# California Child Support Automation System (CCSAS) Project

## Annual Advanced Planning Document Update (APDU)

## May 1, 2025

## 1. EXECUTIVE SUMMARY

The California Department of Child Support Services (DCSS) submits this Annual Advance Planning Document Update (APDU) to report the status of the California Child Support Automation System (CCSAS) Project as required by Part 307.15(c)of Title 45 of the Code of Federal Regulations (CFR).

Table 1-1 presents the approved Federal Financial Participation (FFP) through State Fiscal Year (SFY) 2024-25 and expenditures through SFY 2021-22. California is requesting $114,545,040 ($75,599,727 in FFP) for SFY 2025-26.

### Table 1-1 Funding Request

| CCSAS Project | Actuals SFY 2003-04 thru SFY 2020-21 | Actuals SFY 2021-22 | Budget SFY 2022-23 | Budget SFY 2023-24 | Budget SFY 2024-25 | Proposed Budget SFY 2025-26 | TOTAL |
|---|---|---|---|---|---|---|---|
| Budget | 3,012,411,110 | 107,427,450 | 111,336,435 | 113,607,290 | 115,581,690 | 114,545,040 | 3,574,909,015 |
| Expenditures | 2,784,014,789 | 95,071,370 | 0 | 0 | 0 | 0 | 2,879,086,159 |
| Expenditures not Eligible for FFP | (25,683,966) | 0 | 0 | 0 | 0 | 0 | (25,683,966) |
| **Remaining Balance** | **254,080,287** | **12,356,080** | **111,336,435** | **113,607,290** | **115,581,690** | **114,545,040** | **721,506,822** |

## 1.1 SUMMARY OF CHANGES

The changes reflected in this APDU are summarized in Table 1-2. Descriptions of the expenditure changes to Development and Maintenance and Operations (M&O), since the last approved APDU are provided in the table below by SFY.

### Table 1-2 Detailed Summary of Changes to CCSAS Project Budget

| Budget Adjustment | SFY 2023-24 | SFY 2024-25 | SFY 2025-26 |
|---|---|---|---|
| **2022 APDU TOTAL** | **111,336,435** | | |
| Statewide Retirement | 575,850 | | |
| Employee Compensation | 894,630 | | |
| Cyber Security | 800,375 | | |
| **2023 APDU TOTAL** | **113,607,290** | | |
| Employee Compensation | | 1,974,400 | |
| **2024 APDU TOTAL** | | **115,581,690** | |
| Statewide Vacancy Reduction | | | (861,650) |
| Employee Compensation | | | 1,221,000 |
| Statewide Retirement | | | (1,396,000) |
| **2025 APDU TOTAL** | | | **114,545,040** |

The SFY 2025-26 proposed budget includes the following adjustment:

- A decrease of $861,650 for mandatory statewide reductions to eliminate funding for vacant positions as required by Control Section 4.12 of the 2024 state budget act.
- An increase of $1,221,000 for employee compensation adjustments.
- A decrease of $1,396,000 for statewide employer retirement contributions.

## 1.2 PROJECT STATUS

The CCSAS Project is currently in the M&O phase of the project. There are no changes to the scope or the schedule for this project.

## 2. PROJECT SCHEDULE

All original project activities, including Key Project Milestones, have been completed.

## 2.1    RELEASE SCHEDULE

This section includes a description of all changes made to the Child Support Enforcement (CSE) system since the approval of the last APDU as well as changes planned for the upcoming state fiscal year.

All system modifications included in this section have been reviewed through a formalized governance process and approved by a Change Approval Board and the Director of DCSS. All modifications are considered a high priority and have been selected based on their contribution toward improving overall program performance and system efficiencies.

Throughout M&O, DCSS will continue system improvements for corrective, preventive, and adaptive changes that keep the services and system focused on continued effective and efficient case management. These changes are focused on improving the overall efficiencies of CSE to meet customer service needs.

Ongoing initiatives continue to improve DCSS's ability to maintain, correct, and adapt CSE in a more consistent and controllable environment. These changes position the system for longevity and ease of continued maintainability.

