

CALIFORNIA
CHILD SUPPORT SERVICES

**SEMI-ANNUAL REPORT
TO THE LEGISLATURE**

**CHILD SUPPORT PERFORMANCE
AND STATISTICS**

OCTOBER 2023 THROUGH MARCH 2024

Prepared by the Data Performance Analysis Branch

Issued December 2024

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EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(c) and 17600(g), requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the Child Support Program and the performance of local child support agencies (LCSAs). This semi-annual report covers the performance results for the first two quarters of Federal Fiscal Year (FFY) 2024, beginning October 1, 2023, and ending March 31, 2024. The report provides detailed state and local level information on performance measures except for data on program costs, program administration and cost effectiveness as these are only available on an annual basis.

DCSS established Child Support Program performance standards effective January 1, 2001, consisting of the federal and state measures to uniformly assess performance at national, state, and local levels.

Federal Performance Measures

- ✓ Paternity Establishment
- ✓ Child Support Order Establishment
- ✓ Collections on Current Support
- ✓ Collections on Arrears
- ✓ Cost Effectiveness (*collections compared to the cost of collections, available on an annual basis only*)

State Performance Measures

- ✓ Percent of Cases with Collections of Current Support
- ✓ Average Amount Distributed per Case with a Collection
- ✓ Percent of Cases with a Support Order Established During Report Period
- ✓ Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
- ✓ Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- ✓ Comparison of Received Complaints to Cases (*customer service*)
- ✓ Total Direct Cost of Administering the LCSAs, including share of costs, and the incentive funding received by each county (*available on an annual basis only*)

- ✓ Total Indirect Cost of Administering the LCSAs, including share of costs, and the incentive funding received by each county *(available on an annual basis only)*

For the semi-annual period ending March 31, 2024, California exceeded the minimum threshold on these federal performance measures: Paternity Establishment; Child Support Order Establishment; Collections on Current Support; and Collections on Arrears.

FC section 17600(c)(4)(A) requires DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification.

FC section 17600(c)(4)(B) mandates that DCSS report semi-annually on the *indirect* program costs, showing all overhead charges; however, the data required is only available to the Department on an annual basis and therefore cannot be included in this report. The absence of this information also makes it impossible to calculate the cost effectiveness measure at the mid-year point.

CHILD SUPPORT PERFORMANCE OVERVIEW

Statutory Requirements

This report satisfies the requirement of FC sections 17600(c) and 17600(g) requiring a semi-annual report of data compiled on California's Child Support Program.

Performance Measures

Some data is only available annually; therefore, this report does not include data for all the State and Federal Performance Measures. The semi-annual report addresses the following performance measures:

Federal Performance Measures

- ✓ Paternity Establishment Percentage (PEP)
 - Statewide PEP
 - IV-D PEP
- ✓ Percent of Cases with a Support Order Established
- ✓ Percent of Collections on Current Support
- ✓ Percent of Cases with Collections on Arrears

See Table A on page 6 for a summary of the Federal Performance Measures comparing the semi-annual periods of March 2023 and March 2024.

State Performance Measures

- ✓ Percent of Cases with Collections of Current Support
- ✓ Average Amount Distributed per Case with a Collection
- ✓ Percent of Cases with a Support Order Established During Report Period
- ✓ Percent of Cases Requiring a Support Order with Alleged Fathers or Obligors Served with a Summons and Complaint
- ✓ Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- ✓ Comparison of Received Complaints to Cases

See Table B on page 7 for a summary of the State Performance Measures comparing the semi-annual periods of March 2023 and March 2024.

The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA) implemented an incentive funding system based on Federal Performance Measures. The intent of the incentive funding system is to use specific performance measures to gauge the program's success in achieving federally set goals and objectives and to reward states for achieving these goals.

States must meet a minimum threshold for each performance measure to earn incentive payments. Failure to meet a threshold not only disqualifies a state from earning incentive payments on that measure but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The State Performance Measures were established by California to monitor aspects of the Child Support Program not covered by the Federal Performance Measures, giving DCSS additional insight and indicators to measure program accomplishments.

Overall, both federal and state performance measures are a means to effectively and continuously, monitor, evaluate, and improve the performance of the Child Support Program.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2023 - MARCH 2024

TABLE A
COMPARISON OF FEDERAL PERFORMANCE MEASURES - PREVIOUS YEAR
SEMI-ANNUAL FFY 2023 and 2024

	Statewide Paternity Establishment Percentage (PEP)		IV-D Paternity Establishment Percentage (PEP)		Cases with Support Orders Established		Collections on Current Support		Cases with Collections on Arrears	
	Mar 23	Mar 24	Mar 23	Mar 24	Mar 23	Mar 24	Mar 23	Mar 24	Mar 23	Mar 24
STATEWIDE	96.0%	93.2%	101.3%	95.9%	89.1%	87.5%	62.9%	62.6%	56.5%	55.2%
Alameda	96.2	86.8	98.2	94.0	89.6	91.0	64.4	62.7	62.2	60.8
Alpine	*	*	86.7	108.3	97.1	94.4	30.3	47.6	53.3	53.3
Amador	66.7	95.3	104.9	98.6	95.4	93.6	70.9	68.7	58.4	59.0
Butte	93.4	78.1	98.9	96.6	93.5	92.9	60.6	58.6	53.9	52.7
Calaveras	*	*	103.5	98.8	96.7	93.8	67.3	67.6	59.5	55.5
Colusa	*	*	96.3	93.9	88.9	89.4	66.4	64.3	59.1	58.2
Contra Costa	86.4	110.7	100.4	97.0	93.0	94.2	67.9	67.3	60.5	58.6
Del Norte	110.6	109.0	104.1	96.1	91.2	91.8	55.9	60.3	46.1	46.4
El Dorado	110.8	95.5	100.3	96.4	96.0	95.7	70.1	69.5	57.1	56.6
Fresno	102.8	116.2	102.6	97.1	92.1	93.3	53.1	53.0	51.1	48.3
Glenn	*	*	102.7	103.2	94.8	95.2	60.4	59.2	52.1	48.3
Humboldt	95.0	90.8	102.3	99.8	93.4	92.8	63.6	64.1	55.5	52.5
Imperial	89.4	77.6	97.3	93.1	90.5	89.8	68.3	68.3	55.4	54.6
Inyo	111.1	97.8	105.5	93.6	96.7	95.3	65.6	67.9	56.7	54.6
Kern	88.6	89.9	101.0	94.0	87.7	86.1	56.5	57.1	48.8	47.1
Kings	93.6	111.3	101.9	95.9	90.8	92.3	68.6	69.6	56.8	56.4
Lake	80.6	84.1	105.0	104.0	90.6	89.2	60.4	58.0	50.7	46.5
Lassen	85.5	93.6	101.1	95.0	91.3	91.5	61.0	64.5	49.8	46.8
Los Angeles	95.2	88.3	102.4	94.8	82.8	77.5	60.3	59.7	55.5	54.4
Madera	94.7	*	110.6	104.8	93.3	94.2	61.3	62.4	57.1	54.8
Marin	95.9	84.2	98.6	95.3	94.2	94.2	77.7	76.6	53.3	55.0
Mariposa	*	*	103.6	98.7	88.6	91.8	71.1	69.3	51.6	53.6
Mendocino	96.9	94.5	106.3	100.9	93.4	94.4	63.7	63.3	56.1	56.7
Merced	106.2	109.2	105.1	99.2	91.9	91.6	62.0	62.9	55.4	53.7
Modoc	*	*	107.5	92.2	83.4	87.6	58.6	55.8	44.4	45.6
Mono	18.8	*	95.4	86.2	94.9	92.7	64.7	63.4	59.7	57.9
Monterey	102.7	92.0	102.9	100.8	94.4	93.6	64.1	62.9	57.5	54.7
Napa	120.7	133.3	98.4	101.3	95.4	95.7	71.0	71.4	60.2	60.8
Nevada	96.1	81.0	100.3	98.4	93.5	95.4	73.5	68.5	63.1	62.2
Orange	96.3	92.2	97.8	96.5	92.7	91.3	65.5	65.5	56.8	56.6
Placer	86.9	91.6	101.5	98.9	95.9	95.5	73.2	72.1	63.9	63.5
Plumas	30.8	*	102.5	96.3	96.4	95.6	63.3	65.7	64.3	63.4
Riverside	88.4	89.6	102.3	96.9	89.9	88.5	59.7	60.3	54.5	53.3
Sacramento	93.5	97.2	99.4	93.2	91.4	93.1	62.0	62.3	56.1	55.2
San Benito	106.0	42.2	100.7	96.7	91.0	91.1	68.5	68.0	59.9	59.2
San Bernardino	96.5	97.3	100.0	95.4	88.7	88.0	61.5	61.3	57.1	56.2
San Diego	93.0	85.1	97.1	91.5	86.1	86.1	66.9	66.9	61.2	60.9
San Francisco	110.1	88.4	96.6	93.6	91.5	91.8	70.7	71.4	63.6	62.5
San Joaquin	107.2	88.7	101.7	95.4	89.0	89.3	62.1	61.6	55.7	54.0
San Luis Obispo	97.6	106.1	107.0	102.6	91.9	90.4	65.9	65.5	59.7	57.2
San Mateo	110.9	104.8	100.0	96.7	94.3	93.4	69.9	69.9	63.2	62.4
Santa Barbara	110.5	100.1	101.4	98.2	94.1	94.2	64.4	64.8	57.3	57.5
Santa Clara	98.1	100.6	100.8	99.7	94.0	92.8	66.1	64.1	63.5	61.8
Santa Cruz	123.0	79.6	96.6	94.6	88.1	87.6	63.7	62.5	57.4	57.1
Shasta	94.9	93.5	103.0	95.9	94.2	94.2	65.8	68.1	56.6	55.7
Sierra	*	*	117.8	70.2	90.7	100.0	60.0	65.6	65.0	54.5
Siskiyou	110.8	82.1	101.2	97.3	93.3	94.3	67.7	64.3	58.1	54.3
Solano	83.9	86.8	104.3	98.1	93.6	93.8	63.7	63.6	59.0	57.8
Sonoma	91.5	103.6	101.4	100.3	94.4	94.4	69.1	68.0	59.6	57.2
Stanislaus	98.3	103.4	101.5	99.6	94.3	94.3	62.5	62.2	55.6	55.0
Sutter	*	*	102.5	94.0	88.8	88.6	65.0	62.9	51.8	51.3
Tehama	92.7	100.0	105.0	94.9	90.7	93.8	59.0	61.7	54.1	52.6
Trinity	*	*	99.6	90.9	94.5	90.8	64.0	65.2	61.7	58.0
Tulare	101.0	101.6	112.4	101.3	85.9	85.2	69.0	67.7	56.5	55.4
Tuolumne	113.1	74.5	98.3	97.6	97.0	95.0	69.0	68.0	59.7	57.8
Ventura	100.3	100.1	101.5	98.4	94.1	94.3	65.7	65.4	59.1	58.3
Yolo	102.3	91.4	98.3	97.5	93.8	92.7	71.1	70.1	56.7	55.1
Yuba	90.4	105.0	105.9	98.0	86.9	87.5	63.0	63.7	57.7	55.5
Regionalized Local Child Support Agencies										
Ama/Alp/Cala/Tuol	*	*	101.5	98.3	96.6	94.3	68.8	68.0	59.3	57.4
Colusa/Sutter/Yolo	*	*	99.8	95.9	91.7	91.0	68.8	67.3	55.2	54.0
Humboldt/Trinity	*	*	102.0	99.1	93.5	92.6	63.6	64.2	56.3	53.0
Inyo/Mono	82.7	*	103.0	91.9	96.3	94.8	65.4	66.7	57.2	55.2
Merced/Mariposa	*	*	105.0	99.2	91.7	91.6	62.3	63.1	55.2	53.7
Santa Cruz/San Benito	120.4	73.3	97.8	95.2	88.9	88.6	65.3	64.2	58.1	57.7
Sierra/Nevada	*	*	100.8	97.3	93.4	95.6	73.3	68.4	63.1	61.9
Siskiyou/Modoc	*	*	102.0	96.6	92.1	93.4	66.7	63.2	56.7	53.3

