Shasta	50.9	42.0	38.0	37.5	36.6	-2.4	-28.1
Sierra	49.3	44.9	43.9	46.4	37.3	-19.6	-24.3
Siskiyou	53.0	47.9	43.1	44.5	40.3	-9.4	-24.0
Solano	57.5	50.8	46.4	45.2	43.3	-4.2	-24.7
Sonoma	58.7	55.0	45.5	42.1	41.5	-1.4	-29.3
Stanislaus	52.9	45.8	40.7	36.9	34.2	-7.3	-35.3
Sutter	55.2	47.0	43.7	44.2	40.9	-7.5	-25.9
Tehama	56.1	44.4	41.5	40.8	38.8	-4.9	-30.8
Trinity	49.0	42.4	35.2	31.7	29.2	-7.9	-40.4
Tulare	55.9	52.9	47.2	40.6	38.5	-5.2	-31.1
Tuolumne	58.1	51.6	49.6	47.8	49.9	4.4	-14.1
Ventura	58.0	49.5	44.4	41.4	39.6	-4.3	-31.7
Yolo	53.7	49.3	42.5	40.6	39.2	-3.4	-27.0
Yuba	51.6	44.0	42.1	42.3	41.2	-2.6	-20.2
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	58.5	52.2	50.7	49.3	49.5	0.4	-15.4
Humboldt/Trinity	n/a	n/a	n/a	41.9	43.0	2.6	n/a
Inyo/Mono	40.4	31.3	27.4	27.6	29.0	5.1	-28.2
Merced/Mariposa	n/a	n/a	n/a	38.3	34.4	-10.2	n/a
Santa Cruz/San Benito	51.4	45.2	41.6	40.3	38.5	-4.5	-25.1
Sierra/Nevada	52.4	45.5	41.4	40.4	41.2	2.0	-21.4
Siskiyou/Modoc	53.0	48.7	43.4	44.8	40.4	-9.8	-23.8

SOURCE: OCSE 157 Lines 2 (Cases Open at the End of the Federal Fiscal Year With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Federal Fiscal Year), and 21a (Cases Open at the End of the Federal Fiscal Year in Which Medical Support is Ordered and Provided)

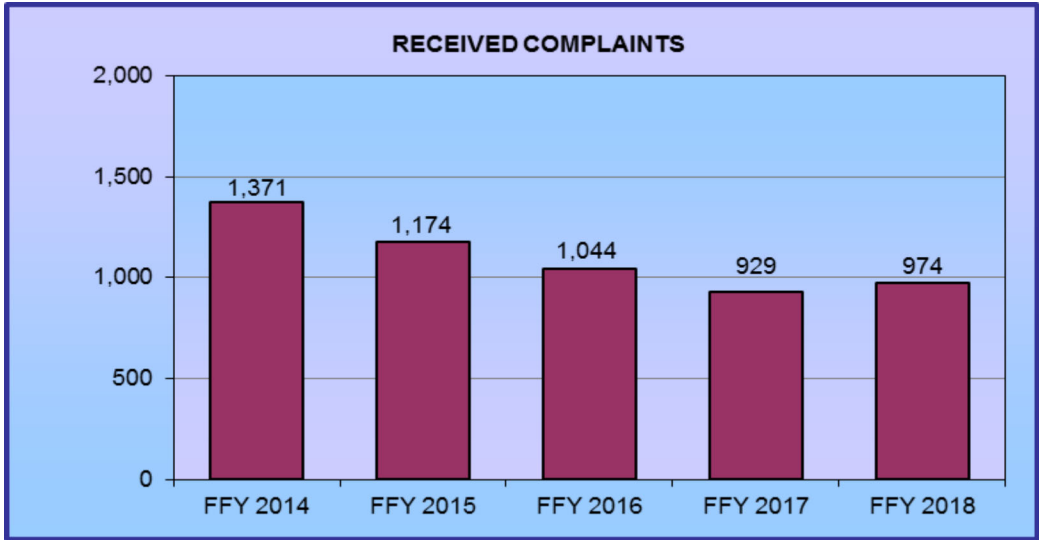
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).



STATE PERFORMANCE MEASURE COMPARISON OF RECEIVED COMPLAINTS TO CASES

This State Performance Measure shows a comparison of complaints to the caseload for each LCSA.¹² The purpose of this information is to assess effectiveness of case management for each county’s Child Support Program. The comparison utilizes county caseload and computes the number of complaints per 10,000 cases.

FC Section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. DCSS developed the Complaint Resolution Tracking System (CRTS) to ensure uniform complaint resolution data tracking and reporting. All LCSAs are required to use CRTS to enter complaint data. The chart below only reflects total statewide complaints by FFY.



In FFY 2018, 974 complaints were filed in the DCSS CRTS for approximately 1.16 million open child support cases. Although the statewide number of complaints increased by 45 from FFY 2017 to FFY 2018, complaints have decreased 29.0 percent since FFY 2014. Fifteen counties received no complaints during FFY 2018. See Tables M and M-1 on pages 52 and 53.

¹² Complaint information is based on the Complaint Resolution Tracking System (CRTS), and caseload is based on data reported on the annual OCSE 157 Report, Line 1 (Cases Open at the End of the FFY).

Since FFY 2014, received complaints decreased by 29.0 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

TABLE M
COMPARISON OF RECEIVED COMPLAINTS TO CASES
FEDERAL FISCAL YEAR 2018

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
STATEWIDE	1,163,115	974	
Alameda	31,781	24	7.552
Alpine	34	0	0.000
Amador	1,169	0	0.000
Butte	10,685	11	10.295
Calaveras	1,529	1	6.540
Colusa	669	1	14.948
Contra Costa	25,798	21	8.140
Del Norte	2,506	0	0.000
El Dorado	5,524	3	5.431
Fresno	60,034	29	4.831
Glenn	1,641	0	0.000
Humboldt	5,211	1	1.919
Imperial	10,206	12	11.758
Inyo	939	1	10.650
Kern	51,057	27	5.288
Kings	8,969	1	1.115
Lake	2,700	3	11.111
Lassen	1,508	3	19.894
Los Angeles	245,094	423	17.259
Madera	6,543	2	3.057
Marin	4,789	3	6.264
Mariposa	654	0	0.000
Mendocino	3,838	0	0.000
Merced	14,921	8	5.362
Modoc	348	0	0.000
Mono	235	0	0.000
Monterey	14,767	7	4.740
Napa	3,395	0	0.000
Nevada	2,664	1	3.754
Orange	65,462	43	6.569
Placer	7,246	1	1.380
Plumas	833	0	0.000
Riverside	82,996	69	8.314
Sacramento	74,984	39	5.201
San Benito	1,921	2	10.411
San Bernardino	106,392	76	7.143
San Diego	62,301	38	6.099
San Francisco	10,935	0	0.000
San Joaquin	34,445	32	9.290
San Luis Obispo	3,796	4	10.537
San Mateo	9,106	0	0.000
Santa Barbara	11,964	4	3.343
Santa Clara	32,184	5	1.554
Santa Cruz	5,342	10	18.720
Shasta	10,482	2	1.908
Sierra	91	0	0.000
Siskiyou	2,580	1	3.876
Solano	15,954	10	6.268
Sonoma	12,631	5	3.959
Stanislaus	26,916	22	8.174
Sutter	4,430	1	2.257
Tehama	3,554	0	0.000
Trinity	966	0	0.000
Tulare	22,445	13	5.792
Tuolumne	2,413	2	8.288
Ventura	20,259	7	3.455
Yolo	7,420	4	5.391
Yuba	3,859	2	5.183
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,145	3	5.831
Humboldt/Trinity	6,177	1	1.619
Inyo/Mono	1,174	1	8.518
Merced/Mariposa	15,575	8	5.136
Santa Cruz/San Benito	7,263	12	16.522
Sierra/Nevada	2,755	1	3.630
Siskiyou/Modoc	2,928	1	3.415

SOURCE: OCSE 157 Line 1 (Cases Open at the End of the Federal Fiscal Year), and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2018

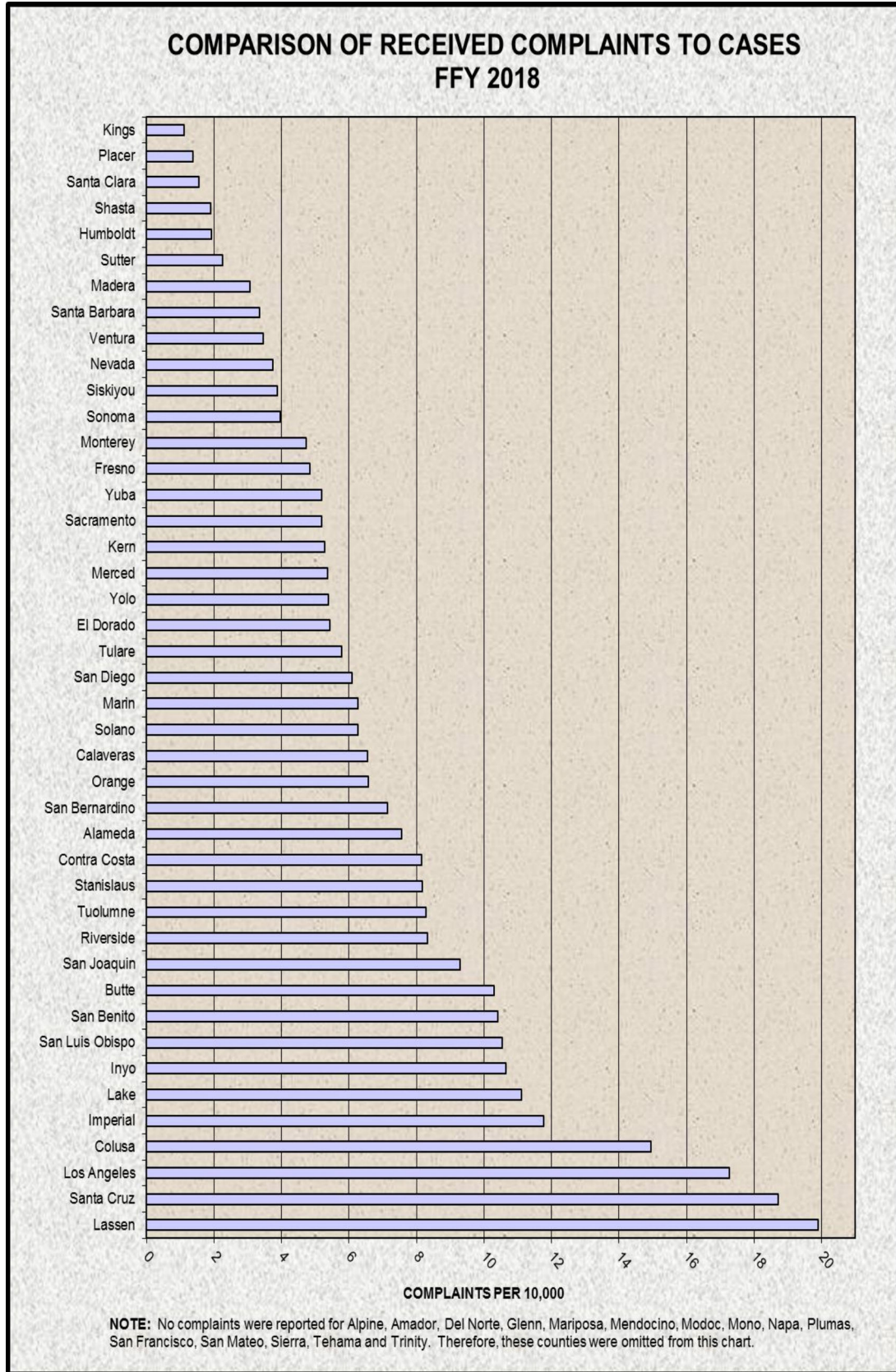
**TABLE M-1
RECEIVED COMPLAINTS
FEDERAL FISCAL YEARS 2014 - 2018**