## 2.2   COMPLETED SYSTEM CHANGES

The information below reflects the completed system changes performed with existing maintenance resources since the approval of the last APDU.

### Table 2-1 Completed System Changes

| Release | Description of Changes |
|---|---|
| Jul 2024 | **Miscellaneous** – Updated Flexibility, Efficiency and Modernization (FEM) Final Rule Guideline Calculator (GC) formulas |
| Aug 2024 | **E-Filing** – Enabled e-Filing for Butte County<br>**E-Recording** - Enabled e-Recording functionality in Imperial County.<br>**Miscellaneous** – Updated Judicial Council of California (JCC)forms |
| Oct 2024 | **Miscellaneous** – Updated JCC forms |
| Nov 2024 | **Miscellaneous** – Updated AB 207 – Former Assistance Arrears Pass Through thresholds. |
| Dec 2024 | **E-Filing** – Enabled e-Filing for Los Angeles County. |
| Dec 2024 | **Miscellaneous** – Implemented SB 1055 – Driver's License Suspension requirements. Updated GC quarterly tax changes. |
| Feb 2025 | **E-Filing** – Enabled e-Filing for Siskiyou County. |
| Feb 2025 | **Miscellaneous** – Updated SB 343 – FEM Final Rule Form; Updated JCC forms. |
| Mar 2025 | **Miscellaneous** – Updated GC to reflect the quarter four federal tax changes. |

## 2.3 ANTICIPATED SYSTEM CHANGES

The information below reflects the anticipated system changes to be performed with existing maintenance resources for SFY 2025-26.

### Table 2-2 Anticipated System Changes

| Release | Description of Changes |
|---|---|
| Jun 2025 | **E-Filing** – Enable e-Filing for Riverside County. |
| Jun 2025 | **Guideline Calculator** – Update quarterly tax changes<br><br>**Forms** – Update with State and Federal changes. |
| Jun 2025 | **Security –** Update log-in security for self-service customer website to comply with IRS requirements. |
| Aug 2025 | **E-Filing** – Enable e-Filing for Monterey and Fresno counties |
| Dec 2025 | **SB 1146** – Update e-Service of forms. |
| Dec 2025 | **Forms** – Update with State and Federal changes. |
| Dec 2025 | **Guideline Calculator** – Update quarterly tax changes. |
| Dec 2025 | **SB 343** – Update establishment parameters for FEM Final Rule. |

### 3. PROJECT CONTRACTS

This section provides a list of active contracts related to the CCSAS project. These active contracts comply with all applicable procurement and contract requirements. California procurement and contract rules can be found in the State Administrative Manual (SAM), the reference source for statewide policies, procedures, regulations, and information developed and issued by authoring control agencies (e.g., Governor's Office, Department of General Services (DGS), Department of Finance, California Department of Technology (CDT), and the California Department of Human Resources). To provide a uniform approach to statewide management policy, the contents of the [SAM](#) have the approval of and are published by the authority of DGS.

The [State Contracting Manuals](#) provide policies, procedures, and methods to promote sound business decision practices in securing necessary goods and services for the State.

A list of active contracts held by California for the CSE system can be found below.

