Electronic Income Withholding Order

California Child Support Services — Fact Sheet

Do you receive numerous paper Income Withholding Orders? Register for the Electronic Income Withholding Order.

Employers have three options when registering for the Electronic Income Withholding Order (e-IWO) process. The choices are e-IWO Online, No Programming and System-to-System.

- **e-IWO Online**

No server is required, and great for employers that are not able to enroll in the System-to System or No Programming choices. To enroll, register on the Child Support Portal at ocsp.acf.hhs.gov/csp/home/employer. Employers will become active within 5 to 15 business days.

- **No Programming**

The best choice for employers that receive a low volume of IWOs. With the No Programming option, employers have the option to receive a PDF copy of the IWO, and a PDF or Excel acknowledgement. The implementation time is 2 to 4 weeks.

- **System-to-System**

This choice is optimal for employers that receive a high volume of IWOs and have the technical support for programming and implementation. Please allow 3 to 5 months to begin receiving the e-IWOs.

The federal Office of Child Support Services (OCSS) created an efficient and cost effective method for child support agencies and employers to electronically exchange the following information:

⇒ Receive Income Withholding Orders (IWOs)

⇒ Send Acknowledgement of acceptance or rejection of IWOs

⇒ Notification of employee receiving a bonus/Lump Sum payment

⇒ Notification of employee terminations

For additional information visit:

https://www.acf.hhs.gov/css/employers/e-iwo
Or contact the e-IWO Team at eiwomail@acf.hhs.gov

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CHILD SUPPORT SERVICES