

**CALIFORNIA**  
**CHILD SUPPORT SERVICES**

**SEMI-ANNUAL REPORT  
TO THE LEGISLATURE**

**CHILD SUPPORT PERFORMANCE  
AND STATISTICS**

**OCTOBER 2022 THROUGH MARCH 2023**

**Prepared by the Data Performance Analysis Branch**

*Issued December 2023*

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## EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(c) and 17600(g), requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the Child Support Program and the performance of local child support agencies (LCSAs). This semi-annual report covers the performance results for the first two quarters of Federal Fiscal Year (FFY) 2023, beginning October 1, 2022, and ending March 31, 2023. The report provides detailed state and local level information on performance measures except for data on program costs, program administration and cost effectiveness as these are only available on an annual basis.

DCSS established Child Support Program performance standards effective January 1, 2001, consisting of the federal and state measures to uniformly assess performance at national, state, and local levels.

### Federal Performance Measures

- ✓ Paternity Establishment
- ✓ Child Support Order Establishment
- ✓ Collections on Current Support
- ✓ Collections on Arrears
- ✓ Cost Effectiveness (*collections compared to the cost of collections, available on an annual basis only*)

### State Performance Measures

- ✓ Percent of Cases with Collections of Current Support
- ✓ Average Amount Distributed per Case with a Collection
- ✓ Percent of Cases with a Support Order Established During Report Period
- ✓ Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
- ✓ Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- ✓ Comparison of Received Complaints to Cases (*customer service*)
- ✓ Total Direct Cost of Administering the LCSAs, including share of costs, and the incentive funding received by each county (*available on an annual basis only*)

- ✓ Total Indirect Cost of Administering the LCSAs, including share of costs, and the incentive funding received by each county *(available on an annual basis only)*

For the semi-annual period ending March 31, 2023, California exceeded the minimum threshold on these federal performance measures: Paternity Establishment; Child Support Order Establishment; Collections on Current Support; and Collections on Arrears.

FC section 17600(c)(4)(A) requires DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification.

FC section 17600(c)(4)(B) mandates that DCSS report semi-annually on the *indirect* program costs, showing all overhead charges; however, the data required is only available to the Department on an annual basis and therefore cannot be included in this report. The absence of this information also makes it impossible to calculate the cost effectiveness measure at the mid-year point.

## CHILD SUPPORT PERFORMANCE OVERVIEW

### Statutory Requirements

This report satisfies the requirement of FC sections 17600(c) and 17600(g) requiring a semi-annual report of data compiled on California's Child Support Program.

### Performance Measures

Some data is only available annually; therefore, this report does not include data for all the State and Federal Performance Measures. The semi-annual report addresses the following performance measures:

#### Federal Performance Measures

- ✓ Paternity Establishment Percentage (PEP)
  - Statewide PEP
  - IV-D PEP
- ✓ Percent of Cases with a Support Order Established
- ✓ Percent of Collections on Current Support
- ✓ Percent of Cases with Collections on Arrears

See Table A on page 6 for a summary of the Federal Performance Measures comparing the semi-annual periods of March 2022 and March 2023.

#### State Performance Measures

- ✓ Percent of Cases with Collections of Current Support
- ✓ Average Amount Distributed per Case with a Collection
- ✓ Percent of Cases with a Support Order Established During Report Period
- ✓ Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
- ✓ Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- ✓ Comparison of Received Complaints to Cases

See Table B on page 7 for a summary of the State Performance Measures comparing the semi-annual periods of March 2022 and March 2023.

The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA) implemented an incentive funding system based on Federal Performance Measures. The intent of the incentive funding system is to use specific performance measures to gauge the program's success in achieving federally set goals and objectives and to reward states for achieving these goals.

States must meet a minimum threshold for each performance measure to earn incentive payments. Failure to meet a threshold not only disqualifies a state from earning incentive payments on that measure but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The State Performance Measures were established by California to monitor aspects of the Child Support Program not covered by the Federal Performance Measures, giving DCSS additional insight and indicators to measure program accomplishments.

Overall, both federal and state performance measures are a means to effectively and continuously, monitor, evaluate, and improve the performance of the Child Support Program.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2022 - MARCH 2023

**TABLE A**  
**COMPARISON OF FEDERAL PERFORMANCE MEASURES - PREVIOUS YEAR**  
**SEMI-ANNUAL FFY 2022 and 2023**

	Statewide Paternity Establishment Percentage (PEP)		IV-D Paternity Establishment Percentage (PEP)		Cases with Support Orders Established		Collections on Current Support		Cases with Collections on Arrears	
	Mar 22	Mar 23	Mar 22	Mar 23	Mar 22	Mar 23	Mar 22	Mar 23	Mar 22	Mar 23
<b>STATEWIDE</b>	<b>97.1%</b>	<b>96.0%</b>	<b>95.3%</b>	<b>101.3%</b>	<b>92.3%</b>	<b>89.1%</b>	<b>62.3%</b>	<b>62.9%</b>	<b>58.5%</b>	<b>56.5%</b>
Alameda	93.0	96.2	95.9	98.2	92.3	89.6	64.0	64.4	64.2	62.2
Alpine	*	*	100.0	86.7	97.3	97.1	30.7	30.3	61.3	53.3
Amador	83.6	66.7	99.7	104.9	95.7	95.4	71.0	70.9	63.7	58.4
Butte	96.0	93.4	95.6	98.9	95.0	93.5	58.9	60.6	55.6	53.9
Calaveras	*	*	97.8	103.5	97.0	96.7	66.9	67.3	61.3	59.5
Colusa	*	*	92.1	96.3	91.2	88.9	65.2	66.4	58.0	59.1
Contra Costa	103.1	86.4	95.7	100.4	95.6	93.0	68.9	67.9	62.3	60.5
Del Norte	151.9	110.6	96.4	104.1	93.7	91.2	57.6	55.9	50.5	46.1
El Dorado	89.8	110.8	97.2	100.3	96.5	96.0	70.0	70.1	60.8	57.1
Fresno	92.7	102.8	97.5	102.6	93.7	92.1	54.0	53.1	53.8	51.1
Glenn	*	*	101.2	102.7	96.4	94.8	60.2	60.4	56.9	52.1
Humboldt	98.1	95.0	98.0	102.3	93.6	93.4	62.5	63.6	55.2	55.5
Imperial	101.4	89.4	91.7	97.3	91.5	90.5	65.9	68.3	56.2	55.4
Inyo	100.0	111.1	93.8	105.5	96.7	96.7	63.6	65.6	53.2	56.7
Kern	94.1	88.6	93.8	101.0	91.5	87.7	55.2	56.5	52.0	48.8
Kings	90.9	93.6	97.3	101.9	93.2	90.8	67.6	68.6	59.6	56.8
Lake	98.6	80.6	104.1	105.0	93.1	90.6	55.8	60.4	55.5	50.7
Lassen	109.4	85.5	98.0	101.1	92.4	91.3	61.6	61.0	52.3	49.8
Los Angeles	92.1	95.2	92.7	102.4	89.7	82.8	59.5	60.3	57.1	55.5
Madera	128.9	94.7	101.1	110.6	94.8	93.3	61.3	61.3	59.5	57.1
Marin	119.2	95.9	94.6	98.6	95.9	94.2	78.1	77.7	52.7	53.3
Mariposa	*	*	102.2	103.6	88.8	88.6	65.3	71.1	56.7	51.6
Mendocino	90.1	96.9	98.1	106.3	93.9	93.4	61.9	63.7	58.5	56.1
Merced	104.2	106.2	97.7	105.1	93.4	91.9	60.3	62.0	56.3	55.4
Modoc	*	*	91.4	107.5	88.9	83.4	58.4	58.6	49.2	44.4
Mono	75.0	18.8	103.4	95.4	95.6	94.9	67.4	64.7	63.4	59.7
Monterey	103.1	102.7	98.5	102.9	96.0	94.4	63.0	64.1	58.6	57.5
Napa	113.1	120.7	98.3	98.4	96.1	95.4	70.3	71.0	63.5	60.2
Nevada	124.8	96.1	99.9	100.3	94.0	93.5	74.7	73.5	68.5	63.1
Orange	97.9	96.3	95.7	97.8	93.9	92.7	65.0	65.5	58.9	56.8
Placer	123.8	86.9	97.7	101.5	96.4	95.9	72.3	73.2	65.8	63.9
Plumas	44.4	30.8	93.6	102.5	96.6	96.4	68.0	63.3	63.6	64.3
Riverside	99.5	88.4	97.0	102.3	92.7	89.9	58.1	59.7	55.9	54.5
Sacramento	107.0	93.5	95.6	99.4	93.2	91.4	61.6	62.0	58.5	56.1
San Benito	103.0	106.0	95.6	100.7	93.1	91.0	68.2	68.5	63.6	59.9
San Bernardino	89.3	96.5	93.3	100.0	90.7	88.7	61.5	61.5	59.1	57.1
San Diego	98.2	93.0	94.8	97.1	88.3	86.1	65.8	66.9	63.1	61.2
San Francisco	100.6	110.1	94.8	96.6	92.4	91.5	70.5	70.7	64.6	63.6
San Joaquin	90.4	107.2	95.8	101.7	91.3	89.0	62.3	62.1	58.7	55.7
San Luis Obispo	113.9	97.6	102.7	107.0	93.2	91.9	67.6	65.9	64.6	59.7
San Mateo	129.1	110.9	96.0	100.0	95.2	94.3	69.5	69.9	63.1	63.2
Santa Barbara	100.3	110.5	98.3	101.4	93.6	94.1	64.0	64.4	59.8	57.3
Santa Clara	92.3	98.1	95.1	100.8	95.7	94.0	64.4	66.1	64.7	63.5
Santa Cruz	87.3	123.0	92.6	96.6	90.5	88.1	62.8	63.7	60.8	57.4
Shasta	94.7	94.9	92.6	103.0	94.5	94.2	66.3	65.8	59.3	56.6
Sierra	*	*	104.8	117.8	94.4	90.7	62.8	60.0	62.7	65.0
Siskiyou	83.9	110.8	95.2	101.2	94.5	93.3	66.5	67.7	58.2	58.1
Solano	114.5	83.9	97.3	104.3	95.5	93.6	63.3	63.7	60.7	59.0
Sonoma	112.9	91.5	100.6	101.4	95.8	94.4	68.3	69.1	62.4	59.6
Stanislaus	104.1	98.3	97.2	101.5	96.1	94.3	61.5	62.5	57.6	55.6
Sutter	*	*	94.0	102.5	91.3	88.8	66.4	65.0	57.1	51.8
Tehama	127.9	92.7	97.5	105.0	92.9	90.7	61.0	59.0	57.0	54.1
Trinity	*	*	92.3	99.6	97.1	94.5	64.6	64.0	59.8	61.7
Tulare	106.4	101.0	106.7	112.4	92.7	85.9	69.3	69.0	57.9	56.5
Tuolumne	86.1	113.1	97.5	98.3	95.6	97.0	68.7	69.0	60.2	59.7
Ventura	113.1	100.3	96.5	101.5	95.0	94.1	65.5	65.7	62.0	59.1
Yolo	100.0	102.3	94.9	98.3	95.1	93.8	68.6	71.1	60.5	56.7
Yuba	93.5	90.4	100.9	105.9	90.6	86.9	60.5	63.0	56.1	57.7
<b>Regionalized Local Child Support Agencies</b>										
Ama/Alp/Cala/Tuol	*	*	98.2	101.5	96.1	96.6	68.6	68.8	61.3	59.3
Colusa/Sutter/Yolo	*	*	94.4	99.8	93.5	91.7	67.6	68.8	59.2	55.2
Humboldt/Trinity	*	*	97.4	102.0	94.0	93.5	62.7	63.6	55.9	56.3
Inyo/Mono	93.6	82.7	96.0	103.0	96.4	96.3	64.7	65.4	55.1	57.2
Merced/Mariposa	*	*	97.9	105.0	93.2	91.7	60.5	62.3	56.3	55.2
Santa Cruz/San Benito	89.9	120.4	93.5	97.8	91.2	88.9	64.5	65.3	61.6	58.1
Sierra/Nevada	*	*	100.1	100.8	94.1	93.4	74.4	73.3	68.3	63.1
Siskiyou/Modoc	*	*	94.7	102.0	93.9	92.1	65.6	66.7	57.4	56.7

