



California Child Support Automation System (CCSAS) Project

**Annual Advanced Planning
Document Update (APDU)**

May 1, 2023

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1 EXECUTIVE SUMMARY

The California Department of Child Support Services (DCSS) submits this Annual Advance Planning Document Update (APDU) to report the status of the California Child Support Automation System (CCSAS) Project as required by Part 307.15(c) of Title 45 of the Code of Federal Regulations (CFR).

Table 1-1 presents the approved Federal Financial Participation (FFP) through State Fiscal Year (SFY) 2022-23 and expenditures through SFY 2019-20. California is requesting \$113,607,290 in FFP for SFY 2023-24.

Table 1-1 Funding Request

CCSAS Project	Actuals SFY 2003-04 thru SFY 2018-19	Actuals SFY 2019-20	Budget SFY 2020-21	Budget SFY 2021-22	Budget SFY 2022-23	Proposed Budget SFY 2023-24	TOTAL
Budget	2,794,577,660	112,305,434	105,528,016	107,427,450	111,336,435	113,607,290	3,344,782,285
Expenditures	2,593,248,702	100,744,554	0	0	0	0	2,693,993,256
Expenditures not Eligible for FFP	25,683,966	0	0	0	0	0	25,683,966
Remaining Balance	227,012,925	11,560,880	105,528,016	107,427,450	111,336,435	113,607,290	676,472,996

1.1 SUMMARY OF CHANGES

The changes reflected in this APDU are summarized in Table 1-2. Descriptions of the expenditure changes to Development and Maintenance and Operations (M&O), since the last approved APDU are provided in the table below by State Fiscal Year (SFY).

Table 1- 2 Detailed Summary of Changes to CCSAS Project Budget

Budget Adjustment	SFY 2021-22	SFY 2022-23	SFY 2023-24
2021 APDU			
Statewide Retirement	(325,380)		
Employee Compensation	2,290,810		
Miscellaneous Adjustment	(2,239,277)		
Budget Change Proposal	2,173,281		
2021 APDU TOTAL	107,427,450		
2022 APDU			
Statewide Retirement		(33,000)	
Employee Compensation		3,989,000	
Data Modernization		4,414,176	
Various IT Adjustments		(4,461,191)	
2022 APDU TOTAL		111,336,435	
2023 APDU			
Statewide Retirement			575,850
Employee Compensation			894,630
Cyber Security			800,375
2023 APDU TOTAL			113,607,290

The SFY 2023-24 proposed budget, shown above, reflects an increase of \$2,271,000 when compared with the SFY 2022-23 budget. The SFY 2023-24 proposed budget includes the following adjustments:

- An increase of \$576,000 for statewide employer retirement rates.
- An increase of \$895,000 for employee compensation benefits.
- An increase of \$800,000 for Cyber Security measures to be implemented for compliance with federal and state guidelines.

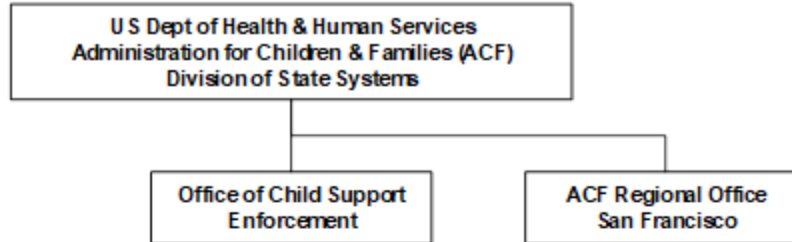
1.2 PROJECT STATUS

The CCSAS Project is currently in the M&O phase of the project. There are no changes to the scope or the schedule for this project.

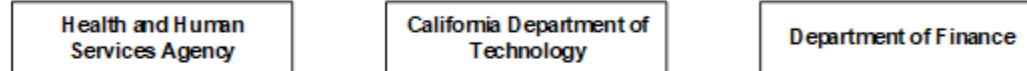
2 PROJECT ORGANIZATION

This chart illustrates the functional organization of the CCSAS project from the federal level to the state level.

