



California Department of Child Support Services

SEMI-ANNUAL REPORT TO THE LEGISLATURE

CHILD SUPPORT PERFORMANCE AND STATISTICS

OCTOBER 2017 THROUGH MARCH 2018

Prepared by the Data Performance Analysis Branch

Issued December 2018



TABLE OF CONTENTS

	<u>Page</u>
Executive Summary	2
Child Support Performance Overview	4
Statutory Requirements	4
Performance Measures.....	4
Comparison of Federal Performance Measures	6
Comparison of State Performance Measures	7
Performance on Federal and State Measures	8
Federal Performance Measures	
Statewide Paternity Establishment Percentage.....	8
IV-D Paternity Establishment Percentage	10
Percent of Cases with Support Orders Established.....	12
Percent of Collections on Current Support.....	14
Percent of Cases with Collections on Arrears	16
State Performance Measures	
Percent of Cases with Collections of Current Support.....	18
Average Amount Distributed Per Case with a Collection.....	20
Percent of Cases with a Support Order Established During Report Period	23
Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint	25
Percent of Cases with Support Orders Established with Medical Support Ordered and Provided	27
Comparison of Received Complaints to Cases	29
Glossary	31

EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(c) and 17600(g), requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the child support program and the performance of local child support agencies (LCSAs). This semi-annual report covers the performance results for the first two quarters of Federal Fiscal Year (FFY) 2018, beginning October 1, 2017 and ending March 31, 2018. The report provides detailed state and local level information on performance measures except for data for program costs, program administration and cost effectiveness as these are only available on an annual basis.

DCSS established child support program performance standards effective January 1, 2001, consisting of the federal and state measures to uniformly assess performance at national, state, and local levels.

Federal Performance Measures

- ✓ Paternity Establishment
- ✓ Child Support Order Establishment
- ✓ Collections on Current Support
- ✓ Collections on Arrears
- ✓ Cost Effectiveness (*collections compared to the cost of collection; available on an annual basis only*)

State Performance Measures

- ✓ Percent of Cases with Collections on Current Support
- ✓ Average Amount Distributed per Case with a Collection
- ✓ Percent of Cases with a Support Order Established During Report Period
- ✓ Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
- ✓ Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- ✓ Comparison of Received Complaints to Cases (*customer service*)
- ✓ Total Direct Cost of Administering the LCSAs, including share of costs, and the incentive funding received by each county (*available on an annual basis only*)
- ✓ Total Indirect Cost of Administering the LCSAs, including share of costs, and the incentive funding received by each county (*available on an annual basis only*)

For the semi-annual period ending March 31, 2018, California exceeded the minimum threshold on these federal performance measures: Paternity Establishment; Child Support Order Establishment; Collections on Current Support; and Collections on Arrears.

FC section 17600(c)(4)(A) requires DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification.

FC section 17600(c)(4)(B) mandates that DCSS will report semi-annually on the *indirect* program costs, showing all overhead charges; however, the data required is only available to the Department on an annual basis and therefore cannot be included in this report. The absence of this information also makes it impossible to calculate cost effectiveness at the mid-year point.

CHILD SUPPORT PERFORMANCE OVERVIEW

Statutory Requirements

This report satisfies the requirement of FC sections 17600(c) and 17600(g) requiring a semi-annual report of data compiled on California's Child Support Program.

Performance Measures

Some data is only available annually; therefore, this report does not include data for all the state and federal performance measures. The semi-annual report addresses the following performance measures:

Federal Performance Measures

- Paternity Establishment Percentage (PEP)
 - Statewide PEP
 - IV-D PEP
- Percent of Cases with a Support Order Established
- Percent of Collections on Current Support
- Percent of Cases with Collections on Arrears

See Table A on page 6 of this report for a summary of the federal performance measures comparing the semi-annual periods of March 2017 and March 2018.

State Performance Measures

- Percent of Cases with Collections on Current Support
- Average Amount Distributed per Case with a Collection
- Percent of Cases with a Support Order Established During Report Period
- Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases

See Table B on page 7 of this report for a summary of the state performance measures comparing the semi-annual periods of March 2017 and March 2018.

The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA) implemented an incentive funding system based on Federal Performance Measures. The intent of the incentive funding system is to use specific performance measures to gauge the program's success in achieving federally-set goals and objectives and to reward states for achieving these goals. States must meet a minimum threshold for each performance measure to earn incentive payments. Failure to meet a threshold not only disqualifies a state from earning incentive payments on that measure but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The State Performance Measures were established by California to monitor aspects of the child support program not covered by the federal measures, giving DCSS additional insight and indicators to measure program accomplishments.

Overall, both federal and state performance measures are a means to effectively and continuously monitor, evaluate and improve the performance of the child support program.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2017 - MARCH 2018

TABLE A
COMPARISON OF FEDERAL PERFORMANCE MEASURES - PREVIOUS YEAR
SEMI-ANNUAL FFY 2017 and 2018

	Statewide Paternity Establishment Percentage (PEP)		IV-D Paternity Establishment Percentage (PEP)		Cases with Support Orders Established		Collections on Current Support		Cases with Collections on Arrears	
	Mar 17	Mar 18	Mar 17	Mar 18	Mar 17	Mar 18	Mar 17	Mar 18	Mar 17	Mar 18
STATEWIDE	96.8%	92.2%	95.6%	95.4%	90.7%	91.1%	66.2%	66.2%	58.7%	59.1%
Alameda	95.9	93.5	98.0	100.2	91.2	91.0	72.1	71.3	70.9	70.2
Alpine	*	*	133.3	130.8	100.0	100.0	72.1	70.5	53.1	65.6
Amador	107.6	82.6	99.9	98.9	96.1	96.8	79.6	82.7	68.2	69.1
Butte	104.1	105.6	99.8	98.1	93.1	92.1	67.7	65.7	58.0	56.0
Calaveras	1900.0	*	100.0	101.4	95.4	94.6	75.3	77.5	67.2	66.4
Colusa	12.1	*	90.7	94.1	87.1	89.8	68.2	70.1	59.8	62.3
Contra Costa	103.0	92.1	95.3	97.3	95.0	94.5	72.1	72.3	63.2	63.1
Del Norte	141.0	121.7	97.5	96.2	93.9	94.3	63.4	60.3	49.3	49.6
El Dorado	125.1	96.5	98.8	98.7	94.5	95.1	73.1	73.0	60.7	60.2
Fresno	100.7	105.1	102.9	100.8	92.6	93.4	62.4	61.5	56.6	55.8
Glenn	*	*	102.4	100.9	95.0	95.5	69.7	68.0	56.4	56.3
Humboldt	102.5	97.2	102.0	94.0	94.5	93.9	68.7	69.6	61.6	61.7
Imperial	83.3	79.9	99.4	98.7	90.7	90.7	67.4	68.0	55.6	56.5
Inyo	97.9	85.7	100.0	100.2	97.7	95.7	67.2	71.0	55.2	57.3
Kern	101.0	91.9	97.4	96.5	88.8	89.1	60.3	62.0	50.4	51.6
Kings	100.9	106.4	99.4	100.5	93.0	93.2	70.7	71.0	57.8	58.5
Lake	113.9	100.0	103.2	101.2	92.0	92.3	62.8	63.9	60.8	59.2
Lassen	96.8	90.2	99.7	98.0	95.0	93.9	70.6	71.4	54.6	54.3
Los Angeles	93.8	85.3	89.9	90.0	87.4	88.4	60.7	61.6	55.0	56.8
Madera	134.9	114.0	110.2	108.9	93.3	93.8	64.2	63.3	59.9	59.9
Marin	113.4	77.0	98.8	99.3	97.1	97.2	78.3	76.3	36.7	43.4
Mariposa	*	*	106.2	106.4	95.2	92.8	70.7	73.8	59.4	62.2
Mendocino	90.0	112.8	98.6	100.2	93.9	93.2	66.4	66.2	62.0	60.7
Merced	120.6	103.6	95.9	101.7	92.9	92.4	68.3	66.6	56.8	56.1
Modoc	*	*	104.3	104.6	93.6	92.0	64.2	64.1	45.1	49.8
Mono	81.3	73.3	93.0	100.0	95.6	93.2	78.2	80.2	69.4	70.4
Monterey	89.4	97.7	98.4	98.9	92.8	94.0	65.3	64.9	58.8	58.6
Napa	90.4	98.8	98.1	99.0	95.6	94.1	68.3	71.7	62.6	62.8
Nevada	132.5	111.9	105.1	105.4	97.2	96.2	77.7	79.7	66.9	67.1
Orange	97.5	88.6	96.8	96.0	91.5	92.8	67.9	67.9	60.3	60.0
Placer	93.5	104.6	96.7	98.7	94.5	96.3	72.5	73.1	62.7	63.7
Plumas	188.2	150.0	104.6	95.6	95.8	96.9	73.1	73.0	63.5	67.0
Riverside	101.5	98.3	95.5	95.8	87.4	88.1	62.5	61.1	56.9	56.3
Sacramento	94.7	100.4	97.9	97.6	92.1	91.2	66.0	66.6	56.0	56.9
San Benito	92.8	78.2	98.6	104.4	94.9	92.8	69.9	73.3	62.8	65.6
San Bernardino	103.2	99.4	96.2	95.6	89.1	89.7	63.7	63.2	57.9	58.6
San Diego	87.2	87.6	94.8	95.2	89.9	89.5	71.5	71.8	66.7	67.0
San Francisco	87.7	93.2	93.8	91.4	89.0	89.9	76.2	76.0	66.3	67.1
San Joaquin	106.5	91.8	97.1	96.9	92.2	91.3	68.5	67.8	59.4	58.7
San Luis Obispo	99.0	91.5	109.4	105.4	95.7	96.3	77.0	76.4	70.9	70.6
San Mateo	91.5	100.6	95.9	92.8	94.6	94.7	72.2	72.9	65.3	65.2
Santa Barbara	101.9	92.9	101.0	99.3	92.5	93.7	68.0	67.2	61.5	62.5
Santa Clara	93.8	80.2	94.7	94.3	92.8	92.9	67.7	67.8	64.2	64.1
Santa Cruz	80.6	85.6	99.8	100.3	93.3	92.1	67.1	67.4	63.0	61.6
Shasta	96.4	117.9	97.7	98.2	94.5	94.6	71.6	72.1	59.2	59.3
Sierra	*	*	91.7	113.3	99.0	90.3	87.8	89.4	72.4	72.0
Siskiyou	145.8	97.6	97.1	100.6	95.0	93.3	69.4	69.1	56.2	55.6
Solano	99.9	98.1	96.9	97.7	92.6	93.1	69.2	69.2	63.0	62.8
Sonoma	100.7	88.6	107.6	99.4	97.0	96.2	72.3	72.5	63.8	62.9
Stanislaus	105.6	95.0	98.0	98.2	94.0	95.4	67.8	66.1	58.6	58.1
Sutter	97.3	*	102.0	99.4	89.6	91.5	69.2	67.1	58.1	58.1
Tehama	94.9	100.0	95.7	97.7	94.4	94.7	68.2	68.7	57.2	56.9
Trinity	*	*	101.1	173.6	92.3	94.2	63.3	68.2	59.1	55.6
Tulare	90.7	100.3	96.6	97.8	96.9	96.4	74.5	74.0	58.7	58.7
Tuolumne	100.0	130.6	102.7	99.6	95.5	96.4	77.8	77.0	61.6	62.3
Ventura	90.5	99.8	99.8	97.4	93.8	93.9	70.1	69.4	64.5	64.3
Yolo	119.3	105.0	97.8	99.9	94.8	94.7	71.6	71.4	60.8	59.8
Yuba	*	4650.0	99.7	98.5	90.8	92.1	67.8	67.2	59.5	60.6
Regionalized Local Child Support Agencies										
Ama/Alp/Cala/Tuol	*	*	101.3	100.1	95.6	96.0	77.5	78.5	64.6	65.1
Humboldt/Trinity	*	*	102.0	100.3	94.3	93.9	68.2	69.4	61.3	60.2
Inyo/Mono	93.8	83.1	98.4	100.1	97.3	95.2	70.3	73.5	57.8	59.7
Merced/Mariposa	*	*	96.2	101.8	92.9	92.4	68.4	66.9	56.9	56.3
Santa Cruz/San Benito	82.4	84.4	99.4	101.5	93.7	92.3	67.9	68.9	62.9	62.7
Sierra/Nevada	*	*	104.7	105.5	97.2	96.0	78.0	80.0	67.1	67.2
Siskiyou/Modoc	*	*	98.1	101.1	94.8	93.2	68.6	68.3	54.9	54.9