	FFY 2014	FFY 2015	FFY 2016	FFY 2017	FFY 2018	2017 - 2018 % Change	2014 - 2018 % Change
STATEWIDE	1,371	1,174	1 044	929	974	4.8%	-29 0%
Alameda	31	36	25	24	24	0.0	-22.6
Alpine	0	0	0	0	0	^	^
Amador	1	1	1	1	0	-100.0	-100.0
Butte	9	3	5	10	11	10.0	22.2
Calaveras	0	2	0	0	1	^	^
Colusa	1	1	1	0	1	^	0.0
Contra Costa	34	44	34	25	21	-16.0	-38.2
Del Norte	0	2	1	2	0	-100.0	^
El Dorado	14	12	9	1	3	200.0	-78.6
Fresno	43	43	35	33	29	-12.1	-32.6
Glenn	1	1	1	0	0	^	-100.0
Humboldt	2	0	1	2	1	-50.0	-50.0
Imperial	10	15	9	8	12	50.0	20.0
Inyo	0	1	0	2	1	-50.0	^
Kern	32	20	26	18	27	50.0	-15.6
Kings	3	4	0	1	1	0.0	-66.7
Lake	4	1	2	1	3	200.0	-25.0
Lassen	0	0	1	0	3	^	^
Los Angeles	552	470	442	392	423	7.9	-23.4
Madera	1	0	1	2	2	0.0	100.0
Marin	2	1	1	1	3	200.0	50.0
Mariposa	0	0	0	0	0	^	^
Mendocino	0	0	0	0	0	^	^
Merced	17	11	6	7	8	14.3	-52.9
Modoc	0	0	0	0	0	^	^
Mono	1	0	0	0	0	^	-100.0
Monterey	16	7	8	6	7	16.7	-56.3
Napa	5	1	1	1	0	-100.0	-100.0
Nevada	7	3	2	0	1	^	-85.7
Orange	37	41	22	41	43	4.9	16.2
Placer	0	0	1	0	1	^	^
Plumas	0	0	0	0	0	^	^
Riverside	74	61	64	66	69	4.5	-6.8
Sacramento	66	42	62	27	39	44.4	-40.9
San Benito	0	0	0	2	2	0.0	^
San Bernardino	131	113	84	87	76	-12.6	-42.0
San Diego	77	74	57	52	38	-26.9	-50.6
San Francisco	4	1	1	0	0	^	-100.0
San Joaquin	75	47	42	31	32	3.2	-57.3
San Luis Obispo	3	3	2	3	4	33.3	33.3
San Mateo	1	0	0	0	0	^	-100.0
Santa Barbara	9	8	14	6	4	-33.3	-55.6
Santa Clara	0	0	1	4	5	25.0	^
Santa Cruz	6	8	8	7	10	42.9	66.7
Shasta	4	8	2	4	2	-50.0	-50.0
Sierra	0	0	0	0	0	^	^
Siskiyou	2	3	0	2	1	-50.0	-50.0
Solano	20	21	15	11	10	-9.1	-50.0
Sonoma	5	2	9	9	5	-44.4	0.0
Stanislaus	35	27	13	15	22	46.7	-37.1
Sutter	7	5	2	1	1	0.0	-85.7
Tehama	1	1	4	0	0	^	-100.0
Trinity	1	0	0	0	0	^	-100.0
Tulare	16	20	15	8	13	62.5	-18.8
Tuolumne	5	1	4	1	2	100.0	-60.0
Ventura	3	0	3	6	7	16.7	133.3
Yolo	1	2	6	3	4	33.3	300.0
Yuba	2	7	1	6	2	-66.7	0.0
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	6	4	5	2	3	50.0	-50.0
Humboldt/Trinity	n/a	n/a	n/a	2	1	-50.0	n/a
Inyo/Mono	1	1	0	2	1	-50.0	0.0
Merced/Mariposa	n/a	n/a	n/a	7	8	14.3	n/a
Santa Cruz/San Benito	6	8	8	9	12	33.3	100.0
Sierra/Nevada	7	3	2	0	1	^	-85.7
Siskiyou/Modoc	2	3	0	2	1	-50.0	-50.0

SOURCE: Complaint Resolution Tracking System (CRTS) Complaint Activity Report

Note: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).

^ No complaints reported in a previous FFY period, therefore a percent change cannot be calculated.



II. PROGRAM ADMINISTRATION

Description of Program Administration

DCSS is responsible for direct oversight, supervision, and funding of Local Child Support Agency (LCSA) operations to ensure an efficient and effective statewide Child Support Program. A sound methodology and process to allocate administrative funds to the LCSAs to support their efforts in administering the program is critical to overall program success. The appropriateness of resource allocation in support of the LCSA operations greatly impacts the ability to accurately assess relative local agency and overall statewide child support program performance.

Program Administration Data

Family Code Section 17600(c)(4) requires DCSS to report various program fiscal and administrative data for local child support agencies. The required state program data elements are as follows:

Total Costs of Program Administration – FC Section 17600(c)(4)

The total cost of administering the local child support agencies, including the federal, state, and county share of the costs, and the federal and state incentives received by each county.

Total Direct Program Costs – FC Section 17600(c)(4)(A)

The direct costs of the program broken down by total employee salaries and benefits, contractor costs, space charges, and payments to other county agencies.

Total Full-Time Equivalent (FTE) Employees – FC Section 17600(c)(4)(A)

In addition to direct program costs, this section also requires a list of the number of employees broken down into at least the following categories: attorneys, administrators, caseworkers, investigators, and clerical support.

Total Indirect Program Costs – FC Section 17600(c)(4)(B)

The indirect costs of the program (all overhead charges).

Total Costs of Program Administration

Total costs of administering each LCSA, including the federal and non-federal shares are reported for State Fiscal Years (SFYs) 2012-13, 2013-14, 2014-15, 2015-16, 2016-17 and 2017-18. These costs are displayed on the Program Administration Tables (see pages 60, 62, 64, 66, 68, and 70). These tables also display data for staffing by FTE.

The total statewide administrative cost for operation of all local child support agencies is displayed in the following tables. The child support administrative costs are primarily funded by federal financial participation, federal incentives, and a State General Fund allocation pursuant to FC Section 17704(b)(2)(B)(i).

SFY	Administrative Cost
2012-13	\$719.4 million
2013-14	\$730.1 million
2014-15	\$731.1 million
2015-16	\$743.8 million
2016-17	\$759.5 million

SFY	Federal Incentives	State General Fund	Federal Participation
2012-13	\$39.1 million	\$205.5 million	\$474.8 million
2013-14	\$39.7 million	\$208.5 million	\$481.8 million
2014-15	\$39.2 million	\$209.4 million	\$482.5 million
2015-16	\$40.8 million	\$212.1 million	\$490.9 million
2016-17	\$41.2 million	\$217.1 million	\$501.2 million

The two tables above have been combined into one table (below) to consolidate the funding data and more accurately reflect the distribution of State General Funds and Federal Financial Participation. (These tables will not be used in future reports.)

In the new table below, the State General Fund column includes all state and county general fund monies used to draw down matching Federal Financial Participation. The Federal Participation column includes the Federal Financial Participation drawn by the state and county general fund. The Federal Incentives column represents the actual or estimated amount of Federal Incentive monies available to the Program based on the five federal performance measures. Estimated incentives are used until final numbers are provided by the Federal government.

Total Program Costs by Funding Source
(in millions)

SFY	Federal Incentives	State General Fund ¹	Federal Participation	TOTAL
2012-13	\$39.5	\$231.2	\$448.7	\$719.4
2013-14	\$39.3	\$234.9	\$455.9	\$730.1
2014-15	\$40.4	\$234.8	\$455.9	\$731.1
2015-16	\$41.1	\$238.9	\$463.8	\$743.8
2016-17 ²	\$41.7	\$244.1	\$473.7	\$759.5
2017-18 ²	\$42.4	\$242.5	\$470.8	\$755.7

¹ Includes county general funds used to draw down federal financial participation.

²Estimated Incentives – Program Costs will be adjusted upon receipt of actual incentives.

Total Direct Program Costs

The direct costs of the LCSAs are broken down by total employee salaries, direct service contracts, space, payments to other county agencies, and other direct costs for SFYs 2012-13, 2013-14, 2014-15, 2015-16, 2016-17 and 2017-18. Other direct costs include automation, travel, and operating expenses. These costs are displayed in Direct Cost Tables (see pages 59, 61, 63, 65, 67, and 69) and reflect actual amounts reported by LCSAs.

The data presented is based on figures reported on the CS 921 Local Child Support Agency IV-D Program Budget Display reports (SFYs 2012-13, 2013-14, 2014-15, 2015-16, 2016-17 and 2017-18), a budgeting tool for use by local agencies in reporting administrative expenses and staffing levels in conformance with federal and state guidelines. The CS 921 report is used by DCSS to collect baseline information and to assist with the preparation of annual allocations for the LCSAs. Data reported represents actual costs and staff as reported in local county budgets and not tied to specific county allocations or expenditures. The information is reported by LCSAs once per year.

Total Full-Time Equivalent Employees

This data element identifies the actual FTE positions in LCSAs for SFYs 2012-13, 2013-14, 2014-15, 2015-16, 2016-17 and 2017-18, broken down by attorneys, administrators, caseworkers, investigators, clerical support, and other staff.

See tables on pages 60, 62, 64, 66, 68, and 70. Other staff includes: automation staff and staff for targeted programs such as customer service, ombudsperson program, and training programs. The actual positions reported here have been approved in local child support program budgets.

The CS 921 budget template form includes definitions to delineate the functions performed by child support staff in each of the staffing categories. The following provides highlights of the detailed functional definitions by job category:

Attorneys - Staff licensed and performing specific duties in direct support of the child support program, including, but not limited to, court appearances, motion filing, order modifications, lien releases, and legal advice on program policy and procedures. All legal functions, including those performed by law clerks and paralegals, are included here.

Administrators - Administrators include directors, program managers, administrator/business managers, fiscal managers, and human resources managers.

Caseworkers - Caseworkers include all staff responsible for activities directly related to casework including, but not limited to, interviewing case participants, maintaining and updating case control logs, performing notary duties, and negotiating child support payments. Caseworker supervisors also are included in this category.

Investigators - Staff performing non-criminal investigation activities in direct support of casework (non-sworn peace officer duties) are considered investigators. Investigator supervisors also are included in this category.

Clerical Support - Clerical support includes all local agency staff performing clerical duties such as filing and word processing. This includes administrative support, such as executive secretaries, secretaries, PBX/mail/file clerks, and account clerks.

Other Staff - Other staff includes all staff performing targeted program functions such as automation, customer service, ombudsperson, quality assurance, program improvement, compliance reviews, complaint resolution and state hearing processes, training, and customer and community outreach.

Total Indirect Program Costs

This data element identifies the indirect costs of the LCSAs for SFYs 2012-13, 2013-14, 2014-15, 2015-16, 2016-17 and 2017-18. Indirect Cost Tables (see pages 59, 61, 63, 65, 67, and 69) reflect total indirect costs, as authorized in local budgets for the LCSAs, broken down by the countywide overhead costs.¹³ Indirect program costs are countywide overhead costs that are estimated administrative expenses planned for each department in the county for a given fiscal year. Adjustments are made in following years if the department paid more than the actual expenses and the credit is used in subsequent years.