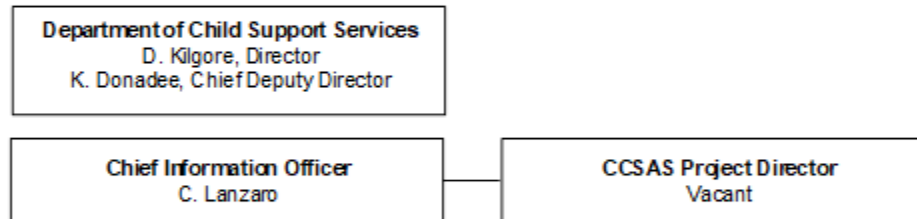
Federal Oversight



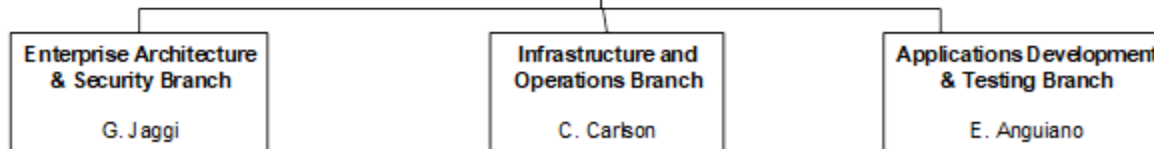
State Oversight



Executive Management



Management Team



3 PROJECT SCHEDULE

All original project activities, including Key Project Milestones, have been completed.

3.1 RELEASE SCHEDULE

This section includes a description of all changes made to the Child Support Enforcement (CSE) system since the approval of the last APDU as well as changes planned for the upcoming state fiscal year.

All system modifications included in this section have been reviewed through a formalized governance process and approved by a Change Approval Board and the Director of DCSS. All modifications are considered a high priority and have been selected based on their contribution toward improving overall program performance and system efficiencies.

Throughout M&O, DCSS will continue system improvements for corrective, preventive, and adaptive changes that keep the services and system focused on continued effective and efficient case management. These changes are focused on improving the overall efficiencies of CSE to meet customer service needs.

Ongoing initiatives continue to improve DCSS's ability to maintain, correct, and adapt CSE in a more consistent and controllable environment. These changes position the system for longevity and ease of continued maintainability.

3.1.1 COMPLETED SYSTEM CHANGES

The information below reflects the completed system changes performed with existing maintenance resources since the approval of the last APDU.

Release	Description of Changes
Jul 2022	<u>E-Process</u> – Enabled e-Process Server functionality for Glenn County
Aug 2022	<u>E-Filing</u> – Enabled e-Filing for Contra Costa and Lake counties
Aug 2022	<u>Miscellaneous</u> – Enabled FAST levy for a financial institution
Oct 2022	<u>E-Filing</u> – Enabled e-Filing for Tehama and Placer counties
Oct 2022	<u>Miscellaneous</u> – Modified Case Closure functionality; Modified CSE for IV-A Consortia migration; Enabled Debt Reduction Management System (DRMS) Application
Dec 2022	<u>E-Recording</u> – Enabled e-Recording functionality in Glenn, Humboldt, Modoc, Madera, Mono and Yuba counties.
Dec 2022	<u>Miscellaneous</u> – Updated Guideline Calculator (GC) for annual tax rate changes. Updated CSE to comply with AB135 (CH 85/22)
Dec 2022	<u>Reports</u> – Updated 1257/157 and FED-396/34 reports per regulations
Feb 2023	<u>E-Filing</u> – Enabled e-Filing for Solano and San Benito counties
Feb 2023	<u>Miscellaneous</u> – Updated GC to reflect the quarter 3 and quarter 4 Federal tax changes; Enabled FAST levy financial institution; Modified CSE for IV-A Consortia migration
Feb 2023	<u>Forms</u> – Updated Judicial Council of California (JCC) forms
Apr 2023	<u>E-Filing</u> – Enabled e-Filing solution for Kings County; Enabled additional forms
Apr 2023	<u>Miscellaneous</u> – Enabled Strategic Offender Management System (SOMS) Application to interface with CSE

3.1.2 ANTICIPATED SYSTEM CHANGES

The information below reflects the anticipated system changes to be performed with existing maintenance resources for SFY 2023-24.