SOURCE: CS 1257 Lines 1, 2, 5a, 6, 9, 24, 25, 28, 29; and 8a (Vital Records (VR) Data)

\* No activity reported by VR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, PEP cannot be calculated.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2022 - MARCH 2023

**TABLE B**  
COMPARISON OF STATE PERFORMANCE MEASURES - PREVIOUS YEAR  
SEMI-ANNUAL FFY 2022 and 2023

	Percent of Cases with Collections of Current Support		Average Amount Distributed per Case with a Collection		Percent of Cases with a Support Order Established During Report Period		Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint		Percent of Cases with Support Orders Established with Medical Support Ordered and Provided		Complaints per Ten Thousand Cases	
	Mar 22	Mar 23	Mar 22	Mar 23	Mar 22	Mar 23	Mar 22	Mar 23	Mar 22	Mar 23	Mar 22	Mar 23
<b>STATEWIDE</b>	<b>76.5%</b>	<b>75.2%</b>	<b>\$2,217</b>	<b>\$2,297</b>	<b>17.2%</b>	<b>14.4%</b>	<b>16.4%</b>	<b>14.2%</b>	<b>37.7%</b>	<b>52.6%</b>		
Alameda	78.2	76.2	2,435	2,598	15.4	16.5	17.2	16.3	43.1	57.0	0.686	2.741
Alpine	75.0	33.3	1,253	1,416	0.0	50.0	0.0	0.0	42.9	30.8	270.270	0.000
Amador	85.8	84.2	2,208	2,387	27.7	38.1	29.2	22.6	44.5	55.0	0.000	9.497
Butte	72.0	72.8	1,781	1,935	14.1	14.9	7.9	12.3	40.2	52.9	3.347	5.728
Calaveras	80.2	80.4	2,071	2,193	46.3	43.9	30.0	29.3	38.3	47.5	0.000	7.474
Colusa	79.6	77.2	2,318	2,264	9.9	13.1	14.8	19.2	30.1	37.8	0.000	0.000
Contra Costa	79.3	77.9	2,579	2,627	26.2	19.6	19.8	18.5	44.5	55.8	1.645	1.633
Del Norte	71.2	65.7	1,350	1,392	17.7	13.0	18.8	15.3	41.1	56.2	0.000	0.000
El Dorado	79.9	78.6	2,341	2,332	25.5	27.8	16.0	18.9	38.5	51.4	2.011	0.000
Fresno	70.4	67.9	1,778	1,890	19.6	22.5	27.3	25.8	41.1	59.5	1.426	1.574
Glenn	76.0	73.1	1,854	2,162	30.2	28.9	31.9	25.2	39.2	49.8	0.000	0.000
Humboldt	74.4	74.0	1,701	1,763	20.9	26.3	18.0	18.6	42.0	53.2	2.022	2.023
Imperial	77.9	76.9	2,212	2,359	23.5	21.2	22.3	19.5	41.5	53.4	0.000	1.075
Inyo	75.8	78.5	1,858	1,761	19.4	31.9	22.2	31.9	32.2	39.5	0.000	0.000
Kern	69.7	67.9	1,966	2,046	15.0	11.8	15.0	13.1	39.1	55.3	1.222	1.950
Kings	82.0	80.3	1,789	1,827	19.1	20.0	11.6	23.2	47.0	62.5	1.196	0.000
Lake	74.0	71.5	1,871	1,949	19.6	19.2	17.7	19.5	37.7	51.6	11.802	0.000
Lassen	74.8	73.0	1,892	1,786	22.7	22.6	34.0	28.2	43.1	59.6	0.000	0.000
Los Angeles	74.0	73.2	2,304	2,363	13.2	9.3	13.8	9.6	29.6	48.0	4.972	5.177
Madera	77.8	77.0	1,677	1,781	35.2	35.0	19.2	27.6	40.9	58.4	0.000	0.000
Marin	84.6	83.8	3,332	3,277	23.4	15.7	19.8	16.2	43.0	53.3	2.893	0.000
Mariposa	80.0	79.0	1,860	1,994	5.9	17.5	4.7	14.4	35.3	52.3	0.000	15.873
Mendocino	77.5	75.8	1,661	1,824	20.1	31.2	17.5	38.3	31.7	43.3	0.000	0.000
Merced	74.9	74.9	1,695	1,810	19.5	20.4	25.5	22.3	37.9	57.5	1.383	3.410
Modoc	71.4	70.9	1,616	1,602	10.5	11.7	13.2	18.3	44.4	59.1	0.000	0.000
Mono	85.7	82.5	2,052	2,161	41.2	29.4	29.4	35.3	31.2	34.7	0.000	0.000
Monterey	76.6	76.3	2,495	2,596	30.8	27.6	22.8	21.3	38.8	48.0	3.836	2.294
Napa	82.6	81.6	2,509	2,684	34.3	26.9	23.0	17.9	44.0	50.2	7.020	0.000
Nevada	86.5	82.9	2,205	2,352	19.3	20.6	15.7	15.7	39.5	49.9	0.000	0.000
Orange	77.4	76.5	2,563	2,624	19.4	18.3	17.6	16.1	37.7	47.0	2.463	2.137
Placer	83.1	82.3	3,195	3,183	24.6	31.1	18.0	26.5	45.4	52.1	0.000	0.000
Plumas	82.1	82.4	2,110	2,128	29.7	25.0	16.2	22.2	35.0	44.9	0.000	14.347
Riverside	73.6	72.9	2,256	2,338	19.1	12.6	18.1	11.9	34.7	48.3	1.353	0.789
Sacramento	76.7	75.2	1,985	2,070	19.9	15.1	15.7	15.6	27.1	48.1	1.805	1.801
San Benito	80.6	78.9	2,449	2,740	14.6	17.0	9.6	8.7	41.8	50.9	0.000	0.000
San Bernardino	78.2	76.0	2,060	2,127	14.6	15.6	13.4	15.1	41.2	55.7	2.813	2.487
San Diego	80.8	79.6	2,468	2,559	18.1	12.1	13.4	10.1	58.4	65.2	1.520	2.035
San Francisco	82.4	81.6	2,111	2,166	19.4	21.6	19.8	21.4	45.4	57.2	0.000	0.000
San Joaquin	78.0	75.6	2,062	2,178	18.1	14.9	16.6	16.0	38.2	55.5	2.475	0.891
San Luis Obispo	82.7	79.7	2,831	3,000	21.8	26.2	20.5	24.0	46.7	56.7	0.000	4.898
San Mateo	82.6	82.4	2,934	3,042	24.6	26.7	27.0	27.4	39.0	44.3	0.000	0.000
Santa Barbara	79.3	77.0	2,229	2,311	16.9	29.6	14.0	22.2	37.4	48.6	0.000	1.889
Santa Clara	78.7	78.2	2,427	2,516	23.8	17.2	21.9	19.6	44.6	56.5	0.000	0.000
Santa Cruz	77.4	75.4	2,276	2,309	7.7	5.8	5.3	5.4	36.5	45.6	0.000	2.145
Shasta	77.6	75.5	1,667	1,737	18.8	24.9	15.3	21.3	33.8	50.3	5.407	2.162
Sierra	69.0	77.8	1,373	1,155	25.0	21.4	12.5	7.1	48.9	63.6	0.000	0.000
Siskiyou	77.5	74.6	1,393	1,459	20.0	22.4	19.5	17.8	36.8	48.9	0.000	0.000
Solano	78.4	76.6	2,217	2,359	31.9	23.7	28.4	21.8	43.1	55.3	0.732	1.453
Sonoma	80.8	80.1	2,287	2,389	31.1	26.1	25.3	24.4	41.5	49.4	1.007	2.045
Stanislaus	77.1	75.5	2,207	2,298	21.8	18.2	18.5	14.9	35.3	51.5	2.962	0.856
Sutter	76.6	74.2	1,961	1,916	7.3	10.7	10.0	12.9	39.0	54.1	2.671	0.000
Tehama	73.9	71.6	1,722	1,839	16.5	19.8	22.9	16.8	39.7	53.6	0.000	0.000
Trinity	72.1	77.8	1,701	1,815	46.3	13.2	29.3	5.3	34.8	46.8	0.000	0.000
Tulare	81.3	80.5	1,810	1,871	22.6	15.2	18.9	14.6	33.5	57.3	2.261	2.462
Tuolumne	78.3	77.8	1,931	2,027	24.5	33.3	23.1	29.8	41.6	52.6	4.751	14.822
Ventura	79.5	77.1	2,323	2,363	17.3	23.5	20.8	23.4	37.6	47.3	5.660	1.713
Yolo	79.9	77.8	1,934	2,033	13.5	18.4	18.6	18.2	37.6	47.7	3.266	4.969
Yuba	75.2	75.1	1,863	1,925	17.4	14.1	12.5	13.5	42.4	57.3	2.826	5.433
<b>Regionalized Local Child Support Agencies</b>												
Ama/Alp/Cala/Tuol	80.8	80.1	2,033	2,159	31.1	37.9	26.3	27.3	41.3	51.5	4.413	11.236
Colusa/Sutter/Yolo	78.8	76.5	1,967	2,010	10.3	14.4	14.2	15.8	37.6	49.4	2.844	2.841
Humboldt/Trinity	74.1	74.4	1,701	1,769	23.0	25.4	19.0	17.7	41.3	52.7	1.787	1.803
Inyo/Mono	78.4	79.5	1,904	1,850	26.4	31.3	24.5	32.8	32.0	38.4	0.000	0.000
Merced/Mariposa	75.1	75.0	1,701	1,816	18.8	20.3	24.4	21.9	37.8	57.3	1.325	3.924
Santa Cruz/San Benito	78.3	76.4	2,326	2,432	9.3	8.5	6.3	6.2	38.1	47.1	0.000	1.573
Sierra/Nevada	86.0	82.8	2,182	2,312	19.5	20.7	15.6	15.2	39.8	50.4	0.000	0.000
Siskiyou/Modoc	76.9	74.2	1,411	1,472	18.4	20.1	18.4	17.9	37.6	50.1	0.000	0.000