**Table 3-1 CCSAS Project Contracts**

| Contract Name | Contract Number | Type | Scope | Procurement Strategy | Total Base Contract Value | Base Start | Base End | Option Years |
|---|---|---|---|---|---|---|---|---|
| Astute Solutions LLC | 41-1081 | IT MSA | Batch Operations Support | Fair & Open Competition | $1,199,744 | 03/23/24 | 03/22/26 | None |
| OnCore Consulting | 41-1053 | IT MSA | Cloud Maturity | Fair & Open Competition | $1,031,219 | 06/12/23 | 06/01/25 | 1 – one-year extension<br>Year 1: $468,736 |
| Astute Solutions LLC | 41-1103 | IT MSA | Cloud Support Services | Fair & Open Competition | $1,851,200 | 07/22/24 | 07/21/26 | 1 – one-year extension<br>Year 1: $925,600 |
| Tech Net Inc | 41-1065 | IT MSA | Cloud Optimization | Fair & Open Competition | $6,260,800 | 07/15/24 | 07/14/26 | 2 – one-year extensions<br>Year 1: $3,130,400<br>Year 2: $3,130,400 |
| OnCore Consulting | 41-1064 | IT MSA | CSE Application Efficiencies | Fair & Open Competition | $1,498,352 | 11/01/23 | 11/30/25 | None |
| AgreeYa Solutions | 41-1118 | IT MSA | CSE Application Forms Efficiencies | Fair & Open Competition | $741,312 | 03/11/25 | 03/10/26 | 2 – one-year extensions<br>Year 1: $0 (time only)<br>Year 2: $0 (time only) |
| Tech Net Inc | 41-1106 | IT MSA | CSE Orchestration | Fair & Open Competition | $3,494,400 | 08/16/24 | 08/15/26 | 1 – one-year extension<br>Year 1: $1,747,200 |
| HHS Technology Group | 41-1097 | IT MSA | Development and Operational Support | Fair & Open Competition | $1,322,880 | 06/10/24 | 06/09/26 | None |
| CGI Technologies Solutions Inc | 41-1014 | IT MSA | Digital Transformation & Information Governance | Fair & Open Competition | $3,449,285 | 09/01/22 | 08/31/25 | None |
| Systems Soft | 41-1094 | IT MSA | Enterprise Architecture | Fair & Open | $499,200 | 05/20/24 | 05/19/26 | None |

| | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| Technologies | | | Support | Competition | | | | |
| Tek Yantra | 41-1092 | ITMSA | LCSA IRS Safeguard Reviews | Fair & Open Competition | $1,397,920 | 06/10/24 | 06/09/26 | None |
| Agreeya Solutions | 41-1079 | IT MSA | Linux Administration | Fair & Open Competition | $480,480 | 04/20/24 | 04/19/26 | 1 – one-year extension<br><br>Year 1: $240,240 |
| Agreeya Solutions | 41-1101 | IT MSA | Middleware Administration | Fair & Open Competition | $453,440 | 08/06/24 | 08/25/26 | None |
| Gartner | 41-1083 | IT MSA | Support Connect Mobile Application | Fair & Open Competition | $741,132 | 04/15/25 | 04/14/26 | None |

## 4. PROJECT BUDGET

The CCSAS budget covers all ongoing projected expenditures for delivery of automation services in support of the California Child Support Program. This includes system management and operations, application changes, and technical support for both centralized and distributed portions of the CCSAS technical architecture. Details of actual expenditures are provided in Section 6, Project History.

### Table 4-1 CCSAS Budget Summary by SFY

| BUDGET CATEGORY | SFY 2022-23 | SFY 2023-24 | SFY 2024-25 | SFY 2025-26 | TOTAL |
|---|---|---|---|---|---|
| Development | 7,156,244 | 7,406,244 | 0 | 0 | 14,562,488 |
| Maintenance and Operations | 104,180,191 | 106,201,046 | 115,581,690 | 114,545,040 | 440,507,967 |
| **TOTAL CCSAS BUDGET** | **111,336,435** | **113,607,290** | **115,581,690** | **114,545,040** | **455,070,455** |