Release	Description of Changes
Jun 2023	<u>E-Filing</u> – Enable e-Filing for Nevada County
Jun 2023	<u>Guideline Calculator</u> – Update quarterly tax changes
Jun 2023	<u>CSE Java/WebSphere Software</u> Upgrade
Aug 2023	<u>E-Filing</u> – Enable e-Filing for Marin County
Aug 2023	<u>AB 2802</u> – Automate California Insurance Intercept Program
Oct 2023	<u>E-Filing</u> – Enable e-Filing for Nevada County
Oct 2023	<u>SB 1146</u> – Update e-Service of forms
Dec 2023	<u>E-Filing</u> – Enable e-Filing for Mono County
Dec 2023	<u>Forms</u> – Update with State and Federal changes
Dec 2023	<u>Guideline Calculator</u> – Update quarterly tax changes

4 PROJECT CONTRACTS

This section provides a list of active contracts related to the CCSAS project. The procurement and contracts comply with all applicable procurement and contract requirements. A copy of the state's procurement and contract rules can be found in the State Administrative Manual (SAM), the reference source for statewide policies, procedures, regulations, and information developed and issued by authoring control agencies (e.g., Governor's Office, Department of General Services (DGS), Department of Finance, California Department of Technology (CDT), and the California Department of Human Resources). To provide a uniform approach to statewide management policy, the contents of the [SAM](#) have the approval of and are published by the authority of DGS.

The [State Contracting Manuals](#) provide the policies, procedures, and methods to promote sound business decision practices in securing necessary goods and services for the State.

A list of active contracts held by California for the CSE system can be found below.

Table 4-1 CCSAS Project Contracts

Contract Name	Contract Number	Type	Scope	Procurement Strategy	Total Base Contract Value	Base Start	Base End	Option Years
AgreeYa Solutions	41-0984	IT MSA	Batch Operations M&O Transition	Full & Open Competition	\$1,041,040	03/23/22	03/22/24	None
AgreeYa Solutions	41-1005	IT MSA	Middleware Admin M&O Transition	Full & Open Competition	\$439,105	06/13/22	06/12/24	None
AgreeYa Solutions	41-0975	IT MSA	Linux Admin	Full & Open Competition	\$271,700	04/20/22	04/19/24	None
CGI Technologies Solutions Inc	41-1014	IT MSA	Digital Transformation & Information Governance	Full & Open Competition	\$3,449,285	09/01/22	08/31/25	None
HHS Technology Group	51-1004	IT MSA	Dev Ops M&O Transition	Full & Open Competition	\$1,336,141	06/07/22	06/06/24	None
Oncore Consulting	41-0885	IT MSA	Cloud migration of CSE to MS Azure Government Cloud	Full & Open Competition	\$7,312,448	04/01/20	03/31/22	1 - one-year extension Yr 1: \$3,656,224
Systems Soft Technologies	41-0988	IT MSA	Enterprise Architect Support Resource	Full & Open Competition	\$503,360	04/20/22	04/19/24	None

5 PROJECT BUDGET

The CCSAS budget covers all ongoing projected expenditures for delivery of automation services in support of the California Child Support Program. This includes system management and operations, application changes, and technical support for both centralized and distributed portions of the CCSAS technical architecture. Details of actual expenditures are provided in Section 6, Project History.

Table 5-1 CCSAS Budget Summary by SFY

BUDGET CATEGORY	SFY 2020-21	SFY 2021-22	SFY 2022-23	SFY 2023-24	TOTAL
Development	3,713,301	2,742,168	7,156,244	7,406,244	21,017,957
Maintenance and Operations	101,814,715	104,685,282	104,180,191	106,201,046	416,881,234
TOTAL CCSAS BUDGET	105,528,016	107,427,450	111,336,435	113,607,290	437,899,191

Table 5-2 CCSAS Budget Summary by Quarter

SFY 2020-21	JUL - SEP	OCT-DEC	JAN - MAR	APR - JUN	TOTAL
Development	928,325	928,325	928,325	928,325	3,713,301
Maintenance and Operations	25,453,679	25,453,679	25,453,679	25,453,679	101,814,715
TOTAL BUDGET	26,382,004	26,382,004	26,382,004	26,382,004	105,528,016
SFY 2021-22	JUL - SEP	OCT - DEC	JAN - MAR	APR - JUN	TOTAL
Development	685,542	685,542	685,542	685,542	2,742,168
Maintenance and Operations	26,171,321	26,171,321	26,171,321	26,171,321	104,685,282
TOTAL BUDGET	26,856,863	26,856,863	26,856,863	26,856,863	107,427,450
SFY 2022-23	JUL - SEP	OCT - DEC	JAN - MAR	APR - JUN	TOTAL
Development	1,789,061	1,789,061	1,789,061	1,789,061	7,156,244
Maintenance and Operations	26,045,048	26,045,048	26,045,048	26,045,048	104,180,191
TOTAL BUDGET	27,834,109	27,834,109	27,834,109	27,834,109	111,336,435
SFY 2023-24	JUL - SEP	OCT - DEC	JAN - MAR	APR - JUN	TOTAL
Development	1,851,561	1,851,561	1,851,561	1,851,561	7,406,244
Maintenance and Operations	26,550,262	26,550,262	26,550,262	26,550,262	106,201,046
TOTAL BUDGET	28,401,823	28,401,823	28,401,823	28,401,823	113,607,290

