

CALIFORNIA
CHILD SUPPORT SERVICES

**SEMI-ANNUAL REPORT
TO THE LEGISLATURE**

**CHILD SUPPORT PERFORMANCE
AND STATISTICS**

OCTOBER 2021 THROUGH MARCH 2022

Prepared by the Data Performance Analysis Branch

Issued December 2022

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EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(c) and 17600(g), requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the Child Support Program and the performance of local child support agencies (LCSAs). This semi-annual report covers the performance results for the first two quarters of Federal Fiscal Year (FFY) 2022, beginning October 1, 2021, and ending March 31, 2022. The report provides detailed state and local level information on performance measures except for data on program costs, program administration and cost effectiveness as these are only available on an annual basis.

DCSS established Child Support Program performance standards effective January 1, 2001, consisting of the federal and state measures to uniformly assess performance at national, state, and local levels.

Federal Performance Measures

- ✓ Paternity Establishment
- ✓ Child Support Order Establishment
- ✓ Collections on Current Support
- ✓ Collections on Arrears
- ✓ Cost Effectiveness (*collections compared to the cost of collections, available on an annual basis only*)

State Performance Measures

- ✓ Percent of Cases with Collections of Current Support
- ✓ Average Amount Distributed per Case with a Collection
- ✓ Percent of Cases with a Support Order Established During Report Period
- ✓ Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
- ✓ Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- ✓ Comparison of Received Complaints to Cases (*customer service*)
- ✓ Total Direct Cost of Administering the LCSAs, including share of costs, and the incentive funding received by each county (*available on an annual basis only*)

- ✓ Total Indirect Cost of Administering the LCSAs, including share of costs, and the incentive funding received by each county (*available on an annual basis only*)

For the semi-annual period ending March 31, 2022, California exceeded the minimum threshold on these federal performance measures: Paternity Establishment; Child Support Order Establishment; Collections on Current Support; and Collections on Arrears.

FC section 17600(c)(4)(A) requires DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification.

FC section 17600(c)(4)(B) mandates that DCSS report semi-annually on the *indirect* program costs, showing all overhead charges; however, the data required is only available to the Department on an annual basis and therefore cannot be included in this report. The absence of this information also makes it impossible to calculate the cost effectiveness measure at the mid-year point.

CHILD SUPPORT PERFORMANCE OVERVIEW

Statutory Requirements

This report satisfies the requirement of FC sections 17600(c) and 17600(g) requiring a semi-annual report of data compiled on California's Child Support Program.

Performance Measures

Some data is only available annually; therefore, this report does not include data for all the State and Federal Performance Measures. The semi-annual report addresses the following performance measures:

Federal Performance Measures

- ✓ Paternity Establishment Percentage (PEP)
 - Statewide PEP
 - IV-D PEP
- ✓ Percent of Cases with a Support Order Established
- ✓ Percent of Collections on Current Support
- ✓ Percent of Cases with Collections on Arrears

See Table A on page 6 for a summary of the Federal Performance Measures comparing the semi-annual periods of March 2021 and March 2022.

State Performance Measures

- ✓ Percent of Cases with Collections of Current Support
- ✓ Average Amount Distributed per Case with a Collection
- ✓ Percent of Cases with a Support Order Established During Report Period
- ✓ Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
- ✓ Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- ✓ Comparison of Received Complaints to Cases

See Table B on page 7 for a summary of the State Performance Measures comparing the semi-annual periods of March 2021 and March 2022.

The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA) implemented an incentive funding system based on Federal Performance Measures. The intent of the incentive funding system is to use specific performance measures to gauge the program's success in achieving federally set goals and objectives and to reward states for achieving these goals.

States must meet a minimum threshold for each performance measure to earn incentive payments. Failure to meet a threshold not only disqualifies a state from earning incentive payments on that measure but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The State Performance Measures were established by California to monitor aspects of the Child Support Program not covered by the Federal Performance Measures, giving DCSS additional insight and indicators to measure program accomplishments.

Overall, both federal and state performance measures are a means to effectively and continuously, monitor, evaluate, and improve the performance of the Child Support Program.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2021 - MARCH 2022

TABLE A
COMPARISON OF FEDERAL PERFORMANCE MEASURES - PREVIOUS YEAR
SEMI-ANNUAL FFY 2021 and FFY 2022

	Statewide Paternity Establishment Percentage (PEP)		IV-D Paternity Establishment Percentage (PEP)		Cases with Support Orders Established		Collections on Current Support		Cases with Collections on Arrears	
	Mar 21	Mar 22	Mar 21	Mar 22	Mar 21	Mar 22	Mar 21	Mar 22	Mar 21	Mar 22
STATEWIDE	91.8%	97.1%	94.5%	95.3%	92.4%	92.3%	66.4%	62.3%	65.6%	58.5%
Alameda	88.4	93.0	95.3	95.9	93.2	92.3	67.9	64.0	69.7	64.2
Alpine	*	*	80.0	100.0	97.3	97.3	37.4	30.7	48.4	61.3
Amador	113.4	83.6	99.0	99.7	97.1	95.7	74.8	71.0	69.7	63.7
Butte	90.1	96.0	96.6	95.6	95.3	95.0	64.4	58.9	66.2	55.6
Calaveras	*	*	99.0	97.8	95.9	97.0	70.4	66.9	68.6	61.3
Colusa	*	*	107.3	92.1	90.6	91.2	68.2	65.2	67.9	58.0
Contra Costa	98.4	103.1	96.1	95.7	95.2	95.6	72.7	68.9	68.4	62.3
Del Norte	98.6	151.9	91.7	96.4	93.8	93.7	61.5	57.6	61.4	50.5
El Dorado	101.2	89.8	95.4	97.2	97.4	96.5	72.3	70.0	68.4	60.8
Fresno	87.7	92.7	96.1	97.5	94.2	93.7	61.2	54.0	64.3	53.8
Glenn	*	*	97.4	101.2	96.5	96.4	62.8	60.2	64.0	56.9
Humboldt	103.3	98.1	98.4	98.0	93.8	93.6	68.5	62.5	69.9	55.2
Imperial	73.2	101.4	92.5	91.7	90.4	91.5	70.4	65.9	63.8	56.2
Inyo	113.2	100.0	96.1	93.8	98.0	96.7	65.8	63.6	60.6	53.2
Kern	93.4	94.1	94.6	93.8	90.6	91.5	61.0	55.2	61.5	52.0
Kings	96.1	90.9	98.0	97.3	93.8	93.2	73.3	67.6	69.8	59.6
Lake	108.3	98.6	96.6	104.1	93.4	93.1	61.7	55.8	66.4	55.5
Lassen	98.2	109.4	96.1	98.0	93.0	92.4	65.9	61.6	61.3	52.3
Los Angeles	88.2	92.1	93.8	92.7	90.7	89.7	63.0	59.5	62.5	57.1
Madera	107.6	128.9	100.9	101.1	94.4	94.8	65.5	61.3	67.3	59.5
Marin	163.5	119.2	96.9	94.6	96.1	95.9	78.7	78.1	61.9	52.7
Mariposa	*	*	100.3	102.2	91.7	88.8	70.0	65.3	66.4	56.7
Mendocino	104.4	90.1	93.7	98.1	93.7	93.9	68.9	61.9	66.4	58.5
Merced	97.6	104.2	97.9	97.7	91.9	93.4	65.6	60.3	64.8	56.3
Modoc	*	*	99.4	91.4	87.9	88.9	65.9	58.4	61.0	49.2
Mono	106.7	75.0	100.0	103.4	94.0	95.6	69.7	67.4	62.9	63.4
Monterey	90.5	103.1	95.6	98.5	95.6	96.0	65.8	63.0	63.8	58.6
Napa	86.0	113.1	96.4	98.3	96.7	96.1	71.1	70.3	68.4	63.5
Nevada	83.1	124.8	99.9	99.9	96.2	94.0	75.6	74.7	73.1	68.5
Orange	89.6	97.9	93.0	95.7	94.3	93.9	67.5	65.0	64.3	58.9
Placer	91.3	123.8	97.8	97.7	95.9	96.4	76.5	72.3	72.0	65.8
Plumas	192.3	44.4	101.1	93.6	97.2	96.6	72.1	68.0	70.4	63.6
Riverside	92.4	99.5	95.6	97.0	91.5	92.7	61.7	58.1	63.6	55.9
Sacramento	94.7	107.0	93.0	95.6	93.6	93.2	67.5	61.6	67.8	58.5
San Benito	58.1	103.0	97.5	95.6	93.7	93.1	71.3	68.2	68.1	63.6
San Bernardino	94.8	89.3	93.6	93.3	90.2	90.7	65.6	61.5	65.9	59.1
San Diego	84.9	98.2	91.7	94.8	87.3	88.3	69.9	65.8	67.8	63.1
San Francisco	74.8	100.6	94.2	94.8	92.8	92.4	73.3	70.5	69.9	64.6
San Joaquin	99.4	90.4	94.8	95.8	92.3	91.3	66.9	62.3	65.9	58.7
San Luis Obispo	98.8	113.9	105.3	102.7	95.1	93.2	72.1	67.6	70.4	64.6
San Mateo	133.1	129.1	94.3	96.0	95.6	95.2	71.2	69.5	67.6	63.1
Santa Barbara	106.8	100.3	94.9	98.3	94.7	93.6	67.5	64.0	66.5	59.8
Santa Clara	86.7	92.3	93.4	95.1	94.7	95.7	68.2	64.4	70.6	64.7
Santa Cruz	90.7	87.3	89.9	92.6	91.3	90.5	66.9	62.8	67.9	60.8
Shasta	111.2	94.7	93.6	92.6	94.3	94.5	72.6	66.3	70.4	59.3
Sierra	*	*	105.3	104.8	93.3	94.4	74.8	62.8	74.2	62.7
Siskiyou	130.8	83.9	94.8	95.2	94.9	94.5	69.1	66.5	67.0	58.2
Solano	111.2	114.5	94.1	97.3	95.4	95.5	68.0	63.3	69.1	60.7
Sonoma	103.8	112.9	99.3	100.6	96.4	95.8	72.0	68.3	69.8	62.4
Stanislaus	94.4	104.1	95.1	97.2	96.3	96.1	66.4	61.5	66.9	57.6
Sutter	*	*	94.3	94.0	91.8	91.3	69.2	66.4	68.5	57.1
Tehama	97.2	127.9	94.0	97.5	93.7	92.9	66.5	61.0	68.9	57.0
Trinity	*	*	95.2	92.3	95.1	97.1	67.4	64.6	67.5	59.8
Tulare	105.2	106.4	96.6	106.7	96.0	92.7	74.5	69.3	68.6	57.9
Tuolumne	78.0	86.1	93.2	97.5	96.8	95.6	74.7	68.7	71.5	60.2
Ventura	99.0	113.1	96.2	96.5	95.4	95.0	68.8	65.5	67.5	62.0
Yolo	88.7	100.0	93.1	94.9	94.8	95.1	73.5	68.6	69.6	60.5
Yuba	96.0	93.5	94.1	100.9	90.1	90.6	66.7	60.5	67.7	56.1
Regionalized Local Child Support Agencies										
Ama/Alp/Cala/Tuol	*	*	96.3	98.2	96.6	96.1	73.3	68.6	70.0	61.3
Colusa/Sutter/Yolo	N/A	*	N/A	94.4	N/A	93.5	N/A	67.6	N/A	59.2
Humboldt/Trinity	*	*	98.1	97.4	94.0	94.0	68.4	62.7	69.5	55.9
Inyo/Mono	111.3	93.6	97.0	96.0	97.3	96.4	66.8	64.7	61.0	55.1
Merced/Mariposa	*	*	98.0	97.9	91.9	93.2	65.8	60.5	64.9	56.3
Santa Cruz/San Benito	85.0	89.9	92.1	93.5	92.0	91.2	68.2	64.5	67.9	61.6
Sierra/Nevada	*	*	100.0	100.1	96.1	94.1	75.5	74.4	73.2	68.3
Siskiyou/Modoc	*	*	95.3	94.7	94.1	93.9	68.7	65.6	66.5	57.4