## Table 4-2 CCSAS Budget Summary by Quarter

| SFY 2022-23 | JUL - SEP | OCT - DEC | JAN - MAR | APR - JUN | TOTAL |
|---|---|---|---|---|---|
| Development | 1,789,061 | 1,789,061 | 1,789,061 | 1,789,061 | 7,156,244 |
| Maintenance and Operations | 26,045,048 | 26,045,048 | 26,045,048 | 26,045,047 | 104,180,191 |
| **TOTAL BUDGET** | **27,834,109** | **27,834,109** | **27,834,109** | **27,834,108** | **111,336,435** |
| SFY 2023-24 | JUL - SEP | OCT - DEC | JAN - MAR | APR - JUN | TOTAL |
| Development | 1,851,561 | 1,851,561 | 1,851,561 | 1,851,561 | 7,406,244 |
| Maintenance and Operations | 26,550,262 | 26,550,262 | 26,550,261 | 26,550,261 | 106,201,046 |
| **TOTAL BUDGET** | **28,401,823** | **28,401,823** | **28,401,822** | **28,401,822** | **113,607,290** |
| SFY 2024-25 | JUL - SEP | OCT - DEC | JAN - MAR | APR - JUN | TOTAL |
| Development | 0 | 0 | 0 | 0 | 0 |
| Maintenance and Operations | 28,598,423 | 28,598,423 | 28,598,422 | 28,598,422 | 115,581,690 |
| **TOTAL BUDGET** | **28,598,423** | **28,598,423** | **28,598,422** | **28,598,422** | **115,581,690** |
| SFY 2025-26 | JUL - SEP | OCT - DEC | JAN - MAR | APR - JUN | TOTAL |
| Development | 0 | 0 | 0 | 0 | 0 |
| Maintenance and Operations | 28,636,260 | 28,636,260 | 28,636,260 | 28,636,260 | 114,545,040 |
| **TOTAL BUDGET** | **28,636,260** | **28,636,260** | **28,636,260** | **28,636,260** | **114,545,040** |

## 4.1    DEVELOPMENT

Expenditures categorized as development during the M&O phase of the CCSAS project are limited to system enhancements as defined by the Office of Child Support Services' Action Transmittal (OCSE-AT-06-03):

*System Enhancements* – System changes representing substantive development activities such as: significant application software changes like the redesign of a child support system's enforcement module or document generation module; implementation of new electronic interfaces; development of a graphical user interface (UI) to replace a character-based UI; re-writing a set of underlying business rules in system logic; installation of a document imaging component to the system; or application system migration from a mainframe-based architecture to a client-server architecture.

### Table 4-3 CCSAS Project Development Budget

| BUDGET CATEGORY | SFY 2022-23 | SFY 2023-24 | SFY 2024-25 | SFY 2025-26 | TOTAL |
|---|---|---|---|---|---|
| Contract Services | 7,156,244 | 7,406,244 | 0 | 0 | 14,562,488 |
| **TOTAL DEVELOPMENT BUDGET** | **7,156,244** | **7,406,244** | **0** | **0** | **14,562,488** |

Development Budget Category

- *Contract Services* – Includes contract staff possessing specific technical expertise in CSE system architecture and system application technologies to complement state staff in providing system operations services. DCSS does not anticipate any reportable enhancements to be made to the CCSAS system.

## 4.2    MAINTENANCE AND OPERATIONS

This section reflects costs associated with Maintenance and Operations (M&O) of the current system. The M&O budget includes the staff, operating expenses, and contract services required to provide the operating environment that meets the availability and reliability requirements critical to the Child Support Program. Maintenance and Operations activities include production oversight; problem management; configuration and asset management; network and system administration; host and desktop hardware and software refresh; application modifications and testing; user help desk; printing and imaging; technical infrastructure and architecture support; Enterprise Customer Service Solution (ECSS) Services support; and application hosting. With the migration to the Cloud completed, the current CSE system leverages the capabilities of the cloud infrastructure to streamline and reduce the environment footprint for more efficient delivery and maintenance. The SFY 2025-26 costs below reflect these efficiencies.