5.1 DEVELOPMENT

Expenditures categorized as development during the M&O phase of the CCSAS project are limited to system enhancements as defined by the Office of Child Support Enforcement's Action Transmittal (OCSE-AT-06-03):

System Enhancements – System changes representing substantive development activities such as: significant application software changes like the redesign of a child support system's enforcement module or document generation module; implementation of new electronic interfaces; development of a graphical user interface (UI) to replace a character-based UI; re-writing a set of underlying business rules in system logic; installation of a document imaging component to the system; or application system migration from a mainframe-based architecture to a client-server architecture.

DCSS is implementing the CSE application reporting functionality to provide caseworkers with a modernized way to securely access data, produce required reports, utilize visual analytics, build dashboards, and perform ad hoc analyses when necessary.

DCSS is evaluating the CSE application forms functionality to develop an approach of providing customers with a modernized way to receive case information. The goal is to increase customer engagement and reduce printing and postage costs on forms.

Table 5-3 CCSAS Project Development Budget

BUDGET CATEGORY	SFY 2020-21	SFY 2021-22	SFY 2022-23	SFY 2023-24	TOTAL
Contract Services	3,713,301	2,742,168	7,156,244	7,406,244	21,017,957
TOTAL DEVELOPMENT BUDGET	3,713,301	2,742,168	7,156,244	7,406,244	21,017,957

Development Budget Category

- *Contract Services* – Includes contract staff possessing specific technical expertise in CSE system architecture and system application technologies to complement state staff in providing system operations services.

5.2 MAINTENANCE AND OPERATIONS

This section reflects costs associated with Maintenance and Operations (M&O) of the current system. The M&O budget includes the staff, operating expenses, and contract services required to provide the operating environment that meets the availability and reliability requirements critical to the Child Support Program. Maintenance and Operations activities include production oversight; problem management; configuration and asset management; network and system administration; host and desktop hardware and software refresh; application modifications and testing; user help desk; printing and imaging; technical infrastructure and architecture support; Enterprise Customer Service Solution (ECSS) Services support; and application hosting.

Table 5-4 CCSAS Project Maintenance and Operations Budget

BUDGET CATEGORY	SFY 2020-21	SFY 2021-22	SFY 2022-23	SFY 2023-24	TOTAL
Salaries and Benefits	43,165,055	45,130,485	49,086,485	51,334,900	188,716,925
Network	5,897,486	5,897,486	5,897,486	5,897,486	23,589,944
Site & Facilities	1,840,574	1,840,574	1,840,574	1,840,574	7,362,296
IT Equipment & Software	12,312,183	12,189,185	8,618,779	6,711,280	39,831,427
Training	262,519	289,994	289,994	299,234	1,141,741
Travel	349,621	349,621	349,621	352,261	1,401,124
Other Operating Expenses	1,828,462	1,828,462	1,828,462	1,835,722	7,321,108
CSE M&O Contract Services	2,359,958	3,360,618	6,254,933	7,760,732	19,736,241
Central Scan Services	15,000	15,000	0	0	30,000
External Agency Services	124,746	124,746	124,746	124,746	498,984
ECSS Services	2,970,000	2,970,000	3,100,000	3,255,000	12,295,000
CSE State Data Center Services	25,000,000	25,000,000	21,100,000	21,100,000	92,200,000
LCSA Consulting Services	5,689,111	5,689,111	5,689,111	5,689,111	22,756,444
TOTAL MAINTENANCE AND OPERATIONS BUDGET	101,814,715	104,685,282	104,180,191	106,201,046	416,881,234

