

CALIFORNIA
CHILD SUPPORT SERVICES

**SEMI-ANNUAL
REPORT TO THE LEGISLATURE
CHILD SUPPORT PERFORMANCE
AND STATISTICS**

OCTOBER 2018 THROUGH MARCH 2019

Prepared by the Data Performance Analysis Branch

Issued December 2019

TABLE OF CONTENTS

	PAGE
Executive Summary	2
Child Support Performance Overview	
Statutory Requirements	4
Performance Measures.....	4
Comparison of Federal Performance Measures.....	6
Comparison of State Performance Measures	7
Performance on Federal and State Measures	
Federal Performance Measures	
Statewide Paternity Establishment Percentage.....	8
IV-D Paternity Establishment Percentage	10
Percent of Case with Support Orders Established	12
Percent of Collections on Current Support	14
Percent of Case with Collections on Arrears	16
State Performance Measures	
Percent of Cases with Collections of Current Support.....	18
Average Amount Distributed Per Case with a Collection.....	20
Percent of Cases with a Support Order Established During Report Period	23
Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaints.....	25
Percent of Cases with Support Orders Established with Medical Support Ordered and Provided.....	27
Comparison of Received Complaints to Cases	29
Definitions	31

EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(c) and 17600(g), requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the Child Support Program and the performance of local child support agencies (LCSAs). This semi-annual report covers the performance results for the first two quarters of Federal Fiscal Year (FFY) 2019, beginning October 1, 2018 and ending March 31, 2019. The report provides detailed state and local level information on performance measures except for data on program costs, program administration and cost effectiveness as these are only available on an annual basis.

DCSS established Child Support Program performance standards effective January 1, 2001, consisting of the federal and state measures to uniformly assess performance at national, state, and local levels.

Federal Performance Measures

- ✓ Paternity Establishment
- ✓ Child Support Order Establishment
- ✓ Collections on Current Support
- ✓ Collections on Arrears
- ✓ Cost Effectiveness (*collections compared to the cost of collections; available on an annual basis only*)

State Performance Measures

- ✓ Percent of Cases with Collections of Current Support
- ✓ Average Amount Distributed per Case with a Collection
- ✓ Percent of Cases with a Support Order Established During Report Period
- ✓ Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint
- ✓ Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- ✓ Comparison of Received Complaints to Cases (*customer service*)
- ✓ Total Direct Cost of Administering the LCSAs, including share of costs, and the incentive funding received by each county (*available on an annual basis only*)
- ✓ Total Indirect Cost of Administering the LCSAs, including share of costs, and the incentive funding received by each county (*available on an annual basis only*)

For the semi-annual period ending March 31, 2019, California exceeded the minimum threshold on these federal performance measures: Paternity Establishment; Child Support Order Establishment; Collections on Current Support; and Collections on Arrears.

FC section 17600(c)(4)(A) requires DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification.

FC section 17600(c)(4)(B) mandates that DCSS will report semi-annually on the *indirect* program costs, showing all overhead charges; however, the data required is only available to the Department on an annual basis and therefore cannot be included in this report. The absence of this information also makes it impossible to calculate the cost effectiveness measure at the mid-year point.

CHILD SUPPORT PERFORMANCE OVERVIEW

Statutory Requirements

This report satisfies the requirement of FC sections 17600(c) and 17600(g) requiring a semi-annual report of data compiled on California's Child Support Program.

Performance Measures

Some data is only available annually; therefore, this report does not include data for all the State and Federal Performance Measures. The semi-annual report addresses the following performance measures:

Federal Performance Measures

- Paternity Establishment Percentage (PEP)
 - Statewide PEP
 - IV-D PEP
- Percent of Cases with a Support Order Established
- Percent of Collections on Current Support
- Percent of Cases with Collections on Arrears

See Table A on page 6 of this report for a summary of the Federal Performance Measures comparing the semi-annual periods of March 2018 and March 2019.

State Performance Measures

- Percent of Cases with Collections of Current Support
- Average Amount Distributed per Case with a Collection
- Percent of Cases with a Support Order Established During Report Period
- Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases

See Table B on page 7 of this report for a summary of the State Performance Measures comparing the semi-annual periods of March 2018 and March 2019.

The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA) implemented an incentive funding system based on federal performance measures. The intent of the incentive funding system is to use specific performance measures to gauge the program's success in achieving federally-set goals and objectives and to reward states for achieving these goals. States must meet a minimum threshold for each performance measure to earn incentive payments. Failure to meet a threshold not only disqualifies a state from earning incentive payments on that measure but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The State Performance Measures were established by California to monitor aspects of the Child Support Program not covered by the Federal Performance Measures, giving DCSS additional insight and indicators to measure program accomplishments.

Overall, both federal and state performance measures are a means to effectively and continuously monitor, evaluate and improve the performance of the Child Support Program.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2018 - MARCH 2019