SOURCE: CS 1257 Lines 1, 2, 2e, 12, 17, 18, 21a, 25, 27, 43, 44, 45; and CRTS Complaint Activity Report



## FEDERAL PERFORMANCE MEASURES

### STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children for whom paternity has been established or acknowledged during the current FFY, to the total number of children born out-of-wedlock in the state during the prior calendar year, expressed as a percentage.<sup>1</sup> This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgment is filed or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their PEP evaluated using one of two measures: IV-D PEP or Statewide PEP. DCSS elects to use the Statewide PEP measure. The IV-D PEP measure is also included in this report on pages 10 and 11.

For this mid-year report, the Statewide Paternity Establishment is 96.0 percent, a decrease of 1.1 percentage points compared to 97.1 percent in the first half of FFY 2022. See Table C on page 9.

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<sup>1</sup> This percent is calculated from data reported on the CS 1257 Report, line 9 (Children in the State With Paternity Established or Acknowledged During the Federal Fiscal Year) divided by line 8a (Children in the State Born Out-of-Wedlock During the Prior Year) Vital Records (VR) Data. For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent. The minimum federal performance threshold is 50 percent.

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**TABLE C**  
**STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE**  
**SEMI-ANNUAL FFY 2023**

	Births to Unwed Parents (March 2022)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
<b>STATEWIDE</b>	<b>80,406</b>	<b>77,207</b>	<b>96.0%</b>
Alameda	2,326	2,237	96.2
Alpine	0	0	*
Amador	81	54	66.7
Butte	543	507	93.4
Calaveras	0	14	*
Colusa	0	5	*
Contra Costa	1,484	1,282	86.4
Del Norte	66	73	110.6
El Dorado	139	154	110.8
Fresno	3,851	3,960	102.8
Glenn	0	13	*
Humboldt	340	323	95.0
Imperial	632	565	89.4
Inyo	36	40	111.1
Kern	3,480	3,083	88.6
Kings	576	539	93.6
Lake	129	104	80.6
Lassen	69	59	85.5
Los Angeles	21,487	20,463	95.2
Madera	226	214	94.7
Marin	194	186	95.9
Mariposa	1	7	*
Mendocino	223	216	96.9
Merced	777	825	106.2
Modoc	0	4	*
Mono	16	3	18.8
Monterey	1,204	1,237	102.7
Napa	135	163	120.7
Nevada	152	146	96.1
Orange	4,682	4,509	96.3
Placer	1,139	990	86.9
Plumas	13	4	30.8
Riverside	5,173	4,571	88.4
Sacramento	2,938	2,748	93.5
San Benito	84	89	106.0
San Bernardino	5,747	5,548	96.5
San Diego	5,625	5,229	93.0
San Francisco	1,143	1,259	110.1
San Joaquin	1,844	1,976	107.2
San Luis Obispo	378	369	97.6
San Mateo	330	366	110.9
Santa Barbara	1,265	1,398	110.5
Santa Clara	2,862	2,808	98.1
Santa Cruz	466	573	123.0
Shasta	433	411	94.9
Sierra	0	0	*
Siskiyou	74	82	110.8
Solano	921	773	83.9
Sonoma	849	777	91.5
Stanislaus	2,096	2,061	98.3
Sutter	2	25	*
Tehama	137	127	92.7
Trinity	1	1	*
Tulare	1,689	1,706	101.0
Tuolumne	99	112	113.1
Ventura	1,581	1,586	100.3
Yolo	262	268	102.3
Yuba	406	367	90.4
<b>Regionalized Local Child Support Agencies</b>			
Ama/Alp/Cala/Tuol	180	180	*
Colusa/Sutter/Yolo	264	298	*
Humboldt/Trinity	341	324	*
Inyo/Mono	52	43	82.7
Merced/Mariposa	778	832	*
Santa Cruz/San Benito	550	662	120.4
Sierra/Nevada	152	146	*
Siskiyou/Modoc	74	86	*

SOURCE: CS 1257 Line 9 (Children in the State with Paternity Established or Acknowledged During the Federal Fiscal Year and Line 8a (Children in the State Born Out-of-Wedlock During the Prior Year) - Vital Records (VR) Data  
For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.  
Due to adjustments made to the CS 1257, line 9 statewide total count was reduced by 2. Therefore, the sum of the individual LCSA data for line 9 will not equal the statewide total.  
\* No activity reported by VR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, PEP cannot be calculated.

## IV-D PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for IV-D Paternity Establishment Percentage (IV-D PEP) measures the ratio of the total number of children in the IV-D caseload at the end of the current month for whom paternity has been established or acknowledged, to the total number of children in the IV-D caseload at the end of the month (prior year) who were born out-of-wedlock, expressed as a percentage.<sup>2</sup>

Though California opts to use Statewide PEP as its Federal Performance Measure, IV-D PEP is provided to LCSAs in comparative data reports to monitor additional elements of paternity establishment performance at the local level.

At mid-year FFY 2023, the IV-D Paternity Establishment was 101.3 percent which is an increase of 6.0 percentage points compared to 95.3 percent in the first half of FFY 2022. See Table D on page 11.

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<sup>2</sup> This percent is calculated from data reported on the CS 1257 Report, line 6 (Children in IV-D Cases Open During or at the End of the Fiscal Year With Paternity Established or Acknowledged) divided by line 5a (Children in IV-D Cases Open at the End of the Month (Prior Year) Who Were Born Out-of-Wedlock). For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent. The minimum federal performance threshold is 50 percent.

