CALIFORNIA
CHILD SUPPORT SERVICES

ANNUAL REPORT TO THE LEGISLATURE

CHILD SUPPORT PERFORMANCE AND STATISTICS

FEDERAL FISCAL YEAR 2019

Prepared by the Data Performance Analysis Branch

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EXECUTIVE SUMMARY

The provisions of Family Code (FC) sections 17600(b), 17600(c), 17600(g) and 17602, requires the Department of Child Support Services (DCSS) to report annually and semi-annually to the Legislature on the status of the Child Support Program and performance of local child support agencies (LCSAs). Section I of this report provides detailed state and local level information on performance measures. Section II provides data for program costs and program administration. This report covers the performance results for Federal Fiscal Year (FFY) 2019 which ended on September 30, 2019.

Beginning on January 1, 2001, DCSS established Child Support Program performance standards consisting of the federal and state measures to enable uniform assessment of performance at the local, state, and national levels. The performance measures are a means to effectively and continuously monitor, evaluate and improve the performance of the Child Support Program. This report provides an historical comparison of FFY 2015 through FFY 2019 for the federal and state measures.

Federal Performance Measures

- Paternity Establishment
- Child Support Order Establishment
- Collections on Current Support
- Collections on Arrears
- Cost Effectiveness (collections compared to program cost)

State Performance Measures

- Percent of Cases with Collections of Current Support
- Average Amount Distributed per Case with a Collection
- Percent of Cases with a Support Order Established During the Report Period
- Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases (customer service)
- Total Direct Costs of Administering the LCSAs, including share of costs, and incentive funding received by each county (see Section II, Program Administration)
- Total Indirect Costs of Administering the LCSAs, including share of costs, and incentive funding received by each county (see Section II, Program Administration)

FC Section 17600(c)(4)(A) directs DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of employees broken down by job classification. FC Section 17600(c)(4)(B) mandates DCSS to also report annually on the *indirect* program costs, showing all overhead charges. Section II, Program Administration, addresses both direct and indirect costs in compliance with these requirements. In accordance with the requirements of FC Section 17602, Section III contains information regarding the establishment of individual LCSA performance goals and performance improvement plans.

I. CHILD SUPPORT PERFORMANCE OVERVIEW

Statutory Requirements

This report satisfies the requirements of FC Sections 17600(c) and 17600(g) for an annual report of data compiled on California's Child Support Program.

Performance Measures

California measures Child Support Program performance based on a combination of federally mandated measures and state developed measures in the following areas:

Federal Performance Measures

- Paternity Establishment Percentage (PEP)
    o Statewide PEP
    o IV-D PEP
- Percent of Cases with Support Orders Established
- Percent of Collections on Current Support
- Percent of Cases with Collections on Arrears
- Cost Effectiveness

State Performance Measures

(Exclusive of total cost, direct cost, indirect cost and Full Time Equivalent (FTE) data reported in Section II of this report.)

- Percent of Cases with Collections of Current Support
- Average Amount Distributed Per Case with a Collection
- Percent of Cases with a Support Order Established During Report Period
- Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases

The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA) implemented an incentive funding system based on Federal Performance Measures. The intent of the incentive funding system is to use specific performance measures to gauge the program's success in achieving federally set goals and objectives, and to reward states for achieving these goals. States must meet a minimum threshold for each performance measure to earn incentive payments. Failure to meet a threshold not only disqualifies a state from earning incentive payments on that measure but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The State Performance Measures, including total cost, direct cost, indirect cost and FTE data in Section II, were established by California to monitor aspects of the Child Support Program not covered by the Federal Performance Measures, giving DCSS additional insight and indicators to measure program accomplishments.

Performance on Federal and State Measures

California continued to exceed the minimum performance threshold for all five Federal Performance Measures in FFY 2019 as detailed on pages 6 through 29.

The California Child Support Program performance measures and performance outcomes updated through FFY 2019 are summarized in the following tables.

Summary of Federal Performance Measures			
Year-to-Year	FFY 2019	FFY 2018	Percent Change
Statewide PEP	93.8%	93.6%	0.2%
IV-D PEP	101.5%	101.8%	-0.3%
Cases with Support Orders Established	92.1%	91.6%	0.5%
Collections on Current Support	66.6%	66.5%	0.2%
Cases with Collections on Arrears	66.7%	66.8%	-0.1%
Cost Effectiveness	$2.51	$2.52	-0.4%

The State Performance Measures (displayed on pages 30 through 54) for FFY 2019 reflect improvements in four of the six state measures.

Summary of State Performance Measures			
Year-to-Year	FFY 2019	FFY 2018	Percent Change
Percent of Cases with Collections of Current Support	82.1%	82.3%	-0.2%
Average Amount Distributed Per Case with a Collection	$3,601	$3,494	3.1%
Percent of Cases with a Support Order Established During Report Period	34.9%	33.9%	2.9%
Percent of Cases with Alleged Fathers or Obligors Served with a Summons and Complaint	30.8%	29.6%	4.1%
Percent of Cases with Support Orders Established with Medical Support Ordered and Provided	38.9%	39.7%	-2.0%
Complaints Received	882	974	-9.4%

FEDERAL PERFORMANCE MEASURES

STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children for whom paternity has been established or acknowledged during the current FFY to the total number of children born out-of-wedlock in the state during the prior year, expressed as a percentage.[1] This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed, or at the time a court order determining paternity is established.

For incentive calculation purposes, states can choose whether to have their paternity establishment percentage evaluated using one of two measures: IV-D PEP or Statewide PEP. DCSS elected to use the Statewide PEP measure. This report also includes the IV-D PEP measure on page 10.

STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE

Performance Threshold is 50% + 3% increase annually if under 90%

	FFY 2015	FFY 2016	FFY 2017	FFY 2018	FFY 2019
	98.0%	98.6%	94.3%	93.6%	93.8%
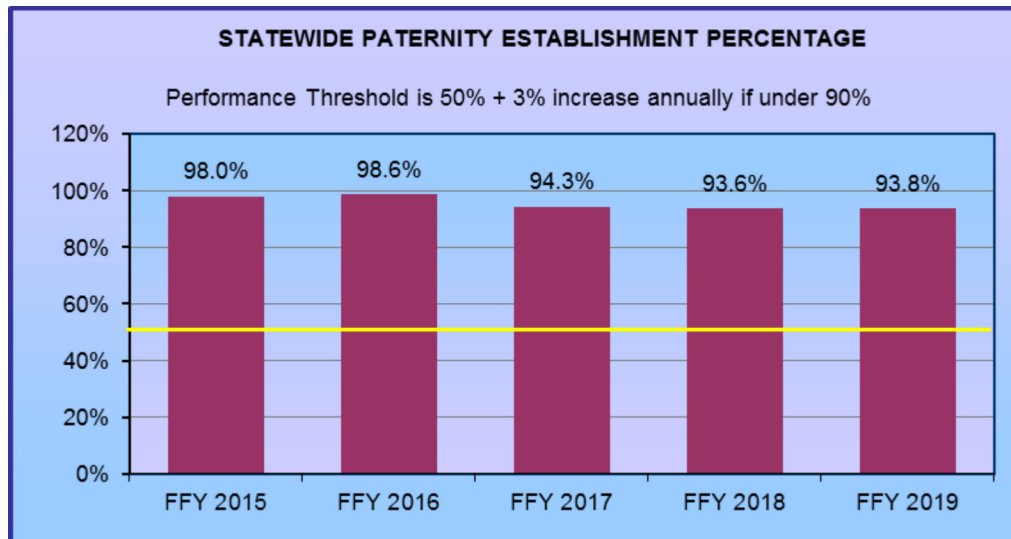
In FFY 2019, Statewide PEP was 93.8 percent, an increase of 0.2 percentage points from the prior year. Children born out-of-wedlock in FFY 2018 reached 169,561 compared to 159,106 paternities established or acknowledged in FFY 2019. California receives the maximum amount of federal incentive payments for this measure. See Tables A and A-1 on pages 7 and 8.

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[1] This percent is calculated from data reported on the annual OCSE 157 Report, Line 9 (Children in the State With Paternity Established or Acknowledged During the FFY), divided by Line 8a (Children in the State Born Out-of-Wedlock During the Prior Year). For this calculation, the denominator represents data from a prior period, therefore it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent. The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS   FEDERAL FISCAL YEAR 2019

TABLE A
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2019

	Births to Unwed Parents (CY 2018)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	169,561	159,106	93.8%
Alameda	5,290	5,073	95.9
Alpine	0	0	*
Amador	152	127	83.6
Butte	1,336	1,186	88.8
Calaveras	4	20	*
Colusa	0	12	*
Contra Costa	2,969	2,965	99.9
Del Norte	169	161	95.3
El Dorado	366	381	104.1
Fresno	8,073	7,796	96.6
Glenn	0	42	*
Humboldt	695	699	100.6
Imperial	1,330	1,054	79.2
Inyo	95	96	101.1
Kern	6,552	5,981	91.3
Kings	1,223	1,195	97.7
Lake	267	302	113.1
Lassen	118	128	108.5
Los Angeles	47,837	43,587	91.1
Madera	522	530	101.5
Marin	402	321	79.9
Mariposa	0	11	*
Mendocino	466	466	100.0
Merced	1,632	1,672	102.5
Modoc	1	5	*
Mono	36	33	91.7
Monterey	2,633	2,642	100.3
Napa	294	356	121.1
Nevada	360	367	101.9
Orange	10,046	9,264	92.2
Placer	2,004	1,801	89.9
Plumas	37	43	116.2
Riverside	10,469	10,242	97.8
Sacramento	6,417	6,096	95.0
San Benito	234	195	83.3
San Bernardino	12,318	11,841	96.1
San Diego	11,818	10,283	87.0
San Francisco	2,496	2,249	90.1
San Joaquin	3,891	3,757	96.6
San Luis Obispo	735	707	96.2
San Mateo	628	669	106.5
Santa Barbara	2,307	2,350	101.9
Santa Clara	5,622	5,398	96.0
Santa Cruz	1,086	1,001	92.2
Shasta	881	854	96.9
Sierra	0	0	*
Siskiyou	169	204	120.7
Solano	1,895	1,759	92.8
Sonoma	1,771	1,498	84.6
Stanislaus	4,062	3,715	91.5
Sutter	2	90	*
Tehama	265	273	103.0
Trinity	0	10	*
Tulare	2,719	3,048	112.1
Tuolumne	181	235	129.8
Ventura	3,228	3,047	94.4
Yolo	601	572	95.2
Yuba	857	726	84.7
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	337	382	*
Humboldt/Trinity	695	709	*
Inyo/Mono	131	129	98.5
Merced/Mariposa	1,632	1,683	*
Santa Cruz/San Benito	1,320	1,196	90.6
Sierra/Nevada	360	367	*
Siskiyou/Modoc	170	209	*

SOURCE: OCSE 157 Line 9 (Children in the State with Paternity Established or Acknowledged During the Federal
Fiscal Year) and Lines 8a (Children in the State Born Out-of-Wedlock During the Prior Year) - Vital Records (VR) Data
For this calculation, the denominator represents data from a prior period, therefore it is possible for Paternity
Establishment Percentage (PEP) to be greater than 100 percent.
Due to adjustments made to the OCSE 157, line 9 statewide total count was reduced by 29; therefore, the sum of the
individual LCSA data for line 9 will not equal the statewide total.
*No activity reported by Vital Records or no birthing hospital for the LCSA or an individual county in a regionalized
LCSA; therefore, Statewide PEP cannot be calculated.

TABLE A-1
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2015 - 2019

	FFY 2015	FFY 2016	FFY 2017	FFY 2018	FFY 2019	2018 - 2019 % Change	2015 - 2019 % Change
STATEWIDE	98.0%	98.6%	94.3%	93.6%	93.8%	0.2%	-4.3%
Alameda	88.8	95.9	93.5	94.5	95.9	1.5	8.0
Alpine	*	*	*	*	*	*	*
Amador	95.4	104.4	108.2	90.1	83.6	-7.2	-12.4
Butte	106.9	102.9	94.6	106.0	88.8	-16.2	-16.9
Calaveras	*	2600.0	1450.0	*	*	*	*
Colusa	106.8	51.4	100.0	*	*	*	*
Contra Costa	108.9	105.9	103.2	99.2	99.9	0.7	-8.3
Del Norte	130.1	132.1	115.5	121.4	95.3	-21.5	-26.7
El Dorado	119.7	110.6	112.8	103.3	104.1	0.8	-13.0
Fresno	104.5	108.2	99.4	102.7	96.6	-5.9	-7.6
Glenn	*	*	*	*	*	*	*
Humboldt	96.3	99.1	94.7	98.6	100.6	2.0	4.5
Imperial	89.8	84.9	83.8	80.3	79.2	-1.4	-11.8
Inyo	106.8	92.9	94.2	89.7	101.1	12.7	-5.3
Kern	89.0	101.8	97.9	92.9	91.3	-1.7	2.6
Kings	114.5	98.0	102.8	102.2	97.7	-4.4	-14.7
Lake	100.9	115.2	114.9	89.4	113.1	26.5	12.1
Lassen	95.0	104.2	93.8	81.8	108.5	32.6	14.2
Los Angeles	94.0	94.7	89.4	86.9	91.1	4.8	-3.1
Madera	88.4	120.5	112.9	117.2	101.5	-13.4	14.8
Marin	105.9	87.2	97.7	100.3	79.9	-20.3	-24.6
Mariposa	*	*	*	*	*	*	*
Mendocino	105.6	103.1	106.5	98.8	100.0	1.2	-5.3
Merced	106.3	114.4	111.1	97.9	102.5	4.7	-3.6
Modoc	1000.0	*	*	*	*	*	*
Mono	140.0	82.4	83.9	123.1	91.7	-25.5	-34.5
Monterey	107.4	103.7	95.2	103.6	100.3	-3.2	-6.6
Napa	100.0	103.5	96.1	117.0	121.1	3.5	21.1
Nevada	109.2	111.6	126.6	101.3	101.9	0.6	-6.7
Orange	97.5	97.7	95.4	90.5	92.2	1.9	-5.4
Placer	96.9	98.7	84.7	102.1	89.9	-11.9	-7.2
Plumas	118.2	171.0	136.8	111.1	116.2	4.6	-1.7
Riverside	104.2	100.8	100.0	97.4	97.8	0.4	-6.1
Sacramento	105.2	103.0	96.8	98.1	95.0	-3.2	-9.7
San Benito	117.5	117.2	91.9	114.4	83.3	-27.2	-29.1
San Bernardino	105.3	109.9	99.1	100.6	96.1	-4.5	-8.7
San Diego	90.0	91.2	87.8	85.6	87.0	1.6	-3.3
San Francisco	91.8	100.6	85.4	88.5	90.1	1.8	-1.9
San Joaquin	104.8	105.3	103.0	101.6	96.6	-4.9	-7.8
San Luis Obispo	105.9	99.9	96.9	96.0	96.2	0.2	-9.2
San Mateo	98.4	104.0	104.7	102.8	106.5	3.6	8.2
Santa Barbara	100.1	90.2	99.6	95.9	101.9	6.3	1.8
Santa Clara	100.9	89.0	90.8	88.8	96.0	8.1	-4.9
Santa Cruz	89.3	96.7	85.7	100.2	92.2	-8.0	3.2
Shasta	106.6	93.5	97.7	100.1	96.9	-3.2	-9.1
Sierra	*	*	*	*	*	*	*
Siskiyou	131.0	105.1	110.6	95.5	120.7	26.4	-7.9
Solano	106.9	99.0	99.7	100.2	92.8	-7.4	-13.2
Sonoma	97.8	94.3	93.9	95.4	84.6	-11.3	-13.5
Stanislaus	104.7	100.5	93.6	97.8	91.5	-6.4	-12.6
Sutter	102.3	111.6	61.4	*	*	*	*
Tehama	103.6	123.5	102.7	110.0	103.0	-6.4	-0.6
Trinity	*	*	*	*	*	*	*
Tulare	94.7	98.2	96.3	105.8	112.1	6.0	18.4
Tuolumne	99.6	102.5	101.7	96.4	129.8	34.6	30.3
Ventura	92.1	92.4	94.4	94.9	94.4	-0.5	2.5
Yolo	105.2	108.1	112.0	109.2	95.2	-12.8	-9.5
Yuba	*	*	*	137.5	84.7	-38.4	*
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	*	*	*	*	*	*	*
Humboldt/Trinity	n/a	n/a	*	*	*	*	n/a
Inyo/Mono	114.3	90.5	91.9	96.2	98.5	2.4	-13.8
Merced/Mariposa	n/a	n/a	*	*	*	*	n/a
Santa Cruz/San Benito	93.0	99.7	86.7	102.4	90.6	-11.5	-2.6
Sierra/Nevada	*	*	*	*	*	*	*
Siskiyou/Modoc	136.1	*	*	*	*	*	*

SOURCE: OCSE 157 Line 9 (Children in the State with Paternity Established or Acknowledged During the Federal Fiscal Year) and Lines 8a (Children in the State Born Out-of-Wedlock During the Prior Year) - Vital Records (VR) Data

For this calculation, the denominator represents data from a prior period, therefore it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.

NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).

*No activity reported by Vital Records or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, Statewide PEP cannot be calculated.

STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FFY 2019

County	Percent
Tuolumne	129.8
Napa	121.1
Siskiyou	120.7
Plumas	116.2
Lake	113.1
Tulare	112.1
Lassen	108.5
San Mateo	106.5
El Dorado	104.1
Tehama	103.0
Merced	102.5
Nevada	101.9
Santa Barbara	101.9
Madera	101.5
Inyo	101.1
Humboldt	100.6
Monterey	100.3
Mendocino	100.0
Contra Costa	99.9
Riverside	97.8
Kings	97.7
Shasta	96.9
Fresno	96.6
San Joaquin	96.6
San Luis Obispo	96.2
San Bernardino	96.1
Santa Clara	96.0
Alameda	95.9
Del Norte	95.3
Yolo	95.2
Sacramento	95.0
Ventura	94.4
Solano	92.8
Orange	92.2
Santa Cruz	92.2
Mono	91.7
Stanislaus	91.5
Kern	91.3
Los Angeles	91.1
San Francisco	90.1
Placer	89.9
Butte	88.8
San Diego	87.0
Yuba	84.7
Sonoma	84.6
Amador	83.6
San Benito	83.3
Marin	79.9
Imperial	79.2

PERCENT

For this calculation, the denominator represents data from a prior period, therefore it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.
NOTE: Alpine, Calaveras, Colusa, Glenn, Mariposa, Modoc, Sierra, Sutter and Trinity counties are not included in this chart as no activity was reported by Vital Records or there were no birthing hospitals in those counties.

IV-D PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for IV-D Paternity Establishment Percentage (IV-D PEP) measures the ratio of the total number of children in the IV-D caseload in the FFY for whom paternity has been established or acknowledged, to the total number of children in the IV-D caseload at the end of the preceding FFY who were born out-of-wedlock, expressed as a percentage.[2]

Though California elects to use Statewide PEP as its Federal Performance Measure, IV-D PEP is provided to LCSAs in comparative data reports to monitor additional elements of paternity establishment performance at the local level.

IV-D PATERNITY ESTABLISHMENT PERCENTAGE

Performance Threshold is 50%

FFY 2015	FFY 2016	FFY 2017	FFY 2018	FFY 2019
102.0%	101.7%	101.4%	101.8%	101.5%

In FFY 2019, IV-D PEP was 101.5 percent, a slight decrease of 0.3 percentage points from the previous year. See Tables B and B-1 on pages 11 and 12.

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[2] This percent is calculated from data reported on the annual OCSE 157 Report Line 6 (Children in IV-D Cases Open During or at the End of the FFY with Paternity Established or Acknowledged), divided by Line 5a (Children in IV-D Cases Open at the End of the Prior FFY Who Were Born Out-of-Wedlock). For this calculation, the denominator represents data from a prior period, therefore it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent. The minimum federal performance threshold is 50 percent.

TABLE B
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2019

	Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock	Children in IV-D Cases with Paternity Established or Acknowledged	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	855,848	868,470	101.5%
Alameda	21,861	22,190	101.5
Alpine	13	17	130.8
Amador	708	751	106.1
Butte	5,947	6,096	102.5
Calaveras	916	951	103.8
Colusa	409	443	108.3
Contra Costa	18,794	20,108	107.0
Del Norte	1,361	1,462	107.4
El Dorado	2,844	2,985	105.0
Fresno	45,622	47,655	104.5
Glenn	1,070	1,168	109.2
Humboldt	3,048	3,305	108.4
Imperial	7,906	8,111	102.6
Inyo	552	580	105.1
Kern	40,033	41,280	103.1
Kings	6,458	6,937	107.4
Lake	1,824	2,039	111.8
Lassen	851	898	105.5
Los Angeles	205,183	199,979	97.5
Madera	5,221	5,797	111.0
Marin	1,484	1,559	105.1
Mariposa	371	411	110.8
Mendocino	2,517	2,606	103.5
Merced	11,056	12,007	108.6
Modoc	228	183	80.3
Mono	169	171	101.2
Monterey	11,150	11,819	106.0
Napa	1,946	2,090	107.4
Nevada	1,407	1,607	114.2
Orange	44,691	45,413	101.6
Placer	4,112	4,386	106.7
Plumas	462	507	109.7
Riverside	63,874	62,241	97.4
Sacramento	53,767	54,164	100.7
San Benito	1,399	1,488	106.4
San Bernardino	84,063	86,347	102.7
San Diego	44,143	45,271	102.6
San Francisco	6,916	6,952	100.5
San Joaquin	27,669	28,312	102.3
San Luis Obispo	2,510	2,882	114.8
San Mateo	5,808	5,865	101.0
Santa Barbara	8,455	9,074	107.3
Santa Clara	19,749	20,192	102.2
Santa Cruz	3,420	3,547	103.7
Shasta	5,723	6,077	106.2
Sierra	34	37	108.8
Siskiyou	1,451	1,580	108.9
Solano	10,433	10,848	104.0
Sonoma	7,305	6,820	93.4
Stanislaus	17,924	18,836	105.1
Sutter	2,848	3,072	107.9
Tehama	2,093	2,284	109.1
Trinity	383	334	87.2
Tulare	16,245	17,003	104.7
Tuolumne	1,303	1,392	106.8
Ventura	13,857	14,515	104.7
Yolo	4,339	4,437	102.3
Yuba	2,546	2,768	108.7
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,940	3,111	105.8
Humboldt/Trinity	3,431	3,639	106.1
Inyo/Mono	721	751	104.2
Merced/Mariposa	11,427	12,418	108.7
Santa Cruz/San Benito	4,819	5,035	104.5
Sierra/Nevada	1,441	1,644	114.1
Siskiyou/Modoc	1,679	1,763	105.0

SOURCE: OCSE 157 Lines 5a (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)
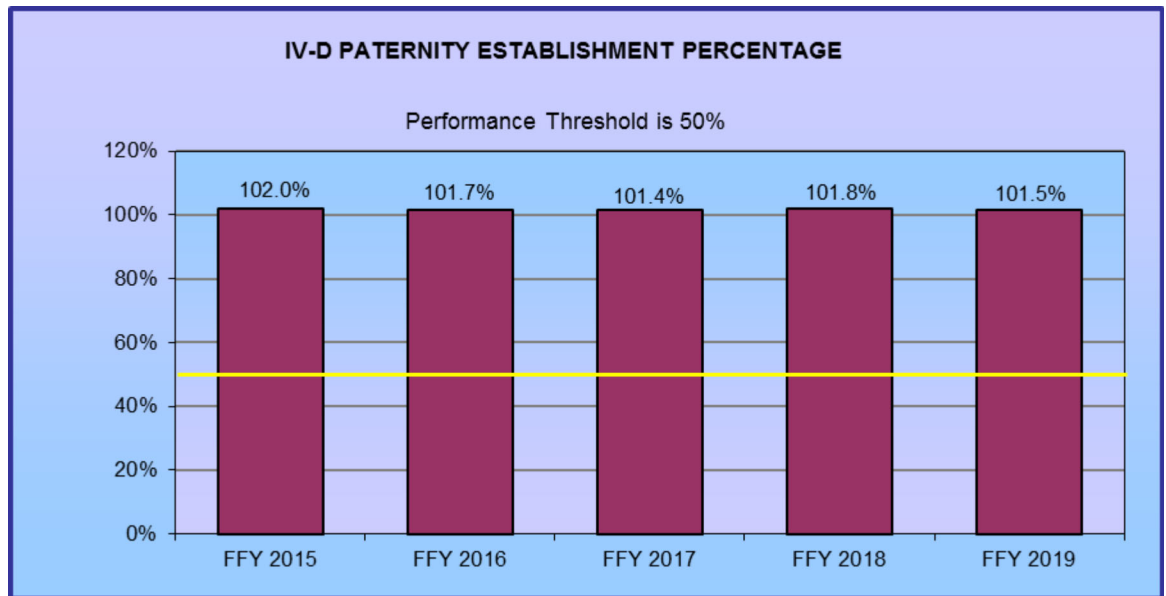For this calculation, the denominator represents data from a prior period, therefore it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.
Due to adjustments made to the OCSE 157, lines 5a and 6 statewide total counts were reduced by 2,623 and 3,379, respectively. Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2019

TABLE B-1
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2015 - 2019

	FFY 2015	FFY 2016	FFY 2017	FFY 2018	FFY 2019	2018 - 2019 % Change	2015 - 2019 % Change
STATEWIDE	102.0%	101.7%	101.4%	101.8%	101.5%	-0.3%	-0.5%
Alameda	104.0	103.2	104.9	108.0	101.5	-6.0	-2.4
Alpine	100.0	121.4	137.5	113.3	130.8	15.4	30.8
Amador	105.2	111.2	107.6	104.1	106.1	1.9	0.9
Butte	106.3	107.0	103.8	104.6	102.5	-2.0	-3.6
Calaveras	111.4	103.7	107.6	106.0	103.8	-2.1	-6.8
Colusa	103.1	100.8	100.4	110.3	108.3	-1.8	5.0
Contra Costa	104.7	98.5	102.1	102.0	107.0	4.9	2.2
Del Norte	106.4	101.6	103.6	108.8	107.4	-1.3	0.9
El Dorado	106.9	104.1	105.6	103.7	105.0	1.3	-1.8
Fresno	110.7	107.0	107.0	104.7	104.5	-0.2	-5.6
Glenn	105.1	109.3	107.8	108.2	109.2	0.9	3.9
Humboldt	104.4	106.3	110.6	104.3	108.4	3.9	3.8
Imperial	106.6	105.0	105.6	103.8	102.6	-1.2	-3.8
Inyo	104.9	102.4	104.2	103.1	105.1	1.9	0.2
Kern	102.1	101.9	103.1	106.4	103.1	-3.1	1.0
Kings	104.8	105.2	108.0	108.8	107.4	-1.3	2.5
Lake	111.7	108.9	111.5	110.4	111.8	1.3	0.1
Lassen	107.3	107.7	104.1	107.5	105.5	-1.9	-1.7
Los Angeles	95.4	95.9	95.7	96.3	97.5	1.2	2.2
Madera	121.9	117.1	118.8	115.7	111.0	-4.1	-8.9
Marin	105.7	110.6	104.5	105.6	105.1	-0.5	-0.6
Mariposa	108.1	112.5	108.1	109.5	110.8	1.2	2.5
Mendocino	105.1	104.7	106.3	107.7	103.5	-3.9	-1.5
Merced	107.4	105.9	109.7	108.0	108.6	0.6	1.1
Modoc	111.6	109.4	106.5	107.3	80.3	-25.2	-28.0
Mono	102.3	113.7	104.0	104.0	101.2	-2.7	-1.1
Monterey	106.9	106.4	106.2	106.1	106.0	-0.1	-0.8
Napa	105.5	107.3	106.1	106.8	107.4	0.6	1.8
Nevada	102.2	108.7	117.5	109.4	114.2	4.4	11.7
Orange	103.0	101.6	101.6	102.5	101.6	-0.9	-1.4
Placer	102.6	104.3	105.0	107.3	106.7	-0.6	4.0
Plumas	108.3	106.7	109.4	107.4	109.7	2.1	1.3
Riverside	102.6	102.7	100.0	99.9	97.4	-2.5	-5.1
Sacramento	104.1	103.1	103.3	102.4	100.7	-1.7	-3.3
San Benito	108.3	106.0	107.0	108.6	106.4	-2.0	-1.8
San Bernardino	102.2	103.0	102.3	102.0	102.7	0.7	0.5
San Diego	103.4	101.6	102.7	104.2	102.6	-1.5	-0.8
San Francisco	101.2	99.3	96.6	99.2	100.5	1.3	-0.7
San Joaquin	103.4	103.8	102.8	101.9	102.3	0.4	-1.1
San Luis Obispo	124.8	127.7	118.4	120.5	114.8	-4.7	-8.0
San Mateo	102.5	101.4	99.3	99.6	101.0	1.4	-1.5
Santa Barbara	108.7	109.3	108.3	108.4	107.3	-1.0	-1.3
Santa Clara	104.4	102.4	101.6	101.4	102.2	0.8	-2.1
Santa Cruz	105.1	106.7	107.0	105.7	103.7	-1.9	-1.3
Shasta	104.0	105.1	104.7	104.8	106.2	1.3	2.1
Sierra	112.5	123.5	105.4	115.6	108.8	-5.9	-3.3
Siskiyou	108.2	106.3	106.0	106.9	108.9	1.9	0.6
Solano	105.1	103.7	104.0	106.3	104.0	-2.2	-1.0
Sonoma	107.9	123.1	106.8	105.4	93.4	-11.4	-13.4
Stanislaus	106.4	106.4	104.6	104.8	105.1	0.3	-1.2
Sutter	113.0	112.1	112.3	108.3	107.9	-0.4	-4.5
Tehama	106.4	107.0	106.0	108.3	109.1	0.7	2.5
Trinity	104.0	112.4	104.5	143.9	87.2	-39.4	-16.2
Tulare	101.0	102.3	100.5	101.9	104.7	2.7	3.7
Tuolumne	103.9	106.2	106.5	107.7	106.8	-0.8	2.8
Ventura	109.3	107.4	104.6	105.7	104.7	-0.9	-4.2
Yolo	103.6	105.9	106.1	106.9	102.3	-4.3	-1.3
Yuba	105.4	107.2	108.0	108.5	108.7	0.2	3.1
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	106.5	106.7	107.3	106.3	105.8	-0.5	-0.7
Humboldt/Trinity	n/a	n/a	110.1	107.4	106.1	-1.2	n/a
Inyo/Mono	104.4	104.8	104.1	103.3	104.2	0.9	-0.2
Merced/Mariposa	n/a	n/a	109.7	108.1	108.7	0.6	n/a
Santa Cruz/San Benito	106.0	106.5	107.0	106.5	104.5	-1.9	-1.4
Sierra/Nevada	102.4	109.0	117.2	109.6	114.1	4.1	11.4
Siskiyou/Modoc	108.6	106.7	106.1	107.0	105.0	-1.9	-3.3

SOURCE: OCSE 157 Lines 5a (Children in IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock)
and 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)
For this calculation, the denominator represents data from a prior period, therefore it is possible for Paternity Establishment Percentage (PEP)
to be greater than 100 percent.
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).

IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FFY 2019

County	Percent
Alpine	130.8
San Luis Obispo	114.8
Nevada	114.2
Lake	111.8
Madera	111.0
Mariposa	110.8
Plumas	109.7
Glenn	109.2
Tehama	109.1
Siskiyou	108.9
Sierra	108.8
Yuba	108.7
Merced	108.6
Humboldt	108.4
Colusa	108.3
Sutter	107.9
Kings	107.4
Del Norte	107.4
Napa	107.4
Santa Barbara	107.3
Contra Costa	107.0
Tuolumne	106.8
Placer	106.7
San Benito	106.4
Shasta	106.2
Amador	106.1
Monterey	106.0
Lassen	105.5
Marin	105.1
Stanislaus	105.1
Inyo	105.1
El Dorado	105.0
Ventura	104.7
Tulare	104.7
Fresno	104.5
Solano	104.0
Calaveras	103.8
Santa Cruz	103.7
Mendocino	103.5
Kern	103.1
San Bernardino	102.7
San Diego	102.6
Imperial	102.6
Butte	102.5
Yolo	102.3
San Joaquin	102.3
Santa Clara	102.2
Orange	101.6
Alameda	101.5
Mono	101.2
San Mateo	101.0
Sacramento	100.7
San Francisco	100.5
Los Angeles	97.5
Riverside	97.4
Sonoma	93.4
Trinity	87.2
Modoc	80.3

PERCENT

For this calculation, the denominator represents data from a prior period, therefore it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.

PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.[3] Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required to legally enforce collections.

PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED

Performance Threshold is 50% or 5% increase annually

FFY 2015	FFY 2016	FFY 2017	FFY 2018	FFY 2019
89.4%	90.4%	91.2%	91.6%	92.1%
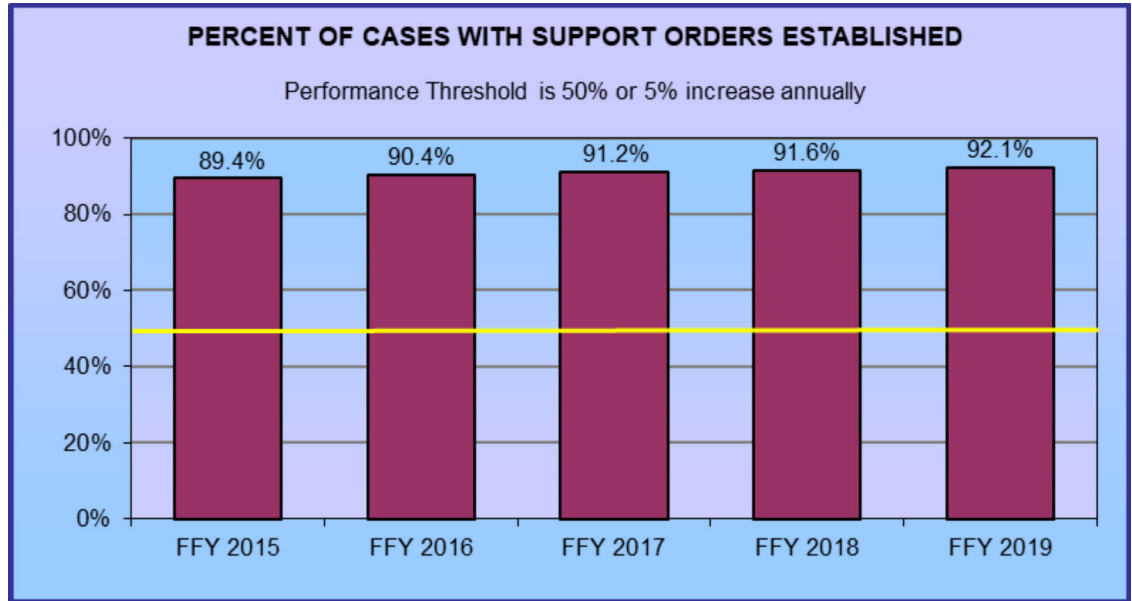
In FFY 2019, the number of cases statewide was approximately 1.13 million. Approximately 1.04 million cases, or 92.1 percent of those cases had support orders established. Cases with Support Orders Established increased by 0.5 percentage points between FFY 2018 and FFY 2019. Performance in this measure has continued to increase. California receives the maximum amount of federal incentive payments for this measure. See Tables C and C-1 on pages 15 and 16.