SOURCE: CS 1257 Lines 1, 2, 5a, 6, 9, 24, 25, 28, 29; and Vital Records (Line 8a)

* No activity reported by VR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2017 - MARCH 2018

TABLE B
COMPARISON OF STATE PERFORMANCE MEASURES - PREVIOUS YEAR
SEMI-ANNUAL FFY 2017 and 2018

	Percent of Cases with Collections of Current Support		Average Amount Distributed per Case with a Collection		Percent of Cases with a Support Order Established During Report Period		Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint		Percent of Cases with Support Orders Established with Medical Support Ordered and Provided		Complaints per Ten Thousand Cases	
	Mar 17	Mar 18	Mar 17	Mar 18	Mar 17	Mar 18	Mar 17	Mar 18	Mar 17	Mar 18	Mar 17	Mar 18
STATEWIDE	78.6%	78.3%	\$1,884	\$1,930	20.0%	18.7%	20.0%	17.9%	42.0%	40.0%		
Alameda	85.7	84.5	2,170	2,192	25.4	22.2	21.6	20.4	47.5	43.8	3,536	4,778
Alpine	73.3	86.7	850	815	100.0	100.0	100.0	0.0	38.9	38.9	0.000	0.000
Amador	92.1	90.7	1,825	1,948	37.8	47.2	32.9	48.6	51.5	49.4	0.000	0.000
Butte	75.5	73.0	1,417	1,419	20.3	20.0	24.5	16.8	45.6	43.4	4,556	3,673
Calaveras	86.6	86.3	1,669	1,802	33.8	33.6	39.2	32.9	51.9	51.0	0.000	0.000
Colusa	79.3	78.8	1,771	1,916	7.5	16.5	7.5	17.5	37.2	34.1	0.000	0.000
Contra Costa	80.9	80.1	2,261	2,328	33.5	26.5	26.5	24.5	51.0	48.8	6,376	2,670
Del Norte	71.1	70.7	1,044	1,154	26.7	24.0	22.6	26.4	45.6	44.1	3,833	0.000
El Dorado	79.3	79.4	1,942	2,049	30.3	35.7	30.3	32.5	46.6	45.6	0.000	1,768
Fresno	74.7	73.5	1,506	1,568	26.2	27.3	30.4	29.6	45.2	44.4	2,675	2,651
Glenn	77.1	75.9	1,556	1,647	29.4	39.0	24.2	42.8	42.2	40.5	0.000	0.000
Humboldt	81.2	80.2	1,365	1,629	24.2	26.7	16.4	20.5	42.9	44.1	1,754	0.000
Imperial	78.4	79.3	1,964	1,998	27.6	23.4	29.2	24.6	42.9	41.7	2,917	5,782
Inyo	78.3	79.0	1,551	1,612	39.3	22.1	19.7	10.3	26.5	28.5	9,852	10,395
Kern	72.2	72.7	1,711	1,756	17.8	12.7	19.5	16.6	41.1	39.9	0.783	2,735
Kings	82.3	83.4	1,501	1,565	28.0	26.5	27.7	33.3	47.8	48.2	0.000	0.000
Lake	78.0	75.4	1,539	1,545	25.1	30.9	21.2	32.1	40.8	40.9	0.000	7,350
Lassen	75.4	77.1	1,439	1,553	39.9	26.8	34.4	25.5	41.7	42.3	0.000	13,193
Los Angeles	73.7	74.4	1,934	1,972	15.2	13.2	17.7	13.0	35.5	32.7	7,043	7,995
Madera	77.6	77.6	1,432	1,448	37.5	37.9	27.5	27.2	44.2	43.4	1,563	1,535
Marin	89.0	89.1	2,871	2,555	24.9	17.8	28.3	17.8	44.9	41.9	1,954	6,029
Mariposa	78.9	82.3	1,602	1,565	30.9	17.4	27.3	23.2	38.7	36.9	0.000	0.000
Mendocino	82.7	79.9	1,343	1,381	28.5	26.2	29.0	26.6	35.1	35.4	0.000	0.000
Merced	79.8	77.0	1,480	1,497	27.2	27.7	30.0	28.0	40.1	36.6	2,617	4,614
Modoc	69.8	71.9	1,623	1,419	16.7	25.0	11.1	27.3	45.2	42.0	0.000	0.000
Mono	91.0	89.0	2,210	2,448	38.1	29.2	19.0	12.5	32.6	28.9	0.000	0.000
Monterey	77.9	77.5	2,067	2,159	26.3	31.9	24.0	29.8	41.9	39.6	1,274	1,968
Napa	81.8	82.3	2,132	2,132	36.0	26.3	26.6	17.6	50.9	48.3	2,796	0.000
Nevada	87.7	88.7	1,598	1,746	46.8	40.8	41.5	33.0	40.3	42.3	0.000	3,672
Orange	80.7	80.0	2,240	2,285	23.0	24.4	20.4	19.5	40.7	39.2	2,810	3,175
Placer	81.2	82.3	2,454	2,565	23.3	33.2	26.7	31.3	49.7	47.3	0.000	0.000
Plumas	90.0	88.7	1,583	1,602	45.2	45.5	35.6	40.0	38.6	37.5	0.000	0.000
Riverside	76.8	75.3	1,905	1,945	17.8	18.1	13.5	14.1	41.0	39.2	4,137	4,309
Sacramento	76.7	77.4	1,674	1,722	17.7	15.1	17.3	14.8	42.4	36.8	1,566	2,235
San Benito	85.2	85.7	1,744	1,889	33.7	26.0	33.7	22.5	42.6	42.7	0.000	0.000
San Bernardino	76.5	76.9	1,795	1,819	19.8	17.3	22.0	18.9	45.2	43.4	3,495	3,105
San Diego	85.0	85.2	2,048	2,132	19.3	18.3	15.9	15.2	50.6	52.3	4,634	4,615
San Francisco	85.5	86.1	1,799	1,830	12.4	16.4	12.2	15.4	45.4	44.9	0.000	0.000
San Joaquin	81.0	79.8	1,811	1,874	24.0	20.0	23.3	21.4	43.0	41.3	5,772	4,895
San Luis Obispo	87.9	86.8	2,384	2,516	49.5	48.1	33.0	32.3	50.4	49.4	0.000	7,746
San Mateo	83.9	84.5	2,375	2,553	30.8	21.5	27.6	22.1	39.4	39.1	0.000	0.000
Santa Barbara	82.1	81.9	1,955	1,975	28.3	27.6	23.9	19.5	41.4	38.4	3,243	2,482
Santa Clara	81.8	81.0	2,080	2,102	18.5	15.8	16.0	17.4	42.2	41.8	0.000	1,508
Santa Cruz	79.9	79.5	1,968	1,979	23.0	17.1	16.9	11.2	40.4	38.8	9,141	11,171
Shasta	79.9	79.4	1,446	1,439	28.1	25.0	17.9	18.1	37.1	36.8	1,783	0.000
Sierra	87.8	92.7	1,420	1,399	66.7	29.4	16.7	29.4	41.8	40.4	0.000	0.000
Siskiyou	80.0	77.3	1,179	1,185	28.9	21.5	26.0	22.7	43.2	42.6	7,342	0.000
Solano	81.5	81.3	1,869	1,915	21.0	25.9	23.5	25.2	45.9	44.0	3,733	3,136
Sonoma	84.0	83.6	1,822	1,894	38.8	31.4	36.3	29.4	43.7	41.3	3,799	1,553
Stanislaus	81.5	79.3	1,796	1,847	20.2	21.3	19.9	25.2	39.4	35.3	3,183	4,362