SOURCE: CS 1257 Lines 1, 2, 5a, 6, 9, 24, 25, 28, 29; and 8a (Vital Records (VR) Data)

Note: Reporting the regionalization of Colusa/Sutter/Yolo did not begin until October 2021; therefore, prior data is not applicable (N/A).

* No activity reported by VR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, PEP cannot be calculated.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2021 - MARCH 2022

TABLE B
COMPARISON OF STATE PERFORMANCE MEASURES - PREVIOUS YEAR
SEMI-ANNUAL FFY 2021 and 2022

	Percent of Cases with Collections of Current Support		Average Amount Distributed per Case with a Collection		Percent of Cases with a Support Order Established During Report Period		Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint		Percent of Cases with Support Orders Established with Medical Support Ordered and Provided		Complaints per Ten Thousand Cases	
	Mar 21	Mar 22	Mar 21	Mar 22	Mar 21	Mar 22	Mar 21	Mar 22	Mar 21	Mar 22	Mar 21	Mar 22
STATEWIDE	83.6%	76.5%	\$2,025	\$2,217	18.5%	17.2%	17.9%	16.4%	37.4%	37.7%		
Alameda	84.6	78.2	2,335	2,435	20.1	15.4	20.4	17.2	42.5	43.1	0.337	0.686
Alpine	72.7	75.0	1,108	1,253	0.0	0.0	100.0	0.0	37.5	42.9	0.000	270.270
Amador	92.5	85.8	2,091	2,208	46.7	27.7	33.3	29.2	42.1	44.5	0.000	0.000
Butte	83.6	72.0	1,517	1,781	17.3	14.1	15.1	7.9	39.7	40.2	2.157	3.347
Calaveras	87.1	80.2	1,895	2,071	28.0	46.3	29.0	30.0	39.0	38.3	7.128	0.000
Colusa	86.1	79.6	2,074	2,318	24.0	9.9	26.0	14.8	27.9	30.1	0.000	0.000
Contra Costa	85.7	79.3	2,373	2,579	27.5	26.2	18.9	19.8	44.8	44.5	2.766	1.645
Del Norte	79.8	71.2	1,200	1,350	16.1	17.7	22.3	18.8	42.1	41.1	9.470	0.000
El Dorado	88.8	79.9	1,978	2,341	33.5	25.5	22.3	16.0	39.3	38.5	3.890	2.011
Fresno	81.5	70.4	1,611	1,778	22.2	19.6	24.3	27.3	39.8	41.1	1.047	1.426
Glenn	81.2	76.0	1,683	1,854	40.3	30.2	36.4	31.9	36.5	39.2	0.000	0.000
Humboldt	84.6	74.4	1,532	1,701	19.3	20.9	16.3	18.0	40.8	42.0	7.986	2.022
Imperial	84.9	77.9	2,096	2,212	15.3	23.5	20.7	22.3	40.0	41.5	1.042	0.000
Inyo	79.9	75.8	1,586	1,858	46.2	19.4	41.0	22.2	33.1	32.2	0.000	0.000
Kern	80.0	69.7	1,731	1,966	18.2	15.0	18.4	15.0	37.6	39.1	1.385	1.222
Kings	89.4	82.0	1,660	1,789	23.1	19.1	22.7	11.6	46.8	47.0	1.168	1.196
Lake	83.3	74.0	1,693	1,871	24.7	19.6	21.0	17.7	36.6	37.7	0.000	11.802
Lassen	80.9	74.8	1,670	1,892	29.3	22.7	28.0	34.0	42.8	43.1	0.000	0.000
Los Angeles	79.8	74.0	2,112	2,304	14.8	13.2	15.6	13.8	30.3	29.6	5.026	4.972
Madera	85.5	77.8	1,566	1,677	31.8	35.2	27.2	19.2	40.0	40.9	1.554	0.000
Marin	88.2	84.6	2,749	3,332	20.8	23.4	19.3	19.8	44.2	43.0	0.000	2.893
Mariposa	88.6	80.0	1,685	1,860	9.2	5.9	6.2	4.7	32.7	35.3	0.000	0.000
Mendocino	85.2	77.5	1,589	1,661	20.2	20.1	16.6	17.5	32.1	31.7	0.000	0.000
Merced	83.0	74.9	1,600	1,695	15.5	19.5	22.6	25.5	30.5	37.9	0.000	1.383
Modoc	77.2	71.4	1,582	1,616	13.3	10.5	6.7	13.2	42.8	44.4	0.000	0.000
Mono	86.4	85.7	2,117	2,052	17.6	41.2	35.3	29.4	30.4	31.2	0.000	0.000
Monterey	82.9	76.6	2,264	2,495	34.0	30.8	19.0	22.8	37.8	38.8	2.210	3.836
Napa	88.2	82.6	2,242	2,509	45.3	34.3	24.1	23.0	45.9	44.0	0.000	7.020
Nevada	87.5	86.5	1,886	2,205	27.6	19.3	29.0	15.7	39.3	39.5	3.978	0.000
Orange	83.1	77.4	2,375	2,563	22.6	19.4	19.1	17.6	38.0	37.7	2.391	2.463
Placer	90.2	83.1	2,801	3,195	20.3	24.6	25.2	18.0	45.2	45.4	0.000	0.000
Plumas	89.6	82.1	1,859	2,110	43.9	29.7	39.0	16.2	37.6	35.0	0.000	0.000
Riverside	82.0	73.6	2,008	2,256	15.6	19.1	17.8	18.1	34.7	34.7	1.975	1.353
Sacramento	85.3	76.7	1,812	1,985	19.0	17.9	18.1	15.7	28.1	27.1	1.904	1.805
San Benito	88.2	80.6	2,285	2,449	26.9	14.6	21.1	9.6	41.8	41.8	5.556	0.000
San Bernardino	85.1	78.2	1,912	2,060	17.0	14.6	17.0	13.4	40.4	41.2	3.171	2.813
San Diego	86.5	80.8	2,281	2,468	13.4	18.1	11.1	13.4	58.9	58.4	2.700	1.520
San Francisco	87.4	82.4	2,030	2,111	22.4	19.4	14.3	19.8	44.4	45.4	0.000	0.000
San Joaquin	84.8	78.0	1,928	2,062	20.2	18.1	19.7	16.6	36.5	38.2	2.449	2.475
San Luis Obispo	90.1	82.7	2,523	2,831	28.2	21.8	22.1	20.5	46.6	46.7	2.645	0.000
San Mateo	85.8	82.6	2,661	2,934	28.1	24.6	29.4	27.0	38.8	39.0	0.000	0.000
Santa Barbara	85.9	79.3	2,041	2,229	21.0	16.9	18.4	14.0	37.6	37.4	2.692	0.000
Santa Clara	85.4	78.7	2,240	2,427	23.2	23.8	21.1	21.9	43.8	44.6	0.000	0.000
Santa Cruz	83.7	77.4	2,126	2,276	14.0	7.7	10.8	5.3	36.8	36.5	2.078	0.000
Shasta	87.6	77.6	1,517	1,667	22.2	18.8	16.4	15.3	32.8	33.8	3.062	5.407
Sierra	96.6	69.0	1,396	1,373	36.4	25.0	27.3	12.5	46.0	48.9	0.000	0.000
Siskiyou	84.1	77.5	1,362	1,393	22.5	20.0	17.4	19.5	35.2	36.8	0.000	0.000
Solano	86.9	78.4	2,041	2,217	33.2	31.9	29.6	28.4	42.4	43.1	4.925	0.732
Sonoma	87.3	80.8	2,142	2,287	40.9	31.1	35.5	25.3	43.5	41.5	1.966	1.007
Stanislaus	85.1	77.1	1,990	2,207	26.7	21.8	21.9	18.5	33.4	35.3	0.809	2.962
Sutter	86.2	76.6	1,733	1,961	15.4	7.3	16.8	10.0	38.7	39.0	0.000	2.671
Tehama	84.5	73.9	1,524	1,722	22.8	16.5	19.8	22.9	40.8	39.7	0.000	0.000
Trinity	81.6	72.1	1,455	1,701	32.8	46.3	18.0	29.3	33.2	34.8	0.000	0.000
Tulare	89.6	81.3	1,658	1,810	29.2	22.6	21.9	18.9	34.7	33.5	2.332	2.261
Tuolumne	88.2	78.3	1,716	1,931	22.0	24.5	22.0	23.1	41.0	41.6	4.596	4.751
Ventura	85.9	79.5	2,174	2,323	26.2	17.3	24.8	20.8	38.6	37.6	6.012	5.660
Yolo	87.8	79.9	1,894	1,934	21.8	13.5	23.0	18.6	38.2	37.6	10.854	3.266
Yuba	85.6	75.2	1,644	1,863	12.1	17.4	12.1	12.5	42.1	42.4	5.601	2.826
Regionalized Local Child Support Agencies												
Ama/Alp/Cala/Tuol	88.9	80.8	1,852	2,033	29.7	31.1	27.4	26.3	40.7	41.3	4.256	4.413
Colusa/Sutter/Yolo	N/A	78.8	N/A	1,967	N/A	10.3	N/A	14.2	N/A	37.6	N/A	2.844
Humboldt/Trinity	84.3	74.1	1,521	1,701	21.0	23.0	16.5	19.0	40.1	41.3	6.918	1.787
Inyo/Mono	81.4	78.4	1,691	1,904	37.5	26.4	39.3	24.5	32.5	32.0	0.000	0.000
Merced/Mariposa	83.2	75.1	1,603	1,701	15.3	18.8	22.0	24.4	30.6	37.8	0.000	1.325
Santa Cruz/San Benito	85.0	78.3	2,171	2,326	17.2	9.3	13.4	6.3	38.3	38.1	3.025	0.000
Sierra/Nevada	87.7	86.0	1,870	2,182	28.2	19.5	28.8	15.6	39.7	39.8	3.840	0.000
Siskiyou/Modoc	83.4	76.9	1,382	1,411	20.6	18.4	15.2	18.4	36.0	37.6	0.000	0.000