¹³ Includes 2CFR, Part 200, Appendix V costs only.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2012-13**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$711,576,620	\$592,314,672	\$8,788,499	\$41,275,833	\$9,353,901	\$59,843,715	\$11,838,754
Alameda	26,072,839	20,687,763	90,682	2,131,024	782,487	2,380,883	574,068
Ama/Alp/Cala/Tuol	4,650,549	3,985,178	71,071	199,252	550	394,498	0
Butte	6,650,954	5,599,928	10,360	193,402	259,155	588,109	315,036
Colusa	581,588	464,786	15,276	36,000	0	65,526	32,921
Contra Costa	18,693,485	15,734,109	82,850	314,731	0	2,561,795	(76,118)
Del Norte	1,420,346	1,134,972	17,401	74,079	13,919	179,975	38,826
El Dorado	4,509,303	3,928,718	25,200	206,347	0	349,038	61,264
Fresno	19,351,161	16,466,765	271,005	31,554	230,724	2,351,113	218,020
Glenn	699,761	648,291	9,808	0	0	41,662	38,096
Humboldt	4,194,763	3,613,499	0	353,427	0	227,837	65,253
Imperial	4,397,227	3,591,101	58,020	340,121	0	407,985	135,450
Inyo/Mono	782,899	678,652	3,040	38,071	1,074	62,062	101,217
Kern	21,054,676	16,685,859	158,486	2,144,007	0	2,066,324	140,916
Kings	3,886,596	3,159,920	33,957	294,635	0	398,084	126,164
Lake	2,212,948	1,842,987	14,001	94,954	32,146	228,860	67,840
Lassen	823,953	590,295	74,570	90,720	0	68,368	36,333
Los Angeles	160,994,966	140,276,422	2,106,047	11,636,573	4,234,345	2,741,579	3,471,990
Madera	2,813,850	2,453,707	49,638	80,124	0	230,381	(3,281)
Marin	3,446,566	2,830,297	44,172	367,077	9,731	195,289	263,003
Mariposa	615,243	529,120	2,301	56,010	0	27,812	19,959
Mendocino	2,304,292	2,054,936	0	0	0	249,356	66,526
Merced	7,928,893	6,752,332	127,552	299,403	0	749,606	217,327
Monterey	10,422,087	8,797,344	39,446	497,649	0	1,087,648	187,198
Napa	3,639,657	3,150,910	76,299	0	17,431	395,017	218,639
Orange	54,317,046	44,700,305	343,114	1,875,479	820,855	6,577,293	488,206
Placer	6,964,003	5,325,228	63,587	545,797	31,200	998,191	0
Plumas	671,937	611,099	21,379	0	0	39,459	52,789
Riverside	33,393,398	24,843,339	1,070,690	3,244,880	650	4,233,839	41,871
Sacramento	31,780,262	24,856,088	490,336	2,474,420	1,275,303	2,684,115	129,234
San Bernardino	38,222,109	30,610,840	865,426	3,017,844	402,477	3,325,522	328,029
San Diego	45,278,292	38,143,354	311,313	1,276,346	0	5,547,279	832,987
San Francisco	12,514,370	10,244,689	77,107	910,957	0	1,281,617	0
San Joaquin	14,162,907	12,381,321	176,326	279,736	0	1,325,524	222,456
San Luis Obispo	4,346,581	3,338,169	278,546	296,102	0	433,764	104,550
San Mateo	10,769,565	9,088,455	103,319	547,830	0	1,029,961	312,382
Santa Barbara	9,087,320	7,488,472	122,434	476,379	0	1,000,035	136,784
Santa Clara	35,863,437	29,776,352	231,883	1,941,670	199,557	3,713,975	653,248
Santa Cruz/San Benito	8,179,821	7,247,348	62,370	307,800	58,660	503,643	312,039
Shasta	6,838,127	5,062,282	30,810	932,714	74,155	738,166	149,356
Sierra/Nevada	2,546,493	2,278,445	3,774	3,405	0	260,869	135,952
Siskiyou/Modoc	2,156,079	1,816,977	13,155	117,312	0	208,635	10,984
Solano	11,311,165	9,790,910	84,205	497,513	0	938,537	243,999
Sonoma	11,891,686	10,107,774	102,000	346,341	0	1,335,571	110,151
Stanislaus	13,539,035	11,272,587	134,625	184,400	228,015	1,719,408	0
Sutter	2,717,156	2,432,185	25,081	91,128	0	168,762	182,041
Tehama	1,412,297	1,222,560	28,492	45,497	0	115,748	44,418
Trinity	618,494	566,380	1,223	17,071	0	33,820	17,651
Tulare	12,764,952	9,608,281	421,770	890,167	109,590	1,735,144	300,901
Ventura	19,289,340	16,611,604	178,452	780,839	518,203	1,200,242	479,734
Yolo	5,638,268	4,683,994	138,450	302,858	53,674	459,292	52,149
Yuba	3,153,878	2,547,743	27,450	392,188	0	186,497	180,196

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2012-13

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investigators	Clerical Support	Other Staff
STATEWIDE	\$719,444,867	\$474,833,612	\$244,611,255	7,082.9	351.9	127.3	4,464.3	20.7	917.1	1,201.6
Alameda	25,296,913	16,695,963	8,600,950	213.4	9.0	4.0	149.0	0.0	4.0	47.4
Alameda/Alp/Cala/Tuol	4,649,607	3,068,741	1,580,866	48.0	2.0	1.0	39.6	0.0	0.0	5.4
Butte	6,814,861	4,497,808	2,317,053	94.0	3.0	4.0	41.0	0.0	11.0	35.0
Colusa	565,059	372,939	192,120	6.5	0.5	1.0	4.5	0.0	0.0	0.5
Contra Costa	18,659,477	12,315,255	6,344,222	156.0	6.0	3.0	126.0	0.0	4.0	17.0
Del Norte	1,456,752	961,456	495,296	18.4	0.0	2.0	9.0	0.0	3.0	4.4
El Dorado	4,567,505	3,014,553	1,552,952	53.7	2.8	3.5	29.5	2.0	8.0	7.9
Fresno	19,440,978	12,831,045	6,609,933	216.3	8.0	5.0	130.0	0.0	39.0	34.3
Glenn	737,163	486,528	250,635	9.0	0.0	1.0	6.0	0.0	1.0	1.0
Humboldt	4,375,416	2,887,775	1,487,641	44.0	2.0	2.8	28.4	0.0	7.0	3.8
Imperial	4,520,306	2,983,402	1,536,904	57.5	3.0	1.0	33.0	0.0	11.0	9.5
Inyo/Mono	884,335	583,661	300,674	8.4	0.5	0.5	5.5	0.0	0.0	1.9
Kern	21,177,723	13,977,297	7,200,426	192.7	11.8	2.0	126.5	2.0	10.0	40.4
Kings	4,001,676	2,641,106	1,360,570	58.0	3.0	1.0	36.2	1.0	6.0	10.8
Lake	2,280,727	1,505,280	775,447	30.4	1.0	2.3	18.0	0.5	2.0	6.6
Lassen	794,606	524,440	270,166	12.5	0.5	1.0	8.0	0.0	1.0	2.0
Los Angeles	164,466,954	108,548,190	55,918,764	1,559.0	88.0	13.0	999.0	0.0	262.0	197.0
Madera	2,811,608	1,855,661	955,947	38.5	1.0	1.0	29.0	0.0	2.0	5.5
Marin	3,574,681	2,359,289	1,215,392	25.0	3.1	1.6	9.4	0.0	5.0	5.9
Mariposa	634,387	418,695	215,692	8.0	0.0	1.0	3.0	0.0	2.5	1.5
Mendocino	2,398,565	1,583,053	815,512	35.0	1.0	1.0	23.0	0.0	7.0	3.0
Merced	8,107,681	5,351,069	2,756,612	77.0	4.0	2.5	53.5	1.0	6.0	10.0
Monterey	10,528,234	6,948,634	3,579,600	102.3	4.0	2.0	66.0	0.3	11.0	19.0
Napa	3,860,863	2,548,170	1,312,693	29.5	2.0	1.0	18.4	0.0	4.6	3.5
Orange	54,723,596	36,117,573	18,606,023	578.7	31.6	5.0	281.2	0.0	103.4	157.5
Placer	5,846,657	3,858,794	1,987,863	38.0	5.0	2.0	23.0	0.0	1.8	6.2
Plumas	723,189	477,305	245,884	9.4	0.1	1.5	5.0	0.0	1.5	1.3
Riverside	33,058,408	21,818,549	11,239,859	335.2	15.0	7.0	206.0	4.2	67.0	36.0
Sacramento	31,882,845	21,042,678	10,840,167	299.0	11.0	4.0	179.5	1.0	45.5	58.0
San Bernardino	38,519,233	25,422,694	13,096,539	411.0	15.0	4.0	304.3	0.0	35.0	52.7
San Diego	46,034,643	30,382,864	15,651,779	485.5	33.0	3.9	296.0	0.0	74.0	78.6
San Francisco	12,461,610	8,224,663	4,236,947	99.5	4.0	0.5	73.0	0.0	3.5	18.5
San Joaquin	14,457,255	9,541,788	4,915,467	161.0	7.0	3.0	102.6	0.0	18.0	30.4
San Luis Obispo	4,443,150	2,932,479	1,510,671	40.9	0.5	3.0	24.8	0.5	1.0	11.1
San Mateo	11,027,567	7,278,194	3,749,373	85.0	4.0	2.0	54.0	0.0	8.0	17.0
Santa Barbara	9,220,208	6,085,337	3,134,871	81.4	3.0	5.0	47.8	3.1	9.0	13.5
Santa Clara	37,014,603	24,429,638	12,584,965	297.0	14.0	3.0	199.0	1.0	27.0	53.0
Santa Cruz/San Benito	8,428,532	5,562,831	2,865,701	75.8	4.0	2.0	51.7	0.0	6.0	12.1
Shasta	6,922,106	4,568,590	2,353,516	80.0	4.0	1.9	34.2	0.0	10.0	29.9
Sierra/Nevada	2,703,923	1,784,589	919,334	25.0	1.3	0.8	15.0	0.0	1.5	6.4
Siskiyou/Modoc	2,160,428	1,425,882	734,546	24.1	2.0	1.0	15.3	0.0	3.8	2.0
Solano	11,555,062	7,626,341	3,928,721	107.5	7.0	2.0	85.0	0.0	5.0	8.5
Sonoma	11,469,716	7,570,013	3,899,703	94.5	4.0	2.0	58.5	0.0	15.0	15.0
Stanislaus	13,546,733	8,940,844	4,605,889	154.7	5.0	3.0	117.8	0.0	11.0	17.9
Sutter	2,873,017	1,896,191	976,826	29.0	2.0	2.0	17.0	0.0	4.0	4.0
Tehama	1,347,695	889,479	458,216	19.0	1.0	0.0	14.0	0.0	2.0	2.0
Trinity	638,598	421,475	217,123	7.0	0.5	0.5	4.9	0.0	0.0	1.1
Tulare	13,009,423	8,586,219	4,423,204	174.1	8.8	2.5	110.0	3.1	23.2	26.5
Ventura	19,764,143	13,044,334	6,719,809	189.5	7.9	4.0	107.2	0.0	15.8	54.6
Yolo	5,688,080	3,754,133	1,933,947	53.0	3.0	2.0	27.0	1.0	10.0	10.0
Yuba	3,318,370	2,190,124	1,128,246	35.0	2.0	1.5	19.0	0.0	8.0	4.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2013-14**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$721,993,959	\$596,428,037	\$8,670,099	\$43,175,450	\$9,746,423	\$63,973,950	\$11,450,732
Alameda	26,626,817	22,396,938	107,416	2,144,110	708,059	1,270,294	780,087
Ama/Alp/Cala/Tuol	4,744,609	4,080,546	69,174	201,518	600	392,771	0
Butte	6,454,026	5,396,133	7,168	191,867	246,192	612,666	314,097
Colusa	556,652	486,653	4,762	36,000	0	29,237	12,723
Contra Costa	18,688,369	15,826,165	128,321	264,147	0	2,469,736	(72,018)
Del Norte	1,417,576	1,119,266	106,223	74,039	0	118,048	41,639
El Dorado	4,361,225	3,685,030	21,924	243,808	0	410,463	(104,721)
Fresno	19,642,519	16,722,078	281,219	31,994	237,346	2,369,882	209,840
Glenn	683,422	630,489	8,005	0	1,619	43,309	46,016
Humboldt	4,091,946	3,490,986	16,345	363,890	0	220,725	36,330
Imperial	4,797,780	3,887,095	38,591	344,882	0	527,212	90,783
Inyo/Mono	994,349	804,794	5,276	47,338	1,402	135,539	41,820
Kern	21,050,797	16,394,334	153,526	2,155,301	0	2,347,636	200,749
Kings	3,814,158	3,162,995	23,969	298,243	0	328,951	105,782
Lake	2,072,566	1,766,652	12,965	96,762	16,003	180,184	41,883
Lassen	803,784	585,805	42,453	90,720	0	84,806	12,979
Los Angeles	165,149,859	139,506,872	1,975,543	12,322,536	3,945,634	7,399,274	2,983,806
Madera	2,742,480	2,363,267	52,488	79,780	0	246,945	61,645
Marin	3,429,367	2,699,901	43,160	405,455	12,987	267,864	290,229
Mariposa	589,952	502,236	2,623	52,450	0	32,643	47,920
Mendocino	2,313,907	2,055,156	0	47,689	0	211,062	42,609
Merced	8,104,314	7,006,129	106,894	299,403	0	691,888	181,740
Monterey	10,715,752	8,961,145	35,091	497,944	0	1,221,572	113,051
Napa	3,803,228	3,285,330	80,709	0	0	437,189	225,301
Orange	55,400,556	44,228,861	291,160	3,409,965	1,476,996	5,993,574	960,729
Placer	5,713,519	4,265,430	180,323	564,910	161,991	540,865	57,407
Plumas	658,053	589,111	22,563	0	0	46,379	19,795
Riverside	33,130,247	25,285,967	920,602	2,963,649	3,000	3,957,029	144,059
Sacramento	31,373,961	24,717,622	505,508	2,535,262	1,101,357	2,514,212	26,914
San Bernardino	39,392,457	31,264,668	932,790	2,786,490	389,785	4,018,724	212,305
San Diego	47,137,161	39,184,246	376,895	1,245,366	0	6,330,654	1,137,335
San Francisco	12,365,018	9,897,190	85,462	952,181	224	1,429,961	0
San Joaquin	14,730,197	12,537,418	192,794	256,400	0	1,743,585	232,380
San Luis Obispo	4,215,228	3,244,859	267,713	300,821	0	401,835	102,589
San Mateo	10,752,603	9,265,765	91,641	471,332	0	923,865	274,104
Santa Barbara	9,214,367	7,568,402	84,392	470,543	0	1,091,030	188,899
Santa Clara	36,880,510	31,950,599	230,174	1,767,148	260,271	2,672,318	551,203
Santa Cruz/San Benito	7,985,972	6,966,550	55,024	307,800	76,590	580,008	273,985
Shasta	6,850,734	5,079,810	41,474	965,359	51,902	712,189	140,491
Sierra/Nevada	2,266,257	1,866,913	3,534	1,796	0	394,014	186,271
Siskiyou/Modoc	2,132,554	1,779,557	9,448	143,193	0	200,356	78,439
Solano	11,241,507	9,713,554	76,712	500,249	131,344	819,648	243,499
Sonoma	11,742,941	9,577,520	72,205	545,606	0	1,547,610	156,368
Stanislaus	14,462,862	11,934,499	122,635	168,403	209,087	2,028,238	31,047
Sutter	2,673,365	2,417,912	33,191	92,475	11,212	118,575	116,791
Tehama	1,586,494	1,363,361	37,078	48,000	0	138,055	44,418
Trinity	637,815	575,870	1,275	17,307	0	43,363	25,464
Tulare	12,468,838	9,412,344	462,697	909,331	100,015	1,584,451	124,243
Ventura	20,400,670	17,702,805	191,010	776,683	545,634	1,184,538	219,801
Yolo	5,735,146	4,662,480	38,217	284,464	57,173	692,812	92,343
Yuba	3,195,473	2,558,729	19,737	400,841	0	216,166	105,563