Sutter	79.6	77.7	1,632	1,687	21.0	22.8	21.3	21.2	44.0	42.3	0.000	2,214
Tehama	77.3	76.2	1,386	1,463	33.1	31.5	25.2	29.2	41.3	39.7	0.000	0.000
Trinity	75.2	88.3	1,510	673	22.5	17.9	19.7	8.4	32.9	30.6	0.000	0.000
Tulare	84.7	84.7	1,549	1,599	26.9	25.8	22.0	22.3	43.6	39.0	0.420	2,600
Tuolumne	83.3	83.7	1,644	1,745	34.2	45.5	25.0	27.0	49.9	50.8	0.000	4,073
Ventura	83.2	83.2	2,024	2,041	26.9	24.5	25.9	24.6	43.1	40.1	0.950	2,922
Yolo	81.8	80.9	1,622	1,666	31.9	25.5	30.7	29.8	41.3	39.6	2,622	5,313
Yuba	79.8	78.8	1,487	1,584	19.4	21.5	16.1	20.6	43.5	42.1	5,006	5,208
Regionalized Local Child Support Agencies												
Ama/Alp/Cala/Tuol	86.1	86.0	1,687	1,801	35.0	41.7	31.3	33.0	50.8	50.5	0.000	1,909
Humboldt/Trinity	80.6	80.9	1,381	1,432	24.0	25.3	16.8	18.6	42.1	42.1	1,572	0.000
Inyo/Mono	81.4	81.5	1,698	1,794	39.0	23.9	19.5	10.9	27.8	28.6	7,918	8,340
Merced/Mariposa	79.8	77.2	1,485	1,500	27.3	27.3	29.9	27.8	40.0	36.6	2,512	4,420
Santa Cruz/San Benito	81.3	81.2	1,906	1,954	25.5	19.6	20.9	14.3	41.1	39.9	6,739	8,181
Sierra/Nevada	87.7	88.9	1,592	1,733	47.4	39.9	40.7	32.7	40.3	42.2	0.000	3,539
Siskiyou/Modoc	78.5	76.5	1,224	1,211	27.3	22.0	24.0	23.3	43.5	42.5	6,483	0.000

SOURCE: CS 1257 Lines 1, 2, 2e, 12, 17, 18, 21a, 25, 27, 43, 44, 45; and CRTS Complaint Activity Report

PERFORMANCE ON FEDERAL AND STATE MEASURES**STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE****Federal
Performance
Measures**

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children for whom paternity has been established or acknowledged during the current FFY, to the total number of children born out-of-wedlock in the state during the prior calendar year, expressed as a percentage.¹ This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their PEP evaluated using one of two measures: IV-D PEP or Statewide PEP. DCSS elects to use the Statewide PEP measure instead of the IV-D PEP measure, which is also included in this report (see IV-D PEP, pages 10 and 11).

For this mid-year report, the Statewide Paternity Establishment is 92.2 percent, compared with the mid-year 2017 of 96.8 percent, a decrease of 4.6 percentage points. See Table C on page 9.

¹ This percent is calculated from data reported on the CS 1257 Report, line 9 (Children in the State with Paternity Established or Acknowledged During the FFY) divided by line 8a (Children in the State Born Out-of-Wedlock During the Prior Year). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2017 - MARCH 2018

TABLE C
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2018

	Births to Unwed Parents (March 2017)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	91,486	84,356	92.2%
Alameda	2,835	2,651	93.5
Alpine	0	2	*
Amador	69	57	82.6
Butte	647	683	105.6
Calaveras	0	9	*
Colusa	9	3	*
Contra Costa	1,506	1,387	92.1
Del Norte	83	101	121.7
El Dorado	198	191	96.5
Fresno	4,099	4,309	105.1
Glenn	0	8	*
Humboldt	362	352	97.2
Imperial	708	566	79.9
Inyo	56	48	85.7
Kern	3,395	3,119	91.9
Kings	564	600	106.4
Lake	138	138	100.0
Lassen	61	55	90.2
Los Angeles	27,231	23,225	85.3
Madera	315	359	114.0
Marin	235	181	77.0
Mariposa	0	6	*
Mendocino	226	255	112.8
Merced	899	931	103.6
Modoc	0	9	*
Mono	15	11	73.3
Monterey	1,330	1,299	97.7
Napa	165	163	98.8
Nevada	177	198	111.9
Orange	5,627	4,984	88.6
Placer	1,007	1,053	104.6
Plumas	18	27	150.0
Riverside	5,556	5,463	98.3
Sacramento	3,339	3,353	100.4
San Benito	124	97	78.2
San Bernardino	6,321	6,286	99.4
San Diego	6,281	5,505	87.6
San Francisco	1,361	1,268	93.2
San Joaquin	2,005	1,840	91.8
San Luis Obispo	398	364	91.5
San Mateo	363	365	100.6
Santa Barbara	1,240	1,152	92.9
Santa Clara	3,149	2,526	80.2
Santa Cruz	611	523	85.6
Shasta	441	520	117.9
Sierra	0	2	*
Siskiyou	85	83	97.6
Solano	942	924	98.1
Sonoma	937	830	88.6
Stanislaus	2,123	2,017	95.0
Sutter	422	53	*
Tehama	119	119	100.0
Trinity	0	3	*
Tulare	1,534	1,538	100.3
Tuolumne	108	141	130.6
Ventura	1,724	1,720	99.8
Yolo	320	336	105.0
Yuba	8	372	4650.0
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	177	209	*
Humboldt/Trinity	362	355	*
Inyo/Mono	71	59	83.1
Merced/Mariposa	899	937	*
Santa Cruz/San Benito	735	620	84.4
Sierra/Nevada	177	200	*
Siskiyou/Modoc	85	92	*

SOURCE: CS 1257 Line 9 and Vital Records (line 8a)

Due to adjustments made to the CS 1257, line 9 statewide total count was reduced by 24. Therefore, the sum of the individual LCSA data line 9 will not equal the statewide total.

* No activity reported by VR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA therefore PEP cannot be calculated.

