Electronic Income Withholding Order

Would you like to reduce paper use and receive Income Withholding Orders electronically?

Register for Electronic Income Withholding Order

The federal Office of Child Support Services (OCSE) developed an efficient, cost-effective, electronic data exchange method for child support agencies and employers to receive and acknowledge Income Withholding Orders (IWOs) electronically.

Employers have three options when registering for the electronic Income Withholding Order (e-IWO) process: e-IWO Online, No Programing, or System-to-System.

Option 1: e-IWO Online
This option is for smaller employers with little to no technical support. When signing up for e-IWO online, use the Child Support Portal and allow 5-15 business days for implementation.

Option 2: No Programming
The best option for employers that receive a low volume of IWOs. With the No Programming option, employers can receive the IWO in a PDF or Excel format. This option can be implemented in less than 3 weeks.

Option 3: System-to-System
This option is optimal for employers that receive a high volume of IWOs and have technical support for programming and implementation, which can take 3-5 months.

Employers may choose the e-IWO option that will fit their needs, regardless of IWO volume or number of employees.

e-IWO Employer Benefits

- Receive IWOs electronically
- Send acknowledgement to accept or reject IWOs
- Report upcoming bonus/lump sum payments
- Report employee terminations
- Receive image ready IWOs
- Reduced phone calls from child support staff
- Increased accuracy and reliability of data
- Eliminates postage and processing of paper documents
- Saves time, money, and resources

For more information on e-IWO and how to register, scan the QR code:

e-IWO

Register online with the Child Support Portal for Employers
For additional resources, visit the **Child Support Portal Information for Employers** or contact the OCSS e-IWO Team at eIWOmail@acf.hhs.gov.

CALIFORNIA
CHILD SUPPORT SERVICES

September 2025