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2013-14**

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$730,052,972	\$481,834,962	\$248,218,010	6,938.9	358.3	126.8	4,325.4	21.9	907.5	1,199.0
Alameda	26,974,034	17,802,862	9,171,172	219.3	8.0	3.0	146.0	0.0	3.0	59.3
Alameda/Alp/Cala/Tuol	4,742,950	3,130,347	1,612,603	48.6	2.0	1.0	40.5	0.0	0.0	5.1
Butte	6,743,860	4,450,948	2,292,912	95.8	3.0	4.0	38.0	0.0	11.0	39.8
Colusa	604,505	398,973	205,532	6.0	0.0	1.0	5.0	0.0	0.0	0.0
Contra Costa	18,616,353	12,286,793	6,329,560	153.6	6.0	3.0	126.0	0.0	3.0	15.6
Del Norte	1,446,279	954,544	491,735	18.5	0.0	2.0	8.0	0.0	5.0	3.5
El Dorado	4,225,682	2,788,950	1,436,732	49.6	2.5	3.6	26.6	2.0	7.0	7.9
Fresno	19,733,244	13,023,941	6,709,303	209.2	8.0	6.0	111.6	0.0	44.0	39.6
Glenn	728,805	481,011	247,794	9.1	0.1	1.0	6.0	0.0	1.0	1.0
Humboldt	4,128,276	2,724,662	1,403,614	44.4	2.2	2.8	28.5	0.0	6.0	4.9
Imperial	4,893,920	3,229,987	1,663,933	60.0	2.0	3.0	45.0	0.0	1.0	9.0
Inyo/Mono	1,021,236	674,016	347,220	9.0	0.5	0.5	6.5	0.0	0.0	1.5
Kern	21,224,785	14,008,358	7,216,427	180.5	10.9	2.0	107.8	2.0	12.0	45.8
Kings	3,906,539	2,578,316	1,328,223	53.0	3.0	1.0	31.2	1.0	6.0	10.8
Lake	2,112,805	1,394,451	718,354	27.0	1.0	2.3	13.4	0.5	2.0	7.8
Lassen	848,706	560,146	288,560	11.0	0.0	1.0	7.0	0.0	1.0	2.0
Los Angeles	168,132,397	110,967,382	57,165,015	1,523.0	95.0	10.0	964.0	0.0	261.0	193.0
Madera	2,740,541	1,808,757	931,784	37.5	1.0	1.0	29.0	0.0	2.0	4.5
Marin	3,622,834	2,391,070	1,231,764	24.7	3.1	1.6	9.4	0.0	5.0	5.6
Mariposa	655,995	432,957	223,038	7.0	0.0	1.0	3.0	0.0	1.5	1.5
Mendocino	2,317,517	1,529,561	787,956	36.5	1.0	1.0	26.0	0.0	7.0	1.5
Mendocino	8,307,818	5,483,160	2,824,658	80.5	4.0	2.5	55.5	1.0	6.0	11.5
Merced	10,712,312	7,070,126	3,642,186	106.0	4.0	2.0	68.0	0.0	11.0	21.0
Monte rey	4,012,494	2,648,246	1,364,248	32.5	2.0	1.0	18.6	0.0	6.1	4.8
Napa	56,295,176	37,154,816	19,140,360	541.8	31.5	5.0	266.2	0.0	94.5	144.6
Orange	5,759,076	3,800,990	1,958,086	41.1	3.5	2.5	23.6	0.5	3.0	8.0
Placer	676,938	446,779	230,159	8.7	0.0	1.5	4.5	0.0	2.0	0.7
Plumas	32,788,091	21,640,140	11,147,951	322.2	17.0	7.0	190.0	4.2	66.0	38.0
Riverside	31,387,994	20,716,076	10,671,918	286.5	12.0	3.0	183.0	1.0	44.5	43.0
Sacramento	39,183,549	25,861,142	13,322,407	405.9	16.0	3.0	299.3	0.0	36.0	51.6
San Bernardino	48,254,669	31,848,082	16,406,587	481.5	32.0	3.9	296.0	0.0	74.0	75.6
San Diego	12,384,866	8,174,012	4,210,854	84.5	4.0	1.0	61.2	0.0	8.5	9.8
San Francisco	14,858,791	9,806,802	5,051,989	158.0	7.0	4.0	99.6	0.0	19.0	28.4
San Joaquin	4,316,115	2,848,636	1,467,479	40.8	0.5	3.0	24.8	0.5	1.0	11.0
San Luis Obispo	10,858,570	7,166,656	3,691,914	83.0	5.0	2.0	57.0	0.0	5.0	14.0
San Mateo	9,383,996	6,193,437	3,190,559	81.2	3.0	5.0	47.8	3.1	8.8	13.5
Santa Barbara	37,427,213	24,701,961	12,725,252	297.0	14.0	3.0	199.0	2.0	24.0	55.0
Santa Clara	7,971,440	5,261,150	2,710,290	69.1	4.0	1.9	46.4	0.0	6.0	10.8
Santa Cruz/San Benito	6,923,087	4,569,237	2,353,850	83.0	4.0	1.9	38.1	0.0	16.0	23.0
Shasta	2,431,170	1,604,572	826,598	21.0	1.3	0.8	12.3	0.0	2.0	4.6
Sierra/Nevada	2,205,263	1,455,474	749,789	23.0	2.0	1.0	14.3	0.0	3.7	2.0
Siskiyou/Modoc	11,379,931	7,510,754	3,869,177	105.0	7.0	2.0	82.0	0.0	6.0	8.0
Solano	11,475,623	7,573,911	3,901,712	90.5	4.0	2.0	56.5	0.0	14.0	14.0
Sonoma	14,285,631	9,428,516	4,857,115	151.7	5.0	3.5	113.9	0.0	11.0	18.3
Sutter	2,805,618	1,851,708	953,910	29.0	2.0	2.5	18.0	0.0	3.0	3.5
Tehama	1,622,072	1,070,568	551,504	21.0	1.0	1.0	13.3	0.0	2.0	3.7
Trinity	669,082	441,594	227,488	7.0	0.5	0.5	4.9	0.0	0.0	1.1
Tulare	12,521,414	8,264,133	4,257,281	163.1	8.8	2.5	102.5	3.1	23.2	23.0
Ventura	20,617,294	13,607,414	7,009,880	216.0	8.9	3.5	105.6	0.0	16.7	81.3
Yolo	5,826,267	3,845,336	1,980,931	52.0	3.0	1.0	27.0	1.0	8.0	12.0
Yuba	3,290,149	2,171,498	1,118,651	33.0	2.0	1.5	18.0	0.0	8.0	3.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2014-15