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**TABLE D**  
**IV-D PATERNITY ESTABLISHMENT PERCENTAGE**  
**SEMI-ANNUAL FFY 2023**

	Children in IV-D Cases Open at End of Report Period Who Were Born Out- of-Wedlock (March 2022)	Children in IV-D Cases with Paternity Established or Acknowledged (March 2023)	IV-D Paternity Establishment Percentage (PEP)
<b>STATEWIDE</b>	<b>743,228</b>	<b>752,833</b>	<b>101.3%</b>
Alameda	19,774	19,425	98.2
Alpine	15	13	86.7
Amador	634	665	104.9
Butte	4,857	4,803	98.9
Calaveras	801	829	103.5
Colusa	435	419	96.3
Contra Costa	16,751	16,817	100.4
Del Norte	1,045	1,088	104.1
El Dorado	2,464	2,472	100.3
Fresno	41,757	42,828	102.6
Glenn	1,001	1,028	102.7
Humboldt	2,925	2,991	102.3
Imperial	7,207	7,013	97.3
Inyo	456	481	105.5
Kern	38,076	38,439	101.0
Kings	6,041	6,154	101.9
Lake	1,743	1,830	105.0
Lassen	826	835	101.1
Los Angeles	173,537	177,753	102.4
Madera	5,051	5,584	110.6
Marin	1,262	1,244	98.6
Mariposa	363	376	103.6
Mendocino	1,864	1,982	106.3
Merced	10,646	11,188	105.1
Modoc	187	201	107.5
Mono	152	145	95.4
Monterey	9,419	9,689	102.9
Napa	1,674	1,648	98.4
Nevada	1,384	1,388	100.3
Orange	37,590	36,754	97.8
Placer	3,486	3,539	101.5
Plumas	405	415	102.5
Riverside	54,686	55,945	102.3
Sacramento	44,955	44,706	99.4
San Benito	1,218	1,226	100.7
San Bernardino	68,915	68,895	100.0
San Diego	42,201	40,987	97.1
San Francisco	5,694	5,503	96.6
San Joaquin	24,851	25,266	101.7
San Luis Obispo	2,643	2,828	107.0
San Mateo	4,702	4,701	100.0
Santa Barbara	7,427	7,534	101.4
Santa Clara	15,322	15,447	100.8
Santa Cruz	2,921	2,822	96.6
Shasta	4,950	5,098	103.0
Sierra	45	53	117.8
Siskiyou	1,289	1,305	101.2
Solano	8,672	9,042	104.3
Sonoma	5,881	5,964	101.4
Stanislaus	15,420	15,658	101.5
Sutter	2,330	2,389	102.5
Tehama	1,849	1,942	105.0
Trinity	275	274	99.6
Tulare	16,644	18,701	112.4
Tuolumne	1,099	1,080	98.3
Ventura	11,641	11,819	101.5
Yolo	3,345	3,288	98.3
Yuba	2,402	2,544	105.9
<b>Regionalized Local Child Support Agencies</b>			
Ama/Alp/Cala/Tuol	2,549	2,587	101.5
Colusa/Sutter/Yolo	6,110	6,096	99.8
Humboldt/Trinity	3,200	3,265	102.0
Inyo/Mono	608	626	103.0
Merced/Mariposa	11,009	11,564	105.0
Santa Cruz/San Benito	4,139	4,048	97.8
Sierra/Nevada	1,429	1,441	100.8
Siskiyou/Modoc	1,476	1,506	102.0

SOURCE: CS 1257 Lines 5a (Children in IV-D Cases Open at the End of the Month (Prior Year) Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Fiscal Year With Paternity Established or Acknowledged). For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent. Due to adjustments made to the CS 1257, lines 5a and 6 statewide total counts were reduced by 1,977 and 2,220, respectively. Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

## PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.<sup>3</sup> Support orders are defined as legally established enforceable orders, including orders for medical support. Establishing a support order is required to legally enforce collections.

Midway through FFY 2023, the number of cases statewide was nearly 1.1 million. The number of cases with support orders established was 943,092 or 89.1 percent. This was a decrease of 3.2 percentage points compared to 92.3 percent in the first half of FFY 2022. See Table E on page 13.

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<sup>3</sup> This percent is calculated from data reported on the CS 1257 Report, line 2 (Cases Open at the End of the Month with Support Orders Established) divided by line 1 (Cases Open at the End of the Month). The minimum federal performance threshold is 50 percent.

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**TABLE E**  
**PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED**  
**SEMI-ANNUAL FFY 2023**

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
<b>STATEWIDE</b>	<b>1,059,025</b>	<b>943,092</b>	<b>89.1%</b>
Alameda	29,188	26,148	89.6
Alpine	35	34	97.1
Amador	1,053	1,005	95.4
Butte	8,729	8,164	93.5
Calaveras	1,338	1,294	96.7
Colusa	674	599	88.9
Contra Costa	24,498	22,784	93.0
Del Norte	2,095	1,911	91.2
El Dorado	4,927	4,728	96.0
Fresno	57,174	52,634	92.1
Glenn	1,587	1,505	94.8
Humboldt	4,944	4,618	93.4
Imperial	9,299	8,413	90.5
Inyo	780	754	96.7
Kern	51,269	44,972	87.7
Kings	8,566	7,781	90.8
Lake	2,602	2,358	90.6
Lassen	1,410	1,288	91.3
Los Angeles	231,810	191,969	82.8
Madera	6,445	6,015	93.3
Marin	3,143	2,961	94.2
Mariposa	630	558	88.6
Mendocino	2,990	2,792	93.4
Merced	14,662	13,471	91.9
Modoc	289	241	83.4
Mono	197	187	94.9
Monterey	13,080	12,352	94.4
Napa	2,804	2,675	95.4
Nevada	2,412	2,255	93.5
Orange	56,149	52,057	92.7
Placer	6,222	5,965	95.9
Plumas	697	672	96.4
Riverside	76,016	68,343	89.9
Sacramento	66,619	60,868	91.4
San Benito	1,697	1,545	91.0
San Bernardino	88,466	78,432	88.7
San Diego	58,965	50,756	86.1
San Francisco	8,826	8,079	91.5
San Joaquin	33,658	29,944	89.0
San Luis Obispo	4,083	3,754	91.9
San Mateo	7,711	7,275	94.3
Santa Barbara	10,590	9,965	94.1
Santa Clara	26,259	24,678	94.0
Santa Cruz	4,662	4,109	88.1
Shasta	9,249	8,710	94.2
Sierra	97	88	90.7
Siskiyou	2,154	2,010	93.3
Solano	13,764	12,881	93.6
Sonoma	9,782	9,239	94.4
Stanislaus	23,378	22,049	94.3
Sutter	3,847	3,417	88.8
Tehama	3,282	2,977	90.7
Trinity	601	568	94.5
Tulare	24,367	20,937	85.9
Tuolumne	2,024	1,964	97.0
Ventura	17,511	16,483	94.1
Yolo	6,038	5,662	93.8
Yuba	3,681	3,199	86.9
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,450	4,297	96.6
Colusa/Sutter/Yolo	10,559	9,678	91.7
Humboldt/Trinity	5,545	5,186	93.5
Inyo/Mono	977	941	96.3
Merced/Mariposa	15,292	14,029	91.7
Santa Cruz/San Benito	6,359	5,654	88.9
Sierra/Nevada	2,509	2,343	93.4
Siskiyou/Modoc	2,443	2,251	92.1

SOURCE: CS 1257 Lines 1 (Cases Open at the End of the Month) and 2 (Cases Open at the End of the Month With Support Orders Established)

## PERCENT OF COLLECTIONS ON CURRENT SUPPORT

Collections on current support measures the percentage of current support collected and distributed compared to the total amount of current support owed.<sup>4</sup>

Current Assistance, Former Assistance, and Never Assistance cases, cases with cash medical support payments, and cases closed during the report period that had current support due are included in this measure.

For mid-year FFY 2023, this measure was 62.9 percent, an increase of 0.6 percentage points compared to the mid-year FFY 2022 of 62.3 percent. See Table F on page 15.

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<sup>4</sup> This percent is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed and Disbursed as Current Support During the Federal Fiscal Year) divided by line 24 (Total Amount of Current Support Due for the Federal Fiscal Year). The minimum federal performance threshold is 40 percent.

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**TABLE F**  
**PERCENT OF COLLECTIONS ON CURRENT SUPPORT**  
**SEMI-ANNUAL FFY 2023**

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
<b>STATEWIDE</b>	<b>\$1,290,544,559</b>	<b>\$811,490,430</b>	<b>62.9%</b>
Alameda	39,977,085	25,757,369	64.4
Alpine	21,953	6,659	30.3
Amador	1,556,073	1,103,573	70.9
Butte	8,033,112	4,866,251	60.6
Calaveras	1,793,572	1,206,640	67.3
Colusa	868,691	577,177	66.4
Contra Costa	35,882,912	24,354,991	67.9
Del Norte	1,410,336	788,623	55.9
El Dorado	6,061,783	4,249,633	70.1
Fresno	56,100,450	29,762,889	53.1
Glenn	2,022,488	1,222,276	60.4
Humboldt	4,560,190	2,898,502	63.6
Imperial	13,278,041	9,067,874	68.3
Inyo	816,943	536,162	65.6
Kern	51,201,573	28,905,905	56.5
Kings	7,555,431	5,186,009	68.6
Lake	2,610,091	1,575,904	60.4
Lassen	1,340,271	817,181	61.0
Los Angeles	254,638,772	153,624,080	60.3
Madera	6,877,200	4,212,325	61.3
Marin	4,806,386	3,732,347	77.7
Mariposa	553,074	393,264	71.1
Mendocino	2,878,704	1,835,118	63.7
Merced	15,157,258	9,397,586	62.0
Modoc	223,313	130,970	58.6
Mono	321,326	208,037	64.7
Monterey	22,552,539	14,449,152	64.1
Napa	5,386,084	3,822,613	71.0
Nevada	3,067,791	2,256,202	73.5
Orange	90,091,366	58,984,174	65.5
Placer	13,069,615	9,563,309	73.2
Plumas	896,112	566,962	63.3
Riverside	97,957,713	58,482,319	59.7
Sacramento	64,528,541	40,033,657	62.0
San Benito	3,027,198	2,073,457	68.5
San Bernardino	103,090,609	63,363,084	61.5
San Diego	93,050,132	62,267,553	66.9
San Francisco	10,896,461	7,698,707	70.7
San Joaquin	34,552,785	21,464,202	62.1
San Luis Obispo	8,634,016	5,689,294	65.9
San Mateo	15,138,617	10,578,188	69.9
Santa Barbara	15,345,420	9,879,035	64.4
Santa Clara	40,738,259	26,939,198	66.1
Santa Cruz	6,366,368	4,055,868	63.7
Shasta	8,419,332	5,542,542	65.8
Sierra	60,459	36,292	60.0
Siskiyou	1,632,769	1,106,174	67.7
Solano	21,320,590	13,580,899	63.7
Sonoma	15,208,421	10,505,322	69.1
Stanislaus	30,024,395	18,764,990	62.5
Sutter	3,583,147	2,329,625	65.0
Tehama	3,361,113	1,981,534	59.0
Trinity	493,360	315,784	64.0
Tulare	19,019,938	13,116,682	69.0
Tuolumne	2,280,314	1,573,715	69.0
Ventura	26,252,491	17,254,409	65.7
Yolo	6,501,849	4,625,863	71.1
Yuba	3,449,727	2,172,281	63.0
<b>Regionalized Local Child Support Agencies</b>			
Ama/Alp/Cala/Tuol	5,651,912	3,890,587	68.8
Colusa/Sutter/Yolo	10,953,687	7,532,665	68.8
Humboldt/Trinity	5,053,550	3,214,287	63.6
Inyo/Mono	1,138,268	744,199	65.4
Merced/Mariposa	15,710,332	9,790,850	62.3
Santa Cruz/San Benito	9,393,566	6,129,325	65.3
Sierra/Nevada	3,128,250	2,292,494	73.3
Siskiyou/Modoc	1,856,082	1,237,143	66.7