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[3] This percent is calculated from data reported on the annual OCSE 157 Report, Line 2 (Cases Open at the End of the FFY with Support Orders Established), divided by Line 1 (Cases Open at the End of the FFY). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS   FEDERAL FISCAL YEAR 2019

TABLE C
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
FEDERAL FISCAL YEAR 2019

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,130,263	1,040,506	92.1%
Alameda	30,813	28,546	92.6
Alpine	36	33	91.7
Amador	1,151	1,107	96.2
Butte	9,979	9,548	95.7
Calaveras	1,495	1,436	96.1
Colusa	673	618	91.8
Contra Costa	26,648	25,665	96.3
Del Norte	2,307	2,175	94.3
El Dorado	5,447	5,226	95.9
Fresno	60,001	56,580	94.3
Glenn	1,662	1,601	96.3
Humboldt	5,145	4,891	95.1
Imperial	9,915	9,087	91.6
Inyo	939	914	97.3
Kern	51,712	46,290	89.5
Kings	8,918	8,343	93.6
Lake	2,670	2,439	91.3
Lassen	1,500	1,368	91.2
Los Angeles	235,712	215,287	91.3
Madera	6,596	6,204	94.1
Marin	4,382	4,262	97.3
Mariposa	655	622	95.0
Mendocino	3,649	3,394	93.0
Merced	14,934	14,018	93.9
Modoc	273	241	88.3
Mono	220	215	97.7
Monterey	14,293	13,560	94.9
Napa	3,246	3,079	94.9
Nevada	2,662	2,559	96.1
Orange	63,477	59,443	93.6
Placer	6,915	6,681	96.6
Plumas	811	780	96.2
Riverside	80,495	71,865	89.3
Sacramento	72,512	66,876	92.2
San Benito	1,903	1,768	92.9
San Bernardino	101,041	89,908	89.0
San Diego	61,511	54,094	87.9
San Francisco	10,204	9,484	92.9
San Joaquin	34,193	31,363	91.7
San Luis Obispo	3,809	3,658	96.0
San Mateo	8,788	8,255	93.9
Santa Barbara	11,874	11,218	94.5
Santa Clara	30,617	28,692	93.7
Santa Cruz	5,146	4,663	90.6
Shasta	10,354	9,692	93.6
Sierra	92	86	93.5
Siskiyou	2,567	2,444	95.2
Solano	15,494	14,502	93.6
Sonoma	10,698	10,214	95.5
Stanislaus	26,389	25,204	95.5
Sutter	4,321	3,959	91.6
Tehama	3,574	3,325	93.0
Trinity	804	770	95.8
Tulare	22,043	21,237	96.3
Tuolumne	2,385	2,307	96.7
Ventura	19,608	18,553	94.6
Yolo	7,117	6,674	93.8
Yuba	3,888	3,483	89.6
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,067	4,883	96.4
Humboldt/Trinity	5,949	5,661	95.2
Inyo/Mono	1,159	1,129	97.4
Merced/Mariposa	15,589	14,640	93.9
Santa Cruz/San Benito	7,049	6,431	91.2
Sierra/Nevada	2,754	2,645	96.0
Siskiyou/Modoc	2,840	2,685	94.5

SOURCE: OCSE 157 Lines 1 (Cases Open at the End of the Federal Fiscal Year) and 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
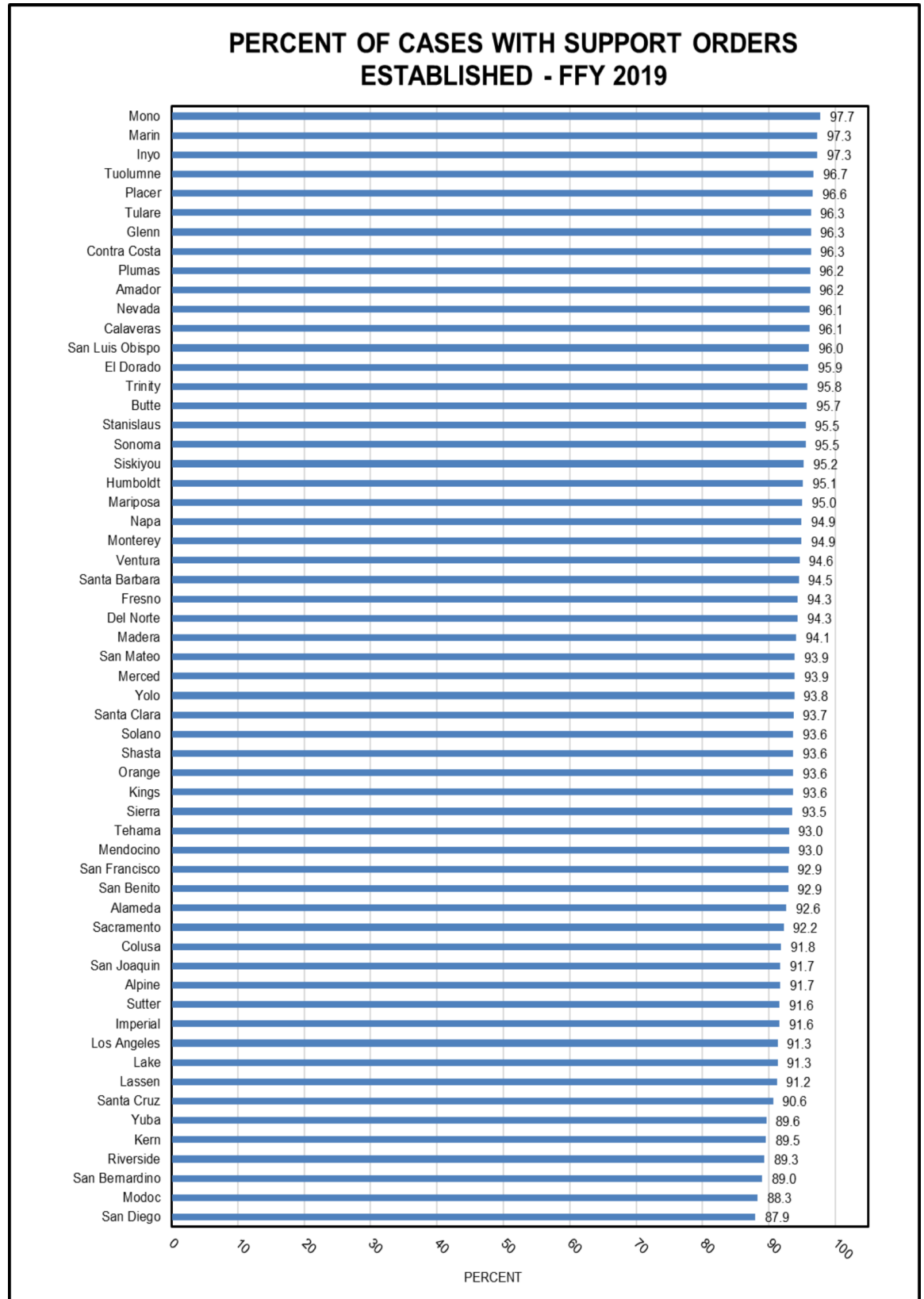CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2019

TABLE C-1
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
FEDERAL FISCAL YEARS 2015 - 2019

	FFY 2015	FFY 2016	FFY 2017	FFY 2018	FFY 2019	2018 - 2019 % Change	2015 - 2019 % Change
STATEWIDE	89.4%	90.4%	91.2%	91.6%	92.1%	0.5%	3.0%
Alameda	89.8	91.0	92.3	90.3	92.6	2.5	3.1
Alpine	100.0	97.2	100.0	100.0	91.7	-8.3	-8.3
Amador	96.9	96.6	96.0	95.7	96.2	0.5	-0.7
Butte	94.1	93.2	92.4	93.2	95.7	2.7	1.7
Calaveras	94.4	96.3	94.9	94.7	96.1	1.5	1.8
Colusa	88.6	87.8	89.3	92.4	91.8	-0.6	3.6
Contra Costa	94.8	95.1	95.5	95.4	96.3	0.9	1.6
Del Norte	93.1	93.7	94.8	94.9	94.3	-0.6	1.3
El Dorado	95.1	93.9	95.2	95.9	95.9	0.0	0.8
Fresno	90.2	92.8	93.1	93.9	94.3	0.4	4.5
Glenn	96.4	95.5	95.4	95.9	96.3	0.4	-0.1
Humboldt	95.4	95.8	94.0	94.2	95.1	1.0	-0.3
Imperial	90.9	90.7	90.4	91.5	91.6	0.1	0.8
Inyo	94.4	95.7	96.8	97.0	97.3	0.3	3.1
Kern	85.9	88.4	90.8	89.8	89.5	-0.3	4.2
Kings	92.7	94.0	93.6	93.4	93.6	0.2	1.0
Lake	88.7	91.4	91.8	92.5	91.3	-1.3	2.9
Lassen	94.1	93.6	93.7	92.5	91.2	-1.4	-3.1
Los Angeles	84.4	86.6	88.0	89.7	91.3	1.8	8.2
Madera	92.3	93.6	93.7	94.0	94.1	0.1	2.0
Marin	97.3	97.6	97.5	97.4	97.3	-0.1	0.0
Mariposa	96.0	94.8	95.4	94.0	95.0	1.1	-1.0
Mendocino	93.7	94.3	93.9	92.7	93.0	0.3	-0.7
Merced	92.3	93.1	92.3	93.5	93.9	0.4	1.7
Modoc	94.5	92.1	91.3	91.7	88.3	-3.7	-6.6
Mono	94.1	93.5	94.6	96.6	97.7	1.1	3.8
Monterey	92.9	93.7	93.6	95.0	94.9	-0.1	2.2
Napa	95.0	95.5	95.6	94.8	94.9	0.1	-0.1
Nevada	96.2	97.6	96.9	97.0	96.1	-0.9	-0.1
Orange	89.7	90.7	92.4	93.0	93.6	0.6	4.3
Placer	94.2	95.1	96.0	96.9	96.6	-0.3	2.5
Plumas	96.7	95.2	96.9	97.0	96.2	-0.8	-0.5
Riverside	86.3	86.2	87.5	88.6	89.3	0.8	3.5
Sacramento	92.3	92.6	91.8	91.3	92.2	1.0	-0.1
San Benito	95.1	95.5	93.6	92.6	92.9	0.3	-2.3
San Bernardino	88.3	88.5	89.8	89.9	89.0	-1.0	0.8
San Diego	88.0	88.7	89.8	89.1	87.9	-1.3	-0.1
San Francisco	91.0	89.3	89.8	90.9	92.9	2.2	2.1
San Joaquin	92.9	92.3	91.9	91.8	91.7	-0.1	-1.3
San Luis Obispo	96.7	96.5	97.3	96.5	96.0	-0.5	-0.7
San Mateo	92.8	94.2	94.8	94.5	93.9	-0.6	1.2
Santa Barbara	92.3	92.5	94.2	93.7	94.5	0.9	2.4
Santa Clara	93.1	93.3	93.3	93.2	93.7	0.5	0.6
Santa Cruz	93.0	93.6	92.9	91.1	90.6	-0.5	-2.6
Shasta	93.0	93.6	94.3	94.1	93.6	-0.5	0.6
Sierra	97.4	95.4	93.0	96.7	93.5	-3.3	-4.0
Siskiyou	95.6	95.2	94.4	94.7	95.2	0.5	-0.4
Solano	92.8	92.9	93.4	93.1	93.6	0.5	0.9
Sonoma	96.1	96.8	96.6	96.2	95.5	-0.7	-0.6
Stanislaus	95.6	94.8	95.3	95.7	95.5	-0.2	-0.1
Sutter	89.4	90.6	91.2	91.3	91.6	0.3	2.5
Tehama	93.4	93.8	94.3	94.4	93.0	-1.5	-0.4
Trinity	91.3	91.4	93.3	90.7	95.8	5.6	4.9
Tulare	95.7	96.4	96.6	96.0	96.3	0.3	0.6
Tuolumne	96.7	96.3	96.1	96.9	96.7	-0.2	0.0
Ventura	94.0	93.7	94.1	94.0	94.6	0.6	0.6
Yolo	93.1	93.9	95.0	94.8	93.8	-1.1	0.8
Yuba	91.0	91.7	91.1	91.2	89.6	-1.8	-1.5
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	96.1	96.4	95.7	96.0	96.4	0.4	0.3
Humboldt/Trinity	n/a	n/a	93.9	93.7	95.2	1.6	n/a
Inyo/Mono	94.3	95.3	96.4	96.9	97.4	0.5	3.3
Merced/Mariposa	n/a	n/a	92.4	93.5	93.9	0.4	n/a
Santa Cruz/San Benito	93.6	94.1	93.1	91.5	91.2	-0.3	-2.6
Sierra/Nevada	96.2	97.6	96.8	97.0	96.0	-1.0	-0.2
Siskiyou/Modoc	95.5	94.8	94.0	94.4	94.5	0.1	-1.0

SOURCE: OCSE 157 Lines 1 (Cases Open at the End of the Federal Fiscal Year) and 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).

PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED - FFY 2019

County	Percent
Mono	97.7
Marin	97.3
Inyo	97.3
Tuolumne	96.7
Placer	96.6
Tulare	96.3
Glenn	96.3
Contra Costa	96.3
Plumas	96.2
Amador	96.2
Nevada	96.1
Calaveras	96.1
San Luis Obispo	96.0
El Dorado	95.9
Trinity	95.8
Butte	95.7
Stanislaus	95.5
Sonoma	95.5
Siskiyou	95.2
Humboldt	95.1
Mariposa	95.0
Napa	94.9
Monterey	94.9
Ventura	94.6
Santa Barbara	94.5
Fresno	94.3
Del Norte	94.3
Madera	94.1
San Mateo	93.9
Merced	93.9
Yolo	93.8
Santa Clara	93.7
Solano	93.6
Shasta	93.6
Orange	93.6
Kings	93.6
Sierra	93.5
Tehama	93.0
Mendocino	93.0
San Francisco	92.9
San Benito	92.9
Alameda	92.6
Sacramento	92.2
Colusa	91.8
San Joaquin	91.7
Alpine	91.7
Sutter	91.6
Imperial	91.6
Los Angeles	91.3
Lake	91.3
Lassen	91.2
Santa Cruz	90.6
Yuba	89.6
Kern	89.5
Riverside	89.3
San Bernardino	89.0
Modoc	88.3
San Diego	87.9

PERCENT

PERCENT OF COLLECTIONS ON CURRENT SUPPORT

This Federal Performance Measure determines the percentage of current support collected and distributed, compared to the total amount of current support owed, expressed as a percentage.[4]

Current Assistance, Former Assistance and Never Assistance cases, cases with cash medical support payments, and cases closed during the report period with current support due are all included in the measure.

PERCENT OF COLLECTIONS ON CURRENT SUPPORT

Performance Threshold is 40%

FFY 2015	FFY 2016	FFY 2017	FFY 2018	FFY 2019
66.5%	67.0%	66.5%	66.5%	66.6%
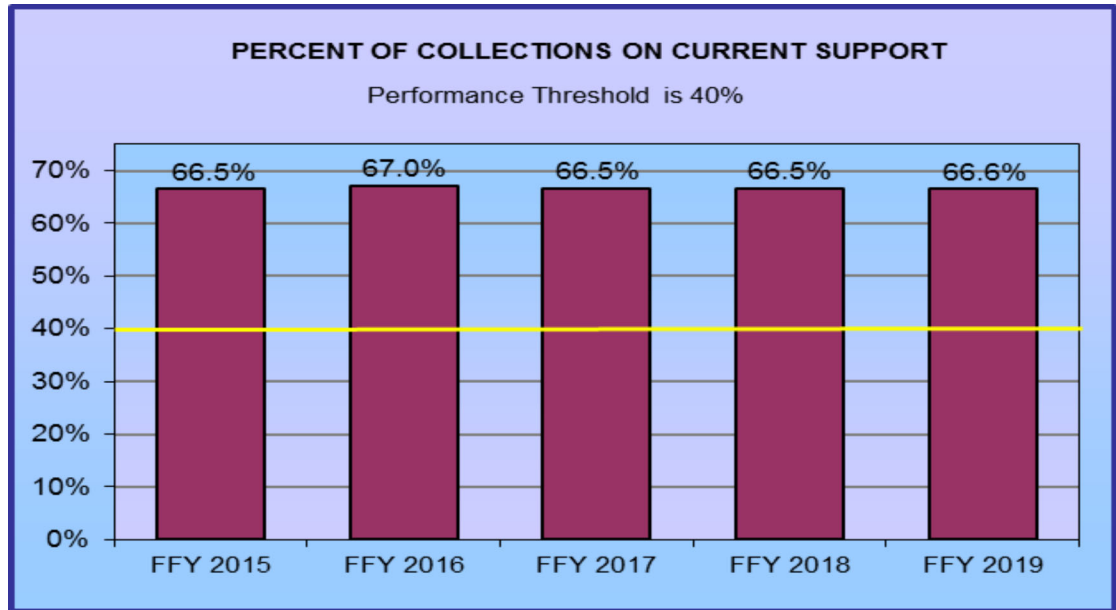
In FFY 2019, California collected and distributed 1.65 billion or 66.6 percent of the 2.48 billion in current support owed. This is an increase of 0.1 percentage point from FFY 2018. See Tables D and D-1 on pages 19 and 20.

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[4] This percent is calculated from data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY), divided by Line 24 (Total Amount of Current Support Due for the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS   FEDERAL FISCAL YEAR 2019

TABLE D
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEAR 2019

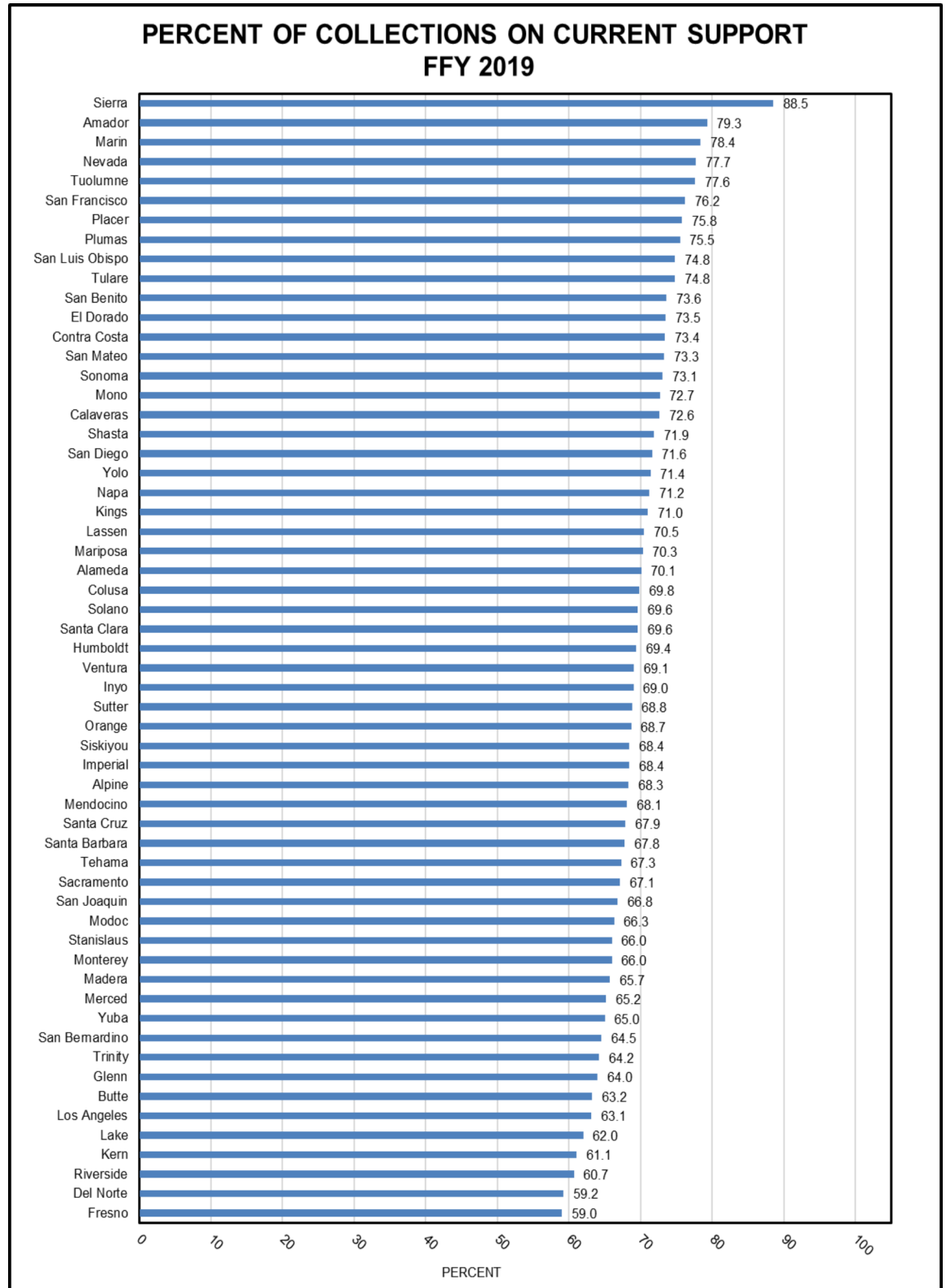|	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	$2,480,813,902	$1,652,301,961	66.6%
Alameda	77,240,423	54,176,203	70.1
Alpine	34,167	23,320	68.3
Amador	2,702,899	2,142,911	79.3
Butte	16,714,874	10,566,543	63.2
Calaveras	2,914,167	2,116,770	72.6
Colusa	1,742,399	1,217,010	69.8
Contra Costa	69,765,822	51,205,218	73.4
Del Norte	2,988,218	1,768,552	59.2
El Dorado	12,640,020	9,293,970	73.5
Fresno	96,643,146	57,026,540	59.0
Glenn	3,591,552	2,297,291	64.0
Humboldt	7,816,845	5,427,065	69.4
Imperial	25,751,707	17,609,548	68.4
Inyo	1,802,209	1,242,901	69.0
Kern	91,683,245	55,994,437	61.1
Kings	14,710,159	10,447,077	71.0
Lake	4,484,039	2,779,475	62.0
Lassen	2,439,063	1,719,182	70.5
Los Angeles	494,597,855	312,057,908	63.1
Madera	11,678,166	7,673,514	65.7
Marin	11,283,402	8,842,399	78.4
Mariposa	1,209,385	850,127	70.3
Mendocino	5,403,341	3,680,089	68.1
Merced	27,610,595	18,009,952	65.2
Modoc	425,368	282,181	66.3
Mono	759,027	552,153	72.7
Monterey	43,589,681	28,759,512	66.0
Napa	10,811,830	7,699,925	71.2
Nevada	5,085,020	3,951,863	77.7
Orange	189,505,269	130,113,351	68.7
Placer	26,121,755	19,797,232	75.8
Plumas	1,674,819	1,263,785	75.5
Riverside	186,958,187	113,394,379	60.7
Sacramento	117,665,080	78,966,863	67.1
San Benito	5,334,099	3,926,691	73.6
San Bernardino	201,121,740	129,812,410	64.5
San Diego	167,678,830	120,137,663	71.6
San Francisco	23,760,735	18,107,265	76.2
San Joaquin	63,979,567	42,709,453	66.8
San Luis Obispo	14,824,436	11,094,994	74.8
San Mateo	29,562,283	21,672,877	73.3
Santa Barbara	29,867,472	20,245,471	67.8
Santa Clara	84,453,388	58,767,778	69.6
Santa Cruz	13,554,903	9,207,876	67.9
Shasta	16,208,095	11,651,093	71.9
Sierra	138,037	122,211	88.5
Siskiyou	3,155,051	2,157,114	68.4
Solano	38,168,557	26,561,474	69.6
Sonoma	32,020,449	23,414,932	73.1
Stanislaus	54,900,776	36,207,627	66.0
Sutter	7,761,331	5,338,488	68.8
Tehama	5,924,448	3,989,942	67.3
Trinity	1,138,676	730,880	64.2
Tulare	35,578,218	26,611,039	74.8
Tuolumne	4,662,415	3,619,740	77.6
Ventura	57,002,052	39,411,309	69.1
Yolo	13,590,470	9,705,455	71.4
Yuba	6,384,142	4,148,933	65.0
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	10,313,648	7,902,742	76.6
Humboldt/Trinity	8,955,521	6,157,945	68.8
Inyo/Mono	2,561,235	1,795,054	70.1
Merced/Mariposa	28,819,980	18,860,079	65.4
Santa Cruz/San Benito	18,889,002	13,134,567	69.5
Sierra/Nevada	5,223,057	4,074,075	78.0
Siskiyou/Modoc	3,580,419	2,439,295	68.1

SOURCE: OCSE 157 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total
Amount of Support Distributed as Current Support During the Federal Fiscal Year)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2019

TABLE D-1
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEARS 2015 - 2019

	FFY 2015	FFY 2016	FFY 2017	FFY 2018	FFY 2019	2018 - 2019 % Change	2015 - 2019 % Change
STATEWIDE	66.5%	67.0%	66.5%	66.5%	66.6%	0.2%	0.2%
Alameda	72.5	73.4	72.2	71.3	70.1	-1.7	-3.3
Alpine	80.8	87.8	73.5	70.9	68.3	-3.7	-15.5
Amador	82.5	82.6	80.8	82.9	79.3	-4.3	-3.9
Butte	69.1	68.8	67.2	65.7	63.2	-3.8	-8.5
Calaveras	78.6	78.6	75.8	77.2	72.6	-6.0	-7.6
Colusa	67.1	67.9	69.0	69.9	69.8	-0.1	4.0
Contra Costa	69.3	71.6	71.8	72.5	73.4	1.2	5.9
Del Norte	62.9	62.6	61.7	60.6	59.2	-2.3	-5.9
El Dorado	69.9	71.5	73.3	73.6	73.5	-0.1	5.2
Fresno	64.7	64.3	62.5	61.1	59.0	-3.4	-8.8
Glenn	66.0	67.6	69.2	68.3	64.0	-6.3	-3.0
Humboldt	70.1	70.0	68.8	70.1	69.4	-1.0	-1.0
Imperial	65.2	67.4	67.9	68.1	68.4	0.4	4.9
Inyo	73.3	68.9	68.3	70.8	69.0	-2.5	-5.9
Kern	62.1	61.2	61.0	61.9	61.1	-1.3	-1.6
Kings	70.0	71.6	71.6	71.6	71.0	-0.8	1.4
Lake	63.9	64.4	63.1	64.0	62.0	-3.1	-3.0
Lassen	72.3	72.5	70.2	70.9	70.5	-0.6	-2.5
Los Angeles	61.6	61.4	61.0	62.1	63.1	1.6	2.4
Madera	65.3	65.8	63.7	64.0	65.7	2.7	0.6
Marin	78.5	79.5	78.2	76.6	78.4	2.3	-0.1
Mariposa	70.1	71.1	71.1	72.2	70.3	-2.6	0.3
Mendocino	68.0	67.8	67.5	66.6	68.1	2.3	0.1
Merced	67.0	68.5	68.6	66.4	65.2	-1.8	-2.7
Modoc	70.5	68.4	64.6	61.3	66.3	8.2	-6.0
Mono	75.8	76.1	76.8	79.5	72.7	-8.6	-4.1
Monterey	65.0	65.9	66.2	65.5	66.0	0.8	1.5
Napa	68.9	68.4	70.4	71.1	71.2	0.1	3.3
Nevada	77.3	79.1	78.3	79.4	77.7	-2.1	0.5
Orange	67.4	68.2	68.2	68.3	68.7	0.6	1.9
Placer	69.0	71.6	72.7	73.5	75.8	3.1	9.9
Plumas	73.0	73.5	74.3	73.1	75.5	3.3	3.4
Riverside	64.6	63.7	62.4	61.1	60.7	-0.7	-6.0
Sacramento	65.3	66.7	66.2	67.0	67.1	0.1	2.8
San Benito	69.8	69.6	71.8	73.4	73.6	0.3	5.4
San Bernardino	65.4	65.0	63.6	63.4	64.5	1.7	-1.4
San Diego	70.9	72.2	71.8	71.8	71.6	-0.3	1.0
San Francisco	75.1	76.4	75.9	76.2	76.2	0.0	1.5
San Joaquin	66.7	68.3	68.7	67.6	66.8	-1.2	0.1
San Luis Obispo	78.4	79.1	78.1	76.4	74.8	-2.1	-4.6
San Mateo	70.0	71.3	72.6	73.1	73.3	0.3	4.7
Santa Barbara	68.2	69.0	68.3	67.7	67.8	0.1	-0.6
Santa Clara	66.8	68.3	67.9	68.6	69.6	1.5	4.2
Santa Cruz	66.2	67.0	67.1	68.3	67.9	-0.6	2.6
Shasta	69.9	71.1	72.3	72.4	71.9	-0.7	2.9
Sierra	84.6	79.5	88.9	87.7	88.5	0.9	4.6
Siskiyou	71.1	69.3	69.9	68.7	68.4	-0.4	-3.8
Solano	67.8	68.8	69.4	69.4	69.6	0.3	2.7
Sonoma	75.3	75.1	72.7	73.3	73.1	-0.3	-2.9
Stanislaus	67.4	68.7	67.9	66.2	66.0	-0.3	-2.1
Sutter	69.7	71.0	69.2	68.0	68.8	1.2	-1.3
Tehama	67.3	67.6	69.3	68.4	67.3	-1.6	0.0
Trinity	61.7	63.8	65.0	65.2	64.2	-1.5	4.1
Tulare	73.4	74.3	74.4	74.4	74.8	0.5	1.9
Tuolumne	74.9	78.5	77.7	78.1	77.6	-0.6	3.6
Ventura	68.5	70.4	70.4	69.6	69.1	-0.7	0.9
Yolo	70.0	72.1	71.8	71.5	71.4	-0.1	2.0
Yuba	68.7	69.6	68.1	66.3	65.0	-2.0	-5.4
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	77.6	79.5	77.9	79.0	76.6	-3.0	-1.3
Humboldt/Trinity	n/a	n/a	68.5	69.5	68.8	-1.0	n/a
Inyo/Mono	74.0	70.9	70.7	73.2	70.1	-4.2	-5.3
Merced/Mariposa	n/a	n/a	68.7	66.7	65.4	-1.9	n/a
Santa Cruz/San Benito	67.1	67.7	68.4	69.7	69.5	-0.3	3.6
Sierra/Nevada	77.6	79.1	78.7	79.6	78.0	-2.0	0.5
Siskiyou/Modoc	71.0	69.1	69.1	67.6	68.1	0.7	-4.1

SOURCE: OCSE 157 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).

PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FFY 2019

County	Percent
Sierra	88.5
Amador	79.3
Marin	78.4
Nevada	77.7
Tuolumne	77.6
San Francisco	76.2
Placer	75.8
Plumas	75.5
San Luis Obispo	74.8
Tulare	74.8
San Benito	73.6
El Dorado	73.5
Contra Costa	73.4
San Mateo	73.3
Sonoma	73.1
Mono	72.7
Calaveras	72.6
Shasta	71.9
San Diego	71.6
Yolo	71.4
Napa	71.2
Kings	71.0
Lassen	70.5
Mariposa	70.3
Alameda	70.1
Colusa	69.8
Solano	69.6
Santa Clara	69.6
Humboldt	69.4
Ventura	69.1
Inyo	69.0
Sutter	68.8
Orange	68.7
Siskiyou	68.4
Imperial	68.4
Alpine	68.3
Mendocino	68.1
Santa Cruz	67.9
Santa Barbara	67.8
Tehama	67.3
Sacramento	67.1
San Joaquin	66.8
Modoc	66.3
Stanislaus	66.0
Monterey	66.0
Madera	65.7
Merced	65.2
Yuba	65.0
San Bernardino	64.5
Trinity	64.2
Glenn	64.0
Butte	63.2
Los Angeles	63.1
Lake	62.0
Kern	61.1
Riverside	60.7
Del Norte	59.2
Fresno	59.0

PERCENT

PERCENT OF CASES WITH COLLECTIONS ON ARREARS

This Federal Performance Measure captures the percent of child support cases that owe past due child support (arrears) in which at least one qualifying payment was made toward that arrearage during the FFY.[5] (An arrearage is reported any time a current support payment is missed.) The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the FFY.
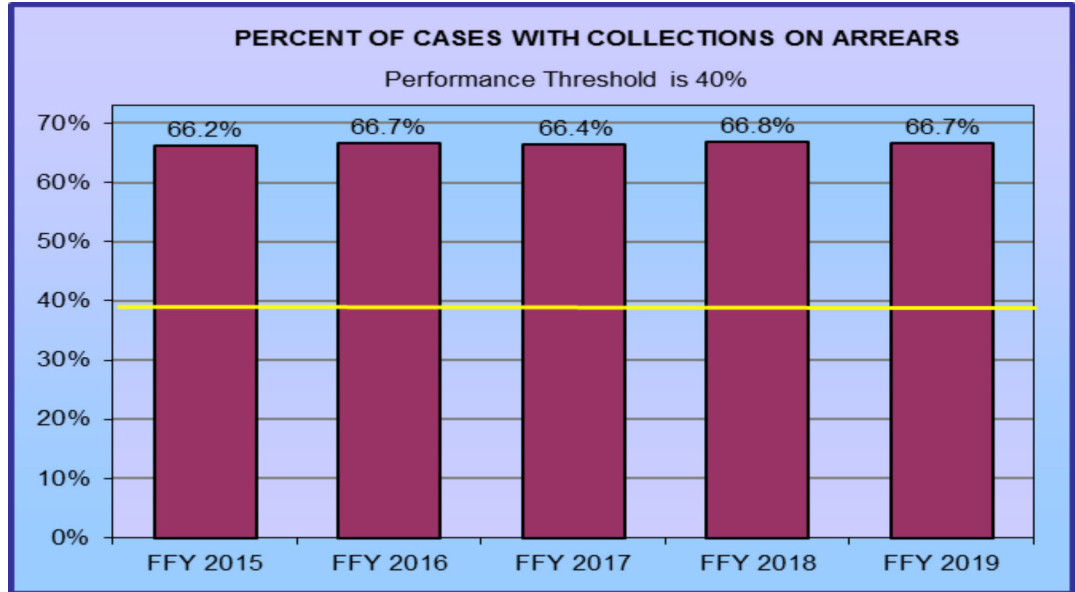
In FFY 2019, California's performance for this measure was 66.7 percent. The Percent of Cases with Collections on Arrears decreased by 0.1 percentage point from FFY 2018 to FFY 2019. See Tables E and E-1 on pages 23 and 24.