TABLE A
COMPARISON OF FEDERAL PERFORMANCE MEASURES - PREVIOUS YEAR
SEMI-ANNUAL FFY 2018 and 2019

	Statewide Paternity Establishment Percentage (PEP)		IV-D Paternity Establishment Percentage (PEP)		Cases with Support Orders Established		Collections on Current Support		Cases with Collections on Arrears	
	Mar 18	Mar 19	Mar 18	Mar 19	Mar 18	Mar 19	Mar 18	Mar 19	Mar 18	Mar 19
STATEWIDE	92.2%	93.2%	95.4%	95.4%	91.1%	91.7%	66.2%	66.5%	59.1%	58.9%
Alameda	93.5	95.5	100.2	98.5	91.0	90.6	71.3	70.5	70.2	69.2
Alpine	*	*	130.8	100.0	100.0	97.1	70.5	72.7	65.6	61.3
Amador	82.6	97.2	98.9	98.2	96.8	96.4	82.7	78.5	69.1	70.0
Butte	105.6	94.4	98.1	96.8	92.1	94.3	65.7	62.7	56.0	54.8
Calaveras	*	*	101.4	100.3	94.6	96.2	77.5	72.5	66.4	63.5
Colusa	*	*	94.1	100.5	89.8	93.9	70.1	67.5	62.3	62.2
Contra Costa	92.1	95.5	97.3	96.8	94.5	96.0	72.3	73.4	63.1	62.8
Del Norte	121.7	84.3	96.2	99.0	94.3	94.5	60.3	58.8	49.6	49.4
El Dorado	96.5	118.7	98.7	97.9	95.1	95.2	73.0	73.0	60.2	60.6
Fresno	105.1	96.6	100.8	99.3	93.4	94.4	61.5	59.2	55.8	54.6
Glenn	*	*	100.9	104.7	95.5	96.1	68.0	63.2	56.3	54.5
Humboldt	97.2	106.9	94.0	107.0	93.9	94.8	69.6	69.6	61.7	59.0
Imperial	79.9	80.0	98.7	95.2	90.7	92.3	68.0	68.2	56.5	57.1
Inyo	85.7	69.0	100.2	94.0	95.7	97.0	71.0	69.6	57.3	57.0
Kern	91.9	81.6	96.5	97.5	89.1	89.2	62.0	61.7	51.6	51.7
Kings	106.4	103.8	100.5	101.7	93.2	93.6	71.0	70.7	58.5	58.4
Lake	100.0	105.1	101.2	102.1	92.3	92.4	63.9	61.5	59.2	59.2
Lassen	90.2	82.1	98.0	99.0	93.9	92.0	71.4	69.6	54.3	55.1
Los Angeles	85.3	90.7	90.0	90.9	88.4	90.0	61.6	62.9	56.8	56.8
Madera	114.0	100.4	108.9	105.8	93.8	94.7	63.3	64.8	59.9	59.2
Marin	77.0	84.0	99.3	99.8	97.2	97.5	76.3	77.6	43.4	48.5
Mariposa	*	*	106.4	106.3	92.8	94.2	73.8	69.9	62.2	63.0
Mendocino	112.8	92.8	100.2	99.4	93.2	92.9	66.2	67.4	60.7	60.2
Merced	103.6	96.9	101.7	100.8	92.4	93.5	66.6	65.3	56.1	56.3
Modoc	*	*	104.6	65.9	92.0	86.1	64.1	60.5	49.8	46.2
Mono	73.3	116.7	100.0	100.0	93.2	96.6	80.2	75.4	70.4	62.7
Monterey	97.7	104.8	98.9	98.4	94.0	94.7	64.9	64.8	58.6	58.5
Napa	98.8	102.6	99.0	99.2	94.1	93.9	71.7	70.1	62.8	64.8
Nevada	111.9	120.4	105.4	102.7	96.2	95.9	79.7	77.8	67.1	67.8
Orange	88.6	90.8	96.0	96.2	92.8	93.5	67.9	68.6	60.0	59.7
Placer	104.6	89.6	98.7	99.1	96.3	96.1	73.1	74.9	63.7	65.9
Plumas	150.0	57.1	95.6	98.5	96.9	96.4	73.0	73.9	67.0	64.6
Riverside	98.3	99.1	95.8	93.9	88.1	89.1	61.1	60.6	56.3	55.7
Sacramento	100.4	90.6	97.6	94.9	91.2	91.8	66.6	67.1	56.9	57.6
San Benito	78.2	102.7	104.4	99.9	92.8	93.1	73.3	74.2	65.6	65.3
San Bernardino	99.4	94.2	95.6	94.6	89.7	89.5	63.2	64.3	58.6	57.8
San Diego	87.6	87.5	95.2	96.4	89.5	88.5	71.8	71.3	67.0	65.9
San Francisco	93.2	85.1	91.4	92.5	89.9	92.5	76.0	77.3	67.1	68.7
San Joaquin	91.8	90.9	96.9	96.4	91.3	91.1	67.8	67.1	58.7	58.6
San Luis Obispo	91.5	101.1	105.4	103.5	96.3	96.8	76.4	74.9	70.6	69.1
San Mateo	100.6	109.1	92.8	94.6	94.7	94.4	72.9	73.1	65.2	64.4
Santa Barbara	92.9	101.5	99.3	99.9	93.7	93.6	67.2	67.3	62.5	61.8
Santa Clara	80.2	94.6	94.3	94.9	92.9	93.4	67.8	68.9	64.1	65.1
Santa Cruz	85.6	93.7	100.3	98.5	92.1	90.9	67.4	68.0	61.6	62.8
Shasta	117.9	81.9	98.2	99.1	94.6	93.5	72.1	71.1	59.3	58.8
Sierra	*	*	113.3	89.2	90.3	98.9	89.4	92.3	72.0	73.7
Siskiyou	97.6	122.1	100.6	102.0	93.3	94.7	69.1	67.9	55.6	54.3
Solano	98.1	92.8	97.7	99.4	93.1	93.2	69.2	69.5	62.8	63.4
Sonoma	88.6	96.4	99.4	99.4	96.2	96.2	72.5	72.7	62.9	63.8
Stanislaus	95.0	95.7	98.2	99.5	95.4	95.0	66.1	65.5	58.1	58.7
Sutter	*	*	99.4	100.7	91.5	91.8	67.1	68.4	58.1	57.4
Tehama	100.0	143.0	97.7	100.3	94.7	94.1	68.7	66.4	56.9	57.7
Trinity	*	*	173.6	70.3	94.2	93.2	68.2	66.3	55.6	63.2
Tulare	100.3	110.9	97.8	99.0	96.4	95.5	74.0	74.8	58.7	60.4
Tuolumne	130.6	114.4	99.6	101.0	96.4	96.7	77.0	77.5	62.3	62.3
Ventura	99.8	106.0	97.4	98.6	93.9	94.4	69.4	68.6	64.3	64.4
Yolo	105.0	88.1	99.9	98.2	94.7	95.0	71.4	71.1	59.8	58.8
Yuba	4650.0	186.6	98.5	104.8	92.1	90.1	67.2	65.1	60.6	61.0
Regionalized Local Child Support Agencies										
Ama/Alp/Cala/Tuol	*	*	100.1	100.1	96.0	96.5	78.5	76.3	65.1	64.3
Humboldt/Trinity	*	*	100.3	101.8	93.9	94.6	69.4	69.1	60.2	59.7
Inyo/Mono	83.1	77.1	100.1	95.4	95.2	96.9	73.5	71.3	59.7	58.0
Merced/Mariposa	*	*	101.8	101.0	92.4	93.5	66.9	65.5	56.3	56.6
Santa Cruz/San Benito	84.4	95.3	101.5	98.9	92.3	91.5	68.9	69.7	62.7	63.5
Sierra/Nevada	*	*	105.5	102.4	96.0	96.0	80.0	78.2	67.2	68.0
Siskiyou/Modoc	*	*	101.1	97.1	93.2	93.9	68.3	66.8	54.9	53.6

SOURCE: CS 1257 Lines 1, 2, 5a, 6, 9, 24, 25, 28, 29; and 8a (Vital Records Data - VR)

* No activity reported by VR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2018 - MARCH 2019