SOURCE: CS 1257 Lines 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and 25 (Total Amount of Support Distributed and Disbursed as Current Support During the Federal Fiscal Year)



## PERCENT OF CASES WITH COLLECTIONS ON ARREARS

This Federal Performance Measure captures the percent of child support cases that owe past due child support in which at least one payment was made toward that arrearage during the report period.<sup>5</sup> An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the report period.

The statewide percent of cases with collections on arrears for FFY 2023 semi-annual report period was 56.5 percent, a decrease of 2.0 percentage points compared to 58.5 percent for the FFY 2022 semi-annual period. See Table G on page 17.

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<sup>5</sup> This percent is calculated from data reported on the CS 1257 Report, line 29 (Cases Paying Toward Arrears During the Federal Fiscal Year) divided by line 28 (Cases With Arrears Due During the Federal Fiscal Year). The minimum federal performance threshold is 40 percent.

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**TABLE G**  
**PERCENT OF CASES WITH COLLECTIONS ON ARREARS**  
**SEMI-ANNUAL FFY 2023**

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
<b>STATEWIDE</b>	<b>716,041</b>	<b>404,212</b>	<b>56.5%</b>
Alameda	18,334	11,407	62.2
Alpine	30	16	53.3
Amador	734	429	58.4
Butte	6,947	3,745	53.9
Calaveras	968	576	59.5
Colusa	445	263	59.1
Contra Costa	16,588	10,033	60.5
Del Norte	1,641	757	46.1
El Dorado	3,651	2,086	57.1
Fresno	38,733	19,800	51.1
Glenn	1,256	654	52.1
Humboldt	3,442	1,911	55.5
Imperial	6,847	3,796	55.4
Inyo	591	335	56.7
Kern	33,775	16,499	48.8
Kings	5,270	2,995	56.8
Lake	1,873	949	50.7
Lassen	1,067	531	49.8
Los Angeles	144,543	80,274	55.5
Madera	4,228	2,415	57.1
Marin	2,542	1,354	53.3
Mariposa	368	190	51.6
Mendocino	2,163	1,214	56.1
Merced	10,886	6,026	55.4
Modoc	187	83	44.4
Mono	134	80	59.7
Monterey	10,776	6,193	57.5
Napa	2,182	1,314	60.2
Nevada	1,663	1,049	63.1
Orange	41,535	23,572	56.8
Placer	4,509	2,883	63.9
Plumas	538	346	64.3
Riverside	53,636	29,249	54.5
Sacramento	42,300	23,717	56.1
San Benito	1,330	797	59.9
San Bernardino	59,162	33,788	57.1
San Diego	39,712	24,312	61.2
San Francisco	6,114	3,889	63.6
San Joaquin	19,369	10,797	55.7
San Luis Obispo	2,781	1,661	59.7
San Mateo	5,821	3,677	63.2
Santa Barbara	7,851	4,500	57.3
Santa Clara	21,204	13,473	63.5
Santa Cruz	3,370	1,933	57.4
Shasta	7,040	3,986	56.6
Sierra	60	39	65.0
Siskiyou	1,638	951	58.1
Solano	10,676	6,294	59.0
Sonoma	7,517	4,479	59.6
Stanislaus	16,742	9,304	55.6
Sutter	2,644	1,369	51.8
Tehama	2,545	1,376	54.1
Trinity	480	296	61.7
Tulare	13,705	7,744	56.5
Tuolumne	1,537	917	59.7
Ventura	13,417	7,928	59.1
Yolo	4,599	2,609	56.7
Yuba	2,345	1,352	57.7
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,269	1,938	59.3
Colusa/Sutter/Yolo	7,688	4,241	55.2
Humboldt/Trinity	3,922	2,207	56.3
Inyo/Mono	725	415	57.2
Merced/Mariposa	11,254	6,216	55.2
Santa Cruz/San Benito	4,700	2,730	58.1
Sierra/Nevada	1,723	1,088	63.1
Siskiyou/Modoc	1,825	1,034	56.7

SOURCE: CS 1257 Lines 28 (Cases With Arrears Due During the Federal Fiscal Year) and 29 (Cases Paying Toward Arrears During the Federal Fiscal Year)

## STATE PERFORMANCE MEASURES

### PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payments for current support compared to the total number of cases with current support due.<sup>6</sup> Unlike the Federal Performance Measure of collections on current support, this measure evaluates the number of cases owing and receiving current support, not the total dollar amounts owed and received.

The percent of cases with collections of current support for the first half of FFY 2023 was 75.2 percent, a decrease of 1.3 percentage points compared to 76.5 percent at mid-year FFY 2022. See Table H on page 19.

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<sup>6</sup> This percent is calculated from data reported on the CS 1257 Report, line 45 (Cases Paying Toward Current Support During the Federal Fiscal Year) divided by line 44 (Cases with Current Support Due During the Federal Fiscal Year).

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**TABLE H**  
**PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT**  
**SEMI-ANNUAL FFY 2023**

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
<b>STATEWIDE</b>	<b>452,398</b>	<b>340,286</b>	<b>75.2%</b>
Alameda	12,034	9,172	76.2
Alpine	9	3	33.3
Amador	519	437	84.2
Butte	3,365	2,450	72.8
Calaveras	626	503	80.4
Colusa	342	264	77.2
Contra Costa	11,616	9,050	77.9
Del Norte	747	491	65.7
El Dorado	1,914	1,504	78.6
Fresno	22,871	15,540	67.9
Glenn	750	548	73.1
Humboldt	2,019	1,494	74.0
Imperial	4,975	3,828	76.9
Inyo	325	255	78.5
Kern	21,143	14,366	67.9
Kings	3,196	2,565	80.3
Lake	1,135	812	71.5
Lassen	585	427	73.0
Los Angeles	88,394	64,674	73.2
Madera	3,162	2,434	77.0
Marin	1,191	998	83.8
Mariposa	229	181	79.0
Mendocino	1,224	928	75.8
Merced	7,051	5,279	74.9
Modoc	117	83	70.9
Mono	114	94	82.5
Monterey	7,411	5,653	76.3
Napa	1,582	1,291	81.6
Nevada	1,041	863	82.9
Orange	28,741	21,977	76.5
Placer	3,525	2,900	82.3
Plumas	329	271	82.4
Riverside	35,424	25,831	72.9
Sacramento	22,757	17,108	75.2
San Benito	933	736	78.9
San Bernardino	38,545	29,305	76.0
San Diego	30,569	24,326	79.6
San Francisco	3,710	3,028	81.6
San Joaquin	12,496	9,452	75.6
San Luis Obispo	2,489	1,983	79.7
San Mateo	4,053	3,340	82.4
Santa Barbara	5,411	4,164	77.0
Santa Clara	11,861	9,271	78.2
Santa Cruz	2,209	1,665	75.4
Shasta	3,704	2,797	75.5
Sierra	27	21	77.8
Siskiyou	915	683	74.6
Solano	6,968	5,335	76.6
Sonoma	5,175	4,144	80.1
Stanislaus	10,222	7,716	75.5
Sutter	1,479	1,097	74.2
Tehama	1,349	966	71.6
Trinity	212	165	77.8
Tulare	8,456	6,803	80.5
Tuolumne	843	656	77.8
Ventura	8,962	6,906	77.1
Yolo	2,396	1,863	77.8
Yuba	1,412	1,060	75.1
<b>Regionalized Local Child Support Agencies</b>			
Ama/Alp/Cala/Tuol	1,997	1,599	80.1
Colusa/Sutter/Yolo	4,217	3,224	76.5
Humboldt/Trinity	2,231	1,659	74.4
Inyo/Mono	439	349	79.5
Merced/Mariposa	7,280	5,460	75.0
Santa Cruz/San Benito	3,142	2,401	76.4
Sierra/Nevada	1,068	884	82.8
Siskiyou/Modoc	1,032	766	74.2

SOURCE: CS 1257 Lines 44 (Cases With Current Support Due During the Federal Fiscal Year) and 45 (Cases Paying Toward Current Support During the Federal Fiscal Year)  
Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 2,461 and 1,470, respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

## AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated count of child support cases with at least one collection of support during the report period compared to the total amount of distributed collections (current support and arrears) during the report period.<sup>7</sup>

At mid-year FFY 2023, California collected and distributed \$1.2 billion in child support. When applying the 537,303 cases with a collection, the statewide average amount distributed per case with a collection was \$2,297. The average collection increased by \$80 per case compared to \$2,217 at mid-year FFY 2022. See Table I on page 21.