**Table 4-4 CCSAS Project Maintenance and Operations Budget**

| BUDGET CATEGORY | SFY 2022-23 | SFY 2023-24 | SFY 2024-25 | SFY 2025-26 | TOTAL |
|---|---|---|---|---|---|
| Salaries and Benefits | 49,086,485 | 51,334,900 | 53,309,300 | 51,637,556 | **205,368,241** |
| Network | 5,897,486 | 5,897,486 | 5,897,486 | 5,870,906 | **23,563,364** |
| Site & Facilities | 1,840,574 | 1,840,574 | 1,840,574 | 1,871,918 | **7,393,640** |
| IT Equipment & Software | 8,618,779 | 6,711,280 | 6,711,280 | 18,565,567 | **40,606,906** |
| Training | 289,994 | 299,234 | 299,234 | 283,768 | **1,172,230** |
| Travel | 349,621 | 352,261 | 352,261 | 352,719 | **1,406,862** |
| Other Operating Expenses | 1,828,462 | 1,835,722 | 1,835,722 | 1,916,936 | **7,416,842** |
| CSE M&O Services | 6,254,933 | 7,760,732 | 15,166,976 | 11,437,751 | **40,620,392** |
| External Agency Services | 124,746 | 124,746 | 124,746 | 124,746 | **498,984** |
| ECSS Services | 3,100,000 | 3,255,000 | 3,255,000 | 3,200,000 | **12,810,000** |
| CSE State Data Center Services | 21,100,000 | 21,100,000 | 21,100,000 | 12,392,339 | **75,692,339** |
| LCSA Consulting Services | 5,689,111 | 5,689,111 | 5,689,111 | 6,890,834 | **23,958,167** |
| **TOTAL M&O BUDGET** | **104,180,191** | **106,201,046** | **115,581,690** | **114,545,040** | **440,507,967** |

Maintenance and Operations Budget Categories

- *Salaries and Benefits* – Salaries and related benefits for personnel required to support the activities described above.
- *Site & Facilities* – includes space leases, building improvements, property management fees, and building security.
- *IT Equipment & Software* – includes all computer software and hardware for maintenance, support, rental lease, and subscription services.
- *Training* – includes all registration fees, tuition, and materials required for training classes to maintain competent staff.
- *Travel* – includes per diem, mileage, and lodging expenditures associated with travelling to counties and training events.
- *Other Operating Expenses* – includes all other operating expenditures not identified above (e.g., but not limited to utilities, printing, communications, and postage).
- *CSE M&O Services* – Contract staff possessing specific technical expertise in CSE system architecture and system application technologies to compliment state staff in providing system operations services.
- *External Agency Services* – the State Controller's Office provides consultative services regarding enhancements and modifications made to CCSAS as well as program disbursements and related audit services.
- ECSS Services – The state utilizes contractors available through the California Network Master Service Agreement (MSA) to host and support the ECSS.
- *CSE State Data Center Services* - Network services performed by CDT. CDT provides infrastructure and software services in support of the CSE application. Infrastructure services include Tenant Managed Services, Unmanaged Cloud Services (UCS), Infrastructure as a Service, Storage as a Service, Web Content Management System, Simple Mail Transfer Protocol Relay, Vendor Hosted Software Services (e.g., BlackBoard Learning Management System and DocuSign), and Infrastructure/Platform as a Service (e.g., Azure). The CDT also provides network services, such as California Government Enterprise Network and Cloud Provider Interconnect, to connect the Local Child Support Agencies (LCSAs) to the DCSS network infrastructure and Microsoft Azure services.
- *LCSA Consulting Services* – LCSA consultants participate in joint analysis sessions and identify areas of program policy impact. In addition, LCSAs utilize both direct consultant support and county information technology staff to provide local desktop and network support.

## 5. PROJECT HISTORY

This section summarizes the historical CCSAS project expenditures beginning with the inception of the project. California's generally accepted accounting principles allow for agencies to liquidate appropriations during the fiscal year in

which the appropriation was made plus the two fiscal years subsequently following the year of appropriation. As a result, California reports actual expenditures three years after the year of appropriation.

## 5.1    PRISM EXPENDITURES

The table below reflects actual expenditures for the Pre-Statewide Interim System Management (PRISM) for SFY 1997-98 through SFY 2002 03. Detailed expenditures can be found in Appendix E of the April 2010 APDU. Descriptions of the expenditures outlined below can be found in Section 1 of Appendix K of the May 30, 2008, Annual APDU.