**Federal
Performance
Measures****IV-D PATERNITY ESTABLISHMENT PERCENTAGE**

The Federal Performance Measure for IV-D Paternity Establishment Percentage (IV-D PEP) measures the ratio of the total number of children in the IV-D caseload at the end of the current month for whom paternity has been established or acknowledged, to the total number of children in the IV-D caseload at the end of the month (prior year) who were born out-of-wedlock, expressed as a percentage.²

Though California opts to use Statewide PEP as its federal performance measure, IV-D PEP is provided to LCSAs in comparative data reports to monitor performance on an ongoing basis.

At mid-year FFY 2018, the IV-D Paternity Establishment is 95.4 percent, a slight decrease of 0.2 percentage points compared to the mid-year FFY 2017 of 95.6 percent. See Table D on page 11.

² This percent is calculated from data reported on the CS 1257 Report, line 6 (Children in IV-D Cases Open During or at the End of the Month with Paternity Established or Acknowledged) divided by line 5a (Children in IV-D Cases Open at the End of the Month (Prior Year) Who Were Born Out-of-Wedlock). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2017 - MARCH 2018

TABLE D
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2018

	Children in IV-D Cases Open at End of Report Period Who Were Born Out-of-Wedlock (March 2017)	Children in IV-D Cases with Paternity Established or Acknowledged (March 2018)	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	879,546	839,501	95.4%
Alameda	20,529	20,561	100.2
Alpine	13	17	130.8
Amador	738	730	98.9
Butte	6,022	5,909	98.1
Calaveras	931	944	101.4
Colusa	444	418	94.1
Contra Costa	19,355	18,830	97.3
Del Norte	1,412	1,358	96.2
El Dorado	2,883	2,846	98.7
Fresno	44,441	44,782	100.8
Glenn	1,048	1,057	100.9
Humboldt	3,167	2,976	94.0
Imperial	7,869	7,769	98.7
Inyo	590	591	100.2
Kern	39,249	37,871	96.5
Kings	6,337	6,369	100.5
Lake	1,857	1,880	101.2
Lassen	840	823	98.0
Los Angeles	219,474	197,523	90.0
Madera	4,869	5,300	108.9
Marin	1,471	1,460	99.3
Mariposa	344	366	106.4
Mendocino	2,521	2,526	100.2
Merced	11,101	11,287	101.7
Modoc	219	229	104.6
Mono	170	170	100.0
Monterey	11,769	11,638	98.9
Napa	2,004	1,984	99.0
Nevada	1,492	1,572	105.4
Orange	45,749	43,932	96.0
Placer	4,348	4,290	98.7
Plumas	503	481	95.6
Riverside	63,966	61,265	95.8
Sacramento	53,919	52,629	97.6
San Benito	1,340	1,399	104.4
San Bernardino	87,906	84,079	95.6
San Diego	45,322	43,158	95.2
San Francisco	7,578	6,927	91.4
San Joaquin	27,749	26,897	96.9
San Luis Obispo	2,610	2,750	105.4
San Mateo	6,308	5,854	92.8
Santa Barbara	8,627	8,570	99.3
Santa Clara	21,019	19,812	94.3
Santa Cruz	3,381	3,391	100.3
Shasta	6,035	5,925	98.2
Sierra	30	34	113.3
Siskiyou	1,450	1,459	100.6
Solano	10,385	10,148	97.7
Sonoma	7,562	7,515	99.4
Stanislaus	18,484	18,151	98.2
Sutter	2,974	2,956	99.4
Tehama	2,214	2,162	97.7
Trinity	273	474	173.6
Tulare	16,770	16,402	97.8
Tuolumne	1,344	1,339	99.6
Ventura	14,279	13,910	97.4
Yolo	4,331	4,326	99.9
Yuba	2,583	2,543	98.5
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,026	3,030	100.1
Humboldt/Trinity	3,440	3,450	100.3
Inyo/Mono	760	761	100.1
Merced/Mariposa	11,445	11,653	101.8
Santa Cruz/San Benito	4,721	4,790	101.5
Sierra/Nevada	1,522	1,606	105.5
Siskiyou/Modoc	1,669	1,688	101.1

SOURCE: CS 1257 Lines 5a and 6
Due to adjustments made to the CS 1257, lines 5a and 6 statewide total counts were reduced by 2,652 and 3,063, respectively.
Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

**Federal
Performance
Measures****PERCENT OF CASES WITH SUPPORT
ORDERS ESTABLISHED**

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.³ Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required to legally enforce collections.

Midway through FFY 2018, the number of cases statewide was approximately 1.18 million. Approximately 1.08 million cases or 91.1 percent of those cases had support orders established. An increase of 0.4 percentage points compared to 90.7 percent in the first half of FFY 2017. See Table E on page 13.

³ This percent is calculated from data reported on CS 1257 Report, line 2 (Cases Open at the End of the Month with Support Orders Established) divided by line 1 (Cases Open at the End of the Month). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2017 - MARCH 2018

TABLE E
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
SEMI-ANNUAL FFY 2018

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,182,511	1,077,258	91.1%
Alameda	31,395	28,579	91.0
Alpine	35	35	100.0
Amador	1,181	1,143	96.8
Butte	10,891	10,027	92.1
Calaveras	1,568	1,484	94.6
Colusa	678	609	89.8
Contra Costa	26,222	24,780	94.5
Del Norte	2,548	2,402	94.3
El Dorado	5,656	5,381	95.1
Fresno	60,356	56,374	93.4
Glenn	1,635	1,561	95.5
Humboldt	4,927	4,625	93.9
Imperial	10,377	9,408	90.7
Inyo	962	921	95.7
Kern	51,181	45,600	89.1
Kings	8,964	8,351	93.2
Lake	2,721	2,511	92.3
Lassen	1,516	1,424	93.9
Los Angeles	251,396	222,192	88.4
Madera	6,513	6,112	93.8
Marin	4,976	4,835	97.2
Mariposa	666	618	92.8
Mendocino	3,875	3,610	93.2
Merced	15,172	14,013	92.4
Modoc	363	334	92.0
Mono	237	221	93.2
Monterey	15,245	14,333	94.0
Napa	3,505	3,299	94.1
Nevada	2,723	2,619	96.2
Orange	66,145	61,365	92.8
Placer	7,538	7,256	96.3
Plumas	858	831	96.9
Riverside	83,552	73,634	88.1
Sacramento	76,066	69,349	91.2
San Benito	1,963	1,822	92.8
San Bernardino	109,500	98,216	89.7
San Diego	62,833	56,265	89.5
San Francisco	11,408	10,260	89.9
San Joaquin	34,731	31,722	91.3
San Luis Obispo	3,873	3,730	96.3
San Mateo	9,339	8,842	94.7
Santa Barbara	12,089	11,331	93.7
Santa Clara	33,149	30,794	92.9
Santa Cruz	5,371	4,949	92.1
Shasta	10,730	10,148	94.6
Sierra	103	93	90.3
Siskiyou	2,658	2,481	93.3
Solano	15,942	14,837	93.1
Sonoma	12,875	12,391	96.2
Stanislaus	27,509	26,247	95.4
Sutter	4,517	4,135	91.5
Tehama	3,629	3,437	94.7
Trinity	1,216	1,145	94.2
Tulare	23,073	22,253	96.4
Tuolumne	2,455	2,367	96.4
Ventura	20,537	19,293	93.9
Yolo	7,528	7,127	94.7
Yuba	3,840	3,537	92.1
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,239	5,029	96.0
Humboldt/Trinity	6,143	5,770	93.9
Inyo/Mono	1,199	1,142	95.2
Merced/Mariposa	15,838	14,631	92.4
Santa Cruz/San Benito	7,334	6,771	92.3
Sierra/Nevada	2,826	2,712	96.0
Siskiyou/Modoc	3,021	2,815	93.2

SOURCE: CS 1257 Lines 1 and 2

**Federal
Performance
Measures****PERCENT OF COLLECTIONS ON CURRENT SUPPORT**

Collections on current support measures the percentage of current support collected and distributed compared to the total amount of current support owed.⁴ Current Assistance, Former Assistance, and Never Assisted cases, cases with cash medical support payments, and cases closed during the report period that had current support due are all included in the measure.

For mid-year FFY 2018, this measure is 66.2 percent which is the same as in mid-year FFY 2017. See Table F on page 15.