Additionally, FC section 17600(b)(6), requires this report to contain information as to the total child support distributed during a federal fiscal year, broken down by Current Assistance, Former Assistance, and Never Assistance cases. See Table J on page 22.

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<sup>7</sup> This measure is calculated from data reported on the CS 1257 Report, sum of line 25 (Total Amount of Support Distributed and Disbursed as Current Support During the Federal Fiscal Year) and line 27 (Total Amount of Support Distributed and Disbursed as Arrears and Interest During the Federal Fiscal Year) divided by line 18 (Cases With Collections During the Federal Fiscal Year).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
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**TABLE I**  
**AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION**  
**SEMI-ANNUAL FFY 2023**

	Support Distributed	Cases with Collections	Average Amount Distributed per Case with a Collection
<b>STATEWIDE</b>	<b>\$1,233,966,424</b>	<b>537,303</b>	<b>\$2,297</b>
Alameda	39,220,353	15,094	2,598
Alpine	24,066	17	1,416
Amador	1,494,271	626	2,387
Butte	8,834,689	4,566	1,935
Calaveras	1,695,105	773	2,193
Colusa	833,147	368	2,264
Contra Costa	36,100,904	13,744	2,627
Del Norte	1,343,083	965	1,392
El Dorado	6,308,480	2,705	2,332
Fresno	48,230,957	25,513	1,890
Glenn	1,809,472	837	2,162
Humboldt	4,353,125	2,469	1,763
Imperial	12,471,713	5,287	2,359
Inyo	769,572	437	1,761
Kern	44,458,095	21,725	2,046
Kings	7,412,282	4,058	1,827
Lake	2,438,410	1,251	1,949
Lassen	1,252,189	701	1,786
Los Angeles	248,828,105	105,324	2,363
Madera	5,978,624	3,356	1,781
Marin	5,830,459	1,779	3,277
Mariposa	548,252	275	1,994
Mendocino	2,849,016	1,562	1,824
Merced	14,380,108	7,944	1,810
Modoc	181,046	113	1,602
Mono	272,256	126	2,161
Monterey	21,575,177	8,312	2,596
Napa	5,088,658	1,896	2,684
Nevada	3,352,242	1,425	2,352
Orange	85,258,324	32,496	2,624
Placer	13,070,401	4,106	3,183
Plumas	921,536	433	2,128
Riverside	90,884,544	38,880	2,338
Sacramento	62,750,563	30,311	2,070
San Benito	2,912,265	1,063	2,740
San Bernardino	95,637,408	44,963	2,127
San Diego	88,220,738	34,477	2,559
San Francisco	11,176,718	5,160	2,166
San Joaquin	31,184,496	14,320	2,178
San Luis Obispo	7,432,842	2,478	3,000
San Mateo	15,326,438	5,038	3,042
Santa Barbara	14,153,335	6,124	2,311
Santa Clara	42,806,130	17,014	2,516
Santa Cruz	6,148,553	2,663	2,309
Shasta	8,841,370	5,089	1,737
Sierra	57,738	50	1,155
Siskiyou	1,754,022	1,202	1,459
Solano	19,649,333	8,329	2,359
Sonoma	14,702,185	6,153	2,389
Stanislaus	28,122,709	12,238	2,298
Sutter	3,497,306	1,825	1,916
Tehama	3,205,724	1,743	1,839
Trinity	622,523	343	1,815
Tulare	19,549,318	10,446	1,871
Tuolumne	2,411,851	1,190	2,027
Ventura	25,477,957	10,783	2,363
Yolo	6,898,655	3,394	2,033
Yuba	3,357,589	1,744	1,925
<b>Regionalized Local Child Support Agencies</b>			
Ama/Alp/Cala/Tuol	5,625,294	2,606	2,159
Colusa/Sutter/Yolo	11,229,107	5,587	2,010
Humboldt/Trinity	4,975,648	2,812	1,769
Inyo/Mono	1,041,828	563	1,850
Merced/Mariposa	14,928,360	8,219	1,816
Santa Cruz/San Benito	9,060,818	3,726	2,432
Sierra/Nevada	3,409,980	1,475	2,312
Siskiyou/Modoc	1,935,068	1,315	1,472

SOURCE: CS 1257 Lines 18 (Cases With Collections During the Federal Fiscal Year), 25 (Total Amount of Support Distributed and Disbursed as Current Support During the Federal Fiscal Year), and 27 (Total Amount of Support Distributed and Disbursed as Arrears and Interest During the Federal Fiscal Year)

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**TABLE J**  
**TOTAL CHILD SUPPORT DISTRIBUTED**  
**SEMI-ANNUAL FFY 2023**

	Support Distributed	Support Distributed Current Assistance	Support Distributed Former Assistance	Support Distributed Never Assistance
<b>STATEWIDE</b>	<b>\$1,233,966,424</b>	<b>\$106,636,214</b>	<b>\$596,984,380</b>	<b>\$530,345,830</b>
Alameda	39,220,353	2,574,483	17,588,877	19,056,992
Alpine	24,066	0	9,729	14,338
Amador	1,494,271	121,752	685,254	687,264
Butte	8,834,689	916,031	5,444,256	2,474,402
Calaveras	1,695,105	91,797	833,328	769,980
Colusa	833,147	27,855	351,875	453,417
Contra Costa	36,100,904	1,950,928	14,812,679	19,337,297
Del Norte	1,343,083	165,244	850,160	327,679
El Dorado	6,308,480	433,382	2,602,553	3,272,545
Fresno	48,230,957	6,495,571	29,315,152	12,420,235
Glenn	1,809,472	227,833	936,142	645,498
Humboldt	4,353,125	532,330	1,979,728	1,841,066
Imperial	12,471,713	1,006,777	6,724,347	4,740,589
Inyo	769,572	32,096	337,903	399,572
Kern	44,458,095	5,405,049	23,793,715	15,259,331
Kings	7,412,282	719,358	3,792,054	2,900,870
Lake	2,438,410	327,162	1,311,021	800,228
Lassen	1,252,189	167,418	652,243	432,528
Los Angeles	248,828,105	27,079,079	124,657,815	97,091,211
Madera	5,978,624	871,181	3,203,235	1,904,208
Marin	5,830,459	230,222	1,609,126	3,991,111
Mariposa	548,252	46,773	256,652	244,826
Mendocino	2,849,016	250,935	1,531,921	1,066,160
Merced	14,380,108	1,906,453	8,620,564	3,853,091
Modoc	181,046	21,325	98,492	61,229
Mono	272,256	4,261	82,116	185,879
Monterey	21,575,177	1,617,686	10,101,010	9,856,481
Napa	5,088,658	212,124	1,716,138	3,160,396
Nevada	3,352,242	236,078	1,301,995	1,814,168
Orange	85,258,324	4,565,550	31,045,608	49,647,165
Placer	13,070,401	484,130	4,438,199	8,148,073
Plumas	921,536	71,698	444,711	405,127
Riverside	90,884,544	8,011,077	46,832,234	36,041,233
Sacramento	62,750,563	5,327,108	35,152,259	22,271,197
San Benito	2,912,265	180,989	1,425,623	1,305,653
San Bernardino	95,637,408	9,988,908	54,960,329	30,688,171
San Diego	88,220,738	4,452,653	32,191,699	51,576,386
San Francisco	11,176,718	786,382	4,723,016	5,667,320
San Joaquin	31,184,496	2,923,864	16,934,702	11,325,930
San Luis Obispo	7,432,842	531,585	2,868,147	4,033,110
San Mateo	15,326,438	359,049	4,009,773	10,957,617
Santa Barbara	14,153,335	1,056,100	6,645,015	6,452,220
Santa Clara	42,806,130	2,125,953	19,321,428	21,358,749
Santa Cruz	6,148,553	446,794	2,791,415	2,910,344
Shasta	8,841,370	894,789	4,868,608	3,077,973
Sierra	57,738	3,978	35,277	18,483
Siskiyou	1,754,022	116,149	950,051	687,822
Solano	19,649,333	1,405,196	9,519,233	8,724,905
Sonoma	14,702,185	776,216	5,136,717	8,789,252
Stanislaus	28,122,709	2,912,562	15,945,362	9,264,785
Sutter	3,497,306	330,786	1,827,198	1,339,322
Tehama	3,205,724	413,076	1,837,864	954,784
Trinity	622,523	42,980	331,097	248,446
Tulare	19,549,318	2,249,060	11,238,273	6,061,986
Tuolumne	2,411,851	166,285	1,028,457	1,217,109
Ventura	25,477,957	1,519,488	10,303,388	13,655,080
Yolo	6,898,655	349,722	3,135,452	3,413,480
Yuba	3,357,589	472,906	1,843,167	1,041,516
<b>Regionalized Local Child Support Agencies</b>				
Ama/Alp/Cala/Tuol	5,625,294	379,834	2,556,768	2,688,692
Colusa/Sutter/Yolo	11,229,107	708,362	5,314,525	5,206,219
Humboldt/Trinity	4,975,648	575,310	2,310,825	2,089,513
Inyo/Mono	1,041,828	36,357	420,019	585,451
Merced/Mariposa	14,928,360	1,953,227	8,877,217	4,097,917
Santa Cruz/San Benito	9,060,818	627,783	4,217,038	4,215,997
Sierra/Nevada	3,409,980	240,057	1,337,272	1,832,651
Siskiyou/Modoc	1,935,068	137,474	1,048,542	749,051

SOURCE: CS 1257 Lines 25 (Total Amount of Support Distributed and Disbursed as Current Support During the Federal Fiscal Year) and 27 (Total Amount of Support Distributed and Disbursed as Arrears and Interest During the Federal Fiscal Year)

## PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD

This State Performance Measure determines the number of cases that had a child support order established during the report period, compared to the number of cases open at the end of the period requiring the establishment of a support order, expressed as a percentage.<sup>8</sup>

In the first half of FFY 2023, 23,852 cases or 14.4 percent of cases requiring a child support order had a support order established during the report period. This is a decrease of 2.8 percentage points compared to 17.2 percent in the first half of FFY 2022. See Table K on page 24.