### Table 5-1 Actual PRISM Expenditures

| BUDGET CATEGORY | SFY 1997-98 | SFY 1998-99 | SFY 1999-00 | SFY 2000-01 | SFY 2001-02 | SFY 2002-03 | TOTAL |
|---|---|---|---|---|---|---|---|
| State Operations | $0 | $6,261,358 | $9,198,704 | $7,163,693 | $6,280,029 | $4,356,133 | **$33,259,917** |
| Enhancements | $0 | $3,535,240 | $274,499 | $1,019,665 | $3,091,176 | $246,107 | **$8,166,687** |
| Conversions | $0 | $8,108,125 | $5,288,117 | $12,915,356 | $9,211,591 | $1,950,025 | **$37,473,214** |
| Maintenance & Operations | $34,961,782 | $42,201,102 | $50,558,288 | $76,532,411 | $100,084,659 | $105,957,347 | **$410,295,589** |
| **Total PRISM Expenditures** | **$34,961,782** | **$60,105,825** | **$65,319,608** | **$97,631,125** | **$118,667,455** | **$112,509,612** | **$489,195,407** |

## 5.2    CCSAS PLANNING EXPENDITURES

The CCSAS project was initiated in 1998. CCSAS planning expenditures were borne by three departments: FTB; DCSS; and Health and Human Services Data Center (HHSDC). The table below shows the actual expenditures for SFY 1998-99 through SFY 2002-03. Detailed expenditures can be found in Appendix E of the April 2010 APDU. Descriptions of the expenditures outlined below can be found in Section 2 of Appendix K of the May 30, 2008, Annual APDU.

### Table 5-2 Actual CCSAS Project Planning Expenditures

| BUDGET CATEGORY | SFY 1998-99 | SFY 1999-00 | SFY 2000-01 | SFY 2001-02 | SFY 2002-03 | TOTAL |
|---|---|---|---|---|---|---|
| Planning (FTB) | 0 | $5,011,336 | $12,421,367 | $18,067,765 | $17,678,987 | **$53,179,455** |
| Planning (DCSS) | 0 | 0 | 0 | 0 | $2,081,520 | **$2,081,520** |
| Planning (HHSDC) | $3,361,637 | $941,060 | 0 | 0 | 0 | **$4,302,697** |
| **TOTAL Planning Expenditures** | **$3,361,637** | **$5,952,396** | **$12,421,367** | **$18,067,765** | **$19,760,507** | **$59,563,672** |

## 5.3    CCSAS PROJECT EXPENDITURES (YEARS 1-3)

Table 6-3 presents actual expenditures for the CCSAS project during the first three years of the development and implementation (D&I) period: SFY 2003-04

through SFY 2005-06. Detailed expenditures can be found in Appendix E of the April 2010 APDU. Descriptions of the expenditures outlined below can be found in Section 3 of Appendix K of the May 30, 2008, Annual APDU.

### Table 5-3 Actual CCSAS Project (Years 1-3) Expenditures

| BUDGET CATEGORY | SFY 2003-04 | SFY 2004-05 | SFY 2005-06 | TOTAL |
|---|---|---|---|---|
| Project Management | 11,846,159 | 11,626,688 | 11,275,817 | **34,748,664** |
| PRISM State Operations | 1,594,038 | 1,769,334 | 1,649,507 | **5,012,879** |
| PRISM Enhancements | 1,672,203 | 8,491,639 | 4,079,758 | **14,243,600** |
| PRISM Conversions | 7,588,984 | 0 | 0 | **7,588,984** |
| PRISM Maintenance & Operations | 103,800,305 | 104,851,715 | 97,388,519 | **306,040,539** |
| CSE Development | 7,896,007 | 9,473,718 | 10,242,877 | **27,612,602** |
| CSE Testing | 54,468 | 984,298 | 2,865,067 | **3,903,833** |
| CSE Conversion & Implementation | 1,771,416 | 8,903,883 | 2,732,494 | **13,407,793** |
| CSE Maintenance & Operations | 0 | 0 | 11,217 | **11,217** |
| CSE Miscellaneous | 3,238,520 | 4,550,912 | 3,339,076 | **11,128,508** |
| CSE Business Partner Payments | 86,392,465 | 125,839,308 | 165,768,812 | **378,000,585** |
| **Total CCSAS Years 1-3 Expenditures** | **225,854,565** | **276,491,495** | **299,353,144** | **801,699,204** |
| Less FFP Adjustments | (1,733,567) | (16,056,620) | (5,244,398) | **(23,034,585)** |
| **Total Eligible for FFP** | **224,120,998** | **260,434,875** | **294,108,746** | **778,664,619** |