Maintenance and Operations Budget Categories

- *Salaries and Benefits* – Salaries and related benefits for personnel required to support the activities described above.
- *Site & Facilities* – includes space leases, building improvements, property management fees, and building security.
- *IT Equipment & Software* – includes all computer software and hardware for maintenance, support, rental lease and subscription services.
- *Training* – includes all registration fees, tuition, and materials required for training classes to maintain competent staff.
- *Travel* – includes per diem, mileage, and lodging expenditures associated with travelling to counties and training events.
- *Other Operating Expenses* – includes all other operating expenditures not identified above (e.g., but not limited to utilities, printing, communications, and postage).
- *CSE M&O Contract Services* – Contract staff possessing specific technical expertise in CSE system architecture and system application technologies to compliment state staff in providing system operations services.
- *Central Scan Services* – Contract and support services for scanning activities. Central scan activities completed in SFY 2021-22.
- *External Agency Services* – the State Controller’s Office provides consultative services regarding enhancements and modifications made to CCSAS as well as program disbursements and related audit services.
- *ECSS Services* – The state utilizes contractors available through the California Network Master Service Agreement (MSA) to host and support the ECSS.
- *CSE State Data Center Services* - Network services performed by California’s Data Center (CDT). CDT provides infrastructure and software services in support of the CSE application. Infrastructure services include Tenant Managed Services, CalCloud Infrastructure as a Service, Storage as a Service, Web Content Management System, Simple Mail Transfer Protocol Relay, Vendor Hosted Software Services (e.g., BlackBoard Learning Management System and DocuSign), and Infrastructure/Platform as a Service (e.g., Azure). The CDT also provides network services, such as California Government Enterprise Network and Cloud Provider Interconnect, to connect the LCSAs to the DCSS network infrastructure.
- *Local Child Support Agency Consulting Services* – LCSA consultants participate in joint analysis sessions and identify areas of program policy impact. In addition, LCSAs utilize both direct consultant support and county information technology staff to provide local desktop and network support.

6 PROJECT HISTORY

This section summarizes the historical CCSAS project expenditures beginning with the inception of the project. California's generally accepted accounting principles allow for agencies to liquidate appropriations during the fiscal year in which the appropriation was made plus the two fiscal years subsequently following the year of appropriation. As a result, California reports actual expenditures three years after the year of appropriation.

6.1 PRISM EXPENDITURES

The table below reflects actual expenditures for the Pre-Statewide Interim System Management (PRISM) for SFY 1997-98 through SFY 2002-03. Detailed expenditures can be found in Appendix E of the April 2010 APDU. Descriptions of the expenditures outlined below can be found in Section 1 of Appendix K of the May 30, 2008 Annual APDU.

Table 6-1 Actual PRISM Expenditures

BUDGET CATEGORY	SFY 1997-98	SFY 1998-99	SFY 1999-00	SFY 2000-01	SFY 2001-02	SFY 2002-03	TOTAL
State Operations	\$0	\$6,261,358	\$9,198,704	\$7,163,693	\$6,280,029	\$4,356,133	\$33,259,917
Enhancements	\$0	\$3,535,240	\$274,499	\$1,019,665	\$3,091,176	\$246,107	\$8,166,687
Conversions	\$0	\$8,108,125	\$5,288,117	\$12,915,356	\$9,211,591	\$1,950,025	\$37,473,214
Maintenance & Operations	\$34,961,782	\$42,201,102	\$50,558,288	\$76,532,411	\$100,084,659	\$105,957,347	\$410,295,589
Total PRISM Expenditures	\$34,961,782	\$60,105,825	\$65,319,608	\$97,631,125	\$118,667,455	\$112,509,612	\$489,195,407

6.2 CCSAS PLANNING EXPENDITURES

The CCSAS project was initiated in 1998. CCSAS planning expenditures were born by three departments: Franchise Tax Board (FTB); DCSS; and Health and Human Services Data Center (HHSDC). The table below shows the actual expenditures for SFY 1998-99 through SFY 2002-03. Detailed expenditures can be found in Appendix E of the April 2010 APDU. Descriptions of the expenditures outlined below can be found in Section 2 of Appendix K of the May 30, 2008 Annual APDU.