⁴ This percent is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed as Current Support During the FFY) divided by line 24 (Total Amount of Current Support Due for the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2017 - MARCH 2018

TABLE F
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
SEMI-ANNUAL FFY 2018

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$1,204,436,090	\$797,878,046	66.2%
Alameda	37,301,664	26,614,009	71.3
Alpine	21,331	15,028	70.5
Amador	1,207,521	998,759	82.7
Butte	7,867,052	5,172,252	65.7
Calaveras	1,440,759	1,117,207	77.5
Colusa	798,319	559,611	70.1
Contra Costa	33,882,216	24,491,599	72.3
Del Norte	1,449,394	874,463	60.3
El Dorado	6,452,225	4,710,668	73.0
Fresno	44,487,384	27,357,696	61.5
Glenn	1,527,123	1,038,949	68.0
Humboldt	3,868,078	2,690,307	69.6
Imperial	12,459,645	8,471,736	68.0
Inyo	863,746	613,253	71.0
Kern	43,226,434	26,795,772	62.0
Kings	7,154,796	5,078,506	71.0
Lake	2,154,446	1,375,990	63.9
Lassen	1,192,851	851,978	71.4
Los Angeles	244,097,731	150,389,383	61.6
Madera	5,529,936	3,501,922	63.3
Marin	5,505,101	4,200,647	76.3
Mariposa	578,206	426,752	73.8
Mendocino	2,649,427	1,753,384	66.2
Merced	12,802,943	8,527,177	66.6
Modoc	271,609	174,132	64.1
Mono	327,483	262,522	80.2
Monterey	21,213,365	13,763,788	64.9
Napa	5,199,755	3,725,943	71.7
Nevada	2,564,909	2,044,357	79.7
Orange	94,232,214	63,980,704	67.9
Placer	12,819,590	9,366,371	73.1
Plumas	815,504	595,281	73.0
Riverside	87,255,013	53,309,517	61.1
Sacramento	56,775,708	37,829,589	66.6
San Benito	2,344,750	1,719,787	73.3
San Bernardino	99,671,948	62,962,352	63.2
San Diego	81,314,424	58,393,695	71.8
San Francisco	11,294,793	8,588,493	76.0
San Joaquin	31,139,169	21,113,769	67.8
San Luis Obispo	7,132,840	5,450,579	76.4
San Mateo	14,913,848	10,873,029	72.9
Santa Barbara	14,852,853	9,981,415	67.2
Santa Clara	42,560,831	28,858,609	67.8
Santa Cruz	6,613,743	4,455,830	67.4
Shasta	7,882,325	5,681,688	72.1
Sierra	78,645	70,311	89.4
Siskiyou	1,491,914	1,030,360	69.1
Solano	17,745,099	12,279,829	69.2
Sonoma	15,773,557	11,439,011	72.5
Stanislaus	25,716,666	17,006,928	66.1
Sutter	3,933,187	2,640,577	67.1
Tehama	2,785,965	1,912,580	68.7
Trinity	346,573	236,273	68.2
Tulare	17,527,710	12,966,176	74.0
Tuolumne	2,332,808	1,795,772	77.0
Ventura	27,531,423	19,112,057	69.4
Yolo	6,532,362	4,663,020	71.4
Yuba	2,925,176	1,966,653	67.2
Regionalized Local Child Support Agencies			
Ama/Alp/Cal/Tuol	5,002,420	3,926,765	78.5
Humboldt/Trinity	4,214,651	2,926,580	69.4
Inyo/Mono	1,191,229	875,775	73.5
Merced/Mariposa	13,381,149	8,953,929	66.9
Santa Cruz/San Benito	8,958,493	6,175,617	68.9
Sierra/Nevada	2,643,553	2,114,667	80.0
Siskiyou/Modoc	1,763,523	1,204,492	68.3

SOURCE: CS 1257 Lines 24 and 25

**Federal
Performance
Measures****PERCENT OF CASES WITH COLLECTIONS ON ARREARS**

This Federal Performance Measure captures the percent of child support cases that owe past due child support in which at least one payment was made towards that arrearage during the report period.⁵ An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assisted cases, as well as cases closed during the report period. Performance is calculated using cumulative data.

The statewide percent of cases with collections on arrears for FFY 2018 semi-annual report period is 59.1 percent, an increase of 0.4 percentage points compared to 58.7 percent for the FFY 2017 semi-annual period. See Table G on page 17.

⁵ This percent is calculated from data reported on the CS 1257 Report, line 29 (Cases Paying Toward Arrears During the FFY) divided by line 28 (Cases with Arrears Due During the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2017 - MARCH 2018

TABLE G
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
SEMI-ANNUAL FFY 2018

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	808,470	477,579	59.1%
Alameda	20,391	14,306	70.2
Alpine	32	21	65.6
Amador	836	578	69.1
Butte	8,488	4,751	56.0
Calaveras	1,077	715	66.4
Colusa	501	312	62.3
Contra Costa	17,327	10,934	63.1
Del Norte	2,024	1,004	49.6
El Dorado	4,484	2,700	60.2
Fresno	40,152	22,414	55.8
Glenn	1,299	731	56.3
Humboldt	3,329	2,053	61.7
Imperial	7,685	4,339	56.5
Inyo	728	417	57.3
Kern	33,740	17,397	51.6
Kings	6,074	3,556	58.5
Lake	2,019	1,195	59.2
Lassen	1,234	670	54.3
Los Angeles	163,955	93,058	56.8
Madera	4,300	2,575	59.9
Marin	4,373	1,900	43.4
Mariposa	431	268	62.2
Mendocino	2,650	1,609	60.7
Merced	11,284	6,326	56.1
Modoc	261	130	49.8
Mono	162	114	70.4
Monterey	12,602	7,379	58.6
Napa	2,767	1,737	62.8
Nevada	2,114	1,418	67.1
Orange	48,526	29,092	60.0
Placer	5,887	3,752	63.7
Plumas	649	435	67.0
Riverside	57,477	32,365	56.3
Sacramento	47,377	26,944	56.9
San Benito	1,537	1,009	65.6
San Bernardino	66,662	39,049	58.6
San Diego	44,780	30,006	67.0
San Francisco	7,893	5,296	67.1
San Joaquin	20,959	12,298	58.7
San Luis Obispo	2,747	1,940	70.6
San Mateo	7,059	4,605	65.2
Santa Barbara	8,493	5,311	62.5
Santa Clara	26,284	16,845	64.1
Santa Cruz	4,114	2,533	61.6
Shasta	8,558	5,079	59.3
Sierra	75	54	72.0
Siskiyou	2,016	1,121	55.6
Solano	11,996	7,528	62.8
Sonoma	10,392	6,540	62.9
Stanislaus	19,262	11,193	58.1
Sutter	3,288	1,910	58.1
Tehama	2,977	1,694	56.9
Trinity	1,052	585	55.6
Tulare	15,876	9,325	58.7
Tuolumne	1,792	1,117	62.3
Ventura	15,884	10,220	64.3
Yolo	5,719	3,418	59.8
Yuba	2,820	1,708	60.6
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,737	2,431	65.1
Humboldt/Trinity	4,381	2,638	60.2
Inyo/Mono	890	531	59.7
Merced/Mariposa	11,715	6,594	56.3
Santa Cruz/San Benito	5,651	3,542	62.7
Sierra/Nevada	2,189	1,472	67.2
Siskiyou/Modoc	2,277	1,251	54.9

SOURCE: CS 1257 Lines 28 and 29

**State
Performance
Measures****PERCENT OF CASES WITH COLLECTIONS
OF CURRENT SUPPORT**

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payments for current support compared to the total number of cases with current support due.⁶ Unlike the federal performance measure of collections on current support, this measure evaluates the number of cases owing and receiving current support, not the total dollar amounts owed and received. Results for this measure are calculated using cumulative data.

Percent of cases with collections of current support for the first half of FFY 2018 is 78.3 percent, a decrease of 0.3 percentage points compared to mid-year FFY 2017 of 78.6 percent. See Table H on page 19.

⁶ This percent is calculated from data reported on the CS 1257 Report, line 45 (Cases Paying Toward Current Support During the FFY) divided by line 44 (Cases with Current Support Due During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2017 - MARCH 2018

TABLE H
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
SEMI-ANNUAL FFY 2018