TABLE B
COMPARISON OF STATE PERFORMANCE MEASURES - PREVIOUS YEAR
SEMI-ANNUAL FFY 2018 and 2019

	Percent of Cases with Collections of Current Support		Average Amount Distributed per Case with a Collection		Percent of Cases with a Support Order Established During Report Period		Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint		Percent of Cases with Support Orders Established with Medical Support Ordered and Provided		Complaints per Ten Thousand Cases	
	Mar 18	Mar 19	Mar 18	Mar 19	Mar 18	Mar 19	Mar 18	Mar 19	Mar 18	Mar 19	Mar 18	Mar 19
STATEWIDE	78.3%	78.4%	\$1,930	\$1,977	18.7%	19.4%	17.9%	18.9%	40.0%	39.2%		
Alameda	84.5	83.9	2,192	2,225	22.2	22.4	20.4	19.9	43.8	42.5	4,778	2,556
Alpine	86.7	100.0	815	991	100.0	0.0	0.0	0.0	38.9	43.8	0.000	0.000
Amador	90.7	91.7	1,948	1,986	47.2	44.3	48.6	38.0	49.4	47.3	0.000	0.000
Butte	73.0	71.9	1,419	1,482	20.0	31.1	16.8	21.9	43.4	42.8	3,673	3,841
Calaveras	86.3	85.5	1,802	1,790	33.6	38.2	32.9	32.7	51.0	46.8	0.000	0.000
Colusa	78.8	81.1	1,916	1,959	16.5	31.2	17.5	23.4	34.1	32.3	0.000	0.000
Contra Costa	80.1	80.6	2,328	2,425	26.5	37.7	24.5	28.5	48.8	49.3	2,670	2,363
Del Norte	70.7	69.3	1,154	1,137	24.0	28.4	26.4	27.2	44.1	44.8	0.000	0.000
El Dorado	79.4	80.2	2,049	2,089	35.7	27.3	32.5	24.2	45.6	42.2	1,768	3,629
Fresno	73.5	72.2	1,568	1,589	27.3	28.2	29.6	30.6	44.4	43.6	2,651	2,328
Glenn	75.9	73.9	1,647	1,852	39.0	41.1	42.8	27.8	40.5	39.0	0.000	5,963
Humboldt	80.2	79.3	1,629	1,454	26.7	34.7	20.5	26.6	44.1	44.5	0.000	1,915
Imperial	79.3	79.6	1,998	2,034	23.4	26.8	24.6	24.6	41.7	41.7	5,782	7,000
Inyo	79.0	79.4	1,612	1,692	22.1	34.5	10.3	27.3	28.5	29.4	10,395	10,823
Kern	72.7	71.8	1,756	1,797	12.7	13.4	16.6	12.9	39.9	37.8	2,735	2,516
Kings	83.4	82.8	1,565	1,609	26.5	31.0	33.3	31.7	48.2	47.1	0.000	2,230
Lake	75.4	76.4	1,545	1,589	30.9	25.1	32.1	28.0	40.9	40.1	7,350	3,772
Lassen	77.1	79.8	1,553	1,468	26.8	26.6	25.5	32.4	42.3	43.1	13,193	0.000
Los Angeles	74.4	74.9	1,972	2,026	13.2	15.5	13.0	15.4	32.7	31.3	7,995	7,683
Madera	77.6	77.8	1,448	1,514	37.9	38.3	27.2	31.3	43.4	41.9	1,535	3,048
Marin	89.1	87.6	2,555	2,686	17.8	34.0	17.8	28.2	41.9	42.8	6,029	4,349
Mariposa	82.3	82.4	1,565	1,508	17.4	33.3	23.2	30.3	36.9	35.5	0.000	14,837
Mendocino	79.9	81.9	1,381	1,446	26.2	23.2	26.6	24.7	35.4	34.1	0.000	0.000
Merced	77.0	76.9	1,497	1,561	27.7	28.5	28.0	33.2	36.6	33.6	4,614	3,336
Modoc	71.9	65.5	1,419	1,743	25.0	6.7	27.3	4.4	42.0	46.4	0.000	0.000
Mono	89.0	87.3	2,448	2,349	29.2	43.8	12.5	25.0	28.9	31.9	0.000	0.000
Monterey	77.5	76.7	2,159	2,232	31.9	32.9	29.8	28.3	39.6	39.0	1,968	0,687
Napa	82.3	82.9	2,132	2,173	26.3	30.1	17.6	19.1	48.3	47.1	0.000	0.000
Nevada	88.7	87.5	1,746	1,795	40.8	37.2	33.0	34.4	42.3	40.8	3,672	7,550
Orange	80.0	80.3	2,285	2,299	24.4	23.4	19.5	21.2	39.2	38.3	3,175	3,103
Placer	82.3	85.3	2,565	2,678	33.2	29.4	31.3	30.4	47.3	45.8	0.000	0.000
Plumas	88.7	85.4	1,602	1,776	45.5	25.0	40.0	30.0	37.5	38.0	0.000	0.000
Riverside	75.3	75.0	1,945	1,986	18.1	17.6	14.1	16.2	39.2	39.0	4,309	3,286
Sacramento	77.4	78.1	1,722	1,760	15.1	18.5	14.8	16.2	36.8	32.9	2,235	1,901
San Benito	85.7	84.1	1,889	2,142	26.0	26.7	22.5	27.7	42.7	42.4	0.000	0.000
San Bernardino	76.9	77.2	1,819	1,886	17.3	15.3	18.9	19.2	43.4	43.0	3,105	3,371
San Diego	85.2	84.7	2,132	2,175	16.3	16.3	15.2	14.9	52.3	56.7	4,615	3,537
San Francisco	86.1	86.5	1,830	1,927	16.4	24.3	15.4	22.1	44.9	44.6	0.000	0.000
San Joaquin	79.8	79.9	1,874	1,882	20.0	16.3	21.4	21.1	41.3	41.6	4,895	4,392
San Luis Obispo	86.8	85.9	2,516	2,521	48.1	49.8	32.3	36.9	49.4	48.4	7,746	0.000
San Mateo	84.5	85.3	2,553	2,579	21.5	18.9	22.1	17.6	39.1	39.9	0.000	0.000
Santa Barbara	81.9	81.6	1,975	1,957	27.6	26.3	19.5	23.3	38.4	37.8	2,482	1,669
Santa Clara	81.0	81.3	2,102	2,132	15.8	20.5	17.4	21.0	41.8	42.5	1,508	0.000
Santa Cruz	79.5	80.6	1,979	2,060	17.1	12.3	11.2	8.7	38.8	36.8	11,171	9,673
Shasta	79.4	78.5	1,439	1,503	25.0	20.7	18.1	14.5	36.8	35.8	0.000	3,780
Sierra	92.7	100.0	1,399	1,457	29.4	66.7	29.4	33.3	40.4	41.2	0.000	0.000
Siskiyou	77.3	76.8	1,185	1,201	21.5	27.8	22.7	23.0	42.6	39.2	0.000	0.000
Solano	81.3	82.3	1,915	1,996	25.9	24.1	25.2	24.8	44.0	43.8	3,136	2,537
Sonoma	83.6	83.1	1,894	1,971	31.4	36.1	29.4	35.1	41.3	41.3	1,553	3,162
Stanislaus	79.3	79.6	1,847	1,917	31.3	22.2	25.2	16.8	35.3	34.2	4,362	1,856
Sutter	77.7	78.8	1,687	1,666	22.8	23.9	21.2	20.2	42.3	42.1	2,214	6,889
Tehama	76.2	77.1	1,463	1,445	31.5	31.4	29.2	28.3	39.7	40.2	0.000	0.000
Trinity	88.3	78.2	673	1,441	17.9	19.5	8.4	17.1	30.6	28.8	0.000	0.000
Tulare	84.7	85.3	1,599	1,631	25.8	26.4	22.3	28.3	39.0	36.9	2,600	3,568
Tuolumne	83.7	83.5	1,745	1,797	45.5	40.1	27.0	23.1	50.8	49.7	4,073	4,177
Ventura	83.2	83.2	2,041	2,115	24.5	26.8	24.6	27.8	40.1	38.7	2,922	4,997
Yolo	80.9	80.0	1,666	1,694	25.5	26.6	29.8	22.1	39.6	38.9	5,313	5,515
Yuba	78.8	78.4	1,584	1,580	21.5	16.3	20.6	12.7	42.1	42.0	5,208	7,750
Regionalized Local Child Support Agencies												
Ama/Alp/Cala/Tuol	86.0	86.1	1,801	1,834	41.7	40.4	33.0	29.7	50.5	48.2	1,909	1,962
Humboldt/Trinity	80.9	79.2	1,432	1,451	25.3	32.6	18.6	25.3	42.1	42.8	0.000	1,633
Inyo/Mono	81.5	81.4	1,794	1,843	23.9	36.6	10.9	26.8	28.6	30.0	8,340	8,628
Merced/Mariposa	77.2	77.2	1,500	1,558	27.3	28.7	27.8	33.1	36.6	33.7	4,420	3,831
Santa Cruz/San Benito	81.2	81.5	1,954	2,083	19.6	16.0	14.3	13.5	39.9	38.4	8,181	7,043
Sierra/Nevada	88.9	87.9	1,733	1,783	39.9	37.6	32.7	34.4	42.2	40.8	3,539	7,307
Siskiyou/Modoc	76.5	75.3	1,211	1,244	22.0	24.4	23.3	20.0	42.5	39.9	0.000	0.000

SOURCE: CS 1257 Lines 1, 2, 2e, 12, 17, 18, 21a, 25, 27, 43, 44, 45; and CRTS Complaint Activity Report

FEDERAL PERFORMANCE MEASURES

STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children for whom paternity has been established or acknowledged during the current FFY, to the total number of children born out-of-wedlock in the state during the prior calendar year, expressed as a percentage.¹ This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their PEP evaluated using one of two measures: IV-D PEP or Statewide PEP. DCSS elects to use the Statewide PEP measure. The IV-D PEP measure is also included in this report on pages 10 and 11.

For this mid-year report, the Statewide Paternity Establishment is 93.2 percent, compared with the mid-year 2018 of 92.2 percent, an increase of 1.0 percentage point. See Table C on page 9.

¹ This percent is calculated from data reported on the CS 1257 Report, line 9 (Children in the State With Paternity Established or Acknowledged During the FFY) divided by line 8a (Children in the State Born Out-of-Wedlock During the Prior Year) - Vital Records (VR) Data. The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2018 - MARCH 2019

TABLE C
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2019

	Births to Unwed Parents (March 2018)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	87,014	81,091	93.2%
Alameda	2,683	2,563	95.5
Alpine	0	0	*
Amador	71	69	97.2
Butte	646	610	94.4
Calaveras	2	10	*
Colusa	0	8	*
Contra Costa	1,480	1,413	95.5
Del Norte	89	75	84.3
El Dorado	166	197	118.7
Fresno	4,025	3,887	96.6
Glenn	0	22	*
Humboldt	332	355	106.9
Imperial	690	552	80.0
Inyo	58	40	69.0
Kern	3,460	2,824	81.6
Kings	579	601	103.8
Lake	137	144	105.1
Lassen	67	55	82.1
Los Angeles	25,204	22,854	90.7
Madera	276	277	100.4
Marin	206	173	84.0
Mariposa	0	6	*
Mendocino	251	233	92.8
Merced	894	866	96.9
Modoc	0	2	*
Mono	12	14	116.7
Monterey	1,252	1,312	104.8
Napa	154	158	102.6
Nevada	162	195	120.4
Orange	5,326	4,837	90.8
Placer	948	849	89.6
Plumas	28	16	57.1
Riverside	5,445	5,394	99.1
Sacramento	3,353	3,037	90.6
San Benito	113	116	102.7
San Bernardino	6,172	5,815	94.2
San Diego	6,111	5,350	87.5
San Francisco	1,356	1,154	85.1
San Joaquin	1,913	1,739	90.9
San Luis Obispo	356	360	101.1
San Mateo	317	346	109.1
Santa Barbara	1,172	1,189	101.5
Santa Clara	2,789	2,637	94.6
Santa Cruz	527	494	93.7
Shasta	448	367	81.9
Sierra	0	0	*
Siskiyou	86	105	122.1
Solano	932	865	92.8
Sonoma	852	821	96.4
Stanislaus	1,972	1,888	95.7
Sutter	189	47	*
Tehama	107	153	143.0
Trinity	0	6	*
Tulare	1,350	1,497	110.9
Tuolumne	118	135	114.4
Ventura	1,594	1,690	106.0
Yolo	335	295	88.1
Yuba	209	390	186.6
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	191	214	*
Humboldt/Trinity	332	361	*
Inyo/Mono	70	54	77.1
Merced/Mariposa	894	872	*
Santa Cruz/San Benito	640	610	95.3
Sierra/Nevada	162	195	*
Siskiyou/Modoc	86	107	*

SOURCE: CS 1257 Line 9 (Children in the State With Paternity Established or Acknowledged During the Federal Fiscal Year and Line 8a (Children in the State Born Out-of-Wedlock During the Prior Year) - Vital Records (VR) Data
Due to adjustments made to the CS 1257, line 9 statewide total count was reduced by 16. Therefore, the sum of the individual LCSA data for line 9 will not equal the statewide total.

* No activity reported by VR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore, PEP cannot be calculated.