SOURCE: CS 1257 Lines 1, 2, 2e, 12, 17, 18, 21a, 25, 27, 43, 44, 45; and CRTS Complaint Activity Report
Note: Reporting the regionalization of Colusa/Sutter/Yolo did not begin until October 2021; therefore, prior data is not applicable (N/A).

FEDERAL PERFORMANCE MEASURES

STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children for whom paternity has been established or acknowledged during the current FFY, to the total number of children born out-of-wedlock in the state during the prior calendar year, expressed as a percentage.¹ This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgment is filed or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their PEP evaluated using one of two measures: IV-D PEP or Statewide PEP. DCSS elects to use the Statewide PEP measure. The IV-D PEP measure is also included in this report on pages 10 and 11.

For this mid-year report, the Statewide Paternity Establishment is 97.1 percent, an increase of 5.3 percentage points compared to 91.8 percent in the first half of FFY 2021. See Table C on page 9.

¹ This percent is calculated from data reported on the CS 1257 Report, line 9 (Children in the State With Paternity Established or Acknowledged During the FFY) divided by line 8a (Children in the State Born Out-of-Wedlock During the Prior Year) Vital Records (VR) Data. For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent. The minimum federal performance threshold is 50 percent.

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TABLE C
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2022

	Births to Unwed Parents (March 2021)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	80,207	77,841	97.1%
Alameda	2,475	2,301	93.0
Alpine	1	0	*
Amador	67	56	83.6
Butte	556	534	96.0
Calaveras	1	12	*
Colusa	1	8	*
Contra Costa	1,470	1,515	103.1
Del Norte	54	82	151.9
El Dorado	147	132	89.8
Fresno	3,875	3,593	92.7
Glenn	0	9	*
Humboldt	361	354	98.1
Imperial	585	593	101.4
Inyo	35	35	100.0
Kern	3,383	3,183	94.1
Kings	594	540	90.9
Lake	140	138	98.6
Lassen	53	58	109.4
Los Angeles	22,031	20,282	92.1
Madera	225	290	128.9
Marin	177	211	119.2
Mariposa	0	3	*
Mendocino	233	210	90.1
Merced	780	813	104.2
Modoc	1	3	*
Mono	12	9	75.0
Monterey	1,177	1,214	103.1
Napa	137	155	113.1
Nevada	133	166	124.8
Orange	4,632	4,534	97.9
Placer	995	1,232	123.8
Plumas	18	8	44.4
Riverside	5,097	5,069	99.5
Sacramento	2,910	3,115	107.0
San Benito	99	102	103.0
San Bernardino	5,864	5,236	89.3
San Diego	5,633	5,532	98.2
San Francisco	1,163	1,170	100.6
San Joaquin	1,854	1,676	90.4
San Luis Obispo	346	394	113.9
San Mateo	306	395	129.1
Santa Barbara	1,251	1,255	100.3
Santa Clara	2,700	2,493	92.3
Santa Cruz	512	447	87.3
Shasta	432	409	94.7
Sierra	0	1	*
Siskiyou	87	73	83.9
Solano	878	1,005	114.5
Sonoma	757	855	112.9
Stanislaus	1,990	2,071	104.1
Sutter	2	8	*
Tehama	122	156	127.9
Trinity	0	6	*
Tulare	1,600	1,702	106.4
Tuolumne	108	93	86.1
Ventura	1,460	1,651	113.1
Yolo	273	273	100.0
Yuba	414	387	93.5
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	177	161	*
Colusa/Sutter/Yolo	276	289	*
Humboldt/Trinity	361	360	*
Inyo/Mono	47	44	93.6
Merced/Mariposa	780	816	*
Santa Cruz/San Benito	611	549	89.9
Sierra/Nevada	133	167	*
Siskiyou/Modoc	88	76	*

SOURCE: CS 1257 Line 9 (Children in the State with Paternity Established or Acknowledged During the Federal Fiscal Year and Line 8a (Children in the State Born Out-of-Wedlock During the Prior Year) - Vital Records (VR) Data For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.

Due to adjustments made to the CS 1257, line 9 statewide total count was reduced by 6. Therefore, the sum of the individual LCSA data line 9 will not equal the statewide total.

* No activity reported by VR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, PEP cannot be calculated.

IV-D PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for IV-D Paternity Establishment Percentage (IV-D PEP) measures the ratio of the total number of children in the IV-D caseload at the end of the current month for whom paternity has been established or acknowledged, to the total number of children in the IV-D caseload at the end of the month (prior year) who were born out-of-wedlock, expressed as a percentage.²

Though California opts to use Statewide PEP as its Federal Performance Measure, IV-D PEP is provided to LCSAs in comparative data reports to monitor additional elements of paternity establishment performance at the local level.

At mid-year FFY 2022, the IV-D Paternity Establishment was 95.3 percent which is an increase of 0.8 percentage points compared to 94.5 percent in the first half of FFY 2021. See Table D on page 11.

² This percent is calculated from data reported on the CS 1257 Report, line 6 (Children in IV-D Cases Open During or at the End of the Fiscal Year With Paternity Established or Acknowledged) divided by line 5a (Children in IV-D Cases Open at the End of the Month (Prior Year) Who Were Born Out-of-Wedlock). For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent. The minimum federal performance threshold is 50 percent.