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	495,322	388,045	78.3%
Alameda	12,805	10,822	84.5
Alpine	15	13	86.7
Amador	496	450	90.7
Butte	4,332	3,163	73.0
Calaveras	620	535	86.3
Colusa	349	275	78.8
Contra Costa	12,522	10,025	80.1
Del Norte	984	696	70.7
El Dorado	2,392	1,899	79.4
Fresno	22,460	16,499	73.5
Glenn	773	587	75.9
Humboldt	2,004	1,607	80.2
Imperial	5,242	4,157	79.3
Inyo	396	313	79.0
Kern	20,006	14,551	72.7
Kings	3,516	2,933	83.4
Lake	1,147	865	75.4
Lassen	637	491	77.1
Los Angeles	99,610	74,106	74.4
Madera	3,245	2,519	77.6
Marin	1,396	1,244	89.1
Mariposa	288	237	82.3
Mendocino	1,344	1,074	79.9
Merced	7,124	5,485	77.0
Modoc	167	120	71.9
Mono	127	113	89.0
Monterey	8,435	6,533	77.5
Napa	1,893	1,558	82.3
Nevada	1,109	984	88.7
Orange	34,237	27,375	80.0
Placer	4,187	3,445	82.3
Plumas	372	330	88.7
Riverside	36,828	27,739	75.3
Sacramento	25,044	19,386	77.4
San Benito	1,004	860	85.7
San Bernardino	43,489	33,429	76.9
San Diego	30,785	26,240	85.2
San Francisco	4,451	3,834	86.1
San Joaquin	13,004	10,379	79.8
San Luis Obispo	2,639	2,291	86.8
San Mateo	4,802	4,057	84.5
Santa Barbara	5,869	4,808	81.9
Santa Clara	14,812	12,002	81.0
Santa Cruz	2,671	2,123	79.5
Shasta	4,248	3,371	79.4
Sierra	41	38	92.7
Siskiyou	939	726	77.3
Solano	7,231	5,882	81.3
Sonoma	6,603	5,522	83.6
Stanislaus	10,829	8,584	79.3
Sutter	1,876	1,458	77.7
Tehama	1,531	1,166	76.2
Trinity	179	158	88.3
Tulare	8,886	7,528	84.7
Tuolumne	1,060	887	83.7
Ventura	10,596	8,815	83.2
Yolo	2,823	2,284	80.9
Yuba	1,504	1,185	78.8
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,191	1,885	86.0
Humboldt/Trinity	2,183	1,765	80.9
Inyo/Mono	523	426	81.5
Merced/Mariposa	7,412	5,722	77.2
Santa Cruz/San Benito	3,675	2,983	81.2
Sierra/Nevada	1,150	1,022	88.9
Siskiyou/Modoc	1,106	846	76.5

SOURCE: CS 1257 Lines 44 and 45

Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 2,652 and 1,711, respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

**State
Performance
Measures****AVERAGE AMOUNT DISTRIBUTED
PER CASE WITH A COLLECTION**

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.⁷

At mid-year FFY 2018, California's total child support collected and distributed reached \$1.21 billion. When applying the 628,862 cases with a collection, the statewide average amount distributed per case with a collection is \$1,930. The average collection increased by \$46 per case compared to \$1,884 at mid-year FFY 2017. See Table I on page 21.

Additionally, FC section 17600(b)(6), requires this report to contain information as to the total child support distributed during a federal fiscal year, broken down by Current Assistance, Former Assistance, and Never Assisted cases. See Table J, on page 22.

⁷ This measure is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed as Current Support During the FFY) and line 27 (Total Amount of Support Distributed as Arrears and Interest During the FFY) divided by line 18 (Cases with Collections During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2017 - MARCH 2018

TABLE I
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
SEMI-ANNUAL FFY 2018

	Support Distributed	Cases with Collections	Average Amount Distributed per Case with a Collection
STATEWIDE	\$1,213,478,777	628,862	\$1,930
Alameda	\$40,424,706	18,444	2,192
Alpine	\$22,007	27	815
Amador	\$1,472,799	756	1,948
Butte	\$8,421,347	5,936	1,419
Calaveras	\$1,634,743	907	1,802
Colusa	\$780,010	407	1,916
Contra Costa	\$34,880,109	14,985	2,328
Del Norte	\$1,475,363	1,278	1,154
El Dorado	\$6,925,719	3,380	2,049
Fresno	\$45,048,214	28,726	1,568
Glenn	\$1,548,171	940	1,647
Humboldt	\$4,270,485	2,621	1,629
Imperial	\$11,713,265	5,863	1,998
Inyo	\$886,587	550	1,612
Kern	\$40,558,856	23,092	1,756
Kings	\$7,482,463	4,780	1,565
Lake	\$2,307,640	1,494	1,545
Lassen	\$1,324,290	853	1,553
Los Angeles	\$240,791,193	122,112	1,972
Madera	\$5,104,226	3,524	1,448
Marin	\$6,298,637	2,465	2,555
Mariposa	\$576,012	368	1,565
Mendocino	\$2,728,895	1,976	1,381
Merced	\$12,678,651	8,469	1,497
Modoc	\$256,775	181	1,419
Mono	\$374,498	153	2,448
Monterey	\$21,262,207	9,850	2,159
Napa	\$5,135,494	2,409	2,132
Nevada	\$3,247,300	1,860	1,746
Orange	\$91,652,615	40,105	2,285
Placer	\$13,027,101	5,078	2,565
Plumas	\$913,255	570	1,602
Riverside	\$82,462,509	42,394	1,945
Sacramento	\$59,347,231	34,464	1,722
San Benito	\$2,476,558	1,311	1,889
San Bernardino	\$93,893,252	51,611	1,819
San Diego	\$86,119,622	40,396	2,132
San Francisco	\$12,619,026	6,894	1,830
San Joaquin	\$30,511,715	16,284	1,874
San Luis Obispo	\$7,241,153	2,878	2,516
San Mateo	\$15,811,897	6,194	2,553
Santa Barbara	\$14,179,407	7,178	1,975
Santa Clara	\$45,243,515	21,520	2,102
Santa Cruz	\$6,741,190	3,407	1,979
Shasta	\$9,319,414	6,478	1,439
Sierra	\$96,561	69	1,399
Siskiyou	\$1,701,604	1,436	1,185
Solano	\$18,639,672	9,735	1,915
Sonoma	\$16,537,912	8,732	1,894
Stanislaus	\$26,619,072	14,415	1,847
Sutter	\$4,133,864	2,450	1,687
Tehama	\$3,125,130	2,136	1,463
Trinity	\$459,472	683	673
Tulare	\$19,686,435	12,314	1,599
Tuolumne	\$2,644,947	1,516	1,745
Ventura	\$28,038,199	13,737	2,041
Yolo	\$7,229,632	4,339	1,666
Yuba	\$3,376,156	2,132	1,584
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	\$5,774,496	3,206	1,801
Humboldt/Trinity	\$4,729,957	3,304	1,432
Inyo/Mono	\$1,261,086	703	1,794
Merced/Mariposa	\$13,254,662	8,837	1,500
Santa Cruz/San Benito	\$9,217,748	4,718	1,954
Sierra/Nevada	\$3,343,861	1,929	1,733
Siskiyou/Modoc	\$1,958,380	1,617	1,211

SOURCE: CS 1257 Lines 18, 25, and 27

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2017 - MARCH 2018

TABLE J
TOTAL CHILD SUPPORT DISTRIBUTED
SEMI-ANNUAL FFY 2018

	Support Distributed	Support Distributed Current Assistance	Support Distributed Former Assistance	Support Distributed Never Assistance
STATEWIDE	\$1,213,478,777	\$118,548,533	\$580,771,080	\$514,159,164
Alameda	40,424,706	2,713,501	18,816,683	18,894,522
Alpine	22,007	228	6,462	15,317
Amador	1,472,799	99,170	763,796	609,833
Butte	8,421,347	1,007,473	4,812,026	2,601,848
Calaveras	1,634,743	149,116	871,922	613,705
Colusa	780,010	11,432	353,888	414,689
Contra Costa	34,880,109	2,258,641	14,093,450	18,528,019
Del Norte	1,475,363	196,986	872,156	406,220
El Dorado	6,925,719	505,274	2,823,966	3,596,479
Fresno	45,048,214	6,967,377	26,749,594	11,331,244
Glenn	1,548,171	154,007	889,455	504,709
Humboldt	4,270,485	375,603	2,077,061	1,817,821
Imperial	11,713,265	1,271,190	6,033,675	4,408,401
Inyo	886,587	32,243	406,519	447,824
Kern	40,558,856	4,878,532	21,210,514	14,469,810
Kings	7,482,463	828,786	3,844,662	2,809,015
Lake	2,307,640	294,115	1,293,061	720,465
Lassen	1,324,290	145,582	724,709	453,999
Los Angeles	240,791,193	29,823,378	117,318,876	93,648,938
Madera	5,104,226	925,545	2,597,960	1,580,722
Marin	6,298,637	314,547	1,895,568	4,088,522
Mariposa	576,012	53,760	251,350	270,902
Mendocino	2,728,895	282,680	1,501,739	944,476
Merced	12,678,651	1,912,919	7,264,446	3,501,286
Modoc	256,775	20,296	120,111	116,368
Mono	374,498	8,032	81,896	284,570
Monterey	21,262,207	1,711,036	10,545,969	9,005,202
Napa	5,135,494	252,516	1,732,798	3,150,180
Nevada	3,247,300	187,916	1,421,880	1,637,504
Orange	91,652,615	6,185,397	32,977,667	52,489,551
Placer	13,027,101	553,062	4,629,854	7,844,185
Plumas	913,255	70,216	481,839	361,200
Riverside	82,462,509	8,398,715	41,174,294	32,889,500
Sacramento	59,347,231	5,853,329	32,611,231	20,882,671
San Benito	2,476,558	256,349	1,294,234	925,975
San Bernardino	93,893,252	11,980,777	50,928,030	30,984,446
San Diego	86,119,622	5,599,940	34,522,533	45,997,150
San Francisco	12,619,026	841,526	5,218,245	6,559,255
San Joaquin	30,511,715	2,775,860	16,704,139	11,031,715
San Luis Obispo	7,241,153	427,397	2,864,797	3,948,959
San Mateo	15,811,897	471,694	4,654,528	10,685,676
Santa Barbara	14,179,407	1,312,865	6,402,412	6,464,131
Santa Clara	45,243,515	2,748,083	21,599,469	20,895,963
Santa Cruz	6,741,190	570,429	3,026,704	3,144,057
Shasta	9,319,414	968,314	5,050,902	3,300,198
Sierra	96,561	1,708	63,081	31,773
Siskiyou	1,701,604	149,474	982,707	569,423
Solano	18,639,672	1,322,436	9,656,310	7,660,927
Sonoma	16,537,912	935,282	6,172,999	9,429,632
Stanislaus	26,619,072	3,144,391	14,992,141	8,482,540
Sutter	4,133,864	392,451	2,113,185	1,628,227
Tehama	3,125,130	403,521	1,763,420	958,188
Trinity	459,472	35,795	262,574	161,103
Tulare	19,686,435	2,292,167	11,591,823	5,802,445
Tuolumne	2,644,947	190,476	1,260,178	1,194,293
Ventura	28,038,199	2,328,391	11,054,184	14,655,624
Yolo	7,229,632	484,769	3,495,803	3,249,060
Yuba	3,376,156	471,840	1,845,606	1,058,710
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	5,774,496	438,990	2,902,358	2,433,148
Humboldt/Trinity	4,729,957	411,398	2,339,636	1,978,923
Inyo/Mono	1,261,086	40,276	488,416	732,394
Merced/Mariposa	13,254,662	1,966,679	7,515,796	3,772,187
Santa Cruz/San Benito	9,217,748	826,777	4,320,938	4,070,033
Sierra/Nevada	3,343,861	189,624	1,484,960	1,669,278
Siskiyou/Modoc	1,958,380	169,770	1,102,818	685,791