IV-D PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for IV-D Paternity Establishment Percentage (IV-D PEP) measures the ratio of the total number of children in the IV-D caseload at the end of the current month for whom paternity has been established or acknowledged, to the total number of children in the IV-D caseload at the end of the month (prior year) who were born out-of-wedlock, expressed as a percentage.²

Though California opts to use Statewide PEP as its Federal Performance Measure, IV-D PEP is provided to LCSAs in comparative data reports to monitor additional elements of paternity establishment performance at the local level.

At mid-year FFY 2019, the IV-D Paternity Establishment is 95.4 percent which is the same as in mid-year FFY 2018. See Table D on page 11.

² This percent is calculated from data reported on the CS 1257 Report, line 6 (Children in IV-D Cases Open During or at the End of the Month With Paternity Established or Acknowledged) divided by line 5a (Children in IV-D Cases Open at the End of the Month (Prior Year) Who Were Born Out-of-Wedlock). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2018 - MARCH 2019

TABLE D
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2019

	Children in IV-D Cases Open at End of Report Period Who Were Born Out- of-Wedlock (March 2018)	Children in IV-D Cases with Paternity Established or Acknowledged (March 2019)	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	854,950	815,526	95.4%
Alameda	21,015	20,700	98.5
Alpine	13	13	100.0
Amador	704	691	98.2
Butte	5,981	5,788	96.8
Calaveras	909	912	100.3
Colusa	399	401	100.5
Contra Costa	18,844	18,240	96.8
Del Norte	1,360	1,346	99.0
El Dorado	2,848	2,789	97.9
Fresno	45,034	44,711	99.3
Glenn	1,031	1,079	104.7
Humboldt	2,879	3,081	107.0
Imperial	7,929	7,551	95.2
Inyo	570	536	94.0
Kern	39,237	38,248	97.5
Kings	6,318	6,424	101.7
Lake	1,788	1,826	102.1
Lassen	821	813	99.0
Los Angeles	207,380	188,504	90.9
Madera	5,061	5,357	105.8
Marin	1,454	1,451	99.8
Mariposa	364	387	106.3
Mendocino	2,476	2,462	99.4
Merced	10,995	11,082	100.8
Modoc	229	151	65.9
Mono	169	169	100.0
Monterey	11,318	11,132	98.4
Napa	1,935	1,920	99.2
Nevada	1,392	1,430	102.7
Orange	44,318	42,645	96.2
Placer	4,151	4,112	99.1
Plumas	473	466	98.5
Riverside	63,731	59,861	93.9
Sacramento	53,634	50,908	94.9
San Benito	1,387	1,385	99.9
San Bernardino	85,399	80,830	94.6
San Diego	43,481	41,904	96.4
San Francisco	7,056	6,529	92.5
San Joaquin	27,440	26,461	96.4
San Luis Obispo	2,546	2,636	103.5
San Mateo	5,857	5,538	94.6
Santa Barbara	8,451	8,442	99.9
Santa Clara	19,932	18,917	94.9
Santa Cruz	3,358	3,307	98.5
Shasta	5,735	5,683	99.1
Sierra	37	33	89.2
Siskiyou	1,459	1,488	102.0
Solano	10,175	10,111	99.4
Sonoma	7,265	7,220	99.4
Stanislaus	17,902	17,805	99.5
Sutter	2,806	2,826	100.7
Tehama	2,089	2,096	100.3
Trinity	478	336	70.3
Tulare	16,164	16,005	99.0
Tuolumne	1,281	1,294	101.0
Ventura	13,773	13,581	98.6
Yolo	4,280	4,202	98.2
Yuba	2,433	2,549	104.8
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,907	2,910	100.1
Humboldt/Trinity	3,357	3,417	101.8
Inyo/Mono	739	705	95.4
Merced/Mariposa	11,359	11,469	101.0
Santa Cruz/San Benito	4,745	4,692	98.9
Sierra/Nevada	1,429	1,463	102.4
Siskiyou/Modoc	1,688	1,639	97.1

SOURCE: CS 1257 Lines 5a (Children in IV-D Cases Open at the End of the Month (Prior Year) Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Month With Paternity Established or Acknowledged) Due to adjustments made to the CS 1257, lines 5a and 6 statewide total counts were reduced by 2,594 and 2,838, respectively. Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.³ Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required to legally enforce collections.

Midway through FFY 2019, the number of cases statewide was nearly 1.2 million. Approximately 1.1 million cases or 91.7 percent of those cases had support orders established. This is an increase of 0.6 percentage points compared to 91.1 percent in the first half of FFY 2018. See Table E on page 13.

³ This percent is calculated from data reported on CS 1257 Report, line 2 (Cases Open at the End of the Month with Support Orders Established) divided by line 1 (Cases Open at the End of the Month). The minimum federal performance threshold is 50 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2018 - MARCH 2019

TABLE E
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
SEMI-ANNUAL FFY 2019

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,150,679	1,054,832	91.7%
Alameda	31,305	28,362	90.6
Alpine	34	33	97.1
Amador	1,145	1,104	96.4
Butte	10,414	9,825	94.3
Calaveras	1,523	1,465	96.2
Colusa	670	629	93.9
Contra Costa	25,394	24,369	96.0
Del Norte	2,500	2,362	94.5
El Dorado	5,511	5,246	95.2
Fresno	60,129	56,789	94.4
Glenn	1,677	1,612	96.1
Humboldt	5,223	4,951	94.8
Imperial	10,000	9,230	92.3
Inyo	924	896	97.0
Kern	51,678	46,105	89.2
Kings	8,968	8,395	93.6
Lake	2,651	2,450	92.4
Lassen	1,501	1,381	92.0
Los Angeles	242,099	217,878	90.0
Madera	6,561	6,212	94.7
Marin	4,599	4,485	97.5
Mariposa	674	635	94.2
Mendocino	3,790	3,521	92.9
Merced	14,988	14,012	93.5
Modoc	281	242	86.1
Mono	235	227	96.6
Monterey	14,561	13,790	94.7
Napa	3,358	3,152	93.9
Nevada	2,649	2,540	95.9
Orange	64,455	60,261	93.5
Placer	7,179	6,900	96.1
Plumas	810	781	96.4
Riverside	82,177	73,243	89.1
Sacramento	73,646	67,588	91.8
San Benito	1,930	1,796	93.1
San Bernardino	103,817	92,953	89.5
San Diego	62,192	55,057	88.5
San Francisco	10,608	9,808	92.5
San Joaquin	34,156	31,126	91.1
San Luis Obispo	3,757	3,637	96.8
San Mateo	8,899	8,398	94.4
Santa Barbara	11,981	11,218	93.6
Santa Clara	31,409	29,339	93.4
Santa Cruz	5,169	4,699	90.9
Shasta	10,583	9,900	93.5
Sierra	88	87	98.9
Siskiyou	2,647	2,507	94.7
Solano	15,764	14,688	93.2
Sonoma	12,651	12,168	96.2
Stanislaus	26,942	25,587	95.0
Sutter	4,355	3,998	91.8
Tehama	3,568	3,356	94.1
Trinity	900	839	93.2
Tulare	22,422	21,422	95.5
Tuolumne	2,394	2,315	96.7
Ventura	20,014	18,884	94.4
Yolo	7,253	6,890	95.0
Yuba	3,871	3,489	90.1
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,096	4,917	96.5
Humboldt/Trinity	6,123	5,790	94.6
Inyo/Mono	1,159	1,123	96.9
Merced/Mariposa	15,662	14,647	93.5
Santa Cruz/San Benito	7,099	6,495	91.5
Sierra/Nevada	2,737	2,627	96.0
Siskiyou/Modoc	2,928	2,749	93.9

SOURCE: CS 1257 Lines 1 (Cases Open at the End of the Month) and 2 (Cases Open at the End of the Month with Support Orders Established)

PERCENT OF COLLECTIONS ON CURRENT SUPPORT

Collections on current support measures the percentage of current support collected and distributed compared to the total amount of current support owed.⁴

Current Assistance, Former Assistance, and Never Assistance cases, cases with cash medical support payments, and cases closed during the report period that had current support due are all included in the measure.

For mid-year FFY 2019, this measure is 66.5 percent, an increase of 0.3 percentage points compared to the mid-year FFY 2018 of 66.2 percent. See Table F on page 15.