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$724,128,242	\$602,841,726	\$8,708,345	\$44,476,106	\$10,324,033	\$57,778,032	\$8,774,659
Alameda	26,417,474	21,754,279	181,550	2,173,001	781,576	1,527,068	662,198
Ama/Alp/Cala/Tuol	4,788,537	4,095,492	59,610	204,899	600	427,936	0
Butte	6,893,603	5,731,418	254,952	205,389	25,847	675,997	174,768
Colusa	600,911	522,795	2,018	36,000	0	40,098	20,249
Contra Costa	18,648,264	16,091,032	112,881	288,145	0	2,156,206	31,741
Del Norte	1,602,771	1,260,154	86,315	74,129	0	182,173	41,639
El Dorado	4,607,689	3,808,565	20,513	248,393	0	530,218	120,880
Fresno	19,812,892	17,107,403	240,968	34,052	224,510	2,205,959	153,191
Glenn	710,836	655,740	7,115	0	709	47,272	40,400
Humboldt	4,070,940	3,410,567	13,538	346,087	57,229	243,519	51,712
Imperial	5,431,333	4,495,589	29,847	351,090	0	554,807	66,354
Inyo/Mono	999,233	884,546	4,919	30,576	0	79,192	(23,647)
Kern	20,440,694	15,873,035	117,698	2,198,704	0	2,251,257	152,984
Kings	3,767,895	3,153,463	24,990	222,031	0	367,411	104,656
Lake	2,280,120	1,945,023	26,940	97,464	0	210,693	56,284
Lassen	914,319	640,458	66,201	95,040	0	112,620	44,744
Los Angeles	161,753,427	143,449,092	1,651,096	11,973,233	4,597,719	82,287	(97,082)
Madera	2,724,377	2,270,853	48,366	79,744	0	325,414	102,318
Marin	3,613,062	2,805,357	64,362	430,441	13,473	299,429	209,908
Mariposa	622,409	514,457	2,880	52,450	0	52,622	53,331
Mendocino	2,352,897	2,119,779	0	48,127	0	184,991	84,473
Merced	8,190,067	7,028,539	116,149	299,403	0	745,976	168,402
Monterey	10,930,773	9,089,135	59,972	537,642	0	1,244,024	231,684
Napa	3,829,889	3,318,045	95,670	0	0	416,174	159,984
Orange	55,285,121	43,610,375	477,456	3,457,593	1,462,867	6,276,830	1,076,213
Placer	5,988,260	4,430,330	188,807	537,929	0	831,194	139,326
Plumas	621,437	534,720	8,460	0	0	78,257	(4,750)
Riverside	34,953,996	27,291,132	978,611	3,145,665	0	3,538,588	123,500
Sacramento	32,157,358	25,171,274	532,902	2,614,869	1,182,435	2,655,878	32,032
San Bernardino	39,115,468	31,412,806	799,469	2,952,861	322,434	3,627,898	645,769
San Diego	47,836,630	39,178,431	427,998	1,349,647	0	6,880,554	1,332,769
San Francisco	12,764,064	10,139,841	84,024	1,277,093	0	1,263,106	0
San Joaquin	14,860,248	12,170,838	179,558	267,218	0	2,242,634	197,456
San Luis Obispo	4,324,294	3,337,232	253,141	311,349	30,187	392,385	47,043
San Mateo	10,902,571	9,466,390	74,103	476,309	0	885,769	122,097
Santa Barbara	9,218,167	7,579,201	89,183	460,766	0	1,089,017	187,833
Santa Clara	36,421,384	31,161,390	234,485	2,240,211	285,990	2,499,308	591,572
Santa Cruz/San Benito	7,993,185	7,030,065	5,510	325,800	67,346	564,464	330,576
Shasta	7,201,423	5,357,003	44,683	1,014,821	58,867	726,049	160,595
Sierra/Nevada	2,265,587	1,758,182	4,202	899	0	502,304	108,490
Siskiyou/Modoc	2,100,281	1,757,136	9,832	143,019	0	190,294	56,287
Solano	11,661,625	10,212,563	67,100	545,386	0	836,576	255,489
Sonoma	11,632,150	9,250,821	57,518	574,072	0	1,749,739	181,286
Stanislaus	14,025,662	11,117,880	121,250	154,961	508,452	2,123,119	30,581
Sutter	2,652,163	2,386,425	25,812	84,581	38,255	117,090	117,792
Tehama	1,735,002	1,540,518	37,261	48,000	0	109,223	33,611
Trinity	532,749	481,440	1,313	17,307	0	32,689	26,426
Tulare	12,612,381	9,545,561	421,486	932,299	104,137	1,608,898	(14,968)
Ventura	20,232,385	17,589,812	210,817	787,142	484,696	1,159,918	324,058
Yolo	5,827,559	4,750,171	65,564	320,559	76,704	614,561	27,980
Yuba	3,202,680	2,555,373	19,250	409,710	0	218,347	34,425

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2014-15**

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investigators	Clerical Support	Other Staff
STATEWIDE	\$731,110,550	\$482,532,963	\$248,577,587	6,757.4	351.2	123.9	4,225.8	22.9	867.7	1,165.9
Alameda	28,235,041	18,635,127	9,599,914	213.5	8.0	2.0	132.8	0.0	3.0	67.7
Ama/Alp/Cala/Tuol	4,756,841	3,139,515	1,617,326	48.6	2.0	1.0	40.5	0.0	0.0	5.1
Butte	6,882,144	4,542,215	2,339,929	89.5	4.0	4.0	28.0	3.5	12.0	38.0
Colusa	665,571	439,277	226,294	4.5	0.5	1.0	2.0	0.0	1.0	0.0
Contra Costa	18,673,021	12,324,194	6,348,827	151.0	6.0	3.0	122.0	0.0	3.0	17.0
Del Norte	1,646,298	1,086,557	559,741	22.5	0.0	2.0	11.0	0.0	5.0	4.5
El Dorado	4,690,780	3,095,915	1,594,865	46.9	2.5	3.3	24.8	2.0	8.0	6.3
Fresno	19,799,396	13,067,601	6,731,795	222.2	9.0	6.0	125.7	0.0	41.0	40.5
Glenn	745,373	491,946	253,427	9.1	0.1	1.0	6.0	0.0	1.0	1.0
Humboldt/Trinity	4,661,069	3,076,306	1,584,763	50.4	3.3	2.3	27.8	0.0	12.0	5.0
Imperial	5,497,848	3,628,580	1,869,268	61.0	3.0	4.0	47.0	0.0	2.0	5.0
Inyo/Mono	1,002,990	661,973	341,017	9.0	1.5	0.5	5.5	0.0	0.0	1.5
Kern	20,553,060	13,565,020	6,988,040	172.5	9.0	2.0	107.3	2.0	12.6	39.6
Kings	3,865,786	2,551,419	1,314,367	54.0	3.0	2.0	31.5	1.0	7.0	9.5
Lake	2,320,276	1,531,382	788,894	27.0	1.0	2.3	14.1	0.5	3.0	6.1
Lassen	888,802	586,609	302,193	11.5	0.5	1.0	6.0	0.0	2.0	2.0
Los Angeles	161,648,907	106,688,279	54,960,628	1,498.0	86.0	11.0	961.0	0.0	249.0	191.0
Madera	2,779,778	1,834,653	945,125	38.5	1.5	1.0	30.0	0.0	2.0	4.0
Marin	3,719,504	2,454,873	1,264,631	24.7	3.0	1.4	8.6	0.0	5.0	6.7
Mendocino	2,430,776	1,604,312	826,464	37.0	1.5	1.0	26.0	0.0	7.0	1.5
Merced/Mariposa	9,028,495	5,958,807	3,069,688	87.5	3.0	3.5	59.5	1.0	7.5	13.0
Monterey	11,222,952	7,407,148	3,815,804	104.0	4.0	2.0	67.0	0.0	10.0	21.0
Napa	4,023,506	2,655,514	1,367,992	30.5	2.0	1.0	18.6	0.0	5.1	3.8
Orange	56,253,470	37,127,290	19,126,180	526.0	29.0	6.0	252.3	0.0	96.0	142.7
Placer	6,153,297	4,061,176	2,092,121	41.5	3.5	2.5	22.0	0.5	2.0	11.0
Plumas	621,850	410,421	211,429	7.4	0.0	1.5	3.2	0.0	2.0	0.7
Riverside	35,393,908	23,359,979	12,033,929	308.2	17.0	7.0	183.0	4.2	65.0	32.0
Sacramento	32,189,184	21,244,861	10,944,323	279.5	13.0	3.0	177.0	1.0	39.5	46.0
San Bernardino	39,726,683	26,219,611	13,507,072	400.9	16.0	5.0	297.3	0.0	29.0	53.6
San Diego	48,025,245	31,696,662	16,328,583	474.9	32.0	5.9	296.0	0.0	75.0	66.0
San Francisco	12,764,068	8,424,285	4,339,783	80.0	5.0	1.0	55.4	0.0	7.5	11.1
San Joaquin	14,676,221	9,686,306	4,989,915	152.1	7.0	1.6	99.6	0.0	16.0	27.9
San Luis Obispo	4,368,921	2,883,488	1,485,433	35.3	0.0	2.0	22.3	0.0	1.0	10.0
San Mateo	11,039,056	7,285,777	3,753,279	79.0	5.0	1.0	55.0	0.0	5.0	13.0
Santa Barbara	9,398,122	6,202,761	3,195,361	77.4	3.0	4.0	40.7	3.1	8.3	18.3
Santa Clara	36,506,749	24,094,454	12,412,295	275.0	14.0	2.0	197.0	1.0	18.0	43.0
Santa Cruz/San Benito	8,588,846	5,668,638	2,920,208	68.0	4.0	1.9	42.2	0.0	5.4	14.5
Shasta	7,162,906	4,727,518	2,435,388	75.5	4.0	1.9	34.5	0.0	14.0	21.1
Sierra/Nevada	2,345,639	1,548,122	797,517	18.0	1.1	0.8	9.9	0.0	2.0	4.2
Siskiyou/Modoc	2,145,582	1,416,084	729,498	22.0	2.0	1.0	13.0	0.0	3.7	2.3
Solano	11,934,452	7,876,738	4,057,714	101.8	6.0	2.0	81.0	0.0	7.0	5.8
Sonoma	11,305,835	7,461,851	3,843,984	85.5	4.0	2.0	54.5	0.0	15.0	10.0
Stanislaus	14,070,619	9,286,609	4,784,010	147.9	6.0	3.5	108.7	0.0	11.0	18.7
Sutter	2,765,869	1,825,474	940,395	28.0	2.0	2.0	17.0	0.0	3.0	4.0
Tehama	1,789,655	1,181,172	608,483	23.0	1.0	1.0	17.0	0.0	2.0	2.0
Tulare	12,521,835	8,264,411	4,257,424	161.1	8.3	1.0	102.5	3.1	22.2	24.0
Ventura	20,553,695	13,565,439	6,988,256	191.0	8.9	3.5	95.0	0.0	10.9	72.7
Yolo	5,843,026	3,856,397	1,986,629	54.0	3.0	1.0	32.0	0.0	2.0	16.0
Yuba	3,227,603	2,130,218	1,097,385	31.0	2.0	1.5	15.0	0.0	7.0	5.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2015-16