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[5] This percent is calculated from data reported on the annual OCSE 157 Report, Line 29 (Cases Paying Toward Arrears During the FFY), divided by Line 28 (Cases with Arrears Due During the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS   FEDERAL FISCAL YEAR 2019

TABLE E
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
FEDERAL FISCAL YEAR 2019

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	846,287	564,530	66.7%
Alameda	21,827	16,503	75.6
Alpine	33	22	66.7
Amador	882	678	76.9
Butte	8,754	5,471	62.5
Calaveras	1,125	807	71.7
Colusa	537	380	70.8
Contra Costa	20,052	14,176	70.7
Del Norte	2,092	1,190	56.9
El Dorado	4,643	3,190	68.7
Fresno	42,885	26,516	61.8
Glenn	1,437	914	63.6
Humboldt	3,879	2,601	67.1
Imperial	8,150	5,341	65.5
Inyo	764	486	63.6
Kern	35,904	21,174	59.0
Kings	6,325	4,212	66.6
Lake	2,095	1,416	67.6
Lassen	1,254	805	64.2
Los Angeles	170,199	109,467	64.3
Madera	4,637	3,142	67.8
Marin	4,175	2,390	57.2
Mariposa	482	332	68.9
Mendocino	2,702	1,851	68.5
Merced	12,127	7,742	63.8
Modoc	198	118	59.6
Mono	173	132	76.3
Monterey	13,031	8,700	66.8
Napa	2,865	2,058	71.8
Nevada	2,163	1,593	73.6
Orange	50,759	34,384	67.7
Placer	5,955	4,480	75.2
Plumas	669	490	73.2
Riverside	61,882	39,591	64.0
Sacramento	49,248	32,100	65.2
San Benito	1,631	1,206	73.9
San Bernardino	69,691	45,948	65.9
San Diego	46,919	34,882	74.3
San Francisco	7,946	5,930	74.6
San Joaquin	22,374	14,709	65.7
San Luis Obispo	3,019	2,349	77.8
San Mateo	7,093	5,120	72.2
Santa Barbara	9,139	6,438	70.4
Santa Clara	26,454	19,076	72.1
Santa Cruz	4,209	2,980	70.8
Shasta	8,619	5,695	66.1
Sierra	83	61	73.5
Siskiyou	2,116	1,314	62.1
Solano	12,660	9,032	71.3
Sonoma	9,176	6,563	71.5
Stanislaus	20,122	13,481	67.0
Sutter	3,385	2,240	66.2
Tehama	3,097	2,056	66.4
Trinity	771	539	69.9
Tulare	16,399	11,157	68.0
Tuolumne	1,869	1,321	70.7
Ventura	16,751	12,021	71.8
Yolo	5,925	3,946	66.6
Yuba	2,936	2,014	68.6
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,909	2,828	72.3
Humboldt/Trinity	4,650	3,140	67.5
Inyo/Mono	937	618	66.0
Merced/Mariposa	12,609	8,074	64.0
Santa Cruz/San Benito	5,840	4,186	71.7
Sierra/Nevada	2,246	1,654	73.6
Siskiyou/Modoc	2,314	1,432	61.9

SOURCE: OCSE 157 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29
(Cases Paying Toward Arrears During the Federal Fiscal Year)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
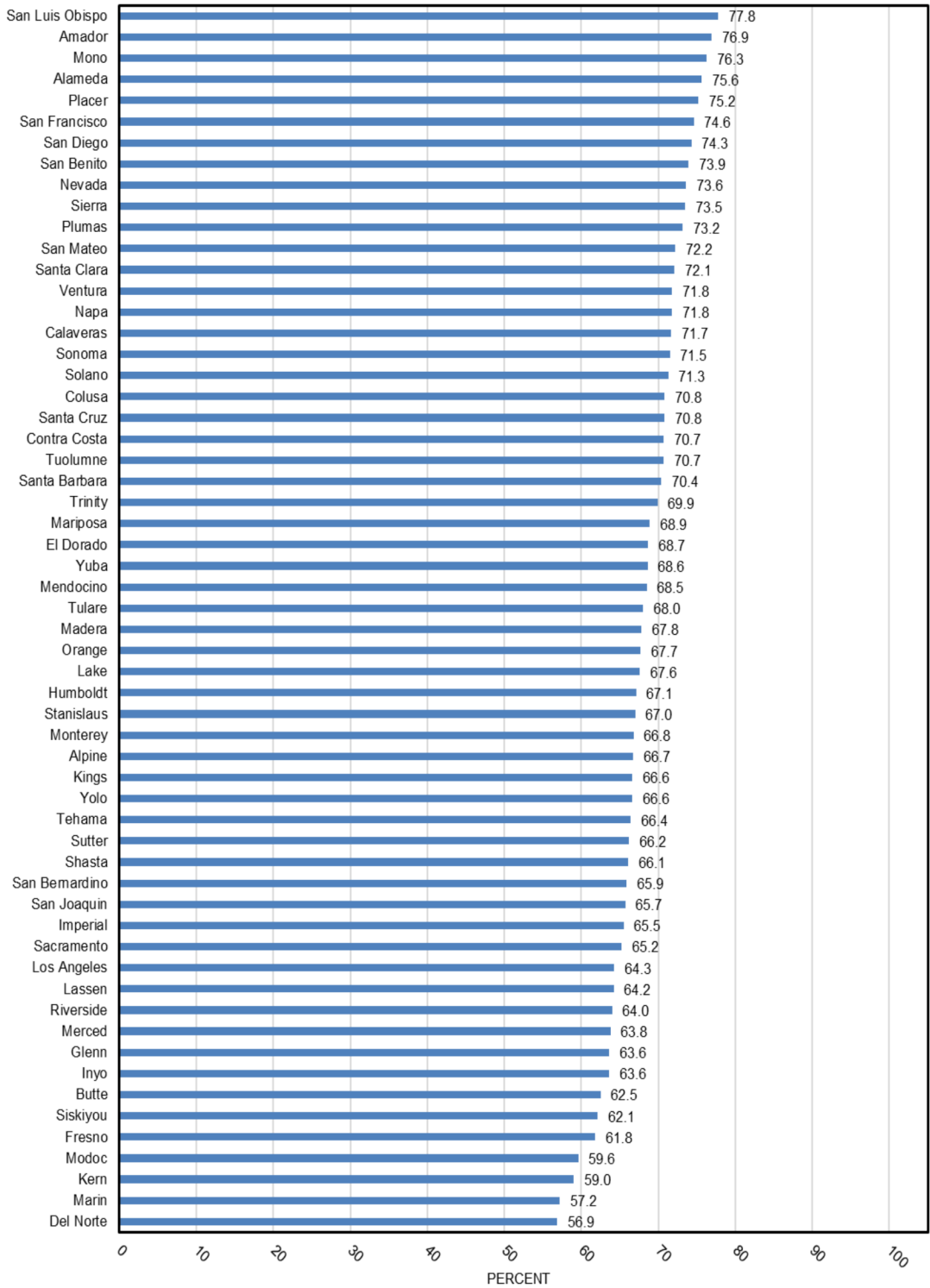FEDERAL FISCAL YEAR 2019

TABLE E-1
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
FEDERAL FISCAL YEARS 2015 - 2019

	FFY 2015	FFY 2016	FFY 2017	FFY 2018	FFY 2019	2018 - 2019 % Change	2015 - 2019 % Change
STATEWIDE	**66.2%**	**66.7%**	**66.4%**	**66.8%**	**66.7%**	**-0.1%**	**0.8%**
Alameda	77.0	78.1	77.5	77.0	75.6	-1.8	-1.8
Alpine	83.8	74.2	75.8	69.7	66.7	-4.3	-20.4
Amador	76.0	77.6	75.1	77.1	76.9	-0.3	1.2
Butte	66.2	65.8	65.1	63.0	62.5	-0.8	-5.6
Calaveras	74.5	73.9	73.8	72.2	71.7	-0.7	-3.8
Colusa	72.7	68.5	67.0	72.1	70.8	-1.8	-2.6
Contra Costa	69.9	70.9	70.7	70.6	70.7	0.1	1.1
Del Norte	57.8	57.4	57.8	57.0	56.9	-0.2	-1.6
El Dorado	67.9	70.1	68.4	68.5	68.7	0.3	1.2
Fresno	65.2	65.0	63.6	62.8	61.8	-1.6	-5.2
Glenn	65.2	65.2	62.9	63.6	63.6	0.0	-2.5
Humboldt	70.0	70.4	69.3	66.4	67.1	1.1	-4.1
Imperial	63.6	64.7	64.0	65.1	65.5	0.6	3.0
Inyo	65.8	64.7	64.4	63.4	63.6	0.3	-3.3
Kern	58.7	58.8	58.3	59.0	59.0	0.0	0.5
Kings	63.5	65.5	65.8	67.4	66.6	-1.2	4.9
Lake	66.7	67.8	67.6	67.4	67.6	0.3	1.3
Lassen	63.4	64.0	62.0	63.4	64.2	1.3	1.3
Los Angeles	62.2	62.3	62.6	64.1	64.3	0.3	3.4
Madera	68.6	69.4	67.6	68.3	67.8	-0.7	-1.2
Marin	77.1	32.4	42.8	52.7	57.2	8.5	-25.8
Mariposa	70.2	68.9	69.6	69.1	68.9	-0.3	-1.9
Mendocino	65.9	67.3	69.3	68.3	68.5	0.3	3.9
Merced	63.2	64.4	65.3	64.0	63.8	-0.3	0.9
Modoc	60.8	61.6	54.6	58.0	59.6	2.8	-2.0
Mono	77.5	77.5	79.9	75.1	76.3	1.6	-1.5
Monterey	67.1	67.1	66.8	66.7	66.8	0.1	-0.4
Napa	69.3	70.7	69.2	69.1	71.8	3.9	3.6
Nevada	71.8	72.1	74.6	73.9	73.6	-0.4	2.5
Orange	68.5	68.6	67.9	67.8	67.7	-0.1	-1.2
Placer	67.5	70.2	71.3	72.8	75.2	3.3	11.4
Plumas	71.8	71.0	74.2	73.6	73.2	-0.5	1.9
Riverside	65.4	65.9	64.8	64.4	64.0	-0.6	-2.1
Sacramento	63.1	64.4	64.0	65.1	65.2	0.2	3.3
San Benito	69.8	70.4	71.3	73.6	73.9	0.4	5.9
San Bernardino	66.5	66.4	66.1	66.2	65.9	-0.5	-0.9
San Diego	71.1	75.6	75.2	74.6	74.3	-0.4	4.5
San Francisco	71.9	73.3	73.4	74.5	74.6	0.1	3.8
San Joaquin	65.3	67.3	67.0	66.4	65.7	-1.1	0.6
San Luis Obispo	82.1	81.5	77.4	78.4	77.8	-0.8	-5.2
San Mateo	70.8	72.0	73.0	72.9	72.2	-1.0	2.0
Santa Barbara	72.5	71.1	70.4	70.7	70.4	-0.4	-2.9
Santa Clara	69.0	71.4	70.9	71.6	72.1	0.7	4.5
Santa Cruz	70.8	70.5	70.5	69.9	70.8	1.3	0.0
Shasta	64.2	66.1	66.7	66.5	66.1	-0.6	3.0
Sierra	67.7	73.5	76.4	76.3	73.5	-3.7	8.6
Siskiyou	64.0	63.2	63.3	62.2	62.1	-0.2	-3.0
Solano	69.5	70.6	70.5	70.7	71.3	0.8	2.6
Sonoma	73.2	72.0	71.4	70.8	71.5	1.0	-2.3
Stanislaus	65.1	66.7	66.6	66.5	67.0	0.8	2.9
Sutter	64.5	66.9	66.7	67.7	66.2	-2.2	2.6
Tehama	62.3	64.3	66.2	65.4	66.4	1.5	6.6
Trinity	65.6	66.4	66.4	71.5	69.9	-2.2	6.6
Tulare	64.1	66.3	66.3	68.1	68.0	-0.1	6.1
Tuolumne	71.9	72.7	69.3	70.3	70.7	0.6	-1.7
Ventura	71.6	72.2	72.2	71.7	71.8	0.1	0.3
Yolo	66.7	67.3	68.8	66.5	66.6	0.2	-0.1
Yuba	65.0	67.2	67.6	68.8	68.6	-0.3	5.5
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	73.6	74.1	72.0	72.3	72.3	0.0	-1.8
Humboldt/Trinity	n/a	n/a	68.9	67.4	67.5	0.1	n/a
Inyo/Mono	68.0	67.0	67.2	65.7	66.0	0.5	-2.9
Merced/Mariposa	n/a	n/a	65.5	64.2	64.0	-0.3	n/a
Santa Cruz/San Benito	70.5	70.4	70.7	70.9	71.7	1.1	1.7
Sierra/Nevada	71.7	72.2	74.6	73.9	73.6	-0.4	2.6
Siskiyou/Modoc	63.7	63.0	62.3	61.7	61.9	0.3	-2.8

SOURCE: OCSE 157 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)
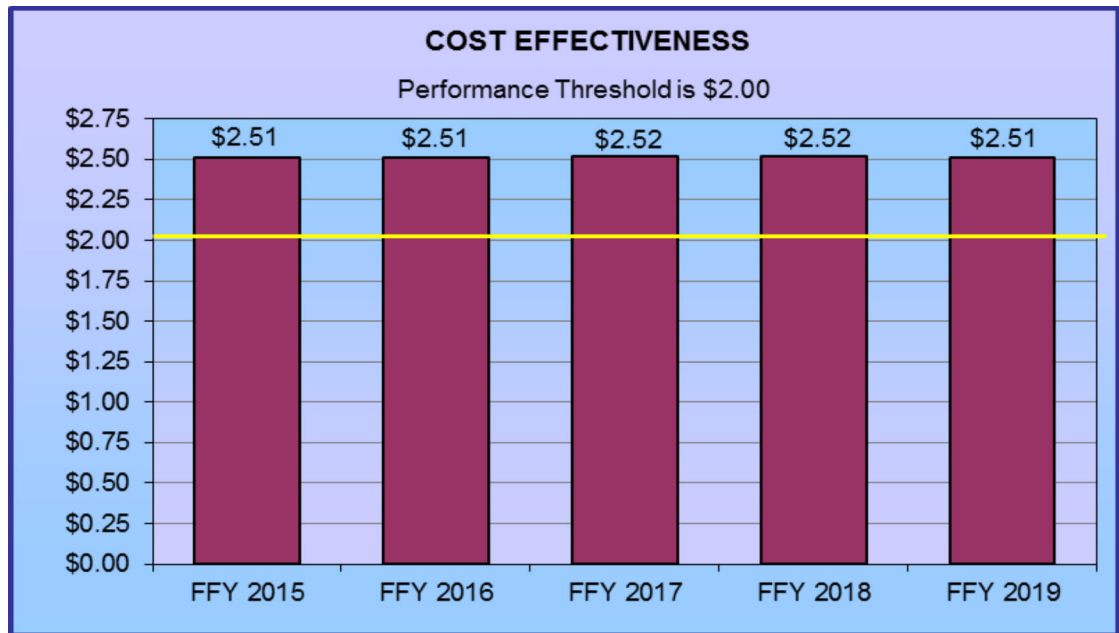NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).

PERCENT OF CASES WITH COLLECTIONS ON ARREARS
FFY 2019

County	Percent
San Luis Obispo	77.8
Amador	76.9
Mono	76.3
Alameda	75.6
Placer	75.2
San Francisco	74.6
San Diego	74.3
San Benito	73.9
Nevada	73.6
Sierra	73.5
Plumas	73.2
San Mateo	72.2
Santa Clara	72.1
Ventura	71.8
Napa	71.8
Calaveras	71.7
Sonoma	71.5
Solano	71.3
Colusa	70.8
Santa Cruz	70.8
Contra Costa	70.7
Tuolumne	70.7
Santa Barbara	70.4
Trinity	69.9
Mariposa	68.9
El Dorado	68.7
Yuba	68.6
Mendocino	68.5
Tulare	68.0
Madera	67.8
Orange	67.7
Lake	67.6
Humboldt	67.1
Stanislaus	67.0
Monterey	66.8
Alpine	66.7
Kings	66.6
Yolo	66.6
Tehama	66.4
Sutter	66.2
Shasta	66.1
San Bernardino	65.9
San Joaquin	65.7
Imperial	65.5
Sacramento	65.2
Los Angeles	64.3
Lassen	64.2
Riverside	64.0
Merced	63.8
Glenn	63.6
Inyo	63.6
Butte	62.5
Siskiyou	62.1
Fresno	61.8
Modoc	59.6
Kern	59.0
Marin	57.2
Del Norte	56.9

PERCENT

COST EFFECTIVENESS

This Federal Performance Measure demonstrates the efficiency of the Child Support Program by comparing money collected to the cost of the program. The performance measure is a ratio of total distributed child support collections and fees retained by other agencies during the FFY to the total administrative costs of the IV-D Program.[6] This administrative cost is measured by expenditures, not amounts budgeted or allocated. The total amount of distributed collections includes current support and arrears, interest, recoupment of aid paid, and fees retained by other states during the FFY.

COST EFFECTIVENESS
Performance Threshold is $2.00

	FFY 2015	FFY 2016	FFY 2017	FFY 2018	FFY 2019
	$2.51	$2.51	$2.52	$2.52	$2.51

In FFY 2019, California achieved a Cost Effectiveness ratio of $2.51.

The LCSAs Cost Effectiveness are calculated by comparing county collections with county costs, excluding any state level administrative costs or statewide system development costs. Consequently, local collection-to-cost ratios are generally higher than the statewide ratio.

Individually, the LCSAs' performance for Cost Effectiveness ranged from a high of $4.86 to a low of $1.57. See Tables F and F-1 on pages 27 and 28.

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[6] The cost effectiveness dollar figure is calculated from the data reported on the OCSE 34 Report, Line 4b (Collections Sent to Other States or Tribes) plus Line 4c (Collections Sent to Other Countries) plus Line 8 (Total Distributed Collections) plus Line 11 (Fees Retained by Other States), divided by the sum of the OCSE 396 Report, Line 7 (Total Costs Claimed) minus Line 1c (Administrative Costs: Non IV-D). The minimum federal performance threshold is $2.00.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS   FEDERAL FISCAL YEAR 2019

TABLE F
COST EFFECTIVENESS
FEDERAL FISCAL YEAR 2019

	Expenditures*	Collections**	Cost Effectiveness
STATEWIDE	$1,002,726,421	$2,518,508,741	$2.51
Alameda	24,669,957	82,062,499	3.33
Ama/Alp/Cala/Tuol	4,828,321	11,480,172	2.38
Butte	5,366,537	17,440,226	3.25
Colusa	621,479	1,730,804	2.78
Contra Costa	18,649,856	72,334,681	3.88
Del Norte	1,905,044	2,983,038	1.57
El Dorado	4,556,456	13,916,558	3.05
Fresno	23,403,450	93,420,881	3.99
Glenn	878,980	3,478,351	3.96
Humboldt/Trinity	4,192,489	10,113,984	2.41
Imperial	5,600,841	24,655,317	4.40
Inyo/Mono	945,602	2,598,795	2.75
Kern	20,887,540	84,877,143	4.06
Kings	4,585,038	15,465,246	3.37
Lake	2,363,872	4,662,852	1.97
Lassen	931,629	2,554,153	2.74
Los Angeles	188,549,217	507,410,886	2.69
Madera	3,163,824	10,777,946	3.41
Marin	3,662,014	13,858,920	3.78
Mendocino	2,543,512	5,732,451	2.25
Merced/Mariposa	9,359,237	27,989,793	2.99
Monterey	10,172,884	44,375,297	4.36
Napa	4,101,672	10,335,975	2.52
Orange	55,968,966	185,454,792	3.31
Placer	6,633,155	27,388,235	4.13
Plumas	578,011	1,934,825	3.35
Riverside	36,029,946	175,263,917	4.86
Sacramento	33,648,712	124,332,964	3.70
San Bernardino	42,007,426	193,887,538	4.62
San Diego	45,532,995	177,618,551	3.90
San Francisco	13,117,686	26,302,374	2.01
San Joaquin	15,838,321	62,254,373	3.93
San Luis Obispo	3,938,114	14,562,164	3.70
San Mateo	11,423,742	31,476,190	2.76
Santa Barbara	9,332,714	28,717,383	3.08
Santa Clara	35,685,712	92,514,609	2.59
Santa Cruz/San Benito	7,954,712	19,870,602	2.50
Shasta	6,833,174	18,561,501	2.72
Sierra/Nevada	2,142,370	6,461,100	3.02
Siskiyou/Modoc	1,820,921	3,949,746	2.17
Solano	12,155,108	39,474,734	3.25
Sonoma	12,444,742	34,420,886	2.77
Stanislaus	14,940,667	55,834,800	3.74
Sutter	2,568,401	8,234,348	3.21
Tehama	1,901,067	6,264,608	3.30
Tulare	15,046,300	40,024,998	2.66
Ventura	17,106,398	58,155,837	3.40
Yolo	5,043,608	14,835,088	2.94
Yuba	3,438,559	6,732,605	1.96

SOURCE: OCSE 34 Lines 4b (Collections Sent to Other States), 4c (Collections Sent to Other Countries),
8 (Total Collections Distributed), 11 (Fees Retained by Other States); and OCSE 396 Lines 1c (Administrative Non IV-D Costs),
7 (Total Costs Claimed)
*Total includes state-only costs of $243,655,444.
**Statewide total has been adjusted for suspended collections in the amount of ($275,996).

TABLE F-1
COST EFFECTIVENESS
FEDERAL FISCAL YEARS 2015 - 2019

	FFY 2015	FFY 2016	FFY 2017	FFY 2018	FFY 2019	2018 - 2019 % Change	2015 - 2019 % Change
STATEWIDE	$2.51	$2.51	$2.52	$2.52	$2.51	-0.4%	0.0%
Alameda	3.10	2.97	2.99	3.09	3.33	7.8	7.4
Ama/Alp/Cala/Tuol	2.37	2.29	2.32	2.35	2.38	1.3	0.4
Butte	2.87	3.06	3.00	3.49	3.25	-6.9	13.2
Colusa	2.20	2.94	2.53	2.42	2.78	14.9	26.4
Contra Costa	3.75	3.85	3.82	3.79	3.88	2.4	3.5
Del Norte	1.76	1.63	1.61	1.57	1.57	0.0	-10.8
El Dorado	2.74	2.82	2.99	2.94	3.05	3.7	11.3
Fresno	4.26	4.13	4.10	4.31	3.99	-7.4	-6.3
Glenn	3.81	4.22	4.03	4.37	3.96	-9.4	3.9
Humboldt/Trinity	n/a	n/a	2.38	2.19	2.41	10.0	n/a
Imperial	4.06	4.10	4.39	4.44	4.40	-0.9	8.4
Inyo/Mono	2.53	2.09	2.14	2.55	2.75	7.8	8.7
Kern	3.84	3.89	3.76	3.96	4.06	2.5	5.7
Kings	3.66	3.47	3.70	3.64	3.37	-7.4	-7.9
Lake	1.90	1.90	2.20	2.05	1.97	-3.9	3.7
Lassen	3.11	2.96	3.03	3.19	2.74	-14.1	-11.9
Los Angeles	2.72	2.69	2.68	2.68	2.69	0.4	-1.1
Madera	3.56	3.38	3.10	3.58	3.41	-4.7	-4.2
Marin	3.25	3.05	3.61	3.49	3.78	8.3	16.3
Mendocino	2.37	2.17	2.19	2.19	2.25	2.7	-5.1
Merced/Mariposa	n/a	n/a	2.97	3.02	2.99	-1.0	n/a
Monterey	3.74	3.90	3.99	4.24	4.36	2.8	16.6
Napa	2.60	2.61	2.47	2.50	2.52	0.8	-3.1
Orange	3.23	3.32	3.35	3.33	3.31	-0.6	2.5
Placer	3.84	3.69	4.12	4.03	4.13	2.5	7.6
Plumas	2.90	3.06	2.84	2.85	3.35	17.5	15.5
Riverside	4.15	4.54	4.66	4.91	4.86	-1.0	17.1
Sacramento	3.60	3.79	3.69	3.76	3.70	-1.6	2.8
San Bernardino	4.42	4.70	4.63	4.83	4.62	-4.3	4.5
San Diego	3.73	3.67	3.39	3.75	3.90	4.0	4.6
San Francisco	2.19	2.11	1.99	2.03	2.01	-1.0	-8.2
San Joaquin	4.11	4.22	4.15	4.10	3.93	-4.1	-4.4
San Luis Obispo	3.34	3.39	3.48	3.71	3.70	-0.3	10.8
San Mateo	2.93	2.81	2.83	2.87	2.76	-3.8	-5.8
Santa Barbara	2.90	2.93	2.98	2.94	3.08	4.8	6.2
Santa Clara	2.59	2.62	2.76	2.64	2.59	-1.9	0.0
Santa Cruz/San Benito	2.26	2.15	2.23	2.31	2.50	8.2	10.6
Shasta	2.79	2.79	2.77	2.86	2.72	-4.9	-2.5
Sierra/Nevada	3.01	3.08	2.77	3.02	3.02	0.0	0.3
Siskiyou/Modoc	2.24	2.31	2.16	1.95	2.17	11.3	-3.1
Solano	3.16	3.09	3.02	3.09	3.25	5.2	2.8
Sonoma	2.67	2.78	2.89	2.89	2.77	-4.2	3.7
Stanislaus	3.63	3.59	3.80	3.73	3.74	0.3	3.0
Sutter	2.99	2.79	2.72	3.12	3.21	2.9	7.4
Tehama	3.22	3.31	3.37	3.35	3.30	-1.5	2.5
Tulare	3.05	3.08	3.09	2.79	2.66	-4.7	-12.8
Ventura	2.99	3.12	3.33	3.23	3.40	5.3	13.7
Yolo	2.23	2.45	2.64	2.79	2.94	5.4	31.8
Yuba	2.14	2.12	1.96	1.98	1.96	-1.0	-8.4

SOURCE: OCSE 34 Lines 4b (Collections Sent to Other States), 4c (Collections Sent to Other Countries), 8 (Total Collections Distributed), 11 (Fees Retained by Other States); and OCSE 396 Lines 1c (Administrative Non IV-D Costs), 7 (Total Costs Claimed)
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).

COST EFFECTIVENESS
FFY 2019

County	Dollars
Riverside	4.86
San Bernardino	4.62
Imperial	4.40
Monterey	4.36
Placer	4.13
Kern	4.06
Fresno	3.99
Glenn	3.96
San Joaquin	3.93
San Diego	3.90
Contra Costa	3.88
Marin	3.78
Stanislaus	3.74
San Luis Obispo	3.70
Sacramento	3.70
Madera	3.41
Ventura	3.40
Kings	3.37
Plumas	3.35
Alameda	3.33
Orange	3.31
Tehama	3.30
Butte	3.25
Solano	3.25
Sutter	3.21
Santa Barbara	3.08
El Dorado	3.05
Sierra/Nevada	3.02
Merced/Mariposa	2.99
Yolo	2.94
Colusa	2.78
Sonoma	2.77
San Mateo	2.76
Inyo/Mono	2.75
Lassen	2.74
Shasta	2.72
Los Angeles	2.69
Tulare	2.66
Santa Clara	2.59
Napa	2.52
Santa Cruz/San Benito	2.50
Humboldt/Trinity	2.41
Ama/Alp/Cala/Tuol	2.38
Mendocino	2.25
Siskiyou/Modoc	2.17
San Francisco	2.01
Lake	1.97
Yuba	1.96
Del Norte	1.57

DOLLARS

STATE PERFORMANCE MEASURES

PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.[7] Unlike the Federal Performance Measure of Collections on Current Support, this measure evaluates the number of cases owed and receiving current support, not the total dollar amounts owed and received.

PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT

	FFY 2015	FFY 2016	FFY 2017	FFY 2018	FFY 2019
	82.7%	83.0%	82.0%	82.3%	82.1%
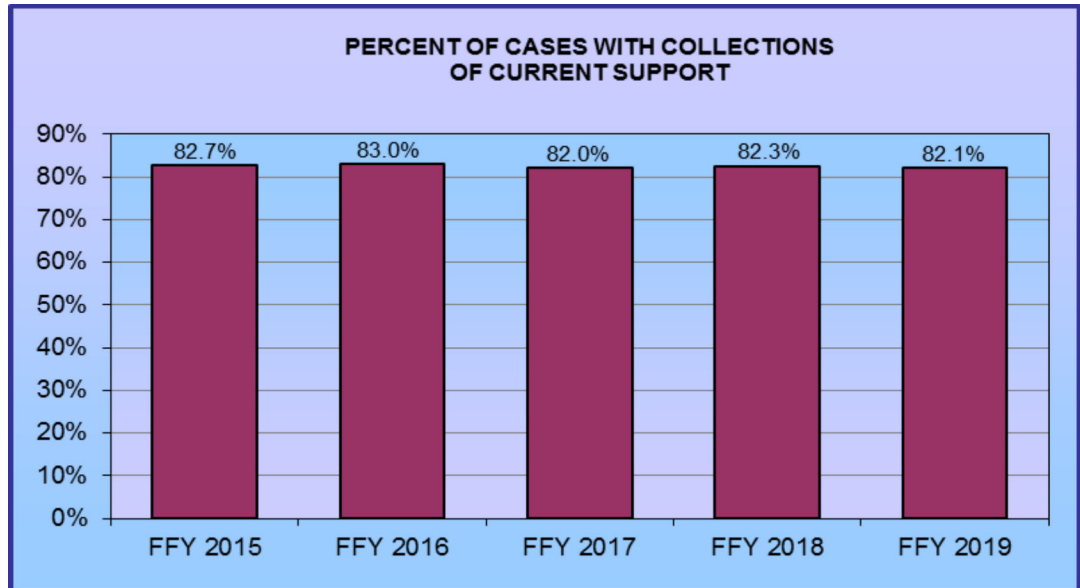
In FFY 2019, 432,654 cases paid toward current child support of the 527,090 cases with current support due. This equates to 82.1 percent of cases paying current support in California in FFY 2019, a decrease of 0.2 percentage points from FFY 2018. See Tables G and G-1 on pages 31 and 32.

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[7] The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 45 (Cases Paying Toward Current Support During the FFY), divided by Line 44 (Cases with Current Support Due During the FFY).