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TABLE D
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2022

	Children in IV-D Cases Open at End of Report Period Who Were Born Out- of-Wedlock (March 2021)	Children in IV-D Cases with Paternity Established or Acknowledged (March 2022)	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	763,145	727,138	95.3%
Alameda	19,811	18,997	95.9
Alpine	13	13	100.0
Amador	648	646	99.7
Butte	5,028	4,805	95.6
Calaveras	829	811	97.8
Colusa	468	431	92.1
Contra Costa	17,484	16,725	95.7
Del Norte	1,075	1,036	96.4
El Dorado	2,540	2,470	97.2
Fresno	42,468	41,416	97.5
Glenn	1,024	1,036	101.2
Humboldt	2,931	2,871	98.0
Imperial	7,432	6,818	91.7
Inyo	484	454	93.8
Kern	39,139	36,706	93.8
Kings	6,108	5,942	97.3
Lake	1,655	1,723	104.1
Lassen	812	796	98.0
Los Angeles	178,881	165,900	92.7
Madera	5,110	5,168	101.1
Marin	1,342	1,270	94.6
Mariposa	356	364	102.2
Mendocino	1,903	1,867	98.1
Merced	10,906	10,657	97.7
Modoc	187	171	91.4
Mono	147	152	103.4
Monterey	9,763	9,616	98.5
Napa	1,717	1,687	98.3
Nevada	1,400	1,399	99.9
Orange	38,649	36,988	95.7
Placer	3,626	3,542	97.7
Plumas	436	408	93.6
Riverside	55,767	54,093	97.0
Sacramento	46,332	44,295	95.6
San Benito	1,289	1,232	95.6
San Bernardino	73,326	68,419	93.3
San Diego	41,676	39,513	94.8
San Francisco	5,925	5,615	94.8
San Joaquin	25,291	24,222	95.8
San Luis Obispo	2,527	2,595	102.7
San Mateo	4,918	4,720	96.0
Santa Barbara	7,585	7,459	98.3
Santa Clara	16,375	15,573	95.1
Santa Cruz	3,047	2,822	92.6
Shasta	5,236	4,848	92.6
Sierra	42	44	104.8
Siskiyou	1,353	1,288	95.2
Solano	9,004	8,758	97.3
Sonoma	5,893	5,926	100.6
Stanislaus	16,001	15,549	97.2
Sutter	2,493	2,344	94.0
Tehama	1,906	1,859	97.5
Trinity	300	277	92.3
Tulare	15,423	16,460	106.7
Tuolumne	1,137	1,109	97.5
Ventura	12,066	11,640	96.5
Yolo	3,583	3,401	94.9
Yuba	2,332	2,352	100.9
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,627	2,579	98.2
Colusa/Sutter/Yolo	6,544	6,176	94.4
Humboldt/Trinity	3,231	3,148	97.4
Inyo/Mono	631	606	96.0
Merced/Mariposa	11,262	11,021	97.9
Santa Cruz/San Benito	4,336	4,054	93.5
Sierra/Nevada	1,442	1,443	100.1
Siskiyou/Modoc	1,540	1,459	94.7

SOURCE: CS 1257 Lines 5a (Children in IV-D Cases Open at the End of the Month (Prior Year) Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Fiscal Year With Paternity Established or Acknowledged)
For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.
Due to adjustments made to the CS 1257, lines 5a and 6 statewide total counts were reduced by 2,054 and 2,160, respectively. Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.³ Support orders are defined as legally established enforceable orders, including orders for medical support. Establishing a support order is required to legally enforce collections.

Midway through FFY 2022, the number of cases statewide was nearly one million. The number of cases with support orders established was 955,664 or 92.3 percent. This was a decrease of 0.1 percentage point compared to 92.4 percent in the first half of FFY 2021. See Table E on page 13.

³ This percent is calculated from data reported on the CS 1257 Report, line 2 (Cases Open at the End of the Month with Support Orders Established) divided by line 1 (Cases Open at the End of the Month). The minimum federal performance threshold is 50 percent.

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TABLE E
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
SEMI-ANNUAL FFY 2022

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,035,871	955,664	92.3%
Alameda	29,140	26,910	92.3
Alpine	37	36	97.3
Amador	1,044	999	95.7
Butte	8,962	8,513	95.0
Calaveras	1,346	1,306	97.0
Colusa	680	620	91.2
Contra Costa	24,309	23,247	95.6
Del Norte	2,015	1,889	93.7
El Dorado	4,973	4,797	96.5
Fresno	56,100	52,555	93.7
Glenn	1,575	1,518	96.4
Humboldt	4,946	4,629	93.6
Imperial	9,201	8,418	91.5
Inyo	811	784	96.7
Kern	49,094	44,938	91.5
Kings	8,360	7,794	93.2
Lake	2,542	2,366	93.1
Lassen	1,405	1,298	92.4
Los Angeles	215,191	193,111	89.7
Madera	6,346	6,013	94.8
Marin	3,457	3,315	95.9
Mariposa	636	565	88.8
Mendocino	3,009	2,824	93.9
Merced	14,462	13,511	93.4
Modoc	270	240	88.9
Mono	203	194	95.6
Monterey	13,033	12,508	96.0
Napa	2,849	2,738	96.1
Nevada	2,420	2,276	94.0
Orange	56,840	53,365	93.9
Placer	6,282	6,054	96.4
Plumas	726	701	96.6
Riverside	73,916	68,555	92.7
Sacramento	66,486	61,967	93.2
San Benito	1,725	1,606	93.1
San Bernardino	88,874	80,650	90.7
San Diego	59,219	52,285	88.3
San Francisco	9,131	8,439	92.4
San Joaquin	32,319	29,497	91.3
San Luis Obispo	3,925	3,658	93.2
San Mateo	7,821	7,444	95.2
Santa Barbara	10,856	10,157	93.6
Santa Clara	26,712	25,563	95.7
Santa Cruz	4,658	4,217	90.5
Shasta	9,247	8,738	94.5
Sierra	89	84	94.4
Siskiyou	2,236	2,113	94.5
Solano	13,655	13,046	95.5
Sonoma	9,927	9,510	95.8
Stanislaus	23,633	22,723	96.1
Sutter	3,744	3,417	91.3
Tehama	3,232	3,001	92.9
Trinity	650	631	97.1
Tulare	22,118	20,514	92.7
Tuolumne	2,105	2,013	95.6
Ventura	17,667	16,776	95.0
Yolo	6,124	5,822	95.1
Yuba	3,538	3,206	90.6
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,532	4,354	96.1
Colusa/Sutter/Yolo	10,548	9,859	93.5
Humboldt/Trinity	5,596	5,260	94.0
Inyo/Mono	1,014	978	96.4
Merced/Mariposa	15,098	14,076	93.2
Santa Cruz/San Benito	6,383	5,823	91.2
Sierra/Nevada	2,509	2,360	94.1
Siskiyou/Modoc	2,506	2,353	93.9

SOURCE: CS 1257 Lines 1 (Cases Open at the End of the Month) and 2 (Cases Open at the End of the Month with Support Orders Established)

PERCENT OF COLLECTIONS ON CURRENT SUPPORT

Collections on current support measures the percentage of current support collected and distributed compared to the total amount of current support owed.⁴

Current Assistance, Former Assistance, and Never Assistance cases, cases with cash medical support payments, and cases closed during the report period that had current support due are included in this measure.

For mid-year FFY 2022, this measure was 62.3 percent, a decrease of 4.1 percentage points compared to the mid-year FFY 2021 of 66.4 percent. See Table F on page 15.

⁴This percent is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed and Disbursed as Current Support During the Federal Fiscal Year) divided by line 24 (Total Amount of Current Support Due for the Federal Fiscal Year). The minimum federal performance threshold is 40 percent.

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TABLE F
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
SEMI-ANNUAL FFY 2022