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$731,601,979	\$603,675,288	\$7,614,645	\$45,049,352	\$11,147,641	\$64,115,053	\$11,725,399
Alameda	26,214,044	20,861,484	213,514	2,237,615	1,306,315	1,595,116	603,908
Ama/Alp/Cala/Tuol	4,858,772	4,149,145	70,615	206,563	600	431,849	0
Butte	7,046,570	5,948,719	5,546	205,480	276,546	610,279	135,984
Colusa	546,223	474,567	1,987	37,440	0	32,229	31,004
Contra Costa	18,540,851	15,923,892	327,002	261,934	0	2,028,023	63,151
Del Norte	1,741,088	1,399,443	81,507	74,079	0	186,059	46,206
El Dorado	4,620,502	3,820,089	13,899	253,296	0	533,218	298,116
Fresno	21,395,210	18,467,635	284,666	33,986	238,128	2,370,795	196,050
Glenn	694,273	624,146	7,238	0	0	62,889	28,490
Humboldt	4,120,046	3,481,874	7,411	339,794	68,090	222,877	76,509
Imperial	5,537,335	4,576,340	28,963	353,899	0	578,133	143,590
Inyo/Mono	1,033,618	900,227	4,769	30,940	0	97,682	77,193
Kern	20,729,259	16,340,048	168,599	2,217,324	0	2,003,288	221,258
Kings	3,890,655	3,269,690	37,856	272,975	0	310,134	133,020
Lake	2,525,154	2,123,365	16,446	99,464	12,795	273,084	55,315
Lassen	920,338	610,194	71,346	99,360	0	139,438	24,436
Los Angeles	173,362,060	147,164,043	1,595,841	12,069,917	4,757,304	7,774,955	1,660,892
Madera	2,799,729	2,274,053	47,426	80,262	0	397,988	67,196
Marin	3,597,085	2,742,059	35,493	336,072	9,520	473,941	336,115
Mariposa	610,650	506,446	0	52,450	0	51,754	43,675
Mendocino	2,455,923	2,240,938	0	50,512	0	164,473	81,424
Merced	8,730,637	7,372,937	134,510	299,403	0	923,787	167,131
Monterey	10,692,644	8,808,942	36,264	537,187	0	1,310,251	303,746
Napa	3,820,993	3,311,419	94,671	0	0	414,903	159,000
Orange	54,801,309	43,296,440	365,615	3,542,891	1,492,659	6,103,704	829,806
Placer	6,016,463	4,754,389	168,352	545,132	0	548,590	259,581
Plumas	626,721	576,783	5,518	0	0	44,420	29,238
Riverside	34,230,036	26,871,008	517,520	2,645,350	0	4,196,158	231,401
Sacramento	31,559,931	24,655,356	553,991	2,679,972	1,130,939	2,539,673	244,647
San Bernardino	38,926,706	31,042,450	603,776	3,089,402	309,823	3,881,255	731,039
San Diego	44,228,808	38,073,807	367,354	1,822,436	0	3,965,211	1,374,161
San Francisco	12,564,501	9,925,301	83,751	1,548,764	0	1,006,685	0
San Joaquin	13,905,932	11,639,336	129,504	268,978	0	1,868,114	383,401
San Luis Obispo	4,169,729	3,175,692	299,346	304,066	0	390,625	62,893
San Mateo	10,610,679	9,067,340	77,057	520,882	0	945,400	263,633
Santa Barbara	9,455,376	7,868,403	81,182	465,958	0	1,039,833	204,603
Santa Clara	35,857,386	29,687,988	156,764	2,177,701	360,596	3,474,337	432,327
Santa Cruz/San Benito	8,291,394	7,298,666	60,151	308,000	0	624,577	320,851
Shasta	7,042,894	5,140,969	42,370	1,053,005	88,428	718,122	102,866
Sierra/Nevada	2,207,917	1,729,499	2,128	0	0	476,290	124,744
Siskiyou/Modoc	1,914,974	1,593,002	9,540	144,181	0	168,251	(32,363)
Solano	11,504,322	10,064,558	62,189	464,420	0	913,155	247,883
Sonoma	11,710,174	9,233,387	55,613	602,539	0	1,818,635	199,790
Stanislaus	14,589,350	11,596,367	129,381	161,736	425,420	2,276,446	2,986
Sutter	2,783,452	2,454,482	28,066	82,603	41,412	176,889	111,172
Tehama	1,752,027	1,559,202	36,479	49,200	487	106,659	39,712
Trinity	467,981	409,720	2,713	17,307	1,596	36,645	10,189
Tulare	12,747,970	9,701,607	222,974	956,230	102,213	1,764,946	59,794
Ventura	20,502,319	17,810,845	188,875	810,930	442,720	1,248,949	346,776
Yolo	5,607,930	4,736,421	58,550	218,916	82,050	511,993	163,014
Yuba	3,042,039	2,320,575	20,317	418,801	0	282,346	27,846

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2015-16**

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investigators	Clerical Support	Other Staff
STATEWIDE	\$743,772,820	\$490,890,061	\$252,882,759	6,570.8	339.7	126.8	4,054.1	14.3	786.5	1,249.4
Alameda	26,598,690	17,555,135	9,043,555	215.8	9.0	1.0	135.0	0.0	3.0	67.8
Ama/Alp/Cala/Tuol	4,834,830	3,190,988	1,643,842	44.6	2.0	1.0	37.5	0.0	0.0	4.1
Butte	7,347,650	4,849,449	2,498,201	99.8	4.0	3.0	36.0	0.0	11.0	45.8
Colusa	597,089	394,079	203,010	6.5	0.5	1.0	4.0	0.0	1.0	0.0
Contra Costa	18,610,690	12,283,055	6,327,635	148.1	6.0	3.0	121.0	0.0	3.0	15.1
Del Norte	1,751,294	1,155,854	595,440	24.0	0.5	2.0	14.0	0.0	3.0	4.5
El Dorado	4,911,976	3,241,904	1,670,072	42.9	2.5	3.2	23.8	2.0	5.0	6.4
Fresno	21,510,140	14,196,692	7,313,448	214.1	9.0	6.0	121.6	0.0	39.0	38.5
Glenn	722,587	476,907	245,680	8.0	0.0	1.0	6.0	0.0	0.0	1.0
Humboldt	4,210,239	2,778,758	1,431,481	44.4	3.0	1.8	25.7	0.0	10.0	3.9
Imperial	5,641,353	3,723,293	1,918,060	63.0	3.0	4.0	48.0	0.0	2.0	6.0
Inyo/Mono	1,101,359	726,897	374,462	10.0	1.5	0.5	6.5	0.0	0.0	1.5
Kern	20,950,517	13,827,341	7,123,176	174.3	9.0	1.0	109.7	2.0	14.3	38.3
Kings	4,017,780	2,651,735	1,366,045	53.0	3.0	2.0	33.6	0.0	5.0	9.4
Lake	2,580,752	1,703,296	877,456	29.0	1.0	2.3	15.9	0.0	3.0	6.8
Lassen	970,890	640,787	330,103	11.5	0.5	1.0	6.0	0.0	2.0	2.0
Los Angeles	175,022,955	115,515,150	59,507,805	1,475.0	85.0	15.0	944.0	0.0	235.0	196.0
Madera	2,908,490	1,919,603	988,887	34.0	1.0	1.0	28.0	0.0	2.0	2.0
Marin	3,929,603	2,593,538	1,336,065	24.5	3.0	1.4	8.6	0.0	5.0	6.5
Mariposa	661,949	436,886	225,063	6.5	0.0	1.0	3.0	0.0	1.0	1.5
Mendocino	2,549,714	1,682,811	866,903	37.0	1.5	1.0	26.0	0.0	7.0	1.5
Merced	8,691,575	5,736,440	2,955,136	72.5	4.0	2.6	47.4	1.0	6.0	11.5
Monterey	11,011,283	7,267,447	3,743,836	95.0	4.0	1.0	64.0	0.0	7.0	19.0
Napa	3,990,591	2,633,790	1,356,801	28.5	2.0	1.0	16.6	0.0	5.1	3.8
Orange	55,489,975	36,623,384	18,866,592	504.8	29.3	5.0	242.0	0.0	86.0	142.5
Placer	6,112,141	4,034,013	2,078,128	45.5	3.5	2.5	25.0	0.5	3.0	11.0
Plumas	654,446	431,934	222,512	7.4	0.0	1.5	3.4	0.0	2.0	0.5
Riverside	34,227,186	22,589,943	11,637,243	290.7	15.0	7.0	166.0	2.7	68.0	32.0
Sacramento	31,812,741	20,996,409	10,816,332	273.0	13.0	4.0	173.5	1.0	40.5	41.0
San Bernardino	39,610,358	26,142,836	13,467,522	398.0	15.0	4.0	225.0	0.0	22.0	132.0
San Diego	48,072,051	31,727,554	16,344,497	450.0	32.0	5.9	282.0	0.0	54.0	76.1
San Francisco	12,562,267	8,291,096	4,271,171	77.5	3.0	1.0	59.6	0.0	4.0	9.9
San Joaquin	14,277,685	9,423,272	4,854,413	143.8	7.0	3.0	94.3	0.0	16.1	23.4
San Luis Obispo	4,228,655	2,790,912	1,437,743	32.0	0.0	3.0	21.0	0.0	0.0	8.0
San Mateo	10,630,010	7,015,807	3,614,203	71.7	4.0	1.0	51.0	0.0	4.0	11.7
Santa Barbara	9,651,359	6,369,897	3,281,462	75.2	3.0	4.0	40.0	3.1	7.8	17.3
Santa Clara	36,871,962	24,335,495	12,536,467	250.0	13.0	2.0	174.0	1.0	17.0	43.0
Santa C uz/San Benito	8,106,275	5,350,142	2,756,134	72.0	4.0	1.9	46.4	0.0	5.6	14.1
Shasta	7,071,768	4,667,367	2,404,401	73.5	4.0	1.9	34.5	0.0	14.0	19.1
Sierra/Nevada	2,333,758	1,540,280	793,478	18.0	1.1	0.8	11.9	0.0	0.0	4.2
Siskiyou/Modoc	1,862,532	1,229,271	633,261	19.0	2.0	1.0	11.5	0.0	2.0	2.5
Solano	11,769,543	7,767,898	4,001,645	97.8	5.0	2.0	78.0	0.0	7.0	5.8
Sonoma	11,848,220	7,819,825	4,028,395	85.5	4.0	2.0	54.5	0.0	14.0	11.0
Stanislaus	14,001,552	9,241,024	4,760,528	149.9	5.0	3.5	115.1	0.0	8.0	18.3
Sutter	2,888,304	1,906,281	982,023	31.0	1.0	2.0	19.1	0.0	4.0	4.9
Tehama	1,786,560	1,179,130	607,430	22.0	1.0	1.0	16.3	0.0	1.0	2.7
Trinity	477,710	315,289	162,421	5.0	0.0	0.0	3.9	0.0	0.0	1.1
Tulare	12,753,155	8,417,082	4,336,073	149.0	5.9	2.5	96.5	1.0	21.2	21.9
Ventura	20,786,337	13,718,982	7,067,355	186.0	8.9	4.0	82.7	0.0	8.9	81.5
Yolo	5,707,971	3,767,261	1,940,710	50.5	3.0	1.0	30.0	0.0	1.0	15.5
Yuba	3,054,303	2,015,840	1,038,463	30.0	2.0	1.5	15.0	0.0	6.0	5.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2016-17**