SOURCE: CS 1257 Lines 1, 2, 5a, 6, 9, 24, 25, 28, 29; and 8a (Vital Records (VR) Data)

* No activity reported by VR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2023 - MARCH 2024

TABLE B
COMPARISON OF STATE PERFORMANCE MEASURES - PREVIOUS YEAR
SEMI-ANNUAL FFY 2023 and 2024

	Percent of Cases with Collections of Current Support		Average Amount Distributed per Case with a Collection		Percent of Cases with a Support Order Established During Report Period		Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint		Percent of Cases with Support Orders Established with Medical Support Ordered and Provided		Complaints per Ten Thousand Cases	
	Mar 23	Mar 24	Mar 23	Mar 24	Mar 23	Mar 24	Mar 23	Mar 24	Mar 23	Mar 24	Mar 23	Mar 24
STATEWIDE	75.2%	75.0%	\$2,297	\$2,387	14.4%	13.5%	14.2%	12.2%	52.6%	50.7%		
Alameda	76.2	75.5	2,598	2,726	16.5	18.7	16.3	14.4	57.0	54.2	2,741	0.363
Alpine	33.3	55.6	1,416	1,465	50.0	0.0	0.0	0.0	30.8	30.8	0.000	0.000
Amador	84.2	79.8	2,387	2,429	38.1	21.4	22.6	22.4	55.0	53.4	9,497	0.000
Butte	72.8	69.8	1,935	1,959	14.9	15.1	12.3	10.1	52.9	53.5	5,728	8,320
Calaveras	80.4	79.9	2,193	2,307	43.9	11.3	29.3	12.3	47.5	46.1	7,474	0.000
Colusa	77.2	79.9	2,264	2,185	13.1	12.9	19.2	17.6	37.8	33.9	0.000	0.000
Contra Costa	77.9	76.8	2,627	2,682	19.6	32.0	18.5	25.4	55.8	54.6	1,633	1,665
Del Norte	65.7	67.5	1,392	1,421	13.0	23.4	15.3	7.8	56.2	55.6	0.000	11,751
El Dorado	78.6	77.9	2,332	2,410	27.8	26.0	18.9	18.0	51.4	49.4	0.000	6,353
Fresno	67.9	67.1	1,890	2,003	22.5	27.1	25.8	29.9	59.5	54.7	1,574	5,666
Glenn	73.1	71.4	2,162	2,308	28.9	31.9	25.2	29.6	49.8	47.4	0.000	0.000
Humboldt	74.0	76.1	1,763	1,844	26.3	23.4	18.6	16.7	53.2	49.7	2,023	0.000
Imperial	76.9	76.6	2,359	2,474	21.2	17.3	19.5	17.9	53.4	52.0	1,075	0.000
Inyo	78.5	79.0	1,761	1,850	31.9	18.5	31.9	20.4	39.5	38.6	0.000	0.000
Kern	67.9	68.8	2,046	2,096	11.8	10.1	13.1	7.1	55.3	53.7	1,950	1,038
Kings	80.3	81.0	1,827	1,894	20.0	17.6	23.2	22.2	62.5	59.6	0.000	0.000
Lake	71.5	68.3	1,949	2,061	19.2	18.7	19.5	21.7	51.6	52.3	0.000	22,910
Lassen	73.0	73.2	1,786	1,957	22.6	18.7	28.2	17.3	59.6	52.0	0.000	0.000
Los Angeles	73.2	72.4	2,363	2,430	9.3	7.3	9.6	7.4	48.0	46.5	5,177	5,155
Madera	77.0	77.0	1,781	1,932	35.0	36.3	27.6	16.3	58.4	56.2	0.000	0.000
Marin	83.8	83.2	3,277	3,701	15.7	23.9	16.2	22.0	53.3	52.0	0.000	7,843
Mariposa	79.0	78.4	1,994	2,093	17.5	26.8	14.4	12.7	52.3	55.0	15,873	17,794
Mendocino	75.8	79.4	1,824	1,976	31.2	30.9	38.3	32.0	43.3	44.4	0.000	0.000
Merced	74.9	74.2	1,810	1,911	20.4	21.5	22.3	24.0	57.5	54.4	3,410	4,255
Modoc	70.9	64.7	1,602	1,837	11.7	12.5	18.3	22.9	59.1	56.9	0.000	0.000
Mono	82.5	79.4	2,161	3,956	29.4	5.3	35.3	21.1	34.7	36.0	0.000	0.000
Monterey	76.3	75.0	2,596	2,738	27.6	26.8	21.3	22.6	48.0	49.9	2,294	2,456
Napa	81.6	82.1	2,684	2,843	26.9	30.8	17.9	20.7	50.2	48.3	0.000	0.000
Nevada	82.9	80.5	2,352	2,484	20.6	35.9	15.7	33.9	49.9	51.2	0.000	0.000
Orange	76.5	76.6	2,624	2,680	18.3	16.5	16.1	15.8	47.0	46.2	2,137	1,630
Placer	82.3	83.7	3,183	3,135	31.1	28.1	26.5	23.0	52.1	50.2	0.000	0.000
Plumas	82.4	80.3	2,128	2,078	25.0	38.9	22.2	22.2	44.9	44.3	14,347	0.000
Riverside	72.9	73.5	2,338	2,456	12.6	10.8	11.9	9.7	48.3	46.8	0.789	1,870
Sacramento	75.2	74.4	2,070	2,184	15.1	17.8	15.6	12.4	48.1	43.8	1,801	2,689
San Benito	78.9	78.2	2,740	2,711	17.0	18.0	8.7	14.1	50.9	47.8	0.000	5,921
San Bernardino	76.0	76.3	2,127	2,202	15.6	14.9	15.1	12.8	55.7	53.8	2,487	3,509
San Diego	79.6	80.2	2,559	2,677	12.1	12.5	10.1	10.3	65.2	62.7	2,035	0,519
San Francisco	81.6	81.0	2,166	2,313	21.6	17.6	21.4	19.1	57.2	56.9	0.000	0.000
San Joaquin	75.6	75.2	2,178	2,226	14.9	19.5	16.0	11.7	55.5	53.7	0.891	1,566
San Luis Obispo	79.7	77.8	3,000	3,185	26.2	19.8	24.0	19.0	56.7	54.2	4,898	0.000
San Mateo	82.4	83.3	3,042	3,263	26.7	22.9	27.4	26.0	44.3	43.6	0.000	0.000
Santa Barbara	77.0	78.3	2,311	2,427	29.6	25.9	22.2	18.3	48.6	44.6	1,889	0.000
Santa Clara	78.2	76.3	2,516	2,531	17.2	21.9	19.6	19.0	56.5	56.3	0.000	0.000
Santa Cruz	75.4	75.2	2,309	2,463	5.8	8.5	5.4	4.3	45.6	45.4	2,145	2,202
Shasta	75.5	78.5	1,737	1,782	24.9	25.9	21.3	21.1	50.3	51.8	2,162	2,424
Sierra	77.8	80.0	1,155	1,425	21.4	100.0	7.1	100.0	63.6	56.4	0.000	0.000
Siskiyou	74.6	72.6	1,459	1,479	22.4	27.8	17.8	22.2	48.9	47.2	0.000	0.000
Solano	76.6	76.5	2,359	2,493	23.7	23.7	21.8	21.0	55.3	51.6	1,453	2,985
Sonoma	80.1	79.1	2,389	2,598	26.1	32.1	24.4	32.1	49.4	48.8	2,045	1,051
Stanislaus	75.5	75.7	2,298	2,383	18.2	23.0	14.9	20.4	51.5	52.8	0.856	3,067
Sutter	74.2	73.5	1,916	1,947	10.7	12.1	12.9	14.7	54.1	50.0	0.000	0.000
Tehama	71.6	74.6	1,839	1,910	19.8	34.5	16.8	30.7	53.6	53.1	0.000	0.000
Trinity	77.8	68.1	1,815	1,848	13.2	23.7	5.3	11.9	46.8	48.4	0.000	0.000
Tulare	80.5	79.4	1,871	1,993	15.2	17.1	14.6	21.6	57.3	55.1	2,462	2,030
Tuolumne	77.8	78.8	2,027	1,976	33.3	15.3	29.8	14.5	52.6	50.1	14,822	0.000
Ventura	77.1	77.1	2,363	2,502	23.5	25.4	23.4	28.6	47.3	45.8	1,713	2,330
Yolo	77.8	77.6	2,033	2,067	18.4	13.2	18.2	17.1	47.7	44.9	4,969	5,281
Yuba	75.1	75.3	1,925	2,041	14.1	18.0	13.5	15.4	57.3	57.2	5,433	2,799
Regionalized Local Child Support Agencies												
Ama/Alp/Cala/Tuol	80.1	79.3	2,159	2,180	37.9	15.7	27.3	16.0	51.5	49.6	11,236	0.000
Colusa/Sutter/Yolo	76.5	76.4	2,010	2,035	14.4	12.7	15.8	16.0	49.4	46.0	2,841	3,058
Humboldt/Trinity	74.4	75.4	1,769	1,844	25.4	23.4	17.7	16.2	52.7	49.6	1,803	0.000
Inyo/Mono	79.5	79.1	1,850	2,245	31.3	15.1	32.8	20.5	38.4	38.0	0.000	0.000
Merced/Mariposa	75.0	74.4	1,816	1,917	20.3	21.6	21.9	23.6	57.3	54.4	3,924	4,774
Santa Cruz/San Benito	76.4	76.1	2,432	2,535	8.5	10.7	6.2	6.5	47.1	46.1	1,573	3,210
Sierra/Nevada	82.8	80.5	2,312	2,455	20.7	36.3	15.2	34.2	50.4	51.3	0.000	0.000
Siskiyou/Modoc	74.2	71.5	1,472	1,517	20.1	24.8	17.9	22.3	50.1	48.5	0.000	0.000