TABLE G
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
FEDERAL FISCAL YEAR 2019

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	527,090	432,654	82.1%
Alameda	14,218	12,176	85.6
Alpine	14	12	85.7
Amador	540	502	93.0
Butte	4,735	3,604	76.1
Calaveras	663	577	87.0
Colusa	385	332	86.2
Contra Costa	14,130	11,881	84.1
Del Norte	996	721	72.4
El Dorado	2,508	2,108	84.1
Fresno	24,976	18,922	75.8
Glenn	882	676	76.6
Humboldt	2,209	1,831	82.9
Imperial	5,619	4,637	82.5
Inyo	417	334	80.1
Kern	22,120	16,688	75.4
Kings	3,793	3,265	86.1
Lake	1,240	1,002	80.8
Lassen	698	575	82.4
Los Angeles	104,330	82,435	79.0
Madera	3,569	2,860	80.1
Marin	1,505	1,363	90.6
Mariposa	315	272	86.3
Mendocino	1,443	1,210	83.9
Merced	7,857	6,306	80.3
Modoc	153	112	73.2
Mono	141	131	92.9
Monterey	8,855	7,152	80.8
Napa	2,041	1,750	85.7
Nevada	1,213	1,070	88.2
Orange	35,796	29,903	83.5
Placer	4,422	3,918	88.6
Plumas	395	348	88.1
Riverside	40,922	32,492	79.4
Sacramento	26,668	21,832	81.9
San Benito	1,107	960	86.7
San Bernardino	46,182	37,338	80.8
San Diego	33,064	29,067	87.9
San Francisco	4,674	4,138	88.5
San Joaquin	14,165	11,718	82.7
San Luis Obispo	2,819	2,512	89.1
San Mateo	4,817	4,241	88.0
Santa Barbara	6,398	5,430	84.9
Santa Clara	15,092	12,813	84.9
Santa Cruz	2,788	2,345	84.1
Shasta	4,402	3,634	82.6
Sierra	33	32	97.0
Siskiyou	1,084	828	76.4
Solano	7,970	6,842	85.8
Sonoma	7,124	6,086	85.4
Stanislaus	11,826	9,878	83.5
Sutter	1,970	1,614	81.9
Tehama	1,674	1,326	79.2
Trinity	325	270	83.1
Tulare	9,577	8,466	88.4
Tuolumne	1,094	942	86.1
Ventura	11,290	9,684	85.8
Yolo	3,049	2,560	84.0
Yuba	1,669	1,369	82.0
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,311	2,033	88.0
Humboldt/Trinity	2,534	2,101	82.9
Inyo/Mono	558	465	83.3
Merced/Mariposa	8,172	6,578	80.5
Santa Cruz/San Benito	3,895	3,305	84.9
Sierra/Nevada	1,246	1,102	88.4
Siskiyou/Modoc	1,237	940	76.0

SOURCE: CS 1257 Lines 44 (Cases With Current Support Due During the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support During the Federal Fiscal Year)
Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 6,871 and 4,436, respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.
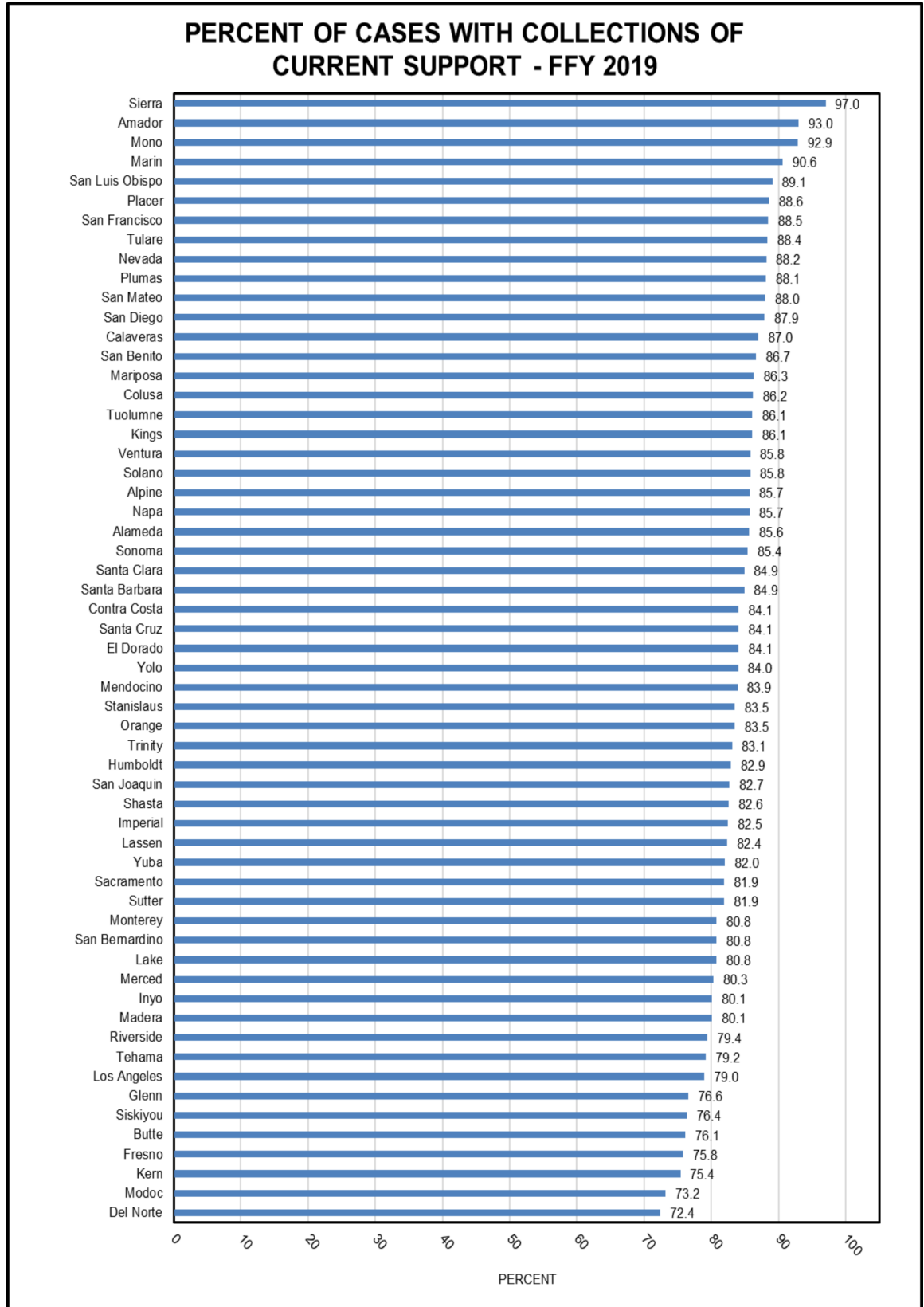
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS   FEDERAL FISCAL YEAR 2019

TABLE G-1
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
FEDERAL FISCAL YEARS 2015 - 2019

|	FFY 2015	FFY 2016	FFY 2017	FFY 2018	FFY 2019	2018 - 2019 % Change	2015 - 2019 % Change
STATEWIDE	82.7%	83.0%	82.0%	82.3%	82.1%	-0.2%	-0.7%
Alameda	87.9	89.1	88.3	88.2	85.6	-2.9	-2.6
Alpine	91.7	100.0	88.2	93.3	85.7	-8.1	-6.5
Amador	94.2	94.9	93.2	92.1	93.0	1.0	-1.3
Butte	81.6	81.1	78.9	76.6	76.1	-0.7	-6.7
Calaveras	90.5	92.1	89.7	86.6	87.0	0.5	-3.9
Colusa	80.4	81.3	83.2	84.3	86.2	2.3	7.2
Contra Costa	82.7	83.6	84.0	84.1	84.1	0.0	1.7
Del Norte	72.3	73.9	74.3	73.2	72.4	-1.1	0.1
El Dorado	80.9	82.4	81.5	82.2	84.1	2.3	4.0
Fresno	80.9	80.6	77.6	76.9	75.8	-1.4	-6.3
Glenn	80.4	82.7	77.9	78.2	76.6	-2.0	-4.7
Humboldt	84.9	86.4	84.1	81.4	82.9	1.8	-2.4
Imperial	82.6	82.9	82.1	83.0	82.5	-0.6	-0.1
Inyo	87.3	82.3	80.6	84.0	80.1	-4.6	-8.2
Kern	77.3	77.3	75.9	76.3	75.4	-1.2	-2.5
Kings	84.8	85.1	85.3	86.1	86.1	0.0	1.5
Lake	79.1	79.2	79.8	79.6	80.8	1.5	2.1
Lassen	77.3	76.9	76.1	80.0	82.4	3.0	6.6
Los Angeles	78.1	78.4	77.2	78.8	79.0	0.3	1.2
Madera	80.4	81.7	80.3	81.5	80.1	-1.7	-0.4
Marin	91.3	91.5	91.4	92.1	90.6	-1.6	-0.8
Mariposa	85.3	83.9	82.4	84.2	86.3	2.5	1.2
Mendocino	83.6	85.6	85.2	83.2	83.9	0.8	0.4
Merced	80.8	82.7	83.4	80.5	80.3	-0.2	-0.6
Modoc	82.3	81.0	78.3	75.3	73.2	-2.8	-11.1
Mono	93.4	90.2	95.7	91.8	92.9	1.2	-0.5
Monterey	81.2	81.5	81.5	81.1	80.8	-0.4	-0.5
Napa	85.0	84.9	84.5	84.3	85.7	1.7	0.8
Nevada	87.5	90.9	90.8	90.0	88.2	-2.0	0.8
Orange	84.0	84.6	83.7	83.5	83.5	0.0	-0.6
Placer	82.2	84.0	84.4	85.8	88.6	3.3	7.8
Plumas	89.7	88.2	92.6	90.8	88.1	-3.0	-1.8
Riverside	83.3	82.7	80.3	79.7	79.4	-0.4	-4.7
Sacramento	80.0	81.7	80.5	81.7	81.9	0.2	2.4
San Benito	86.8	85.9	87.5	87.2	86.7	-0.6	-0.1
San Bernardino	83.0	81.8	80.0	80.9	80.8	-0.1	-2.7
San Diego	88.4	88.4	88.2	88.4	87.9	-0.6	-0.6
San Francisco	86.3	88.0	88.2	89.2	88.5	-0.8	2.5
San Joaquin	83.3	84.9	84.1	83.0	82.7	-0.4	-0.7
San Luis Obispo	93.5	92.9	90.4	89.3	89.1	-0.2	-4.7
San Mateo	86.0	87.0	87.4	88.0	88.0	0.0	2.3
Santa Barbara	87.3	87.0	84.9	85.1	84.9	-0.2	-2.7
Santa Clara	84.2	86.0	85.5	85.3	84.9	-0.5	0.8
Santa Cruz	84.9	84.3	83.8	84.0	84.1	0.1	-0.9
Shasta	80.7	81.5	82.5	83.5	82.6	-1.1	2.4
Sierra	90.0	92.7	90.2	91.3	97.0	6.2	7.8
Siskiyou	81.9	82.0	81.9	80.9	76.4	-5.6	-6.7
Solano	84.5	86.2	84.8	85.1	85.8	0.8	1.5
Sonoma	89.0	87.0	87.1	86.7	85.4	-1.5	-4.0
Stanislaus	83.9	85.1	84.6	83.8	83.5	-0.4	-0.5
Sutter	81.2	83.5	82.1	81.2	81.9	0.9	0.9
Tehama	79.1	79.0	80.7	78.8	79.2	0.5	0.1
Trinity	79.3	79.9	79.5	72.8	83.1	14.1	4.8
Tulare	85.9	87.7	87.9	88.5	88.4	-0.1	2.9
Tuolumne	88.1	88.3	85.5	86.9	86.1	-0.9	-2.3
Ventura	85.4	86.3	86.7	86.2	85.8	-0.5	0.5
Yolo	83.1	85.2	84.3	84.4	84.0	-0.5	1.1
Yuba	79.3	80.3	82.8	80.9	82.0	1.4	3.4
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	90.1	90.9	88.4	88.0	88.0	0.0	-2.3
Humboldt/Trinity	n/a	n/a	83.7	80.1	82.9	3.5	n/a
Inyo/Mono	88.8	84.2	84.2	86.0	83.3	-3.1	-6.2
Merced/Mariposa	n/a	n/a	83.3	80.7	80.5	-0.2	n/a
Santa Cruz/San Benito	85.4	84.8	84.8	84.9	84.9	0.0	-0.6
Sierra/Nevada	87.6	90.9	90.8	90.0	88.4	-1.8	0.9
Siskiyou/Modoc	82.0	81.8	81.4	80.1	76.0	-5.1	-7.3

SOURCE: CS 1257 Lines 44 (Cases With Current Support Due During the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support During the Federal Fiscal Year)
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).

PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT - FFY 2019

County	Percent
Sierra	97.0
Amador	93.0
Mono	92.9
Marin	90.6
San Luis Obispo	89.1
Placer	88.6
San Francisco	88.5
Tulare	88.4
Nevada	88.2
Plumas	88.1
San Mateo	88.0
San Diego	87.9
Calaveras	87.0
San Benito	86.7
Mariposa	86.3
Colusa	86.2
Tuolumne	86.1
Kings	86.1
Ventura	85.8
Solano	85.8
Alpine	85.7
Napa	85.7
Alameda	85.6
Sonoma	85.4
Santa Clara	84.9
Santa Barbara	84.9
Contra Costa	84.1
Santa Cruz	84.1
El Dorado	84.1
Yolo	84.0
Mendocino	83.9
Stanislaus	83.5
Orange	83.5
Trinity	83.1
Humboldt	82.9
San Joaquin	82.7
Shasta	82.6
Imperial	82.5
Lassen	82.4
Yuba	82.0
Sacramento	81.9
Sutter	81.9
Monterey	80.8
San Bernardino	80.8
Lake	80.8
Merced	80.3
Inyo	80.1
Madera	80.1
Riverside	79.4
Tehama	79.2
Los Angeles	79.0
Glenn	76.6
Siskiyou	76.4
Butte	76.1
Fresno	75.8
Kern	75.4
Modoc	73.2
Del Norte	72.4

PERCENT

AVERAGE AMOUNT DISTRIBUTED PER CASE
WITH A COLLECTION

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated annual count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.[8]
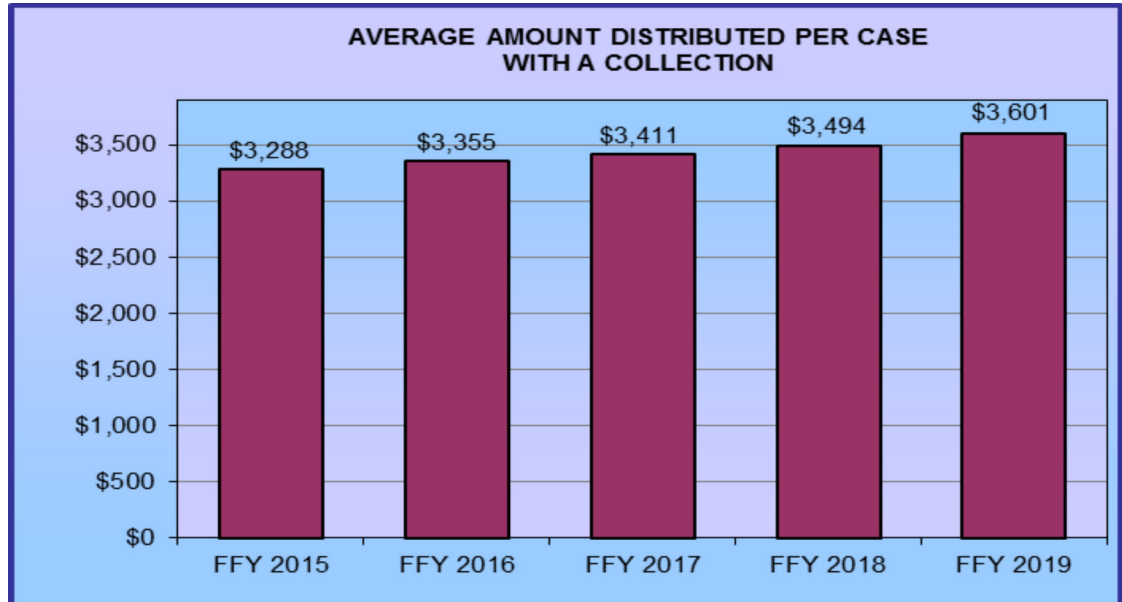
California's total child support distributed was approximately $2.5 billion in FFY 2019. When applying the 696,807 cases with a collection, the state averaged $3,601 distributed per case, an increase of $107 from the prior FFY. Since FFY 2015, the statewide average distribution per case has increased by 9.5 percent.

For FFY 2019, the average amount distributed per case with a collection for individual counties ranged from a high of $4,825 to a low of $1,620. See Tables H and H-1 on pages 35 and 36.

Additionally, FC Section 17600(b)(6) requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assistance. See Table I on page 38 of this report.

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[8] The performance level for this measure is calculated from the sum of data reported on the annual OCSE 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY) and Line 27 (Total Amount of Support Distributed as Arrears During the FFY), divided by Line 18 (Cases with Collections During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS   FEDERAL FISCAL YEAR 2019

TABLE H
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEAR 2019

	Support Distributed	Cases with Collections	Average Amount Distributed per Case with a Collection
STATEWIDE	$2,509,241,718	696,807	$3,601
Alameda	82,069,771	20,101	4,083
Alpine	43,751	27	1,620
Amador	3,040,111	821	3,703
Butte	17,487,797	6,516	2,684
Calaveras	3,135,948	963	3,256
Colusa	1,727,646	475	3,637
Contra Costa	73,532,317	17,970	4,092
Del Norte	2,939,188	1,408	2,087
El Dorado	13,882,908	3,770	3,682
Fresno	92,733,180	32,273	2,873
Glenn	3,478,429	1,091	3,188
Humboldt	8,251,258	3,119	2,645
Imperial	24,588,470	6,601	3,725
Inyo	1,793,879	588	3,051
Kern	84,647,458	26,383	3,208
Kings	15,465,087	5,253	2,944
Lake	4,646,859	1,642	2,830
Lassen	2,613,124	970	2,694
Los Angeles	501,881,553	135,117	3,714
Madera	10,807,851	3,957	2,731
Marin	13,838,997	2,877	4,810
Mariposa	1,173,507	399	2,941
Mendocino	5,782,905	2,175	2,659
Merced	27,003,338	9,493	2,845
Modoc	397,629	144	2,761
Mono	806,227	174	4,633
Monterey	44,250,284	10,769	4,109
Napa	10,507,373	2,649	3,967
Nevada	6,266,305	1,976	3,171
Orange	185,645,821	43,869	4,232
Placer	27,446,496	5,688	4,825
Plumas	1,922,223	590	3,258
Riverside	174,922,894	48,946	3,574
Sacramento	123,010,184	38,773	3,173
San Benito	5,578,697	1,442	3,869
San Bernardino	193,107,777	57,015	3,387
San Diego	175,847,485	43,958	4,000
San Francisco	26,238,474	7,283	3,603
San Joaquin	61,961,104	18,224	3,400
San Luis Obispo	14,525,798	3,140	4,626
San Mateo	31,308,920	6,491	4,823
Santa Barbara	28,721,050	8,038	3,573
Santa Clara	92,285,776	23,006	4,011
Santa Cruz	14,256,210	3,690	3,863
Shasta	18,906,990	6,885	2,746
Sierra	189,873	74	2,566
Siskiyou	3,514,401	1,588	2,213
Solano	39,666,673	10,958	3,620
Sonoma	33,707,815	8,272	4,075
Stanislaus	56,026,383	16,253	3,447
Sutter	8,321,067	2,711	3,069
Tehama	6,258,814	2,407	2,600
Trinity	1,707,060	603	2,831
Tulare	40,242,463	13,545	2,971
Tuolumne	5,203,047	1,640	3,173
Ventura	58,422,571	14,944	3,909
Yolo	14,829,477	4,716	3,145
Yuba	6,673,024	2,357	2,831
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	11,422,857	3,451	3,310
Humboldt/Trinity	9,958,318	3,722	2,676
Inyo/Mono	2,600,106	762	3,412
Merced/Mariposa	28,176,845	9,892	2,848
Santa Cruz/San Benito	19,834,907	5,132	3,865
Sierra/Nevada	6,456,177	2,050	3,149
Siskiyou/Modoc	3,912,030	1,732	2,259

SOURCE: OCSE 157 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed as Arrears During the Federal Fiscal Year)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
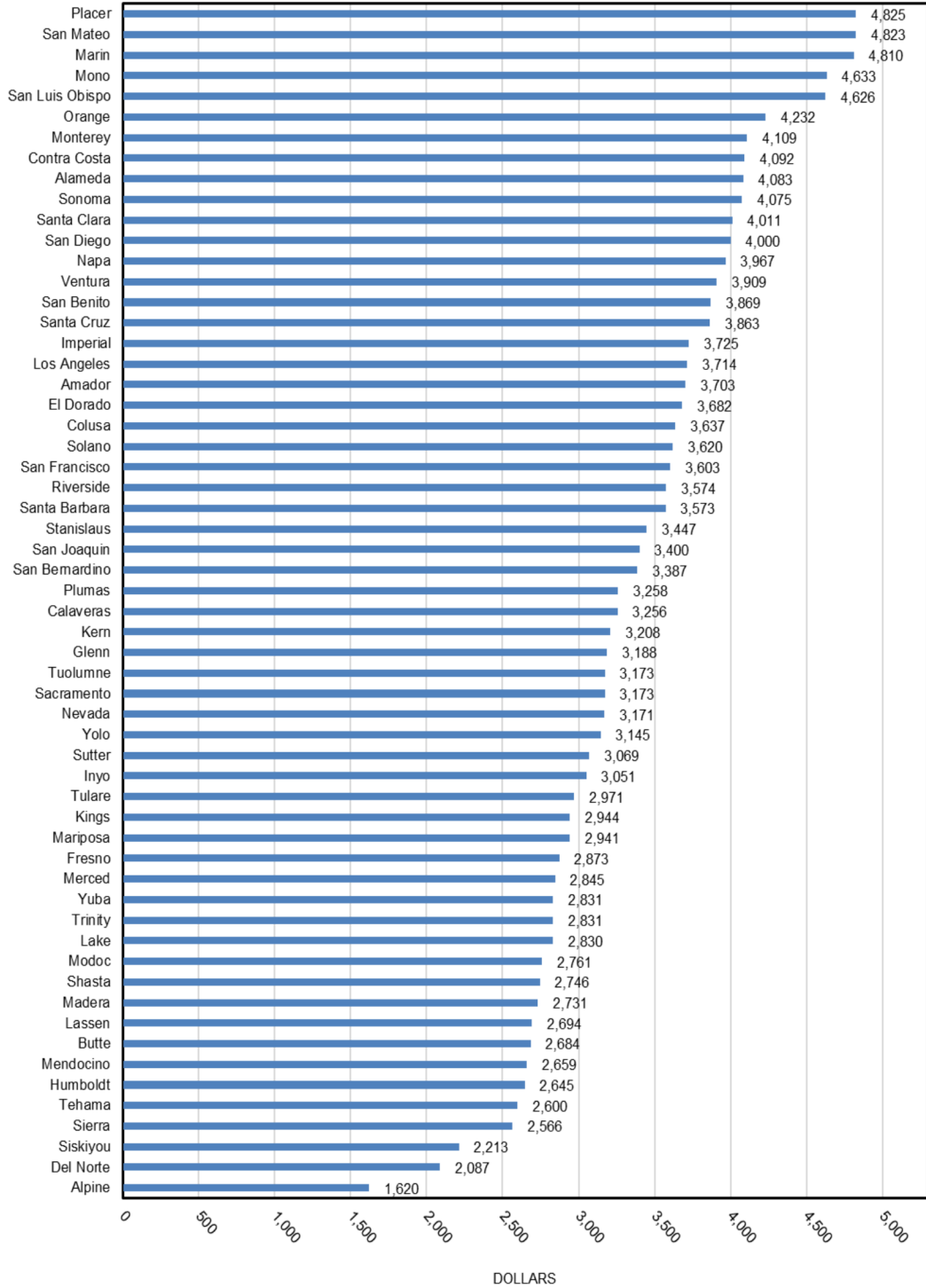CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2019

TABLE H-1
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEARS 2015 - 2019

	FFY 2015	FFY 2016	FFY 2017	FFY 2018	FFY 2019	2018 - 2019 % Change	2015 - 2019 % Change
STATEWIDE	$3,288	$3,355	$3,411	$3,494	$3,601	3.1%	9.5%
Alameda	3,739	3,858	3,984	4,028	4,083	1.4	9.2
Alpine	1,413	1,584	1,386	1,727	1,620	-6.2	14.6
Amador	2,843	3,073	3,289	3,426	3,703	8.1	30.2
Butte	2,336	2,404	2,509	2,553	2,684	5.1	14.9
Calaveras	2,849	2,850	3,149	3,392	3,256	-4.0	14.3
Colusa	3,193	3,287	3,295	3,540	3,637	2.7	13.9
Contra Costa	3,924	4,221	4,155	4,240	4,092	-3.5	4.3
Del Norte	1,850	1,882	1,861	2,050	2,087	1.8	12.8
El Dorado	3,235	3,308	3,465	3,644	3,682	1.0	13.8
Fresno	2,668	2,657	2,702	2,801	2,873	2.6	7.7
Glenn	2,629	2,780	2,781	3,073	3,188	3.7	21.3
Humboldt	2,356	2,381	2,467	2,713	2,645	-2.5	12.3
Imperial	3,396	3,517	3,547	3,580	3,725	4.1	9.7
Inyo	2,732	2,741	2,889	2,957	3,051	3.2	11.7
Kern	3,100	3,055	3,059	3,122	3,208	2.8	3.5
Kings	2,753	2,747	2,765	2,798	2,944	5.2	6.9
Lake	2,742	2,865	2,786	2,792	2,830	1.4	3.2
Lassen	2,572	2,678	2,602	2,731	2,694	-1.4	4.7
Los Angeles	3,342	3,434	3,508	3,609	3,714	2.9	11.1
Madera	2,598	2,650	2,563	2,599	2,731	5.1	5.1
Marin	5,567	5,894	4,744	4,422	4,810	8.8	-13.6
Mariposa	3,010	2,885	2,957	2,912	2,941	1.0	-2.3
Mendocino	2,422	2,405	2,384	2,523	2,659	5.4	9.8
Merced	2,689	2,682	2,671	2,712	2,845	4.9	5.8
Modoc	2,835	2,558	2,718	2,411	2,761	14.5	-2.6
Mono	3,829	3,844	4,132	4,490	4,633	3.2	21.0
Monterey	3,569	3,762	3,775	3,928	4,109	4.6	15.1
Napa	3,779	3,766	3,842	3,912	3,967	1.4	5.0
Nevada	2,794	3,098	3,022	3,164	3,171	0.2	13.5
Orange	3,946	4,026	4,093	4,167	4,232	1.6	7.2
Placer	4,104	4,272	4,472	4,570	4,825	5.6	17.6
Plumas	2,843	3,030	2,964	2,913	3,258	11.8	14.6
Riverside	3,237	3,280	3,392	3,460	3,574	3.3	10.4
Sacramento	2,914	2,990	3,004	3,057	3,173	3.8	8.9
San Benito	3,023	3,248	3,249	3,475	3,869	11.3	28.0
San Bernardino	3,175	3,215	3,202	3,266	3,387	3.7	6.7
San Diego	3,609	3,690	3,772	3,889	4,000	2.9	10.8
San Francisco	3,183	3,299	3,300	3,374	3,603	6.8	13.2
San Joaquin	3,149	3,182	3,287	3,352	3,400	1.4	8.0
San Luis Obispo	4,277	4,265	4,365	4,573	4,626	1.2	8.2
San Mateo	4,228	4,348	4,428	4,663	4,823	3.4	14.1
Santa Barbara	3,315	3,347	3,473	3,614	3,573	-1.1	7.8
Santa Clara	3,640	3,776	3,859	3,909	4,011	2.6	10.2
Santa Cruz	3,397	3,356	3,517	3,703	3,863	4.3	13.7
Shasta	2,561	2,555	2,608	2,627	2,746	4.5	7.2
Sierra	2,347	2,596	2,440	2,568	2,566	-0.1	9.3
Siskiyou	2,195	2,159	2,127	2,103	2,213	5.2	0.8
Solano	3,327	3,349	3,382	3,472	3,620	4.3	8.8
Sonoma	3,206	2,979	3,332	3,514	4,075	16.0	27.1
Stanislaus	3,069	3,198	3,254	3,316	3,447	4.0	12.3
Sutter	2,859	2,873	2,847	2,941	3,069	4.4	7.3
Tehama	2,344	2,389	2,448	2,531	2,600	2.7	10.9
Trinity	2,367	2,357	2,532	1,837	2,831	54.1	19.6
Tulare	2,675	2,753	2,824	2,925	2,971	1.6	11.1
Tuolumne	2,790	3,041	3,024	3,096	3,173	2.5	13.7
Ventura	3,538	3,644	3,682	3,743	3,909	4.4	10.5
Yolo	2,692	2,798	2,858	3,018	3,145	4.2	16.8
Yuba	2,718	2,625	2,678	2,709	2,831	4.5	4.2
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	2,806	2,983	3,106	3,246	3,310	2.0	18.0
Humboldt/Trinity	n/a	n/a	2,474	2,549	2,676	5.0	n/a
Inyo/Mono	2,963	2,973	3,160	3,300	3,412	3.4	15.2
Merced/Mariposa	n/a	n/a	2,683	2,720	2,848	4.7	n/a
Santa Cruz/San Benito	3,294	3,326	3,444	3,640	3,865	6.2	17.3
Sierra/Nevada	2,779	3,079	3,001	3,143	3,149	0.2	13.3
Siskiyou/Modoc	2,264	2,201	2,190	2,138	2,259	5.7	-0.2

SOURCE: OCSE 157 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed as Arrears During the Federal Fiscal Year)
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).

## AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION - FFY 2019

County	Dollars
Placer	4,825
San Mateo	4,823
Marin	4,810
Mono	4,633
San Luis Obispo	4,626
Orange	4,232
Monterey	4,109
Contra Costa	4,092
Alameda	4,083
Sonoma	4,075
Santa Clara	4,011
San Diego	4,000
Napa	3,967
Ventura	3,909
San Benito	3,869
Santa Cruz	3,863
Imperial	3,725
Los Angeles	3,714
Amador	3,703
El Dorado	3,682
Colusa	3,637
Solano	3,620
San Francisco	3,603
Riverside	3,574
Santa Barbara	3,573
Stanislaus	3,447
San Joaquin	3,400
San Bernardino	3,387
Plumas	3,258
Calaveras	3,256
Kern	3,208
Glenn	3,188
Tuolumne	3,173
Sacramento	3,173
Nevada	3,171
Yolo	3,145
Sutter	3,069
Inyo	3,051
Tulare	2,971
Kings	2,944
Mariposa	2,941
Fresno	2,873
Merced	2,845
Yuba	2,831
Trinity	2,831
Lake	2,830
Modoc	2,761
Shasta	2,746
Madera	2,731
Lassen	2,694
Butte	2,684
Mendocino	2,659
Humboldt	2,645
Tehama	2,600
Sierra	2,566
Siskiyou	2,213
Del Norte	2,087
Alpine	1,620

DOLLARS

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2019

TABLE I
TOTAL CHILD SUPPORT DISTRIBUTED
FEDERAL FISCAL YEAR 2019

	Support Distributed	Distributed Collections Current Assistance	Distributed Collections Former Assistance	Distributed Collections Never Assistance
STATEWIDE	$2,509,241,718	$224,475,781	$1,218,556,407	$1,066,209,529
Alameda	82,069,771	5,295,138	38,990,839	37,783,794
Alpine	43,751	2,342	17,963	23,446
Amador	3,040,111	146,798	1,482,222	1,411,091
Butte	17,487,797	1,977,603	10,065,758	5,444,436
Calaveras	3,135,948	253,689	1,780,954	1,101,305
Colusa	1,727,646	42,149	721,640	963,857
Contra Costa	73,532,317	4,145,349	29,840,631	39,546,338
Del Norte	2,939,188	371,131	1,798,625	769,432
El Dorado	13,882,908	894,329	6,190,320	6,798,259
Fresno	92,733,180	13,121,824	55,791,092	23,820,264
Glenn	3,478,429	388,079	1,867,113	1,223,236
Humboldt	8,251,258	795,533	3,769,812	3,685,914
Imperial	24,588,470	2,088,309	13,138,615	9,361,546
Inyo	1,793,879	70,827	827,676	895,376
Kern	84,647,458	9,326,201	45,223,298	30,097,960
Kings	15,465,087	1,611,565	8,233,911	5,619,611
Lake	4,646,859	498,811	2,685,747	1,462,300
Lassen	2,613,124	260,784	1,489,415	862,925
Los Angeles	501,881,553	57,767,338	246,484,737	197,629,479
Madera	10,807,851	1,848,044	5,542,240	3,417,567
Marin	13,838,997	605,160	4,107,009	9,126,828
Mariposa	1,173,507	106,175	523,745	543,587
Mendocino	5,782,905	483,198	3,265,513	2,034,194
Merced	27,003,338	3,713,695	15,948,022	7,341,621
Modoc	397,629	23,782	170,282	203,565
Mono	806,227	13,154	259,831	533,242
Monterey	44,250,284	3,150,613	22,559,724	18,539,946
Napa	10,507,373	489,436	3,626,603	6,391,334
Nevada	6,266,305	361,385	2,785,227	3,119,692
Orange	185,645,821	10,839,750	67,521,580	107,284,492
Placer	27,446,496	1,013,080	9,688,604	16,744,812
Plumas	1,922,223	111,991	1,004,787	805,444
Riverside	174,922,894	15,971,509	89,893,804	69,057,581
Sacramento	123,010,184	11,023,832	69,361,110	42,625,241
San Benito	5,578,697	409,671	2,968,268	2,200,759
San Bernardino	193,107,777	22,321,583	107,828,144	62,958,050
San Diego	175,847,485	9,735,219	69,669,459	96,442,807
San Francisco	26,238,474	1,809,083	11,053,234	13,376,157
San Joaquin	61,961,104	5,327,257	34,475,181	22,158,667
San Luis Obispo	14,525,798	895,777	5,978,958	7,651,062
San Mateo	31,308,920	833,804	9,081,041	21,394,075
Santa Barbara	28,721,050	2,577,495	13,366,980	12,776,575
Santa Clara	92,285,776	4,980,052	43,985,335	43,320,389
Santa Cruz	14,256,210	1,080,937	6,232,465	6,942,808
Shasta	18,906,990	1,942,006	10,248,743	6,716,242
Sierra	189,873	4,348	126,659	58,866
Siskiyou	3,514,401	306,756	2,049,113	1,158,531
Solano	39,666,673	2,821,911	19,704,892	17,139,869
Sonoma	33,707,815	1,732,734	12,568,090	19,406,992
Stanislaus	56,026,383	6,188,738	32,670,792	17,166,853
Sutter	8,321,067	829,273	4,414,587	3,077,207
Tehama	6,258,814	806,669	3,467,850	1,984,295
Trinity	1,707,060	88,444	1,147,536	471,079
Tulare	40,242,463	4,553,533	23,858,327	11,830,603
Tuolumne	5,203,047	361,096	2,554,734	2,287,216
Ventura	58,422,571	4,336,556	23,539,855	30,546,160
Yolo	14,829,477	887,381	7,182,529	6,759,567
Yuba	6,673,024	832,851	3,725,186	2,114,987
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	11,422,857	763,925	5,835,874	4,823,058
Humboldt/Trinity	9,958,318	883,977	4,917,348	4,156,993
Inyo/Mono	2,600,106	83,981	1,087,506	1,428,619
Merced/Mariposa	28,176,845	3,819,870	16,471,767	7,885,208
Santa Cruz/San Benito	19,834,907	1,490,608	9,200,733	9,143,566
Sierra/Nevada	6,456,177	365,733	2,911,886	3,178,558
Siskiyou/Modoc	3,912,030	330,538	2,219,396	1,362,096

SOURCE: OCSE 157 Lines 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year) and 27 (Total Amount of Support Distributed as Arrears During the Federal Fiscal Year)

PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD

This State Performance Measure determines the number of cases that had a child support order established during the FFY, compared to the number of cases open at the end of the period requiring the establishment of a support order, expressed as a percentage.[9]
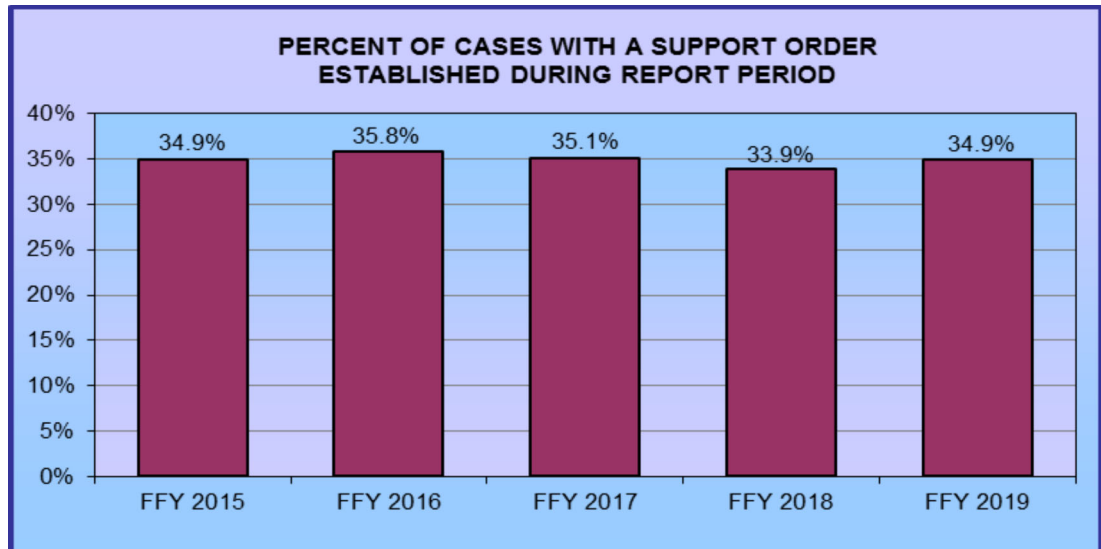
California established support orders in 34.9 percent of cases needing an order during FFY 2019, an increase of 1.0 percentage points from FFY 2018. A total of 62,407 cases with support orders were established during the reporting period. See Tables J and J-1 on pages 40 and 41.