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$1,258,991,265	\$784,469,363	62.3%
Alameda	39,748,388	25,424,158	64.0
Alpine	20,646	6,348	30.7
Amador	1,441,547	1,023,743	71.0
Butte	7,979,847	4,701,971	58.9
Calaveras	1,667,485	1,115,553	66.9
Colusa	922,994	601,375	65.2
Contra Costa	36,082,611	24,873,288	68.9
Del Norte	1,421,252	818,304	57.6
El Dorado	6,183,481	4,326,254	70.0
Fresno	51,443,108	27,789,219	54.0
Glenn	1,841,897	1,109,370	60.2
Humboldt	4,445,725	2,776,900	62.5
Imperial	12,787,531	8,431,622	65.9
Inyo	810,155	515,545	63.6
Kern	49,961,729	27,589,988	55.2
Kings	7,143,447	4,828,425	67.6
Lake	2,566,902	1,431,170	55.8
Lassen	1,398,533	861,926	61.6
Los Angeles	248,519,533	147,794,240	59.5
Madera	6,352,864	3,895,176	61.3
Marin	4,965,623	3,878,343	78.1
Mariposa	568,230	371,204	65.3
Mendocino	2,716,636	1,680,959	61.9
Merced	14,431,068	8,702,288	60.3
Modoc	214,725	125,332	58.4
Mono	320,848	216,309	67.4
Monterey	22,319,789	14,069,015	63.0
Napa	5,173,674	3,634,972	70.3
Nevada	2,836,168	2,117,309	74.7
Orange	89,920,458	58,425,500	65.0
Placer	13,363,229	9,661,686	72.3
Plumas	927,624	630,884	68.0
Riverside	95,610,555	55,552,548	58.1
Sacramento	62,133,533	38,284,759	61.6
San Benito	2,907,804	1,982,404	68.2
San Bernardino	100,273,206	61,706,808	61.5
San Diego	90,285,768	59,446,467	65.8
San Francisco	10,827,507	7,636,832	70.5
San Joaquin	32,882,113	20,487,620	62.3
San Luis Obispo	7,968,521	5,389,473	67.6
San Mateo	14,948,649	10,393,194	69.5
Santa Barbara	14,985,042	9,586,037	64.0
Santa Clara	41,074,661	26,467,380	64.4
Santa Cruz	6,283,448	3,948,819	62.8
Shasta	7,985,185	5,296,714	66.3
Sierra	55,753	34,986	62.8
Siskiyou	1,639,349	1,090,520	66.5
Solano	20,260,126	12,823,082	63.3
Sonoma	14,940,589	10,200,887	68.3
Stanislaus	29,046,630	17,858,185	61.5
Sutter	3,702,456	2,458,931	66.4
Tehama	3,243,667	1,979,922	61.0
Trinity	507,132	327,428	64.6
Tulare	18,508,013	12,818,854	69.3
Tuolumne	2,119,718	1,457,033	68.7
Ventura	26,239,225	17,186,114	65.5
Yolo	6,642,313	4,555,722	68.6
Yuba	3,422,556	2,070,269	60.5
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,249,397	3,602,678	68.6
Colusa/Sutter/Yolo	11,267,763	7,616,028	67.6
Humboldt/Trinity	4,952,857	3,104,327	62.7
Inyo/Mono	1,131,003	731,853	64.7
Merced/Mariposa	14,999,298	9,073,492	60.5
Santa Cruz/San Benito	9,191,251	5,931,222	64.5
Sierra/Nevada	2,891,921	2,152,295	74.4
Siskiyou/Modoc	1,854,074	1,215,852	65.6

SOURCE: CS 1257 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed and Disbursed as Current Support During the Federal Fiscal Year)

PERCENT OF CASES WITH COLLECTIONS ON ARREARS

This Federal Performance Measure captures the percent of child support cases that owe past due child support in which at least one payment was made toward that arrearage during the report period.⁵ An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the report period.

The statewide percent of cases with collections on arrears for FFY 2022 semi-annual report period was 58.5 percent, a decrease of 7.1 percentage points compared to 65.6 percent for the FFY 2021 semi-annual period. See Table G on page 17.

⁵ This percent is calculated from data reported on the CS 1257 Report, line 29 (Cases Paying Toward Arrears During the Federal Fiscal Year) divided by line 28 (Cases With Arrears Due During the Federal Fiscal Year). The minimum federal performance threshold is 40 percent.

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TABLE G
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
SEMI-ANNUAL FFY 2022

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	731,846	427,909	58.5%
Alameda	18,892	12,129	64.2
Alpine	31	19	61.3
Amador	725	462	63.7
Butte	7,273	4,042	55.6
Calaveras	989	606	61.3
Colusa	471	273	58.0
Contra Costa	17,051	10,631	62.3
Del Norte	1,715	866	50.5
El Dorado	3,846	2,339	60.8
Fresno	38,172	20,551	53.8
Glenn	1,262	718	56.9
Humboldt	3,448	1,905	55.2
Imperial	7,004	3,935	56.2
Inyo	626	333	53.2
Kern	34,057	17,714	52.0
Kings	5,385	3,208	59.6
Lake	1,885	1,046	55.5
Lassen	1,063	556	52.3
Los Angeles	147,505	84,254	57.1
Madera	4,159	2,475	59.5
Marin	2,885	1,519	52.7
Mariposa	374	212	56.7
Mendocino	2,193	1,282	58.5
Merced	10,839	6,098	56.3
Modoc	181	89	49.2
Mono	145	92	63.4
Monterey	11,094	6,505	58.6
Napa	2,315	1,469	63.5
Nevada	1,723	1,181	68.5
Orange	42,909	25,282	58.9
Placer	4,724	3,107	65.8
Plumas	558	355	63.6
Riverside	54,818	30,651	55.9
Sacramento	43,125	25,213	58.5
San Benito	1,367	870	63.6
San Bernardino	60,342	35,688	59.1
San Diego	40,882	25,814	63.1
San Francisco	6,352	4,103	64.6
San Joaquin	19,550	11,478	58.7
San Luis Obispo	2,728	1,762	64.6
San Mateo	6,104	3,850	63.1
Santa Barbara	7,871	4,705	59.8
Santa Clara	22,142	14,324	64.7
Santa Cruz	3,492	2,122	60.8
Shasta	7,130	4,229	59.3
Sierra	67	42	62.7
Siskiyou	1,724	1,004	58.2
Solano	10,922	6,635	60.7
Sonoma	7,787	4,859	62.4
Stanislaus	17,440	10,048	57.6
Sutter	2,680	1,531	57.1
Tehama	2,612	1,488	57.0
Trinity	552	330	59.8
Tulare	14,025	8,125	57.9
Tuolumne	1,568	944	60.2
Ventura	13,800	8,556	62.0
Yolo	4,798	2,901	60.5
Yuba	2,469	1,384	56.1
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,313	2,031	61.3
Colusa/Sutter/Yolo	7,949	4,705	59.2
Humboldt/Trinity	4,000	2,235	55.9
Inyo/Mono	771	425	55.1
Merced/Mariposa	11,213	6,310	56.3
Santa Cruz/San Benito	4,859	2,992	61.6
Sierra/Nevada	1,790	1,223	68.3
Siskiyou/Modoc	1,905	1,093	57.4

SOURCE: CS 1257 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)

STATE PERFORMANCE MEASURES

PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payments for current support compared to the total number of cases with current support due.⁶ Unlike the Federal Performance Measure of collections on current support, this measure evaluates the number of cases owing and receiving current support, not the total dollar amounts owed and received.

The percent of cases with collections of current support for the first half of FFY 2022 was 76.5 percent, a decrease of 7.1 percentage points compared to 83.6 percent at mid-year FFY 2021. See Table H on page 19.

⁶ This percent is calculated from data reported on the CS 1257 Report, line 45 (Cases Paying Toward Current Support During the Federal Fiscal Year) divided by line 44 (Cases with Current Support Due During the Federal Fiscal Year).

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TABLE H
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
SEMI-ANNUAL FFY 2022

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	459,012	351,314	76.5%
Alameda	12,413	9,708	78.2
Alpine	8	6	75.0
Amador	499	428	85.8
Butte	3,591	2,587	72.0
Calaveras	616	494	80.2
Colusa	353	281	79.6
Contra Costa	11,908	9,445	79.3
Del Norte	795	566	71.2
El Dorado	2,012	1,607	79.9
Fresno	22,402	15,769	70.4
Glenn	749	569	76.0
Humboldt	2,037	1,515	74.4
Imperial	4,945	3,854	77.9
Inyo	339	257	75.8
Kern	21,291	14,849	69.7
Kings	3,182	2,610	82.0
Lake	1,172	867	74.0
Lassen	644	482	74.8
Los Angeles	89,561	66,273	74.0
Madera	3,110	2,419	77.8
Marin	1,198	1,013	84.6
Mariposa	235	188	80.0
Mendocino	1,201	931	77.5
Merced	6,917	5,183	74.9
Modoc	112	80	71.4
Mono	119	102	85.7
Monterey	7,646	5,859	76.6
Napa	1,642	1,357	82.6
Nevada	1,030	891	86.5
Orange	29,551	22,870	77.4
Placer	3,645	3,028	83.1
Plumas	347	285	82.1
Riverside	36,040	26,521	73.6
Sacramento	22,973	17,609	76.7
San Benito	964	777	80.6
San Bernardino	39,127	30,604	78.2
San Diego	30,814	24,901	80.8
San Francisco	3,843	3,168	82.4
San Joaquin	12,372	9,645	78.0
San Luis Obispo	2,491	2,061	82.7
San Mateo	4,159	3,436	82.6
Santa Barbara	5,454	4,323	79.3
Santa Clara	12,425	9,780	78.7
Santa Cruz	2,266	1,753	77.4
Shasta	3,696	2,869	77.6
Sierra	29	20	69.0
Siskiyou	925	717	77.5
Solano	6,980	5,474	78.4
Sonoma	5,347	4,319	80.8
Stanislaus	10,353	7,985	77.1
Sutter	1,507	1,155	76.6
Tehama	1,391	1,028	73.9
Trinity	226	163	72.1
Tulare	8,499	6,911	81.3
Tuolumne	853	668	78.3
Ventura	9,097	7,230	79.5
Yolo	2,465	1,970	79.9
Yuba	1,440	1,083	75.2
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	1,976	1,596	80.8
Colusa/Sutter/Yolo	4,325	3,406	78.8
Humboldt/Trinity	2,263	1,678	74.1
Inyo/Mono	458	359	78.4
Merced/Mariposa	7,152	5,371	75.1
Santa Cruz/San Benito	3,230	2,530	78.3
Sierra/Nevada	1,059	911	86.0
Siskiyou/Modoc	1,037	797	76.9

SOURCE: CS 1257 Lines 44 (Cases With Current Support Due During the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support During the Federal Fiscal Year)
Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 1,994 and 1,229, respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated count of child support cases with at least one collection of support during the report period compared to the total amount of distributed collections (current support and arrears) during the report period.⁷

At mid-year FFY 2022, California collected and distributed \$1.2 billion in child support. When applying the 557,844 cases with a collection, the statewide average amount distributed per case with a collection was \$2,217. The average collection increased by \$192 per case compared to \$2,025 at mid-year FFY 2021. See Table I on page 21.

