

Electronic Income Withholding Order

California Child Support Services

Fact Sheet

Do you receive numerous paper Income Withholding Orders? Register for Electronic Income Withholding Order.

Employers have two options when registering for the Electronic Income Withholding Order (e-IWO) process. The System-to-System Option or the No Programming Option.

Options 1: System-to-System Option

This option is optimal for employers that receive a high volume of IWOs and have the technical support for programming and implementation. By choosing this option, allow 3-5 months to begin receiving the e-IWOs.

Option 2: No Programming Option

The best option for employers that receive a low volume of IWOs. Within the no programming option employers have the option to receive a PDF copy of the IWO and a PDF or Excel acknowledgement. This option can be implemented in less than 3 weeks.

Employers may choose the e-IWO implementation option that will fit their needs, regardless of IWO volume or number of employees.

The federal Office of Child Support Services (OCSS) created an efficient and cost effective method for child support agencies and employers to electronically exchange the following information:

- ⇒ Receive Income Withholding Orders (IWOs)
- ⇒ Send Acknowledgement of acceptance or rejection of IWOs
- ⇒ Notification of employee receiving a bonus/Lump sum payment
- ⇒ Notification of employee terminations

For additional information visit:

<https://www.acf.hhs.gov/css/employers/e-iwo>
Or contact the e-IWO Team at eiwomail@acf.hhs.gov

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