SOURCE: CS 1257 Lines 25 and 27

**State
Performance
Measures****PERCENT OF CASES WITH A SUPPORT ORDER
ESTABLISHED DURING REPORT PERIOD**

This State Performance Measure determines the number of cases that had a child support order established during the report period, compared to the number of cases open at the end of the period requiring the establishment of a support order, expressed as a percentage.⁸

In the first half of FFY 2018, 30,822 cases or 18.7 percent of cases requiring a child support order had a support order established during the report period. This is a decrease of 1.3 percentage points compared to 20.0 percent in the first half of FFY 2017. See Table K on page 24.

⁸ This percent is calculated from data reported on the CS 1257 Report, line 17 (Cases with Support Orders Established During the FFY) divided by the sum of line 17 and line 12 (Cases Open at the End of the Month Requiring Services to Establish an Order).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2017 - MARCH 2018

TABLE K
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
SEMI-ANNUAL FFY 2018

	Cases Requiring a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During Report Period
STATEWIDE	164,714	30,822	133,892	18.7%
Alameda	4,210	935	3,275	22.2
Alpine	1	1	0	100.0
Amador	72	34	38	47.2
Butte	1,323	264	1,059	20.0
Calaveras	140	47	93	33.6
Colusa	97	16	81	16.5
Contra Costa	2,260	598	1,662	26.5
Del Norte	250	60	190	24.0
El Dorado	504	180	324	35.7
Fresno	7,403	2,020	5,383	27.3
Glenn	159	62	97	39.0
Humboldt	502	134	368	26.7
Imperial	1,528	358	1,170	23.4
Inyo	68	15	53	22.1
Kern	9,067	1,154	7,913	12.7
Kings	1,002	266	736	26.5
Lake	349	108	241	30.9
Lassen	149	40	109	26.8
Los Angeles	44,084	5,840	38,244	13.2
Madera	826	313	513	37.9
Marin	208	37	171	17.8
Mariposa	69	12	57	17.4
Mendocino	413	108	305	26.2
Merced	1,979	548	1,431	27.7
Modoc	44	11	33	25.0
Mono	24	7	17	29.2
Monterey	1,610	514	1,096	31.9
Napa	323	85	238	26.3
Nevada	206	84	122	40.8
Orange	7,451	1,820	5,631	24.4
Placer	512	170	342	33.2
Plumas	55	25	30	45.5
Riverside	15,128	2,739	12,389	18.1
Sacramento	10,465	1,575	8,890	15.1
San Benito	227	59	168	26.0
San Bernardino	17,983	3,104	14,879	17.3
San Diego	9,118	1,670	7,448	18.3
San Francisco	1,519	249	1,270	16.4
San Joaquin	4,795	959	3,836	20.0
San Luis Obispo	310	149	161	48.1
San Mateo	739	159	580	21.5
Santa Barbara	1,357	374	983	27.6
Santa Clara	3,470	548	2,922	15.8
Santa Cruz	590	101	489	17.1
Shasta	983	246	737	25.0
Sierra	17	5	12	29.4
Siskiyou	256	55	201	21.5
Solano	1,709	443	1,266	25.9
Sonoma	826	259	567	31.4
Stanislaus	2,411	755	1,656	31.3
Sutter	628	143	485	22.8
Tehama	346	109	237	31.5
Trinity	95	17	78	17.9
Tulare	1,580	407	1,173	25.8
Tuolumne	178	81	97	45.5
Ventura	1,900	466	1,434	24.5
Yolo	671	171	500	25.5
Yuba	525	113	412	21.5
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	391	163	228	41.7
Humboldt/Trinity	597	151	446	25.3
Inyo/Mono	92	22	70	23.9
Merced/Mariposa	2,048	560	1,488	27.3
Santa Cruz/San Benito	817	160	657	19.6
Sierra/Nevada	223	89	134	39.9
Siskiyou/Modoc	300	66	234	22.0

SOURCE: CS 1257 Lines 12 and 17

**State
Performance
Measures****PERCENT OF CASES REQUIRING A SUPPORT ORDER WITH ALLEGED FATHERS OR OBLIGORS SERVED WITH A SUMMONS AND COMPLAINT**

The purpose of this State Performance Measure is to determine the percent of cases requiring a support order with alleged fathers or obligors served with a summons and complaint to establish a paternity or a support order.⁹ The court process requires that the alleged father or obligor must be served with a Summons and Complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

During the semi-annual report period for FFY 2018, a total of 29,532 cases with alleged fathers or obligors were successfully served with a summons and complaint, in comparison to 164,714 cases requiring a support order, which amounts to 17.9 percent of the cases. This is a decrease of 2.1 percentage points from mid-year FFY 2017 of 20.0 percent. See Table L on page 26.

⁹ This percent is calculated from data reported on the CS 1257 Report, line 43 (Number of Cases with Alleged Fathers or Obligor Successfully Served with a Summons and Complaint During the FFY) divided by the sum of line 17 (Cases with Support Orders Established During the FFY) and line 12 (Cases Open at the End of the Month Requiring Services to Establish an Order).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2017 - MARCH 2018

TABLE L
SERVICE OF SUMMONS AND COMPLAINT
SEMI-ANNUAL FFY 2018

	Cases Requiring a Support Order	Cases with Alleged Fathers or Obligors Successfully Served with a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
STATEWIDE	164,714	29,532	17.9%
Alameda	4,210	857	20.4
Alpine	1	0	0.0
Amador	72	35	48.6
Butte	1,323	222	16.8
Calaveras	140	46	32.9
Colusa	97	17	17.5
Contra Costa	2,260	553	24.5
Del Norte	250	66	26.4
El Dorado	504	164	32.5
Fresno	7,403	2,193	29.6
Glenn	159	68	42.8
Humboldt	502	103	20.5
Imperial	1,528	376	24.6
Inyo	68	7	10.3
Kern	9,067	1,504	16.6
Kings	1,002	334	33.3
Lake	349	112	32.1
Lassen	149	38	25.5
Los Angeles	44,084	5,728	13.0
Madera	826	225	27.2
Marin	208	37	17.8
Mariposa	69	16	23.2
Mendocino	413	110	26.6
Merced	1,979	554	28.0
Modoc	44	12	27.3
Mono	24	3	12.5
Monterey	1,610	480	29.8
Napa	323	57	17.6
Nevada	206	68	33.0
Orange	7,451	1,450	19.5
Placer	512	160	31.3
Plumas	55	22	40.0
Riverside	15,128	2,133	14.1
Sacramento	10,465	1,551	14.8
San Benito	227	51	22.5
San Bernardino	17,983	3,396	18.9
San Diego	9,118	1,385	15.2
San Francisco	1,519	234	15.4
San Joaquin	4,795	1,024	21.4
San Luis Obispo	310	100	32.3
San Mateo	739	163	22.1
Santa Barbara	1,357	265	19.5
Santa Clara	3,470	605	17.4
Santa Cruz	590	66	11.2
Shasta	983	178	18.1
Sierra	17	5	29.4
Siskiyou	256	58	22.7
Solano	1,709	431	25.2
Sonoma	826	243	29.4
Stanislaus	2,411	608	25.2
Sutter	628	133	21.2
Tehama	346	101	29.2
Trinity	95	8	8.4
Tulare	1,580	353	22.3
Tuolumne	178	48	27.0
Ventura	1,900	468	24.6
Yolo	671	200	29.8
Yuba	525	108	20.6
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	391	129	33.0
Humboldt/Trinity	597	111	18.6
Inyo/Mono	92	10	10.9
Merced/Mariposa	2,048	570	27.8
Santa Cruz/San Benito	817	117	14.3
Sierra/Nevada	223	73	32.7
Siskiyou/Modoc	300	70	23.3