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<sup>8</sup> This percent is calculated from data reported on the CS 1257 Report, line 17 (Cases With Support Orders Established During the Federal Fiscal Year) divided by the sum of line 17 and line 12 (Cases Open at the End of the Month Requiring Services to Establish an Order).



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**TABLE K**  
**PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD**  
**SEMI-ANNUAL FFY 2023**

	Cases Requiring a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During Report Period
<b>STATEWIDE</b>	<b>165,929</b>	<b>23,852</b>	<b>142,077</b>	<b>14.4%</b>
Alameda	4,263	703	3,560	16.5
Alpine	2	1	1	50.0
Amador	84	32	52	38.1
Butte	839	125	714	14.9
Calaveras	82	36	46	43.9
Colusa	99	13	86	13.1
Contra Costa	2,381	467	1,914	19.6
Del Norte	261	34	227	13.0
El Dorado	334	93	241	27.8
Fresno	7,841	1,765	6,076	22.5
Glenn	135	39	96	28.9
Humboldt	521	137	384	26.3
Imperial	1,300	276	1,024	21.2
Inyo	47	15	32	31.9
Kern	10,048	1,182	8,866	11.8
Kings	1,187	237	950	20.0
Lake	349	67	282	19.2
Lassen	177	40	137	22.6
Los Angeles	53,459	4,997	48,462	9.3
Madera	823	288	535	35.0
Marin	235	37	198	15.7
Mariposa	97	17	80	17.5
Mendocino	321	100	221	31.2
Merced	1,890	386	1,504	20.4
Modoc	60	7	53	11.7
Mono	17	5	12	29.4
Monterey	1,192	329	863	27.6
Napa	201	54	147	26.9
Nevada	223	46	177	20.6
Orange	5,791	1,060	4,731	18.3
Placer	427	133	294	31.1
Plumas	36	9	27	25.0
Riverside	11,189	1,415	9,774	12.6
Sacramento	8,889	1,342	7,547	15.1
San Benito	206	35	171	17.0
San Bernardino	14,802	2,308	12,494	15.6
San Diego	10,448	1,265	9,183	12.1
San Francisco	1,045	226	819	21.6
San Joaquin	5,406	806	4,600	14.9
San Luis Obispo	500	131	369	26.2
San Mateo	678	181	497	26.7
Santa Barbara	1,156	342	814	29.6
Santa Clara	2,310	397	1,913	17.2
Santa Cruz	653	38	615	5.8
Shasta	888	221	667	24.9
Sierra	14	3	11	21.4
Siskiyou	219	49	170	22.4
Solano	1,341	318	1,023	23.7
Sonoma	804	210	594	26.1
Stanislaus	2,087	380	1,707	18.2
Sutter	589	63	526	10.7
Tehama	459	91	368	19.8
Trinity	38	5	33	13.2
Tulare	4,606	701	3,905	15.2
Tuolumne	114	38	76	33.3
Ventura	1,524	358	1,166	23.5
Yolo	559	103	456	18.4
Yuba	683	96	587	14.1
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	282	107	175	37.9
Colusa/Sutter/Yolo	1,247	179	1,068	14.4
Humboldt/Trinity	559	142	417	25.4
Inyo/Mono	64	20	44	31.3
Merced/Mariposa	1,987	403	1,584	20.3
Santa Cruz/San Benito	859	73	786	8.5
Sierra/Nevada	237	49	188	20.7
Siskiyou/Modoc	279	56	223	20.1

SOURCE: CS 1257 Lines 12 (Cases Open at the End of the Month Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the Federal Fiscal Year)

## PERCENT OF CASES REQUIRING A SUPPORT ORDER WITH ALLEGED FATHERS OR OBLIGORS SERVED WITH A SUMMONS AND COMPLAINT

The purpose of this State Performance Measure is to determine the percent of cases requiring a support order with alleged fathers or obligors served with a summons and complaint to establish a paternity or a support order.<sup>9</sup> The court process requires that the alleged father or obligor must be served with a summons and complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

During the first half of FFY 2023, a total of 23,489 cases with alleged fathers or obligors were successfully served with a summons and complaint, in comparison to 165,929 cases requiring a support order, which amounts to 14.2 percent of the cases. This is a decrease of 2.2 percentage points from mid-year FFY 2022 of 16.4 percent. See Table L on page 26.

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<sup>9</sup> This percent is calculated from data reported on the CS 1257 Report, line 43 (Number of Cases With Alleged Fathers or Obligors Successfully Served With a Summons and Complaint During the Federal Fiscal Year) divided by the sum of line 17 (Cases With Support Orders Established During the Federal Fiscal Year) and line 12 (Cases Open at the End of the Month Requiring Services to Establish an Order).

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**TABLE L**  
**SERVICE OF SUMMONS AND COMPLAINT**  
**SEMI-ANNUAL FFY 2023**

	Cases Requiring a Support Order	Cases with Alleged Fathers or Obligor Successfully Served with a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint
<b>STATEWIDE</b>	<b>165,929</b>	<b>23,489</b>	<b>14.2%</b>
Alameda	4,263	695	16.3
Alpine	2	0	0.0
Amador	84	19	22.6
Butte	839	103	12.3
Calaveras	82	24	29.3
Colusa	99	19	19.2
Contra Costa	2,381	441	18.5
Del Norte	261	40	15.3
El Dorado	334	63	18.9
Fresno	7,841	2,024	25.8
Glenn	135	34	25.2
Humboldt	521	97	18.6
Imperial	1,300	254	19.5
Inyo	47	15	31.9
Kern	10,048	1,313	13.1
Kings	1,187	275	23.2
Lake	349	68	19.5
Lassen	177	50	28.2
Los Angeles	53,459	5,126	9.6
Madera	823	227	27.6
Marin	235	38	16.2
Mariposa	97	14	14.4
Mendocino	321	123	38.3
Merced	1,890	421	22.3
Modoc	60	11	18.3
Mono	17	6	35.3
Monterey	1,192	254	21.3
Napa	201	36	17.9
Nevada	223	35	15.7
Orange	5,791	932	16.1
Placer	427	113	26.5
Plumas	36	8	22.2
Riverside	11,189	1,334	11.9
Sacramento	8,889	1,386	15.6
San Benito	206	18	8.7
San Bernardino	14,802	2,238	15.1
San Diego	10,448	1,057	10.1
San Francisco	1,045	224	21.4
San Joaquin	5,406	863	16.0
San Luis Obispo	500	120	24.0
San Mateo	678	186	27.4
Santa Barbara	1,156	257	22.2
Santa Clara	2,310	453	19.6
Santa Cruz	653	35	5.4
Shasta	888	189	21.3
Sierra	14	1	7.1
Siskiyou	219	39	17.8
Solano	1,341	292	21.8
Sonoma	804	196	24.4
Stanislaus	2,087	311	14.9
Sutter	589	76	12.9
Tehama	459	77	16.8
Trinity	38	2	5.3
Tulare	4,606	673	14.6
Tuolumne	114	34	29.8
Ventura	1,524	356	23.4
Yolo	559	102	18.2
Yuba	683	92	13.5
<b>Regionalized Local Child Support Agencies</b>			
Ama/Alp/Cala/Tuol	282	77	27.3
Colusa/Sutter/Yolo	1,247	197	15.8
Humboldt/Trinity	559	99	17.7
Inyo/Mono	64	21	32.8
Merced/Mariposa	1,987	435	21.9
Santa Cruz/San Benito	859	53	6.2
Sierra/Nevada	237	36	15.2
Siskiyou/Modoc	279	50	17.9

SOURCE: CS 1257 Lines 12 (Cases Open at the End of the Month Requiring Services to Establish an Order), 17 (Cases With Support Orders Established During the Federal Fiscal Year), and 43 (Number of Cases with Alleged Fathers or Obligor Successfully Served With a Summons and Complaint During the Federal Fiscal Year)

## PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED

The State Performance Measure for cases with a medical support order determines the percent of cases with support orders established with medical support ordered and provided. Current Assistance, Former Assistance, Never Assistance, as well as cases closed during the report period, are included in this measure.<sup>10</sup>

In the first half of FFY 2023, 52.6 percent of the cases with child support orders established also had medical support ordered and provided. This is an increase of 14.9 percentage points compared to 37.7 percent in the first half of FFY 2022. See Table M on page 28.

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<sup>10</sup> This percent is calculated from data reported on CS 1257 Report, line 21a (Cases Open at the End of the Month in Which Medical Support is Ordered and Provided) divided by line 2 (Cases Open at the End of the Month With Support Orders Established) minus line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Month).