Additionally, FC section 17600(b)(6), requires this report to contain information as to the total child support distributed during a federal fiscal year, broken down by Current Assistance, Former Assistance, and Never Assistance cases. See Table J on page 22.

⁷ This measure is calculated from data reported on the CS 1257 Report, sum of line 25 (Total Amount of Support Distributed and Disbursed as Current Support During the Federal Fiscal Year) and line 27 (Total Amount of Support Distributed and Disbursed as Arrears and Interest During the Federal Fiscal Year) divided by line 18 (Cases With Collections During the Federal Fiscal Year).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
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TABLE I
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
SEMI-ANNUAL FFY 2022

	Support Distributed	Cases With Collections	Average Amount Distributed per Case with a Collection
STATEWIDE	\$1,236,682,233	557,844	\$2,217
Alameda	38,846,914	15,953	2,435
Alpine	25,058	20	1,253
Amador	1,415,149	641	2,208
Butte	8,590,439	4,823	1,781
Calaveras	1,623,854	784	2,071
Colusa	878,591	379	2,318
Contra Costa	37,043,344	14,362	2,579
Del Norte	1,444,788	1,070	1,350
El Dorado	6,765,337	2,890	2,341
Fresno	46,822,940	26,333	1,778
Glenn	1,672,669	902	1,854
Humboldt	4,205,900	2,472	1,701
Imperial	11,831,631	5,349	2,212
Inyo	791,675	426	1,858
Kern	44,571,586	22,673	1,966
Kings	7,530,463	4,210	1,789
Lake	2,484,287	1,328	1,871
Lassen	1,386,680	733	1,892
Los Angeles	249,640,589	108,337	2,304
Madera	5,631,647	3,359	1,677
Marin	6,497,733	1,950	3,332
Mariposa	532,000	286	1,860
Mendocino	2,667,504	1,606	1,661
Merced	13,460,484	7,941	1,695
Modoc	185,807	115	1,616
Mono	272,934	133	2,052
Monterey	21,344,203	8,554	2,495
Napa	5,004,486	1,995	2,509
Nevada	3,378,224	1,532	2,205
Orange	87,347,089	34,085	2,563
Placer	13,682,495	4,282	3,195
Plumas	964,110	457	2,110
Riverside	90,416,330	40,070	2,256
Sacramento	62,740,091	31,606	1,985
San Benito	2,776,769	1,134	2,449
San Bernardino	96,038,898	46,619	2,060
San Diego	88,018,989	35,665	2,468
San Francisco	11,479,736	5,437	2,111
San Joaquin	30,733,874	14,908	2,062
San Luis Obispo	7,277,588	2,571	2,831
San Mateo	15,297,784	5,214	2,934
Santa Barbara	14,104,197	6,327	2,229
Santa Clara	43,384,483	17,873	2,427
Santa Cruz	6,408,231	2,815	2,276
Shasta	8,819,534	5,291	1,667
Sierra	60,411	44	1,373
Siskiyou	1,767,142	1,269	1,393
Solano	19,210,674	8,664	2,217
Sonoma	14,936,148	6,530	2,287
Stanislaus	28,470,243	12,899	2,207
Sutter	3,779,798	1,927	1,961
Tehama	3,136,333	1,821	1,722
Trinity	637,732	375	1,701
Tulare	19,605,516	10,829	1,810
Tuolumne	2,369,010	1,227	1,931
Ventura	26,334,474	11,338	2,323
Yolo	7,025,285	3,633	1,934
Yuba	3,312,350	1,778	1,863
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,433,071	2,672	2,033
Colusa/Sutter/Yolo	11,683,675	5,939	1,967
Humboldt/Trinity	4,843,632	2,847	1,701
Inyo/Mono	1,064,609	559	1,904
Merced/Mariposa	13,992,484	8,227	1,701
Santa Cruz/San Benito	9,185,000	3,949	2,326
Sierra/Nevada	3,438,635	1,576	2,182
Siskiyou/Modoc	1,952,949	1,384	1,411

SOURCE: CS 1257 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed and Disbursed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed and Disbursed as Arrears and Interest During the Federal Fiscal Year)

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DEPARTMENT OF CHILD SUPPORT SERVICES
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TABLE J
TOTAL CHILD SUPPORT DISTRIBUTED
SEMI-ANNUAL FFY 2022

	Support Distributed	Support Distributed Current Assistance	Support Distributed Former Assistance	Support Distributed Never Assistance
STATEWIDE	\$1,236,682,233	\$94,281,382	\$614,687,533	\$527,713,318
Alameda	38,846,914	2,307,241	17,724,060	18,815,613
Alpine	25,058	0	12,297	12,761
Amador	1,415,149	91,243	639,365	684,541
Butte	8,590,439	783,410	5,372,392	2,434,637
Calaveras	1,623,854	80,076	803,707	740,071
Colusa	878,591	26,103	389,712	462,777
Contra Costa	37,043,344	2,056,525	15,059,990	19,926,829
Del Norte	1,444,788	185,832	943,225	315,730
El Dorado	6,765,337	412,879	2,846,817	3,505,641
Fresno	46,822,940	5,314,490	29,320,738	12,187,713
Glenn	1,672,669	186,566	936,239	549,864
Humboldt	4,205,900	379,351	1,954,140	1,872,408
Imperial	11,831,631	835,516	6,458,615	4,537,499
Inyo	791,675	35,330	341,696	414,649
Kern	44,571,586	5,079,064	24,794,850	14,697,672
Kings	7,530,463	560,362	4,034,032	2,936,069
Lake	2,484,287	276,956	1,374,415	832,916
Lassen	1,386,680	162,269	740,283	484,127
Los Angeles	249,640,589	23,404,410	128,032,565	98,203,614
Madera	5,631,647	805,703	3,136,343	1,689,600
Marin	6,497,733	223,902	1,770,130	4,503,701
Mariposa	532,000	40,533	240,275	251,192
Mendocino	2,667,504	164,149	1,521,935	981,420
Merced	13,460,484	1,602,762	8,374,105	3,483,617
Modoc	185,807	18,923	104,155	62,729
Mono	272,934	5,099	71,768	196,067
Monterey	21,344,203	1,375,125	10,303,918	9,665,160
Napa	5,004,486	186,644	1,719,314	3,098,528
Nevada	3,378,224	209,131	1,384,352	1,784,742
Orange	87,347,089	4,239,650	33,259,602	49,847,838
Placer	13,682,495	448,798	4,657,118	8,576,580
Plumas	964,110	45,028	474,212	444,869
Riverside	90,416,330	6,904,042	48,447,455	35,064,834
Sacramento	62,740,091	5,068,201	35,774,687	21,897,204
San Benito	2,776,769	168,605	1,411,311	1,196,853
San Bernardino	96,038,898	8,763,736	56,556,227	30,718,934
San Diego	88,018,989	4,115,485	33,767,289	50,136,216
San Francisco	11,479,736	756,725	4,688,281	6,034,730
San Joaquin	30,733,874	2,612,445	17,189,649	10,931,780
San Luis Obispo	7,277,588	431,460	2,962,342	3,883,785
San Mateo	15,297,784	392,097	4,143,984	10,761,703
Santa Barbara	14,104,197	970,794	6,769,335	6,364,068
Santa Clara	43,384,483	2,000,428	20,033,784	21,350,272
Santa Cruz	6,408,231	350,303	3,068,964	2,988,964
Shasta	8,819,534	799,924	5,083,287	2,936,324
Sierra	60,411	6,641	37,786	15,983
Siskiyou	1,767,142	102,012	1,010,729	654,402
Solano	19,210,674	1,212,377	9,276,244	8,722,054
Sonoma	14,936,148	633,965	5,593,808	8,708,375
Stanislaus	28,470,243	2,547,708	16,630,772	9,291,764
Sutter	3,779,798	309,047	2,005,717	1,465,034
Tehama	3,136,333	351,698	1,756,177	1,028,458
Trinity	637,732	42,663	371,183	223,887
Tulare	19,605,516	1,965,567	11,721,732	5,918,216
Tuolumne	2,369,010	101,837	1,231,711	1,035,461
Ventura	26,334,474	1,443,325	11,146,604	13,744,545
Yolo	7,025,285	312,820	3,434,632	3,277,833
Yuba	3,312,350	374,405	1,777,479	1,160,467
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	5,433,071	273,156	2,687,080	2,472,835
Colusa/Sutter/Yolo	11,683,675	647,969	5,830,061	5,205,645
Humboldt/Trinity	4,843,632	422,014	2,325,323	2,096,295
Inyo/Mono	1,064,609	40,430	413,464	610,716
Merced/Mariposa	13,992,484	1,643,296	8,614,380	3,734,808
Santa Cruz/San Benito	9,185,000	518,908	4,480,275	4,185,817
Sierra/Nevada	3,438,635	215,772	1,422,138	1,800,725
Siskiyou/Modoc	1,952,949	120,935	1,114,884	717,130

SOURCE: CS 1257 Lines 25 (Total Amount of Support Distributed and Disbursed as Current Support During the Federal Fiscal Year) and 27 (Total Amount of Support Distributed and Disbursed as Arrears and Interest During the Federal Fiscal Year)

PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD

This State Performance Measure determines the number of cases that had a child support order established during the report period, compared to the number of cases open at the end of the period requiring the establishment of a support order, expressed as a percentage.⁸

In the first half of FFY 2022, 21,456 cases or 17.2 percent of cases requiring a child support order had a support order established during the report period. This is a decrease of 1.3 percentage points compared to 18.5 percent in the first half of FFY 2021. See Table K on page 24.