SOURCE: CS 1257 Lines 12, 17, and 43

**State
Performance
Measures****PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT
ORDERED AND PROVIDED**

The State Performance Measure for Cases with a Medical Support Order determines the percent of cases with support orders established with medical support ordered and provided. Current Assistance, Former Assistance, Never Assisted, as well as cases closed during the report period, are included in this measure.¹⁰

In the first half of FFY 2018, 40.0 percent of the cases with child support orders established also had medical support ordered and provided. This is a decrease of 2.0 percentage points compared to 42.0 percent in the first half of FFY 2017. See Table M on page 28.

¹⁰ This percent is calculated from data reported on CS 1257 Report, line 21a (Cases Open at the End of the Month in which Medical Support is Ordered and Provided) divided by the remainder of line 2 (Cases Open at the End of the Month with Support Orders Established) minus line 2e (Arrears-Only IV-D Cases with Orders Established Open at the End of the Month).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2017 - MARCH 2018

TABLE M
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
WITH MEDICAL SUPPORT ORDERED AND PROVIDED
SEMI-ANNUAL FFY 2018

	Cases with Support Orders Established (minus Arrears-Only)	Cases in Which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	818,173	327,048	40.0%
Alameda	20,742	9,079	43.8
Alpine	18	7	38.9
Amador	865	427	49.4
Butte	6,650	2,889	43.4
Calaveras	1,101	561	51.0
Colusa	495	169	34.1
Contra Costa	19,061	9,308	48.8
Del Norte	1,696	748	44.1
El Dorado	4,033	1,838	45.6
Fresno	42,576	18,883	44.4
Glenn	1,169	473	40.5
Humboldt	3,379	1,491	44.1
Imperial	7,366	3,068	41.7
Inyo	631	180	28.5
Kern	37,170	14,818	39.9
Kings	6,054	2,916	48.2
Lake	1,838	751	40.9
Lassen	976	413	42.3
Los Angeles	169,356	55,399	32.7
Madera	5,365	2,329	43.4
Marin	1,880	787	41.9
Mariposa	501	185	36.9
Mendocino	2,617	927	35.4
Merced	10,327	3,780	36.6
Modoc	262	110	42.0
Mono	173	50	28.9
Monterey	10,814	4,280	39.6
Napa	2,358	1,140	48.3
Nevada	1,600	676	42.3
Orange	47,227	18,504	39.2
Placer	5,630	2,661	47.3
Plumas	590	221	37.5
Riverside	58,262	22,852	39.2
Sacramento	54,670	20,124	36.8
San Benito	1,406	600	42.7
San Bernardino	79,245	34,414	43.4
San Diego	43,225	22,605	52.3
San Francisco	6,591	2,959	44.9
San Joaquin	25,671	10,606	41.3
San Luis Obispo	3,222	1,591	49.4
San Mateo	6,228	2,438	39.1
Santa Barbara	8,865	3,407	38.4
Santa Clara	21,316	8,919	41.8
Santa Cruz	3,464	1,344	38.8
Shasta	6,742	2,480	36.8
Sierra	57	23	40.4
Siskiyou	1,570	669	42.6
Solano	10,193	4,488	44.0
Sonoma	8,199	3,390	41.3
Stanislaus	18,889	6,663	35.3
Sutter	3,178	1,345	42.3
Tehama	2,480	984	39.7
Trinity	602	184	30.6
Tulare	16,420	6,401	39.0
Tuolumne	1,672	850	50.8
Ventura	14,255	5,714	40.1
Yolo	4,578	1,813	39.6
Yuba	2,653	1,117	42.1
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,656	1,845	50.5
Humboldt/Trinity	3,981	1,675	42.1
Inyo/Mono	804	230	28.6
Merced/Mariposa	10,828	3,965	36.6
Santa Cruz/San Benito	4,870	1,944	39.9
Sierra/Nevada	1,657	699	42.2
Siskiyou/Modoc	1,832	779	42.5

SOURCE: CS 1257 Lines 2, 2e, and 21a

COMPARISON OF RECEIVED COMPLAINTS TO CASES

This State Performance Measure shows a comparison of the number of opened complaints to the total caseload for each LCSA. The purpose of this information is to assess effectiveness of case management for each county's Child Support Program. The comparison utilizes county caseload to compute the number of complaints per 10,000 cases.¹¹

Family Code section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data.

The semi-annual report is a cumulative count of opened complaints in the CRTS for the first half of the federal fiscal year. Monthly comparative data reports use the CRTS count based on the number of complaints for the month.

During the semi-annual period for FFY 2018, CRTS reported 494 complaints opened for approximately 1.18 million cases, an increase of 47 complaints compared to 447 at mid-year 2017. See Table N on page 30.

State Performance Measures

¹¹ Complaint information is based on the Number of Opened Complaints in the Complaint Resolution Tracking System (CRTS) and caseload data reported on the CS 1257 Report, line 1 (Cases Open at the End of the Month).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2017 - MARCH 2018

TABLE N
COMPARISON OF RECEIVED COMPLAINTS TO CASES
SEMI-ANNUAL FFY 2018

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
STATEWIDE	1,182,511	494	
Alameda	31,395	15	4.778
Alpine	35	0	0.000
Amador	1,181	0	0.000
Butte	10,891	4	3.673
Calaveras	1,568	0	0.000
Colusa	678	0	0.000
Contra Costa	26,222	7	2.670
Del Norte	2,548	0	0.000
El Dorado	5,656	1	1.768
Fresno	60,356	16	2.651
Glenn	1,635	0	0.000
Humboldt	4,927	0	0.000
Imperial	10,377	6	5.782
Inyo	962	1	10.395
Kern	51,181	14	2.735
Kings	8,964	0	0.000
Lake	2,721	2	7.350
Lassen	1,516	2	13.193
Los Angeles	251,396	201	7.995
Madera	6,513	1	1.535
Marin	4,976	3	6.029
Mariposa	666	0	0.000
Mendocino	3,875	0	0.000
Merced	15,172	7	4.614
Modoc	363	0	0.000
Mono	237	0	0.000
Monterey	15,245	3	1.968
Napa	3,505	0	0.000
Nevada	2,723	1	3.672
Orange	66,145	21	3.175
Placer	7,538	0	0.000
Plumas	858	0	0.000
Riverside	83,552	36	4.309
Sacramento	76,066	17	2.235
San Benito	1,963	0	0.000
San Bernardino	109,500	34	3.105
San Diego	62,833	29	4.615
San Francisco	11,408	0	0.000
San Joaquin	34,731	17	4.895
San Luis Obispo	3,873	3	7.746
San Mateo	9,339	0	0.000
Santa Barbara	12,089	3	2.482
Santa Clara	33,149	5	1.508
Santa Cruz	5,371	6	11.171
Shasta	10,730	0	0.000
Sierra	103	0	0.000
Siskiyou	2,658	0	0.000
Solano	15,942	5	3.136
Sonoma	12,875	2	1.553
Stanislaus	27,509	12	4.362
Sutter	4,517	1	2.214
Tehama	3,629	0	0.000
Trinity	1,216	0	0.000
Tulare	23,073	6	2.600
Tuolumne	2,455	1	4.073
Ventura	20,537	6	2.922
Yolo	7,528	4	5.313
Yuba	3,840	2	5.208
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,239	1	1.909
Humboldt/Trinity	6,143	0	0.000
Inyo/Mono	1,199	1	8.340
Merced/Mariposa	15,838	7	4.420
Santa Cruz/San Benito	7,334	6	8.181
Sierra/Nevada	2,826	1	3.539
Siskiyou/Modoc	3,021	0	0.000

SOURCE: CS 1257 Line 1 and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

GLOSSARY

California's child support program operates within a complex federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** - The State child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKS)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children, the former welfare program), TANF/CalWORKS, or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program, but do not and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums, (2) payment of medical bills, or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.

- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2) the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.

- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents, either by court determination, administrative process, or voluntary acknowledgement. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by a voluntary acknowledgement signed by both parents either at the hospital when the child is born or at other established locations.