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DEPARTMENT OF CHILD SUPPORT SERVICES  
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**TABLE M**  
**PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED**  
**WITH MEDICAL SUPPORT ORDERED AND PROVIDED**  
**SEMI-ANNUAL FFY 2023**

	Cases with Support Orders Established (minus Arrears-Only)	Cases in Which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
<b>STATEWIDE</b>	<b>697,903</b>	<b>367,033</b>	<b>52.6%</b>
Alameda	19,599	11,179	57.0
Alpine	13	4	30.8
Amador	758	417	55.0
Butte	5,133	2,714	52.9
Calaveras	928	441	47.5
Colusa	490	185	37.8
Contra Costa	16,603	9,261	55.8
Del Norte	1,279	719	56.2
El Dorado	3,564	1,831	51.4
Fresno	39,495	23,515	59.5
Glenn	1,156	576	49.8
Humboldt	3,328	1,772	53.2
Imperial	6,371	3,401	53.4
Inyo	486	192	39.5
Kern	36,037	19,938	55.3
Kings	5,651	3,534	62.5
Lake	1,712	884	51.6
Lassen	931	555	59.6
Los Angeles	142,232	68,244	48.0
Madera	5,162	3,013	58.4
Marin	1,447	771	53.3
Mariposa	415	217	52.3
Mendocino	1,912	827	43.3
Merced	9,705	5,577	57.5
Modoc	181	107	59.1
Mono	147	51	34.7
Monterey	9,073	4,357	48.0
Napa	1,920	964	50.2
Nevada	1,516	756	49.9
Orange	38,170	17,921	47.0
Placer	4,536	2,365	52.1
Plumas	470	211	44.9
Riverside	52,217	25,212	48.3
Sacramento	45,661	21,970	48.1
San Benito	1,197	609	50.9
San Bernardino	59,338	33,059	55.7
San Diego	39,235	25,583	65.2
San Francisco	5,235	2,992	57.2
San Joaquin	23,946	13,297	55.5
San Luis Obispo	3,183	1,806	56.7
San Mateo	5,087	2,256	44.3
Santa Barbara	7,499	3,641	48.6
Santa Clara	14,857	8,400	56.5
Santa Cruz	2,820	1,285	45.6
Shasta	5,786	2,913	50.3
Sierra	55	35	63.6
Siskiyou	1,319	645	48.9
Solano	8,650	4,783	55.3
Sonoma	6,339	3,129	49.4
Stanislaus	15,336	7,900	51.5
Sutter	2,568	1,389	54.1
Tehama	2,116	1,135	53.6
Trinity	331	155	46.8
Tulare	15,916	9,127	57.3
Tuolumne	1,322	695	52.6
Ventura	11,533	5,454	47.3
Yolo	3,504	1,670	47.7
Yuba	2,433	1,394	57.3
<b>Regionalized Local Child Support Agencies</b>			
Ama/Alp/Cala/Tuol	3,021	1,557	51.5
Colusa/Sutter/Yolo	6,562	3,244	49.4
Humboldt/Trinity	3,659	1,927	52.7
Inyo/Mono	633	243	38.4
Merced/Mariposa	10,120	5,794	57.3
Santa Cruz/San Benito	4,017	1,894	47.1
Sierra/Nevada	1,571	791	50.4
Siskiyou/Modoc	1,500	752	50.1

SOURCE: CS 1257 Lines 2 (Cases Open at the End of the Month With Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Month), and 21a (Cases Open at the End of the Month in Which Medical Support is Ordered and Provided)

## COMPARISON OF RECEIVED COMPLAINTS TO CASES

This State Performance Measure shows a comparison of the number of opened complaints to the total caseload for each LCSA. The purpose of this information is to assess the effectiveness of case management for each county's Child Support Program. The comparison utilizes county caseload to compute the number of complaints per 10,000 cases.<sup>11</sup>

Family Code section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. DCSS developed the Complaint Resolution Tracking System (CRTS) to ensure uniform complaint resolution data tracking and reporting. All LCSAs are required to use CRTS to enter complaint data.

The semi-annual report is a cumulative count of opened complaints in the CRTS for the first half of the federal fiscal year. Monthly comparative data reports use the CRTS count based on the number of complaints for the month.

During the first half of FFY 2023, CRTS reported 267 complaints opened, compared to 259 during the first half of FFY 2022, this represents an increase of 3.1 percent or 8 more complaints. See Table N on page 30.

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<sup>11</sup> Complaint information is based on the Number of Opened Complaints in the Complaint Resolution Tracking System (CRTS) Complaint Activity Report, and caseload data reported on the CS 1257 Report, line 1 (Cases Open at the End of the Month).

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**TABLE N  
COMPARISON OF RECEIVED COMPLAINTS TO CASES  
SEMI-ANNUAL FFY 2023**

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
<b>STATEWIDE</b>	<b>1,059,025</b>	<b>267</b>	
Alameda	29,188	8	2.741
Alpine	35	0	0.000
Amador	1,053	1	9.497
Butte	8,729	5	5.728
Calaveras	1,338	1	7.474
Colusa	674	0	0.000
Contra Costa	24,498	4	1.633
Del Norte	2,095	0	0.000
El Dorado	4,927	0	0.000
Fresno	57,174	9	1.574
Glenn	1,587	0	0.000
Humboldt	4,944	1	2.023
Imperial	9,299	1	1.075
Inyo	780	0	0.000
Kern	51,269	10	1.950
Kings	8,566	0	0.000
Lake	2,602	0	0.000
Lassen	1,410	0	0.000
Los Angeles	231,810	120	5.177
Madera	6,445	0	0.000
Marin	3,143	0	0.000
Mariposa	630	1	15.873
Mendocino	2,990	0	0.000
Merced	14,662	5	3.410
Modoc	289	0	0.000
Mono	197	0	0.000
Monterey	13,080	3	2.294
Napa	2,804	0	0.000
Nevada	2,412	0	0.000
Orange	56,149	12	2.137
Placer	6,222	0	0.000
Plumas	697	1	14.347
Riverside	76,016	6	0.789
Sacramento	66,619	12	1.801
San Benito	1,697	0	0.000
San Bernardino	88,466	22	2.487
San Diego	58,965	12	2.035
San Francisco	8,826	0	0.000
San Joaquin	33,658	3	0.891
San Luis Obispo	4,083	2	4.898
San Mateo	7,711	0	0.000
Santa Barbara	10,590	2	1.889
Santa Clara	26,259	0	0.000
Santa Cruz	4,662	1	2.145
Shasta	9,249	2	2.162
Sierra	97	0	0.000
Siskiyou	2,154	0	0.000
Solano	13,764	2	1.453
Sonoma	9,782	2	2.045
Stanislaus	23,378	2	0.856
Sutter	3,847	0	0.000
Tehama	3,282	0	0.000
Trinity	601	0	0.000
Tulare	24,367	6	2.462
Tuolumne	2,024	3	14.822
Ventura	17,511	3	1.713
Yolo	6,038	3	4.969
Yuba	3,681	2	5.433
<b>Regionalized Local Child Support Agencies</b>			
Ama/Alp/Cala/Tuol	4,450	5	11.236
Colusa/Sutter/Yolo	10,559	3	2.841
Humboldt/Trinity	5,545	1	1.803
Inyo/Mono	977	0	0.000
Merced/Mariposa	15,292	6	3.924
Santa Cruz/San Benito	6,359	1	1.573
Sierra/Nevada	2,509	0	0.000
Siskiyou/Modoc	2,443	0	0.000

SOURCE: CS 1257 Line 1 (Cases Open at the End of the Month) and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

## DEFINITIONS

California's Child Support Program operates within a complex federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** - The state child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A case in which a state provides child support services as directed by the state or tribal Child Support Program that is authorized by Title IV-D of the Social Security Act. A IV-D case is comprised of:
  - A dependent child or children
  - A custodial party who may be a parent, caretaker relative or other custodian, including an entity such as a foster care agency; and
  - A noncustodial parent or parents, a mother, a father, or a putative father whose paternity has not been legally established.
- **Current Assistance Case** - A case where the children are: (1) recipients of Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In addition, the children's support rights have been assigned by a caretaker relative to a state or tribe, and a referral to the state or tribal child support agency has been made. Also, a TANF IV-D case or Foster Care IV-D case.
- **Former Assistance Case** - A case where the children formerly received Title IV-A (AFDC or TANF) or Title IV-E foster care services.
- **Never Assistance Case** - A Title IV-D case that is not currently and has never in the past received aid under AFDC, CalWorks (which includes legal immigrant program), or foster care.



- **Medical Support** - Medical coverage provided for a child or children pursuant to an order. This includes: (1) private health insurance, (2) publicly-funded health coverage if a parent is ordered by a court or administrative process to provide cash medical support payments to help pay the cost of Medicaid or Children's Health Insurance Program (CHIP), (3) cash medical support, including payment of health insurance premiums, and (4) payment of medical bills (including dental or eye care). Indian Health Service and Tricare are acceptable forms of medical support. Medical support may be provided by the custodial parent, noncustodial parent or another person, such as a stepparent.
- **Support Order** - A judgment or order of support, including medical support, whether temporary, final, or subject to modification, termination, or remission, regardless of the kind of action or proceeding in which it is entered.
- **Paternity** - The legal establishment of fatherhood for a child, either by court determination, administrative process, tribal custom or voluntary acknowledgment. A paternity acknowledgment involves the legal establishment of fatherhood for a child through a voluntary acknowledgment signed by both parents as part of an in-hospital or other acknowledgment service.