⁴ This percent is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed as Current Support During the FFY) divided by line 24 (Total Amount of Current Support Due for the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2018 - MARCH 2019

TABLE F
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
SEMI-ANNUAL FFY 2019

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$1,233,579,185	\$819,734,155	66.5%
Alameda	38,278,142	26,970,974	70.5
Alpine	17,977	13,075	72.7
Amador	1,315,041	1,032,012	78.5
Butte	8,247,821	5,169,290	62.7
Calaveras	1,433,616	1,039,995	72.5
Colusa	878,710	593,177	67.5
Contra Costa	34,433,460	25,278,251	73.4
Del Norte	1,509,678	888,407	58.8
El Dorado	6,367,398	4,646,684	73.0
Fresno	47,799,505	28,306,474	59.2
Glenn	1,803,407	1,139,193	63.2
Humboldt	3,823,322	2,660,048	69.6
Imperial	12,843,076	8,755,909	68.2
Inyo	895,384	622,815	69.6
Kern	45,172,031	27,883,158	61.7
Kings	7,328,847	5,180,451	70.7
Lake	2,219,674	1,364,721	61.5
Lassen	1,215,174	845,894	69.6
Los Angeles	246,231,625	154,930,526	62.9
Madera	5,815,023	3,768,137	64.8
Marin	5,837,647	4,531,463	77.6
Mariposa	586,544	409,750	69.9
Mendocino	2,707,704	1,823,941	67.4
Merced	13,610,314	8,882,110	65.3
Modoc	253,578	153,339	60.5
Mono	367,566	277,322	75.4
Monterey	21,705,755	14,073,655	64.8
Napa	5,401,338	3,788,930	70.1
Nevada	2,535,587	1,973,839	77.8
Orange	94,369,166	64,732,652	68.6
Placer	13,052,980	9,779,947	74.9
Plumas	816,470	603,371	73.9
Riverside	92,473,315	56,020,598	60.6
Sacramento	58,356,910	39,148,215	67.1
San Benito	2,633,659	1,953,617	74.2
San Bernardino	100,622,784	64,662,272	64.3
San Diego	83,338,391	59,432,302	71.3
San Francisco	11,542,977	8,924,631	77.3
San Joaquin	31,711,138	21,287,008	67.1
San Luis Obispo	7,366,921	5,519,544	74.9
San Mateo	14,804,299	10,816,587	73.1
Santa Barbara	14,811,910	9,975,383	67.3
Santa Clara	42,306,560	29,145,009	68.9
Santa Cruz	6,732,577	4,575,906	68.0
Shasta	8,106,206	5,761,856	71.1
Sierra	70,463	65,033	92.3
Siskiyou	1,508,648	1,024,651	67.9
Solano	18,893,018	13,136,044	69.5
Sonoma	16,385,693	11,909,225	72.7
Stanislaus	27,359,146	17,925,392	65.5
Sutter	3,852,824	2,636,391	68.4
Tehama	2,942,419	1,952,971	66.4
Trinity	577,420	383,017	66.3
Tulare	17,610,727	13,165,202	74.8
Tuolumne	2,306,404	1,787,710	77.5
Ventura	28,572,157	19,613,429	68.6
Yolo	6,672,592	4,745,261	71.1
Yuba	3,146,468	2,047,388	65.1
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,073,037	3,872,793	76.3
Humboldt/Trinity	4,400,742	3,043,065	69.1
Inyo/Mono	1,262,950	900,138	71.3
Merced/Mariposa	14,196,858	9,291,860	65.5
Santa Cruz/San Benito	9,366,236	6,529,524	69.7
Sierra/Nevada	2,606,050	2,038,873	78.2
Siskiyou/Modoc	1,762,226	1,177,990	66.8

SOURCE: CS 1257 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)

PERCENT OF CASES WITH COLLECTIONS ON ARREARS

This Federal Performance Measure captures the percent of child support cases that owe past due child support in which at least one payment was made towards that arrearage during the report period.⁵ An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the report period. Performance is calculated using cumulative data.

The statewide percent of cases with collections on arrears for FFY 2019 semi-annual report period is 58.9 percent, a decrease of 0.2 percentage points compared to 59.1 percent for the FFY 2018 semi-annual period. See Table G on page 17.

⁵ This percent is calculated from data reported on the CS 1257 Report, line 29 (Cases Paying Toward Arrears During the FFY) divided by line 28 (Cases With Arrears Due During the FFY). The minimum federal performance threshold is 40 percent.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2018 - MARCH 2019

TABLE G
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
SEMI-ANNUAL FFY 2019

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	796,480	469,439	58.9%
Alameda	20,269	14,034	69.2
Alpine	31	19	61.3
Amador	809	566	70.0
Butte	8,345	4,573	54.8
Calaveras	1,073	681	63.5
Colusa	498	310	62.2
Contra Costa	17,139	10,769	62.8
Del Norte	2,004	989	49.4
El Dorado	4,380	2,655	60.6
Fresno	40,478	22,083	54.6
Glenn	1,335	728	54.5
Humboldt	3,589	2,116	59.0
Imperial	7,652	4,373	57.1
Inyo	718	409	57.0
Kern	33,674	17,414	51.7
Kings	5,984	3,497	58.4
Lake	1,971	1,166	59.2
Lassen	1,177	649	55.1
Los Angeles	160,892	91,374	56.8
Madera	4,282	2,536	59.2
Marin	4,042	1,959	48.5
Mariposa	459	289	63.0
Mendocino	2,568	1,547	60.2
Merced	11,333	6,385	56.3
Modoc	186	86	46.2
Mono	161	101	62.7
Monterey	12,285	7,189	58.5
Napa	2,659	1,722	64.8
Nevada	1,999	1,356	67.8
Orange	47,746	28,485	59.7
Placer	5,566	3,666	65.9
Plumas	624	403	64.6
Riverside	57,970	32,292	55.7
Sacramento	46,559	26,797	57.6
San Benito	1,532	1,000	65.3
San Bernardino	65,691	37,942	57.8
San Diego	43,860	28,909	65.9
San Francisco	7,477	5,135	68.7
San Joaquin	20,866	12,227	58.6
San Luis Obispo	2,722	1,882	69.1
San Mateo	6,700	4,318	64.4
Santa Barbara	8,442	5,213	61.8
Santa Clara	25,206	16,411	65.1
Santa Cruz	3,952	2,483	62.8
Shasta	8,199	4,817	58.8
Sierra	76	56	73.7
Siskiyou	2,019	1,096	54.3
Solano	11,893	7,538	63.4
Sonoma	10,100	6,445	63.8
Stanislaus	19,083	11,197	58.7
Sutter	3,199	1,837	57.4
Tehama	2,907	1,678	57.7
Trinity	799	505	63.2
Tulare	15,414	9,309	60.4
Tuolumne	1,730	1,077	62.3
Ventura	15,730	10,127	64.4
Yolo	5,645	3,322	58.8
Yuba	2,781	1,697	61.0
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,643	2,343	64.3
Humboldt/Trinity	4,388	2,621	59.7
Inyo/Mono	879	510	58.0
Merced/Mariposa	11,792	6,674	56.6
Santa Cruz/San Benito	5,484	3,483	63.5
Sierra/Nevada	2,075	1,412	68.0
Siskiyou/Modoc	2,205	1,182	53.6

SOURCE: CS 1257 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)

STATE PERFORMANCE MEASURES

PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payments for current support compared to the total number of cases with current support due.⁶ Unlike the Federal Performance Measure of collections on current support, this measure evaluates the number of cases owing and receiving current support, not the total dollar amounts owed and received.

The percent of cases with collections of current support for the first half of FFY 2019 is 78.4 percent, an increase of 0.1 percentage point compared to mid-year FFY 2018 of 78.3 percent. See Table H on page 19.

⁶ This percent is calculated from data reported on the CS 1257 Report, line 45 (Cases Paying Toward Current Support During the FFY) divided by line 44 (Cases with Current Support Due During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES
AGENCY

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2018 - MARCH 2019

TABLE H
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
SEMI-ANNUAL FFY 2019

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	490,761	384,811	78.4%
Alameda	12,889	10,808	83.9
Alpine	12	12	100.0
Amador	481	441	91.7
Butte	4,316	3,105	71.9
Calaveras	612	523	85.5
Colusa	366	297	81.1
Contra Costa	12,426	10,018	80.6
Del Norte	912	632	69.3
El Dorado	2,304	1,847	80.2
Fresno	22,946	16,564	72.2
Glenn	801	592	73.9
Humboldt	2,006	1,591	79.3
Imperial	5,212	4,148	79.6
Inyo	383	304	79.4
Kern	20,453	14,688	71.8
Kings	3,513	2,908	82.8
Lake	1,118	854	76.4
Lassen	618	493	79.8
Los Angeles	97,582	73,126	74.9
Madera	3,219	2,503	77.8
Marin	1,410	1,235	87.6
Mariposa	301	248	82.4
Mendocino	1,317	1,078	81.9
Merced	7,165	5,513	76.9
Modoc	148	97	65.5
Mono	134	117	87.3
Monterey	8,264	6,341	76.7
Napa	1,881	1,559	82.9
Nevada	1,083	948	87.5
Orange	33,461	26,875	80.3
Placer	4,058	3,462	85.3
Plumas	357	305	85.4
Riverside	37,764	28,320	75.0
Sacramento	24,578	19,203	78.1
San Benito	1,017	855	84.1
San Bernardino	42,699	32,966	77.2
San Diego	30,744	26,049	84.7
San Francisco	4,328	3,745	86.5
San Joaquin	12,919	10,317	79.9
San Luis Obispo	2,591	2,225	85.9
San Mateo	4,542	3,876	85.3
Santa Barbara	5,822	4,749	81.6
Santa Clara	14,175	11,521	81.3
Santa Cruz	2,598	2,093	80.6
Shasta	4,096	3,215	78.5
Sierra	30	30	100.0
Siskiyou	931	715	76.8
Solano	7,330	6,036	82.3
Sonoma	6,537	5,432	83.1
Stanislaus	10,979	8,736	79.6
Sutter	1,804	1,422	78.8
Tehama	1,500	1,157	77.1
Trinity	303	237	78.2
Tulare	8,775	7,483	85.3
Tuolumne	989	826	83.5
Ventura	10,492	8,729	83.2
Yolo	2,806	2,246	80.0
Yuba	1,521	1,192	78.4
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,094	1,802	86.1
Humboldt/Trinity	2,309	1,828	79.2
Inyo/Mono	517	421	81.4
Merced/Mariposa	7,466	5,761	77.2
Santa Cruz/San Benito	3,615	2,948	81.5
Sierra/Nevada	1,113	978	87.9
Siskiyou/Modoc	1,079	812	75.3