⁸ This percent is calculated from data reported on the CS 1257 Report, line 17 (Cases With Support Orders Established During the Federal Fiscal Year) divided by the sum of line 17 and line 12 (Cases Open at the End of the Month Requiring Services to Establish an Order).

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TABLE K
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
SEMI-ANNUAL FFY 2022

	Cases Requiring a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During Report Period
STATEWIDE	124,824	21,456	103,368	17.2%
Alameda	3,245	499	2,746	15.4
Alpine	1	0	1	0.0
Amador	65	18	47	27.7
Butte	680	96	584	14.1
Calaveras	80	37	43	46.3
Colusa	81	8	73	9.9
Contra Costa	1,656	434	1,222	26.2
Del Norte	192	34	158	17.7
El Dorado	282	72	210	25.5
Fresno	6,202	1,213	4,989	19.6
Glenn	116	35	81	30.2
Humboldt	455	95	360	20.9
Imperial	1,189	280	909	23.5
Inyo	36	7	29	19.4
Kern	7,708	1,158	6,550	15.0
Kings	867	166	701	19.1
Lake	265	52	213	19.6
Lassen	150	34	116	22.7
Los Angeles	33,364	4,402	28,962	13.2
Madera	681	240	441	35.2
Marin	197	46	151	23.4
Mariposa	85	5	80	5.9
Mendocino	274	55	219	20.1
Merced	1,523	297	1,226	19.5
Modoc	38	4	34	10.5
Mono	17	7	10	41.2
Monterey	946	291	655	30.8
Napa	204	70	134	34.3
Nevada	197	38	159	19.3
Orange	5,114	992	4,122	19.4
Placer	345	85	260	24.6
Plumas	37	11	26	29.7
Riverside	9,116	1,741	7,375	19.1
Sacramento	7,439	1,335	6,104	17.9
San Benito	157	23	134	14.6
San Bernardino	12,533	1,825	10,708	14.6
San Diego	9,636	1,745	7,891	18.1
San Francisco	950	184	766	19.4
San Joaquin	4,258	771	3,487	18.1
San Luis Obispo	390	85	305	21.8
San Mateo	585	144	441	24.6
Santa Barbara	1,068	180	888	16.9
Santa Clara	1,924	457	1,467	23.8
Santa Cruz	531	41	490	7.7
Shasta	786	148	638	18.8
Sierra	8	2	6	25.0
Siskiyou	185	37	148	20.0
Solano	1,056	337	719	31.9
Sonoma	644	200	444	31.1
Stanislaus	1,566	341	1,225	21.8
Sutter	451	33	418	7.3
Tehama	345	57	288	16.5
Trinity	41	19	22	46.3
Tulare	2,528	572	1,956	22.6
Tuolumne	147	36	111	24.5
Ventura	1,227	212	1,015	17.3
Yolo	431	58	373	13.5
Yuba	530	92	438	17.4
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	293	91	202	31.1
Colusa/Sutter/Yolo	963	99	864	10.3
Humboldt/Trinity	496	114	382	23.0
Inyo/Mono	53	14	39	26.4
Merced/Mariposa	1,608	302	1,306	18.8
Santa Cruz/San Benito	688	64	624	9.3
Sierra/Nevada	205	40	165	19.5
Siskiyou/Modoc	223	41	182	18.4

SOURCE: CS 1257 Lines 12 (Cases Open at the End of the Month Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)

PERCENT OF CASES REQUIRING A SUPPORT ORDER WITH ALLEGED FATHERS OR OBLIGORS SERVED WITH A SUMMONS AND COMPLAINT

The purpose of this State Performance Measure is to determine the percent of cases requiring a support order with alleged fathers or obligors served with a summons and complaint to establish a paternity or a support order.⁹ The court process requires that the alleged father or obligor must be served with a summons and complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

During the first half of FFY 2022, a total of 20,489 cases with alleged fathers or obligors were successfully served with a summons and complaint, in comparison to 124,824 cases requiring a support order, which amounts to 16.4 percent of the cases. This is a decrease of 1.5 percentage points from mid-year FFY 2021 of 17.9 percent. See Table L on page 26.

⁹ This percent is calculated from data reported on the CS 1257 Report, line 43 (Number of Cases With Alleged Fathers or Obligors Successfully Served With a Summons and Complaint During the Federal Fiscal Year) divided by the sum of line 17 (Cases With Support Orders Established During the Federal Fiscal Year) and line 12 (Cases Open at the End of the Month Requiring Services to Establish an Order).

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TABLE L
SERVICE OF SUMMONS AND COMPLAINT
SEMI-ANNUAL FFY 2022

	Cases Requiring a Support Order	Cases with Alleged Fathers or Obligor Successfully Served with a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint
STATEWIDE	124,824	20,489	16.4%
Alameda	3,245	557	17.2
Alpine	1	0	0.0
Amador	65	19	29.2
Butte	680	54	7.9
Calaveras	80	24	30.0
Colusa	81	12	14.8
Contra Costa	1,656	328	19.8
Del Norte	192	36	18.8
El Dorado	282	45	16.0
Fresno	6,202	1,692	27.3
Glenn	116	37	31.9
Humboldt	455	82	18.0
Imperial	1,189	265	22.3
Inyo	36	8	22.2
Kern	7,708	1,159	15.0
Kings	867	101	11.6
Lake	265	47	17.7
Lassen	150	51	34.0
Los Angeles	33,364	4,592	13.8
Madera	681	131	19.2
Marin	197	39	19.8
Mariposa	85	4	4.7
Mendocino	274	48	17.5
Merced	1,523	389	25.5
Modoc	38	5	13.2
Mono	17	5	29.4
Monterey	946	216	22.8
Napa	204	47	23.0
Nevada	197	31	15.7
Orange	5,114	899	17.6
Placer	345	62	18.0
Plumas	37	6	16.2
Riverside	9,116	1,650	18.1
Sacramento	7,439	1,169	15.7
San Benito	157	15	9.6
San Bernardino	12,533	1,682	13.4
San Diego	9,636	1,292	13.4
San Francisco	950	188	19.8
San Joaquin	4,258	706	16.6
San Luis Obispo	390	80	20.5
San Mateo	585	158	27.0
Santa Barbara	1,068	150	14.0
Santa Clara	1,924	422	21.9
Santa Cruz	531	28	5.3
Shasta	786	120	15.3
Sierra	8	1	12.5
Siskiyou	185	36	19.5
Solano	1,056	300	28.4
Sonoma	644	163	25.3
Stanislaus	1,566	289	18.5
Sutter	451	45	10.0
Tehama	345	79	22.9
Trinity	41	12	29.3
Tulare	2,528	478	18.9
Tuolumne	147	34	23.1
Ventura	1,227	255	20.8
Yolo	431	80	18.6
Yuba	530	66	12.5
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	293	77	26.3
Colusa/Sutter/Yolo	963	137	14.2
Humboldt/Trinity	496	94	19.0
Inyo/Mono	53	13	24.5
Merced/Mariposa	1,608	393	24.4
Santa Cruz/San Benito	688	43	6.3
Sierra/Nevada	205	32	15.6
Siskiyou/Modoc	223	41	18.4

SOURCE: CS 1257 Lines 12 (Cases Open at the End of the Month Requiring Services to Establish an Order), 17 (Cases With Support Orders Established During the Federal Fiscal Year), and 43 (Number of Cases with Alleged Fathers or Obligor Successfully Served With a Summons and Complaint During the Federal Fiscal Year)

PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED

The State Performance Measure for cases with a medical support order determines the percent of cases with support orders established with medical support ordered and provided. Current Assistance, Former Assistance, Never Assistance, as well as cases closed during the report period, are included in this measure.¹⁰

In the first half of FFY 2022, 37.7 percent of the cases with child support orders established also had medical support ordered and provided. This is an increase of 0.3 percentage points compared to 37.4 percent in the first half of FFY 2021. See Table M on page 28.