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$744,217,231	\$609,669,790	\$6,501,975	\$47,246,038	\$10,666,410	\$70,133,018	\$11,185,924
Alameda	27,856,973	22,826,995	178,734	2,283,543	940,273	1,627,428	702,636
Ama/Alp/Cala/Tuol	4,828,791	4,185,348	47,993	208,209	600	386,641	0
Butte	7,252,904	6,183,228	4,284	213,220	224,630	627,542	318,598
Colusa	510,436	467,267	1,009	27,660	0	14,500	30,642
Contra Costa	18,569,676	15,974,536	317,110	300,323	0	1,977,707	63,481
Del Norte	1,707,753	1,414,420	61,725	74,144	0	157,464	51,600
El Dorado	4,576,820	3,752,996	27,926	281,900	0	513,998	207,961
Fresno	21,421,199	18,328,632	270,792	37,721	303,135	2,480,919	223,469
Glenn	692,576	623,398	6,199	0	0	62,979	25,977
Humboldt/Trinity	4,272,984	3,599,445	10,778	371,978	78,708	212,075	93,147
Imperial	5,347,288	4,446,766	24,557	393,269	0	482,696	110,888
Inyo/Mono	1,015,524	892,322	5,290	27,799	4,655	85,458	90,262
Kern	21,149,484	16,421,274	184,345	2,314,580	0	2,229,285	303,123
Kings	3,981,497	3,316,502	36,286	303,988	168,430	156,291	163,235
Lake	2,184,570	1,764,890	12,523	120,000	38,236	248,921	44,175
Lassen	855,642	553,441	58,538	78,660	0	165,003	22,472
Los Angeles	178,683,079	148,751,051	1,620,013	14,637,045	4,407,554	9,267,416	1,400,224
Madera	3,108,842	2,568,937	35,439	80,262	0	424,204	63,772
Marin	3,332,481	2,741,388	33,965	254,667	0	302,461	289,225
Mendocino	2,304,216	2,114,797	58,407	0	0	131,012	104,904
Merced/Mariposa	8,501,525	7,295,011	97,814	381,708	0	726,992	219,711
Monterey	10,725,802	9,007,948	35,549	506,900	0	1,175,405	144,162
Napa	4,028,002	3,457,833	79,244	0	0	490,925	182,769
Orange	56,336,355	45,755,153	347,691	3,202,063	1,464,285	5,567,163	680,991
Placer	6,249,108	4,988,148	130,320	284,182	118,114	728,344	84,983
Plumas	617,357	546,546	8,115	0	0	62,696	48,885
Riverside	35,509,360	25,854,143	26,831	2,695,874	0	6,932,512	199,530
Sacramento	32,595,484	25,862,052	275,830	2,984,914	1,152,361	2,320,327	187,152
San Bernardino	39,685,625	31,307,805	683,958	3,090,077	287,483	4,316,302	379,428
San Diego	46,343,688	37,175,275	294,519	1,874,719	0	6,999,175	1,376,029
San Francisco	12,639,208	9,975,259	68,805	1,088,027	0	1,507,117	0
San Joaquin	14,864,113	12,476,493	145,115	268,978	0	1,973,527	295,059
San Luis Obispo	3,962,415	3,043,307	208,738	313,038	0	397,332	81,823
San Mateo	10,522,391	9,057,123	73,430	529,294	0	862,544	394,148
Santa Barbara	9,234,275	7,719,747	65,175	473,056	0	976,297	154,896
Santa Clara	33,888,332	27,975,253	100,942	2,135,122	379,255	3,297,760	527,928
Santa Cruz/San Benito	7,901,141	7,104,484	48,673	308,000	0	439,984	315,078
Shasta	7,116,927	5,144,906	37,707	1,059,389	78,828	796,097	105,746
Sierra/Nevada	2,280,916	1,859,766	3,361	0	0	417,789	234,150
Siskiyou/Modoc	1,962,882	1,639,920	7,536	144,592	0	170,834	12,694
Solano	12,086,015	10,490,489	57,126	516,707	0	1,021,693	245,834
Sonoma	12,342,502	10,146,690	48,967	631,005	0	1,515,840	144,771
Stanislaus	14,438,424	11,555,591	105,864	145,949	443,499	2,187,521	(15,596)
Sutter	2,798,861	2,508,772	26,545	84,005	30,540	148,999	129,115
Tehama	1,801,201	1,615,353	31,145	51,500	461	102,742	29,401
Tulare	12,925,565	10,170,665	234,136	975,848	86,867	1,458,049	138,336
Ventura	20,464,189	17,946,736	190,982	843,838	387,757	1,094,876	232,730
Yolo	5,594,914	4,667,628	55,659	220,166	70,739	580,722	179,152
Yuba	3,147,919	2,394,061	16,285	428,119	0	309,454	167,228

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2016-17**

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investigators	Clerical Support	Other Staff
STATEWIDE	\$759,466,875	\$501,248,138	\$258,218,738	6,353.7	346.8	127.7	3,915.3	15.3	746.1	1,202.5
Alameda	28,464,888	18,786,826	9,678,062	201.8	9.0	3.0	139.0	0.0	3.0	47.8
Ama/Alp/Cala/Tuol	4,825,494	3,184,826	1,640,668	42.7	2.0	1.5	35.2	0.0	0.0	4.0
Butte	7,543,190	4,978,505	2,564,685	101.0	3.0	4.0	35.5	0.0	11.0	47.5
Colusa	601,165	396,769	204,396	5.0	0.0	1.0	4.0	0.0	0.0	0.0
Contra Costa	18,633,157	12,297,884	6,335,273	138.1	6.0	3.0	114.0	0.0	3.0	12.1
Del Norte	1,763,297	1,163,776	599,521	22.0	1.0	2.0	12.0	0.0	5.0	2.0
El Dorado	4,774,725	3,151,319	1,623,407	42.0	2.0	2.7	23.4	2.0	6.0	5.9
Fresno	21,513,394	14,198,840	7,314,554	219.2	8.0	6.0	126.6	0.0	38.0	40.6
Glenn	718,056	473,917	244,139	8.0	0.0	1.0	6.0	0.0	0.0	1.0
Humboldt/Trinity	4,361,766	2,878,766	1,483,000	45.4	2.0	1.8	36.0	0.0	1.0	4.6
Imperial	5,532,003	3,651,122	1,880,881	57.0	6.0	4.0	43.0	0.0	2.0	2.0
Inyo/Mono	1,111,804	733,791	378,013	9.0	1.5	0.5	5.5	0.0	0.0	1.5
Kern	21,452,605	14,158,719	7,293,886	184.4	10.0	2.0	114.3	2.0	9.0	47.1
Kings	4,142,490	2,734,043	1,408,447	47.9	2.0	2.0	28.6	0.0	6.0	9.3
Lake	2,225,383	1,468,753	756,630	24.0	1.0	2.3	12.7	0.0	3.0	5.0
Lassen	873,394	576,440	296,954	9.5	0.5	1.0	6.0	0.0	1.0	1.0
Los Angeles	180,083,305	118,854,981	61,228,324	1,474.0	95.0	14.0	933.0	0.0	235.0	197.0
Madera	3,217,020	2,123,233	1,093,787	33.0	1.0	2.0	26.0	0.0	2.0	2.0
Marin	3,616,174	2,386,675	1,229,499	24.0	2.9	1.3	9.1	0.0	5.0	5.7
Mendocino	2,447,852	1,615,582	832,270	29.0	1.5	1.0	20.0	0.0	2.0	4.5
Merced/Mariposa	8,919,556	5,886,907	3,032,649	81.5	4.0	2.6	55.0	1.0	7.0	11.9
Monterey	10,969,167	7,239,650	3,729,517	95.0	4.0	1.0	63.0	0.0	7.0	20.0
Napa	4,223,888	2,787,766	1,436,122	29.5	2.0	1.0	18.3	0.0	3.9	4.3
Orange	56,815,196	37,498,029	19,317,167	487.8	28.0	5.0	242.9	0.0	86.5	125.4
Placer	6,321,200	4,171,992	2,149,208	44.5	2.5	2.5	26.0	0.5	2.0	11.0
Plumas	663,475	437,894	225,582	6.4	0.0	1.5	3.4	0.0	1.0	0.5
Riverside	35,555,523	23,466,645	12,088,878	255.7	14.0	7.0	158.0	2.7	48.0	26.0
Sacramento	33,212,504	21,920,253	11,292,251	281.0	13.0	4.0	177.5	2.0	40.5	44.0
San Bernardino	39,941,104	26,361,129	13,579,975	395.1	16.0	5.0	204.0	0.0	23.0	147.1
San Diego	51,189,521	33,785,084	17,404,437	380.3	31.0	4.3	231.0	0.0	51.0	63.0
San Francisco	12,639,209	8,341,878	4,297,331	76.5	5.0	0.5	53.2	0.0	7.7	10.1
San Joaquin	15,090,994	9,960,056	5,130,938	135.8	9.0	1.5	84.4	0.0	16.0	24.9
San Luis Obispo	4,038,123	2,665,161	1,372,962	34.0	0.0	3.0	23.0	0.0	0.0	8.0
San Mateo	11,345,803	7,488,230	3,857,573	73.2	4.0	1.0	51.0	0.0	4.0	13.2
Santa Barbara	9,378,782	6,189,996	3,188,786	74.2	3.0	4.8	37.5	3.1	7.8	18.0
Santa Clara	34,559,959	22,809,573	11,750,386	233.0	8.0	3.0	172.0	1.0	15.0	34.0
Santa Cruz/San Benito	8,153,513	5,381,319	2,772,194	63.8	4.0	2.1	42.7	0.0	4.0	11.0
Shasta	7,120,836	4,699,752	2,421,084	73.5	3.0	1.9	35.5	0.0	12.0	21.1
Sierra/Nevada	2,536,357	1,673,996	862,361	17.0	1.1	0.6	11.2	0.0	0.0	4.1
Siskiyou/Modoc	1,975,417	1,303,775	671,642	19.0	2.0	1.0	11.5	0.0	2.0	2.5
Solano	12,166,016	8,029,571	4,136,445	96.0	6.0	2.0	76.5	0.0	5.5	6.0
Sonoma	12,177,106	8,036,890	4,140,216	83.5	4.0	2.0	53.5	0.0	15.0	9.0
Stanislaus	15,013,612	9,908,984	5,104,628	145.9	6.0	3.5	116.8	0.0	8.0	11.6
Sutter	2,921,773	1,928,370	993,403	27.0	1.0	2.0	17.1	0.0	2.0	4.9
Tehama	1,827,212	1,205,960	621,252	22.0	1.0	1.0	16.7	0.0	1.0	2.3
Tulare	12,999,520	8,579,683	4,419,837	149.0	6.9	2.5	92.5	1.0	23.2	22.9
Ventura	20,712,822	13,670,463	7,042,359	183.5	8.9	3.0	74.2	0.0	10.0	87.4
Yolo	5,805,301	3,831,499	1,973,802	45.0	3.0	1.0	24.0	0.0	5.0	12.0
Yuba	3,292,224	2,172,868	1,119,356	28.0	2.0	1.3	13.0	0.0	6.0	5.7