SOURCE: CS 1257 Lines 44 (Cases With Current Support Due During the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support During the Federal Fiscal Year)
Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 2,857 and 1,796, respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated count of child support cases with at least one collection of support during the report period compared to the total amount of distributed collections (current support and arrears) during the report period.⁷

At mid-year FFY 2019, California's total child support collected and distributed over \$1.2 billion. When applying the 624,427 cases with a collection, the statewide average amount distributed per case with a collection is \$1,977. The average collection increased by \$47 per case compared to \$1,930 at mid-year FFY 2018. See Table I on page 21.

Additionally, FC section 17600(b)(6), requires this report to contain information as to the total child support distributed during a federal fiscal year, broken down by Current Assistance, Former Assistance, and Never Assistance cases. See Table J on page 22.

⁷ This measure is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed as Current Support During the FFY) and line 27 (Total Amount of Support Distributed as Arrears and Interest During the FFY) divided by line 18 (Cases With Collections During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2018 - MARCH 2019

TABLE I
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
SEMI-ANNUAL FFY 2019

	Support Distributed	Cases with Collections	Average Amount Distributed per Case with a Collection
STATEWIDE	\$1,234,436,555	624,427	\$1,977
Alameda	40,803,467	18,340	2,225
Alpine	23,791	24	991
Amador	1,479,925	745	1,986
Butte	8,562,420	5,776	1,482
Calaveras	1,557,342	870	1,790
Colusa	838,567	428	1,959
Contra Costa	36,438,087	15,026	2,425
Del Norte	1,409,929	1,240	1,137
El Dorado	6,963,748	3,334	2,089
Fresno	45,541,278	28,655	1,589
Glenn	1,748,413	944	1,852
Humboldt	3,977,237	2,736	1,454
Imperial	12,035,106	5,917	2,034
Inyo	899,997	532	1,692
Kern	41,895,250	23,315	1,797
Kings	7,623,934	4,737	1,609
Lake	2,263,737	1,425	1,589
Lassen	1,245,936	849	1,468
Los Angeles	245,742,844	121,269	2,026
Madera	5,290,330	3,494	1,514
Marin	6,816,675	2,538	2,686
Mariposa	562,537	373	1,508
Mendocino	2,794,445	1,933	1,446
Merced	13,212,777	8,466	1,561
Modoc	207,468	119	1,743
Mono	373,554	159	2,349
Monterey	21,534,843	9,647	2,232
Napa	5,183,575	2,385	2,173
Nevada	3,221,929	1,795	1,795
Orange	91,207,429	39,673	2,299
Placer	13,489,829	5,038	2,678
Plumas	917,963	517	1,776
Riverside	85,513,443	43,052	1,986
Sacramento	60,604,238	34,431	1,760
San Benito	2,765,673	1,291	2,142
San Bernardino	96,025,024	50,903	1,886
San Diego	86,523,746	39,784	2,175
San Francisco	12,936,880	6,712	1,927
San Joaquin	30,640,981	16,283	1,882
San Luis Obispo	7,115,857	2,823	2,521
San Mateo	15,441,462	5,988	2,579
Santa Barbara	13,933,311	7,118	1,957
Santa Clara	44,963,538	21,091	2,132
Santa Cruz	6,873,654	3,336	2,060
Shasta	9,248,663	6,155	1,503
Sierra	99,076	68	1,457
Siskiyou	1,679,109	1,398	1,201
Solano	19,618,793	9,829	1,996
Sonoma	17,105,590	8,677	1,971
Stanislaus	27,884,550	14,543	1,917
Sutter	4,017,407	2,411	1,666
Tehama	3,021,022	2,090	1,445
Trinity	848,996	589	1,441
Tulare	19,793,478	12,138	1,631
Tuolumne	2,610,902	1,453	1,797
Ventura	28,791,413	13,616	2,115
Yolo	7,176,323	4,236	1,694
Yuba	3,339,064	2,113	1,580
Regionalized Local Child Support Agencies			
Ama/Alp/Cal/Tuol	5,671,960	3,092	1,834
Humboldt/Trinity	4,826,233	3,325	1,451
Inyo/Mono	1,273,551	691	1,843
Merced/Mariposa	13,775,314	8,839	1,558
Santa Cruz/San Benito	9,639,326	4,627	2,083
Sierra/Nevada	3,321,005	1,863	1,783
Siskiyou/Modoc	1,886,577	1,517	1,244

SOURCE: CS 1257 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2018 - MARCH 2019

TABLE J
TOTAL CHILD SUPPORT DISTRIBUTED
SEMI-ANNUAL FFY 2019

	Support Distributed	Support Distributed Current Assistance	Support Distributed Former Assistance	Support Distributed Never Assistance
STATEWIDE	\$1,234,436,555	\$112,851,112	\$597,824,201	\$523,761,243
Alameda	40,803,467	2,622,593	19,385,996	18,794,878
Alpine	23,791	0	8,152	15,639
Amador	1,479,925	80,859	731,323	667,743
Butte	8,562,420	1,002,052	4,867,226	2,693,143
Calaveras	1,557,342	132,772	899,326	525,244
Colusa	838,567	19,296	376,113	443,158
Contra Costa	36,438,087	2,078,380	14,764,965	19,594,742
Del Norte	1,409,929	198,917	817,669	393,343
El Dorado	6,963,748	438,575	3,087,357	3,437,816
Fresno	45,541,278	6,582,839	27,215,713	11,742,726
Glenn	1,748,413	183,651	945,153	619,608
Humboldt	3,977,237	386,600	1,810,079	1,780,558
Imperial	12,035,106	1,018,856	6,456,214	4,560,035
Inyo	899,997	35,352	414,921	449,724
Kern	41,895,250	4,683,378	22,280,676	14,931,196
Kings	7,623,934	804,063	4,042,033	2,777,839
Lake	2,263,737	234,072	1,292,214	737,451
Lassen	1,245,936	118,403	709,991	417,543
Los Angeles	245,742,844	29,277,305	120,144,519	96,321,020
Madera	5,290,330	896,507	2,717,950	1,675,873
Marin	6,816,675	275,047	1,986,736	4,554,891
Mariposa	562,537	59,887	245,647	257,004
Mendocino	2,794,445	259,970	1,577,386	957,088
Merced	13,212,777	1,840,302	7,762,267	3,610,208
Modoc	207,468	11,872	85,918	109,679
Mono	373,554	6,740	106,094	260,720
Monterey	21,534,843	1,557,513	10,955,485	9,021,845
Napa	5,183,575	234,177	1,830,784	3,118,615
Nevada	3,221,929	156,180	1,463,050	1,602,700
Orange	91,207,429	5,450,169	33,284,977	52,472,284
Placer	13,489,829	509,332	4,788,561	8,191,936
Plumas	917,963	48,152	485,863	383,948
Riverside	85,513,443	7,915,603	43,694,679	33,903,161
Sacramento	60,604,238	5,730,072	33,970,329	20,903,838
San Benito	2,765,673	212,519	1,471,823	1,081,331
San Bernardino	96,025,024	11,359,693	53,422,845	31,242,486
San Diego	86,523,746	4,913,607	34,550,983	47,059,156
San Francisco	12,936,880	947,686	5,474,800	6,514,395
San Joaquin	30,640,981	2,706,597	16,999,505	10,934,878
San Luis Obispo	7,115,857	453,393	2,907,545	3,754,919
San Mateo	15,441,462	388,910	4,483,218	10,569,333
Santa Barbara	13,933,311	1,258,460	6,317,819	6,357,032
Santa Clara	44,963,538	2,402,069	21,356,796	21,204,673
Santa Cruz	6,873,654	506,297	3,048,120	3,319,236
Shasta	9,248,663	964,504	4,987,371	3,296,787
Sierra	99,076	2,344	68,576	28,156
Siskiyou	1,679,109	144,439	972,766	561,905
Solano	19,618,793	1,515,719	9,740,969	8,362,106
Sonoma	17,105,590	878,181	6,404,419	9,822,990
Stanislaus	27,884,550	3,133,953	16,242,539	8,508,059
Sutter	4,017,407	389,222	2,137,325	1,490,859
Tehama	3,021,022	377,969	1,679,793	963,260
Trinity	848,996	48,619	558,745	241,632
Tulare	19,793,478	2,256,445	11,691,539	5,845,493
Tuolumne	2,610,902	201,924	1,271,752	1,137,226
Ventura	28,791,413	2,109,983	11,483,848	15,197,582
Yolo	7,176,323	436,852	3,482,227	3,257,244
Yuba	3,339,064	392,238	1,863,513	1,083,313
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	5,671,960	415,556	2,910,553	2,345,851
Humboldt/Trinity	4,826,233	435,220	2,368,824	2,022,190
Inyo/Mono	1,273,551	42,092	521,015	710,444
Merced/Mariposa	13,775,314	1,900,189	8,007,914	3,867,212
Santa Cruz/San Benito	9,639,326	718,816	4,519,944	4,400,567
Sierra/Nevada	3,321,005	158,524	1,531,625	1,630,856
Siskiyou/Modoc	1,886,577	156,310	1,058,684	671,583