SOURCE: CS 1257 Lines 1, 2, 2e, 12, 17, 18, 21a, 25, 27, 43, 44, 45; and CRTS Complaint Activity Report

FEDERAL PERFORMANCE MEASURES

STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children for whom paternity has been established or acknowledged during the current FFY, to the total number of children born out-of-wedlock in the state during the prior calendar year, expressed as a percentage.¹ This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgment is filed or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their PEP evaluated using one of two measures: IV-D PEP or Statewide PEP. DCSS elects to use the Statewide PEP measure. The IV-D PEP measure is also included in this report on pages 10 and 11.

For this mid-year report, the Statewide Paternity Establishment is 93.2 percent, a decrease of 2.8 percentage points compared to 96.0 percent in the first half of FFY 2023. See Table C on page 9.

¹ This percent is calculated from data reported on the CS 1257 Report, line 9 (Children in the State With Paternity Established or Acknowledged During the FFY) divided by line 8a (Children in the State Born Out-of-Wedlock During the Prior Year) Vital Records (VR) Data. For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent. The minimum federal performance threshold is 50 percent.

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TABLE C
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2024

	Births to Unwed Parents (March 2023)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	81,440	75,917	93.2%
Alameda	2,387	2,071	86.8
Alpine	0	0	*
Amador	43	41	95.3
Butte	589	460	78.1
Calaveras	3	2	*
Colusa	0	3	*
Contra Costa	1,454	1,609	110.7
Del Norte	67	73	109.0
El Dorado	156	149	95.5
Fresno	3,863	4,489	116.2
Glenn	2	12	*
Humboldt	325	295	90.8
Imperial	695	539	77.6
Inyo	46	45	97.8
Kern	3,478	3,128	89.9
Kings	542	603	111.3
Lake	132	111	84.1
Lassen	47	44	93.6
Los Angeles	21,700	19,161	88.3
Madera	232	78	*
Marin	234	197	84.2
Mariposa	2	8	*
Mendocino	217	205	94.5
Merced	793	866	109.2
Modoc	1	0	*
Mono	0	0	*
Monterey	1,326	1,220	92.0
Napa	141	188	133.3
Nevada	153	124	81.0
Orange	4,890	4,509	92.2
Placer	1,100	1,008	91.6
Plumas	6	5	*
Riverside	5,196	4,658	89.6
Sacramento	2,814	2,734	97.2
San Benito	102	43	42.2
San Bernardino	5,650	5,497	97.3
San Diego	5,941	5,056	85.1
San Francisco	1,212	1,071	88.4
San Joaquin	1,883	1,671	88.7
San Luis Obispo	375	398	106.1
San Mateo	336	352	104.8
Santa Barbara	1,407	1,409	100.1
Santa Clara	2,880	2,896	100.6
Santa Cruz	504	401	79.6
Shasta	428	400	93.5
Sierra	0	1	*
Siskiyou	78	64	82.1
Solano	884	767	86.8
Sonoma	880	912	103.6
Stanislaus	2,062	2,133	103.4
Sutter	0	26	*
Tehama	154	154	100.0
Trinity	1	8	*
Tulare	1,660	1,686	101.6
Tuolumne	110	82	74.5
Ventura	1,601	1,602	100.1
Yolo	256	234	91.4
Yuba	402	422	105.0
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	156	125	*
Colusa/Sutter/Yolo	256	263	*
Humboldt/Trinity	326	303	*
Inyo/Mono	46	45	*
Merced/Mariposa	795	874	*
Santa Cruz/San Benito	606	444	73.3
Sierra/Nevada	153	125	*
Siskiyou/Modoc	79	64	*

SOURCE: CS 1257 Line 9 (Children in the State with Paternity Established or Acknowledged During the FFY) and Line 8a (Children in the State Born Out-of-Wedlock During the Prior Year) Vital Records (VR) Data
For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent.
Due to adjustments made to the CS 1257, line 9 statewide total count was reduced by 3. Therefore, the sum of the individual LCSA data line 9 will not equal the statewide total.
* No activity reported by VR or no birthing hospital for the LCSA or an individual county in a regionalized LCSA; therefore, PEP cannot be calculated.

IV-D PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for IV-D Paternity Establishment Percentage (IV-D PEP) measures the ratio of the total number of children in the IV-D caseload at the end of the current month for whom paternity has been established or acknowledged, to the total number of children in the IV-D caseload at the end of the month (prior year) who were born out-of-wedlock, expressed as a percentage.²

Though California opts to use Statewide PEP as its Federal Performance Measure, IV-D PEP is provided to LCSAs in comparative data reports to monitor additional elements of paternity establishment performance at the local level.

At mid-year FFY 2024, the IV-D Paternity Establishment was 95.9 percent which is a decrease of 5.4 percentage points compared to 101.3 percent in the first half of FFY 2023. See Table D on page 11.

² This percent is calculated from data reported on the CS 1257 Report, line 6 (Children in IV-D Cases Open During or at the End of the Fiscal Year With Paternity Established or Acknowledged) divided by line 5a (Children in IV-D Cases Open at the End of the Month (Prior Year) Who Were Born Out-of-Wedlock). For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent. The minimum federal performance threshold is 50 percent.