Table 6-2 Actual CCSAS Project Planning Expenditures

BUDGET CATEGORY	SFY 1998-99	SFY 1999-00	SFY 2000-01	SFY 2001-02	SFY 2002-03	TOTAL
Planning (FTB)	0	\$5,011,336	\$12,421,367	\$18,067,765	\$17,678,987	\$53,179,455
Planning (DCSS)	0	0	0	0	\$2,081,520	\$2,081,520
Planning (HHSDC)	\$3,361,637	\$941,060	0	0	0	\$4,302,697
TOTAL Planning Expenditures	\$3,361,637	\$5,952,396	\$12,421,367	\$18,067,765	\$19,760,507	\$59,563,672

6.3 CCSAS PROJECT EXPENDITURES (YEARS 1-3)

Table 6-3 presents actual expenditures for the CCSAS project during the first three years of the development and implementation (D&I) period: SFY 2003-04 through SFY 2005-06. Detailed expenditures can be found in Appendix E of the April 2010 APDU. Descriptions of the expenditures outlined below can be found in Section 3 of Appendix K of the May 30, 2008 Annual APDU.

Table 6-3 Actual CCSAS Project (Years 1-3) Expenditures

BUDGET CATEGORY	SFY 2003-04	SFY 2004-05	SFY 2005-06	TOTAL
PRISM State Operations	1,594,038	1,769,334	1,649,507	5,012,879
PRISM Enhancements	1,672,203	8,491,639	4,079,758	14,243,600
PRISM Conversions	7,588,984	0	0	7,588,984
PRISM Maintenance & Operations	103,800,305	104,851,715	97,388,519	306,040,539
CSE Development	7,896,007	9,473,718	10,242,877	27,612,602
CSE Testing	54,468	984,298	2,865,067	3,903,833
CSE Conversion & Implementation	1,771,416	8,903,883	2,732,494	13,407,793
CSE Maintenance & Operations	0	0	11,217	11,217
CSE Miscellaneous	3,238,520	4,550,912	3,339,076	11,128,508
CSE Business Partner Payments	86,392,465	125,839,308	165,768,812	378,000,585
Total CCSAS Years 1-3 Expenditures	225,854,565	276,491,495	299,353,144	801,699,204
Less FFP Adjustments	(1,733,567)	(16,056,620)	(5,244,398)	(23,034,585)
Total Eligible for FFP	224,120,998	260,434,875	294,108,746	778,664,619

6.4 C-ASC PROJECT EXPENDITURES (YEARS 4-6A)

Table 6-4 summarizes budgeted California's Alternative System Configuration (C-ASC) project expenditures by SFY, including expenditures for the development and implementation (D&I), and maintenance and operation (M&O) of the C-ASC System, including the legacy systems that are part of the C-ASC architecture.

C-ASC project expenditures are presented as actual expenditures through December 31, 2008 (SFY 2008-09). Details for these expenditures can be found in Appendix E of the April 2010 APDU. Descriptions of the expenditures outlined on the next page can be found in Section 6 of the May 30, 2008 Annual APDU.

Table 6-4 Actual C-ASC Project (Years 4-6A) Expenditures

BUDGET CATEGORY	SFY 2006-07	SFY 2007-08	SFY 2008-09	TOTAL
Project Management (D&I)	9,944,836	10,858,547	2,078,296	22,881,679
Development (D&I)	9,546,495	8,009,434	3,377,118	20,933,046
Testing (D&I)	3,876,300	3,560,687	1,372,253	8,809,240
Conversion & Implementation (D&I)	4,467,053	9,982,497	1,743,386	16,192,936
Miscellaneous (D&I)	1,976,203	1,281,550	829,943	4,087,696
Business Partner Payments (D&I)	117,233,147	99,996,439	87,249,073	304,478,659
Service Delivery Management (M&O)	3,322,490	6,661,157	6,617,096	16,600,742
Operations (M&O)	4,245,876	2,925,741	643,197	7,814,814
Application Maintenance (M&O)	9,018,654	878,811	78,174	9,975,638
Miscellaneous (M&O)	767,896	2,435,227	(80)	3,203,042
Business Partner Payments (M&O)	94,102,505	51,566,381	23,023,806	168,692,692
Local Technical Support (M&O)	33,494,873	36,162,114	14,278,797	83,935,784
ARS/CASES (M&O)	64,238,627	52,574,036	20,415,288	137,227,951
Total CCSAS Years 4-6A Expenditures	356,234,955	286,892,621	161,706,347	804,833,919
Less FFP Adjustments	(1,762,358)	(800,660)	(160,889)	(2,723,907)
Total Eligible for FFP	354,472,597	286,091,961	161,545,458	802,110,016

ARS/CASES = Consortia systems in effect prior to statewide automation. ACES Replacement System and Computer Assisted Support Enforcement System.