SOURCE: CS 1257 Lines 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year) and 27 (Total Amount of Support Distributed as Arrears and Interest During the Federal Fiscal Year)



PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD

This State Performance Measure determines the number of cases that had a child support order established during the report period, compared to the number of cases open at the end of the period requiring the establishment of a support order, expressed as a percentage.⁸

In the first half of FFY 2019, 29,723 cases or 19.4 percent of cases requiring a child support order had a support order established during the report period. This is an increase of 0.7 percentage points compared to 18.7 percent in the first half of FFY 2018. See Table K on page 24.

⁸ This percent is calculated from data reported on the CS 1257 Report, line 17 (Cases With Support Orders Established During the FFY) divided by the sum of line 17 and line 12 (Cases Open at the End of the Month Requiring Services to Establish an Order).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2018 - MARCH 2019

TABLE K
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
SEMI-ANNUAL FFY 2019

	Cases Requiring a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During Report Period
STATEWIDE	153,263	29,723	123,540	19.4%
Alameda	4,351	976	3,375	22.4
Alpine	1	0	1	0.0
Amador	79	35	44	44.3
Butte	1,079	336	743	31.1
Calaveras	110	42	68	38.2
Colusa	77	24	53	31.2
Contra Costa	1,980	747	1,233	37.7
Del Norte	243	69	174	28.4
El Dorado	443	121	322	27.3
Fresno	6,534	1,844	4,690	28.2
Glenn	151	62	89	41.1
Humboldt	504	175	329	34.7
Imperial	1,279	343	936	26.8
Inyo	55	19	36	34.5
Kern	9,395	1,263	8,132	13.4
Kings	987	306	681	31.0
Lake	311	78	233	25.1
Lassen	188	50	138	26.6
Los Angeles	39,013	6,051	32,962	15.5
Madera	747	286	461	38.3
Marin	188	64	124	34.0
Mariposa	66	22	44	33.3
Mendocino	405	94	311	23.2
Merced	1,741	497	1,244	28.5
Modoc	45	3	42	6.7
Mono	16	7	9	43.8
Monterey	1,384	455	929	32.9
Napa	335	101	234	30.1
Nevada	183	68	115	37.2
Orange	6,584	1,540	5,044	23.4
Placer	473	139	334	29.4
Plumas	40	10	30	25.0
Riverside	13,803	2,425	11,378	17.6
Sacramento	9,943	1,840	8,103	18.5
San Benito	206	55	151	26.7
San Bernardino	16,656	2,544	14,112	15.3
San Diego	9,620	1,571	8,049	16.3
San Francisco	1,174	285	889	24.3
San Joaquin	4,587	747	3,840	16.3
San Luis Obispo	279	139	140	49.8
San Mateo	705	133	572	18.9
Santa Barbara	1,350	355	995	26.3
Santa Clara	3,238	664	2,574	20.5
Santa Cruz	608	75	533	12.3
Shasta	1,080	224	856	20.7
Sierra	3	2	1	66.7
Siskiyou	230	64	166	27.8
Solano	1,648	397	1,251	24.1
Sonoma	897	324	573	36.1
Stanislaus	2,206	489	1,717	22.2
Sutter	615	147	468	23.9
Tehama	382	120	262	31.4
Trinity	82	16	66	19.5
Tulare	1,810	477	1,333	26.4
Tuolumne	147	59	88	40.1
Ventura	1,797	482	1,315	26.8
Yolo	628	167	461	26.6
Yuba	582	95	487	16.3
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	337	136	201	40.4
Humboldt/Trinity	586	191	395	32.6
Inyo/Mono	71	26	45	36.6
Merced/Mariposa	1,807	519	1,288	28.7
Santa Cruz/San Benito	814	130	684	16.0
Sierra/Nevada	186	70	116	37.6
Siskiyou/Modoc	275	67	208	24.4

SOURCE: CS 1257 Lines 12 (Cases Open at the End of the Month Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)

PERCENT OF CASES REQUIRING A SUPPORT ORDER WITH ALLEGED FATHERS OR OBLIGORS SERVED WITH A SUMMONS AND COMPLAINT

The purpose of this State Performance Measure is to determine the percent of cases requiring a support order with alleged fathers or obligors served with a summons and complaint to establish a paternity or a support order.⁹ The court process requires that the alleged father or obligor must be served with a summons and complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

During the semi-annual report period for FFY 2019, a total of 29,029 cases with alleged fathers or obligors were successfully served with a summons and complaint, in comparison to 153,263 cases requiring a support order, which amounts to 18.9 percent of the cases. This is an increase of 1.0 percentage points from mid-year FFY 2018 of 17.9 percent. See Table L on page 26.

⁹ This percent is calculated from data reported on the CS 1257 Report, line 43 (Number of Cases With Alleged Fathers or Obligor Successfully Served With a Summons and Complaint During the FFY) divided by the sum of line 17 (Cases With Support Orders Established During the FFY) and line 12 (Cases Open at the End of the Month Requiring Services to Establish an Order).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2018 - MARCH 2019

TABLE L
SERVICE OF SUMMONS AND COMPLAINT
SEMI-ANNUAL FFY 2019

	Cases Requiring a Support Order	Cases with Alleged Fathers or Obligor Successfully Served with a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint
STATEWIDE	153,263	29,029	18.9%
Alameda	4,351	864	19.9
Alpine	1	0	0.0
Amador	79	30	38.0
Butte	1,079	236	21.9
Calaveras	110	36	32.7
Colusa	77	18	23.4
Contra Costa	1,980	565	28.5
Del Norte	243	66	27.2
El Dorado	443	107	24.2
Fresno	6,534	1,999	30.6
Glenn	151	42	27.8
Humboldt	504	134	26.6
Imperial	1,279	314	24.6
Inyo	55	15	27.3
Kern	9,395	1,212	12.9
Kings	987	313	31.7
Lake	311	87	28.0
Lassen	188	61	32.4
Los Angeles	39,013	6,017	15.4
Madera	747	234	31.3
Marin	188	53	28.2
Mariposa	66	20	30.3
Mendocino	405	100	24.7
Merced	1,741	578	33.2
Modoc	45	2	4.4
Mono	16	4	25.0
Monterey	1,384	392	28.3
Napa	335	64	19.1
Nevada	183	63	34.4
Orange	6,584	1,398	21.2
Placer	473	144	30.4
Plumas	40	12	30.0
Riverside	13,803	2,238	16.2
Sacramento	9,943	1,613	16.2
San Benito	206	57	27.7
San Bernardino	16,656	3,192	19.2
San Diego	9,620	1,436	14.9
San Francisco	1,174	260	22.1
San Joaquin	4,587	969	21.1
San Luis Obispo	279	103	36.9
San Mateo	705	124	17.6
Santa Barbara	1,350	315	23.3
Santa Clara	3,238	679	21.0
Santa Cruz	608	53	8.7
Shasta	1,080	157	14.5
Sierra	3	1	33.3
Siskiyou	230	53	23.0
Solano	1,648	409	24.8
Sonoma	897	315	35.1
Stanislaus	2,206	371	16.8
Sutter	615	124	20.2
Tehama	382	108	28.3
Trinity	82	14	17.1
Tulare	1,810	512	28.3
Tuolumne	147	34	23.1
Ventura	1,797	499	27.8
Yolo	628	139	22.1
Yuba	582	74	12.7
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	337	100	29.7
Humboldt/Trinity	586	148	25.3
Inyo/Mono	71	19	26.8
Merced/Mariposa	1,807	598	33.1
Santa Cruz/San Benito	814	110	13.5
Sierra/Nevada	186	64	34.4
Siskiyou/Modoc	275	55	20.0

SOURCE: CS 1257 Lines 12 (Cases Open at the End of the Month Requiring Services to Establish an Order), 17 (Cases With Support Orders Established During the Federal Fiscal Year), and Line 43 (Number of Cases With Alleged Fathers or Obligor Successfully Served With a Summons and Complaint During the Federal Fiscal Year)

PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED

The State Performance Measure for cases with a medical support order determines the percent of cases with support orders established with medical support ordered and provided. Current Assistance, Former Assistance, Never Assistance, as well as cases closed during the report period, are included in this measure.¹⁰

In the first half of FFY 2019, 39.2 percent of the cases with child support orders established had medical support ordered and provided. This is a decrease of 0.8 percentage points compared to 40.0 percent in the first half of FFY 2018. See Table M on page 28.