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TABLE D
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
SEMI-ANNUAL FFY 2024

	Children in IV-D Cases Open at End of Report Period Who Were Born Out- of-Wedlock (March 2023)	Children in IV-D Cases with Paternity Established or Acknowledged (March 2024)	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	790,797	757,979	95.9%
Alameda	20,488	19,251	94.0
Alpine	12	13	108.3
Amador	652	643	98.6
Butte	4,859	4,696	96.6
Calaveras	818	808	98.8
Colusa	444	417	93.9
Contra Costa	17,168	16,650	97.0
Del Norte	1,099	1,056	96.1
El Dorado	2,464	2,375	96.4
Fresno	43,785	42,535	97.1
Glenn	997	1,029	103.2
Humboldt	2,977	2,972	99.8
Imperial	7,360	6,850	93.1
Inyo	469	439	93.6
Kern	40,955	38,517	94.0
Kings	6,312	6,054	95.9
Lake	1,822	1,895	104.0
Lassen	866	823	95.0
Los Angeles	198,218	187,979	94.8
Madera	5,366	5,623	104.8
Marin	1,268	1,208	95.3
Mariposa	372	367	98.7
Mendocino	1,932	1,949	100.9
Merced	11,207	11,122	99.2
Modoc	218	201	92.2
Mono	145	125	86.2
Monterey	9,593	9,670	100.8
Napa	1,661	1,683	101.3
Nevada	1,409	1,386	98.4
Orange	37,643	36,324	96.5
Placer	3,535	3,495	98.9
Plumas	407	392	96.3
Riverside	57,995	56,212	96.9
Sacramento	46,080	42,954	93.2
San Benito	1,223	1,183	96.7
San Bernardino	70,920	67,641	95.4
San Diego	44,040	40,292	91.5
San Francisco	5,600	5,239	93.6
San Joaquin	26,698	25,469	95.4
San Luis Obispo	2,842	2,916	102.6
San Mateo	4,726	4,572	96.7
Santa Barbara	7,405	7,274	98.2
Santa Clara	15,422	15,374	99.7
Santa Cruz	3,004	2,841	94.6
Shasta	5,100	4,891	95.9
Sierra	57	40	70.2
Siskiyou	1,313	1,278	97.3
Solano	9,085	8,909	98.1
Sonoma	5,982	6,001	100.3
Stanislaus	15,669	15,613	99.6
Sutter	2,447	2,300	94.0
Tehama	2,000	1,898	94.9
Trinity	276	251	90.9
Tulare	19,650	19,909	101.3
Tuolumne	1,065	1,039	97.6
Ventura	11,781	11,589	98.4
Yolo	3,327	3,244	97.5
Yuba	2,607	2,555	98.0
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,547	2,503	98.3
Colusa/Sutter/Yolo	6,218	5,961	95.9
Humboldt/Trinity	3,253	3,223	99.1
Inyo/Mono	614	564	91.9
Merced/Mariposa	11,579	11,489	99.2
Santa Cruz/San Benito	4,227	4,024	95.2
Sierra/Nevada	1,466	1,426	97.3
Siskiyou/Modoc	1,531	1,479	96.6

SOURCE: CS 1257 Lines 5a (Children in IV-D Cases Open at the End of the Month (Prior Year) Who Were Born Out-of-Wedlock) and 6 (Children in IV-D Cases Open During or at the End of the Fiscal Year with Paternity Established or Acknowledged). For this calculation, the denominator represents data from a prior period; therefore, it is possible for Paternity Establishment Percentage (PEP) to be greater than 100 percent. Due to adjustments made to the CS 1257, lines 5a and 6 statewide total counts were reduced by 2,038 and 2,052, respectively. Therefore, the sum of the individual LCSA data for lines 5a and 6 will not equal the statewide total.

PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.³ Support orders are defined as legally established enforceable orders, including orders for medical support. Establishing a support order is required to legally enforce collections.

Midway through FFY 2024, the number of cases statewide was 1,039,394. The number of cases with support orders established was 909,496 or 87.5 percent. This was a decrease of 1.6 percentage points compared to 89.1 percent in the first half of FFY 2023. See Table E on page 13.

³ This percent is calculated from data reported on the CS 1257 Report, line 2 (Cases Open at the End of the Month with Support Orders Established) divided by line 1 (Cases Open at the End of the Month). The minimum federal performance threshold is 50 percent.

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TABLE E
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
SEMI-ANNUAL FFY 2024

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,039,324	909,496	87.5%
Alameda	27,512	25,034	91.0
Alpine	36	34	94.4
Amador	1,058	990	93.6
Butte	8,413	7,812	92.9
Calaveras	1,364	1,280	93.8
Colusa	613	548	89.4
Contra Costa	24,026	22,625	94.2
Del Norte	1,702	1,562	91.8
El Dorado	4,722	4,518	95.7
Fresno	51,179	47,725	93.3
Glenn	1,534	1,460	95.2
Humboldt	4,923	4,569	92.8
Imperial	9,121	8,193	89.8
Inyo	750	715	95.3
Kern	48,159	41,473	86.1
Kings	8,126	7,501	92.3
Lake	2,619	2,336	89.2
Lassen	1,329	1,216	91.5
Los Angeles	246,378	190,991	77.5
Madera	6,003	5,656	94.2
Marin	2,550	2,401	94.2
Mariposa	562	516	91.8
Mendocino	2,805	2,649	94.4
Merced	14,100	12,916	91.6
Modoc	298	261	87.6
Mono	177	164	92.7
Monterey	12,213	11,426	93.6
Napa	2,705	2,588	95.7
Nevada	2,321	2,215	95.4
Orange	55,222	50,408	91.3
Placer	5,939	5,669	95.5
Plumas	654	625	95.6
Riverside	74,851	66,255	88.5
Sacramento	63,211	58,822	93.1
San Benito	1,689	1,539	91.1
San Bernardino	85,495	75,257	88.0
San Diego	57,813	49,802	86.1
San Francisco	8,212	7,536	91.8
San Joaquin	31,937	28,504	89.3
San Luis Obispo	4,097	3,703	90.4
San Mateo	7,489	6,994	93.4
Santa Barbara	9,982	9,400	94.2
Santa Clara	25,045	23,252	92.8
Santa Cruz	4,542	3,980	87.6
Shasta	8,252	7,774	94.2
Sierra	68	68	100.0
Siskiyou	1,972	1,859	94.3
Solano	13,399	12,562	93.8
Sonoma	9,512	8,979	94.4
Stanislaus	22,827	21,518	94.3
Sutter	3,515	3,115	88.6
Tehama	2,808	2,635	93.8
Trinity	478	434	90.8
Tulare	24,631	20,981	85.2
Tuolumne	1,968	1,870	95.0
Ventura	17,164	16,188	94.3
Yolo	5,681	5,265	92.7
Yuba	3,573	3,128	87.5
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,426	4,174	94.3
Colusa/Sutter/Yolo	9,809	8,928	91.0
Humboldt/Trinity	5,401	5,003	92.6
Inyo/Mono	927	879	94.8
Merced/Mariposa	14,662	13,432	91.6
Santa Cruz/San Benito	6,231	5,519	88.6
Sierra/Nevada	2,389	2,283	95.6
Siskiyou/Modoc	2,270	2,120	93.4

SOURCE: CS 1257 Lines 1 (Cases Open at the End of the Month) and 2 (Cases Open at the End of the Month with Support Orders Established)

PERCENT OF COLLECTIONS ON CURRENT SUPPORT

Collections on current support measures the percentage of current support collected and distributed compared to the total amount of current support owed.⁴

Current Assistance, Former Assistance, and Never Assistance cases, cases with cash medical support payments, and cases closed during the report period that had current support due are included in this measure.

For mid-year FFY 2024, this measure was 62.6 percent, a decrease of 0.3 percentage points compared to the mid-year FFY 2023 of 62.9 percent. See Table F on page 15.

⁴ This percent is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed and Disbursed as Current Support During the FFY) divided by line 24 (Total Amount of Current Support Due for the FFY). The minimum federal performance threshold is 40 percent.

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TABLE F
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
SEMI-ANNUAL FFY 2024

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$1,321,947,055	\$827,155,743	62.6%
Alameda	40,802,289	25,586,012	62.7
Alpine	24,560	11,688	47.6
Amador	1,596,050	1,097,079	68.7
Butte	8,199,609	4,807,211	58.6
Calaveras	1,776,877	1,200,348	67.6
Colusa	870,249	559,423	64.3
Contra Costa	36,031,952	24,233,834	67.3
Del Norte	1,407,838	848,755	60.3
El Dorado	5,930,142	4,122,029	69.5
Fresno	58,842,442	31,165,523	53.0
Glenn	2,165,988	1,281,683	59.2
Humboldt	4,675,995	2,999,334	64.1
Imperial	13,492,563	9,209,346	68.3
Inyo	828,337	562,812	67.9
Kern	51,158,851	29,203,441	57.1
Kings	7,613,009	5,298,255	69.6
Lake	2,781,144	1,611,875	58.0
Lassen	1,361,137	878,427	64.5
Los Angeles	264,488,249	157,862,688	59.7
Madera	7,209,573	4,498,414	62.4
Marin	4,871,916	3,733,111	76.6
Mariposa	603,888	418,781	69.3
Mendocino	3,002,654	1,901,377	63.3
Merced	15,806,948	9,934,764	62.9
Modoc	255,772	142,616	55.8
Mono	298,418	189,166	63.4
Monterey	23,419,844	14,735,731	62.9
Napa	5,672,295	4,050,076	71.4
Nevada	3,477,479	2,381,994	68.5
Orange	89,929,271	58,903,748	65.5
Placer	12,888,712	9,291,117	72.1
Plumas	937,664	616,222	65.7
Riverside	99,544,454	60,043,455	60.3
Sacramento	66,385,150	41,387,631	62.3
San Benito	3,009,504	2,046,248	68.0
San Bernardino	105,089,867	64,371,485	61.3
San Diego	96,193,892	64,321,367	66.9
San Francisco	10,581,912	7,555,974	71.4
San Joaquin	34,815,841	21,450,397	61.6
San Luis Obispo	8,784,521	5,752,932	65.5
San Mateo	15,400,886	10,770,830	69.9
Santa Barbara	15,633,169	10,122,759	64.8
Santa Clara	41,072,760	26,348,015	64.1
Santa Cruz	6,665,176	4,166,786	62.5
Shasta	8,486,393	5,775,263	68.1
Sierra	59,035	38,726	65.6
Siskiyou	1,649,009	1,060,819	64.3
Solano	22,316,581	14,200,126	63.6
Sonoma	15,963,125	10,847,091	68.0
Stanislaus	31,155,766	19,388,999	62.2
Sutter	3,528,604	2,220,828	62.9
Tehama	3,358,999	2,071,721	61.7
Trinity	423,841	276,438	65.2
Tulare	19,887,827	13,464,240	67.7
Tuolumne	2,215,831	1,506,680	68.0
Ventura	27,434,953	17,938,882	65.4
Yolo	6,276,759	4,402,160	70.1
Yuba	3,591,484	2,289,012	63.7
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,613,318	3,815,794	68.0
Colusa/Sutter/Yolo	10,675,612	7,182,410	67.3
Humboldt/Trinity	5,099,837	3,275,772	64.2
Inyo/Mono	1,126,755	751,978	66.7
Merced/Mariposa	16,410,836	10,353,544	63.1
Santa Cruz/San Benito	9,674,681	6,213,034	64.2
Sierra/Nevada	3,536,514	2,420,720	68.4
Siskiyou/Modoc	1,904,781	1,203,435	63.2