¹⁰ This percent is calculated from data reported on CS 1257 Report, line 21a (Cases Open at the End of the Month in Which Medical Support is Ordered and Provided) divided by line 2 (Cases Open at the End of the Month With Support Orders Established) minus line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Month).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2021 - MARCH 2022

TABLE M
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
WITH MEDICAL SUPPORT ORDERED AND PROVIDED
SEMI-ANNUAL FFY 2022

	Cases with Support Orders Established (minus Arrears-Only)	Cases in Which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	704,441	265,636	37.7%
Alameda	20,104	8,669	43.1
Alpine	14	6	42.9
Amador	748	333	44.5
Butte	5,439	2,189	40.2
Calaveras	920	352	38.3
Colusa	505	152	30.1
Contra Costa	16,996	7,566	44.5
Del Norte	1,235	507	41.1
El Dorado	3,574	1,377	38.5
Fresno	39,235	16,112	41.1
Glenn	1,166	457	39.2
Humboldt	3,306	1,388	42.0
Imperial	6,374	2,643	41.5
Inyo	512	165	32.2
Kern	35,691	13,964	39.1
Kings	5,632	2,648	47.0
Lake	1,714	646	37.7
Lassen	933	402	43.1
Los Angeles	142,704	42,294	29.6
Madera	5,175	2,117	40.9
Marin	1,530	658	43.0
Mariposa	442	156	35.3
Mendocino	1,940	615	31.7
Merced	9,707	3,681	37.9
Modoc	171	76	44.4
Mono	154	48	31.2
Monterey	9,170	3,560	38.8
Napa	1,976	870	44.0
Nevada	1,493	590	39.5
Orange	38,930	14,672	37.7
Placer	4,549	2,065	45.4
Plumas	492	172	35.0
Riverside	52,328	18,148	34.7
Sacramento	46,162	12,516	27.1
San Benito	1,230	514	41.8
San Bernardino	61,476	25,298	41.2
San Diego	39,990	23,349	58.4
San Francisco	5,469	2,484	45.4
San Joaquin	23,429	8,954	38.2
San Luis Obispo	3,089	1,442	46.7
San Mateo	5,140	2,006	39.0
Santa Barbara	7,675	2,871	37.4
Santa Clara	15,818	7,047	44.6
Santa Cruz	2,885	1,053	36.5
Shasta	5,744	1,942	33.8
Sierra	47	23	48.9
Siskiyou	1,374	505	36.8
Solano	8,713	3,753	43.1
Sonoma	6,480	2,690	41.5
Stanislaus	15,570	5,499	35.3
Sutter	2,587	1,010	39.0
Tehama	2,111	838	39.7
Trinity	351	122	34.8
Tulare	15,120	5,062	33.5
Tuolumne	1,343	559	41.6
Ventura	11,782	4,428	37.6
Yolo	3,563	1,341	37.6
Yuba	2,434	1,032	42.4
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,025	1,250	41.3
Colusa/Sutter/Yolo	6,655	2,503	37.6
Humboldt/Trinity	3,657	1,510	41.3
Inyo/Mono	666	213	32.0
Merced/Mariposa	10,149	3,837	37.8
Santa Cruz/San Benito	4,115	1,567	38.1
Sierra/Nevada	1,540	613	39.8
Siskiyou/Modoc	1,545	581	37.6

SOURCE: CS 1257 Lines 2 (Cases Open at the End of the Month With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Month), and 21a (Cases Open at the End of the Month in Which Medical Support is Ordered and Provided)

COMPARISON OF RECEIVED COMPLAINTS TO CASES

This State Performance Measure shows a comparison of the number of opened complaints to the total caseload for each LCSA. The purpose of this information is to assess the effectiveness of case management for each county's Child Support Program. The comparison utilizes county caseload to compute the number of complaints per 10,000 cases.¹¹

Family Code section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. DCSS developed the Complaint Resolution Tracking System (CRTS) to ensure uniform complaint resolution data tracking and reporting. All LCSAs are required to use CRTS to enter complaint data.

The semi-annual report is a cumulative count of opened complaints in the CRTS for the first half of the federal fiscal year. Monthly comparative data reports use the CRTS count based on the number of complaints for the month.

During the first half of FFY 2022, CRTS reported 259 complaints opened compared to 293 during the first half of FFY 2021, this represents a decrease of 11.6 percent or 34 less complaints. See Table N on page 30.

¹¹ Complaint information is based on the Number of Opened Complaints in the Complaint Resolution Tracking System (CRTS), Complaint Activity Report, and caseload data reported on the CS 1257 Report, line 1 (Cases Open at the End of the Month).

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DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2021 - MARCH 2022

**TABLE N
COMPARISON OF RECEIVED COMPLAINTS TO CASES
SEMI-ANNUAL FFY 2022**

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
STATEWIDE	1,035,871	259	
Alameda	29,140	2	0.686
Alpine	37	1	270.270
Amador	1,044	0	0.000
Butte	8,962	3	3.347
Calaveras	1,346	0	0.000
Colusa	680	0	0.000
Contra Costa	24,309	4	1.645
Del Norte	2,015	0	0.000
El Dorado	4,973	1	2.011
Fresno	56,100	8	1.426
Glenn	1,575	0	0.000
Humboldt	4,946	1	2.022
Imperial	9,201	0	0.000
Inyo	811	0	0.000
Kern	49,094	6	1.222
Kings	8,360	1	1.196
Lake	2,542	3	11.802
Lassen	1,405	0	0.000
Los Angeles	215,191	107	4.972
Madera	6,346	0	0.000
Marin	3,457	1	2.893
Mariposa	636	0	0.000
Mendocino	3,009	0	0.000
Merced	14,462	2	1.383
Modoc	270	0	0.000
Mono	203	0	0.000
Monterey	13,033	5	3.836
Napa	2,849	2	7.020
Nevada	2,420	0	0.000
Orange	56,840	14	2.463
Placer	6,282	0	0.000
Plumas	726	0	0.000
Riverside	73,916	10	1.353
Sacramento	66,486	12	1.805
San Benito	1,725	0	0.000
San Bernardino	88,874	25	2.813
San Diego	59,219	9	1.520
San Francisco	9,131	0	0.000
San Joaquin	32,319	8	2.475
San Luis Obispo	3,925	0	0.000
San Mateo	7,821	0	0.000
Santa Barbara	10,856	0	0.000
Santa Clara	26,712	0	0.000
Santa Cruz	4,658	0	0.000
Shasta	9,247	5	5.407
Sierra	89	0	0.000
Siskiyou	2,236	0	0.000
Solano	13,655	1	0.732
Sonoma	9,927	1	1.007
Stanislaus	23,633	7	2.962
Sutter	3,744	1	2.671
Tehama	3,232	0	0.000
Trinity	650	0	0.000
Tulare	22,118	5	2.261
Tuolumne	2,105	1	4.751
Ventura	17,667	10	5.660
Yolo	6,124	2	3.266
Yuba	3,538	1	2.826
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,532	2	4.413
Colusa/Sutter/Yolo	10,548	3	2.844
Humboldt/Trinity	5,596	1	1.787
Inyo/Mono	1,014	0	0.000
Merced/Mariposa	15,098	2	1.325
Santa Cruz/San Benito	6,383	0	0.000
Sierra/Nevada	2,509	0	0.000
Siskiyou/Modoc	2,506	0	0.000

SOURCE: CS 1257 Line 1 (Cases Open at the End of the Month); and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

DEFINITIONS

California's Child Support Program operates within a complex federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** - The state child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A case in which a state provides child support services as directed by the state or tribal Child Support Program that is authorized by Title IV-D of the Social Security Act. A IV-D case is comprised of:
 - A dependent child or children
 - A custodial party who may be a parent, caretaker relative or other custodian, including an entity such as a foster care agency; and
 - A noncustodial parent or parents, a mother, a father, or a putative father whose paternity has not been legally established.
- **Current Assistance Case** - A case where the children are: (1) recipients of Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In addition, the children's support rights have been assigned by a caretaker relative to a state or tribe, and a referral to the state or tribal child support agency has been made. Also, a TANF IV-D case or Foster Care IV-D case.
- **Former Assistance Case** - A case where the children formerly received Title IV-A (AFDC or TANF) or Title IV-E foster care services.
- **Never Assistance Case** - A Title IV-D case that is not currently and has never in the past received aid under AFDC, CalWorks (which includes legal immigrant program), or foster care.

- **Medical Support** - Medical coverage provided for a child or children pursuant to an order. This includes: (1) private health insurance, (2) publicly-funded health coverage if a parent is ordered by a court or administrative process to provide cash medical support payments to help pay the cost of Medicaid or Children's Health Insurance Program (CHIP), (3) cash medical support, including payment of health insurance premiums, and (4) payment of medical bills (including dental or eye care). Indian Health Service and Tricare are acceptable forms of medical support. Medical support may be provided by the custodial parent, noncustodial parent or another person, such as a stepparent.
- **Support Order** - A judgment or order of support, including medical support, whether temporary, final, or subject to modification, termination, or remission, regardless of the kind of action or proceeding in which it is entered.
- **Paternity** - The legal establishment of fatherhood for a child, either by court determination, administrative process, tribal custom or voluntary acknowledgment. A paternity acknowledgment involves the legal establishment of fatherhood for a child through a voluntary acknowledgment signed by both parents as part of an in-hospital or other acknowledgment service.