¹⁰ This percent is calculated from data reported on CS 1257 Report, line 21a (Cases Open at the End of the Month in Which Medical Support is Ordered and Provided) divided by line 2 (Cases Open at the End of the Month With Support Orders Established) minus line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Month).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2018 - MARCH 2019

TABLE M
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
WITH MEDICAL SUPPORT ORDERED AND PROVIDED
SEMI-ANNUAL FFY 2019

	Cases with Support Orders Established (minus Arrears-Only)	Cases in Which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	797,395	312,197	39.2%
Alameda	20,778	8,834	42.5
Alpine	16	7	43.8
Amador	835	395	47.3
Butte	6,521	2,791	42.8
Calaveras	1,089	510	46.8
Colusa	517	167	32.3
Contra Costa	18,645	9,199	49.3
Del Norte	1,659	744	44.8
El Dorado	3,925	1,657	42.2
Fresno	42,867	18,694	43.6
Glenn	1,221	476	39.0
Humboldt	3,583	1,593	44.5
Imperial	7,164	2,988	41.7
Inyo	598	176	29.4
Kern	37,528	14,171	37.8
Kings	6,103	2,877	47.1
Lake	1,782	714	40.1
Lassen	966	416	43.1
Los Angeles	166,807	52,159	31.3
Madera	5,470	2,291	41.9
Marin	1,847	791	42.8
Mariposa	524	186	35.5
Mendocino	2,540	866	34.1
Merced	10,111	3,402	33.6
Modoc	168	78	46.4
Mono	185	59	31.9
Monterey	10,296	4,013	39.0
Napa	2,251	1,061	47.1
Nevada	1,619	660	40.8
Orange	45,621	17,458	38.3
Placer	5,355	2,455	45.8
Plumas	550	209	38.0
Riverside	57,177	22,314	39.0
Sacramento	52,648	17,333	32.9
San Benito	1,378	584	42.4
San Bernardino	74,575	32,048	43.0
San Diego	41,914	23,746	56.7
San Francisco	6,337	2,827	44.6
San Joaquin	25,108	10,451	41.6
San Luis Obispo	3,124	1,512	48.4
San Mateo	5,886	2,347	39.9
Santa Barbara	8,706	3,291	37.8
Santa Clara	19,873	8,451	42.5
Santa Cruz	3,221	1,184	36.8
Shasta	6,608	2,364	35.8
Sierra	51	21	41.2
Siskiyou	1,608	631	39.2
Solano	10,032	4,393	43.8
Sonoma	8,028	3,317	41.3
Stanislaus	17,895	6,123	34.2
Sutter	3,073	1,294	42.1
Tehama	2,428	976	40.2
Trinity	423	122	28.8
Tulare	15,669	5,786	36.9
Tuolumne	1,637	813	49.7
Ventura	13,895	5,381	38.7
Yolo	4,323	1,683	38.9
Yuba	2,637	1,108	42.0
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,577	1,725	48.2
Humboldt/Trinity	4,006	1,715	42.8
Inyo/Mono	783	235	30.0
Merced/Mariposa	10,635	3,588	33.7
Santa Cruz/San Benito	4,599	1,768	38.4
Sierra/Nevada	1,670	681	40.8
Siskiyou/Modoc	1,776	709	39.9

SOURCE: CS 1257 Lines 2 (Cases Open at the End of the Month With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Month), and 21a (Cases Open at the End of the Month in Which Medical Support is Ordered and Provided)

COMPARISON OF RECEIVED COMPLAINTS TO CASES

This State Performance Measure shows a comparison of the number of opened complaints to the total caseload for each LCSA. The purpose of this information is to assess the effectiveness of case management for each county's Child Support Program. The comparison utilizes county caseload to compute the number of complaints per 10,000 cases.¹¹

Family Code section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. DCSS developed the Complaint Resolution Tracking System (CRTS) to ensure uniform complaint resolution data tracking and reporting. All LCSAs are required to use CRTS to enter complaint data.

The semi-annual report is a cumulative count of opened complaints in the CRTS for the first half of the federal fiscal year. Monthly comparative data reports use the CRTS count based on the number of complaints for the month.

During the semi-annual period for FFY 2019, CRTS reported 445 complaints opened for nearly 1.2 million cases, a decrease of 49 complaints compared to 494 at mid-year 2018. See Table N on page 30.

¹¹ Complaint information is based on the Number of Opened Complaints in the Complaint Resolution Tracking System (CRTS) and caseload data reported on the CS 1257 Report, line 1 (Cases Open at the End of the Month).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2018 - MARCH 2019

**TABLE N
COMPARISON OF RECEIVED COMPLAINTS TO CASES
SEMI-ANNUAL FFY 2019**

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
STATEWIDE	1,150,679	445	
Alameda	31,305	8	2.556
Alpine	34	0	0.000
Amador	1,145	0	0.000
Butte	10,414	4	3.841
Calaveras	1,523	0	0.000
Colusa	670	0	0.000
Contra Costa	25,394	6	2.363
Del Norte	2,500	0	0.000
El Dorado	5,511	2	3.629
Fresno	60,129	14	2.328
Glenn	1,677	1	5.963
Humboldt	5,223	1	1.915
Imperial	10,000	7	7.000
Inyo	924	1	10.823
Kern	51,678	13	2.516
Kings	8,968	2	2.230
Lake	2,651	1	3.772
Lassen	1,501	0	0.000
Los Angeles	242,099	186	7.683
Madera	6,561	2	3.048
Marin	4,599	2	4.349
Mariposa	674	1	14.837
Mendocino	3,790	0	0.000
Merced	14,988	5	3.336
Modoc	281	0	0.000
Mono	235	0	0.000
Monterey	14,561	1	0.687
Napa	3,358	0	0.000
Nevada	2,649	2	7.550
Orange	64,455	20	3.103
Placer	7,179	0	0.000
Plumas	810	0	0.000
Riverside	82,177	27	3.286
Sacramento	73,646	14	1.901
San Benito	1,930	0	0.000
San Bernardino	103,817	35	3.371
San Diego	62,192	22	3.537
San Francisco	10,608	0	0.000
San Joaquin	34,156	15	4.392
San Luis Obispo	3,757	0	0.000
San Mateo	8,899	0	0.000
Santa Barbara	11,981	2	1.669
Santa Clara	31,409	0	0.000
Santa Cruz	5,169	5	9.673
Shasta	10,583	4	3.780
Sierra	88	0	0.000
Siskiyou	2,647	0	0.000
Solano	15,764	4	2.537
Sonoma	12,651	4	3.162
Stanislaus	26,942	5	1.856
Sutter	4,355	3	6.889
Tehama	3,568	0	0.000
Trinity	900	0	0.000
Tulare	22,422	8	3.568
Tuolumne	2,394	1	4.177
Ventura	20,014	10	4.997
Yolo	7,253	4	5.515
Yuba	3,871	3	7.750
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,096	1	1.962
Humboldt/Trinity	6,123	1	1.633
Inyo/Mono	1,159	1	8.628
Merced/Mariposa	15,662	6	3.831
Santa Cruz/San Benito	7,099	5	7.043
Sierra/Nevada	2,737	2	7.307
Siskiyou/Modoc	2,928	0	0.000

SOURCE: CS 1257 Line 1 (Cases Open at the End of the Month); and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

DEFINITIONS

California's Child Support Program operates within a complex federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** - The State child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKS)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children, the former welfare program), TANF/CalWORKS, or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program, but do not and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums, (2) payment of medical bills, or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.

- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2) the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.

- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents, either by court determination, administrative process, or voluntary acknowledgement. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by a voluntary acknowledgement signed by both parents either at the hospital when the child is born or at other established locations.