SOURCE: CS 1257 Lines 24 (Total Amount of Current Support Due for the FFY) and 25 (Total Amount of Support Distributed and Disbursed as Current Support During the FFY)

PERCENT OF CASES WITH COLLECTIONS ON ARREARS

This Federal Performance Measure captures the percent of child support cases that owe past due child support in which at least one payment was made toward that arrearage during the report period.⁵ An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the report period.

The statewide percent of cases with collections on arrears for FFY 2024 semi-annual report period was 55.2 percent, a decrease of 1.3 percentage points compared to 56.5 percent for the FFY 2023 semi-annual period. See Table G on page 17.

⁵ This percent is calculated from data reported on the CS 1257 Report, line 29 (Cases Paying Toward Arrears During the FFY) divided by line 28 (Cases With Arrears Due During the FFY). The minimum federal performance threshold is 40 percent.

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TABLE G
PERCENT OF CASES WITH COLLECTIONS ON ARREARS
SEMI-ANNUAL FFY 2024

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with Collections on Arrears
STATEWIDE	701,834	387,716	55.2%
Alameda	18,060	10,980	60.8
Alpine	30	16	53.3
Amador	732	432	59.0
Butte	6,708	3,536	52.7
Calaveras	924	513	55.5
Colusa	433	252	58.2
Contra Costa	16,423	9,617	58.6
Del Norte	1,527	708	46.4
El Dorado	3,523	1,994	56.6
Fresno	38,590	18,621	48.3
Glenn	1,244	601	48.3
Humboldt	3,479	1,827	52.5
Imperial	6,739	3,681	54.6
Inyo	575	314	54.6
Kern	33,011	15,554	47.1
Kings	5,154	2,909	56.4
Lake	1,840	855	46.5
Lassen	1,007	471	46.8
Los Angeles	143,425	78,078	54.4
Madera	4,188	2,297	54.8
Marin	1,949	1,071	55.0
Mariposa	358	192	53.6
Mendocino	2,085	1,183	56.7
Merced	10,725	5,760	53.7
Modoc	206	94	45.6
Mono	121	70	57.9
Monterey	10,608	5,800	54.7
Napa	2,147	1,305	60.8
Nevada	1,674	1,041	62.2
Orange	40,193	22,749	56.6
Placer	4,370	2,775	63.5
Plumas	511	324	63.4
Riverside	52,622	28,048	53.3
Sacramento	41,551	22,943	55.2
San Benito	1,283	760	59.2
San Bernardino	57,746	32,482	56.2
San Diego	38,134	23,205	60.9
San Francisco	5,679	3,549	62.5
San Joaquin	19,179	10,366	54.0
San Luis Obispo	2,780	1,591	57.2
San Mateo	5,631	3,512	62.4
Santa Barbara	7,609	4,373	57.5
Santa Clara	20,723	12,809	61.8
Santa Cruz	3,323	1,899	57.1
Shasta	6,743	3,754	55.7
Sierra	55	30	54.5
Siskiyou	1,599	868	54.3
Solano	10,442	6,037	57.8
Sonoma	7,248	4,147	57.2
Stanislaus	16,433	9,046	55.0
Sutter	2,557	1,312	51.3
Tehama	2,471	1,300	52.6
Trinity	343	199	58.0
Tulare	13,669	7,567	55.4
Tuolumne	1,466	848	57.8
Ventura	13,246	7,724	58.3
Yolo	4,412	2,433	55.1
Yuba	2,331	1,294	55.5
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	3,152	1,809	57.4
Colusa/Sutter/Yolo	7,402	3,997	54.0
Humboldt/Trinity	3,822	2,026	53.0
Inyo/Mono	696	384	55.2
Merced/Mariposa	11,083	5,952	53.7
Santa Cruz/San Benito	4,606	2,659	57.7
Sierra/Nevada	1,729	1,071	61.9
Siskiyou/Modoc	1,805	962	53.3

SOURCE: CS 1257 Lines 28 (Cases With Arrears Due During the FFY) and 29 (Cases Paying Toward Arrears During the FFY)

STATE PERFORMANCE MEASURES

PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payments for current support compared to the total number of cases with current support due.⁶ Unlike the Federal Performance Measure of collections on current support, this measure evaluates the number of cases owing and receiving current support, not the total dollar amounts owed and received.

The percent of cases with collections of current support for the first half of FFY 2024 was 75.0 percent, a decrease of 0.2 percentage points compared to 75.2 percent at mid-year FFY 2023. See Table H on page 19.

⁶ This percent is calculated from data reported on the CS 1257 Report, line 45 (Cases Paying Toward Current Support During the FFY) divided by line 44 (Cases with Current Support Due During the FFY).

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DEPARTMENT OF CHILD SUPPORT SERVICES
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TABLE H
PERCENT OF CASES WITH COLLECTIONS OF CURRENT SUPPORT
SEMI-ANNUAL FFY 2024

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with Collections of Current Support
STATEWIDE	439,557	329,498	75.0%
Alameda	11,636	8,784	75.5
Alpine	9	5	55.6
Amador	514	410	79.8
Butte	3,200	2,235	69.8
Calaveras	597	477	79.9
Colusa	328	262	79.9
Contra Costa	11,397	8,750	76.8
Del Norte	693	468	67.5
El Dorado	1,804	1,406	77.9
Fresno	22,458	15,070	67.1
Glenn	707	505	71.4
Humboldt	1,934	1,472	76.1
Imperial	4,829	3,698	76.6
Inyo	324	256	79.0
Kern	19,860	13,670	68.8
Kings	3,089	2,503	81.0
Lake	1,134	774	68.3
Lassen	529	387	73.2
Los Angeles	87,656	63,423	72.4
Madera	3,060	2,356	77.0
Marin	1,144	952	83.2
Mariposa	232	182	78.4
Mendocino	1,207	958	79.4
Merced	6,886	5,112	74.2
Modoc	133	86	64.7
Mono	107	85	79.4
Monterey	7,190	5,396	75.0
Napa	1,571	1,290	82.1
Nevada	1,039	836	80.5
Orange	27,541	21,102	76.6
Placer	3,355	2,807	83.7
Plumas	319	256	80.3
Riverside	33,884	24,888	73.5
Sacramento	22,258	16,556	74.4
San Benito	891	697	78.2
San Bernardino	36,974	28,213	76.3
San Diego	29,696	23,820	80.2
San Francisco	3,554	2,878	81.0
San Joaquin	12,036	9,055	75.2
San Luis Obispo	2,423	1,886	77.8
San Mateo	3,942	3,283	83.3
Santa Barbara	5,132	4,017	78.3
Santa Clara	11,496	8,771	76.3
Santa Cruz	2,136	1,607	75.2
Shasta	3,511	2,756	78.5
Sierra	25	20	80.0
Siskiyou	838	608	72.6
Solano	6,792	5,195	76.5
Sonoma	5,098	4,030	79.1
Stanislaus	10,137	7,678	75.7
Sutter	1,404	1,032	73.5
Tehama	1,309	977	74.6
Trinity	182	124	68.1
Tulare	8,363	6,638	79.4
Tuolumne	786	619	78.8
Ventura	8,792	6,778	77.1
Yolo	2,239	1,738	77.6
Yuba	1,379	1,039	75.3
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	1,906	1,511	79.3
Colusa/Sutter/Yolo	3,971	3,032	76.4
Humboldt/Trinity	2,116	1,596	75.4
Inyo/Mono	431	341	79.1
Merced/Mariposa	7,118	5,294	74.4
Santa Cruz/San Benito	3,027	2,304	76.1
Sierra/Nevada	1,064	856	80.5
Siskiyou/Modoc	971	694	71.5

SOURCE: CS 1257 Lines 44 (Cases With Current Support Due During the FFY) and 45 (Cases Paying Toward Current Support During the FFY)

Due to adjustments made to the CS 1257, lines 44 and 45 statewide total counts were reduced by 2,202 and 1,378, respectively. Therefore, the sum of the individual LCSA data for lines 44 and 45 will not equal the statewide total.

AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION

This State Performance Measure determines the average amount distributed per case for all cases with a collection. The measure represents the unduplicated count of child support cases with at least one collection of support during the report period compared to the total amount of distributed collections (current support and arrears) during the report period.⁷

At mid-year FFY 2024, California collected and distributed \$1.2 billion in child support. When applying the 516,803 cases with a collection, the statewide average amount distributed per case with a collection was \$2,387. The average collection increased by \$90 per case compared to \$2,297 at mid-year FFY 2023. See Table I on page 21.

Additionally, FC section 17600(b)(6), requires this report to contain information as to the total child support distributed during a federal fiscal year, broken down by Current Assistance, Former Assistance, and Never Assistance cases. See Table J on page 22.

⁷ This measure is calculated from data reported on the CS 1257 Report, sum of line 25 (Total Amount of Support Distributed and Disbursed as Current Support During the FFY) and line 27 (Total Amount of Support Distributed and Disbursed as Arrears and Interest During the FFY) divided by line 18 (Cases With Collections During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
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DEPARTMENT OF CHILD SUPPORT SERVICES
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TABLE I
AVERAGE AMOUNT DISTRIBUTED PER CASE WITH A COLLECTION
SEMI-ANNUAL FFY 2024

	Support Distributed	Cases with Collections	Average Amount Distributed per Case with a Collection
STATEWIDE	\$1,233,518,489	516,803	\$2,387
Alameda	39,199,592	14,381	2,726
Alpine	24,912	17	1,465
Amador	1,437,777	592	2,429
Butte	8,449,960	4,313	1,959
Calaveras	1,628,801	706	2,307
Colusa	758,030	347	2,185
Contra Costa	35,582,776	13,267	2,682
Del Norte	1,274,748	897	1,421
El Dorado	6,102,224	2,532	2,410
Fresno	48,402,850	24,170	2,003
Glenn	1,805,167	782	2,308
Humboldt	4,438,193	2,407	1,844
Imperial	12,592,439	5,089	2,474
Inyo	778,933	421	1,850
Kern	43,208,348	20,618	2,096
Kings	7,448,243	3,933	1,894
Lake	2,388,174	1,159	2,061
Lassen	1,252,343	640	1,957
Los Angeles	249,646,414	102,729	2,430
Madera	6,249,958	3,235	1,932
Marin	5,603,180	1,514	3,701
Mariposa	558,770	267	2,093
Mendocino	2,993,795	1,515	1,976
Merced	14,659,319	7,670	1,911
Modoc	233,286	127	1,837
Mono	383,744	97	3,956
Monterey	21,600,545	7,890	2,738
Napa	5,296,484	1,863	2,843
Nevada	3,480,613	1,401	2,484
Orange	83,822,610	31,282	2,680
Placer	12,431,711	3,966	3,135
Plumas	858,254	413	2,078
Riverside	91,933,501	37,426	2,456
Sacramento	63,846,826	29,230	2,184
San Benito	2,806,095	1,035	2,711
San Bernardino	95,383,444	43,309	2,202
San Diego	88,731,807	33,145	2,677
San Francisco	11,116,998	4,806	2,313
San Joaquin	30,586,678	13,743	2,226
San Luis Obispo	7,564,784	2,375	3,185
San Mateo	15,765,076	4,832	3,263
Santa Barbara	14,322,891	5,902	2,427
Santa Clara	40,788,476	16,113	2,531
Santa Cruz	6,290,438	2,554	2,463
Shasta	8,639,294	4,849	1,782
Sierra	56,998	40	1,425
Siskiyou	1,614,044	1,091	1,479
Solano	20,252,713	8,124	2,493
Sonoma	15,091,505	5,809	2,598
Stanislaus	28,579,843	11,994	2,383
Sutter	3,348,623	1,720	1,947
Tehama	3,118,259	1,633	1,910
Trinity	448,954	243	1,848
Tulare	20,143,858	10,107	1,993
Tuolumne	2,179,321	1,103	1,976
Ventura	26,300,785	10,514	2,502
Yolo	6,520,067	3,154	2,067
Yuba	3,495,015	1,712	2,041
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	5,270,811	2,418	2,180
Colusa/Sutter/Yolo	10,626,720	5,221	2,035
Humboldt/Trinity	4,887,147	2,650	1,844
Inyo/Mono	1,162,677	518	2,245
Merced/Mariposa	15,218,089	7,937	1,917
Santa Cruz/San Benito	9,096,533	3,589	2,535
Sierra/Nevada	3,537,611	1,441	2,455
Siskiyou/Modoc	1,847,330	1,218	1,517

SOURCE: CS 1257 Lines 18 (Cases With Collections During the FFY), 25 (Total Amount of Support Distributed and Disbursed as Current Support During the FFY), and 27 (Total Amount of Support Distributed and Disbursed as Arrears and Interest During the FFY)

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DEPARTMENT OF CHILD SUPPORT SERVICES
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TABLE J
TOTAL CHILD SUPPORT DISTRIBUTED
SEMI-ANNUAL FFY 2024

	Support Distributed	Support Distributed Current Assistance	Support Distributed Former Assistance	Support Distributed Never Assistance
STATEWIDE	\$1,233,518,489	\$113,259,456	\$592,447,155	\$527,811,877
Alameda	39,199,592	2,812,622	17,301,703	19,085,267
Alpine	24,912	0	11,303	13,609
Amador	1,437,777	129,030	643,207	665,540
Butte	8,449,960	813,408	5,011,436	2,625,116
Calaveras	1,628,801	97,553	775,723	755,525
Colusa	758,030	51,771	272,864	433,395
Contra Costa	35,582,776	2,029,577	13,931,704	19,621,496
Del Norte	1,274,748	197,852	741,451	335,445
El Dorado	6,102,224	361,334	2,517,854	3,223,036
Fresno	48,402,850	6,702,511	28,711,926	12,988,413
Glenn	1,805,167	213,023	954,841	637,303
Humboldt	4,438,193	579,153	2,136,338	1,722,703
Imperial	12,592,439	1,016,483	6,871,998	4,703,958
Inyo	778,933	28,018	307,581	443,334
Kern	43,208,348	5,597,553	23,066,226	14,544,570
Kings	7,448,243	764,008	3,757,268	2,926,967
Lake	2,388,174	322,019	1,269,839	796,317
Lassen	1,252,343	129,602	679,826	442,915
Los Angeles	249,646,414	29,203,955	125,584,885	94,857,573
Madera	6,249,958	986,698	3,274,342	1,988,918
Marin	5,603,180	275,679	1,347,831	3,979,671
Mariposa	558,770	44,511	245,134	269,125
Mendocino	2,993,795	315,966	1,595,816	1,082,013
Merced	14,659,319	1,794,752	8,911,861	3,952,707
Modoc	233,286	32,861	103,328	97,098
Mono	383,744	6,469	198,847	178,429
Monterey	21,600,545	1,815,579	9,793,662	9,991,303
Napa	5,296,484	274,633	1,621,350	3,400,501
Nevada	3,480,613	302,701	1,303,191	1,874,721
Orange	83,822,610	4,924,738	30,528,027	48,369,845
Placer	12,431,711	539,579	4,210,551	7,681,582
Plumas	858,254	70,671	404,124	383,460
Riverside	91,933,501	8,464,135	47,453,255	36,016,111
Sacramento	63,846,826	5,503,288	35,402,887	22,940,651
San Benito	2,806,095	161,764	1,434,942	1,209,389
San Bernardino	95,383,444	10,406,638	53,935,538	31,041,268
San Diego	88,731,807	4,704,983	32,062,788	51,964,036
San Francisco	11,116,998	754,276	4,739,304	5,623,418
San Joaquin	30,586,678	3,122,857	16,530,666	10,933,155
San Luis Obispo	7,564,784	573,842	3,047,877	3,943,065
San Mateo	15,765,076	370,565	3,822,685	11,571,826
Santa Barbara	14,322,891	1,109,527	6,538,539	6,674,826
Santa Clara	40,788,476	2,446,636	18,522,384	19,819,457
Santa Cruz	6,290,438	564,534	2,781,003	2,944,901
Shasta	8,639,294	1,034,250	4,637,508	2,967,536
Sierra	56,998	1,037	40,936	15,025
Siskiyou	1,614,044	114,990	838,817	660,237
Solano	20,252,713	1,626,203	9,639,657	8,986,853
Sonoma	15,091,505	828,596	5,145,807	9,117,102
Stanislaus	28,579,843	3,053,932	16,040,621	9,485,290
Sutter	3,348,623	320,651	1,857,191	1,170,781
Tehama	3,118,259	415,784	1,747,386	955,090
Trinity	448,954	50,204	194,508	204,241
Tulare	20,143,858	2,591,637	11,392,721	6,159,500
Tuolumne	2,179,321	158,829	1,040,801	979,690
Ventura	26,300,785	1,577,003	10,629,325	14,094,457
Yolo	6,520,067	334,094	3,059,016	3,126,956
Yuba	3,495,015	534,896	1,824,955	1,135,164
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	5,270,811	385,413	2,471,034	2,414,363
Colusa/Sutter/Yolo	10,626,720	706,516	5,189,072	4,731,132
Humboldt/Trinity	4,887,147	629,357	2,330,846	1,926,944
Inyo/Mono	1,162,677	34,487	506,428	621,763
Merced/Mariposa	15,218,089	1,839,263	9,156,995	4,221,831
Santa Cruz/San Benito	9,096,533	726,297	4,215,945	4,154,290
Sierra/Nevada	3,537,611	303,738	1,344,127	1,889,746
Siskiyou/Modoc	1,847,330	147,850	942,144	757,335

SOURCE: CS 1257 Lines 25 (Total Amount of Support Distributed and Disbursed as Current Support During the FFY) and 27 (Total Amount of Support Distributed and Disbursed as Arrears and Interest During the FFY)

PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD

This State Performance Measure determines the number of cases that had a child support order established during the report period, compared to the number of cases open at the end of the period requiring the establishment of a support order, expressed as a percentage.⁸

In the first half of FFY 2024, 23,966 cases or 13.5 percent of cases requiring a child support order had a support order established during the report period. This is a decrease of 0.9 percentage points compared to 14.4 percent in the first half of FFY 2023. See Table K on page 24.