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[9] The performance level for this measure is calculated from data reported on the annual OCSE 157 Report, Line 17 (Cases with Support Orders Established During the FFY), divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS   FEDERAL FISCAL YEAR 2019

TABLE J
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEAR 2019

	Cases Requiring a Support Order	Cases with Orders Established During the Federal Fiscal Year	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During the Report Period
STATEWIDE	178,762	62,407	116,355	34.9%
Alameda	4,881	2,125	2,756	43.5
Alpine	3	0	3	0.0
Amador	118	69	49	58.5
Butte	1,228	645	583	52.5
Calaveras	152	83	69	54.6
Colusa	103	34	69	33.0
Contra Costa	2,632	1,459	1,173	55.4
Del Norte	297	127	170	42.8
El Dorado	557	280	277	50.3
Fresno	8,411	3,666	4,745	43.6
Glenn	203	118	85	58.1
Humboldt	632	335	297	53.0
Imperial	1,643	656	987	39.9
Inyo	72	39	33	54.2
Kern	11,001	2,969	8,032	27.0
Kings	1,378	684	694	49.6
Lake	430	163	267	37.9
Lassen	251	103	148	41.0
Los Angeles	41,322	12,348	28,974	29.9
Madera	1,056	550	506	52.1
Marin	252	117	135	46.4
Mariposa	77	39	38	50.6
Mendocino	471	177	294	37.6
Merced	2,238	1,089	1,149	48.7
Modoc	43	9	34	20.9
Mono	19	13	6	68.4
Monterey	1,773	906	867	51.1
Napa	416	228	188	54.8
Nevada	255	141	114	55.3
Orange	8,052	3,204	4,848	39.8
Placer	586	313	273	53.4
Plumas	66	33	33	50.0
Riverside	15,787	4,902	10,885	31.1
Sacramento	11,319	3,720	7,599	32.9
San Benito	261	105	156	40.2
San Bernardino	19,713	5,609	14,104	28.5
San Diego	11,475	3,163	8,312	27.6
San Francisco	1,368	559	809	40.9
San Joaquin	5,745	2,144	3,601	37.3
San Luis Obispo	449	270	179	60.1
San Mateo	902	298	604	33.0
Santa Barbara	1,692	823	869	48.6
Santa Clara	3,715	1,382	2,333	37.2
Santa Cruz	747	202	545	27.0
Shasta	1,281	454	827	35.4
Sierra	9	3	6	33.3
Siskiyou	272	129	143	47.4
Solano	2,003	843	1,160	42.1
Sonoma	1,161	607	554	52.3
Stanislaus	2,649	1,114	1,535	42.1
Sutter	749	293	456	39.1
Tehama	546	242	304	44.3
Trinity	73	37	36	50.7
Tulare	2,289	1,205	1,084	52.6
Tuolumne	202	116	86	57.4
Ventura	2,206	986	1,220	44.7
Yolo	829	296	533	35.7
Yuba	702	183	519	26.1
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	475	268	207	56.4
Humboldt/Trinity	705	372	333	52.8
Inyo/Mono	91	52	39	57.1
Merced/Mariposa	2,315	1,128	1,187	48.7
Santa Cruz/San Benito	1,008	307	701	30.5
Sierra/Nevada	264	144	120	54.5
Siskiyou/Modoc	315	138	177	43.8

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
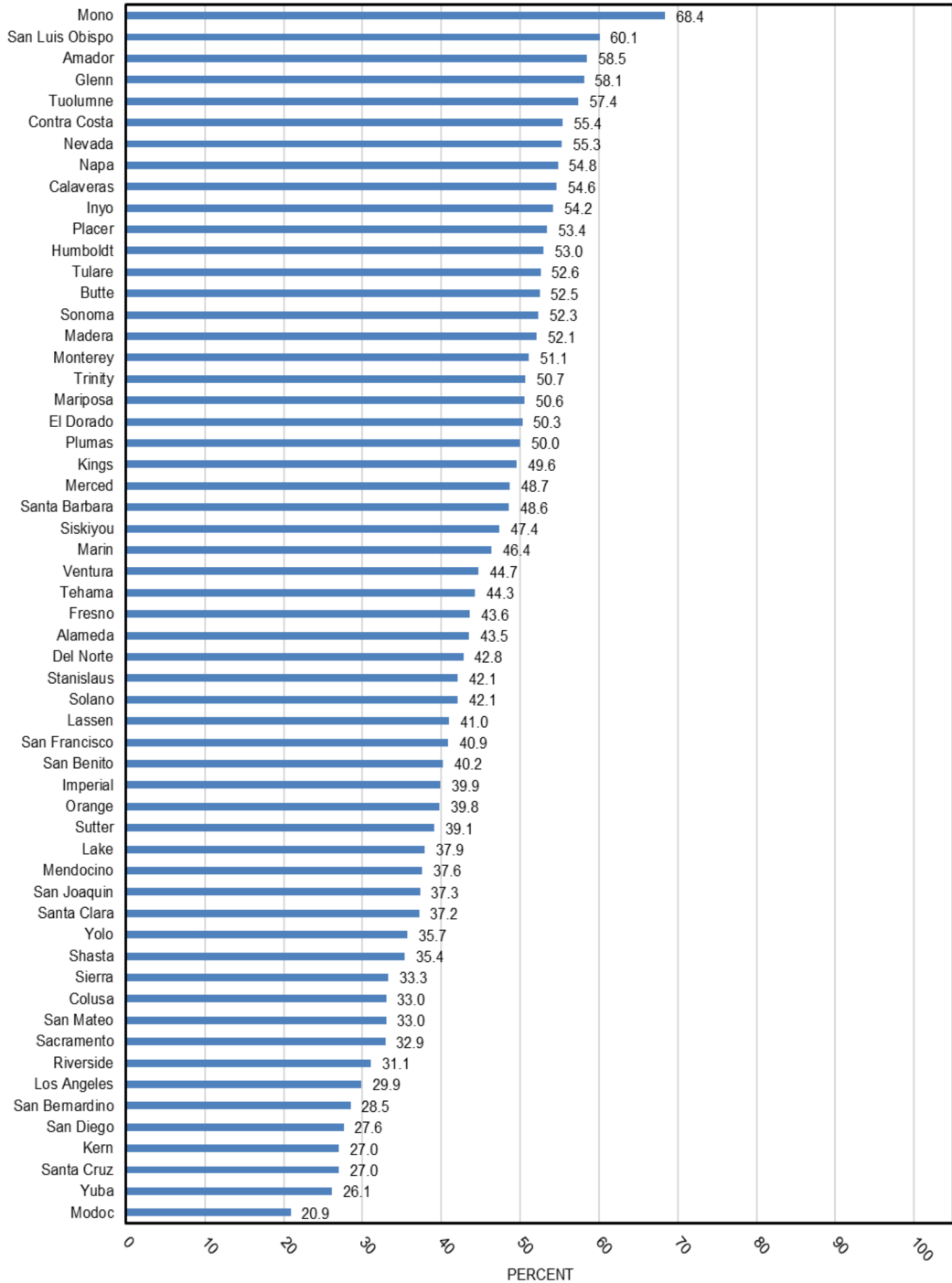CHILD SUPPORT PROGRAM STATISTICS   FEDERAL FISCAL YEAR 2019

TABLE J-1
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEARS 2015 - 2019

	FFY 2015	FFY 2016	FFY 2017	FFY 2018	FFY 2019	2018 - 2019 % Change	2015 - 2019 % Change
STATEWIDE	34.9%	35.8%	35.1%	33.9%	34.9%	2.9%	0.0%
Alameda	41.0	42.0	44.0	35.1	43.5	23.9	6.1
Alpine	100.0	50.0	100.0	100.0	0.0	-100.0	-100.0
Amador	61.3	61.1	59.1	51.3	58.5	14.0	-4.6
Butte	47.9	38.1	32.2	41.9	52.5	25.3	9.6
Calaveras	50.5	59.4	51.3	53.0	54.6	3.0	8.1
Colusa	29.5	24.2	26.2	43.4	33.0	-24.0	11.9
Contra Costa	57.8	55.0	53.8	50.1	55.4	10.6	-4.2
Del Norte	50.0	47.9	44.1	45.8	42.8	-6.6	-14.4
El Dorado	56.0	40.0	54.7	55.4	50.3	-9.2	-10.2
Fresno	40.2	48.7	44.7	44.9	43.6	-2.9	8.5
Glenn	60.8	54.9	54.9	56.9	58.1	2.1	-4.4
Humboldt	51.7	49.6	38.2	46.8	53.0	13.2	2.5
Imperial	45.9	40.0	42.3	42.7	39.9	-6.6	-13.1
Inyo	40.7	48.8	43.4	48.6	54.2	11.5	33.2
Kern	21.4	30.5	35.3	28.9	27.0	-6.6	26.2
Kings	46.6	51.1	47.8	48.6	49.6	2.1	6.4
Lake	39.8	48.3	40.0	47.8	37.9	-20.7	-4.8
Lassen	59.4	48.1	48.8	39.5	41.0	3.8	-31.0
Los Angeles	24.9	28.5	26.9	26.5	29.9	12.8	20.1
Madera	53.0	55.9	55.8	53.7	52.1	-3.0	-1.7
Marin	71.0	37.1	43.5	49.4	46.4	-6.1	-34.6
Mariposa	56.7	53.9	50.7	49.4	50.6	2.4	-10.8
Mendocino	44.9	49.3	46.1	39.2	37.6	-4.1	-16.3
Merced	47.5	48.4	41.2	48.4	48.7	0.6	2.5
Modoc	57.9	39.3	34.5	36.0	20.9	-41.9	-63.9
Mono	33.3	30.0	44.0	65.6	68.4	4.3	105.4
Monterey	48.4	50.1	46.8	53.8	51.1	-5.0	5.6
Napa	55.8	57.6	54.2	49.4	54.8	10.9	-1.8
Nevada	55.8	69.7	60.5	69.0	55.3	-19.9	-0.9
Orange	38.3	38.2	41.0	39.3	39.8	1.3	3.9
Placer	46.6	48.0	54.0	57.9	53.4	-7.8	14.6
Plumas	66.0	45.5	65.1	63.0	50.0	-20.6	-24.2
Riverside	33.0	30.9	30.9	31.9	31.1	-2.5	-5.8
Sacramento	41.4	39.4	30.9	28.3	32.9	16.3	-20.5
San Benito	59.7	58.1	44.9	42.5	40.2	-5.4	-32.7
San Bernardino	34.7	33.6	34.5	30.1	28.5	-5.3	-17.9
San Diego	30.5	31.0	32.2	30.4	27.6	-9.2	-9.5
San Francisco	35.6	26.6	27.1	32.8	40.9	24.7	14.9
San Joaquin	46.3	41.8	37.0	37.7	37.3	-1.1	-19.4
San Luis Obispo	76.4	73.7	77.6	69.1	60.1	-13.0	-21.3
San Mateo	39.8	45.0	45.1	36.6	33.0	-9.8	-17.1
Santa Barbara	40.9	44.0	51.7	43.8	48.6	11.0	18.8
Santa Clara	41.5	35.7	34.1	32.0	37.2	16.3	-10.4
Santa Cruz	37.7	36.8	38.9	25.6	27.0	5.5	-28.4
Shasta	40.5	44.1	42.0	37.4	35.4	-5.3	-12.6
Sierra	50.0	45.5	33.3	80.0	33.3	-58.4	-33.4
Siskiyou	50.7	47.2	42.3	45.8	47.4	3.5	-6.5
Solano	41.3	40.9	42.1	42.0	42.1	0.2	1.9
Sonoma	58.5	57.1	52.5	51.0	52.3	2.5	-10.6
Stanislaus	50.3	44.8	44.2	48.1	42.1	-12.5	-16.3
Sutter	34.1	42.5	42.3	38.7	39.1	1.0	14.7
Tehama	48.6	49.6	48.9	46.2	44.3	-4.1	-8.8
Trinity	32.3	41.2	39.7	16.4	50.7	209.1	57.0
Tulare	47.7	46.5	41.5	38.7	52.6	35.9	10.3
Tuolumne	60.3	60.2	58.0	62.5	57.4	-8.2	-4.8
Ventura	54.2	44.6	43.1	41.6	44.7	7.5	-17.5
Yolo	39.7	45.9	49.7	44.4	35.7	-19.6	-10.1
Yuba	34.9	34.8	34.1	32.4	26.1	-19.4	-25.2
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	57.0	60.1	56.2	56.8	56.4	-0.7	-1.1
Humboldt/Trinity	n/a	n/a	38.4	42.4	52.8	24.5	n/a
Inyo/Mono	39.3	45.2	43.5	53.8	57.1	6.1	45.3
Merced/Mariposa	n/a	n/a	41.5	48.5	48.7	0.4	n/a
Santa Cruz/San Benito	43.9	42.7	40.4	30.3	30.5	0.7	-30.5
Sierra/Nevada	55.6	68.8	59.4	69.6	54.5	-21.7	-2.0
Siskiyou/Modoc	51.8	45.9	41.0	44.3	43.8	-1.1	-15.4

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).
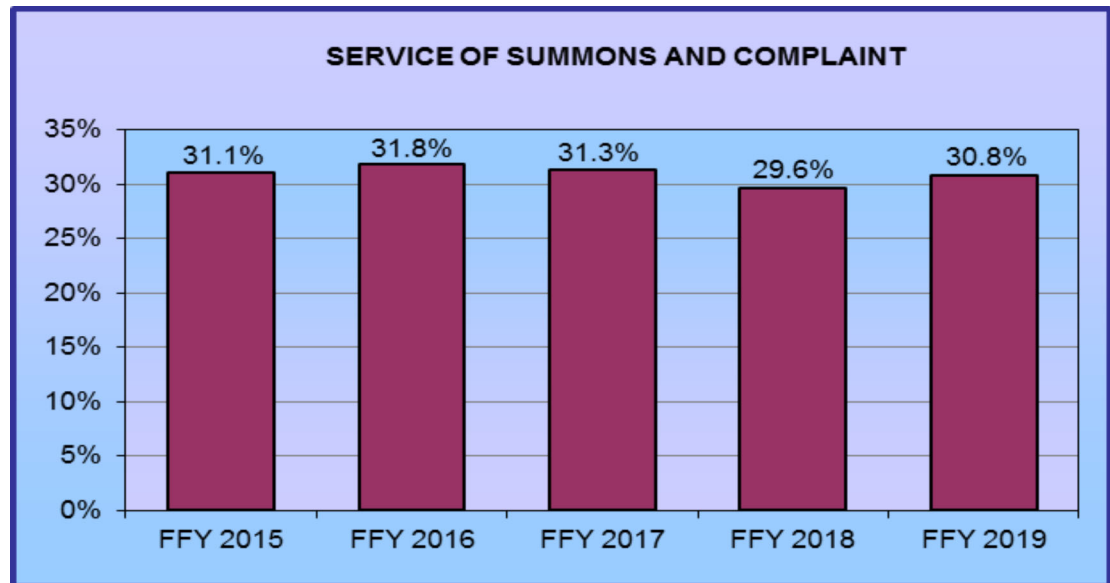
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD - FFY 2019

County	Percent
Mono	68.4
San Luis Obispo	60.1
Amador	58.5
Glenn	58.1
Tuolumne	57.4
Contra Costa	55.4
Nevada	55.3
Napa	54.8
Calaveras	54.6
Inyo	54.2
Placer	53.4
Humboldt	53.0
Tulare	52.6
Butte	52.5
Sonoma	52.3
Madera	52.1
Monterey	51.1
Trinity	50.7
Mariposa	50.6
El Dorado	50.3
Plumas	50.0
Kings	49.6
Merced	48.7
Santa Barbara	48.6
Siskiyou	47.4
Marin	46.4
Ventura	44.7
Tehama	44.3
Fresno	43.6
Alameda	43.5
Del Norte	42.8
Stanislaus	42.1
Solano	42.1
Lassen	41.0
San Francisco	40.9
San Benito	40.2
Imperial	39.9
Orange	39.8
Sutter	39.1
Lake	37.9
Mendocino	37.6
San Joaquin	37.3
Santa Clara	37.2
Yolo	35.7
Shasta	35.4
Sierra	33.3
Colusa	33.0
San Mateo	33.0
Sacramento	32.9
Riverside	31.1
Los Angeles	29.9
San Bernardino	28.5
San Diego	27.6
Kern	27.0
Santa Cruz	27.0
Yuba	26.1
Modoc	20.9

PERCENT

Note: Alpine county is not included in this chart as they did not have any Cases with Orders Established During the Federal Fiscal Year.

PERCENT OF CASES REQUIRING A SUPPORT ORDER WITH ALLEGED FATHERS OR OBLIGORS SERVED WITH A SUMMONS AND COMPLAINT

The purpose of this State Performance Measure is to determine the percent of cases requiring a support order with the alleged fathers or obligors served with a summons and complaint to establish paternity or a support order.[10] The court process requires that the alleged father or obligor must be served with a summons and complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

In FFY 2019, a total of 55,072 cases with alleged fathers or obligors were successfully served with a summons and complaint, in comparison to 178,762 cases requiring a support order, which amounts to 30.8 percent of the cases. This is an increase of 1.2 percentage points from FFY 2018. See Tables K and K-1 on pages 44 and 45.

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[10] The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 43 (Number of Cases with Alleged Fathers or Obligors Successfully Served with a Summons and Complaint During the FFY), divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY) of the annual OCSE 157 Report.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS   FEDERAL FISCAL YEAR 2019

TABLE K
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEAR 2019

	Cases Requiring a Support Order	Cases with Alleged Fathers or Obligors Successfully Served With a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served With a Summons and Complaint
STATEWIDE	178,762	55,072	30.8%
Alameda	4,881	1,818	37.2
Alpine	3	0	0.0
Amador	118	61	51.7
Butte	1,228	412	33.6
Calaveras	152	68	44.7
Colusa	103	28	27.2
Contra Costa	2,632	986	37.5
Del Norte	297	101	34.0
El Dorado	557	211	37.9
Fresno	8,411	3,788	45.0
Glenn	203	83	40.9
Humboldt	632	218	34.5
Imperial	1,643	571	34.8
Inyo	72	36	50.0
Kern	11,001	2,880	26.2
Kings	1,378	539	39.1
Lake	430	165	38.4
Lassen	251	121	48.2
Los Angeles	41,322	11,180	27.1
Madera	1,056	429	40.6
Marin	252	101	40.1
Mariposa	77	36	46.8
Mendocino	471	168	35.7
Merced	2,238	989	44.2
Modoc	43	8	18.6
Mono	19	7	36.8
Monterey	1,773	702	39.6
Napa	416	140	33.7
Nevada	255	112	43.9
Orange	8,052	2,716	33.7
Placer	586	256	43.7
Plumas	66	35	53.0
Riverside	15,787	4,205	26.6
Sacramento	11,319	3,056	27.0
San Benito	261	70	26.8
San Bernardino	19,713	5,712	29.0
San Diego	11,475	2,665	23.2
San Francisco	1,368	480	35.1
San Joaquin	5,745	1,931	33.6
San Luis Obispo	449	204	45.4
San Mateo	902	285	31.6
Santa Barbara	1,692	577	34.1
Santa Clara	3,715	1,173	31.6
Santa Cruz	747	116	15.5
Shasta	1,281	312	24.4
Sierra	9	2	22.2
Siskiyou	272	107	39.3
Solano	2,003	754	37.6
Sonoma	1,161	534	46.0
Stanislaus	2,649	912	34.4
Sutter	749	254	33.9
Tehama	546	204	37.4
Trinity	73	28	38.4
Tulare	2,289	1,164	50.9
Tuolumne	202	85	42.1
Ventura	2,206	862	39.1
Yolo	829	271	32.7
Yuba	702	144	20.5
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	475	214	45.1
Humboldt/Trinity	705	246	34.9
Inyo/Mono	91	43	47.3
Merced/Mariposa	2,315	1,025	44.3
Santa Cruz/San Benito	1,008	186	18.5
Sierra/Nevada	264	114	43.2
Siskiyou/Modoc	315	115	36.5

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17
(Cases With Support Orders Established During the Federal Fiscal Year); and CS 1257 Line 43 (Number of Cases with Alleged Fathers
or Obligors Successfully Served With a Summons and Complaint During the Federal Fiscal Year)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
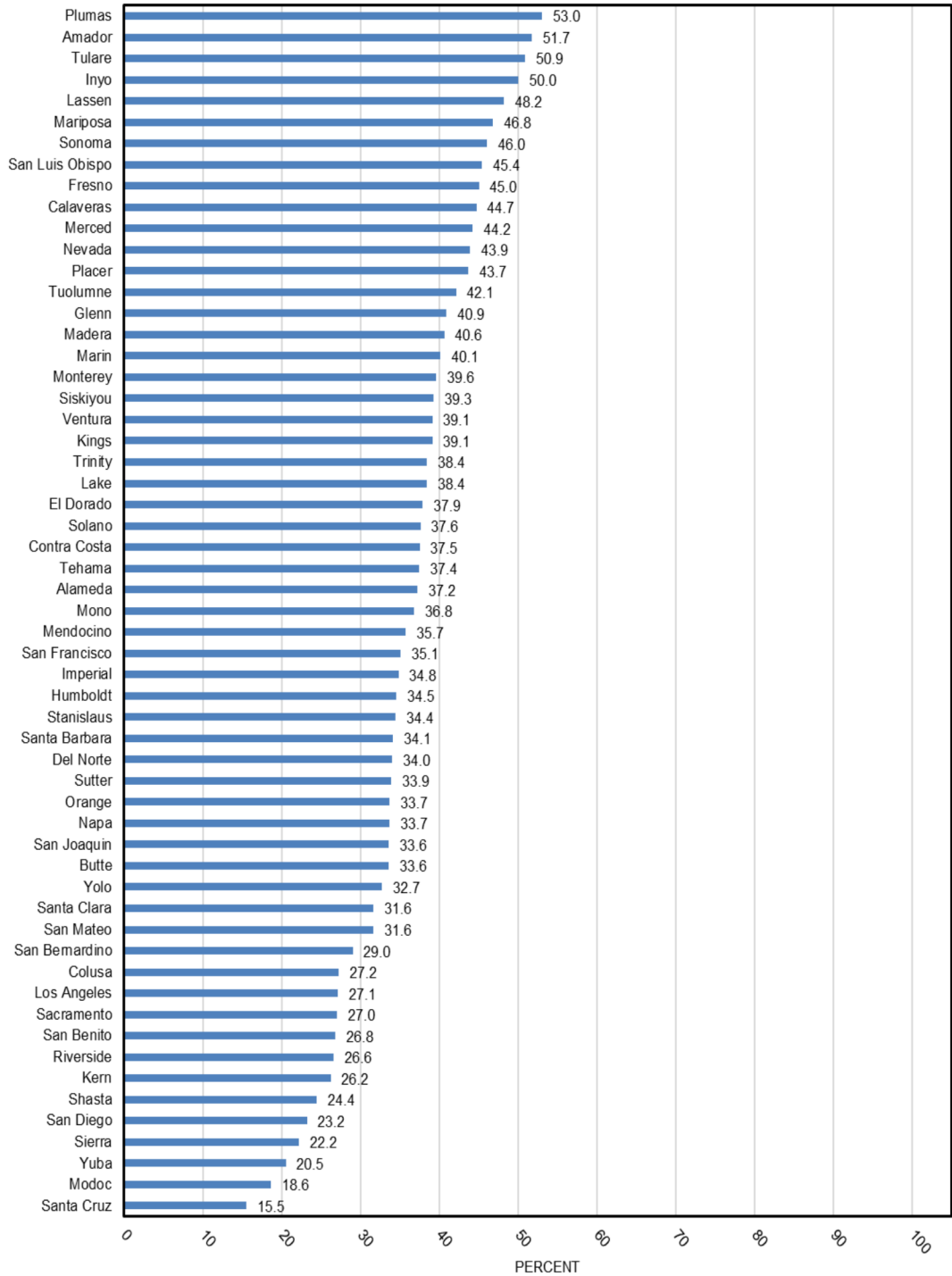CHILD SUPPORT PROGRAM STATISTICS   FEDERAL FISCAL YEAR 2019

TABLE K-1
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEARS 2015 - 2019

	FFY 2015	FFY 2016	FFY 2017	FFY 2018	FFY 2019	2018 - 2019 % Change	2015 - 2019 % Change
STATEWIDE	31.1%	31.8%	31.3%	29.6%	30.8%	4.1%	-1.0%
Alameda	30.4	34.9	35.6	31.4	37.2	18.5	22.4
Alpine	50.0	50.0	100.0	0.0	0.0	0.0	-100.0
Amador	51.9	51.9	48.0	48.7	51.7	6.2	-0.4
Butte	32.6	27.9	28.8	28.0	33.6	20.0	3.1
Calaveras	41.5	47.6	38.7	43.9	44.7	1.8	7.7
Colusa	21.6	12.9	13.9	34.5	27.2	-21.2	25.9
Contra Costa	36.3	41.3	39.7	38.2	37.5	-1.8	3.3
Del Norte	46.3	39.9	35.9	42.5	34.0	-20.0	-26.6
El Dorado	42.0	37.6	46.3	41.3	37.9	-8.2	-9.8
Fresno	41.3	46.5	42.7	43.2	45.0	4.2	9.0
Glenn	43.8	44.6	40.9	52.8	40.9	-22.5	-6.6
Humboldt	32.7	28.8	25.1	38.6	34.5	-10.6	5.5
Imperial	42.5	39.8	38.0	38.5	34.8	-9.6	-18.1
Inyo	27.1	36.0	27.7	33.3	50.0	50.2	84.5
Kern	20.2	29.7	31.6	27.4	26.2	-4.4	29.7
Kings	36.6	40.6	37.9	41.0	39.1	-4.6	6.8
Lake	32.7	45.3	34.6	44.7	38.4	-14.1	17.4
Lassen	46.5	43.4	42.4	32.6	48.2	47.9	3.7
Los Angeles	28.0	27.5	27.1	25.1	27.1	8.0	-3.2
Madera	39.7	43.1	39.0	39.5	40.6	2.8	2.3
Marin	43.2	35.5	32.4	44.3	40.1	-9.5	-7.2
Mariposa	49.3	49.4	42.7	47.0	46.8	-0.4	-5.1
Mendocino	38.7	41.0	40.0	35.1	35.7	1.7	-7.8
Merced	42.8	42.9	40.5	43.9	44.2	0.7	3.3
Modoc	42.1	33.9	25.9	24.0	18.6	-22.5	-55.8
Mono	18.2	36.7	20.0	34.4	36.8	7.0	102.2
Monterey	42.0	42.3	40.5	43.4	39.6	-8.8	-5.7
Napa	28.8	36.0	35.8	30.4	33.7	10.9	17.0
Nevada	37.4	49.5	53.0	57.5	43.9	-23.7	17.4
Orange	31.9	32.8	32.7	30.2	33.7	11.6	5.6
Placer	34.1	39.0	46.5	47.4	43.7	-7.8	28.2
Plumas	50.0	36.4	55.4	54.8	53.0	-3.3	6.0
Riverside	24.4	24.4	24.7	23.7	26.6	12.2	9.0
Sacramento	35.5	33.0	27.1	26.2	27.0	3.1	-23.9
San Benito	43.7	47.2	38.6	37.5	26.8	-28.5	-38.7
San Bernardino	33.3	32.5	34.5	29.7	29.0	-2.4	-12.9
San Diego	23.7	28.0	25.9	25.3	23.2	-8.3	-2.1
San Francisco	29.4	21.9	22.7	31.5	35.1	11.4	19.4
San Joaquin	41.5	33.6	34.3	30.6	33.6	9.8	-19.0
San Luis Obispo	42.8	45.1	45.5	47.9	45.4	-5.2	6.1
San Mateo	34.1	41.6	37.3	32.1	31.6	-1.6	-7.3
Santa Barbara	23.4	31.0	35.1	29.8	34.1	14.4	45.7
Santa Clara	31.9	30.1	27.8	29.8	31.6	6.0	-0.9
Santa Cruz	24.3	25.5	26.0	15.1	15.5	2.6	-36.2
Shasta	26.6	33.0	26.3	26.5	24.4	-7.9	-8.3
Sierra	20.0	36.4	16.7	33.3	22.2	-33.3	11.0
Siskiyou	41.9	41.5	37.4	47.5	39.3	-17.3	-6.2
Solano	35.9	36.3	39.2	34.8	37.6	8.0	4.7
Sonoma	43.8	46.2	42.3	43.3	46.0	6.2	5.0
Stanislaus	38.6	34.8	36.6	37.1	34.4	-7.3	-10.9
Sutter	30.3	31.3	32.4	29.6	33.9	14.5	11.9
Tehama	37.4	42.8	38.2	40.2	37.4	-7.0	0.0
Trinity	32.3	30.4	35.6	12.1	38.4	217.4	18.9
Tulare	37.7	40.5	34.3	31.6	50.9	61.1	35.0
Tuolumne	46.9	46.5	44.3	37.1	42.1	13.5	-10.2
Ventura	43.3	38.9	37.1	37.2	39.1	5.1	-9.7
Yolo	33.0	44.2	49.5	43.6	32.7	-25.0	-0.9
Yuba	30.1	30.1	28.4	26.3	20.5	-22.1	-31.9
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	45.9	47.9	43.5	41.9	45.1	7.6	-1.7
Humboldt/Trinity	n/a	n/a	26.2	34.8	34.9	0.3	n/a
Inyo/Mono	25.4	36.1	25.9	33.7	47.3	40.4	86.2
Merced/Mariposa	n/a	n/a	40.5	44.0	44.3	0.7	n/a
Santa Cruz/San Benito	29.8	31.4	29.3	21.3	18.5	-13.1	-37.9
Sierra/Nevada	36.9	49.0	51.5	56.2	43.2	-23.1	17.1
Siskiyou/Modoc	41.9	40.3	35.5	44.1	36.5	-17.2	-12.9

SOURCE: OCSE 157 Lines 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish an Order) and 17 (Cases
With Support Orders Established During the Federal Fiscal Year); and CS 1257 Line 43 (Number of Cases with Alleged Fathers or Obligors
Successfully Served With a Summons and Complaint During the Federal Fiscal Year)
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not
applicable (n/a).

SERVICE OF SUMMONS AND COMPLAINT
FFY 2019

County	Percent
Plumas	53.0
Amador	51.7
Tulare	50.9
Inyo	50.0
Lassen	48.2
Mariposa	46.8
Sonoma	46.0
San Luis Obispo	45.4
Fresno	45.0
Calaveras	44.7
Merced	44.2
Nevada	43.9
Placer	43.7
Tuolumne	42.1
Glenn	40.9
Madera	40.6
Marin	40.1
Monterey	39.6
Siskiyou	39.3
Ventura	39.1
Kings	39.1
Trinity	38.4
Lake	38.4
El Dorado	37.9
Solano	37.6
Contra Costa	37.5
Tehama	37.4
Alameda	37.2
Mono	36.8
Mendocino	35.7
San Francisco	35.1
Imperial	34.8
Humboldt	34.5
Stanislaus	34.4
Santa Barbara	34.1
Del Norte	34.0
Sutter	33.9
Orange	33.7
Napa	33.7
San Joaquin	33.6
Butte	33.6
Yolo	32.7
Santa Clara	31.6
San Mateo	31.6
San Bernardino	29.0
Colusa	27.2
Los Angeles	27.1
Sacramento	27.0
San Benito	26.8
Riverside	26.6
Kern	26.2
Shasta	24.4
San Diego	23.2
Sierra	22.2
Yuba	20.5
Modoc	18.6
Santa Cruz	15.5

PERCENT

Note: Alpine county is not included in this chart as they did not have any Cases with Alleged Fathers or Obligors Successfully Served with a Summons and Complaint.

PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED

This State Performance Measure determines the percent of cases in the child support caseload for which medical support has been ordered and provided.[11] Current Assistance, Former Assistance, Never Assistance cases, and cases that are closed during the FFY are included in this measure.
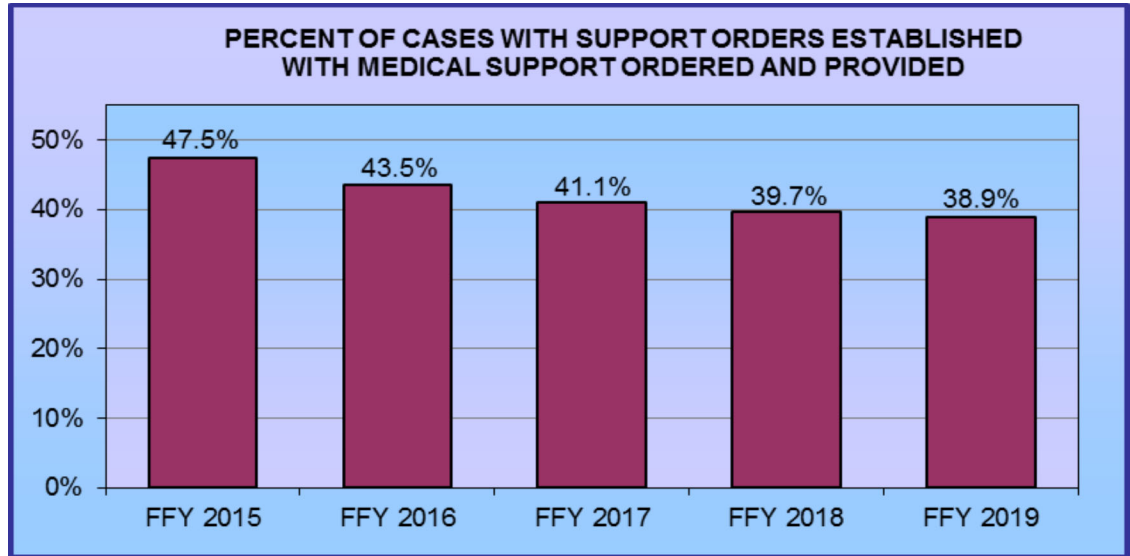
In FFY 2019, California had 779,606 cases with support orders established (minus arrears-only cases). Cases with medical support ordered and provided totaled 302,945 or 38.9 percent of the cases with support orders. This represents a decrease 0.8 percentage points from FFY 2018.

Individual county results range from a high of 57.6 percent to a low of 29.7 percent in FFY 2019. See Tables L and L-1 on pages 48 and 49.

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[11] The performance level for this measure is calculated from data reported on the annual OCSE 157, Line 21a (Cases Open at the End of the FFY in Which Medical Support is Ordered and Provided), divided by Line 2 (Cases Open at the End of the FFY with Support Orders Established) minus Line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS   FEDERAL FISCAL YEAR 2019

TABLE L
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEAR 2019

	Cases with Support Orders Established (minus Arrears-Only)	Cases in Which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	779,606	302,945	38.9%
Alameda	20,962	9,065	43.2
Alpine	15	6	40.0
Amador	841	393	46.7
Butte	6,237	2,596	41.6
Calaveras	1,053	453	43.0
Colusa	502	165	32.9
Contra Costa	19,227	9,243	48.1
Del Norte	1,483	669	45.1
El Dorado	3,931	1,641	41.7
Fresno	42,135	18,046	42.8
Glenn	1,196	459	38.4
Humboldt	3,498	1,502	42.9
Imperial	6,959	2,868	41.2
Inyo	612	182	29.7
Kern	37,549	14,144	37.7
Kings	6,039	2,874	47.6
Lake	1,768	695	39.3
Lassen	950	394	41.5
Los Angeles	164,548	51,194	31.1
Madera	5,412	2,205	40.7
Marin	1,759	762	43.3
Mariposa	506	192	37.9
Mendocino	2,415	852	35.3
Merced	10,031	3,183	31.7
Modoc	170	77	45.3
Mono	176	60	34.1
Monterey	10,057	3,709	36.9
Napa	2,189	1,009	46.1
Nevada	1,666	661	39.7
Orange	44,389	16,948	38.2
Placer	5,187	2,412	46.5
Plumas	554	203	36.6
Riverside	55,766	21,923	39.3
Sacramento	51,668	16,303	31.6
San Benito	1,354	563	41.6
San Bernardino	70,524	30,163	42.8
San Diego	41,083	23,663	57.6
San Francisco	6,094	2,701	44.3
San Joaquin	25,333	10,444	41.2
San Luis Obispo	3,127	1,483	47.4
San Mateo	5,747	2,287	39.8
Santa Barbara	8,670	3,231	37.3
Santa Clara	17,877	7,855	43.9
Santa Cruz	3,183	1,143	35.9
Shasta	6,448	2,262	35.1
Sierra	49	17	34.7
Siskiyou	1,583	610	38.5
Solano	9,764	4,181	42.8
Sonoma	6,785	2,984	44.0
Stanislaus	17,494	5,770	33.0
Sutter	3,035	1,262	41.6
Tehama	2,392	952	39.8
Trinity	384	125	32.6
Tulare	15,524	5,512	35.5
Tuolumne	1,636	784	47.9
Ventura	13,273	5,172	39.0
Yolo	4,147	1,584	38.2
Yuba	2,650	1,109	41.8
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,545	1,636	46.1
Humboldt/Trinity	3,882	1,627	41.9
Inyo/Mono	788	242	30.7
Merced/Mariposa	10,537	3,375	32.0
Santa Cruz/San Benito	4,537	1,706	37.6
Sierra/Nevada	1,715	678	39.5
Siskiyou/Modoc	1,753	687	39.2

SOURCE: OCSE 157 Lines 2 (Cases Open at the End of the Federal Fiscal Year With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Federal Fiscal Year), and 21a (Cases Open at the End of the Federal Fiscal Year in Which Medical Support is Ordered and Provided)
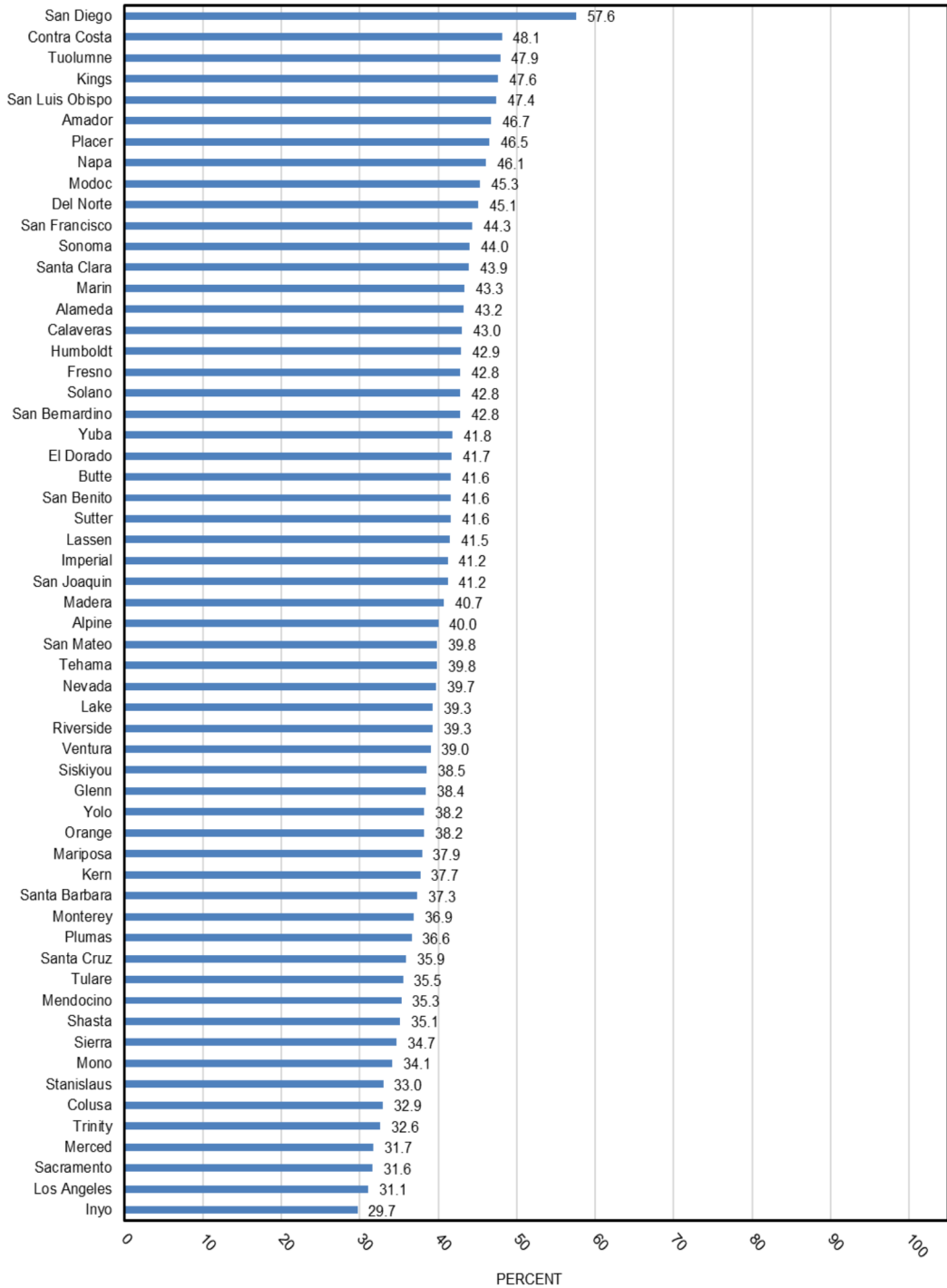
TABLE L-1
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEARS 2015 - 2019

	FFY 2015	FFY 2016	FFY 2017	FFY 2018	FFY 2019	2018 - 2019 % Change	2015 - 2019 % Change
STATEWIDE	47.5%	43.5%	41.1%	39.7%	38.9%	-2.0%	-18.1%
Alameda	51.0	48.6	46.2	44.1	43.2	-2.0	-15.3
Alpine	31.6	36.8	33.3	43.8	40.0	-8.7	26.6
Amador	50.9	51.2	50.3	49.7	46.7	-6.0	-8.3
Butte	50.8	46.3	44.3	43.3	41.6	-3.9	-18.1
Calaveras	54.2	52.1	51.0	48.7	43.0	-11.7	-20.7
Colusa	41.8	38.3	36.4	32.3	32.9	1.9	-21.3
Contra Costa	55.0	52.6	48.8	49.4	48.1	-2.6	-12.5
Del Norte	50.7	47.4	44.6	43.9	45.1	2.7	-11.0
El Dorado	48.6	46.5	45.7	44.3	41.7	-5.9	-14.2
Fresno	50.1	46.0	45.2	44.4	42.8	-3.6	-14.6
Glenn	42.2	39.5	39.9	40.1	38.4	-4.2	-9.0
Humboldt	46.0	42.8	42.9	44.7	42.9	-4.0	-6.7
Imperial	44.2	43.5	43.0	42.1	41.2	-2.1	-6.8
Inyo	28.9	25.9	27.0	28.5	29.7	4.2	2.8
Kern	46.6	42.4	40.6	39.3	37.7	-4.1	-19.1
Kings	50.9	48.4	47.9	47.8	47.6	-0.4	-6.5
Lake	47.9	43.0	41.4	41.0	39.3	-4.1	-18.0
Lassen	49.4	41.6	39.1	40.7	41.5	2.0	-16.0
Los Angeles	44.0	38.6	34.1	32.1	31.1	-3.1	-29.3
Madera	47.0	44.8	44.4	43.0	40.7	-5.3	-13.4
Marin	50.4	45.5	42.8	41.7	43.3	3.8	-14.1
Mariposa	46.2	39.1	37.0	34.9	37.9	8.6	-18.0
Mendocino	49.7	36.7	35.6	35.1	35.3	0.6	-29.0
Merced	47.5	40.5	38.4	34.3	31.7	-7.6	-33.3
Modoc	53.1	45.1	46.5	41.0	45.3	10.5	-14.7
Mono	39.8	32.8	29.8	30.4	34.1	12.2	-14.3
Monterey	46.5	41.7	39.3	38.7	36.9	-4.7	-20.6
Napa	53.4	51.0	50.0	47.4	46.1	-2.7	-13.7
Nevada	45.6	41.3	40.2	41.3	39.7	-3.9	-12.9
Orange	49.5	43.6	40.0	38.7	38.2	-1.3	-22.8
Placer	52.2	49.8	48.2	47.5	46.5	-2.1	-10.9
Plumas	48.0	37.7	38.0	36.2	36.6	1.1	-23.8
Riverside	45.7	42.4	40.3	39.3	39.3	0.0	-14.0
Sacramento	48.8	44.8	39.5	35.2	31.6	-10.2	-35.2
San Benito	48.2	44.1	42.5	42.1	41.6	-1.2	-13.7
San Bernardino	48.9	45.9	44.8	43.1	42.8	-0.7	-12.5
San Diego	48.8	49.3	52.6	55.7	57.6	3.4	18.0
San Francisco	51.6	47.1	44.6	44.5	44.3	-0.4	-14.1
San Joaquin	45.6	42.6	41.9	40.8	41.2	1.0	-9.6
San Luis Obispo	57.5	52.3	49.5	47.9	47.4	-1.0	-17.6
San Mateo	47.5	41.6	39.0	39.1	39.8	1.8	-16.2
Santa Barbara	47.5	42.1	39.3	37.1	37.3	0.5	-21.5
Santa Clara	45.5	43.5	42.1	42.2	43.9	4.0	-3.5
Santa Cruz	44.0	40.6	39.4	37.1	35.9	-3.2	-18.4
Shasta	42.0	38.0	37.5	36.6	35.1	-4.1	-16.4
Sierra	44.9	43.9	46.4	37.3	34.7	-7.0	-22.7
Siskiyou	47.9	43.1	44.5	40.3	38.5	-4.5	-19.6
Solano	50.8	46.4	45.2	43.3	42.8	-1.2	-15.7
Sonoma	55.0	45.5	42.1	41.5	44.0	6.0	-20.0
Stanislaus	45.8	40.7	36.9	34.2	33.0	-3.5	-27.9
Sutter	47.0	43.7	44.2	40.9	41.6	1.7	-11.5
Tehama	44.4	41.5	40.8	38.8	39.8	2.6	-10.4
Trinity	42.4	35.2	31.7	29.2	32.6	11.6	-23.1
Tulare	52.9	47.2	40.6	38.5	35.5	-7.8	-32.9
Tuolumne	51.6	49.6	47.8	49.9	47.9	-4.0	-7.2
Ventura	49.5	44.4	41.4	39.6	39.0	-1.5	-21.2
Yolo	49.3	42.5	40.6	39.2	38.2	-2.6	-22.5
Yuba	44.0	42.1	42.3	41.2	41.8	1.5	-5.0
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	52.2	50.7	49.3	49.5	46.1	-6.9	-11.7
Humboldt/Trinity	n/a	n/a	41.9	43.0	41.9	-2.6	n/a
Inyo/Mono	31.3	27.4	27.6	29.0	30.7	5.9	-1.9
Merced/Mariposa	n/a	n/a	38.3	34.4	32.0	-7.0	n/a
Santa Cruz/San Benito	45.2	41.6	40.3	38.5	37.6	-2.3	-16.8
Sierra/Nevada	45.5	41.4	40.4	41.2	39.5	-4.1	-13.2
Siskiyou/Modoc	48.7	43.4	44.8	40.4	39.2	-3.0	-19.5

SOURCE: OCSE 157 Lines 2 (Cases Open at the End of the Federal Fiscal Year With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Federal Fiscal Year), and 21a (Cases Open at the End of the Federal Fiscal Year in Which Medical Support is Ordered and Provided)
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).

PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED - FFY 2019

County	Percent
San Diego	57.6
Contra Costa	48.1
Tuolumne	47.9
Kings	47.6
San Luis Obispo	47.4
Amador	46.7
Placer	46.5
Napa	46.1
Modoc	45.3
Del Norte	45.1
San Francisco	44.3
Sonoma	44.0
Santa Clara	43.9
Marin	43.3
Alameda	43.2
Calaveras	43.0
Humboldt	42.9
Fresno	42.8
Solano	42.8
San Bernardino	42.8
Yuba	41.8
El Dorado	41.7
Butte	41.6
San Benito	41.6
Sutter	41.6
Lassen	41.5
Imperial	41.2
San Joaquin	41.2
Madera	40.7
Alpine	40.0
San Mateo	39.8
Tehama	39.8
Nevada	39.7
Lake	39.3
Riverside	39.3
Ventura	39.0
Siskiyou	38.5
Glenn	38.4
Yolo	38.2
Orange	38.2
Mariposa	37.9
Kern	37.7
Santa Barbara	37.3
Monterey	36.9
Plumas	36.6
Santa Cruz	35.9
Tulare	35.5
Mendocino	35.3
Shasta	35.1
Sierra	34.7
Mono	34.1
Stanislaus	33.0
Colusa	32.9
Trinity	32.6
Merced	31.7
Sacramento	31.6
Los Angeles	31.1
Inyo	29.7

PERCENT

COMPARISON OF RECEIVED COMPLAINTS TO CASES

This State Performance Measure shows a comparison of complaints to the caseload for each LCSA.[12] The purpose of this information is to assess effectiveness of case management for each county's Child Support Program. The comparison utilizes county caseload and computes the number of complaints per 10,000 cases.

FC Section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data. The chart below only reflects total statewide complaints by FFY.
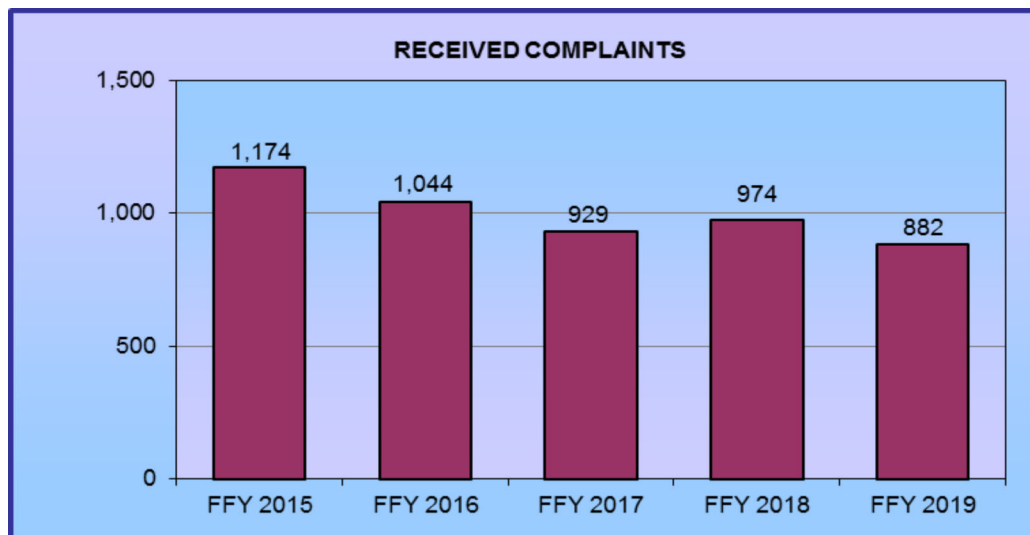
In FFY 2019, 882 complaints were filed and recorded in the DCSS CRTS for approximately 1.13 million open child support cases. From FFY 2018 to FFY 2019 statewide complaints decreased by 9.4 percent. From FFY 2015 to FFY 2019 statewide complaints have decreased by 24.9 percent. Sixteen counties received no complaints during FFY 2019. See Tables M and M-1 on pages 52 and 53.

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[12] Complaint information is based on the Complaint Resolution Tracking System (CRTS) Complaint Activity Report, and caseload is based on data reported on the annual OCSE 157 Report, Line 1 (Cases Open at the End of the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS   FEDERAL FISCAL YEAR 2019

TABLE M
COMPARISON OF RECEIVED COMPLAINTS TO CASES
FEDERAL FISCAL YEAR 2019

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
STATEWIDE	1,130,263	882	
Alameda	30,813	9	2.921
Alpine	36	0	0.000
Amador	1,151	0	0.000
Butte	9,979	5	5.011
Calaveras	1,495	1	6.689
Colusa	673	0	0.000
Contra Costa	26,648	22	8.256
Del Norte	2,307	1	4.335
El Dorado	5,447	3	5.508
Fresno	60,001	28	4.667
Glenn	1,662	1	6.017
Humboldt	5,145	2	3.887
Imperial	9,915	10	10.086
Inyo	939	1	10.650
Kern	51,712	29	5.608
Kings	8,918	5	5.607
Lake	2,670	1	3.745
Lassen	1,500	0	0.000
Los Angeles	235,712	366	15.527
Madera	6,596	2	3.032
Marin	4,382	2	4.564
Mariposa	655	2	30.534
Mendocino	3,649	0	0.000
Merced	14,934	11	7.366
Modoc	273	0	0.000
Mono	220	0	0.000
Monterey	14,293	4	2.799
Napa	3,246	0	0.000
Nevada	2,662	3	11.270
Orange	63,477	42	6.617
Placer	6,915	0	0.000
Plumas	811	0	0.000
Riverside	80,495	44	5.466
Sacramento	72,512	35	4.827
San Benito	1,903	0	0.000
San Bernardino	101,041	72	7.126
San Diego	61,511	43	6.991
San Francisco	10,204	0	0.000
San Joaquin	34,193	27	7.896
San Luis Obispo	3,809	2	5.251
San Mateo	8,788	0	0.000
Santa Barbara	11,874	5	4.211
Santa Clara	30,617	0	0.000
Santa Cruz	5,146	12	23.319
Shasta	10,354	11	10.624
Sierra	92	0	0.000
Siskiyou	2,567	1	3.896
Solano	15,494	12	7.745
Sonoma	10,698	9	8.413
Stanislaus	26,389	11	4.168
Sutter	4,321	4	9.257
Tehama	3,574	1	2.798
Trinity	804	0	0.000
Tulare	22,043	18	8.166
Tuolumne	2,385	2	8.386
Ventura	19,608	13	6.630
Yolo	7,117	5	7.025
Yuba	3,888	5	12.860
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,067	3	5.921
Humboldt/Trinity	5,949	2	3.362
Inyo/Mono	1,159	1	8.628
Merced/Mariposa	15,589	13	8.339
Santa Cruz/San Benito	7,049	12	17.024
Sierra/Nevada	2,754	3	10.893
Siskiyou/Modoc	2,840	1	3.521

SOURCE: OCSE 157 Line 1 (Cases Open at the End of the Federal Fiscal Year); and Complaint Resolution
Tracking System (CRTS) Complaint Activity Report

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS   FEDERAL FISCAL YEAR 2019

TABLE M-1
RECEIVED COMPLAINTS
FEDERAL FISCAL YEARS 2015 - 2019

	FFY 2015	FFY 2016	FFY 2017	FFY 2018	FFY 2019	2018 - 2019 % Change	2015 - 2019 % Change
STATEWIDE	1,174	1,044	929	974	882	-9.4%	-24.9%
Alameda	36	25	24	24	9	-62.5	-75.0
Alpine	0	0	0	0	0	*	*
Amador	1	1	1	0	0	*	-100.0
Butte	3	5	10	11	5	-54.5	66.7
Calaveras	2	0	0	1	1	0.0	-50.0
Colusa	1	1	0	1	0	-100.0	-100.0
Contra Costa	44	34	25	21	22	4.8	-50.0
Del Norte	2	1	2	0	1	*	-50.0
El Dorado	12	9	1	3	3	0.0	-75.0
Fresno	43	35	33	29	28	-3.4	-34.9
Glenn	1	1	0	0	1	*	0.0
Humboldt	0	1	2	1	2	100.0	*
Imperial	15	9	8	12	10	-16.7	-33.3
Inyo	1	0	2	1	1	0.0	0.0
Kern	20	26	18	27	29	7.4	45.0
Kings	4	0	1	1	5	400.0	25.0
Lake	1	2	1	3	1	-66.7	0.0
Lassen	0	1	0	3	0	-100.0	*
Los Angeles	470	442	392	423	366	-13.5	-22.1
Madera	0	1	2	2	2	0.0	*
Marin	1	1	1	3	2	-33.3	100.0
Mariposa	0	0	0	0	2	*	*
Mendocino	0	0	0	0	0	*	*
Merced	11	6	7	8	11	37.5	0.0
Modoc	0	0	0	0	0	*	*
Mono	0	0	0	0	0	*	*
Monterey	7	8	6	7	4	-42.9	-42.9
Napa	1	1	1	0	0	*	-100.0
Nevada	3	2	0	1	3	200.0	0.0
Orange	41	22	41	43	42	-2.3	2.4
Placer	0	1	0	1	0	-100.0	*
Plumas	0	0	0	0	0	*	*
Riverside	61	64	66	69	44	-36.2	-27.9
Sacramento	42	62	27	39	35	-10.3	-16.7
San Benito	0	0	2	2	0	-100.0	*
San Bernardino	113	84	87	76	72	-5.3	-36.3
San Diego	74	57	52	38	43	13.2	-41.9
San Francisco	1	1	0	0	0	*	-100.0
San Joaquin	47	42	31	32	27	-15.6	-42.6
San Luis Obispo	3	2	3	4	2	-50.0	-33.3
San Mateo	0	0	0	0	0	*	*
Santa Barbara	8	14	6	4	5	25.0	-37.5
Santa Clara	0	1	4	5	0	-100.0	*
Santa Cruz	8	8	7	10	12	20.0	50.0
Shasta	8	2	4	2	11	450.0	37.5
Sierra	0	0	0	0	0	*	*
Siskiyou	3	0	2	1	1	0.0	-66.7
Solano	21	15	11	10	12	20.0	-42.9
Sonoma	2	9	9	5	9	80.0	350.0
Stanislaus	27	13	15	22	11	-50.0	-59.3
Sutter	5	2	1	1	4	300.0	-20.0
Tehama	1	4	0	0	1	*	0.0
Trinity	0	0	0	0	0	*	*
Tulare	20	15	8	13	18	38.5	-10.0
Tuolumne	1	4	1	2	2	0.0	100.0
Ventura	0	3	6	7	13	85.7	*
Yolo	2	6	3	4	5	25.0	150.0
Yuba	7	1	6	2	5	150.0	-28.6
Regionalized Local Child Support Agencies							
Ama/Alp/Cala/Tuol	4	5	2	3	3	0.0	-25.0
Humboldt/Trinity	n/a	n/a	2	1	2	100.0	n/a
Inyo/Mono	1	0	2	1	1	0.0	0.0
Merced/Mariposa	n/a	n/a	7	8	13	62.5	n/a
Santa Cruz/San Benito	8	8	9	12	12	0.0	50.0
Sierra/Nevada	3	2	0	1	3	200.0	0.0
Siskiyou/Modoc	3	0	2	1	1	0.0	-66.7

SOURCE: Complaint Resolution Tracking System (CRTS) Complaint Activity Report
NOTE: Reporting the regionalization of Merced/Mariposa and Humboldt/Trinity did not begin until October 2016, therefore prior data is not applicable (n/a).
* No complaints reported in a previous FFY period, therefore a percent change cannot be calculated.

COMPARISON OF RECEIVED COMPLAINTS TO CASES
FFY 2019

County	Complaints per 10,000
Tehama	2.798
Monterey	2.799
Alameda	2.921
Madera	3.032
Lake	3.745
Humboldt	3.887
Siskiyou	3.896
Stanislaus	4.168
Santa Barbara	4.211
Del Norte	4.335
Marin	4.564
Fresno	4.667
Sacramento	4.827
Butte	5.011
San Luis Obispo	5.251
Riverside	5.466
El Dorado	5.508
Kings	5.607
Kern	5.608
Glenn	6.017
Orange	6.617
Ventura	6.630
Calaveras	6.689
San Diego	6.991
Yolo	7.025
San Bernardino	7.126
Merced	7.366
Solano	7.745
San Joaquin	7.896
Tulare	8.166
Contra Costa	8.256
Tuolumne	8.386
Sonoma	8.413
Sutter	9.257
Imperial	10.086
Shasta	10.624
Inyo	10.650
Nevada	11.270
Yuba	12.860
Los Angeles	15.527
Santa Cruz	23.319
Mariposa	30.534

COMPLAINTS PER 10,000

NOTE: No complaints were reported for Alpine, Amador, Colusa, Lassen, Mendocino, Modoc, Mono, Napa, Placer, Plumas, San Benito, San Francisco, San Mateo, Santa Clara, Sierra and Trinity. Therefore, these counties were omitted from this chart.

II. PROGRAM ADMINISTRATION

Description of Program Administration
DCSS is responsible for direct oversight, supervision, and funding of local child support agency (LCSA) operations to ensure an efficient and effective statewide child support program. A sound methodology and process to allocate administrative funds to the LCSAs to support their efforts in administering the program is critical to overall program success. The appropriateness of resource allocation in support of LCSAs operations greatly impacts the ability to accurately assess local agencies and statewide performance of the Child Support Program.

Program Administration Data
Family Code Section 17600(c)(4) requires DCSS to report various program fiscal and administrative data for LCSAs. The required state program data elements are as follows:

Total Costs of Program Administration – FC Section 17600(c)(4)
The total cost of administering the local child support agencies, including the federal, state, and county share of the costs, and the federal and state incentives received by each county.

Total Direct Program Costs – FC Section 17600(c)(4)(A)
The direct costs of the program broken down by total employee salaries and benefits, contractor costs, space charges, and payments to other county agencies.

Total Full-Time Equivalent (FTE) Employees – FC Section 17600(c)(4)(A)
In addition to direct program costs, this section also requires a list of the number of employees broken down into at least the following categories: attorneys, administrators, caseworkers, investigators, and clerical support.

Total Indirect Program Costs – FC Section 17600(c)(4)(B)
The indirect costs of the program (all overhead charges).

Total Costs of Program Administration
Total costs of administering each LCSA, including the federal and non-federal shares are reported for State Fiscal Years (SFYs) 2013-14, 2014-15, 2015-16, 2016-17, 2017-18 and 2018-19. These costs are displayed on the Program Administration tables. These tables also display FTE staffing data by job category. See pages 59, 61, 63, 65, 67 and 69.

The total statewide administrative cost for operation of all local child support agencies is displayed in the following table. The child support administrative costs are primarily funded by federal financial participation, federal incentives, and a State General Fund allocation pursuant to FC Section 17704(b)(2)(B)(i).

Total Program Costs by Funding Source
(in millions)

SFY	Federal Incentives	State General Fund[1]	Federal Participation	TOTAL
2013-14	$39.3	$234.9	$455.9	$730.1
2014-15	$40.4	$234.8	$455.9	$731.1
2015-16	$41.1	$238.9	$463.8	$743.8
2016-17	$41.8	$244.0	$473.7	$759.5
2017-18[2]	$42.3	$242.6	$470.8	$755.7
2018-19[2]	$42.7	$246.9	$479.4	$769.0

[1] Includes county general funds used to draw down federal financial participation.
[2] Estimated Incentives – Program Costs will be adjusted upon receipt of actual incentives.

In the table above, the State General Fund column includes all state and county general fund monies used to draw down matching Federal Financial Participation. The Federal Participation column includes the Federal Financial Participation drawn by the state and county general fund. The Federal Incentives column represents the actual or estimated amount of Federal Incentive monies available to the Program based on the five federal performance measures. Estimated incentives are used until final numbers are provided by the Federal government.

Total Direct Program Costs
The direct costs of the LCSAs are broken down by total employee salaries, direct service contracts, space, payments to other county agencies, and other direct costs for SFYs 2013-14, 2014-15, 2015-16, 2016-17, 2017-18 and 2018-19. Other direct costs include automation, travel, and operating expenses. These costs are displayed in Direct Cost tables and reflect actual amounts reported by LCSAs. See pages 58, 60, 62, 64, 66 and 68.

The data presented for SFYs 2013-14, 2014-15, 2015-16, 2016-17 and 2017-18 is based on figures reported on the CS 921 LCSA IV-D Program Budget Display reports, a budgeting tool used by local agencies to report administrative expenses and staffing levels in conformance with federal and state guidelines. The CS 921 report is also used by DCSS to collect baseline information and to assist with the preparation of annual allocations for the LCSAs. Data is reported annually by local agencies and represents actual costs and staff as reported in local county budgets and not tied to specific county allocations or expenditures.

The data presented for SFY 2018-19 reflects actual expenditures reported on the Administrative Expenditure Claim (AEC) CS 356, an expenditure claiming tool used by local agencies to report their expenditures. The AEC CS 356 tool is used by DCSS to collect actual expenditure information from LCSAs on a quarterly basis during the state fiscal year.

Total Full-Time Equivalent Employees
This data element identifies the actual FTE positions in LCSAs for SFYs 2013-14, 2014-15, 2015-16, 2016-17, 2017-18 and 2018-19, broken down by attorneys, administrators, caseworkers, investigators, clerical support, and other staff.

Other staff includes: automation staff and staff for targeted programs such as customer service, ombudsperson program, and training programs. The actual positions reported here have been approved in local child support program budgets. See pages 59, 61, 63, 65, 67 and 69.

The CS 921 budget template form includes definitions to delineate the functions performed by child support staff in each of the staffing categories. The following provides highlights of the detailed functional definitions by job category:

> **Attorneys** - Staff licensed and performing specific duties in direct support of the Child Support Program, including, but not limited to, court appearances, motion filing, order modifications, lien releases, and legal advice on program policy and procedures. All legal functions, including those performed by law clerks and paralegals, are included here.

> **Administrators** - Administrators include directors, program managers, administrator/business managers, fiscal managers, and human resources managers.

> **Caseworkers** - Caseworkers include all staff responsible for activities directly related to casework including, but not limited to, interviewing case participants, maintaining and updating case control logs, performing notary duties, and negotiating child support payments. Caseworker supervisors also are included in this category.

> **Investigators** - Staff performing non-criminal investigation activities in direct support of casework (non-sworn peace officer duties) are considered investigators. Investigator supervisors also are included in this category.

> **Clerical Support** - Clerical support includes all local agency staff performing clerical duties such as filing and word processing. This includes administrative support, such as executive secretaries, secretaries, PBX/mail/file clerks, and account clerks.

> **Other Staff** - Other staff includes all staff performing targeted program functions such as automation, customer service, ombudsperson, quality assurance, program improvement, compliance reviews, complaint resolution and state hearing processes, training, and customer and community outreach.

Total Indirect Program Costs
This data element identifies the indirect costs of the LCSAs for SFYs 2013-14, 2014-15, 2015-16, 2016-17, 2017-18 and 2018-19. Indirect cost tables reflect total indirect costs, as authorized in local budgets for the LCSAs broken down by the countywide overhead costs.[13] Indirect program costs are countywide overhead costs that are estimated administrative expenses planned for each department in the county for a given fiscal year. Adjustments are made in following years if the department paid more than the actual expenses and the credit is used in subsequent years. See pages 58, 60, 62, 64, 66 and 68.