## 5.4    C-ASC PROJECT EXPENDITURES (YEARS 4-6A)

Table 6-4 summarizes budgeted California's Alternative System Configuration (C-ASC) project expenditures by SFY, including expenditures for the development and implementation (D&I), and maintenance and operations (M&O) of the C-ASC System, including the legacy systems that are part of the C-ASC architecture.

C-ASC project expenditures are presented as actual expenditures through December 31, 2008 (SFY 2008-09). Details for these expenditures can be found in Appendix E of the April 2010 APDU. Descriptions of the expenditures outlined on the next page can be found in Section 6 of the May 30, 2008, Annual APDU.

### Table 5-4 Actual C-ASC Project (Years 4-6A) Expenditures

| BUDGET CATEGORY | SFY 2006-07 | SFY 2007-08 | SFY 2008-09 | TOTAL |
|---|---|---|---|---|
| Project Management (D&I) | 9,944,836 | 10,858,547 | 2,078,296 | **22,881,679** |
| Development (D&I) | 9,546,495 | 8,009,434 | 3,377,118 | **20,933,046** |
| Testing (D&I) | 3,876,300 | 3,560,687 | 1,372,253 | **8,809,240** |
| Conversion & Implementation (D&I) | 4,467,053 | 9,982,497 | 1,743,386 | **16,192,936** |
| Miscellaneous (D&I) | 1,976,203 | 1,281,550 | 829,943 | **4,087,696** |
| Business Partner Payments (D&I) | 117,233,147 | 99,996,439 | 87,249,073 | **304,478,659** |
| Service Delivery Management (M&O) | 3,322,490 | 6,661,157 | 6,617,096 | **16,600,742** |
| Operations (M&O) | 4,245,876 | 2,925,741 | 643,197 | **7,814,814** |
| Application Maintenance (M&O) | 9,018,654 | 878,811 | 78,174 | **9,975,638** |
| Miscellaneous (M&O) | 767,896 | 2,435,227 | (80) | **3,203,042** |
| Business Partner Payments (M&O) | 94,102,505 | 51,566,381 | 23,023,806 | **168,692,692** |
| Local Technical Support (M&O) | 33,494,873 | 36,162,114 | 14,278,797 | **83,935,784** |
| ARS/CASES (M&O) | 64,238,627 | 52,574,036 | 20,415,288 | **137,227,951** |
| **Total CCSAS Years 4-6A Expenditures** | **356,234,955** | **286,892,621** | **161,706,347** | 804,833,919 |
| Less FFP Adjustments | (1,762,358) | (800,660) | (160,889) | **(2,723,907)** |
| **Total Eligible for FFP** | **354,472,597** | **286,091,961** | **161,545,458** | **802,110,016** |

ARS/CASES = Consortia systems in effect prior to statewide automation. ACES Replacement System and Computer Assisted Support Enforcement System.

## 5.5    CSE MAINTENANCE & OPERATIONS EXPENDITURES

Table 6-5 below summarizes actual project expenditures beginning January 1, 2009, and continuing through SFY 2021-22. These expenditures reflect the development, implementation, and the M&O of CCSAS after receiving federal certification.