⁸ This percent is calculated from data reported on the CS 1257 Report, line 17 (Cases With Support Orders Established During the FFY) divided by the sum of line 17 and line 12 (Cases Open at the End of the Month Requiring Services to Establish an Order).

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TABLE K
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
SEMI-ANNUAL FFY 2024

	Cases Requiring a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During Report Period
STATEWIDE	177,989	23,966	154,023	13.5%
Alameda	3,553	663	2,890	18.7
Alpine	2	0	2	0.0
Amador	98	21	77	21.4
Butte	868	131	737	15.1
Calaveras	106	12	94	11.3
Colusa	85	11	74	12.9
Contra Costa	2,305	738	1,567	32.0
Del Norte	218	51	167	23.4
El Dorado	311	81	230	26.0
Fresno	6,188	1,676	4,512	27.1
Glenn	135	43	92	31.9
Humboldt	522	122	400	23.4
Imperial	1,271	220	1,051	17.3
Inyo	54	10	44	18.5
Kern	9,618	973	8,645	10.1
Kings	913	161	752	17.6
Lake	396	74	322	18.7
Lassen	150	28	122	18.7
Los Angeles	69,607	5,112	64,495	7.3
Madera	658	239	419	36.3
Marin	218	52	166	23.9
Mariposa	71	19	52	26.8
Mendocino	259	80	179	30.9
Merced	1,883	404	1,479	21.5
Modoc	48	6	42	12.5
Mono	19	1	18	5.3
Monterey	1,223	328	895	26.8
Napa	198	61	137	30.8
Nevada	192	69	123	35.9
Orange	6,532	1,079	5,453	16.5
Placer	427	120	307	28.1
Plumas	54	21	33	38.9
Riverside	11,883	1,281	10,602	10.8
Sacramento	7,286	1,295	5,991	17.8
San Benito	205	37	168	18.0
San Bernardino	14,465	2,156	12,309	14.9
San Diego	10,194	1,277	8,917	12.5
San Francisco	894	157	737	17.6
San Joaquin	5,278	1,030	4,248	19.5
San Luis Obispo	546	108	438	19.8
San Mateo	712	163	549	22.9
Santa Barbara	983	255	728	25.9
Santa Clara	2,700	591	2,109	21.9
Santa Cruz	682	58	624	8.5
Shasta	735	190	545	25.9
Sierra	1	1	0	100.0
Siskiyou	194	54	140	27.8
Solano	1,251	297	954	23.7
Sonoma	848	272	576	32.1
Stanislaus	2,169	498	1,671	23.0
Sutter	544	66	478	12.1
Tehama	316	109	207	34.5
Trinity	59	14	45	23.7
Tulare	5,008	858	4,150	17.1
Tuolumne	131	20	111	15.3
Ventura	1,494	379	1,115	25.4
Yolo	568	75	493	13.2
Yuba	661	119	542	18.0
Regionalized Local Child Support Agencies				
Ama/Alp/Cala/Tuol	337	53	284	15.7
Colusa/Sutter/Yolo	1,197	152	1,045	12.7
Humboldt/Trinity	581	136	445	23.4
Inyo/Mono	73	11	62	15.1
Merced/Mariposa	1,954	423	1,531	21.6
Santa Cruz/San Benito	887	95	792	10.7
Sierra/Nevada	193	70	123	36.3
Siskiyou/Modoc	242	60	182	24.8

SOURCE: CS 1257 Lines 12 (Cases Open at the End of the Month Requiring Services to Establish an Order) and 17 (Cases With Support Orders Established During the FFY)

PERCENT OF CASES REQUIRING A SUPPORT ORDER WITH ALLEGED FATHERS OR OBLIGORS SERVED WITH A SUMMONS AND COMPLAINT

The purpose of this State Performance Measure is to determine the percent of cases requiring a support order with alleged fathers or obligors served with a summons and complaint to establish a paternity or a support order.⁹ The court process requires that the alleged father or obligor must be served with a summons and complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

During the first half of FFY 2024, a total of 21,761 cases with alleged fathers or obligors were successfully served with a summons and complaint, in comparison to 177,989 cases requiring a support order, which amounts to 12.2 percent of the cases. This is a decrease of 2.0 percentage points from mid-year FFY 2023 of 14.2 percent. See Table L on page 26.

⁹ This percent is calculated from data reported on the CS 1257 Report, line 43 (Number of Cases With Alleged Fathers or Obligors Successfully Served With a Summons and Complaint During the FFY) divided by the sum of line 17 (Cases With Support Orders Established During the FFY) and line 12 (Cases Open at the End of the Month Requiring Services to Establish an Order).

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TABLE L
SERVICE OF SUMMONS AND COMPLAINT
SEMI-ANNUAL FFY 2024

	Cases Requiring a Support Order	Cases with Alleged Fathers or Obligor Successfully Served with a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Fathers or Obligor Served with a Summons and Complaint
STATEWIDE	177,989	21,761	12.2%
Alameda	3,553	513	14.4
Alpine	2	0	0.0
Amador	98	22	22.4
Butte	868	88	10.1
Calaveras	106	13	12.3
Colusa	85	15	17.6
Contra Costa	2,305	585	25.4
Del Norte	218	17	7.8
El Dorado	311	56	18.0
Fresno	6,188	1,852	29.9
Glenn	135	40	29.6
Humboldt	522	87	16.7
Imperial	1,271	227	17.9
Inyo	54	11	20.4
Kern	9,618	683	7.1
Kings	913	203	22.2
Lake	396	86	21.7
Lassen	150	26	17.3
Los Angeles	69,607	5,126	7.4
Madera	658	107	16.3
Marin	218	48	22.0
Mariposa	71	9	12.7
Mendocino	259	83	32.0
Merced	1,883	452	24.0
Modoc	48	11	22.9
Mono	19	4	21.1
Monterey	1,223	277	22.6
Napa	198	41	20.7
Nevada	192	65	33.9
Orange	6,532	1,030	15.8
Placer	427	98	23.0
Plumas	54	12	22.2
Riverside	11,883	1,151	9.7
Sacramento	7,286	906	12.4
San Benito	205	29	14.1
San Bernardino	14,465	1,853	12.8
San Diego	10,194	1,046	10.3
San Francisco	894	171	19.1
San Joaquin	5,278	618	11.7
San Luis Obispo	546	104	19.0
San Mateo	712	185	26.0
Santa Barbara	983	180	18.3
Santa Clara	2,700	512	19.0
Santa Cruz	682	29	4.3
Shasta	735	155	21.1
Sierra	1	1	100.0
Siskiyou	194	43	22.2
Solano	1,251	263	21.0
Sonoma	848	272	32.1
Stanislaus	2,169	442	20.4
Sutter	544	80	14.7
Tehama	316	97	30.7
Trinity	59	7	11.9
Tulare	5,008	1,084	21.6
Tuolumne	131	19	14.5
Ventura	1,494	428	28.6
Yolo	568	97	17.1
Yuba	661	102	15.4
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	337	54	16.0
Colusa/Sutter/Yolo	1,197	192	16.0
Humboldt/Trinity	581	94	16.2
Inyo/Mono	73	15	20.5
Merced/Mariposa	1,954	461	23.6
Santa Cruz/San Benito	887	58	6.5
Sierra/Nevada	193	66	34.2
Siskiyou/Modoc	242	54	22.3

SOURCE: CS 1257 Lines 12 (Cases Open at the End of the Month Requiring Services to Establish an Order), 17 (Cases With Support Orders Established During the FFY), and 43 (Number of Cases with Alleged Fathers or Obligor Successfully Served With a Summons and Complaint During the FFY)

PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED

The State Performance Measure for cases with a medical support order determines the percent of cases with support orders established with medical support ordered and provided. Current Assistance, Former Assistance, Never Assistance, as well as cases closed during the report period, are included in this measure.¹⁰

In the first half of FFY 2024, 50.7 percent of the cases with child support orders established also had medical support ordered and provided. This is a decrease of 1.9 percentage points compared to 52.6 percent in the first half of FFY 2023. See Table M on page 28.