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[13] Includes 2CFR, Part 200, Appendix V costs only.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2013-14

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$721,993,959	$596,428,037	$8,670,099	$43,175,450	$9,746,423	$63,973,950	$11,450,732
Alameda	26,626,817	22,396,938	107,416	2,144,110	708,059	1,270,294	780,087
Ama/Alp/Cala/Tuol	4,744,609	4,080,546	69,174	201,518	600	392,771	0
Butte	6,454,026	5,396,133	7,168	191,867	246,192	612,666	314,097
Colusa	556,652	486,653	4,762	36,000	0	29,237	12,723
Contra Costa	18,688,369	15,826,165	128,321	264,147	0	2,469,736	(72,018)
Del Norte	1,417,576	1,119,266	106,223	74,039	0	118,048	41,639
El Dorado	4,361,225	3,685,030	21,924	243,808	0	410,463	(104,721)
Fresno	19,642,519	16,722,078	281,219	31,994	237,346	2,369,882	209,840
Glenn	683,422	630,489	8,005	0	1,619	43,309	46,016
Humboldt	4,091,946	3,490,986	16,345	363,890	0	220,725	36,330
Imperial	4,797,780	3,887,095	38,591	344,882	0	527,212	90,783
Inyo/Mono	994,349	804,794	5,276	47,338	1,402	135,539	41,820
Kern	21,050,797	16,394,334	153,526	2,155,301	0	2,347,636	200,749
Kings	3,814,158	3,162,995	23,969	298,243	0	328,951	105,782
Lake	2,072,566	1,766,652	12,965	96,762	16,003	180,184	41,883
Lassen	803,784	585,805	42,453	90,720	0	84,806	12,979
Los Angeles	165,149,859	139,506,872	1,975,543	12,322,536	3,945,634	7,399,274	2,983,806
Madera	2,742,480	2,363,267	52,488	79,780	0	246,945	61,645
Marin	3,429,367	2,699,901	43,160	405,455	12,987	267,864	290,229
Mariposa	589,952	502,236	2,623	52,450	0	32,643	47,920
Mendocino	2,313,907	2,055,156	0	47,689	0	211,062	42,609
Merced	8,104,314	7,006,129	106,894	299,403	0	691,888	181,740
Monterey	10,715,752	8,961,145	35,091	497,944	0	1,221,572	113,051
Napa	3,803,228	3,285,330	80,709	0	0	437,189	225,301
Orange	55,400,556	44,228,861	291,160	3,409,965	1,476,996	5,993,574	960,729
Placer	5,713,519	4,265,430	180,323	564,910	161,991	540,865	57,407
Plumas	658,053	589,111	22,563	0	0	46,379	19,795
Riverside	33,130,247	25,285,967	920,602	2,963,649	3,000	3,957,029	144,059
Sacramento	31,373,961	24,717,622	505,508	2,535,262	1,101,357	2,514,212	26,914
San Bernardino	39,392,457	31,264,668	932,790	2,786,490	389,785	4,018,724	212,305
San Diego	47,137,161	39,184,246	376,895	1,245,366	0	6,330,654	1,137,335
San Francisco	12,365,018	9,897,190	85,462	952,181	224	1,429,961	0
San Joaquin	14,730,197	12,537,418	192,794	256,400	0	1,743,585	232,380
San Luis Obispo	4,215,228	3,244,859	267,713	300,821	0	401,835	102,589
San Mateo	10,752,603	9,265,765	91,641	471,332	0	923,865	274,104
Santa Barbara	9,214,367	7,568,402	84,392	470,543	0	1,091,030	188,899
Santa Clara	36,880,510	31,950,599	230,174	1,767,148	260,271	2,672,318	551,203
Santa Cruz/San Benito	7,985,972	6,966,550	55,024	307,800	76,590	580,008	273,985
Shasta	6,850,734	5,079,810	41,474	965,359	51,902	712,189	140,491
Sierra/Nevada	2,266,257	1,866,913	3,534	1,796	0	394,014	186,271
Siskiyou/Modoc	2,132,554	1,779,557	9,448	143,193	0	200,356	78,439
Solano	11,241,507	9,713,554	76,712	500,249	131,344	819,648	243,499
Sonoma	11,742,941	9,577,520	72,205	545,606	0	1,547,610	156,368
Stanislaus	14,462,862	11,934,499	122,635	168,403	209,087	2,028,238	31,047
Sutter	2,673,365	2,417,912	33,191	92,475	11,212	118,575	116,791
Tehama	1,586,494	1,363,361	37,078	48,000	0	138,055	44,418
Trinity	637,815	575,870	1,275	17,307	0	43,363	25,464
Tulare	12,468,838	9,412,344	462,697	909,331	100,015	1,584,451	124,243
Ventura	20,400,670	17,702,805	191,010	776,683	545,634	1,184,538	219,801
Yolo	5,735,146	4,662,480	38,217	284,464	57,173	692,812	92,343
Yuba	3,195,473	2,558,729	19,737	400,841	0	216,166	105,563

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2013-14

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$730,052,972	$481,834,962	$248,218,010	6,938.9	358.3	126.8	4,325.4	21.9	907.5	1,199.0
Alameda	26,974,034	17,802,862	9,171,172	219.3	8.0	3.0	146.0	0.0	3.0	59.3
Ama/Alp/Cala/Tuol	4,742,950	3,130,347	1,612,603	48.6	2.0	1.0	40.5	0.0	0.0	5.1
Butte	6,743,860	4,450,948	2,292,912	95.8	3.0	4.0	38.0	0.0	11.0	39.8
Colusa	604,505	398,973	205,532	6.0	0.0	1.0	5.0	0.0	0.0	0.0
Contra Costa	18,616,353	12,286,793	6,329,560	153.6	6.0	3.0	126.0	0.0	3.0	15.6
Del Norte	1,446,279	954,544	491,735	18.5	0.0	2.0	8.0	0.0	5.0	3.5
El Dorado	4,225,682	2,788,950	1,436,732	49.6	2.5	3.6	26.6	2.0	7.0	7.9
Fresno	19,733,244	13,023,941	6,709,303	209.2	8.0	6.0	111.6	0.0	44.0	39.6
Glenn	728,805	481,011	247,794	9.1	0.1	1.0	6.0	0.0	1.0	1.0
Humboldt	4,128,276	2,724,662	1,403,614	44.4	2.2	2.8	28.5	0.0	6.0	4.9
Imperial	4,893,920	3,229,987	1,663,933	60.0	2.0	3.0	45.0	0.0	1.0	9.0
Inyo/Mono	1,021,236	674,016	347,220	9.0	0.5	0.5	6.5	0.0	0.0	1.5
Kern	21,224,785	14,008,358	7,216,427	180.5	10.9	2.0	107.8	2.0	12.0	45.8
Kings	3,906,539	2,578,316	1,328,223	53.0	3.0	1.0	31.2	1.0	6.0	10.8
Lake	2,112,805	1,394,451	718,354	27.0	1.0	2.3	13.4	0.5	2.0	7.8
Lassen	848,706	560,146	288,560	11.0	0.0	1.0	7.0	0.0	1.0	2.0
Los Angeles	168,132,397	110,967,382	57,165,015	1,523.0	95.0	10.0	964.0	0.0	261.0	193.0
Madera	2,740,541	1,808,757	931,784	37.5	1.0	1.0	29.0	0.0	2.0	4.5
Marin	3,622,834	2,391,070	1,231,764	24.7	3.1	1.6	9.4	0.0	5.0	5.6
Mariposa	655,995	432,957	223,038	7.0	0.0	1.0	3.0	0.0	1.5	1.5
Mendocino	2,317,517	1,529,561	787,956	36.5	1.0	1.0	26.0	0.0	7.0	1.5
Merced	8,307,818	5,483,160	2,824,658	80.5	4.0	2.5	55.5	1.0	6.0	11.5
Monterey	10,712,312	7,070,126	3,642,186	106.0	4.0	2.0	68.0	0.0	11.0	21.0
Napa	4,012,494	2,648,246	1,364,248	32.5	2.0	1.0	18.6	0.0	6.1	4.8
Orange	56,295,176	37,154,816	19,140,360	541.8	31.5	5.0	266.2	0.0	94.5	144.6
Placer	5,759,076	3,800,990	1,958,086	41.1	3.5	2.5	23.6	0.5	3.0	8.0
Plumas	676,938	446,779	230,159	8.7	0.0	1.5	4.5	0.0	2.0	0.7
Riverside	32,788,091	21,640,140	11,147,951	322.2	17.0	7.0	190.0	4.2	66.0	38.0
Sacramento	31,387,994	20,716,076	10,671,918	286.5	12.0	3.0	183.0	1.0	44.5	43.0
San Bernardino	39,183,549	25,861,142	13,322,407	405.9	16.0	3.0	299.3	0.0	36.0	51.6
San Diego	48,254,669	31,848,082	16,406,587	481.5	32.0	3.9	296.0	0.0	74.0	75.6
San Francisco	12,384,866	8,174,012	4,210,854	84.5	4.0	1.0	61.2	0.0	8.5	9.8
San Joaquin	14,858,791	9,806,802	5,051,989	158.0	7.0	4.0	99.6	0.0	19.0	28.4
San Luis Obispo	4,316,115	2,848,636	1,467,479	40.8	0.5	3.0	24.8	0.5	1.0	11.0
San Mateo	10,858,570	7,166,656	3,691,914	83.0	5.0	2.0	57.0	0.0	5.0	14.0
Santa Barbara	9,383,996	6,193,437	3,190,559	81.2	3.0	5.0	47.8	3.1	8.8	13.5
Santa Clara	37,427,213	24,701,961	12,725,252	297.0	14.0	3.0	199.0	2.0	24.0	55.0
Santa Cruz/San Benito	7,971,440	5,261,150	2,710,290	69.1	4.0	1.9	46.4	0.0	6.0	10.8
Shasta	6,923,087	4,569,237	2,353,850	83.0	4.0	1.9	38.1	0.0	16.0	23.0
Sierra/Nevada	2,431,170	1,604,572	826,598	21.0	1.3	0.8	12.3	0.0	2.0	4.6
Siskiyou/Modoc	2,205,263	1,455,474	749,789	23.0	2.0	1.0	14.3	0.0	3.7	2.0
Solano	11,379,931	7,510,754	3,869,177	105.0	7.0	2.0	82.0	0.0	6.0	8.0
Sonoma	11,475,623	7,573,911	3,901,712	90.5	4.0	2.0	56.5	0.0	14.0	14.0
Stanislaus	14,285,631	9,428,516	4,857,115	151.7	5.0	3.5	113.9	0.0	11.0	18.3
Sutter	2,805,618	1,851,708	953,910	29.0	2.0	2.5	18.0	0.0	3.0	3.5
Tehama	1,622,072	1,070,568	551,504	21.0	1.0	1.0	13.3	0.0	2.0	3.7
Trinity	669,082	441,594	227,488	7.0	0.5	0.5	4.9	0.0	0.0	1.1
Tulare	12,521,414	8,264,133	4,257,281	163.1	8.8	2.5	102.5	3.1	23.2	23.0
Ventura	20,617,294	13,607,414	7,009,880	216.0	8.9	3.5	105.6	0.0	16.7	81.3
Yolo	5,826,267	3,845,336	1,980,931	52.0	3.0	1.0	27.0	1.0	8.0	12.0
Yuba	3,290,149	2,171,498	1,118,651	33.0	2.0	1.5	18.0	0.0	8.0	3.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2014-15

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$724,128,242	$602,841,726	$8,708,345	$44,476,106	$10,324,033	$57,778,032	$8,774,659
Alameda	26,417,474	21,754,279	181,550	2,173,001	781,576	1,527,068	662,198
Ama/Alp/Cala/Tuol	4,788,537	4,095,492	59,610	204,899	600	427,936	0
Butte	6,893,603	5,731,418	254,952	205,389	25,847	675,997	174,768
Colusa	600,911	522,795	2,018	36,000	0	40,098	20,249
Contra Costa	18,648,264	16,091,032	112,881	288,145	0	2,156,206	31,741
Del Norte	1,602,771	1,260,154	86,315	74,129	0	182,173	41,639
El Dorado	4,607,689	3,808,565	20,513	248,393	0	530,218	120,880
Fresno	19,812,892	17,107,403	240,968	34,052	224,510	2,205,959	153,191
Glenn	710,836	655,740	7,115	0	709	47,272	40,400
Humboldt	4,070,940	3,410,567	13,538	346,087	57,229	243,519	51,712
Imperial	5,431,333	4,495,589	29,847	351,090	0	554,807	66,354
Inyo/Mono	999,233	884,546	4,919	30,576	0	79,192	(23,647)
Kern	20,440,694	15,873,035	117,698	2,198,704	0	2,251,257	152,984
Kings	3,767,895	3,153,463	24,990	222,031	0	367,411	104,656
Lake	2,280,120	1,945,023	26,940	97,464	0	210,693	56,284
Lassen	914,319	640,458	66,201	95,040	0	112,620	44,744
Los Angeles	161,753,427	143,449,092	1,651,096	11,973,233	4,597,719	82,287	(97,082)
Madera	2,724,377	2,270,853	48,366	79,744	0	325,414	102,318
Marin	3,613,062	2,805,357	64,362	430,441	13,473	299,429	209,908
Mariposa	622,409	514,457	2,880	52,450	0	52,622	53,331
Mendocino	2,352,897	2,119,779	0	48,127	0	184,991	84,473
Merced	8,190,067	7,028,539	116,149	299,403	0	745,976	168,402
Monterey	10,930,773	9,089,135	59,972	537,642	0	1,244,024	231,684
Napa	3,829,889	3,318,045	95,670	0	0	416,174	159,984
Orange	55,285,121	43,610,375	477,456	3,457,593	1,462,867	6,276,830	1,076,213
Placer	5,988,260	4,430,330	188,807	537,929	0	831,194	139,326
Plumas	621,437	534,720	8,460	0	0	78,257	(4,750)
Riverside	34,953,996	27,291,132	978,611	3,145,665	0	3,538,588	123,500
Sacramento	32,157,358	25,171,274	532,902	2,614,869	1,182,435	2,655,878	32,032
San Bernardino	39,115,468	31,412,806	799,469	2,952,861	322,434	3,627,898	645,769
San Diego	47,836,630	39,178,431	427,998	1,349,647	0	6,880,554	1,332,769
San Francisco	12,764,064	10,139,841	84,024	1,277,093	0	1,263,106	0
San Joaquin	14,860,248	12,170,838	179,558	267,218	0	2,242,634	197,456
San Luis Obispo	4,324,294	3,337,232	253,141	311,349	30,187	392,385	47,043
San Mateo	10,902,571	9,466,390	74,103	476,309	0	885,769	122,097
Santa Barbara	9,218,167	7,579,201	89,183	460,766	0	1,089,017	187,833
Santa Clara	36,421,384	31,161,390	234,485	2,240,211	285,990	2,499,308	591,572
Santa Cruz/San Benito	7,993,185	7,030,065	5,510	325,800	67,346	564,464	330,576
Shasta	7,201,423	5,357,003	44,683	1,014,821	58,867	726,049	160,595
Sierra/Nevada	2,265,587	1,758,182	4,202	899	0	502,304	108,490
Siskiyou/Modoc	2,100,281	1,757,136	9,832	143,019	0	190,294	56,287
Solano	11,661,625	10,212,563	67,100	545,386	0	836,576	255,489
Sonoma	11,632,150	9,250,821	57,518	574,072	0	1,749,739	181,286
Stanislaus	14,025,662	11,117,880	121,250	154,961	508,452	2,123,119	30,581
Sutter	2,652,163	2,386,425	25,812	84,581	38,255	117,090	117,792
Tehama	1,735,002	1,540,518	37,261	48,000	0	109,223	33,611
Trinity	532,749	481,440	1,313	17,307	0	32,689	26,426
Tulare	12,612,381	9,545,561	421,486	932,299	104,137	1,608,898	(14,968)
Ventura	20,232,385	17,589,812	210,817	787,142	484,696	1,159,918	324,058
Yolo	5,827,559	4,750,171	65,564	320,559	76,704	614,561	27,980
Yuba	3,202,680	2,555,373	19,250	409,710	0	218,347	34,425

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2014-15

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	**$731,110,550**	**$482,532,963**	**$248,577,587**	**6,757.4**	**351.2**	**123.9**	**4,225.8**	**22.9**	**867.7**	**1,165.9**
Alameda	28,235,041	18,635,127	9,599,914	213.5	8.0	2.0	132.8	0.0	3.0	67.7
Ama/Alp/Cala/Tuol	4,756,841	3,139,515	1,617,326	48.6	2.0	1.0	40.5	0.0	0.0	5.1
Butte	6,882,144	4,542,215	2,339,929	89.5	4.0	4.0	28.0	3.5	12.0	38.0
Colusa	665,571	439,277	226,294	4.5	0.5	1.0	2.0	0.0	1.0	0.0
Contra Costa	18,673,021	12,324,194	6,348,827	151.0	6.0	3.0	122.0	0.0	3.0	17.0
Del Norte	1,646,298	1,086,557	559,741	22.5	0.0	2.0	11.0	0.0	5.0	4.5
El Dorado	4,690,780	3,095,915	1,594,865	46.9	2.5	3.3	24.8	2.0	8.0	6.3
Fresno	19,799,396	13,067,601	6,731,795	222.2	9.0	6.0	125.7	0.0	41.0	40.5
Glenn	745,373	491,946	253,427	9.1	0.1	1.0	6.0	0.0	1.0	1.0
Humboldt	4,100,761	2,706,502	1,394,259	44.4	2.8	1.8	23.9	0.0	12.0	3.9
Imperial	5,497,848	3,628,580	1,869,268	61.0	3.0	4.0	47.0	0.0	2.0	5.0
Inyo/Mono	1,002,990	661,973	341,017	9.0	1.5	0.5	5.5	0.0	0.0	1.5
Kern	20,553,060	13,565,020	6,988,040	172.5	9.0	2.0	107.3	2.0	12.6	39.6
Kings	3,865,786	2,551,419	1,314,367	54.0	3.0	2.0	31.5	1.0	7.0	9.5
Lake	2,320,276	1,531,382	788,894	27.0	1.0	2.3	14.1	0.5	3.0	6.1
Lassen	888,802	586,609	302,193	11.5	0.5	1.0	6.0	0.0	2.0	2.0
Los Angeles	161,648,907	106,688,279	54,960,628	1,498.0	86.0	11.0	961.0	0.0	249.0	191.0
Madera	2,779,778	1,834,653	945,125	38.5	1.5	1.0	30.0	0.0	2.0	4.0
Marin	3,719,504	2,454,873	1,264,631	24.7	3.0	1.4	8.6	0.0	5.0	6.7
Mariposa	678,414	447,753	230,661	7.0	0.0	1.0	3.0	0.0	1.5	1.5
Mendocino	2,430,776	1,604,312	826,464	37.0	1.5	1.0	26.0	0.0	7.0	1.5
Merced	8,350,081	5,511,053	2,839,028	80.5	3.0	2.5	56.5	1.0	6.0	11.5
Monterey	11,222,952	7,407,148	3,815,804	104.0	4.0	2.0	67.0	0.0	10.0	21.0
Napa	4,023,506	2,655,514	1,367,992	30.5	2.0	1.0	18.6	0.0	5.1	3.8
Orange	56,253,470	37,127,290	19,126,180	526.0	29.0	6.0	252.3	0.0	96.0	142.7
Placer	6,153,297	4,061,176	2,092,121	41.5	3.5	2.5	22.0	0.5	2.0	11.0
Plumas	621,850	410,421	211,429	7.4	0.0	1.5	3.2	0.0	2.0	0.7
Riverside	35,393,908	23,359,979	12,033,929	308.2	17.0	7.0	183.0	4.2	65.0	32.0
Sacramento	32,189,184	21,244,861	10,944,323	279.5	13.0	3.0	177.0	1.0	39.5	46.0
San Bernardino	39,726,683	26,219,611	13,507,072	400.9	16.0	5.0	297.3	0.0	29.0	53.6
San Diego	48,025,245	31,696,662	16,328,583	474.9	32.0	5.9	296.0	0.0	75.0	66.0
San Francisco	12,764,068	8,424,285	4,339,783	80.0	5.0	1.0	55.4	0.0	7.5	11.1
San Joaquin	14,676,221	9,686,306	4,989,915	152.1	7.0	1.6	99.6	0.0	16.0	27.9
San Luis Obispo	4,368,921	2,883,488	1,485,433	35.3	0.0	2.0	22.3	0.0	1.0	10.0
San Mateo	11,039,056	7,285,777	3,753,279	79.0	5.0	1.0	55.0	0.0	5.0	13.0
Santa Barbara	9,398,122	6,202,761	3,195,361	77.4	3.0	4.0	40.7	3.1	8.3	18.3
Santa Clara	36,506,749	24,094,454	12,412,295	275.0	14.0	2.0	197.0	1.0	18.0	43.0
Santa Cruz/San Benito	8,588,846	5,668,638	2,920,208	68.0	4.0	1.9	42.2	0.0	5.4	14.5
Shasta	7,162,906	4,727,518	2,435,388	75.5	4.0	1.9	34.5	0.0	14.0	21.1
Sierra/Nevada	2,345,639	1,548,122	797,517	18.0	1.1	0.8	9.9	0.0	2.0	4.2
Siskiyou/Modoc	2,145,582	1,416,084	729,498	22.0	2.0	1.0	13.0	0.0	3.7	2.3
Solano	11,934,452	7,876,738	4,057,714	101.8	6.0	2.0	81.0	0.0	7.0	5.8
Sonoma	11,305,835	7,461,851	3,843,984	85.5	4.0	2.0	54.5	0.0	15.0	10.0
Stanislaus	14,070,619	9,286,609	4,784,010	147.9	6.0	3.5	108.7	0.0	11.0	18.7
Sutter	2,765,869	1,825,474	940,395	28.0	2.0	2.0	17.0	0.0	3.0	4.0
Tehama	1,789,655	1,181,172	608,483	23.0	1.0	1.0	17.0	0.0	2.0	2.0
Trinity	560,308	369,803	190,505	6.0	0.5	0.5	3.9	0.0	0.0	1.1
Tulare	12,521,835	8,264,411	4,257,424	161.1	8.3	1.0	102.5	3.1	22.2	24.0
Ventura	20,553,695	13,565,439	6,988,256	191.0	8.9	3.5	95.0	0.0	10.9	72.7
Yolo	5,843,026	3,856,397	1,986,629	54.0	3.0	1.0	32.0	0.0	2.0	16.0
Yuba	3,227,603	2,130,218	1,097,385	31.0	2.0	1.5	15.0	0.0	7.0	5.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2015-16

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$731,601,979	$603,675,288	$7,614,645	$45,049,352	$11,147,641	$64,115,053	$11,725,399
Alameda	26,214,044	20,861,484	213,514	2,237,615	1,306,315	1,595,116	603,908
Ama/Alp/Cala/Tuol	4,858,772	4,149,145	70,615	206,563	600	431,849	0
Butte	7,046,570	5,948,719	5,546	205,480	276,546	610,279	135,984
Colusa	546,223	474,567	1,987	37,440	0	32,229	31,004
Contra Costa	18,540,851	15,923,892	327,002	261,934	0	2,028,023	63,151
Del Norte	1,741,088	1,399,443	81,507	74,079	0	186,059	46,206
El Dorado	4,620,502	3,820,089	13,899	253,296	0	533,218	298,116
Fresno	21,395,210	18,467,635	284,666	33,986	238,128	2,370,795	196,050
Glenn	694,273	624,146	7,238	0	0	62,889	28,490
Humboldt	4,120,046	3,481,874	7,411	339,794	68,090	222,877	76,509
Imperial	5,537,335	4,576,340	28,963	353,899	0	578,133	143,590
Inyo/Mono	1,033,618	900,227	4,769	30,940	0	97,682	77,193
Kern	20,729,259	16,340,048	168,599	2,217,324	0	2,003,288	221,258
Kings	3,890,655	3,269,690	37,856	272,975	0	310,134	133,020
Lake	2,525,154	2,123,365	16,446	99,464	12,795	273,084	55,315
Lassen	920,338	610,194	71,346	99,360	0	139,438	24,436
Los Angeles	173,362,060	147,164,043	1,595,841	12,069,917	4,757,304	7,774,955	1,660,892
Madera	2,799,729	2,274,053	47,426	80,262	0	397,988	67,196
Marin	3,597,085	2,742,059	35,493	336,072	9,520	473,941	336,115
Mariposa	610,650	506,446	0	52,450	0	51,754	43,675
Mendocino	2,455,923	2,240,938	0	50,512	0	164,473	81,424
Merced	8,730,637	7,372,937	134,510	299,403	0	923,787	167,131
Monterey	10,692,644	8,808,942	36,264	537,187	0	1,310,251	303,746
Napa	3,820,993	3,311,419	94,671	0	0	414,903	159,000
Orange	54,801,309	43,296,440	365,615	3,542,891	1,492,659	6,103,704	829,806
Placer	6,016,463	4,754,389	168,352	545,132	0	548,590	259,581
Plumas	626,721	576,783	5,518	0	0	44,420	29,238
Riverside	34,230,036	26,871,008	517,520	2,645,350	0	4,196,158	231,401
Sacramento	31,559,931	24,655,356	553,991	2,679,972	1,130,939	2,539,673	244,647
San Bernardino	38,926,706	31,042,450	603,776	3,089,402	309,823	3,881,255	731,039
San Diego	44,228,808	38,073,807	367,354	1,822,436	0	3,965,211	1,374,161
San Francisco	12,564,501	9,925,301	83,751	1,548,764	0	1,006,685	0
San Joaquin	13,905,932	11,639,336	129,504	268,978	0	1,868,114	383,401
San Luis Obispo	4,169,729	3,175,692	299,346	304,066	0	390,625	62,893
San Mateo	10,610,679	9,067,340	77,057	520,882	0	945,400	263,633
Santa Barbara	9,455,376	7,868,403	81,182	465,958	0	1,039,833	204,603
Santa Clara	35,857,386	29,687,988	156,764	2,177,701	360,596	3,474,337	432,327
Santa Cruz/San Benito	8,291,394	7,298,666	60,151	308,000	0	624,577	320,851
Shasta	7,042,894	5,140,969	42,370	1,053,005	88,428	718,122	102,866
Sierra/Nevada	2,207,917	1,729,499	2,128	0	0	476,290	124,744
Siskiyou/Modoc	1,914,974	1,593,002	9,540	144,181	0	168,251	(32,363)
Solano	11,504,322	10,064,558	62,189	464,420	0	913,155	247,883
Sonoma	11,710,174	9,233,387	55,613	602,539	0	1,818,635	199,790
Stanislaus	14,589,350	11,596,367	129,381	161,736	425,420	2,276,446	2,986
Sutter	2,783,452	2,454,482	28,066	82,603	41,412	176,889	111,172
Tehama	1,752,027	1,559,202	36,479	49,200	487	106,659	39,712
Trinity	467,981	409,720	2,713	17,307	1,596	36,645	10,189
Tulare	12,747,970	9,701,607	222,974	956,230	102,213	1,764,946	59,794
Ventura	20,502,319	17,810,845	188,875	810,930	442,720	1,248,949	346,776
Yolo	5,607,930	4,736,421	58,550	218,916	82,050	511,993	163,014
Yuba	3,042,039	2,320,575	20,317	418,801	0	282,346	27,846

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2015-16

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$743,772,820	$490,890,061	$252,882,759	6,570.8	339.7	126.8	4,054.1	14.3	786.5	1,249.4
Alameda	26,598,690	17,555,135	9,043,555	215.8	9.0	1.0	135.0	0.0	3.0	67.8
Ama/Alp/Cala/Tuol	4,834,830	3,190,988	1,643,842	44.6	2.0	1.0	37.5	0.0	0.0	4.1
Butte	7,347,650	4,849,449	2,498,201	99.8	4.0	3.0	36.0	0.0	11.0	45.8
Colusa	597,089	394,079	203,010	6.5	0.5	1.0	4.0	0.0	1.0	0.0
Contra Costa	18,610,690	12,283,055	6,327,635	148.1	6.0	3.0	121.0	0.0	3.0	15.1
Del Norte	1,751,294	1,155,854	595,440	24.0	0.5	2.0	14.0	0.0	3.0	4.5
El Dorado	4,911,976	3,241,904	1,670,072	42.9	2.5	3.2	23.8	2.0	5.0	6.4
Fresno	21,510,140	14,196,692	7,313,448	214.1	9.0	6.0	121.6	0.0	39.0	38.5
Glenn	722,587	476,907	245,680	8.0	0.0	1.0	6.0	0.0	0.0	1.0
Humboldt	4,210,239	2,778,758	1,431,481	44.4	3.0	1.8	25.7	0.0	10.0	3.9
Imperial	5,641,353	3,723,293	1,918,060	63.0	3.0	4.0	48.0	0.0	2.0	6.0
Inyo/Mono	1,101,359	726,897	374,462	10.0	1.5	0.5	6.5	0.0	0.0	1.5
Kern	20,950,517	13,827,341	7,123,176	174.3	9.0	1.0	109.7	2.0	14.3	38.3
Kings	4,017,780	2,651,735	1,366,045	53.0	3.0	2.0	33.6	0.0	5.0	9.4
Lake	2,580,752	1,703,296	877,456	29.0	1.0	2.3	15.9	0.0	3.0	6.8
Lassen	970,890	640,787	330,103	11.5	0.5	1.0	6.0	0.0	2.0	2.0
Los Angeles	175,022,955	115,515,150	59,507,805	1,475.0	85.0	15.0	944.0	0.0	235.0	196.0
Madera	2,908,490	1,919,603	988,887	34.0	1.0	1.0	28.0	0.0	2.0	2.0
Marin	3,929,603	2,593,538	1,336,065	24.5	3.0	1.4	8.6	0.0	5.0	6.5
Mariposa	661,949	436,886	225,063	6.5	0.0	1.0	3.0	0.0	1.0	1.5
Mendocino	2,549,714	1,682,811	866,903	37.0	1.5	1.0	26.0	0.0	7.0	1.5
Merced	8,691,575	5,736,440	2,955,136	72.5	4.0	2.6	47.4	1.0	6.0	11.5
Monterey	11,011,283	7,267,447	3,743,836	95.0	4.0	1.0	64.0	0.0	7.0	19.0
Napa	3,990,591	2,633,790	1,356,801	28.5	2.0	1.0	16.6	0.0	5.1	3.8
Orange	55,489,975	36,623,384	18,866,592	504.8	29.3	5.0	242.0	0.0	86.0	142.5
Placer	6,112,141	4,034,013	2,078,128	45.5	3.5	2.5	25.0	0.5	3.0	11.0
Plumas	654,446	431,934	222,512	7.4	0.0	1.5	3.4	0.0	2.0	0.5
Riverside	34,227,186	22,589,943	11,637,243	290.7	15.0	7.0	166.0	2.7	68.0	32.0
Sacramento	31,812,741	20,996,409	10,816,332	273.0	13.0	4.0	173.5	1.0	40.5	41.0
San Bernardino	39,610,358	26,142,836	13,467,522	398.0	15.0	4.0	225.0	0.0	22.0	132.0
San Diego	48,072,051	31,727,554	16,344,497	450.0	32.0	5.9	282.0	0.0	54.0	76.1
San Francisco	12,562,267	8,291,096	4,271,171	77.5	3.0	1.0	59.6	0.0	4.0	9.9
San Joaquin	14,277,685	9,423,272	4,854,413	143.8	7.0	3.0	94.3	0.0	16.1	23.4
San Luis Obispo	4,228,655	2,790,912	1,437,743	32.0	0.0	3.0	21.0	0.0	0.0	8.0
San Mateo	10,630,010	7,015,807	3,614,203	71.7	4.0	1.0	51.0	0.0	4.0	11.7
Santa Barbara	9,651,359	6,369,897	3,281,462	75.2	3.0	4.0	40.0	3.1	7.8	17.3
Santa Clara	36,871,962	24,335,495	12,536,467	250.0	13.0	2.0	174.0	1.0	17.0	43.0
Santa Cruz/San Benito	8,106,275	5,350,142	2,756,134	72.0	4.0	1.9	46.4	0.0	5.6	14.1
Shasta	7,071,768	4,667,367	2,404,401	73.5	4.0	1.9	34.5	0.0	14.0	19.1
Sierra/Nevada	2,333,758	1,540,280	793,478	18.0	1.1	0.8	11.9	0.0	0.0	4.2
Siskiyou/Modoc	1,862,532	1,229,271	633,261	19.0	2.0	1.0	11.5	0.0	2.0	2.5
Solano	11,769,543	7,767,898	4,001,645	97.8	5.0	2.0	78.0	0.0	7.0	5.8
Sonoma	11,848,220	7,819,825	4,028,395	85.5	4.0	2.0	54.5	0.0	14.0	11.0
Stanislaus	14,001,552	9,241,024	4,760,528	149.9	5.0	3.5	115.1	0.0	8.0	18.3
Sutter	2,888,304	1,906,281	982,023	31.0	1.0	2.0	19.1	0.0	4.0	4.9
Tehama	1,786,560	1,179,130	607,430	22.0	1.0	1.0	16.3	0.0	1.0	2.7
Trinity	477,710	315,289	162,421	5.0	0.0	0.0	3.9	0.0	0.0	1.1
Tulare	12,753,155	8,417,082	4,336,073	149.0	5.9	2.5	96.5	1.0	21.2	21.9
Ventura	20,786,337	13,718,982	7,067,355	186.0	8.9	4.0	82.7	0.0	8.9	81.5
Yolo	5,707,971	3,767,261	1,940,710	50.5	3.0	1.0	30.0	0.0	1.0	15.5
Yuba	3,054,303	2,015,840	1,038,463	30.0	2.0	1.5	15.0	0.0	6.0	5.5