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2017-18

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWDE	\$755,746,238	\$623,762,479	\$5,893,586	\$44,722,273	\$11,831,469	\$69,536,431	\$14,697,940
Alameda	26,068,731	21,214,611	171,071	2,351,026	642,687	1,689,336	625,343
Alameda/Alameda/Tuolumne	4,934,510	4,275,816	67,471	209,440	600	381,183	0
Butte	7,614,316	6,599,504	19,454	217,225	2,528	775,605	291,249
Colusa	532,697	473,872	1,100	36,720	0	21,005	49,887
Contra Costa	18,108,824	15,976,350	242,324	152,841	0	1,737,309	366,572
Del Norte	1,800,655	1,488,661	54,090	74,584	0	183,320	93,932
El Dorado	4,740,669	4,020,226	10,232	267,802	0	442,409	130,257
Fresno	21,513,717	18,386,584	244,368	36,370	373,938	2,472,457	267,969
Glenn	719,074	653,944	6,856	27,558	0	30,716	23,589
Humboldt/Trinity	4,449,592	3,637,157	17,722	383,962	90,468	320,283	67,461
Imperial	5,109,076	4,166,474	26,064	337,661	0	578,877	89,226
Inyo/Mono	969,718	742,955	4,185	33,334	0	189,244	46,910
Kern	20,599,330	15,950,824	184,417	2,363,404	0	2,100,685	552,514
Kings	3,962,062	3,308,253	36,163	313,603	142,510	161,533	122,313
Lake	2,237,804	1,814,030	18,217	120,000	41,806	243,751	57,994
Lassen	806,854	618,748	28,036	40,858	0	119,212	47,430
Los Angeles	180,349,139	153,507,462	1,419,764	10,990,617	6,855,537	7,575,759	3,895,140
Madera	2,832,115	2,337,867	28,680	46,394	0	419,174	135,980
Marin	3,562,172	2,879,021	23,383	280,609	0	379,159	230,131
Mendocino	2,436,399	2,028,860	41,800	0	0	365,739	143,927
Merced/Mariposa	8,870,673	7,557,895	98,565	427,370	0	786,843	232,279
Monterey	10,229,764	8,658,041	23,529	511,499	0	1,036,695	82,075
Napa	3,950,033	3,440,374	52,827	0	0	456,832	157,966
Orange	55,598,967	44,649,246	360,239	3,233,295	1,436,994	5,919,193	349,857
Placer	6,349,373	5,293,259	152,652	174,062	0	729,400	25,849
Plumas	659,318	578,993	7,328	0	0	72,997	15,692
Riverside	34,223,377	26,199,016	21,336	2,567,907	0	5,435,118	214,404
Sacramento	32,058,701	25,033,187	341,196	3,054,106	1,103,869	2,526,343	204,897
San Bernardino	39,614,027	31,139,432	620,782	3,140,516	184,188	4,529,109	424,393
San Diego	48,633,807	38,329,033	305,776	2,416,614	0	7,582,384	1,435,477
San Francisco	12,668,457	9,732,226	39,379	1,492,219	0	1,404,633	0
San Joaquin	14,615,545	12,461,798	113,334	265,179	0	1,775,234	476,034
San Luis Obispo	3,884,869	3,070,401	116,230	323,890	0	374,348	77,530
San Mateo	10,347,620	9,109,004	56,146	550,157	0	632,313	314,656
Santa Barbara	9,658,348	7,789,236	60,482	367,425	0	1,441,205	148,136
Santa Clara	33,009,278	27,457,615	83,940	2,307,832	0	3,159,891	880,786
Santa Cruz/San Benito	8,108,397	7,152,333	25,332	320,340	0	610,392	287,469
Shasta	7,467,761	5,408,359	29,829	1,130,379	81,290	817,904	198,375
Sierra/Nevada	12,860,920	12,493,415	2,188	0	0	365,317	143,010
Siskiyou/Modoc	1,966,668	1,621,309	9,868	145,584	0	189,907	106,831
Solano	12,104,718	10,351,842	69,115	532,504	0	1,151,257	338,386
Sonoma	12,192,418	10,020,772	44,389	642,385	0	1,484,872	239,681
Stanislaus	15,196,570	11,855,255	130,794	129,885	267,435	2,813,201	31,017
Sutter	2,716,305	2,469,775	21,020	85,796	18,226	121,488	154,091
Tehama	1,797,414	1,544,341	29,648	53,212	486	169,727	34,462
Tulare	13,787,391	10,583,982	232,854	1,028,047	96,346	1,846,162	179,907
Ventura	21,362,119	18,786,190	157,575	869,166	404,193	1,144,995	321,585
Yolo	5,315,953	4,473,578	9,973	231,226	86,457	514,719	99,016
Yuba	3,149,993	2,421,353	31,863	437,670	1,911	257,196	286,255

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2017-18

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investigators	Clerical Support	Other Staff
STATEWIDE	\$755,694,406	\$513,188,928	\$242,505,478	6,160.9	339.3	130.5	3,772.5	12.5	736.7	1,169.4
Alameda	26,908,568	18,273,497	8,635,071	180.8	7.0	3.0	104.6	0.0	12.0	54.2
Alameda/Alameda/Tuolumne	4,931,285	3,348,815	1,582,470	41.6	2.0	2.0	33.5	0.0	0.0	4.1
Butte	7,685,839	5,219,421	2,466,418	100.0	3.0	4.0	30.5	0.0	8.0	54.5
Colusa	670,983	455,662	215,321	6.5	0.5	1.0	4.0	0.0	1.0	0.0
Contra Costa	18,475,396	12,546,565	5,928,831	130.9	6.0	4.0	108.0	0.0	3.0	9.9
Del Norte	1,858,045	1,261,791	596,254	21.5	0.5	2.0	13.0	0.0	5.0	1.0
El Dorado	4,836,634	3,284,538	1,552,096	40.0	2.0	2.7	22.6	2.0	6.0	4.7
Fresno	21,637,638	14,694,030	6,943,608	199.2	9.0	6.0	114.1	0.0	32.0	38.1
Glenn	740,209	502,673	237,536	8.0	0.0	1.0	6.0	0.0	0.0	1.0
Humboldt/Trinity	4,530,304	3,076,511	1,453,793	43.3	2.0	2.0	31.9	0.0	1.0	6.4
Imperial	5,186,641	3,522,226	1,664,415	60.0	5.0	3.0	43.0	0.0	2.0	7.0
Inyo/Mono	1,037,478	704,547	332,931	8.0	1.0	1.0	5.0	0.0	0.0	1.0
Kern	21,151,845	14,364,130	6,787,715	176.6	8.2	1.0	111.5	2.0	11.3	42.6
Kings	4,079,966	2,770,688	1,309,278	45.1	2.0	2.0	26.7	0.0	6.0	8.4
Lake	2,271,685	1,542,692	728,993	25.0	1.0	2.3	12.6	0.0	3.0	6.1
Lassen	853,097	579,335	273,762	9.5	0.5	1.0	7.0	0.0	1.0	0.0
Los Angeles	184,244,275	125,119,521	59,124,754	1,429.0	96.0	13.0	900.0	0.0	227.0	193.0
Madera	2,975,196	2,020,443	954,753	31.0	1.0	1.0	24.0	0.0	3.0	2.0
Marin	3,696,493	2,510,273	1,186,220	27.9	6.8	1.2	9.5	0.0	5.0	5.4
Mendocino	2,552,743	1,733,557	819,186	24.8	1.1	2.0	14.9	0.2	2.2	4.4
Merced/Mariposa	8,963,154	6,086,841	2,876,313	79.5	4.0	2.6	52.7	1.0	7.0	12.2
Monterey	10,277,612	6,979,484	3,298,128	89.0	4.0	2.0	61.0	0.0	8.0	14.0
Napa	4,068,480	2,762,888	1,305,592	28.0	0.8	0.7	17.3	0.0	4.8	4.4
Orange	55,727,978	37,844,638	17,883,340	462.1	21.0	6.0	230.2	0.0	83.3	121.6
Placer	6,336,467	4,303,068	2,033,399	44.5	3.5	2.5	24.0	0.5	4.0	10.0
Plumas	670,766	455,514	215,252	6.0	0.0	1.5	3.4	0.0	1.0	0.1
Riverside	34,030,329	23,109,855	10,920,474	262.2	10.5	8.0	164.0	0.7	51.0	28.0
Sacramento	31,690,757	21,521,061	10,169,696	278.6	10.1	4.0	183.0	2.0	40.5	39.0
San Bernardino	39,714,193	26,969,743	12,744,450	395.0	21.5	5.0	223.2	0.0	24.0	121.3
San Diego	48,069,993	32,644,132	15,425,861	386.2	30.0	5.0	227.0	0.0	51.0	73.2
San Francisco	12,836,626	8,717,299	4,119,327	68.5	4.0	0.5	48.9	0.0	7.0	8.1
San Joaquin	14,979,757	10,172,691	4,807,066	133.0	10.0	2.6	83.1	0.0	16.0	21.3
San Luis Obispo	3,951,198	2,683,242	1,267,956	34.0	3.0	3.0	21.0	0.0	0.0	7.0
San Mateo	11,211,581	7,613,738	3,597,843	71.7	4.0	1.0	49.0	0.0	4.0	13.7
Santa Barbara	9,781,990	6,642,909	3,139,081	70.2	3.0	3.8	37.4	3.1	6.8	16.1
Santa Clara	34,063,649	23,132,482	10,931,167	210.0	9.0	3.0	153.0	0.0	13.0	32.0
Santa Cruz/San Benito	8,290,113	5,629,781	2,660,332	57.8	4.0	2.0	38.8	0.0	4.0	9.0
Shasta	7,558,190	5,132,735	2,425,455	72.0	4.0	1.7	37.1	0.0	11.0	18.2
Sierra/Nevada	2,512,312	1,706,101	806,211	16.9	1.0	0.6	11.2	0.0	0.0	4.1
Siskiyou/Modoc	2,062,567	1,400,681	661,886	17.0	1.0	1.0	10.5	0.0	2.0	2.5
Solano	12,268,199	8,331,283	3,936,916	93.0	3.0	2.0	69.5	0.0	5.0	13.5
Sonoma	12,409,421	8,427,186	3,982,235	85.5	5.0	2.0	52.5	0.0	15.0	11.0
Stanislaus	14,749,268	10,016,167	4,733,101	142.3	6.0	3.5	113.3	0.0	7.0	12.5
Sutter	2,864,576	1,945,322	919,254	27.0	2.0	1.0	17.1	0.0	2.0	4.9
Tehama	1,827,384	1,240,969	586,415	20.0	1.0	1.0	14.9	0.0	1.0	2.1
Tulare	13,914,685	9,449,405	4,465,280	152.0	6.4	3.0	99.0	1.0	21.0	21.6
Ventura	21,698,365	14,735,269	6,963,096	179.2	7.9	4.0	72.0	0.0	7.8	87.5
Yolo	5,422,963	3,682,712	1,740,251	42.0	3.0	1.0	21.0	0.0	5.0	12.0
Yuba	3,417,513	2,320,819	1,096,694	29.0	2.0	1.3	15.0	0.0	6.0	4.7

SOURCE: CS 356 and CS 921, Budget Display

III. PERFORMANCE IMPROVEMENT

Pursuant to Family Code Section 17701, the Department of Child Support Services (DCSS), in consultation with representatives from local child support agencies (LCSAs), have established an annual strategic planning process that incorporates statewide standards and implements actions necessary to promote the delivery of enhanced program services and to improve performance.

The DCSS FFY 2015–2019 Strategic Plan focuses on supporting California's children by strengthening parental responsibilities; ensuring that child support is income on which children and families can rely; emphasizing excellent and consistent customer service; strengthening existing partnerships; and building bridges to new collaborations within the government and with external stakeholders.

Additionally, the Plan establishes statewide performance targets linked to key programmatic practice indicators. Each LCSA was required to develop and submit individual Performance Management Plans (PMPs) for FFY 2018, focusing on practice indicators they identified to guide the timely review and analysis on the effectiveness of local service delivery. PMPs include a wide variety of strategies that LCSAs use to improve their practices, such as business process redesign, early intervention, shared services, and delinquency prevention activities.

IV. DEFINITIONS

California's child support program operates within an elaborate federal and state statutory and regulatory construct. There are many terms used within the program that have specific meanings and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** – The state child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates non-custodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKs)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children (AFDC)), the former welfare program, or TANF/CalWORKs or IV-E Foster Care services. A case where some children are former assistance, and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program but do not and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums, (2) payment of medical bills, or (3) cash payments for health insurance and/or medical bills. Either the custodial or the non-custodial parent may be ordered to provide medical support.

- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2) the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.
- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents either by court determination, administrative process, or voluntary acknowledgement. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by written declaration, signed by both parents either at the hospital when the child is born or at other authorized locations.