¹⁰ This percent is calculated from data reported on CS 1257 Report, line 21a (Cases Open at the End of the Month in Which Medical Support is Ordered and Provided) divided by line 2 (Cases Open at the End of the Month With Support Orders Established) minus line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Month).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
OCTOBER 2023 - MARCH 2024

TABLE M
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED
WITH MEDICAL SUPPORT ORDERED AND PROVIDED
SEMI-ANNUAL FFY 2024

	Cases with Support Orders Established (minus Arrears-Only)	Cases in Which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	673,459	341,153	50.7%
Alameda	18,777	10,186	54.2
Alpine	13	4	30.8
Amador	734	392	53.4
Butte	4,876	2,609	53.5
Calaveras	922	425	46.1
Colusa	446	151	33.9
Contra Costa	16,511	9,018	54.6
Del Norte	1,028	572	55.6
El Dorado	3,389	1,674	49.4
Fresno	35,808	19,577	54.7
Glenn	1,138	539	47.4
Humboldt	3,241	1,611	49.7
Imperial	6,145	3,196	52.0
Inyo	472	182	38.6
Kern	32,912	17,679	53.7
Kings	5,414	3,228	59.6
Lake	1,716	897	52.3
Lassen	898	467	52.0
Los Angeles	141,653	65,881	46.5
Madera	4,866	2,733	56.2
Marin	1,391	723	52.0
Mariposa	378	208	55.0
Mendocino	1,857	825	44.4
Merced	9,494	5,163	54.4
Modoc	202	115	56.9
Mono	136	49	36.0
Monterey	8,259	4,118	49.9
Napa	1,926	931	48.3
Nevada	1,554	795	51.2
Orange	36,784	16,994	46.2
Placer	4,428	2,223	50.2
Plumas	433	192	44.3
Riverside	50,572	23,654	46.8
Sacramento	43,575	19,096	43.8
San Benito	1,181	564	47.8
San Bernardino	56,413	30,330	53.8
San Diego	37,899	23,765	62.7
San Francisco	5,022	2,858	56.9
San Joaquin	22,774	12,241	53.7
San Luis Obispo	3,106	1,683	54.2
San Mateo	4,913	2,141	43.6
Santa Barbara	7,081	3,159	44.6
Santa Clara	14,426	8,123	56.3
Santa Cruz	2,704	1,228	45.4
Shasta	5,278	2,734	51.8
Sierra	39	22	56.4
Siskiyou	1,236	583	47.2
Solano	8,645	4,458	51.6
Sonoma	6,303	3,075	48.8
Stanislaus	15,046	7,946	52.8
Sutter	2,367	1,183	50.0
Tehama	1,826	969	53.1
Trinity	287	139	48.4
Tulare	16,518	9,097	55.1
Tuolumne	1,225	614	50.1
Ventura	11,375	5,210	45.8
Yolo	3,417	1,534	44.9
Yuba	2,430	1,390	57.2
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	2,894	1,435	49.6
Colusa/Sutter/Yolo	6,230	2,868	46.0
Humboldt/Trinity	3,528	1,750	49.6
Inyo/Mono	608	231	38.0
Merced/Mariposa	9,872	5,371	54.4
Santa Cruz/San Benito	3,885	1,792	46.1
Sierra/Nevada	1,593	817	51.3
Siskiyou/Modoc	1,438	698	48.5

SOURCE: CS 1257 Lines 2 (Cases Open at the End of the Month with Support Orders Established), 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Month), and 21a (Cases Open at the End of the Month in Which Medical Support is Ordered and Provided)

COMPARISON OF RECEIVED COMPLAINTS TO CASES

This State Performance Measure shows a comparison of the number of opened complaints to the total caseload for each LCSA. The purpose of this information is to assess the effectiveness of case management for each county's Child Support Program. The comparison utilizes county caseload to compute the number of complaints per 10,000 cases.¹¹

Family Code section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. DCSS developed the Complaint Resolution Tracking System (CRTS) to ensure uniform complaint resolution data tracking and reporting. All LCSAs are required to use CRTS to enter complaint data.

The semi-annual report is a cumulative count of opened complaints in the CRTS for the first half of the federal fiscal year. Monthly comparative data reports use the CRTS count based on the number of complaints for the month.

During the first half of FFY 2024, CRTS reported 303 complaints opened, compared to 267 during the first half of FFY 2023, this represents an increase of 13.5 percent or 36 more complaints. See Table N on page 30.

¹¹ Complaint information is based on the Number of Opened Complaints in the Complaint Resolution Tracking System (CRTS) Complaint Activity Report, and caseload data reported on the CS 1257 Report, line 1 (Cases Open at the End of the Month).

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DEPARTMENT OF CHILD SUPPORT SERVICES
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**TABLE N
COMPARISON OF RECEIVED COMPLAINTS TO CASES
SEMI-ANNUAL FFY 2024**

	Cases	Number of Open Complaints	Complaints per Ten Thousand Cases
STATEWIDE	1,039,324	303	
Alameda	27,512	1	0.363
Alpine	36	0	0.000
Amador	1,058	0	0.000
Butte	8,413	7	8.320
Calaveras	1,364	0	0.000
Colusa	613	0	0.000
Contra Costa	24,026	4	1.665
Del Norte	1,702	2	11.751
El Dorado	4,722	3	6.353
Fresno	51,179	29	5.666
Glenn	1,534	0	0.000
Humboldt	4,923	0	0.000
Imperial	9,121	0	0.000
Inyo	750	0	0.000
Kern	48,159	5	1.038
Kings	8,126	0	0.000
Lake	2,619	6	22.910
Lassen	1,329	0	0.000
Los Angeles	246,378	127	5.155
Madera	6,003	0	0.000
Marin	2,550	2	7.843
Mariposa	562	1	17.794
Mendocino	2,805	0	0.000
Merced	14,100	6	4.255
Modoc	298	0	0.000
Mono	177	0	0.000
Monterey	12,213	3	2.456
Napa	2,705	0	0.000
Nevada	2,321	0	0.000
Orange	55,222	9	1.630
Placer	5,939	0	0.000
Plumas	654	0	0.000
Riverside	74,851	14	1.870
Sacramento	63,211	17	2.689
San Benito	1,689	1	5.921
San Bernardino	85,495	30	3.509
San Diego	57,813	3	0.519
San Francisco	8,212	0	0.000
San Joaquin	31,937	5	1.566
San Luis Obispo	4,097	0	0.000
San Mateo	7,489	0	0.000
Santa Barbara	9,982	0	0.000
Santa Clara	25,045	0	0.000
Santa Cruz	4,542	1	2.202
Shasta	8,252	2	2.424
Sierra	68	0	0.000
Siskiyou	1,972	0	0.000
Solano	13,399	4	2.985
Sonoma	9,512	1	1.051
Stanislaus	22,827	7	3.067
Sutter	3,515	0	0.000
Tehama	2,808	0	0.000
Trinity	478	0	0.000
Tulare	24,631	5	2.030
Tuolumne	1,968	0	0.000
Ventura	17,164	4	2.330
Yolo	5,681	3	5.281
Yuba	3,573	1	2.799
Regionalized Local Child Support Agencies			
Ama/Alp/Cala/Tuol	4,426	0	0.000
Colusa/Sutter/Yolo	9,809	3	3.058
Humboldt/Trinity	5,401	0	0.000
Inyo/Mono	927	0	0.000
Merced/Mariposa	14,662	7	4.774
Santa Cruz/San Benito	6,231	2	3.210
Sierra/Nevada	2,389	0	0.000
Siskiyou/Modoc	2,270	0	0.000

SOURCE: CS 1257 Line 1 (Cases Open at the End of the Month); and Complaint Resolution Tracking System (CRTS) Complaint Activity Report

DEFINITIONS

California's Child Support Program operates within a complex federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** - The state child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A case in which a state provides child support services as directed by the state or tribal Child Support Program that is authorized by Title IV-D of the Social Security Act. A IV-D case is comprised of:
 - A dependent child or children
 - A custodial party who may be a parent, caretaker relative or other custodian, including an entity such as a foster care agency; and
 - A noncustodial parent or parents, a mother, a father, or a putative father whose paternity has not been legally established.
- **Current Assistance Case** - A case where the children are: (1) recipients of Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In addition, the children's support rights have been assigned by a caretaker relative to a state or tribe, and a referral to the state or tribal child support agency has been made. Also, a TANF IV-D case or Foster Care IV-D case.
- **Former Assistance Case** - A case where the children formerly received Title IV-A (AFDC or TANF) or Title IV-E foster care services.
- **Never Assistance Case** - A Title IV-D case that is not currently and has never in the past received aid under AFDC, CalWorks (which includes legal immigrant program), or foster care.

- **Medical Support** - Medical coverage provided for a child or children pursuant to an order. This includes: (1) private health insurance, (2) publicly-funded health coverage if a parent is ordered by a court or administrative process to provide cash medical support payments to help pay the cost of Medicaid or Children's Health Insurance Program (CHIP), (3) cash medical support, including payment of health insurance premiums, and (4) payment of medical bills (including dental or eye care). Indian Health Service and Tricare are acceptable forms of medical support. Medical support may be provided by the custodial parent, noncustodial parent or another person, such as a stepparent.
- **Support Order** - A judgment or order of support, including medical support, whether temporary, final, or subject to modification, termination, or remission, regardless of the kind of action or proceeding in which it is entered.
- **Paternity** - The legal establishment of fatherhood for a child, either by court determination, administrative process, tribal custom or voluntary acknowledgment. A paternity acknowledgment involves the legal establishment of fatherhood for a child through a voluntary acknowledgment signed by both parents as part of an in-hospital or other acknowledgment service.