6.5 CSE MAINTENANCE & OPERATIONS EXPENDITURES

Table 6-5 below summarizes actual project expenditures beginning January 1, 2009 and continuing through SFY 2019-20. These expenditures reflect the development, implementation, and the M&O of CCSAS after receiving federal certification.

Table 6-5 Actual CCSAS Maintenance & Operations Expenditures

BUDGET CATEGORY	SFY 2008-09	SFY 2009-10	SFY 2010-11	SFY 2011-12	SFY 2012-13
Development	8,313,534	31,196,762	3,304,956	0	0
Operations	33,064,168	48,344,650	77,127,834	88,178,647	83,336,458
Local Technical Support	18,225,082	24,446,139	23,648,698	0	0
Total CCSAS M&O Expenditures	59,602,784	103,987,551	104,081,488	88,178,647	83,336,458
Program Oversight Group	(5,475)	0	0	0	0
Depreciable Hardware (LCSA)	0	80,000	0	0	0
Depreciable Hardware (BP)	0	0	(228,847)	173,986	54,861
Total Eligible for FFP	59,597,309	104,067,551	103,852,641	88,352,633	83,391,319
BUDGET CATEGORY	SFY 2013-14	SFY 2014-15	SFY 2015-16	SFY 2016-17	SFY 2017-18
Operations	83,386,376	90,514,679	95,731,898	93,138,437	90,673,640
Total CCSAS M&O Expenditures	83,386,376	90,514,679	95,731,898	93,138,437	90,673,640
BUDGET CATEGORY	SFY 2018-19	SFY 2019-20	SFY 2020-21	SFY 2021-22	SFY 2023-24
Development	0	0	0	0	0
Operations	94,083,619	100,744,554	0	0	0
Total CCSAS M&O Expenditures	94,083,619	100,744,554	0	0	0

7 SECURITY

Pursuant to IRS Publication 1075, DCSS has a comprehensive Control Assessment process which includes regular assessments from the following: IRS Safeguard Auditors, California Military Department, California Department of Technology Office of Information Security, the Social Security Administration Auditors, DCSS's Internal Office of Audits and Compliance Auditors, as well as DCSS's Internal IT Security Auditors. The status of DCSS's compliance efforts with security oversight are as follows:

Biennial ADP System Security Review

- CCSAS Biennial ADP Security Review was conducted in February 2022. The next CCSAS Biennial ADP Security Review is scheduled to be conducted in January 2024.
- Independent Security Assessment from California Military Department was scheduled and completed in February 2022.

Disaster Recovery Plan

- DCSS maintains a Technology Recovery Plan (TRP) consistent with NIST SP 800-34. The plan is recertified annually and updated as required to maintain information required for the recovery of critical systems. The TRP was reviewed, updates completed, and the last version is being submitted to California Department of Technology in July 2022.
- DCSS schedules and performs a live Child Support Enforcement system recovery exercise on an annual basis. In December 2022, DCSS completed the implementation of a Disaster Recovery (DR) solution that provides a redundant site in case of an unforeseen event affecting their primary site. The DR solution was tested and the results were evaluated in December 2022. A subsequent lesson learned was performed immediately afterward.

Risk Management Plan

- DCSS maintains the enterprise risk management plan, IT risk management plan, and risk registers with the goal of reducing the probability and potential impacts of risk events before they become threats to the success of CCSAS. This plan addresses the activities, processes and procedures used to manage risks and assess their probability and occurrence. This plan leverages the information developed by the Risk Assessment Plan that encompasses the collection of information about perceived and actual risks, from technical risk assessments, such as vulnerability scans, penetration tests, and architecture reviews.

- Last CCSAS Risk Management Plan and Risk Register prepared date: May 2014. The CCSAS Risk Management Plan and Risk Register has been replaced by the Enterprise Risk and IT Risk Management Plans and Risk Registers.
- Last modification date of the Risk Management Plan and Risk Register:
 - Enterprise Risk Management (ERM) Plan – January 2023: Register January 2023.
 - IT Risk Management Plan – January 2023.
 - The Risk Register was updated in October 2022 and the latest version was submitted to California Department of Technology in October 2022.