## Table 5-5 Actual CCSAS Maintenance & Operations Expenditures

| BUDGET CATEGORY | SFY 2008-09 | SFY 2009-10 | SFY 2010-11 | SFY 2011-12 | SFY 2012-13 |
|---|---|---|---|---|---|
| Development | 8,313,534 | 31,196,762 | 3,304,956 | 0 | 0 |
| Operations | 33,064,168 | 48,344,650 | 77,127,834 | 88,178,647 | 83,336,458 |
| Local Technical Support | 18,225,082 | 24,446,139 | 23,648,698 | 0 | 0 |
| **Total CCSAS M&O Expenditures** | **59,602,784** | **103,987,551** | **104,081,488** | **88,178,647** | **83,336,458** |
| Program Oversight Group | (5,475) | 0 | 0 | 0 | 0 |
| Depreciable Hardware (LCSA) | 0 | 80,000 | 0 | 0 | 0 |
| Depreciable Hardware (BP) | 0 | 0 | (228,847) | 173,986 | 54,861 |
| **Total Eligible for FFP** | **59,597,309** | **104,067,551** | **103,852,641** | **88,352,633** | **83,391,319** |
| BUDGET CATEGORY | SFY 2013-14 | SFY 2014-15 | SFY 2015-16 | SFY 2016-17 | SFY 2017-18 |
| Operations | 83,386,376 | 90,514,679 | 95,731,898 | 93,138,437 | 90,673,640 |
| **Total CCSAS M&O Expenditures** | **83,386,376** | **90,514,679** | **95,731,898** | **93,138,437** | **90,673,640** |
| BUDGET CATEGORY | SFY 2018-19 | SFY 2019-20 | SFY 2020-21 | SFY 2021-22 | SFY 2023-24 |
| Development | 0 | 0 | 0 | 1,546,085 | 0 |
| Operations | 94,083,619 | 100,744,554 | 90,021,533 | 93,525,286 | 0 |
| **Total CCSAS M&O Expenditures** | **94,083,619** | **100,744,554** | **90,021,533** | **95,071,371** | **0** |

## 6. SECURITY

Per 45 CFR, Subtitle A, Subchapter A, Part 95, Section 95.621, paragraph (f), State agencies are responsible for the security of all automated data processing (ADP) projects under development, and operational systems involved in the administration of HHS programs. State agencies shall review the ADP system security of installations involved in the administration of HHS programs on a biennial basis. At a minimum, the reviews shall include an evaluation of physical and data security operating procedures, and personnel practices.

Pursuant to IRS Publication 1075, DCSS has a comprehensive Control Assessment process which includes regular assessments from the following: IRS Safeguard Auditors, California Military Department, CDT Office of Information Security (OIS), the Social Security Administration Auditors, DCSS's Internal Office of Audits and Compliance Auditors, as well as DCSS's Internal IT Security Auditors. The status of DCSS's compliance efforts with security oversight are as follows:

Biennial ADP System Security Review

- CCSAS Biennial ADP Security Review was conducted in January 2024. The next CCSAS Biennial ADP Security Review is scheduled to be conducted in January 2026.

- Independent Security Assessment from California Military Department was scheduled and completed in February 2024. The next biennial security assessment is scheduled for February 2026.

Disaster Recovery Plan

- DCSS maintains a Technology Recovery Plan (TRP) consistent with the National Institute of Standards and Technology (NIST) Special Publication (SP 800-34). The plan is recertified annually and updated as required to maintain information required for the recovery of critical systems. The TRP was submitted to CDT in July 2024.

- DCSS schedules and performs a live CSE system recovery exercise on an annual basis. In December 2022, DCSS completed the implementation of a Disaster Recovery (DR) solution that provides a redundant site in case of an unforeseen event affecting their primary site. In December 2023, DCSS completed High Availability which allows the recovery of the system within hours instead of days. DCSS performed the last CSE system recovery exercise in June 2024.

Risk Management Plan

- DCSS maintains an Enterprise Risk Management (ERM) Plan, IT Risk Management Plan, and Risk Registers with the goal of reducing the probability and potential impacts of risk events before they become threats to the success of CCSAS. This plan addresses the activities, processes and procedures used to manage risks and assess their probability and occurrence. This plan leverages the information developed by the Risk Assessment Plan that encompasses the collection of information about perceived and actual risks, from technical risk assessments, such as vulnerability scans, penetration tests, and architecture reviews.
    - o ERM Plan – January 2023
    - o IT Risk Management Plan – January 2023
    - o The Risk Register was updated in October 2024 and the latest version was submitted to CDT in October 2024.