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2016-17

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$744,217,231	$609,669,790	$6,501,975	$47,246,038	$10,666,410	$70,133,018	$11,185,924
Alameda	27,856,973	22,826,995	178,734	2,283,543	940,273	1,627,428	702,636
Ama/Alp/Cala/Tuol	4,828,791	4,185,348	47,993	208,209	600	386,641	0
Butte	7,252,904	6,183,228	4,284	213,220	224,630	627,542	318,598
Colusa	510,436	467,267	1,009	27,660	0	14,500	30,642
Contra Costa	18,569,676	15,974,536	317,110	300,323	0	1,977,707	63,481
Del Norte	1,707,753	1,414,420	61,725	74,144	0	157,464	51,600
El Dorado	4,576,820	3,752,996	27,926	281,900	0	513,998	207,961
Fresno	21,421,199	18,328,632	270,792	37,721	303,135	2,480,919	223,469
Glenn	692,576	623,398	6,199	0	0	62,979	25,977
Humboldt/Trinity	4,272,984	3,599,445	10,778	371,978	78,708	212,075	93,147
Imperial	5,347,288	4,446,766	24,557	393,269	0	482,696	110,888
Inyo/Mono	1,015,524	892,322	5,290	27,799	4,655	85,458	90,262
Kern	21,149,484	16,421,274	184,345	2,314,580	0	2,229,285	303,123
Kings	3,981,497	3,316,502	36,286	303,988	168,430	156,291	163,235
Lake	2,184,570	1,764,890	12,523	120,000	38,236	248,921	44,175
Lassen	855,642	553,441	58,538	78,660	0	165,003	22,472
Los Angeles	178,683,079	148,751,051	1,620,013	14,637,045	4,407,554	9,267,416	1,400,224
Madera	3,108,842	2,568,937	35,439	80,262	0	424,204	63,772
Marin	3,332,481	2,741,388	33,965	254,667	0	302,461	289,225
Mendocino	2,304,216	2,114,797	58,407	0	0	131,012	104,904
Merced/Mariposa	8,501,525	7,295,011	97,814	381,708	0	726,992	219,711
Monterey	10,725,802	9,007,948	35,549	506,900	0	1,175,405	144,162
Napa	4,028,002	3,457,833	79,244	0	0	490,925	182,769
Orange	56,336,355	45,755,153	347,691	3,202,063	1,464,285	5,567,163	680,991
Placer	6,249,108	4,988,148	130,320	284,182	118,114	728,344	84,983
Plumas	617,357	546,546	8,115	0	0	62,696	48,885
Riverside	35,509,360	25,854,143	26,831	2,695,874	0	6,932,512	199,530
Sacramento	32,595,484	25,862,052	275,830	2,984,914	1,152,361	2,320,327	187,152
San Bernardino	39,685,625	31,307,805	683,958	3,090,077	287,483	4,316,302	379,428
San Diego	46,343,688	37,175,275	294,519	1,874,719	0	6,999,175	1,376,029
San Francisco	12,639,208	9,975,259	68,805	1,088,027	0	1,507,117	0
San Joaquin	14,864,113	12,476,493	145,115	268,978	0	1,973,527	295,059
San Luis Obispo	3,962,415	3,043,307	208,738	313,038	0	397,332	81,823
San Mateo	10,522,391	9,057,123	73,430	529,294	0	862,544	394,148
Santa Barbara	9,234,275	7,719,747	65,175	473,056	0	976,297	154,896
Santa Clara	33,888,332	27,975,253	100,942	2,135,122	379,255	3,297,760	527,928
Santa Cruz/San Benito	7,901,141	7,104,484	48,673	308,000	0	439,984	315,078
Shasta	7,116,927	5,144,906	37,707	1,059,389	78,828	796,097	105,746
Sierra/Nevada	2,280,916	1,859,766	3,361	0	0	417,789	234,150
Siskiyou/Modoc	1,962,882	1,639,920	7,536	144,592	0	170,834	12,694
Solano	12,086,015	10,490,489	57,126	516,707	0	1,021,693	245,834
Sonoma	12,342,502	10,146,690	48,967	631,005	0	1,515,840	144,771
Stanislaus	14,438,424	11,555,591	105,864	145,949	443,499	2,187,521	(15,596)
Sutter	2,798,861	2,508,772	26,545	84,005	30,540	148,999	129,115
Tehama	1,801,201	1,615,353	31,145	51,500	461	102,742	29,401
Tulare	12,925,565	10,170,665	234,136	975,848	86,867	1,458,049	138,336
Ventura	20,464,189	17,946,736	190,982	843,838	387,757	1,094,876	232,730
Yolo	5,594,914	4,667,628	55,659	220,166	70,739	580,722	179,152
Yuba	3,147,919	2,394,061	16,285	428,119	0	309,454	167,228

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2016-17

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$759,466,875	$501,248,138	$258,218,738	6,353.7	346.8	127.7	3,915.3	15.3	746.1	1,202.5
Alameda	28,464,888	18,786,826	9,678,062	201.8	9.0	3.0	139.0	0.0	3.0	47.8
Ama/Alp/Cala/Tuol	4,825,494	3,184,826	1,640,668	42.7	2.0	1.5	35.2	0.0	0.0	4.0
Butte	7,543,190	4,978,505	2,564,685	101.0	3.0	4.0	35.5	0.0	11.0	47.5
Colusa	601,165	396,769	204,396	5.0	0.0	1.0	4.0	0.0	0.0	0.0
Contra Costa	18,633,157	12,297,884	6,335,273	138.1	6.0	3.0	114.0	0.0	3.0	12.1
Del Norte	1,763,297	1,163,776	599,521	22.0	1.0	2.0	12.0	0.0	5.0	2.0
El Dorado	4,774,725	3,151,319	1,623,407	42.0	2.0	2.7	23.4	2.0	6.0	5.9
Fresno	21,513,394	14,198,840	7,314,554	219.2	8.0	6.0	126.6	0.0	38.0	40.6
Glenn	718,056	473,917	244,139	8.0	0.0	1.0	6.0	0.0	0.0	1.0
Humboldt/Trinity	4,361,766	2,878,766	1,483,000	45.4	2.0	1.8	36.0	0.0	1.0	4.6
Imperial	5,532,003	3,651,122	1,880,881	57.0	6.0	4.0	43.0	0.0	2.0	2.0
Inyo/Mono	1,111,804	733,791	378,013	9.0	1.5	0.5	5.5	0.0	0.0	1.5
Kern	21,452,605	14,158,719	7,293,886	184.4	10.0	2.0	114.3	2.0	9.0	47.1
Kings	4,142,490	2,734,043	1,408,447	47.9	2.0	2.0	28.6	0.0	6.0	9.3
Lake	2,225,383	1,468,753	756,630	24.0	1.0	2.3	12.7	0.0	3.0	5.0
Lassen	873,394	576,440	296,954	9.5	0.5	1.0	6.0	0.0	1.0	1.0
Los Angeles	180,083,305	118,854,981	61,228,324	1,474.0	95.0	14.0	933.0	0.0	235.0	197.0
Madera	3,217,020	2,123,233	1,093,787	33.0	1.0	2.0	26.0	0.0	2.0	2.0
Marin	3,616,174	2,386,675	1,229,499	24.0	2.9	1.3	9.1	0.0	5.0	5.7
Mendocino	2,447,852	1,615,582	832,270	29.0	1.5	1.0	20.0	0.0	2.0	4.5
Merced/Mariposa	8,919,556	5,886,907	3,032,649	81.5	4.0	2.6	55.0	1.0	7.0	11.9
Monterey	10,969,167	7,239,650	3,729,517	95.0	4.0	1.0	63.0	0.0	7.0	20.0
Napa	4,223,888	2,787,766	1,436,122	29.5	2.0	1.0	18.3	0.0	3.9	4.3
Orange	56,815,196	37,498,029	19,317,167	487.8	28.0	5.0	242.9	0.0	86.5	125.4
Placer	6,321,200	4,171,992	2,149,208	44.5	2.5	2.5	26.0	0.5	2.0	11.0
Plumas	663,475	437,894	225,582	6.4	0.0	1.5	3.4	0.0	1.0	0.5
Riverside	35,555,523	23,466,645	12,088,878	255.7	14.0	7.0	158.0	2.7	48.0	26.0
Sacramento	33,212,504	21,920,253	11,292,251	281.0	13.0	4.0	177.5	2.0	40.5	44.0
San Bernardino	39,941,104	26,361,129	13,579,975	395.1	16.0	5.0	204.0	0.0	23.0	147.1
San Diego	51,189,521	33,785,084	17,404,437	380.3	31.0	4.3	231.0	0.0	51.0	63.0
San Francisco	12,639,209	8,341,878	4,297,331	76.5	5.0	0.5	53.2	0.0	7.7	10.1
San Joaquin	15,090,994	9,960,056	5,130,938	135.8	9.0	1.5	84.4	0.0	16.0	24.9
San Luis Obispo	4,038,123	2,665,161	1,372,962	34.0	0.0	3.0	23.0	0.0	0.0	8.0
San Mateo	11,345,803	7,488,230	3,857,573	73.2	4.0	1.0	51.0	0.0	4.0	13.2
Santa Barbara	9,378,782	6,189,996	3,188,786	74.2	3.0	4.8	37.5	3.1	7.8	18.0
Santa Clara	34,559,959	22,809,573	11,750,386	233.0	8.0	3.0	172.0	1.0	15.0	34.0
Santa Cruz/San Benito	8,153,513	5,381,319	2,772,194	63.8	4.0	2.1	42.7	0.0	4.0	11.0
Shasta	7,120,836	4,699,752	2,421,084	73.5	3.0	1.9	35.5	0.0	12.0	21.1
Sierra/Nevada	2,536,357	1,673,996	862,361	17.0	1.1	0.6	11.2	0.0	0.0	4.1
Siskiyou/Modoc	1,975,417	1,303,775	671,642	19.0	2.0	1.0	11.5	0.0	2.0	2.5
Solano	12,166,016	8,029,571	4,136,445	96.0	6.0	2.0	76.5	0.0	5.5	6.0
Sonoma	12,177,106	8,036,890	4,140,216	83.5	4.0	2.0	53.5	0.0	15.0	9.0
Stanislaus	15,013,612	9,908,984	5,104,628	145.9	6.0	3.5	116.8	0.0	8.0	11.6
Sutter	2,921,773	1,928,370	993,403	27.0	1.0	2.0	17.1	0.0	2.0	4.9
Tehama	1,827,212	1,205,960	621,252	22.0	1.0	1.0	16.7	0.0	1.0	2.3
Tulare	12,999,520	8,579,683	4,419,837	149.0	6.9	2.5	92.5	1.0	23.2	22.9
Ventura	20,712,822	13,670,463	7,042,359	183.5	8.9	3.0	74.2	0.0	10.0	87.4
Yolo	5,805,301	3,831,499	1,973,802	45.0	3.0	1.0	24.0	0.0	5.0	12.0
Yuba	3,292,224	2,172,868	1,119,356	28.0	2.0	1.3	13.0	0.0	6.0	5.7

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2017-18

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$755,746,238	$623,762,479	$5,893,586	$44,722,273	$11,831,469	$69,536,431	$14,697,940
Alameda	26,068,731	21,214,611	171,071	2,351,026	642,687	1,689,336	625,343
Ama/Alp/Cala/Tuol	4,934,510	4,275,816	67,471	209,440	600	381,183	0
Butte	7,614,316	6,599,504	19,454	217,225	2,528	775,605	291,249
Colusa	532,697	473,872	1,100	36,720	0	21,005	49,887
Contra Costa	18,108,824	15,976,350	242,324	152,841	0	1,737,309	366,572
Del Norte	1,800,655	1,488,661	54,090	74,584	0	183,320	93,932
El Dorado	4,740,669	4,020,226	10,232	267,802	0	442,409	130,257
Fresno	21,513,717	18,386,584	244,368	36,370	373,938	2,472,457	267,969
Glenn	719,074	653,944	6,856	27,558	0	30,716	23,589
Humboldt/Trinity	4,449,592	3,637,157	17,722	383,962	90,468	320,283	67,461
Imperial	5,109,076	4,166,474	26,064	337,661	0	578,877	89,226
Inyo/Mono	969,718	742,955	4,185	33,334	0	189,244	46,910
Kern	20,599,330	15,950,824	184,417	2,363,404	0	2,100,685	552,514
Kings	3,962,062	3,308,253	36,163	313,603	142,510	161,533	122,313
Lake	2,237,804	1,814,030	18,217	120,000	41,806	243,751	57,994
Lassen	806,854	618,748	28,036	40,858	0	119,212	47,430
Los Angeles	180,349,139	153,507,462	1,419,764	10,990,617	6,855,537	7,575,759	3,895,140
Madera	2,832,115	2,337,867	28,680	46,394	0	419,174	135,980
Marin	3,562,172	2,879,021	23,383	280,609	0	379,159	230,131
Mendocino	2,436,399	2,028,860	41,800	0	0	365,739	143,927
Merced/Mariposa	8,870,673	7,557,895	98,565	427,370	0	786,843	232,279
Monterey	10,229,764	8,658,041	23,529	511,499	0	1,036,695	82,075
Napa	3,950,033	3,440,374	52,827	0	0	456,832	157,966
Orange	55,598,967	44,649,246	360,239	3,233,295	1,436,994	5,919,193	349,857
Placer	6,349,373	5,293,259	152,652	174,062	0	729,400	25,849
Plumas	659,318	578,993	7,328	0	0	72,997	15,692
Riverside	34,223,377	26,199,016	21,336	2,567,907	0	5,435,118	214,404
Sacramento	32,058,701	25,033,187	341,196	3,054,106	1,103,869	2,526,343	204,897
San Bernardino	39,614,027	31,139,432	620,782	3,140,516	184,188	4,529,109	424,393
San Diego	48,633,807	38,329,033	305,776	2,416,614	0	7,582,384	1,435,477
San Francisco	12,668,457	9,732,226	39,379	1,492,219	0	1,404,633	0
San Joaquin	14,615,545	12,461,798	113,334	265,179	0	1,775,234	476,034
San Luis Obispo	3,884,869	3,070,401	116,230	323,890	0	374,348	77,530
San Mateo	10,347,620	9,109,004	56,146	550,157	0	632,313	314,656
Santa Barbara	9,658,348	7,789,236	60,482	367,425	0	1,441,205	148,136
Santa Clara	33,009,278	27,457,615	83,940	2,307,832	0	3,159,891	880,786
Santa Cruz/San Benito	8,108,397	7,152,333	25,332	320,340	0	610,392	287,469
Shasta	7,467,761	5,408,359	29,829	1,130,379	81,290	817,904	198,375
Sierra/Nevada	12,860,920	12,493,415	2,188	0	0	365,317	143,010
Siskiyou/Modoc	1,966,668	1,621,309	9,868	145,584	0	189,907	106,831
Solano	12,104,718	10,351,842	69,115	532,504	0	1,151,257	338,386
Sonoma	12,192,418	10,020,772	44,389	642,385	0	1,484,872	239,681
Stanislaus	15,196,570	11,855,255	130,794	129,885	267,435	2,813,201	31,017
Sutter	2,716,305	2,469,775	21,020	85,796	18,226	121,488	154,091
Tehama	1,797,414	1,544,341	29,648	53,212	486	169,727	34,462
Tulare	13,787,391	10,583,982	232,854	1,028,047	96,346	1,846,162	179,907
Ventura	21,362,119	18,786,190	157,575	869,166	404,193	1,144,995	321,585
Yolo	5,315,953	4,473,578	9,973	231,226	86,457	514,719	99,016
Yuba	3,149,993	2,421,353	31,863	437,670	1,911	257,196	286,255

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2017-18

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$755,694,406	$513,188,928	$242,505,478	6,160.9	339.3	130.5	3,772.5	12.5	736.7	1,169.4
Alameda	26,908,568	18,273,497	8,635,071	180.8	7.0	3.0	104.6	0.0	12.0	54.2
Ama/Alp/Cala/Tuol	4,931,285	3,348,815	1,582,470	41.6	2.0	2.0	33.5	0.0	0.0	4.1
Butte	7,685,839	5,219,421	2,466,418	100.0	3.0	4.0	30.5	0.0	8.0	54.5
Colusa	670,983	455,662	215,321	6.5	0.5	1.0	4.0	0.0	1.0	0.0
Contra Costa	18,475,396	12,546,565	5,928,831	130.9	6.0	4.0	108.0	0.0	3.0	9.9
Del Norte	1,858,045	1,261,791	596,254	21.5	0.5	2.0	13.0	0.0	5.0	1.0
El Dorado	4,836,634	3,284,538	1,552,096	40.0	2.0	2.7	22.6	2.0	6.0	4.7
Fresno	21,637,638	14,694,030	6,943,608	199.2	9.0	6.0	114.1	0.0	32.0	38.1
Glenn	740,209	502,673	237,536	8.0	0.0	1.0	6.0	0.0	0.0	1.0
Humboldt/Trinity	4,530,304	3,076,511	1,453,793	43.3	2.0	2.0	31.9	0.0	1.0	6.4
Imperial	5,186,641	3,522,226	1,664,415	60.0	5.0	3.0	43.0	0.0	2.0	7.0
Inyo/Mono	1,037,478	704,547	332,931	8.0	1.0	1.0	5.0	0.0	0.0	1.0
Kern	21,151,845	14,364,130	6,787,715	176.6	8.2	1.0	111.5	2.0	11.3	42.6
Kings	4,079,966	2,770,688	1,309,278	45.1	2.0	2.0	26.7	0.0	6.0	8.4
Lake	2,271,685	1,542,692	728,993	25.0	1.0	2.3	12.6	0.0	3.0	6.1
Lassen	853,097	579,335	273,762	9.5	0.5	1.0	7.0	0.0	1.0	0.0
Los Angeles	184,244,275	125,119,521	59,124,754	1,429.0	96.0	13.0	900.0	0.0	227.0	193.0
Madera	2,975,196	2,020,443	954,753	31.0	1.0	1.0	24.0	0.0	3.0	2.0
Marin	3,696,493	2,510,273	1,186,220	27.9	6.8	1.2	9.5	0.0	5.0	5.4
Mendocino	2,552,743	1,733,557	819,186	24.8	1.1	2.0	14.9	0.2	2.2	4.4
Merced/Mariposa	8,963,154	6,086,841	2,876,313	79.5	4.0	2.6	52.7	1.0	7.0	12.2
Monterey	10,277,612	6,979,484	3,298,128	89.0	4.0	2.0	61.0	0.0	8.0	14.0
Napa	4,068,480	2,762,888	1,305,592	28.0	0.8	0.7	17.3	0.0	4.8	4.4
Orange	55,727,978	37,844,638	17,883,340	462.1	21.0	6.0	230.2	0.0	83.3	121.6
Placer	6,336,467	4,303,068	2,033,399	44.5	3.5	2.5	24.0	0.5	4.0	10.0
Plumas	670,766	455,514	215,252	6.0	0.0	1.5	3.4	0.0	1.0	0.1
Riverside	34,030,329	23,109,855	10,920,474	262.2	10.5	8.0	164.0	0.7	51.0	28.0
Sacramento	31,690,757	21,521,061	10,169,696	278.6	10.1	4.0	183.0	2.0	40.5	39.0
San Bernardino	39,714,193	26,969,743	12,744,450	395.0	21.5	5.0	223.2	0.0	24.0	121.3
San Diego	48,069,993	32,644,132	15,425,861	386.2	30.0	5.0	227.0	0.0	51.0	73.2
San Francisco	12,836,626	8,717,299	4,119,327	68.5	4.0	0.5	48.9	0.0	7.0	8.1
San Joaquin	14,979,757	10,172,691	4,807,066	133.0	10.0	2.6	83.1	0.0	16.0	21.3
San Luis Obispo	3,951,198	2,683,242	1,267,956	34.0	3.0	3.0	21.0	0.0	0.0	7.0
San Mateo	11,211,581	7,613,738	3,597,843	71.7	4.0	1.0	49.0	0.0	4.0	13.7
Santa Barbara	9,781,990	6,642,909	3,139,081	70.2	3.0	3.8	37.4	3.1	6.8	16.1
Santa Clara	34,063,649	23,132,482	10,931,167	210.0	9.0	3.0	153.0	0.0	13.0	32.0
Santa Cruz/San Benito	8,290,113	5,629,781	2,660,332	57.8	4.0	2.0	38.8	0.0	4.0	9.0
Shasta	7,558,190	5,132,735	2,425,455	72.0	4.0	1.7	37.1	0.0	11.0	18.2
Sierra/Nevada	2,512,312	1,706,101	806,211	16.9	1.0	0.6	11.2	0.0	0.0	4.1
Siskiyou/Modoc	2,062,567	1,400,681	661,886	17.0	1.0	1.0	10.5	0.0	2.0	2.5
Solano	12,268,199	8,331,283	3,936,916	93.0	3.0	2.0	69.5	0.0	5.0	13.5
Sonoma	12,409,421	8,427,186	3,982,235	85.5	5.0	2.0	52.5	0.0	15.0	11.0
Stanislaus	14,749,268	10,016,167	4,733,101	142.3	6.0	3.5	113.3	0.0	7.0	12.5
Sutter	2,864,576	1,945,322	919,254	27.0	2.0	1.0	17.1	0.0	2.0	4.9
Tehama	1,827,384	1,240,969	586,415	20.0	1.0	1.0	14.9	0.0	1.0	2.1
Tulare	13,914,685	9,449,405	4,465,280	152.0	6.4	3.0	99.0	1.0	21.0	21.6
Ventura	21,698,365	14,735,269	6,963,096	179.2	7.9	4.0	72.0	0.0	7.8	87.5
Yolo	5,422,963	3,682,712	1,740,251	42.0	3.0	1.0	21.0	0.0	5.0	12.0
Yuba	3,417,513	2,320,819	1,096,694	29.0	2.0	1.3	15.0	0.0	6.0	4.7

SOURCE: CS 356 and CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS

TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2018-19

	Total Direct Costs	Total Salaries and Benefits	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/ Overhead
STATEWIDE	$758,118,560	$623,643,855	$4,253,504	$42,030,815	$11,273,820	$76,916,566	$15,107,923
Alameda	25,894,284	21,331,961	608,360	2,013,855	11,008	1,929,100	532,584
Ama/Alp/Cala/Tuol	4,846,919	4,047,109	0	216,886	2,948	579,976	0
Butte	8,109,619	6,938,620	0	263,341	0	907,658	304,260
Colusa	616,716	549,918	0	36,360	0	30,438	31,512
Contra Costa	18,261,882	16,350,907	0	54,000	0	1,856,975	230,552
Del Norte	1,867,503	1,551,213	51,587	80,882	25,273	158,548	90,173
El Dorado	4,451,873	3,727,102	11,693	334,623	0	378,455	272,727
Fresno	21,651,014	18,246,223	188,188	36,967	452,805	2,726,831	260,093
Glenn	906,499	673,766	7,209	0	0	225,524	24,892
Humboldt/Trinity	4,512,457	3,609,968	20,253	409,153	136,496	336,587	40,309
Imperial	5,557,950	4,522,967	0	340,992	0	693,991	98,937
Inyo/Mono	945,615	801,968	15,212	32,259	0	96,176	35,694
Kern	21,292,952	16,262,383	0	1,919,848	16,136	3,094,585	298,673
Kings	4,389,304	3,635,235	0	323,595	159,844	270,630	105,632
Lake	2,275,564	1,807,341	0	123,510	44,764	299,949	109,824
Lassen	927,238	614,820	97,824	32,640	0	181,954	29,668
Los Angeles	185,128,586	159,152,111	1,105,440	10,391,537	5,760,994	8,718,504	3,495,612
Madera	2,933,570	2,485,774	0	415	0	447,381	119,938
Marin	3,547,751	2,978,480	34,068	254,667	0	280,536	276,346
Mendocino	2,453,650	2,066,439	85,190	0	12,006	290,015	133,083
Merced/Mariposa	8,954,911	7,674,140	0	404,258	9,090	867,423	298,919
Monterey	9,850,652	8,619,029	0	343,787	0	887,836	282,269
Napa	4,113,516	3,609,737	53,352	0	2,310	448,117	(22,508)
Orange	56,214,624	44,871,198	274,938	3,197,076	1,492,992	6,378,420	357,036
Placer	6,397,070	5,331,671	105,423	12,229	16,470	931,277	249,113
Plumas	565,988	515,799	6,776	0	0	43,413	13,353
Riverside	35,236,642	26,866,723	0	2,619,767	106,966	5,643,186	439,710
Sacramento	33,376,816	26,228,968	156,347	2,858,999	1,293,043	2,839,459	179,715
San Bernardino	41,232,004	31,838,728	585,621	3,223,898	369,595	5,214,162	574,060
San Diego	45,200,274	37,008,325	242,645	2,101,116	0	5,848,188	1,377,944
San Francisco	13,453,002	9,633,786	0	1,296,090	0	2,523,126	0
San Joaquin	15,550,567	12,286,710	0	315,871	0	2,947,986	442,695
San Luis Obispo	3,992,512	3,160,112	0	332,933	62,462	437,005	105,935
San Mateo	11,298,543	9,595,926	0	539,282	0	1,163,335	273,045
Santa Barbara	9,045,052	7,550,845	0	162,811	16,500	1,314,896	340,358
Santa Clara	35,158,429	28,683,031	79,491	2,528,850	347,366	3,519,691	977,384
Santa Cruz/San Benito	7,988,581	6,761,968	0	285,960	13,059	927,594	223,987
Shasta	6,929,469	5,388,884	18,384	617,944	0	904,257	191,516
Sierra/Nevada	2,213,556	1,677,253	0	0	0	536,303	131,644
Siskiyou/Modoc	1,793,175	1,484,253	4,030	145,584	0	159,308	65,630
Solano	12,000,860	10,260,295	60,480	484,282	0	1,195,803	415,242
Sonoma	12,894,299	10,485,972	45,857	687,937	0	1,674,533	444,511
Stanislaus	14,953,260	11,958,740	176,877	97,151	0	2,720,492	37,662
Sutter	2,455,948	2,177,174	21,280	86,322	66,515	104,657	132,885
Tehama	1,841,464	1,623,589	22,922	54,809	440	139,704	39,784
Tulare	14,874,233	11,485,261	0	1,068,619	239,575	2,080,778	196,761
Ventura	21,497,707	18,803,173	121,710	895,813	544,545	1,132,466	459,783
Yolo	5,318,254	4,284,646	52,347	356,438	70,618	554,205	108,028
Yuba	3,146,206	2,423,614	0	447,459	0	275,133	280,953

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY   DEPARTMENT OF CHILD SUPPORT SERVICES
CHILD SUPPORT PROGRAM STATISTICS

TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2018-19

	Share of Cost			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	$768,964,226	$522,033,901	$246,930,325	6,035.9	323.6	127.6	3,750.4	12.0	706.1	1,116.2
Alameda	26,156,642	17,757,203	8,399,439	163.6	6.0	3.0	93.9	0.0	11.0	49.7
Ama/Alp/Cala/Tuol	4,841,082	3,286,510	1,554,572	39.8	2.0	2.0	32.1	0.0	0.0	3.7
Butte	8,365,294	5,679,025	2,686,269	101.0	3.0	4.0	30.5	0.0	8.0	55.5
Colusa	646,308	438,765	207,543	6.0	0.0	1.0	4.0	0.0	1.0	0.0
Contra Costa	18,492,434	12,554,131	5,938,303	129.4	6.0	4.0	108.0	0.0	2.0	9.4
Del Norte	1,948,278	1,322,646	625,632	19.0	0.0	2.0	12.0	0.0	4.0	1.0
El Dorado	4,663,228	3,165,769	1,497,459	39.0	2.0	3.7	19.6	2.0	6.0	5.7
Fresno	21,700,484	14,732,010	6,968,474	199.5	9.0	6.0	114.2	0.0	33.0	37.3
Glenn	927,650	629,762	297,888	8.0	0.0	1.0	6.0	0.0	0.0	1.0
Humboldt/Trinity	4,520,632	3,068,964	1,451,668	44.0	2.0	2.0	33.0	0.0	0.0	7.0
Imperial	5,652,307	3,837,234	1,815,073	62.0	5.0	3.0	44.0	0.0	2.0	8.0
Inyo/Mono	978,405	664,219	314,186	8.0	1.0	1.0	5.0	0.0	0.0	1.0
Kern	21,231,958	14,413,937	6,818,021	181.8	9.0	2.0	114.6	2.0	13.0	41.2
Kings	4,490,607	3,048,580	1,442,027	47.0	2.0	2.0	27.7	1.0	5.9	8.4
Lake	2,384,536	1,618,812	765,724	24.0	1.0	2.3	12.8	0.0	2.0	5.9
Lassen	952,993	646,967	306,026	9.0	0.0	1.0	7.0	0.0	1.0	0.0
Los Angeles	188,254,000	127,801,745	60,452,255	1,408.0	95.0	9.0	881.0	0.0	232.0	191.0
Madera	3,023,249	2,052,421	970,828	29.0	1.0	1.0	24.0	0.0	3.0	0.0
Marin	3,815,087	2,589,984	1,225,103	22.6	2.9	1.1	10.6	0.0	4.0	4.0
Mendocino	2,579,355	1,751,071	828,284	28.0	1.0	1.0	16.3	0.0	3.8	5.9
Merced/Mariposa	9,238,264	6,271,666	2,966,598	78.0	3.0	2.6	52.7	1.0	7.0	11.7
Monterey	10,090,266	6,850,073	3,240,193	87.0	4.0	2.0	59.0	0.0	7.0	15.0
Napa	4,088,473	2,775,580	1,312,893	29.0	1.8	0.7	17.3	0.0	4.8	4.4
Orange	56,177,129	38,137,490	18,039,639	456.1	25.0	7.5	249.0	0.0	73.5	101.1
Placer	6,631,874	4,502,242	2,129,632	43.0	3.5	2.5	24.0	0.0	3.0	10.0
Plumas	572,598	388,725	183,873	6.0	0.0	1.5	3.4	0.0	1.0	0.1
Riverside	35,660,070	24,208,884	11,451,186	269.0	14.0	8.0	171.0	0.0	48.0	28.0
Sacramento	33,250,907	22,573,353	10,677,554	272.5	10.0	4.0	183.0	3.0	38.5	34.0
San Bernardino	41,390,065	28,098,859	13,291,206	375.0	14.0	5.0	225.8	0.0	23.0	107.2
San Diego	46,715,400	31,714,118	15,001,282	364.9	29.0	5.2	214.0	0.0	41.0	75.7
San Francisco	12,942,593	8,786,459	4,156,134	69.5	5.0	0.5	47.9	0.0	8.0	8.1
San Joaquin	15,571,443	10,571,130	5,000,313	126.6	8.0	2.6	85.0	0.0	11.0	20.0
San Luis Obispo	3,990,506	2,709,072	1,281,434	30.0	0.0	4.0	20.0	0.0	0.0	6.0
San Mateo	11,621,315	7,889,470	3,731,845	72.1	4.0	1.0	51.0	0.0	4.0	12.1
Santa Barbara	9,389,091	6,374,060	3,015,031	67.7	3.0	2.8	36.1	3.0	6.8	16.0
Santa Clara	36,260,718	24,616,651	11,644,067	212.0	8.0	3.0	154.0	0.0	14.0	33.0
Santa Cruz/San Benito	7,790,943	5,289,110	2,501,833	55.8	3.0	1.0	38.8	0.0	4.0	9.0
Shasta	6,991,840	4,746,615	2,245,225	71.0	4.0	1.7	38.5	0.0	10.0	16.8
Sierra/Nevada	2,314,046	1,570,958	743,088	14.0	1.1	0.6	10.3	0.0	0.0	2.0
Siskiyou/Modoc	1,847,740	1,254,392	593,348	15.5	1.0	1.0	9.0	0.0	2.0	2.5
Solano	12,290,234	8,343,586	3,946,648	91.0	3.0	2.0	67.5	0.0	5.0	13.5
Sonoma	13,291,915	9,023,606	4,268,309	83.5	4.0	2.0	54.5	0.0	12.0	11.0
Stanislaus	15,013,391	10,192,280	4,821,111	132.0	6.0	3.5	102.3	0.0	7.0	13.2
Sutter	2,581,011	1,752,195	828,816	23.0	1.0	1.0	15.1	0.0	2.0	3.9
Tehama	1,873,314	1,271,754	601,560	19.0	1.0	1.0	13.9	0.0	1.0	2.1
Tulare	15,006,144	10,187,361	4,818,783	156.0	5.4	3.0	106.0	0.0	21.0	20.6
Ventura	21,958,994	14,907,507	7,051,487	180.0	8.9	3.5	70.0	0.0	8.8	88.8
Yolo	5,375,695	3,649,448	1,726,247	40.0	3.0	1.0	21.0	0.0	5.0	10.0
Yuba	3,413,718	2,317,503	1,096,215	28.0	2.0	1.3	14.0	0.0	6.0	4.7

SOURCE: CS 356 and CS 921, Budget Display

III. PERFORMANCE IMPROVEMENT

Pursuant to Family Code Section 17701, the Department of Child Support Services (DCSS), in consultation with representatives from local child support agencies (LCSAs), have established an annual strategic planning process that incorporates statewide standards and implements actions necessary to promote the delivery of enhanced program services and to improve performance.

The DCSS FFY 2015–2019 Strategic Plan focuses on supporting California's children by strengthening parental responsibilities; ensuring that child support is income on which children and families can rely; emphasizing excellent and consistent customer service; strengthening existing partnerships; and building bridges to new collaborations within the government and with external stakeholders.

Additionally, the Plan establishes statewide performance targets linked to key programmatic practice indicators. Each LCSA is required to develop and submit individual Performance Management Plans (PMPs) annually. For FFYs 2018 and 2019, LCSAs were specifically asked to focus on increasing collections and building collaborative partnerships within their communities in addition to practice indicators they identified to improve local service delivery. PMPs include a wide variety of strategies that LCSAs use to improve their practices, such as business process redesign, early intervention, shared services, and delinquency prevention activities.

IV. DEFINITIONS

California's Child Support Program operates within an elaborate federal and state statutory and regulatory construct. There are many terms used within the program that have specific meanings and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

➢ **IV-D Program** – The state child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates non-custodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.

➢ **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.

➢ **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKs)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.

➢ **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children (AFDC)), the former welfare program, or TANF/CalWORKs or IV-E Foster Care services. A case where some children are former assistance, and some are never assistance is reported as a "former assistance" case.

➢ **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program but do not and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.

➢ **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums, (2) payment of medical bills, or (3) cash payments for health insurance and/or medical bills. Either the custodial or the non-custodial parent may be ordered to provide medical support.

➢ **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2) the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.

➢ **Paternity** - The legal establishment of fatherhood for a child born to unwed parents either by court determination, administrative process, or voluntary acknowledgement. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by written declaration, signed by both parents either at the hospital when the child is born or at other authorized locations.